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# HireRight Appoints Todd Baxter Chief Services Officer

IRVINE, Calif.--(BUSINESS WIRE)-- [HireRight](#), a leading provider of global employment background checks, drug testing, education verification, and electronic Form I-9 and E-Verify solutions, today announced the appointment of Todd Baxter as Chief Services Officer.

Baxter is a veteran leader of complex, large-scale customer service operations, having spent more than 25 years leading international organizations of more than 10,000 employees, and implementing impactful customer engagement models across multiple continents. These accomplishments were met by Baxter's focus on behavioral science, change management, and the effective utilization of technology.

*"We are excited to bring someone of Todd's caliber and expertise aboard, especially during this time of growth at the company," said [Guy Abramo](#), CEO of HireRight. "I have the upmost confidence in Todd's ability to drive innovation and help HireRight deliver the best customer service possible."*

Prior to joining HireRight, Baxter led the services teams in North America at CVS Health as head of member services operations strategy and transformation. He has also held executive positions at several other Fortune 1000 companies, including Experian North America, where he led the centralization and modernization of customer care, as well as TeleTech and Connexions, where he directed core operations.

*"It is evident that HireRight is extremely customer-centric and places a lot of value on making the background screening process a seamless experience," [Baxter said](#). "I look forward to working with the leadership team and helping the company continue to deliver excellent service while we strive to enhance customer support and engagement."*

Baxter earned a bachelor's degree in business administration and finance from East Tennessee State University. He also holds an MBA in technology management from the University of Phoenix.

For information on HireRight's employment screening solutions, visit <http://www.hireright.com/solutions>.

## About HireRight

[HireRight](#) helps employers hire the right candidates, by delivering global employment background checks, drug testing, education verification, and electronic Form I-9 and E-Verify solutions. Employers can tailor HireRight's extensive screening solutions to their unique needs, giving them peace of mind about their hiring and vetting processes. HireRight's platform integrates with existing HR platforms and applicant tracking systems, giving organizations and candidates the best possible experience.

HireRight is headquartered in Irvine, CA, with offices around the globe including regional headquarters in London, Mexico City and Singapore. Learn more at [www.HireRight.com](http://www.HireRight.com).

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