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# Weave Welcomes Marcus Bertilson as Chief Strategy & Services Officer

*Weave adds Thumbtack, McKinsey alum Marcus Bertilson to its executive leadership team, overseeing strategy and customer experience*

LEHI, Utah--(BUSINESS WIRE)-- Weave (NYSE: WEAV), the all-in-one customer communication and engagement platform for small- and medium-sized businesses, today announced Marcus Bertilson as its first-ever Chief Strategy & Services Officer. Bertilson will be responsible for overseeing strategy, customer onboarding, customer support and customer success teams.

This press release features multimedia. View the full release here:

<https://www.businesswire.com/news/home/20230501005191/en/>

 (Photo: Business Wire)

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"We are beyond excited to welcome Marcus to the Weave team," said Brett

White, CEO of Weave. "With his wealth of knowledge in B2B SaaS, deep understanding of delivering best-in-class customer experiences, and track record of go-to-market execution, I have no doubt that he will bring invaluable insights into our strategic planning and will play a pivotal role in our continued success."

Bertilson brings nearly two decades of revenue growth and strategy experience. Before joining Weave, he served as the Senior Vice President of Revenue and Strategy at Thumbtack where he successfully led and scaled global revenue, strategy, and customer-facing teams. Prior to Thumbtack, Bertilson was an engagement manager at McKinsey & Company where he led global consultant teams to solve top management's most challenging strategic questions and helped them realize their most significant opportunities.

"Weave's customer-focused culture, product growth and commitment to providing best-in-class solutions and support to its users make it a special company," Bertilson said. "I look forward to joining the executive team and growing Weave's impact on its 27,000+ customers."

To learn more about the executive team at Weave, visit

<https://www.getweave.com/company/>

## About Weave

Weave is the all-in-one customer communication and engagement platform for small- and medium-sized businesses. From the first phone call to the final invoice and every touchpoint in between, Weave connects the entire customer journey. Weave's software solutions transform how local businesses attract, communicate with and engage customers to grow their business. Weave has set the bar for Utah startup achievement & work culture. In the

past year, Weave has been named a G2 leader in Patient Engagement, Optometry, Dental Practice Management and Patient Relationship Management software. To learn more, visit [getweave.com/newsroom/](https://getweave.com/newsroom/)

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