

December 19, 2018



# PeopleScout Ranked as Total Workforce Solutions Leader in HRO Today's 2018 Baker's Dozen Customer Satisfaction Ratings

CHICAGO--(BUSINESS WIRE)-- PeopleScout, a TrueBlue (NYSE: TBI) company and leading global provider of talent solutions, was recognized as a "total workforce solutions" leader and the No. 2 overall provider in HRO Today's 2018 Baker's Dozen Customer Satisfaction Ratings.

This is the first time *HRO Today* has evaluated total workforce solutions (TWS) providers, and the rankings come as PeopleScout is seeing increased interest in TWS from employers looking for a more holistic approach to managing their talent needs.

"Organizations that are interested in implementing a total workforce solution should put PeopleScout at the top of their consideration list," said Elliot Clark, CEO and chairman of SharedXpertise and *HRO Today*. "With so few organizations truly ready for what's next, PeopleScout stands out as an innovative provider that is ready to meet clients wherever they are on their journey to total workforce solutions. PeopleScout is well-positioned to provide access to the best talent, regardless of worker type."

Total workforce combines recruitment process outsourcing (RPO) and managed service provider (MSP) services. Rather than separating talent acquisition into permanent hires, contingent workers and project fulfillment, companies are increasingly interested in taking a comprehensive view of all the talent in their community enterprise-wide, regardless of worker type.

"We are honored to have PeopleScout recognized in HRO Today's inaugural Total Workforce Solutions Baker's Dozen Customer Satisfaction Ratings," said Taryn Owen, president of PeopleScout. "While each company is at a different stage in their progress toward total workforce management, we are excited to work with our clients at whatever point they are today."

Earlier this year, PeopleScout was recognized as an enterprise RPO Leader on HRO Today's 2018 Baker's Dozen Customer Satisfaction Ratings. PeopleScout was also ranked the No. 1 RPO provider in the "size of deal" category and a "healthcare RPO leader" in this year's survey. Additionally, PeopleScout was named the No. 1 MSP on HRO Today's Baker's Dozen Customer Satisfaction Ratings for the second consecutive year, and PeopleScout's proprietary talent technology platform, Affinix™, won the 2018 HRO Today TekTonic Award in the "candidate experience" category.

"PeopleScout is focused on what's next to meet changing talent needs," Owen added. "We

are continually enhancing our Affinix technology, expanding our talent advisory capabilities – such as our June 2018 acquisition of TMP Holdings LTD – and we’ve aligned our RPO, MSP and talent advisory offerings to best serve our clients now and in the future.”

You can view the full Total Workforce Solutions 2018 Baker’s Dozen Customer Satisfaction Ratings [here](#).

### **About PeopleScout**

PeopleScout, a TrueBlue company, is the world’s largest RPO provider managing talent solutions that span the global economy, with end-to-end MSP and talent advisory capabilities supporting total workforce needs. PeopleScout boasts 98 percent client retention managing the most complex programs in the industry. The company’s thousands of forward-looking talent professionals provide clients with the edge in the people business by consistently delivering now while anticipating what’s next. Affinix, PeopleScout’s proprietary talent acquisition platform, empowers faster engagement with the best talent through an artificial intelligence (AI)-driven, consumer-like candidate experience with one-point applicant tracking system (ATS) and vendor management system (VMS) integration and single-sign-on. Leveraging the power of data gleaned from engaging millions of candidates and contingent associates every year, PeopleScout enhances talent intelligence for clients across more than 70 countries with headquarters in Chicago, Sydney and London and global delivery centers in Toronto, Ontario; Montreal, Quebec; Charlotte, North Carolina; Bristol, England; Krakow, Poland and Gurgaon and Bangalore, India. For more information, please visit [www.peoplescout.com](http://www.peoplescout.com).

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HRO Today and HRO Today Global are the properties of SharedXpertise Media and offer the broadest and deepest reach available anywhere into the HR industry. Our magazines, web portals, research, e-newsletters, events and social networks reach over 180,000 senior-level HR decision-makers with rich, objective, game-changing content. Our No. 1 strength is our reach. HR leaders rely heavily on the HRO Today’s Baker’s Dozen rankings across six different categories when selecting an HR service provider.

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Source: PeopleScout