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# Eve Air Mobility Presents Eve TechCare at MRO Europe

*Integrated customer service solution for eVTOLs will offer a comprehensive portfolio of services, customer support and operation solutions.*

**Barcelona, Spain — Oct. 22, 2024** — Eve Air Mobility (“Eve”) (NYSE: EVEX; EVEXW) announced today at the MRO Europe in Barcelona the launch of its fully integrated aftermarket services portfolio for efficient and safe Urban Air Mobility (UAM) operations. Eve TechCare is a pioneer all-in-one suite of solutions designed to streamline electric vertical take-off and landing aircraft (eVTOL) operations by providing the industry’s most comprehensive services, expert customer support, and cutting-edge operational solutions.

“At Eve, our focus goes beyond developing and producing an eVTOL; we take a holistic approach to the market by creating a suite of solutions to address the necessary aspects that will turn urban air mobility into a reality. With Eve TechCare, we will ensure the best operational aircraft availability for our customers while optimizing operational costs,” said Johann Bordais, CEO of Eve. “Our goal is to offer our customers everything they need from the moment they receive their aircraft onward.”

Backed by Embraer’s 55 years of history and aerospace industry expertise, Eve TechCare offers a unique way of serving customers with a global footprint and local presence. The aftermarket portfolio consists of technical support and solutions, MRO services, parts and battery solutions, as well as training services and flight operation solutions, which operators will access through a digital platform.

“Our portfolio is designed for operational efficiency and safety with a unique customer-centric approach. We’ve developed these solutions based on our aerospace expertise and diverse interactions with customers and partners. The result is a first-of-its-kind offer that will keep our customers’ eVTOLs flying at a high availability rate,” added Luiz Mauad, Vice-president of Customer Services at Eve. “We are excited about this new phase in customer services at Eve, which will allow us to discuss our service packages with our customers further and recommend the best solutions for their operation.”

Eve TechCare’s service and support solutions will cover all the operational aspects necessary to ensure the daily eVTOL operation. This includes access to a 24/7 customer care center, pilot and mechanic training, entry into service support, technical and operational publications, material and battery services, aircraft health monitoring, and MRO services. Eve will offer a different support level approach to guarantee that each customer can benefit from our solutions according to their needs, ensuring efficiency and profitability.

Eve boasts the industry’s largest backlog with letters of intent for 2,900 eVTOL aircraft, representing a potential \$14.5 billion in revenue across 30 customers in 13 countries.

Beyond the aircraft, Eve secured non-binding contracts with 14 of these customers for service and operations – with approximately 1,100 of our eVTOL - representing a potential revenue of \$1.2 billion during the first five years of operation.

Regarding the eVTOL program development, Eve successfully assembled its first full-scale prototype and completed the selection of primary suppliers for the aircraft. The company is advancing the current stage of the eVTOL development, which involves a series of comprehensive tests with the prototype aimed to evaluate every aspect of the aircraft's operation and performance, from flight capabilities to safety features.

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**Image:** <https://eve.imagerelay.com/fl/1ceab784f5494ba5b3659620a7949551>

**Watch the video and learn more about Eve TechCare:**

<https://eve.imagerelay.com/fl/5eb7d263fb834a39a67bff18c5fa2909>

**Visit Eve TechCare's webpage here:** <https://www.eveairmobility.com/techcare/>

### **About Eve Air Mobility**

Eve Air Mobility is dedicated to accelerating the Urban Air Mobility ecosystem. Benefitting from a start-up mindset, backed by Embraer S.A.'s 55-year history of aerospace expertise, and with a singular focus, Eve is taking a holistic approach to progressing the UAM ecosystem, with an advanced eVTOL project, comprehensive global services and support network and a unique air traffic management solution. Since May 10, 2022, Eve is listed on the New York Stock Exchange where its shares of common stock and public warrants trade under the tickers "EVEX" and "EVEXW". For more information, please visit [www.eveairmobility.com](http://www.eveairmobility.com).

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### **Forward-Looking Statement Disclosure**

Certain statements contained in this release are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements may be identified by words such as "may," "will," "expect," "intend," "anticipate," "believe," "estimate," "plan," "project," "could," "should," "would," "continue," "seek," "target," "guidance," "outlook," "if current trends continue," "optimistic," "forecast" and other similar words or expressions. All statements, other than statements of historical facts, are forward-looking statements, including, but not limited to, statements about the company's plans, objectives, expectations, outlooks, projections, intentions, estimates, and other statements of

future events or conditions, including with respect to all companies or entities named within. These forward-looking statements are based on the company's current objectives, beliefs and expectations, and they are subject to significant risks and uncertainties that may cause actual results and financial position and timing of certain events to differ materially from the information in the forward-looking statements. These risks and uncertainties include, but are not limited to, those set forth herein as well as in Part I, Item 1A. Risk Factors and Part II, Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations of the company's most recent Annual Report on Form 10-K, Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations and Part II, Item 1A. Risk Factors of the company's most recent Quarterly Report on Form 10-Q, and other risks and uncertainties listed from time to time in the company's other filings with the Securities and Exchange Commission. Additionally, there may be other factors of which the company is not currently aware that may affect matters discussed in the forward-looking statements and may also cause actual results to differ materially from those discussed. The company does not assume any obligation to publicly update or supplement any forward-looking statement to reflect actual results, changes in assumptions or changes in other factors affecting these forward-looking statements. other than as required by law. Any forward-looking statements speak only as of the date hereof or as of the dates indicated in the statement.