

Platform Innovation



Platform to Compete and Win

EXPERIENCES



Consumer



Small Business



Wi-Fi Roaming



Multi-Dwelling



Managed Biz

DATA & KNOWLEDGE

Network and Subscriber
MCP, NETCONF/YANG, Dat 2.0 TR-69/389/PRPL

AGENTIC WORKFLOWS

Marketing, Operations, Support, Subscriber



APPLIANCES AND OPERATING SYSTEMS

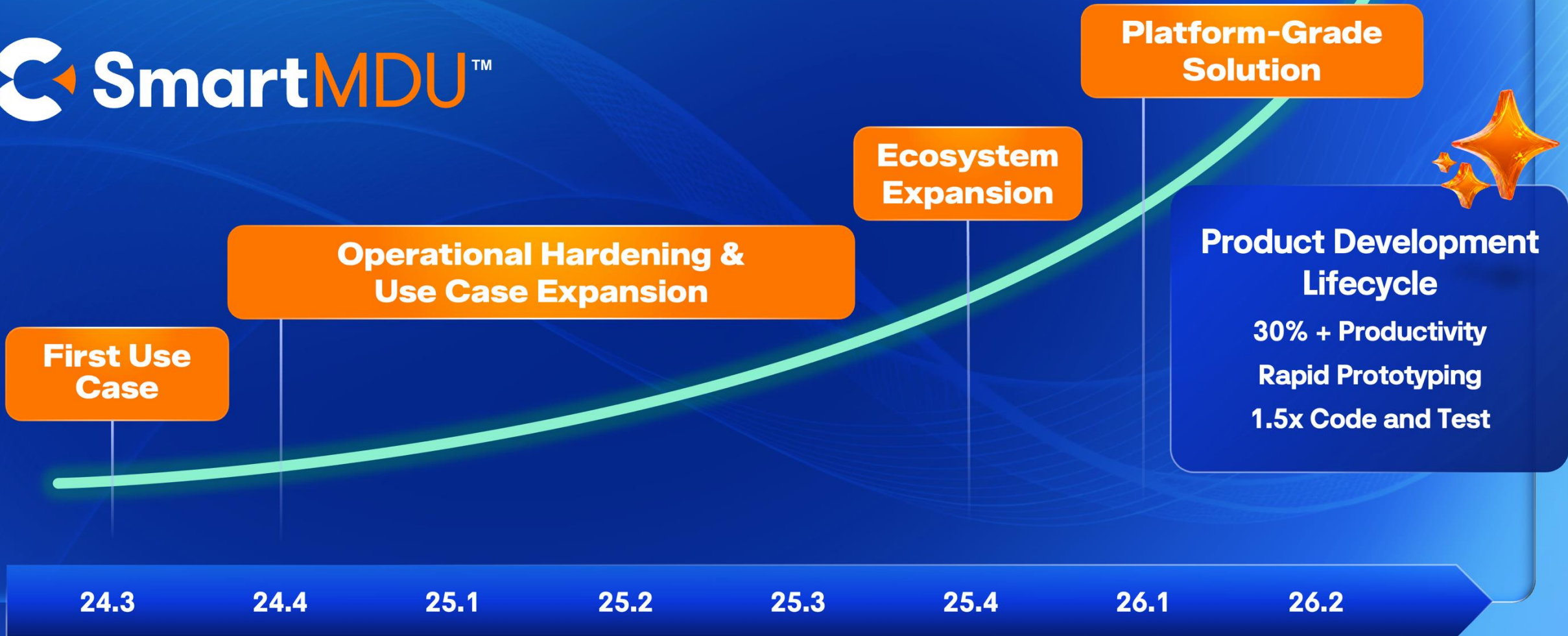
Calix One



Accelerating Features Innovation



Innovation That Expands TAM



Agent Workforce Launched and Accelerated

14

Proof of Concepts

Q1

- Service Cloud Agent
- Operations Cloud Agent
- Engagement Cloud Agent
- Speed & Performance Test Agent

Q2

- Upsell & Cross-Sell Agent
- Subscriber Context for CSR recommendation Engine
- CIQ Agent
- ONT Anomaly Detection Agent
- Network Anomaly Detection Agent

- Churn Prediction Agent
- RG/Device Anomaly Detection Agent
- Critical Incident Agent
- AI enable Network Optimization Workflows
- Upsell & Cross-Sell in CSC

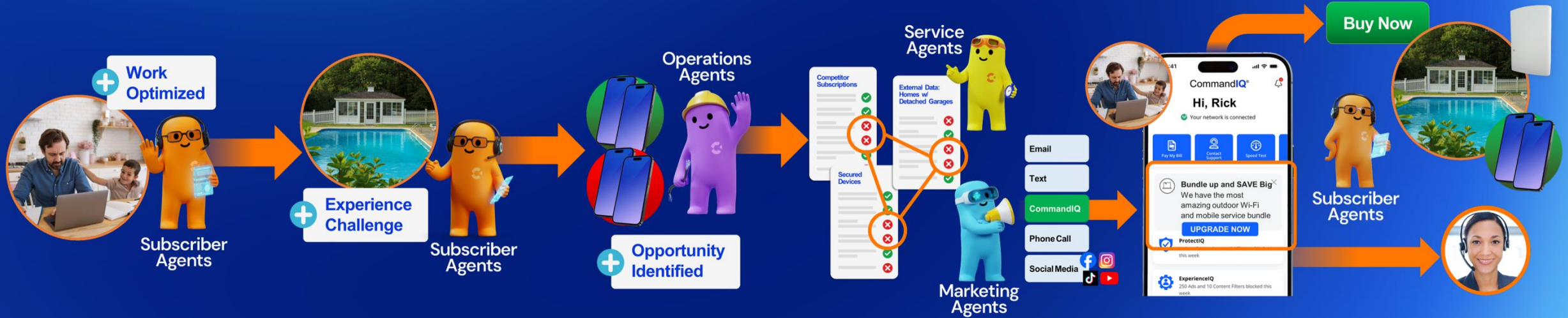
2025

26.1 / 26.2

26.3



Agent Workforce Compete and Win



Agent Workforce Toolkit

Subscriber Agents



+ Opportunity Identified



+ Backyard Experience



+ House Experience

Operations Agents



+ Anomaly Identified



Service Agents



+ Challenge Identified

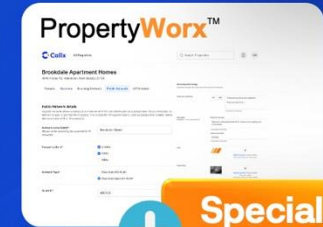


+ Specialist Resolution

Marketing Agents



+ Social Media Insights



+ Specialist Marketing

API | MCP | A2A

Calix One

AgentWorkforce

