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Fiserv Positioned in Leaders Quadrant for International Retail Core Banking

Evaluation based on completeness of vision and ability to execute

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it has been positioned by Gartner, Inc. in the Leaders Quadrant of the 2011 "Magic Quadrant for International Retail Core Banking" based on evaluation of its SignatureTM bank platform. The Gartner, Inc. Magic Quadrant is an annual analysis of international core banking system vendors and their technologies. Authored by Don Free, research director, Gartner, Inc., the report was published on September 21, 2011.

The detailed analysis by Gartner evaluates market understanding and responsiveness; industry and geographic strategy; business model; innovation; product, sales and service; overall viability; customer experience and track record. Fiserv was placed in the Leaders Quadrant based on its Completeness of Vision coupled with Ability to Execute and was one of 20 vendors named in the analysis from 48 original candidates and one of ten vendors positioned in the Leaders Quadrant.

Gartner, Inc. describes the Leaders Quadrant as, "occupied by vendors that demonstrate strong development methodologies, and all of these vendors have a measurable strategy for disaggregating core banking software functionality into component-based constructs. Many vendors possess methodologies for quality assurance or are executing on a strategic road map to attain certification. Most vendors maintain a strong banking market understanding through methodical processes and have extensive marketing delivery and sales channels. Although there are many well-balanced vendors/products in this quadrant, some are in transition and possess evolving products, process maturity or both."

"We believe the positioning of Fiserv in the Leaders Quadrant by Gartner is evidence of the Fiserv core competency in account processing, as well as our deep expertise in the delivery of deep yet cost effective solutions for global financial institutions," said Dave Santi, division president, Bank Solutions, Fiserv. "With an expanding client-base around the world, Signature is an industry-leading solution for large and mid-tier financial institutions. We continue to develop a flexible offering for international retail banking backed by strong service delivery, quality and client engagement, while creating innovation to lead the digital transformation of financial services."

Signature from Fiserv is a complete, real-time, service-oriented architecture (SOA)-based account processing solution. The solution provides business benefits with a high degree of flexibility that can be tailored to support a wide variety of business models including retail, commercial and universal banking. Proven in production to be highly scalable in mid-tier and

large institutions in 46 countries and 21 languages, Signature supports savings and term deposits, current accounts, loans, sophisticated overdraft and agreed credit arrangement (ACA) processing, mortgages, collections, trade finance, treasury, insurance, imaging, document management and card products. Fully integrated with industry leading solutions from Fiserv, including Aperio™, Teller, AML Manager, Fraud Risk Manager™ and analytics and business intelligence solutions, Signature provides financial institutions with a complete end-to-end banking proposition.

About the Magic Quadrant

The Magic Quadrant is copyrighted 2011 by Gartner, Inc. and is reused with permission. The Magic Quadrant is a graphical representation of a marketplace at and for a specific time period. It depicts Gartner's analysis of how certain vendors measure against criteria for that marketplace, as defined by Gartner. Gartner does not endorse any vendor, product or service depicted in the Magic Quadrant, and does not advise technology users to select only those vendors placed in the "Leaders" quadrant. The Magic Quadrant is intended solely as a research tool, and is not meant to be a specific guide to action. Gartner disclaims all warranties, express or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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