November 29, 2017

Sunrun Goes All-In on Customer Experience, Names Evelyn Huang Chief Customer Experience Officer

Award-Winning Expert Brings More than 16 years of Experience in Customer Experience

SAN FRANCISCO, Nov. 29, 2017 (GLOBE NEWSWIRE) -- Sunrun Inc. (Nasdaq:RUN), the largest dedicated residential solar, storage and energy services company in the United States, is pleased to announce it has expanded its management team to meet the needs of its growing customers. Evelyn Huang, an expert in customer experience, product and design strategy, has joined Sunrun as Chief Customer Experience Officer.

Huang will report directly to Sunrun CEO Lynn Jurich and will lead the company's brand, marketing, products, customer realization and corporate communications teams.

"Sunrun continues to make going solar easy for American households and lead the energy revolution," said Jurich. "Exceptional customer experience is at the heart of Sunrun's operating strategy. Evelyn brings 16 years of experience to the company, and she will be an integral part of our commitment to exceed our customers' expectations."

Huang recently served as Vice President of Design Thinking and Strategy at Capital One, where she helped transform the company to become one of the leading organizations in customer experience. As a result, Huang's work garnered recognition from J.D. Power and Associates, which named Capital One as one of the leading consumer credit card companies in customer satisfaction. Additionally, Huang's work earned Capital One a No. 1 ranking by InformationWeek's Elite 100 for its innovative technology culture.

"Leading the way in residential rooftop solar calls for a second-to-none customer experience," said Huang. "Sunrun has always been committed to innovation, and I look forward to being part of the company's commitment to deliver top-quality customer service."

Huang previously lectured at the Stanford d.school where she focused on bringing human-centered design and innovation to business executives.

About Sunrun
Sunrun (Nasdaq:RUN) is the nation's largest dedicated residential solar, storage and energy services company with a mission to create a planet run by the sun. Since establishing the solar as a service model in 2007, Sunrun leads the industry in providing clean energy to homeowners with little to no upfront cost and at a savings to traditional electricity. The company designs, installs, finances, insures, monitors and maintains the systems, while families receive predictable pricing for 20 years or more. The company also offers Sunrun BrightBox™ solar power generation with smart inverter technology and home battery

storage. For more information, please visit: www.sunrun.com.

Georgia Dempsey
Director of Corporate Communication
Sunrun
+1 415-518-9418
press@sunrun.com
sunrun@highwirepr.com

Source: Sunrun Inc.