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Tandem Bank Selects Agiliti from Fiserv as Its Technology Platform

- Tandem Bank and Fiserv are committed to delivering financial services and tools that enhance people's lives
- Agiliti is designed to change the way financial institutions – whether new or existing – acquire technology services, helping to reduce high costs and mitigate risks

LONDON & BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Tandem Bank has selected Agiliti™ from Fiserv as its technology platform. Tandem Bank selected Agiliti to bring a new banking experience to market due to the solution's comprehensive service set, ease of implementation and the proven experience of Fiserv. Agiliti is a hosted, software-as-a-service (SaaS) retail bank technology solution, modular in its approach, offering a comprehensive software and infrastructure.

Tandem Bank received its banking license on 30 November, 2015, and is on track to launch later in the year. Focussing on creating a 'good bank' that meets the needs and behaviours of its customers, it will introduce a range of breakthrough banking solutions, including digital products that help customers manage their finances quickly and effortlessly in a way which suits them.

"Tandem Bank will be a highly disruptive player in the banking world, with a sharp focus on helping to improve people's lives by providing tools and services that provide more control and visibility to their personal finances," said Ricky Knox, Founder, Tandem Bank. "We are in a critical phase for the business as we fine tune our launch plan, ensuring what our customers want is at the forefront. We look to Agiliti from Fiserv to provide a first-class technology platform as we focus on serving up the best user experience possible."

Agiliti delivers the service, technology and infrastructure needed to facilitate the launch of Tandem Bank, allowing the bank to focus on market differentiation supported by a proven technology platform. Agiliti provides Tandem Bank with a solution to quickly deploy the latest customer technology with the scalability and reliability of a private cloud. The bank benefits from transparent pricing, pre-integrated components and services, and customer service expertise, which help enable a sustainable and efficient business model.

"People aren't thinking about financial services, they are thinking about life – buying a home, getting an education, saving for retirement. With Agiliti, we are changing the way banks manage their IT operations to help enable a richer customer experience," said Steve Tait, division president, International Group, Fiserv. "For Tandem Bank, Agiliti is a solution that will enable them to efficiently and effectively execute their vision for serving customers."

Agiliti is designed to change the way financial institutions – whether new or existing – acquire technology services, helping to reduce high costs and mitigate risks. Agiliti includes a full suite of payment and transaction capabilities and gives financial institutions the ability to manage customer relationships across all channels, throughout the customer lifecycle, and retain full ownership of the customer, the associated data, their brand, and their commercial model.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at TheSpeedofLife.com.

Additional Resources

- Agiliti from Fiserv - www.agiliti-fiserv.com
- Other solutions for U.K. Financial Institutions - www.fiserv.com/international
- Tandem - www.tandem.co.uk

About Tandem

Tandem is on a mission to create a 'good bank' that only does well when its customers do well. Tandem will launch in 2016 with a range of breakthrough banking solutions, including digital products that help customers manage their finances quickly and effortlessly in a way which suits them. For more information, visit www.tandem.co.uk.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE® magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit www.fiserv.com.

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