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Home Loan Investment Bank Expands Relationship with Fiserv, Implements LoanServ

- Productivity improvements due to workflow automation and positive experience with Fiserv key to decision
- Solution fully integrated into core account processing solutions from Fiserv
- Enhanced functionality gives the bank the ability to manage its investor activities in real-time

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that [Home Loan Investment Bank](#), a Fiserv client since 2004, is now using [LoanServTM](#) from Fiserv to support its mortgage loan servicing operation. When re-evaluating loan servicing solutions, Home Loan Investment Bank decided to expand its relationship with Fiserv by implementing LoanServ because of the solution's workflow capabilities, real-time functionality, the ability to fully integrate with account processing solutions from Fiserv and the positive experience the bank has had with the Fiserv team.

"Our search for a loan servicing solution began when we realized today's lending landscape required that we do more than just band-aid our current solution. We needed a solution that was equipped to handle the regulatory, economic and technological challenges in the marketplace," said Brian J. Murphy, president, Home Loan Investment Bank. "LoanServ was the answer we were looking for. The solution's ability to support our real estate-backed retail loans will enable us to stay competitive. We feel confident that by deepening our partnership with Fiserv, we will be better prepared for tomorrow."

Home Loan Investment Bank is taking advantage of the enhanced investor rules functionality within LoanServ, which will give the bank the ability to manage its investor activities without having to wait for overnight data updates. This functionality will give the bank and its investors the ability to access data about portfolio position any time and immediately see the impact of every borrower transaction.

"The growing complexities of the lending landscape make having a flexible loan servicing solution a necessity for all lenders," said Thomas Gorman, Chief Operating Officer, Lending Solutions, Fiserv. "By selecting LoanServ, Home Loan Investment Bank is able to take advantage of technology that fully integrates with their core processing solution and a team of Fiserv professionals that are dedicated to helping their business grow."

LoanServ automates all loan servicing processes, including integrated default management and collections, cashiering, escrow and investor accounting for both closed-end and revolving loans. With the single-platform LoanServ solution, data transactions are available online, in real-time so lenders don't have to contend with the limitations associated with an end-of-day batch processing cycle. The rules-based architecture of the platform also gives lenders such as Home Loan Investment Bank the ability to manage data in a way that is meaningful to their business. The ability to process real-time transactions and the solution's default management capabilities were especially appealing to Home Loan Investment Bank, since these capabilities can enable the bank to differentiate itself from its competitors.

Links in this release:

- Home Loan Investment Bank - <http://www.homeloanbank.com/Default.aspx>
- LoanServ - <http://www.loanservicing.fiserv.com/fiserv-loan-servicing-platform.aspx>

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com.

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Source: Fiserv, Inc.