

January 9, 2012



Fiserv Announces Executive Appointments

Fiserv names Shawn Donovan as Chief Sales Officer;
Steve Tait to assume new position as Group President, International;
Tom Warsop to lead both Depository Institution Services and Distribution

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced several executive appointments today that will enhance the Company's focus on growth opportunities in the U.S. and around the world.

Shawn Donovan joins Fiserv as Senior Vice President and Chief Sales Officer, and brings nearly 25 years of sales and account management experience to his new role leading the global sales organization. He was most recently Executive Vice President for Acxiom Corporation, a position he held since 2008. Shawn led the Global Sales Organization, U.S. Business Unit, and Global Consulting Group at Acxiom where he was responsible for the company's growth strategy and its execution, leading the worldwide sales and consulting organizations, and the U.S. client management team. Donovan, 48, joined Acxiom from Electronic Data Systems Corporation (EDS), where he spent 20 years in a wide range of business and sales leadership positions. Donovan holds a bachelor of science degree in Public Administration from George Mason University.

"Shawn's proven experience leading sales and delivery organizations that serve the financial services industry should provide additional momentum for our world-class sales organization," said Jeffery Yabuki, President and Chief Executive Officer of Fiserv.

The Company also announced that Steve Tait will assume a new role as Group President of international operations, leading sales, service and delivery functions outside the U.S. where Fiserv currently serves more than 1,000 clients. The Company provides a wide range of leading technology solutions globally, including online banking and mobile, payments, retail banking and risk solutions. Tait, who joined Fiserv in 2009, had most recently been Group President, Depository Institution Services, which includes Fiserv bank and credit union account processing operations.

Tom Warsop will also assume a newly created role as Group President, Distribution and Sales. Warsop most recently led the formation of a single global sales organization in 2009 and prior to that was Group President, Financial Institutions Group. In his new role, Warsop will assume direct responsibility for the Depository Institution Services Group and will continue to have oversight of the Global Sales Organization.

"The strength of our leadership team provides a platform to pursue targeted growth opportunities outside the U.S. and to further integrate sales, service and delivery across our

account processing organization,” said Yabuki. “We expect the changes announced today will positively affect client delivery and growth.”

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

FISV-G

Media Relations:

Judy DeRango Wicks
Vice President, Communications
Fiserv, Inc.
678-375-1595
judy.wicks@fiserv.com
or

Investor Relations:

Peter Holbrook
Vice President Investor Relations
Fiserv, Inc.
262-879-5055
peter.holbrook@fiserv.com

Source: Fiserv, Inc.