

Weave Now Integrates with Veradigm

New integration unlocks Weave features to help streamline communication workflows

LEHI, Utah--(BUSINESS WIRE)-- <u>Weave</u> (NYSE: WEAV), a leading all-in-one customer experience and payments software platform for small and medium-sized healthcare businesses, today announced an integration with Veradigm, a leading provider of data and technology solutions for healthcare providers.

This integration delivers additional value to Weave and Veradigm customers with:

- Automated Data Sync
 – Keep patient contact and appointment information up to date
 with daily, automatic updates from your Practice Fusion database.
- VoIP Phone System with Call Pop

 Instantly identify patients when they call, with key details like upcoming appointments displayed for a personalized conversation.

 Enhance call handling with unlimited rollover lines, on-hold music and messages, call forwarding, and IVR—all seamlessly integrated with Weave.
- Missed-Call Texts

 Automatically follow up with patients who call but don't leave a
 message.
- Two-Way Texting
 – Improve patient engagement and treatment adherence while reducing no-shows with convenient text-based communication.
- Save the Date and Appointment Reminders— Automated communications are sent by Weave shortly after an appointment is scheduled so patients can add it as an event on their calendars. Additional automated reminders help keep schedules full.
- Recall Reminders

 Automatically send a text to patients to come in for follow-up appointments.
- **Reviews Auto-texting** Customize and schedule automated texts to solicit reviews from patients after their appointments to build online presence and reputation.
- **Billing and Payments** Streamline payment processing with Text to Pay and payment reminders, reducing billing cycles and improving cash flow. Improve case acceptance with flexible payment options like payment plans and buy-now-pay-later.

Weave empowers healthcare practices to attract, engage, and retain patients while streamlining operations and reducing administrative burdens. By providing intuitive tools that enhance communication and efficiency, Weave enables providers to focus on delivering exceptional care while building successful, patient-centered businesses. By streamlining payment processes with text-to-pay, online payments, and flexible options like payment plans, Weave accelerates collections, reduces write-offs, and improves practice profitability. To learn more about Weave's integration with Veradigm, visit getweave.com/integration/veradigm.

About Weave

Weave is the all-in-one experience platform for small- and medium-sized healthcare businesses. From the first phone call to the final invoice and every touchpoint in between, Weave connects the entire customer journey. Weave's software solutions transform how local businesses attract, communicate with, and engage customers to grow their business.

In the past year, Weave has been named a G2 leader in Patient Engagement, Optometry, Dental Practice Management, and Patient Relationship Management software. To learn more, visit <u>getweave.com/newsroom.</u>

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