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Navigant Credit Union Selects Acumen from Fiserv

- One of the premier credit unions in Rhode Island selected the Acumen account processing solution from Fiserv
- \$1.2 billion credit union focuses on growth by delivering innovative services and quality products to its members
- New client cites solution's open architecture and trust in Fiserv as key decision factors

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions and the largest provider of business-driven technology [solutions for credit unions](#), announced today that Navigant Credit Union, headquartered in Smithfield, R.I., has chosen the Acumen[®] account processing solution from Fiserv with ASP delivery, as well as several integrated solutions from Fiserv. Leaders for the credit union cited the solution's flexible, open (or SOA) architecture, as well as the strength, reliability and continued innovation of Fiserv, as key decision-making factors.

"One of our strategic objectives is to effectively compete with large, regional financial institutions in our area by constantly developing and delivering innovative financial services and products that benefit our members," said Gary Furtado, President and Chief Executive Officer, Navigant Credit Union. "With its advanced Internet technology, Acumen provides integrated access to data to improve our decision-making power and create superior workflows. We know Fiserv is a strong, innovative leader that we can rely on to take us to that next level so our members will have an excellent service experience."

Established in 1915 as Rhode Island's first credit union, Navigant has grown to become one of the state's most prominent credit unions with 50,000 members and \$1.2 billion in assets. Acumen supports the credit union's rapid growth strategies and membership expansion initiatives.

"Like many large credit unions today that are seeking alternatives for core processing, Navigant wanted to rethink their delivery channel options," said Kevin Sparks, segment executive, Credit Union Solutions, Fiserv. "As a result of their thorough evaluation process, Navigant recognized that Fiserv is the technology partner that can take their credit union into the future. Acumen provides next-generation ASP delivery backed by an advanced Tier III data center and a full suite of enterprise value-add solutions."

In addition to the Acumen solution, Navigant selected several other Fiserv solutions, including WireXchange[®] for wire transfer processing, EnFact[®] Network Services for fraud detection, ACCEL/Exchange[®] payments network for ATMs and point of sale access,

Prologue™ for accounting, Nautilus® for document imaging, Prism Analytics™ for member relationship management, and solutions for item and debit processing.

Acumen is the newest choice in account processing for credit unions from Fiserv. Designed to meet the needs of the largest, most progressive credit unions, Acumen features an open architecture, advanced functionality and superior ease of use, plus the ability to cost-effectively scale as credit unions grow. Acumen is available via service bureau, in-house delivery or resource management.

Fiserv is the U.S. market leader in account processing services for financial institutions. One in three U.S. financial institutions relies on Fiserv for account processing solutions and expertise.

Additional Resources:

- Acumen information and brochure – <http://bit.ly/hxpTk1>
- Fiserv Credit Union Solutions website – <http://www.creditunions.fiserv.com/>
- Fiserv Credit Unions on Twitter -- http://twitter.com/fiserv_cu
- Fiserv Account Processing Solutions - <http://bit.ly/z8jrrY>

About Navigant Credit Union

Navigant Credit Union, Rhode Island's first credit union, has provided the Blackstone Valley with unparalleled financial products and services and community support for more than 90 years. With more than \$1.2 billion in assets, 50,000 members and nine branches, Navigant Credit Union is also Rhode Island's leading financial institution. Navigant Credit Union is committed to supporting our communities through quality products and services, ease of banking, and compassionate decision making. Visit www.navigantcu.org to learn more.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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