

July 29, 2020



## Rollins, Inc. Reports Second Quarter And Six Months 2020 Financial Results

ATLANTA, July 29, 2020 /PRNewswire/ --

- **Total revenue increased 5.6% for the quarter despite a worldwide economic downturn**
- **Residential revenues increased 14.8% with multiple record setting days of new customer sales**
- **Net Income grew 17.2% and EPS increased to \$0.23**

Rollins, Inc. (NYSE:ROL), a premier global consumer and commercial services company, reported strong unaudited financial results for its second quarter and six months ended June 30, 2020.

The Company recorded second quarter revenues of \$553.3 million, an increase of 5.6% over the prior year's second quarter revenue of \$524.0 million. Rollins' reported net income of \$75.4 million or \$0.23 per diluted share for the second quarter ended June 30, 2020, compared to \$64.3 million or \$0.20 per diluted share for the same period in 2019.

Going into this quarter, we were faced with the global economic downturn from COVID-19 and responded with numerous operational adjustments to address the economic challenges. These included new COVID-related procedures, modified customer service and related protocols, daily health screenings before entering shared offices, and a transition to remote work locations to reduce concentrations of personnel in offices where appropriate.

Cost containment efforts included furloughs, layoffs, elimination of non-essential travel and capital expenditures, and temporary salary reductions for upper management, among other things. These cost savings were offset by increased spending for personal protective equipment (PPE). These timely actions coupled with lower fuel prices and our routing and scheduling enhancements contributed to our profit improvement.

Our commercial customers' operations were most heavily impacted by the various governmental shelter-in-place mandates and their effect on small to medium size businesses, but the well-timed launch of our new VitalClean sanitation services helped businesses reopen and protect their employees and customers.

Gary W. Rollins, Vice Chairman and Chief Executive Officer of Rollins, Inc. stated, "We are pleased with our leadership and their reaction to the new operational challenges we have faced as we continue to meet the needs of our customers and employees."

Rollins, Inc. is a premier global consumer and commercial services company. Through its

family of leading brands, Orkin, HomeTeam Pest Defense, Clark Pest Control, Orkin Canada, Western Pest Services, Northwest Exterminating, Critter Control, The Industrial Fumigant Company, Trutech, Orkin Australia, Waltham Services, OPC Services, PermaTreat, Rollins UK, Aardwolf Pestkare, and Crane Pest Control, the Company provides essential pest control services and protection against termite damage, rodents and insects to more than two million customers in North America, South America, Europe, Asia, Africa, and Australia from more than 700 locations. You can learn more about Rollins and its subsidiaries by visiting our web sites at [www.orkin.com](http://www.orkin.com), [www.pestdefense.com](http://www.pestdefense.com), [www.clarkpest.com](http://www.clarkpest.com), [www.orkincanada.ca](http://www.orkincanada.ca), [www.westernpest.com](http://www.westernpest.com), [www.callnorthwest.com](http://www.callnorthwest.com), [www.crittercontrol.com](http://www.crittercontrol.com), [www.indfumco.com](http://www.indfumco.com), [www.trutechinc.com](http://www.trutechinc.com), [www.orkinau.com](http://www.orkinau.com), [www.walthamservices.com](http://www.walthamservices.com), [www.opcpest.com](http://www.opcpest.com), [www.permatreat.com](http://www.permatreat.com), [www.safeguardpestcontrol.co.uk](http://www.safeguardpestcontrol.co.uk), [www.aardwolfpestkare.com](http://www.aardwolfpestkare.com), [www.cranepestcontrol.com](http://www.cranepestcontrol.com) and [www.rollins.com](http://www.rollins.com). You can also find this and other news releases at [www.rollins.com](http://www.rollins.com) by accessing the news releases button.

### CAUTION CONCERNING FORWARD-LOOKING STATEMENTS

*This release contains a statement that constitutes a "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. This forward-looking statement includes a statement about the Company continuing to meet the needs of its customers and employees. The actual results of the Company could differ materially from those indicated by the forward-looking statements because of various risks and uncertainties, including without limitation, the extent and duration of the coronavirus (COVID-19) pandemic and its potential impact on the financial health of the Company's business partners, customers, supply chains and suppliers, global economic conditions and capital and financial markets, changes in consumer behavior and demand, the potential unavailability of personnel or key facilities, modifications to the Company's operations, and the potential implementation of regulatory actions; economic and competitive conditions which may adversely affect the Company's business; the degree of success of the Company's pest and termite process, and pest control selling and treatment methods; the Company's ability to identify and integrate potential acquisitions; climate and weather trends; competitive factors and pricing practices; the Company's ability to attract and retain skilled workers, and potential increases in labor costs; uncertainties of litigation; changes in various government laws and regulations, including environmental regulations; and the impact of the U. S. Government shutdown. All of the foregoing risks and uncertainties are beyond the ability of the Company to control, and in many cases the Company cannot predict the risks and uncertainties that could cause its actual results to differ materially from those indicated by the forward-looking statements. A more detailed discussion of potential risks facing the Company can be found in the Company's Report on Form 10-K filed with the Securities and Exchange Commission for the year ended December 31, 2019.*

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**ROLLINS, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL POSITION**  
(in thousands)

<b>At June 30, (unaudited)</b>	<b>2020</b>	<b>2019</b>
<b>ASSETS</b>		
Cash and cash equivalents	<b>134,829</b>	\$ 98,466
Trade accounts receivables, net	<b>129,297</b>	130,696
Financed receivables, net	<b>23,285</b>	21,598

Materials and supplies	<b>34,064</b>	17,579
Other current assets	<b>41,626</b>	51,506
Total Current Assets	<b>363,101</b>	319,845
Equipment and property, net	<b>191,141</b>	201,196
Goodwill	<b>602,310</b>	563,075
Customer contracts, net	<b>275,782</b>	283,309
Trademarks and tradenames, net	<b>104,760</b>	102,986
Other intangible assets, net	<b>10,176</b>	11,228
Operating lease, right-of-use assets	<b>214,874</b>	191,183
Financed receivables, long-term, net	<b>38,281</b>	30,611
Benefit plan assets	<b>9,312</b>	-
Prepaid pension	-	5,274
Deferred income tax assets	<b>2,105</b>	-
Other assets	<b>24,540</b>	21,070
<b>Total Assets</b>	<b>\$ 1,836,382</b>	<b>\$ 1,729,777</b>
<b>LIABILITIES</b>		
Accounts payable	<b>48,037</b>	37,644
Accrued insurance, current	<b>31,230</b>	30,265
Accrued compensation and related liabilities	<b>87,050</b>	77,377
Unearned revenue	<b>139,541</b>	133,672
Operating lease liabilities, current	<b>71,494</b>	62,195
Current portion of long-term debt	<b>12,500</b>	12,500
Other current liabilities	<b>88,321</b>	60,688
Total Current Liabilities	<b>478,173</b>	414,341
Accrued insurance, less current portion	<b>35,520</b>	34,705
Operating lease liabilities, less current portion	<b>144,846</b>	129,373
Long-term debt	<b>242,500</b>	335,375
Deferred income tax liabilities	<b>14,482</b>	475
Long-term accrued liabilities	<b>58,031</b>	63,244
Total Liabilities	<b>973,552</b>	977,513
<b>STOCKHOLDERS' EQUITY</b>		
Common stock	<b>327,759</b>	327,486
Retained earnings and other equity	<b>535,071</b>	424,778
Total stockholders' equity	<b>862,830</b>	752,264
<b>Total Liabilities and Stockholders' Equity</b>	<b>\$ 1,836,382</b>	<b>\$ 1,729,777</b>

**ROLLINS, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF INCOME**  
(in thousands except per share data)  
(unaudited)

	Three Months Ended		Six Months Ended	
	June 30,		June 30,	
	<u>2020</u>	<u>2019</u>	<u>2020</u>	<u>2019</u>
<b>REVENUES</b>				
Customer services	<b>\$553,329</b>	\$523,957	<b>\$1,041,230</b>	\$953,026
<b>COSTS AND EXPENSES</b>				

Cost of services provided	255,622	253,333	506,774	470,591
Depreciation and amortization	21,925	20,132	43,522	36,815
Sales, general and administrative	171,253	161,886	329,115	301,416
Gain on sale of assets, net	(451)	(252)	(726)	(433)
Interest expense, net	1,460	1,899	3,625	1,625
	<u>449,809</u>	<u>436,998</u>	<u>882,310</u>	<u>810,014</u>
<b>INCOME BEFORE INCOME TAXES</b>	<u>103,520</u>	<u>86,959</u>	<u>158,920</u>	<u>143,012</u>
<b>PROVISION FOR INCOME TAXES</b>	<u>28,162</u>	<u>22,664</u>	<u>40,294</u>	<u>34,491</u>
<b>NET INCOME</b>	<u>\$ 75,358</u>	<u>\$ 64,295</u>	<u>\$ 118,626</u>	<u>\$108,521</u>
<b>NET INCOME PER SHARE - BASIC AND DILUTED</b>	<u>\$ 0.23</u>	<u>\$ 0.20</u>	<u>\$ 0.36</u>	<u>\$ 0.33</u>
Weighted average shares outstanding - basic and diluted	327,763	327,506	327,723	327,506

**CONFERENCE CALL ANNOUNCEMENT**  
**Rollins, Inc.**  
**(NYSE: ROL)**

**Management will hold a conference call to discuss  
Second Quarter 2020 results on**

**Wednesday, July 29, 2020 at:**

**10:00 a.m. Eastern**

**9:00 a.m. Central**

**8:00 a.m. Mountain**

**7:00 a.m. Pacific**

**TO PARTICIPATE:**

**Please dial 877-407-9716 domestic;**

**201-493-6779 international**

**with conference ID of 13705813**

**at least 5 minutes before start time.**

REPLAY: available through August 5, 2020

Please dial **844-512-2921 / 412-317-6671**, Passcode 13705813

***THIS CALL CAN ALSO BE ACCESSED THROUGH THE INTERNET AT***

[www.rollins.com](http://www.rollins.com)

**Questions?**

**Contact Samantha Alphonso at Financial Relations Board at 212-827-3746**

**Or email to [salphonso@mww.com](mailto:salphonso@mww.com)**

For Further Information Contact:

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