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Investors Bank Selects Fiserv to Provide Integrated, Enterprise-wide Technology Solution

- One of the largest banks in New Jersey expands relationship with Fiserv for a full suite of banking solutions, including account processing and payments
- Bank cites cross-channel integration, strength of commercial capabilities and open architecture as determining factors in its selection of Fiserv
- Solution to enable delivery of innovative products, including expansion of commercial banking, lending and deposit services

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that Investors Bank, headquartered in Short Hills, N.J. with \$12.8 billion in assets, has chosen Fiserv for an enterprise-wide banking solution. Centered on the Signature[®] bank platform, the total Fiserv solution set will include account processing, card services, debit and item processing, risk and fraud management, enterprise business insights and customer relationship management.

"With Fiserv, our bank will be equipped with a flexible, open platform supported by superior ancillary solutions that can meet our unique business requirements for today and into the future," said Daniel Harris, senior vice president of Operations and Information Technology, Investors Bank. "The out of the box capabilities, as well as the ability to customize for our particular requirements, will help us to respond to customer needs and create a superior banking experience. In particular, we look forward to the expanded functionality available to benefit our commercial customers with advanced products and services."

Operating in a highly competitive geographical market, Investors Bank plans to use the total Fiserv solution to deliver innovative products to its customers quickly and efficiently. This includes expanding its commercial banking services with a system that supports complex transactions, as well as adding a wide range of lending and deposit services for commercial and retail customers. Integration across channels, solutions for improved insight into accounts and customer relationships, and enterprise-wide workflow enhancements will help to expand the bank's relationships with its current and future customers.

"Fiserv looks forward to working closely with Investors Bank to help accelerate its growth, expand customer relationships and deliver superior financial services," said Teri Carstensen, president, Bank Solutions, Fiserv. "We have a history of success in partnering with large, sophisticated organizations like Investors Bank, and that experience and orientation aligns

perfectly with the bank's plans to provide the most efficient and integrated technology available. Fiserv is ready to help them deliver on those strategic initiatives."

"The Fiserv commitment to partnering with its clients to deliver the best solution set for their business will be a key component in our success," said Harris.

Selected Fiserv solutions include the Accel™ payments network and other card services solutions, Pep+® for ACH processing, UChoose Rewards® loyalty solution, EnAct™ for sales and contact management, Aperio™ for business process management, Frontier™ Reconciliation, AML Manager, Fraud Risk Manager™, Nautilus® for enterprise content management and ConvergeIT® voice response system, as well as solutions for statement and card production and item processing

Fiserv is the U.S. market leader in account processing services with more than one-third of U.S. financial institutions relying on Fiserv for account processing solutions and expertise. Additionally, as the largest independent U.S. check processor, Fiserv handles 1 out of every 5 checks written. Javelin Strategy & Research named Fiserv "Best in Class" for mobile banking for the second consecutive year and Popmoney person-to-person payments are currently offered at more than 1,900 banks and credit unions.

About Investors Bank

Investors Bank is a full-service community bank that has been serving customers since 1926. With \$12.84 billion in assets and a network of 100 retail branches in New Jersey, New York City and Long Island. Investors delivers personalized services and products tailored to the needs of its customers. Investors' consumer banking services include complete deposit products, online banking, home equity loans and lines of credit and a full array of mortgage loans.

Serving the business community, Investors provides deposit accounts, cash management services, business loans and lines of credit, and commercial real estate financing solutions to small and middle market companies, professional services firms, municipalities and other businesses. Investors is a member of the FDIC and an Equal Housing Lender.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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