

# Dynatrace Reports Fourth Quarter and Full Year Fiscal Year 2020 Financial Results

- Subscription and Services revenue of \$148.3 million, a year-over-year increase of 37%
- Annualized recurring revenue "ARR" of \$572.8 million, a year-over-year increase of 42%
- GAAP EPS of \$0.16 and non-GAAP EPS of \$0.11

WALTHAM, Mass.--(BUSINESS WIRE)-- Dynatrace (NYSE: DT), the market-leading software intelligence provider, purpose-built for dynamic multi-clouds, today released financial results for the fourth guarter of its fiscal 2020 ended March 31, 2020.

"COVID-19 and the sudden shift to remote work has caused applications and the clouds they run on to become an even more essential way to provide services, drive revenue, engage customers and collaborate among teams." Said John Van Siclen, Dynatrace's CEO. "We continue to work closely with our customers to help them respond to their rapidly changing workloads and requirements, enabling faster innovation, easier collaboration and greater efficiency without wasted motion. Despite these challenging times, our strong platform differentiation, balanced business model, and world-class team put us in a strong position for continued success in the world ahead."

#### Fourth Quarter Fiscal 2020 and Other Recent Business Highlights

#### Fourth Quarter Fiscal 2020 Financial Highlights:

- Total Revenue of \$150.6 million, an increase of 30% compared to \$116.2 million in Q4 2019
- Total ARR of \$572.8 million, an increase of 42% compared to \$403.3 million at the end of Q4 2019
- Subscription and Services revenue of \$148.3 million, an increase of 37% compared to \$108.6 million in Q4 2019, and representing 98% of total revenue
- GAAP Operating Income of \$8.0 million and Non-GAAP Operating Income of \$36.0 million
- GAAP EPS of \$0.16 and non-GAAP EPS of \$0.11

#### Full Year Fiscal 2020 Financial Highlights:

- Total Revenue of \$545.8 million, an increase of 27% compared to \$431.0 million in fiscal 2019, 29% adjusted for constant currency
- Subscription and Services revenue of \$533.1 million, an increase of 36% compared to \$390.6 million in fiscal 2019, 39% adjusted for constant currency, and representing 98% of total revenue
- Subscription revenue of \$487.8 million, an increase of 39% compared to \$349.8 million

- in fiscal 2019, 42% adjusted for constant currency, and representing 89% of total revenue
- GAAP Operating Loss of \$(171.9) million and Non-GAAP Operating Income of \$130.0 million
- GAAP EPS of \$(1.58) and non-GAAP EPS of \$0.31

#### **Dynatrace**<sup>®</sup> **Platform Highlights**:

- Ended the year with 2,373 Dynatrace customers, an increase of 1,009 customers, up 74% for fiscal 2020
- Dynatrace Net Expansion rate of 123%, the 8th consecutive guarter at or above 120%
- Dynatrace ARR represents 92% of total ARR, increasing from 70% of total ARR at the end of Q4 2019

#### **Business Highlights:**

- Named a leader for completeness of vision and ability to execute in Gartner Magic Quadrant for APM for the 10th consecutive time and simultaneously earned the highest scores for 5 of 6 critical capabilities in Gartner Critical Capabilities report for APM.
- Announced the release of our next generation of infrastructure observability including major enhancements to AI, log monitoring, and data source access to bring greater automation and efficiency to a wider multi-cloud landscape.
- Broadened digital experience offering with new mobile platform and framework support with enhanced Al-powered answers and advanced observability for native mobile applications.

Fourth Quarter 2020 Financial Highlights (Unaudited – in thousands, except per share amounts)

	Three Months Ended March 31,							
		2020		2019				
Annualized recurring revenue	\$	572,759	\$	403,274				
Year-over-Year Increase		42%						
Revenues:								
Total revenue	\$	150,577	\$	116,168				
Year-over-Year Increase		30%						
Subscription and services revenue	\$	148,315	\$	108,619				
Year-over-Year Increase		37%						
Subscription revenue	\$	135,366	\$	97.856				
Year-over-Year Increase	Ψ	38%	Ψ	91,000				
rear ever rear merease		0070						
Non-GAAP operating income (*)	\$	35,972	\$	25,328				
Non-GAAP operating margin (*)		24%		22%				
Non-GAAP net income (*)	\$	29,762	\$	6,529				
Non-GAAP net income per share	\$	0.11	\$	0.03				
Non-GAAP shares outstanding - dilute	ed	283,302		238,900				

### Full Year 2020 Financial Highlights (Unaudited – in thousands, except per share amounts)

	Year Ende	d March 31,
	2020	2019
Revenues:		
Total revenue	\$545,803	\$430,966
Year-over-Year Increase	27%	1
Total revenue - constant currency (*)	\$554,882	\$430,966
Year-over-Year Increase	29%	1
Subscription and services revenue	\$533,117	
Year-over-Year Increase	36%	•
Subscription and services revenue - constant currency (	<sup>*)</sup> \$541,920	\$390,612
Year-over-Year Increase	39%	
Subscription revenue	\$487,817	
Year-over-Year Increase	39%	
Subscription revenue - constant currency (*)	\$495,863	\$349,830
Year-over-Year Increase	42%	
Non-GAAP operating income (*)	\$129,979	\$ 78,774
Non-GAAP operating margin (*)	24%	18%
N. CAAD (*)	\$ 83,039	\$ 31,877
Non-GAAP net income (*)		
Non CAAD not income nor chare	\$ 0.31	\$ 0.13
Non-GAAP net income per share	φ 0.51	φ 0.13
Non-GAAP shares outstanding - diluted	269,271	237,085
11011 Of the Stillards outstanding - diluted	200,211	201,000
Unlevered Free Cash Flow (*)	\$149,547	\$184,797
OHIEVELEGI LIGE CASH FIOW V	φ145,547	ψ104,191

#### \* Use of Non-GAAP Financial Measures

In our earnings press releases, conference calls, slide presentations, and webcasts, we may use or discuss non-GAAP financial measures, as defined by Regulation G. The GAAP financial measure most directly comparable to each non-GAAP financial measure used or discussed, and a reconciliation of the differences between each non-GAAP financial measure and the comparable GAAP financial measure, are included in this press release after the consolidated financial statements. Our earnings press releases containing such non-GAAP reconciliations can be found in the Investors section of our website at <a href="https://ir.dynatrace.com">https://ir.dynatrace.com</a>.

#### **Financial Outlook**

Based on information available, as of May 12, 2020, Dynatrace is issuing guidance for the first quarter fiscal 2021 and full year fiscal 2021 as follows:

#### First Quarter of Fiscal Year 2021:

- Total revenue, as reported, is expected to be in the range of \$148.0 million to \$150.0 million, 24% to 25% growth, when adjusted for constant currency
- Non-GAAP operating income is expected to be in the range of \$38.0 million to \$40.0 million
- Non-GAAP net income is expected to be in the range of \$26.5 million to \$28.0 million
- Non-GAAP net income per diluted share is expected to be in the range of \$0.09 to \$0.10, based on a range of 290 million to 291 million diluted weighted-average shares

#### Full Year Fiscal 2021:

- Total revenue, as reported, is expected to be in the range of \$630.0 million to \$643.0 million, 17% to 20% growth, when adjusted for constant currency
- Total Subscription revenue, as reported, is expected to be in the range of \$591.0 million to \$601.0 million, 23% to 25% growth, when adjusted for constant currency
- Total ARR is expected to be in the range of \$680.0 million to \$692.0 million
- Non-GAAP operating income is expected to be in the range of \$146.0 million to \$156.0 million
- Non-GAAP net income is expected to be in the range of \$115.0 million to \$123.0 million
- Non-GAAP net income per diluted share is expected to be in the range of \$0.39 to \$0.42, based on a range of 293 million to 295 million diluted weighted-average shares
- Total unlevered free cash flow is expected to be in the range of \$180.0 million to \$190.0 million

Our revenue and subscription revenue guidance is based on foreign exchange rates as of March 31, 2020 for entities reporting in currencies other than U.S. Dollars.

While we believe we are in a strong financial position to weather the impact to our business from COVID-19, many of our customers and prospects are now operating under very challenging circumstances and may reduce or re-evaluate their spend. As such, in our first quarter and full year 2021 guidance we factor in the expected impacts of COVID-19 on our business and results of operations based on information available to us today. Our outlook assumes a challenging economic environment through the first quarter of 2021 and incorporates a wider range of outcomes for the remainder of the fiscal year. Significant variation from these assumptions could cause us to raise, lower or modify our expectations and our guidance, and we undertake no obligation to update our assumptions, expectations or our guidance. These statements are forward-looking, and actual results may differ materially, as further discussed below under the heading "Cautionary Language Concerning Forward-Looking Statements".

Reconciliation of non-GAAP operating income, non-GAAP net income, non-GAAP net income per share and unlevered free cash flow guidance to the most directly comparable GAAP measures is not available without unreasonable efforts on a forward-looking basis due to the high variability, complexity and low visibility with respect to the charges excluded from these non-GAAP measures; in particular, the measures and effects of stock-based compensation expense, employer taxes and tax deductions specific to equity compensation awards that are directly impacted by future hiring, turnover and retention needs, as well as unpredictable fluctuations in our stock price. We expect the variability of the above charges to have a significant, and potentially unpredictable, impact on our future GAAP financial results.

#### **Conference Call and Webcast Information**

Dynatrace will host a conference call today, May 12, 2020, to discuss its results and business outlook at 8:00 a.m. Eastern Time. The call will be accessible by telephone at 866-211-4694 (domestic) or 647-689-6731 (international). The call will also be available live via webcast on the Company's website at <a href="https://ir.dynatrace.com">https://ir.dynatrace.com</a>. A telephone replay of the conference call will be available at 800-585-8367 or 416-621-4642 (access code 7698213) until May 26, 2020. A webcast replay will be available at <a href="https://ir.dynatrace.com">https://ir.dynatrace.com</a>.

The company has used, and intends to continue to use, the investor relations portion of its website as a means of disclosing material non-public information and for complying with disclosure obligations under Regulation FD.

#### **Non-GAAP Financial Measures & Key Metrics**

In addition to disclosing financial measures prepared in accordance with GAAP, this press release and the accompanying tables contain certain non-GAAP financial measures.

Non-GAAP financial measures do not have any standardized meaning and are therefore unlikely to be comparable to similarly titled measures presented by other companies. Dynatrace considers these non-GAAP financial measures to be important because they provide useful indicators of its performance and liquidity measures. These are key measures used by our management and board of directors to understand and evaluate our core operating performance and trends, to prepare and approve our annual budget and to develop short and long-term operational plans. In addition, investors often use similar measures to evaluate the performance of a company. Non-GAAP financial measures are presented for supplemental informational purposes only for understanding the company's operating performance. The non-GAAP financial measures should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from non-GAAP financial measures presented by other companies. The GAAP financial measure most directly comparable to each non-GAAP financial measure used or discussed, and a reconciliation of the differences between each non-GAAP financial measure and the comparable GAAP financial measure, are included in this press release after the consolidated financial statements.

Dynatrace presents constant currency amounts for Revenue and Annual Recurring Revenue to provide a framework for assessing how our underlying businesses performed excluding the effect of foreign currency rate fluctuations. To present this information, current and comparative prior period results for entities reporting in currencies other than United States dollars are converted into United States dollars using the average exchange rates from the comparative period rather than the actual exchange rates in effect during the respective periods. All growth comparisons relate to the corresponding period in the last fiscal year. Dynatrace provides this non-GAAP financial information to aid investors in better understanding our performance.

**Adjusted EBITDA** is defined as Net Income (loss) adjusted by removing the impact of our capital structure (net interest income or expense from our outstanding debt), asset base (depreciation and amortization), tax consequences, restructuring and other gains and losses, transaction and sponsor related costs, gains and losses on foreign currency and stock-based compensation.

**Annual Recurring Revenue "ARR"** is defined as the daily revenue of all subscription agreements that are actively generating revenue as of the last day of the reporting period multiplied by 365. We exclude from our calculation of Total ARR any revenues derived from month-to-month agreements and/or product usage overage billings.

**Dynatrace Net Expansion Rate** is defined as the Dynatrace® ARR at the end of a reporting period for the cohort of Dynatrace® accounts as of one year prior to the date of calculation, divided by the Dynatrace® ARR one year prior to the date of calculation for that same cohort. This calculation excludes the benefit of Dynatrace® ARR resulting from the conversion of Classic products to the Dynatrace® platform, as well as any upsell generated at the time of conversion.

**Dynatrace customers** are defined as accounts, as identified by a unique account identifier, that generate at least \$10,000 of Dynatrace® ARR as of the reporting date. In infrequent cases, a single large organization may comprise multiple customer accounts when there are distinct divisions, departments or subsidiaries that operate and make purchasing decisions independently from the parent organization. In cases where multiple customer accounts exist under a single organization, each customer account is counted separately based on a mutually exclusive accounting of ARR.

**Adjusted EBITDA/Net Debt Leverage Ratio** is defined as our Net Debt divided by our trailing twelve month Adjusted EBITDA. Net Debt is defined as total principal less cash and cash equivalents.

**Unlevered Free Cash Flow** is defined as net cash provided by (used in) operating activities and adjusted to exclude cash paid for interest (net of tax), non-recurring restructuring and acquisition related costs, along with costs associated with one-time offerings and filings, less cash used in investing activities for acquisition of property and equipment. However, given our debt obligations, unlevered free cash flow does not represent residual cash flow available for discretionary expenses.

#### **About Dynatrace**

Dynatrace provides software intelligence to simplify cloud complexity and accelerate digital transformation. With advanced observability, AI, and continuous automation, our all-in-one platform provides precise answers about the performance of applications, the underlying infrastructure and the experience of all users to enable organizations to innovate faster, collaborate efficiently, and deliver more value with dramatically less effort. That's why many of the world's largest enterprises trust Dynatrace to modernize and automate cloud operations, release better software faster, and deliver unrivaled digital experiences. Curious to see how you can simplify your cloud? Let us show you. Visit our trial page for a free 15-day Dynatrace trial. To learn more about how Dynatrace can help your business, visit <a href="https://www.dynatrace.com">https://www.dynatrace.com</a>, visit our blog and follow us on Twitter @dynatrace.

#### Cautionary Language Concerning Forward-Looking Statements

This press release includes certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding management's expectations of future financial and operational performance and operational expenditures, expected growth, and business outlook, including our financial guidance for

the first quarter and full year of fiscal 2021, statements regarding the impact of the COVID-19 pandemic and related economic conditions on our business and results of operations; and statements regarding the size of our market and our positioning for capturing a larger share of our market. These forward-looking statements include, but are not limited to, plans, objectives, expectations and intentions and other statements contained in this press release that are not historical facts and statements identified by words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates" or words of similar meaning. These forward-looking statements reflect our current views about our plans, intentions. expectations, strategies and prospects, which are based on the information currently available to us and on assumptions we have made. Although we believe that our plans, intentions, expectations, strategies and prospects as reflected in or suggested by those forward-looking statements are reasonable, we can give no assurance that the plans, intentions, expectations or strategies will be attained or achieved. Furthermore, actual results may differ materially from those described in the forward-looking statements and will be affected by a variety of risks and factors that are beyond our control including, without limitation, the effect of the COVID-19 pandemic on our business operations and demand for our products as well as its impact on general economic and financial market conditions; our ability to maintain our subscription revenue growth rates in future periods, our ability to service our substantial level of indebtedness, market adoption of software intelligence solutions for application performance monitoring, digital experience monitoring and infrastructure monitoring, continued spending on and demand for software intelligence solutions, our ability to maintain and acquire new customers, our ability to differentiate our platform from competing products and technologies; our ability to successfully recruit and retain highly-qualified personnel; the price volatility of our common stock, and other risks set forth under the caption "Risk Factors" in our Form 10-Q filed on January 31, 2020 and our other SEC filings. We assume no obligation to update any forward-looking statements contained in this document as a result of new information, future events or otherwise.

### DYNATRACE, INC. CONSOLIDATED STATEMENTS OF OPERATIONS (In thousands, except per share amounts)

		ths Ended ch 31,	Twelve Mo Mare	nths Ended ch 31,
	2020	2019	2020	2019
	(unau	idited)		
Revenue:				
Subscription	\$ 135,366	\$ 97,856	\$ 487,817	\$ 349,830
License	2,262	7,549	12,686	40,354
Service	12,949	10,763	45,300	40,782
Total revenue	150,577	116,168	545,803	430,966
Cost of revenue:				
Cost of subscription	17,263	16,012	73,193	56,934
Cost of service	10,049	9,381	39,289	31,529
Amortization of acquired technology	3,825	4,558	16,449	18,338
Total cost of revenue	31,137	29,951	128,931	106,801
Gross profit	119,440	86,217	416,872	324,165
Operating expenses:				
Research and development	24,509	21,530	119,281	76,759
Sales and marketing	55,594	48,219	266,175	178,886
General and administrative	21,265	27,014	161,983	91,778
Amortization of other intangibles	10,038	11,794	40,280	47,686

Restructuring and other	(1)	1,304	1,092	1,763
Total operating expenses	111,405	109,861	588,811	396,872
Income (loss) from operations	8,035	(23,644)	(171,939)	(72,707)
Interest expense, net	(5,682)	(20,603)	(45,397)	(69,845)
Other (expense) income, net	(1,504)	363	(1,197)	2,641
Income (loss) before income taxes	849	(43,884)	(218,533)	(139,911)
Income tax benefit (expense)	45,853	13,286	(199,491)	23,717
Net income (loss)	\$ 46,702	\$ (30,598)	\$ (418,024)	\$ (116,194)
Net income (loss) per share:				
Basic	\$ 0.17	\$ (0.13)	\$ (1.58)	\$ (0.49)
Diluted	\$ 0.16	\$ (0.13)	\$ (1.58)	\$ (0.49)
Weighted average shares outstanding:				
Basic	278,665	236,667	264,933	235,939
Diluted	283,302	236,667	264,933	235,939

#### SHARE-BASED COMPENSATION

Tł	hree Months Ended March 31,		ed Tv	Twelve Mont March		
_	2020	2019		2020		2019
	(unau	dited)				
Cost of revenues \$	1,339	\$ 2,	311 \$	18,685	\$	5,777
Research and development	1,991	4,	976	38,670		12,566
Sales and marketing	6,106	10,	033	84,698		24,673
General and administrative	3,358	11,	546	80,425		28,135
Total share-based compensation expense \$	12,794	\$ 28,	866 \$	222,478	\$	71,151

### DYNATRACE, INC. CONSOLIDATED BALANCE SHEETS (In thousands)

(iii tiiousulus)	March 31,				
		2020			2019
Assets					
Current assets:					
Cash and cash equivalents	\$	213,170		\$	51,314
Accounts receivable, net of allowance for doubtful accounts		157,058			115,431
Deferred commissions, current		38,509			27,705
Prepaid expenses and other current assets		57,651			18,768
Total current assets		466,388			213,218
Property and equipment, net		31,508			17,925
Goodwill		1,270,733			1,270,120
Other intangible assets, net		201,592			259,123
Deferred tax assets, net		20,460			10,678
Deferred commissions, non-current		39,736			31,545
Other assets		7,917			7,649
Receivable from related party		3,746			1,108
Total assets	\$	2,042,080	-	\$	1,811,366
Liabilities and shareholders' equity / member's deficit					
Current liabilities:					
Accounts payable	\$	11,112		\$	6,559
Accrued expenses, current		93,728			64,920
Current portion of long-term debt		_			9,500
Deferred revenue, current		384,060			272,772
Payable to related party		_	_		597,150
Total current liabilities		488,900			950,901
Deferred revenue, non-current		60,711			92,973
Accrued expenses, non-current		20,987			98,359

Deferred tax liabilities	_	47,598
Long-term debt, net of current portion	509,985	1,011,793
Total liabilities	1,080,583	2,201,624
Commitments and contingencies		
Shareholders' equity / member's deficit:		
Common shares, \$0.001 par value, 600,000,000 shares authorized, 280,853,040 shares issued and outstanding at March 31, 2020	281	_
Common units, no par value, 100 units authorized, issued and outstanding at March 31, 2019	_	_
Additional paid-in capital	1,573,347	(184,546)
Accumulated deficit	(594,026)	(176,002)
Accumulated other comprehensive loss	(18,105)	(29,710)
Total shareholders' equity / member's deficit	961,497	(390,258)
Total liabilities and shareholders' equity / member's deficit	\$ 2,042,080	\$ 1,811,366

## DYNATRACE, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS (In thousands)

	Year Ended March 31,					
		2020		2019		
Cash flows from operating activities:						
Net loss	\$	(418,024)	\$	(116,194)		
Adjustments to reconcile net loss to cash (used in)						
provided by operations:						
Depreciation		7,864		7,319		
Amortization		58,457		72,792		
Share-based compensation		222,478		71,151		
Deferred income taxes		(59,276)		(34,214)		
Other		6,129		(1,140)		
Net change in operating assets and liabilities:						
Accounts receivable		(44,021)		17,979		
Deferred commissions		(20,107)		(19,968)		
Prepaid expenses and other assets		(36,201)		(12,401)		
Accounts payable and accrued expenses		48,879		34,787		
Deferred revenue		91,367		127,030		
Net cash (used in) provided by operating activities		(142,455)		147,141		
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						
Cash flows from investing activities:						
Purchase of property and equipment		(19,721)		(7,377)		
Capitalized software additions		(892)		(1,873)		
Net cash used in investing activities		(20,613)	_	(9,250)		
That such a south in infooting don into		( 3,3 3,		(-,,		
Cash flows from financing activities:						
Proceeds from initial public offering, net of underwriters'						
discounts and commissions		590,297		_		
Offering costs		(5,000)		_		
Proceeds from term loans		_		1,120,000		
Debt issuance costs		(866)		(16,288)		
Repayment of term loans		(515,189)		(83,871)		
Payments to related parties		<u> </u>		(1,177,021)		
Contribution for tax associated with reorganization		265,000				
Equity repurchases		(156)		(649)		
Installments related to acquisitions		(4,694)		(3,653)		
Net cash provided by (used in) financing activities		329,392		(161,482)		
, , , , , , , , , , , , , , , , , , ,		·		, ,		
Effect of exchange rates on cash and cash equivalents		(4,468)		(2,676)		
2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		( -, /		(=, - : 3)		
Net increase (decrease) in cash and cash equivalents		161,856		(26,267)		

Cash and cash equivalents, beginning of year	 51,314	77,581
Cash and cash equivalents, end of year	\$ 213,170	\$ 51,314

### DYNATRACE, INC. GAAP to Non-GAAP Reconciliations (Unaudited - In thousands)

Three Months Ended March 31, 2020

	GAAP		re-based pensation			Restructuring		Non-GAAP		
Non-GAAP operating income:										
Cost of revenue	\$31,137	\$	(1,339)	\$	(3,825)	\$	_	\$ 25,973		
Gross profit	119,440		1,339		3,825		_	124,604		
Gross margin	79%							83%		
Research and development	24,509		(1,991)		_		_	22,518		
Sales and marketing	55,594		(6,106)		_		_	49,488		
General and administrative	21,265		(3,358)		_		(1,281)	16,626		
Amortization of other intangibles	10,038		_		(10,038)		_	_		
Restructuring and other	(1)		_		_		1	_		
Operating income	8,035		12,794		13,863		1,280	35,972		
Operating margin	5%							24%		

		Three Months Ended March 31, 2019										
	Share-based			Amortization of other		Restructuring						
	GAAP	com	pensation	in	tangibles		other	Non-GAAP				
Non-GAAP operating income:	:											
Cost of revenue	\$29,951	\$	(2,311)	\$	(4,558)	\$	_	\$ 23,082				
Gross profit	86,217		2,311		4,558		_	93,086				
Gross margin	74%							80%				
Research and development	21,530		(4,976)		_		_	16,554				
Sales and marketing	48,219		(10,033)		_		_	38,186				
General and administrative	27,014		(11,546)		_		(2,450)	13,018				
Amortization of other intangibles	s 11,794		_		(11,794)		_	_				
Restructuring and other	1,304		_		_		(1,304)	_				
Operating (loss) income	(23,644)		28,866		16,352		3,754	25,328				
Operating margin	(20)%							22%				

### DYNATRACE, INC. GAAP to Non-GAAP Reconciliations (Unaudited - In thousands, except per share amounts)

Three Months Ended March 31, 2020 2019 Non-GAAP net income: \$ Net income (loss) 46,702 \$ (30,598)Income tax benefit (45,853)(13,286)Cash paid for tax 1,573 (2,477)Related party tax (2,216)Interest expense, net 5,682 20,603 (5,567)(16,322)Cash paid for interest Share-based compensation 12,794 28,866 Amortization of other intangibles 10,038 11,794 Amortization of acquired technology 3,825 4,558 Transaction and sponsor related costs 1,281 2,450 Restructuring and other (1) 1,304 Loss (gain) on currency translation 1,504 (363)\$ 29,762 \$ 6,529 Non-GAAP net income

Share count:		
Weighted-average shares outstanding - basic	278,665	236,667
Weighted-average shares outstanding - diluted	283,302	236,667
Shares used in non-GAAP per share calculations:		
Weighted-average shares outstanding - basic	278,665	236,667
Weighted-average shares outstanding - diluted	283,302	238,900
Net income (loss) per share:		
Net income (loss) per share - basic	\$ 0.17	\$ (0.13)
Net income (loss) per share - diluted	\$ 0.16	\$ (0.13)
Non-GAAP net income per share - basic	\$ 0.11	\$ 0.03
Non-GAAP net income per share - diluted	\$ 0.11	\$ 0.03

### DYNATRACE, INC. GAAP to Non-GAAP Reconciliations (Unaudited - In thousands)

	Three Months Ended March 31,					
		2020	2019			
Adjusted EBITDA:	<u> </u>					
Net income (loss)	\$	46,702	\$	(30,598)		
Income tax benefit		(45,853)		(13,286)		
Interest expense, net		5,682		20,603		
Amortization		14,359		17,940		
Depreciation		1,887		1,894		
Restructuring and other		(1)		1,304		
Transaction and sponsor related costs		1,281		2,450		
Loss (gain) on currency translation		1,504		(363)		
Share-based compensation		12,794		28,866		
Adjusted EBITDA	\$	38,355	\$	28,810		
	Three Months Ended March 31,					
	7	Three Months Ε	nded Ma	arch 31,		
	1	Three Months E 2020	inded Ma	arch 31, 2019		
Unlevered Free Cash Flow ("uFCF") (After tax adjustment):			nded Ma			
` , , ,	\$		inded Ma			
adjustment):		2020		2019		
adjustment): Net cash provided by operating activities		64,641		62,208		
adjustment): Net cash provided by operating activities Cash paid for interest expense		64,641 5,567		62,208 16,322		
adjustment):  Net cash provided by operating activities  Cash paid for interest expense  Restructuring and other		64,641 5,567 (1)		62,208 16,322 1,304		
adjustment):  Net cash provided by operating activities  Cash paid for interest expense  Restructuring and other  Purchase of property, plant, and equipment		64,641 5,567 (1) (4,578)		62,208 16,322 1,304 (2,511)		
adjustment):  Net cash provided by operating activities  Cash paid for interest expense  Restructuring and other  Purchase of property, plant, and equipment  Transaction and sponsor related costs		64,641 5,567 (1) (4,578) 1,281		62,208 16,322 1,304 (2,511)		
adjustment):  Net cash provided by operating activities  Cash paid for interest expense  Restructuring and other  Purchase of property, plant, and equipment  Transaction and sponsor related costs  Related party tax		64,641 5,567 (1) (4,578) 1,281 (2,216)		62,208 16,322 1,304 (2,511) 2,450		

### DYNATRACE, INC. GAAP to Non-GAAP Reconciliations (Unaudited - In thousands)

Year	Ended	March	31,	2020	

	GAAP	 are-based npensation	Amortization of other intangibles		of other Restructuring		Non-GAAP
Non-GAAP operating income	e:						
Cost of revenue	\$128,931	\$ (18,685)	\$	(16,449)	\$	_	\$ 93,797
Gross profit	416,872	18,685		16,449		_	452,006
Gross margin	76%						83%
Research and development	119,281	(38,670)		_		_	80,611

Sales and marketing	266,175	(84,698)	_	_	181,477
General and administrative	161,983	(80,425)	_	(21,619)	59,939
Amortization of other intangible	s 40,280	_	(40,280)	_	_
Restructuring and other	1,092	_	_	(1,092)	_
Operating (loss) income	(171,939)	222,478	56,729	22,711	129,979
Operating margin	(32)%				24%

	Year Ended March 31, 2019							
	GAAP	Share-based			nortization of other itangibles	Restructuring & other		Non-GAAP
Non-GAAP operating income:								
Cost of revenue	\$106,801	\$	(5,777)	\$	(18,338)	\$	_	\$ 82,686
Gross profit	324,165		5,777		18,338		_	348,280
Gross margin	75%							81%
Research and development	76,759		(12,566)		_		_	64,193
Sales and marketing	178,886		(24,673)		_		_	154,213
General and administrative	91,778		(28, 135)		_		(12,543)	51,100
Amortization of other intangibles	47,686		_		(47,686)		_	_
Restructuring and other	1,763		_		_		(1,763)	_
Operating (loss) income	(72,707)		71,151		66,024		14,306	78,774
Operating margin	(17)%							18%

### DYNATRACE, INC. GAAP to Non-GAAP Reconciliations (Unaudited - In thousands, except per share amounts)

Year Ended March 31,				
	2020	2019		
\$	(418,024)	\$	(116,194)	
	199,491		(23,717)	
	(266,708)		(5,928)	
	255,800		_	
	3,536			
	45,397		69,845	
	(39,568)		(40,969)	
	222,478		71,151	
	40,280		47,686	
	16,449		18,338	
	21,619		12,543	
	1,092		1,763	
	1,197		(2,641)	
\$	83,039	\$	31,877	
			235,939	
	264,933		235,939	
	264 933		235,939	
			237,085	
	200,211		201,000	
\$	(1.58)	\$	(0.49)	
\$	(1.58)	\$	(0.49)	
\$	0.31	\$	0.14	
\$	0.31	\$	0.13	
	\$ \$ \$ \$	\$ (418,024) 199,491 (266,708) 255,800 3,536 45,397 (39,568) 222,478 40,280 16,449 21,619 1,092 1,197 \$ 83,039 264,933 264,933 264,933 269,271 \$ (1.58) \$ (1.58) \$ 0.31	\$ (418,024) \$ 199,491 (266,708) 255,800 3,536 45,397 (39,568) 222,478 40,280 16,449 21,619 1,092 1,197 \$ 83,039 \$ \$ 264,933 264,933 264,933 269,271 \$ (1.58) \$ \$ (1.58) \$ \$ (1.58) \$ \$ 0.31 \$	

#### (Unaudited - In thousands)

	Year Ended March 31,				
	-	2020	2019		
Adjusted EBITDA:					
Net loss	\$	(418,024)	\$	(116,194)	
Income tax expense (benefit)		199,491		(23,717)	
Interest expense, net		45,397		69,845	
Amortization		58,457		72,792	
Depreciation		7,864		7,319	
Restructuring and other		1,092		1,763	
Transaction and sponsor related costs		21,619		12,543	
Loss (gain) on currency translation		1,197		(2,641)	
Share-based compensation		222,478		71,151	
Adjusted EBITDA	\$	139,571	\$	92,861	
		Year Ended	d March	31,	
	-	2020		2019	
Unlevered Free Cash Flow ("uFCF") (After tax adjustment):					
Net cash (used in) provided by operating activities	\$	(142,455)	\$	147,141	
Cash paid for interest expense		39,568		40,969	
Restructuring and other		1,092		1,763	
Purchase of property, plant, and equipment		(19,721)		(7,377)	
Transaction and sponsor related costs		21,619		12,543	
Tax associated with reorganization		255,800		_	
Related party tax		3,536		_	
Total uFCF	<u> </u>	159,439		195,039	
Interest tax adjustment		(9,892)		(10,242)	
uFCF (After tax adjustment)	\$	149,547	\$	184,797	
	March 31, 2				
Adjusted EBITDA/Net Debt Leverage Ratio:					
Long-term debt			\$	509,985	
Cash				213,170	
Net debt				296,815	
TTM Adjusted EBITDA			\$	139,571	
				2.1x	
Leverage Ratio				2.17	

View source version on businesswire.com:

https://www.businesswire.com/news/home/20200512005331/en/

Marc P. Griffin 646-277-1290

Marc.Griffin@ICRinc.com

Michael Bowen 203-682-8299 Michael.Bowen@ICRinc.com

Media Relations
Jack Murphy
646-677-1834
Jack.Murphy@ICRinc.com

Mike Maciag
Dynatrace
Mike.Maciag@dynatrace.com
650-279-3655

Source: Dynatrace Investor Relations