

FINANCIAL SUPPLEMENT FIRST QUARTER 2022 (Unaudited)

THE PNC FINANCIAL SERVICES GROUP, INC. FINANCIAL SUPPLEMENT FIRST QUARTER 2022 (UNAUDITED)

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Glossary of Terms

The information contained in this Financial Supplement is preliminary, unaudited and based on data available on April 14, 2022. We have reclassified certain prior period amounts to be consistent with the current period presentation, which we believe is more meaningful to readers of our consolidated financial statements. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our United States Securities and Exchange Commission (SEC) filings.

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BUSINESS

PNC is one of the largest diversified financial services companies in the United States (U.S.) and is headquartered in Pittsburgh, Pennsylvania. PNC has businesses engaged in retail banking, including residential mortgage, corporate and institutional banking and asset management, providing many of its products and services nationally. PNC's retail branch network is located coast-to-coast. PNC also has strategic international offices in four countries outside the U.S.

PRESENTATION OF NONINTEREST INCOME

Effective for the first quarter of 2022, PNC updated the presentation of its noninterest income categorization to be based on product and service type, and accordingly, has changed the basis of presentation of its noninterest income revenue streams to: (i) Asset management and brokerage, (ii) Capital markets related, (iii) Card and cash management, (iv) Lending and deposit services, (v) Residential and commercial mortgage and (vi) Other noninterest income revenue stream, see PNC's Current Report on Form 8-K filed on March 31, 2022.

ACQUISITION OF BBVA USA BANCSHARES, INC.

On June 1, 2021, PNC acquired BBVA USA Bancshares Inc. (BBVA), a U.S. financial holding company conducting its business operations primarily through its U.S. banking subsidiary, BBVA USA. PNC paid \$11.5 billion in cash as consideration for the acquisition.

On October 8, 2021, BBVA USA merged into PNC Bank. As of October 12, 2021, PNC converted approximately 2.6 million customers, 9,000 employees and over 600 branches across seven states. Our 2021 results of operations reflect the benefit of BBVA's acquired business operations for the period since the acquisition closed on June 1, 2021. PNC's balance sheets at March 31, 2022, December 31, 2021, September 30, 2021 and June 30, 2021 include BBVA's balances.

THE PNC FINANCIAL SERVICES GROUP, INC. Cross Reference Index to First Quarter 2022 Financial Supplement (Unaudited)

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Table 1: Consolidated Income Statement (Unaudited)

	March	31	December 31	Septem	ber 30	June	e 30	N	Aarch 31
In millions, except per share data	2022		2021	202		20			2021
Interest Income									
Loans	\$ 2,29	3	\$ 2,414	\$ 2,4	437	\$ 2,1	160	\$	1,996
Investment securities	54	4	484	4	460	4	169		421
Other		7	77		78		72		66
Total interest income	2,91	4	2,975	2,	975	2,7	701		2,483
Interest Expense									-
Deposits	2	7	27		29		30		40
Borrowed funds	8	3	86		90		90		95
Total interest expense	11	0	113		119	1	120		135
Net interest income	2,80	4	2,862	2,	856	2,5	581		2,348
Noninterest Income									
Asset management and brokerage	37	7	385		375	2	350		328
Capital markets related	25	2	460	4	482		324		311
Card and cash management	62	0	646	(663	4	597		492
Lending and deposit services	26	9	273		305	2	270		254
Residential and commercial mortgage	15	9	209	2	248	2	206		187
Other (a)	21	1	292		268	3	339		300
Total noninterest income	1,88	8	2,265	2,	341	2,0)86		1,872
Total revenue	4,69	2	5,127	5,	197	4,6	667		4,220
Provision For (Recapture of) Credit Losses	(20	8)	(327)	(.	203)	2	302		(551)
Noninterest Expense									
Personnel	1,71	7	2,038	1,9	986	1,0	540		1,477
Occupancy	25	8	260		248	4	217		215
Equipment	33	1	437	-	355	2	326		293
Marketing	6	1	97		103		74		45
Other	80		959	:	895		793		544
Total noninterest expense	3,17	2	3,791	3,	587	3,0)50		2,574
Income before income taxes and noncontrolling interests	1,72	8	1,663	1,	813	1,3	315	_	2,197
Income taxes	29	9	357		323	4	212		371
Net income	1,42	9	1,306	1,4	490	1,1	103		1,826
Less: Net income attributable to noncontrolling interests	2	1	13		16		12		10
Preferred stock dividends (b)	4	5	71		57		48		57
Preferred stock discount accretion and redemptions		2	2		1		1		1
Net income attributable to common shareholders	\$ 1,36	1	\$ 1,220	\$ 1,4	416	\$ 1,0)42	\$	1,758
Earnings Per Common Share				·					
Basic	\$ 3.2	3	\$ 2.87	\$ 3	.31	\$ 2	.43	\$	4.11
Diluted	\$ 3.2	3	\$ 2.86	\$ 3	5.30	\$ 2	.43	\$	4.10
Average Common Shares Outstanding									
Basic	42	0	424	4	426	4	427		426
Diluted	42	0	424	4	426	4	427		426
Efficiency	6	8 %	74 %		69 %)	65 %)	61 %
Noninterest income to total revenue		0 %	44 %		45 %		45 %		44 %
Effective tax rate from continuing operations (c)	17.	3 %	21.5 %	1	7.8 %) 1	6.1 %)	16.9 %

(a) Includes net gains (losses) on sales of securities of \$(4) million, \$14 million, \$15 million and \$25 million for the quarters ended March 31, 2022, December 31, 2021, September 30, 2021, June 30, 2021 and March 31, 2021, respectively.

(b) Dividends are payable quarterly other than Series R and Series S preferred stock, which are payable semiannually.

(c) The effective income tax rates are generally lower than the statutory rate due to the relationship of pretax income to tax credits and earnings that are not subject to tax.

Table 2: Consolidated Balance Sheet (Unaudited)

In millions, except par value	1	March 31 2022	De	ecember 31 2021	Se	ptember 30 2021		June 30 2021	1	March 31 2021
Assets										
Cash and due from banks	\$	7,572	\$	8,004	\$	8,843	\$	8,724	\$	7,455
Interest-earning deposits with banks (a)		48,776		74,250		75,478		72,447		86,161
Loans held for sale (b)		1,506		2,231		2,121		2,227		1,967
Investment securities – available for sale		112,313		131,536		124,127		125,058		96,799
Investment securities - held to maturity		20,098		1,426		1,479		1,485		1,456
Loans (b)		294,457		288,372		290,230		294,704		237,013
Allowance for loan and lease losses		(4,558)		(4,868)		(5,355)		(5,730)		(4,714)
Net loans		289,899		283,504		284,875		288,974		232,299
Equity investments		7,798		8,180		7,737		7,521		6,386
Mortgage servicing rights		2,208		1,818		1,833		1,793		1,680
Goodwill		10,916		10,916		10,885		10,958		9,317
Other (b)		40,160		35,326		36,137		35,025		30,894
Total assets	\$	541,246	\$	557,191	\$	553,515	\$	554,212	\$	474,414
Liabilities	_		_				_		_	
Deposits										
Noninterest-bearing	\$	150,798	\$	155,175	\$	156,305	\$	154,190	\$	120,641
Interest-bearing		299,399		302,103		292,597		298,693		254,426
Total deposits		450,197		457,278		448,902		452,883		375,067
Borrowed funds										
Federal Home Loan Bank borrowings										1,500
Bank notes and senior debt		16,206		20,661		22,993		24,408		22,139
Subordinated debt		6,766		6,996		7,074		7,120		6,241
Other (b)		3,599		3,127		3,404		3,285		3,150
Total borrowed funds		26,571		30,784		33,471		34,813		33,030
Allowance for unfunded lending related commitments		639		662		646		645		507
Accrued expenses and other liabilities		14,623		12,741		14,199		11,186		11,931
Total liabilities		492,030		501,465		497,218		499,527		420,535
Equity										
Preferred stock (c)										
Common stock - \$5 par value										
Authorized 800 shares, issued 543 shares		2,713		2,713		2,713		2,713		2,713
Capital surplus		17,487		17,457		17,453		15,928		15,879
Retained earnings		51,058		50,228		49,541		48,663		48,113
Accumulated other comprehensive income (loss)		(5,731)		409		1,079		1,463		1,290
Common stock held in treasury at cost: 128, 123, 120, 118, and 118 shares		(16,346)		(15,112)		(14,527)		(14,140)		(14,146)
Total shareholders' equity		49,181		55,695	_	56,259		54,627		53,849
Noncontrolling interests		35		31		38		58		30
Total equity		49,216		55,726		56,297		54,685		53,879
Total liabilities and equity	\$	541,246	\$	557,191	\$	553,515	\$	554,212	\$	474,414
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(a) Amounts include balances held with the Federal Reserve Bank of \$48.4 billion, \$73.8 billion, \$75.1 billion, \$71.9 billion and \$85.8 billion as of March 31, 2022, December 31, 2021, September 30, 2021, June 30, 2021 and March 31, 2021, respectively.

(b) Amounts include assets and liabilities for which PNC has elected the fair value option. Our 2021 Form 10-K included, and our first quarter 2022 Form 10-Q will include, additional information regarding these items.

(c) Par value less than \$0.5 million at each date.

Table 3: Average Consolidated Balance Sheet (Unaudited) (a) (b)

-			1							
	 March 31	De	ecember 31	Sep	tember 30		June 30	March 31		
In millions	2022		2021	-	2021		2021		2021	
Assets										
Interest-earning assets:										
Investment securities										
Securities available for sale										
Residential mortgage-backed										
Agency	\$ 67,498	\$	64,521	\$	63,163	\$	56,042	\$	45,298	
Non-agency	1,007		974		1,051		1,142		1,236	
Commercial mortgage-backed	5,229		5,538		6,134		6,465		6,241	
Asset-backed	6,225		6,206		5,608		5,855		5,304	
U.S. Treasury and government agencies	47,468		44,415		38,149		32,419		22,309	
Other	4,876		4,741		4,994		5,107		4,561	
Total securities available for sale	 132,303		126,395		119,099		107,030		84,949	
Securities held to maturity										
Residential mortgage-backed	106									
U.S. Treasury and government agencies	919		812		807		802		797	
Other	569		642		680		671		650	
Total securities held to maturity	 1,594		1,454		1,487		1,473		1,447	
Total investment securities	 133,897		127,849		120,586		108,503		86,396	
Loans	100,077		127,019		120,000		100,000		00,070	
Commercial and industrial	155,481		152,355		152,964		137,892		129,996	
Commercial real estate	34,004		35,256		37,054		31,611		28,598	
Equipment lease financing	6,099		6,183		6,300		6,332		6,332	
Consumer	54,965		56,244		57,533		52,575		50,904	
Residential real estate	40,152		38,872		37,475		27,197		22,305	
Total loans	 290,701		288,910		291,326		255,607		238,135	
Interest-earning deposits with banks (c)	62,540		75,377		80,274		78,522		85,410	
Other interest-earning assets	9,417		9,113		9,113		8,079		7,829	
Total interest-earning assets	 496,555		501,249		501,299		450,711	_	417,770	
Noninterest-earning assets	53,541		58,123		57,943		53,718		50,450	
Total assets	\$ 550,096	\$	559,372	\$	559,242	\$	504,429	\$	468,220	
Liabilities and Equity	 							_		
Interest-bearing liabilities:										
Interest-bearing deposits										
Money market	\$ 62,596	\$	65,214	\$	82,911	\$	64,990	\$	59,083	
Demand	112,372		108,345		106,588		99,091		91,619	
Savings	108,532		104,644		89,679		87,307		82,926	
Time deposits	16,043		18,029		19,293		18,048		18,449	
Total interest-bearing deposits	 299,543		296,232		298,471		269,436		252,077	
Borrowed funds										
Federal Home Loan Bank borrowings							265		2,411	
Bank notes and senior debt	18,015		21,581		22,573		22,620		22,799	
Subordinated debt	6,773		6,779		6,787		6,218		5,929	
Other	5,524		5,987		4,992		5,046		4,057	
Total borrowed funds	 30,312	-	34,347		34,352	-	34,149		35,196	
Total interest-bearing liabilities	329,855		330,579		332,823		303,585		287,273	
Noninterest-bearing liabilities and equity:										
Noninterest-bearing deposits	153,726		156,549		155,948		132,283		113,299	
Accrued expenses and other liabilities	14,058		16,818		15,332		14,755		14,258	
Equity	52,457		55,426		55,139		53,806		53,390	
Total liabilities and equity	\$ 550,096	\$	559,372	\$	559,242	\$	504,429	\$	468,220	
		_								

(a) Calculated using average daily balances.

(b) Nonaccrual loans are included in loans, net of unearned income. The impact of financial derivatives used in interest rate risk management is included in the interest income/ expense and average yields/rates of the related assets and liabilities. Basis adjustments related to hedged items are included in noninterestbearing liabilities. Average balances of securities are based on amortized historical cost (excluding adjustments to fair value, which are included in other assets). Average balances for certain loans and borrowed funds accounted for at fair value are included in noninterest-earning assets and noninterestbearing liabilities, with changes in fair value recorded in Noninterest income.

(c) Amounts include average balances held with the Federal Reserve Bank of Cleveland of \$62.3 billion, \$75.1 billion, \$80.1 billion, \$78.3 billion and \$85.2 billion for the three months ended March 31, 2022, December 31, 2021, September 30, 2021, June 30, 2021 and March 31, 2021, respectively.

Table 4: Details of Net Interest Margin (Unaudited)

		Three months ended									
	March 31	December 31	September 30	June 30	March 31						
	2022	2021	2021	2021	2021						
Average yields/rates (a)											
Yield on interest-earning assets											
Investment securities											
Securities available for sale											
Residential mortgage-backed											
Agency	1.73 %	1.47 %	1.41 %	1.61 %	1.72 %						
Non-agency	7.53 %	7.36 %	8.07 %	7.85 %	7.24 %						
Commercial mortgage-backed	2.36 %	2.37 %	2.34 %	2.49 %	2.58 %						
Asset-backed	1.35 %	1.48 %	1.50 %	2.07 %	1.84 %						
U.S. Treasury and government agencies	1.18 %	1.17 %	1.18 %	1.30 %	1.68 %						
Other	2.73 %	2.77 %	2.90 %	3.00 %	3.28 %						
Total securities available for sale	1.62 %	1.50 %	1.51 %	1.73 %	1.95 %						
Securities held to maturity											
U.S. Treasury and government agencies	2.61 %	2.89 %	2.88 %	2.86 %	2.83 %						
Other	4.17 %	4.20 %	4.33 %	3.67 %	4.17 %						
Total securities held to maturity	2.99 %	3.47 %	3.54 %	3.23 %	3.43 %						
Total investment securities	1.64 %	1.52 %	1.54 %	1.75 %	1.97 %						
Loans											
Commercial and industrial	2.75 %	2.90 %	2.80 %	2.89 %	2.91 %						
Commercial real estate	2.79 %	2.86 %	3.17 %	2.92 %	2.80 %						
Equipment lease financing	3.74 %	3.81 %	3.83 %	3.76 %	3.90 %						
Consumer	4.69 %	4.71 %	4.85 %	4.82 %	4.78 %						
Residential real estate	3.10 %	3.26 %	3.15 %	3.50 %	3.53 %						
Total loans	3.19 %	3.32 %	3.32 %	3.38 %	3.38 %						
Interest-earning deposits with banks	0.19 %	0.15 %	0.16 %	0.11 %	0.10 %						
Other interest-earning assets	2.07 %	2.14 %	2.03 %	2.46 %	2.34 %						
Total yield on interest-earning assets	2.37 %	2.36 %	2.36 %	2.40 %	2.40 %						
Rate on interest-bearing liabilities	2.57 70	2.30 70	2.30 70	2.40 /0	2.40 /0						
Interest-bearing deposits											
Money market	0.03 %	0.02 %	0.03 %	0.03 %	0.03 %						
Demand	0.03 %	0.02 %	0.03 %	0.03 %	0.03 %						
Savings	0.02 %	0.02 %	0.03 %	0.05 %	0.04 %						
Time deposits	0.13 %	0.11 %	0.12 %	0.03 %	0.00 %						
Total interest-bearing deposits	0.13 %	0.04 %	0.12 %	0.20 %	0.32 %						
Borrowed funds	0.04 70	0.04 70	0.04 70	0.03 %	0.00 70						
				0.25.0/	0 42 0/						
Federal Home Loan Bank borrowings	1.02.0/	0.04.0/	0.07.0/	0.35 %	0.43 %						
Bank notes and senior debt	1.02 %	0.94 %	0.97 %	0.98 %	1.04 %						
Subordinated debt	1.40 %	1.28 %	1.28 %	1.35 %	1.43 %						
Other	0.97 %	0.79 %	0.93 %	0.97 %	1.21 %						
Total borrowed funds	1.10 %	0.98 %	1.03 %	1.04 %	1.09 %						
Total rate on interest-bearing liabilities	0.13 %	0.13 %	0.14 %	0.16 %	0.19 %						
Interest rate spread	2.24 %	2.23 %	2.22 %	2.24 %	2.21 %						
Benefit from use of noninterest bearing sources (b)	0.04 %	0.04 %	0.05 %	0.05 %	0.06 %						
Net interest margin	2.28 %	2.27 %	2.27 %	2.29 %	2.27 %						

(a) Yields and rates are calculated using the applicable annualized interest income or interest expense divided by the applicable average earning assets or interest-bearing liabilities. Net interest margin is the total yield on interest-earning assets minus the total rate on interest-bearing liabilities and includes the benefit from use of noninterest-bearing sources. To provide more meaningful comparisons of net interest margins, we use net interest income on a taxable-equivalent basis in calculating average yields used in the calculation of net interest margin by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under GAAP in the Consolidated Income Statement. The taxable-equivalent adjustments to net interest income for the three months ended March 31, 2022, December 31, 2021, September 30, 2021, June 30, 2021 and March 31, 2021 were \$22 million, \$22 million, \$15 million and \$15 million, respectively.

(b) Represents the positive effects of investing noninterest-bearing sources in interest-earning assets.

Table 5: Details of Loans (Unaudited)

In millions	Ν	March 31 2022	De	ecember 31 2021	Se	ptember 30 2021	June 30 2021		March 31 2021
Commercial		2022		2021		2021	 2021		2021
Commercial and industrial									
Manufacturing	\$	25,035	\$	22,597	\$	22,760	\$ 22,709	\$	20,032
Retail/wholesale trade		25,027		22,803		22,238	22,596		20,349
Service providers		20,584		20,750		20,969	22,303		19,403
Financial services		17,674		17,950		18,022	15,947		13,382
Real estate related (a)		15,459		15,123		14,809	14,945		13,052
Technology, media & telecommunications		10,684		10,070		8,920	9,195		7,746
Health care		9,810		9,944		10,567	11,713		8,741
Transportation and warehousing		7,209		7,136		7,318	7,967		6,751
Other industries		26,392		26,560		27,132	27,925		20,342
Total commercial and industrial		157,874		152,933		152,735	155,300		129,798
Commercial real estate		34,171		34,015		36,195	37,964		28,319
Equipment lease financing		6,216		6,130		6,257	6,376		6,389
Total commercial		198,261		193,078		195,187	199,640		164,506
Consumer									
Residential real estate		41,566		39,712		38,214	36,846		22,418
Home equity		24,185		24,061		24,479	25,174		23,493
Automobile		16,001		16,635		17,265	17,551		13,584
Credit card		6,464		6,626		6,466	6,528		5,675
Education		2,441		2,533		2,653	2,726		2,842
Other consumer		5,539		5,727		5,966	6,239		4,495
Total consumer		96,196		95,294		95,043	 95,064		72,507
Total loans	\$	294,457	\$	288,372	\$	290,230	\$ 294,704	\$	237,013

(a) Represents loans to customers in the real estate and construction industries.

Allowance for Credit Losses (Unaudited)

Table 6: Change in Allowance for Loan and Lease Losses

		March 31	Da	Three months end ecember 31 September 30				June 30		March 31
Dollars in millions	1	2022	De	2021	Se	2021		2021	r	2021
Allowance for loan and lease losses		2022		2021		2021		2021		2021
Beginning balance	\$	4,868	\$	5,355	\$	5,730	\$	4,714	\$	5,361
Acquisition PCD reserves	ψ	4,000	Ψ	5,555	ψ	(59)	Ψ	1,115	Ψ	5,501
Gross charge-offs:						(5))		1,115		
Commercial and industrial		(41)		(35)		(46)		(245)		(59
Commercial real estate		(10)		(33)		(40)		(243)		(5)
Equipment lease financing		(10)		(2)		(1)		(1)		(5
Residential real estate		(1)		(4)		(3)		(1)		(4
Home equity		(7) (4)		(4)		(4)		(7)		(7
Automobile		(52)		(49)		(33)		(35)		(52
Credit card		(68)		(60)		(62)		(65)		(69
Education		(08)		(00)		(02)		(03)		
Other consumer				(62)		(52)				(5
		(64)		(02)		(32)		(41)		(37)
Total gross charge-offs Recoveries:		(251)		(224)		(206)		(428)		(243
Commercial and industrial		30		20		25		20		1.4
								29		14
Commercial real estate		1		2		2		2		1
Equipment lease financing		3		3		2		3		3
Residential real estate		5		8		9		6		5
Home equity		21		23		25		21		17
Automobile		31		26		38		41		38
Credit card		12		10		13		11		12
Education		1		2		2		2		2
Other consumer		10		6		9		7		5
Total recoveries		114		100		125		122		97
Net (charge-offs) / recoveries:				<i></i>		(***)				
Commercial and industrial		(11)		(15)		(21)		(216)		(45
Commercial real estate		(9)				1		(26)		(4
Equipment lease financing		2		(1)		(1)		2		(2
Residential real estate		(2)		4		5		3		1
Home equity		17		19		23		14		10
Automobile		(21)		(23)		5		6		(14
Credit card		(56)		(50)		(49)		(54)		(57
Education		(3)		(2)		(1)		(1)		(3
Other consumer		(54)		(56)		(43)		(34)		(32
Total net (charge-offs) (a)		(137)		(124)		(81)		(306)		(146
Provision for (recapture of) credit losses (b)		(172)		(362)		(229)		206		(502
Other		(1)		(1)		(6)		1		1
Ending balance	\$	4,558	\$	4,868	\$	5,355	\$	5,730	\$	4,714
Supplemental Information										
<u>Vet charge-offs</u>										
Commercial net charge-offs	\$	(18)	\$	(16)	\$	(21)	\$	(240)	\$	(51
Consumer net charge-offs		(119)		(108)		(60)		(66)		(95
Total net charge-offs (a)	\$	(137)	\$	(124)	\$	(81)	\$	(306)	\$	(146
Net charge-offs to average loans (annualized)		0.19 %		0.17 %		0.11 %		0.48 %		0.25
Commercial		0.04 %		0.03 %		0.04 %		0.55 %		0.13
Consumer		0.51 %		0.45 %		0.25 %		0.33 %		0.53

(a) Amounts for the three months ended June 30, 2021 included \$248 million attributable to BBVA, primarily related to commercial and industrial loans, which were largely the result of required purchase accounting treatment for the BBVA acquisition on June 1, 2021.

(b) See Table 7 for the components of the Provision for (recapture of) credit losses being reported on the Consolidated Income Statement.

Allowance for Credit Losses (Unaudited) (Continued)

Table 7: Components of the Provision for (Recapture of) Credit Losses

	Three months ended									
	March 31		December 31		Sep	tember 30	June 30	l	March 31	
<u>In millions</u>	2022		2021		2021		2021 (a)		2021	
Provision for (recapture of) credit losses										
Loans and leases	\$	(172)	\$	(362)	\$	(229)	\$ 206	\$	(502)	
Unfunded lending related commitments		(23)		16		1	92		(77)	
Investment securities		1				25			26	
Other financial assets		(14)		19			4		2	
Total provision for (recapture of) credit losses	\$	(208)	\$	(327)	\$	(203)	\$ 302	\$	(551)	

(a) Amounts include \$1.0 billion of provision for credit losses that was recorded as part of the BBVA acquisition on June 1, 2021.

Table 8: Allowance for Credit Losses by Loan Class (a)

	1	March 31, 2022		D	ecember 31, 202	21	1	March 31, 2021	
Dollars in millions	Allowance Amount	Total Loans	% of Total Loans	Allowance Amount	Total Loans	% of Total Loans	Allowance Amount	Total Loans	% of Total Loans
Allowance for loan and lease losses									
Commercial									
Commercial and industrial	\$ 1,884	\$ 157,874	1.19 %	\$ 1,879	\$ 152,933	1.23 %	\$ 1,815	\$ 129,798	1.40 %
Commercial real estate	1,034	34,171	3.03 %	1,216	34,015	3.57 %	1,126	28,319	3.98 %
Equipment lease financing	85	6,216	1.37 %	90	6,130	1.47 %	142	6,389	2.22 %
Total commercial	3,003	198,261	1.51 %	3,185	193,078	1.65 %	3,083	164,506	1.87 %
Consumer									
Residential real estate	25	41,566	0.06 %	21	39,712	0.05 %	(17)	22,418	(0.08)%
Home equity	170	24,185	0.70 %	149	24,061	0.62 %	239	23,493	1.02 %
Automobile	276	16,001	1.72 %	372	16,635	2.24 %	344	13,584	2.53 %
Credit card	708	6,464	10.95 %	712	6,626	10.75 %	693	5,675	12.21 %
Education	66	2,441	2.70 %	71	2,533	2.80 %	112	2,842	3.94 %
Other consumer	310	5,539	5.60 %	358	5,727	6.25 %	260	4,495	5.78 %
Total consumer	1,555	96,196	1.62 %	1,683	95,294	1.77 %	1,631	72,507	2.25 %
Total	4,558	\$ 294,457	1.55 %	4,868	\$ 288,372	1.69 %	4,714	\$ 237,013	1.99 %
Allowance for unfunded lending related commitments	639			662			507		
Allowance for credit losses	\$ 5,197			\$ 5,530			\$ 5,221		
Supplemental Information									
Allowance for credit losses to total loans			1.76 %			1.92 %			2.20 %
Commercial			1.81 %			1.94 %			2.12 %
Consumer			1.67 %			1.87 %			2.39 %

(a) Excludes allowances for investment securities and other financial assets, which together totaled \$158 million, \$171 million and \$136 million at March 31, 2022, December 31, 2021 and March 31, 2021, respectively.

Details of Nonperforming Assets (Unaudited)

Table 9: Nonperforming Assets by Type

Dollars in millions	Ν	March 31 2022	De	cember 31 2021	Sej	September 30 2021				Ν	March 31 2021
Nonperforming loans, including TDRs		2022		2021		2021		2021		2021	
Commercial											
Commercial and industrial											
Service providers	\$	173	\$	188	\$	220	\$	206	\$	79	
Manufacturing		70		52		62		65		55	
Retail/wholesale trade		59		50		59		71		66	
Real estate related (a)		39		64		49		78		48	
Health care		37		46		56		71		19	
Technology, media & telecommunications		36		33		37		62		43	
Transportation and warehousing		28		18		21		18		18	
Other industries		218		345		325		359		184	
Total commercial and industrial		660		796		829		930		512	
Commercial real estate		332		364		365		501		221	
Equipment lease financing		6		8		10		15		16	
Total commercial		998		1,168		1,204		1,446		749	
Consumer (b)											
Residential real estate		526		517		533		503		541	
Home equity		576		596		592		626		656	
Automobile		181		183		184		191		178	
Credit card		8		7		7		7		7	
Other consumer		9		9		8		6		7	
Total consumer		1,300		1,312		1,324		1,333		1,389	
Total nonperforming loans (c)		2,298		2,480		2,528		2,779		2,138	
OREO and foreclosed assets		26		26		31		39		41	
Total nonperforming assets	\$	2,324	\$	2,506	\$	2,559	\$	2,818	\$	2,179	
Nonperforming loans to total loans		0.78 %		0.86 %	-	0.87 %	_	0.94 %		0.90 %	
Nonperforming assets to total loans, OREO and foreclosed assets		0.79 %		0.87 %		0.88 %		0.96 %		0.92 %	
Nonperforming assets to total assets		0.43 %		0.45 %		0.46 %		0.51 %		0.46 %	
Allowance for loan and lease losses to nonperforming loans		198 %		196 %		212 %		206 %		220 %	

(a) Represents loans related to customers in the real estate and construction industries.

(b) Excludes most unsecured consumer loans and lines of credit, which are charged off after 120 to 180 days past due and are not placed on nonperforming status.

(c) Nonperforming loans exclude certain government insured or guaranteed loans, loans held for sale and loans accounted for under the fair value option.

Table 10: Change in Nonperforming Assets

	Ja	nuary 1, 2022 -	Oc	tober 1, 2021 -	July 1, 2021 -		April 1, 2021 -	January 1, 2021 -
In millions	Ν	March 31, 2022	Dece	ember 31, 2021	Sep	ptember 30, 2021	 June 30, 2021	 March 31, 2021
Beginning balance	\$	2,506	\$	2,559	\$	2,818	\$ 2,179	\$ 2,337
Acquired nonperforming assets (a)							880	
New nonperforming assets		346		395		365	207	249
Charge-offs and valuation adjustments		(62)		(53)		(71)	(61)	(70)
Principal activity, including paydowns and payoffs		(274)		(240)		(333)	(264)	(186)
Asset sales and transfers to loans held for sale		(21)		(3)		(30)	(15)	(86)
Returned to performing status		(171)		(152)		(190)	(108)	(65)
Ending balance	\$	2,324	\$	2,506	\$	2,559	\$ 2,818	\$ 2,179

(a) Represents nonperforming assets acquired as a part of the BBVA acquisition on June 1, 2021 and includes \$871 million of loans and \$9 million of OREO and foreclosed assets. Our second quarter 2021 Form 10-Q included additional information on the BBVA acquisition.

Accruing Loans Past Due (Unaudited)

Under the CARES Act credit reporting rules, certain loans modified due to COVID-19 related hardships are not being reported as past due for the periods presented based on the contractual terms of the loan, even where borrowers may not be making payments on their loans during the modification period. Our 2021 Form 10-K included additional information on COVID-19 related loan modifications.

Table 11: Accruing Loans Past Due 30 to 59 Days (a)

Dollars in millions	N	larch 31 2022	ember 31 2021	tember 30 2021	June 202		arch 31 2021
Commercial			 				
Commercial and industrial	\$	185	\$ 235	\$ 97	\$	72	\$ 80
Commercial real estate		68	46	68		5	12
Equipment lease financing		20	25	5		3	21
Total commercial		273	 306	170		80	 113
Consumer							
Residential real estate							
Non government insured		239	310	178		182	61
Government insured		66	69	81		88	101
Home equity		41	53	45		44	43
Automobile		109	146	114		98	76
Credit card		39	49	42		37	31
Education							
Non government insured		5	5	5		5	6
Government insured		36	38	40		41	43
Other consumer		47	35	34		31	11
Total consumer		582	705	539		526	372
Total	\$	855	\$ 1,011	\$ 709	\$	606	\$ 485
Supplemental Information							
Total accruing loans past due 30-59 days to total loans		0.29 %	0.35 %	0.24 %	0	.21 %	0.20 %
Commercial		0.14 %	0.16 %	0.09 %	0	.04 %	0.07 %
Consumer		0.61 %	 0.74 %	 0.57 %	0	.55 %	0.51 %

(a) Excludes loans held for sale.

Accruing Loans Past Due (Unaudited) (Continued)

Table 12: Accruing Loans Past Due 60 to 89 Days (a)

Dollars in millions	arch 31 2022	ember 31 2021	tember 30 2021	une 30 2021	arch 31 2021
Commercial					
Commercial and industrial	\$ 64	\$ 72	\$ 50	\$ 27	\$ 13
Commercial real estate	41	24	2	3	1
Equipment lease financing	1	2	4	4	1
Total commercial	106	98	56	34	15
Consumer					
Residential real estate					
Non government insured	47	78	53	53	13
Government insured	37	41	45	52	60
Home equity	16	18	18	17	20
Automobile	26	40	23	20	19
Credit card	28	33	27	24	24
Education					
Non government insured	3	2	3	2	3
Government insured	21	23	23	20	22
Other consumer	26	22	15	16	6
Total consumer	204	 257	207	204	167
Total	\$ 310	\$ 355	\$ 263	\$ 238	\$ 182
Supplemental Information	 	 	 		
Total accruing loans past due 60-89 days to total loans	0.11 %	0.12 %	0.09 %	0.08 %	0.08 %
Commercial	0.05 %	0.05 %	0.03 %	0.02 %	0.01 %
Consumer	 0.21 %	0.27 %	0.22 %	0.21 %	0.23 %

(a) Excludes loans held for sale.

Accruing Loans Past Due (Unaudited) (Continued)

Table 13: Accruing Loans Past Due 90 Days or More (a)

Dollars in millions	arch 31 2022	Dec	cember 31 2021	1	tember 30 2021	J	une 30 2021	Μ	arch 31 2021
Commercial									
Commercial and industrial	\$ 105	\$	132	\$	56	\$	45	\$	63
Commercial real estate	7		1		11		2		
Total commercial	112		133		67		47		63
Consumer									
Residential real estate									
Non government insured	41		59		33		44		17
Government insured	232		269		268		297		258
Automobile	8		14		4		3		6
Credit card	62		62		53		59		52
Education									
Non government insured	2		2		1		1		2
Government insured	62		63		60		66		74
Other consumer	15		17		11		14		7
Total consumer	422		486		430		484		416
Total	\$ 534	\$	619	\$	497	\$	531	\$	479
Supplemental Information									
Total accruing loans past due 90 days or more to total loans	0.18 %		0.21 %		0.17 %		0.18 %		0.20 %
Commercial	0.06 %		0.07 %		0.03 %		0.02 %		0.04 %
Consumer	0.44 %		0.51 %		0.45 %		0.51 %		0.57 %
Total accruing loans past due	\$ 1,699	\$	1,985	\$	1,469	\$	1,375	\$	1,146
Commercial	\$ 491	\$	537	\$	293	\$	161	\$	191
Consumer	\$ 1,208	\$	1,448	\$	1,176	\$	1,214	\$	955
Total accruing loans past due to total loans	0.58 %		0.69 %		0.51 %		0.47 %		0.48 %
Commercial	0.25 %		0.28 %		0.15 %		0.08 %		0.12 %
Consumer	1.26 %		1.52 %		1.24 %		1.28 %		1.32 %

(a) Excludes loans held for sale.

Business Segment Descriptions (Unaudited)

Retail Banking provides deposit, lending, brokerage, insurance services, investment management and cash management products and services to consumer and small business customers. Our customers are serviced through our branch network, ATMs, call centers, online banking and mobile channels. As a result of the BBVA acquisition, we have become a coast-to-coast Retail Bank. Our national expansion strategy is designed to grow customers with digitally-led banking and a thin branch network as we expand into new markets. Deposit products include checking, savings and money market accounts and certificates of deposit. Lending products include residential mortgages, home equity loans and lines of credit, auto loans, credit cards, education loans and personal and small business loans and lines of credit. The residential mortgage loans are directly originated within our branch network and nationwide, and are typically underwritten to agency and/or third-party standards, and either sold, servicing retained or held on our balance sheet. Brokerage, investment management and cash management products and services include managed, education, retirement and trust accounts.

Corporate & Institutional Banking provides lending, treasury management and capital markets products and services to mid-sized and large corporations, and government and not-for-profit entities. Lending products include secured and unsecured loans, letters of credit and equipment leases. The Treasury Management business provides corporations with cash and investment management services, receivables and disbursement management services, funds transfer services, international payment services and access to online/mobile information management and reporting services. Within Treasury Management, PNC Global Transfers provides wholesale money transfer processing capabilities between the U.S. and Mexico and other countries primarily in Central America and South America. Capital markets products and services include foreign exchange, derivatives, fixed income, securities underwriting, loan syndications, mergers and acquisitions advisory and equity capital markets advisory related services. We also provide commercial loan servicing and technology solutions for the commercial real estate finance industry. Products and services are provided nationally.

Asset Management Group provides private banking for high net worth and ultra high net worth clients and institutional asset management. The Asset Management group is comprised of two distinct operating units:

- PNC Private Bank provides products and services to emerging affluent, high net worth and ultra high net worth individuals and their families including investment and retirement planning, customized investment management, credit and cash management solutions, and trust management and administration. In addition, multi-generational family planning services are also provided to ultra high net worth individuals and their families which include estate, financial, tax, fiduciary and customized performance reporting through PNC Private Bank Hawthorn.
- Institutional Asset Management provides outsourced chief investment officer, custody, private real estate, cash and fixed income client solutions, and retirement plan fiduciary investment services to institutional clients including corporations, healthcare systems, insurance companies, unions, municipalities and non-profits.

Full-time employees	2021
Retail Banking 33,293 32,563 33,188 33,4'	1 27,690
Other full-time employees 25,037 25,105 25,442 25,5	2 22,281
Total full-time employees 58,330 57,668 58,630 58,930	3 49,971
Part-time employees	
Retail Banking 1,670 1,669 1,616 1,82	1 1,697
Other part-time employees 82 89 94 4.	1 101
Total part-time employees 1,752 1,758 1,710 2,23	2 1,798
Total 60,082 59,426 60,340 61,2	5 51,769

Table 14: Period End Employees

Table 15: Summary of Business Segment Net Income and Revenue (Unaudited) (a)

				7	hree	months end	ed			
	March 31		De	cember 31	September 30			June 30	Ν	farch 31
<u>In millions</u>		2022		2021		2021		2021		2021
Income										
Retail Banking	\$	340	\$	362	\$	447	\$	232	\$	607
Corporate & Institutional Banking		956		1,334		1,123		809		1,058
Asset Management Group		102		106		114		87		99
Other		10		(509)		(210)		(37)		52
Net income excluding noncontrolling interests	\$	1,408	\$	1,293	\$	1,474	\$	1,091	\$	1,816
Revenue										
Retail Banking	\$	2,276	\$	2,408	\$	2,375	\$	2,203	\$	2,016
Corporate & Institutional Banking		1,964		2,281		2,306		1,959		1,808
Asset Management Group		386		388		397		356		322
Other		66		50		119		149		74
Total revenue	\$	4,692	\$	5,127	\$	5,197	\$	4,667	\$	4,220

(a) Our business information is presented based on our internal management reporting practices. Net interest income in business segment results reflects PNC's internal funds transfer pricing methodology. Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product repricing characteristics, tenor and other factors.

Table 16: Retail Banking (Unaudited) (a)

	Three months ended											
	March 31	December 31	September 30	June 30	March 31							
<u>Dollars in millions</u>	2022	2021	2021	2021	2021							
Income Statement												
Net interest income	\$ 1,531	\$ 1,634	\$ 1,713	\$ 1,497	\$ 1,362							
Noninterest income	745	774	662	706	654							
Total revenue	2,276	2,408	2,375	2,203	2,016							
Provision for (recapture of) credit losses	(81)	55	(113)	214	(257)							
Noninterest expense	1,892	1,874	1,889	1,677	1,476							
Pretax earnings	465	479	599	312	797							
Income taxes	109	112	140	73	183							
Noncontrolling interests	16	5	12	7	7							
Earnings	\$ 340	\$ 362	\$ 447	\$ 232	\$ 607							
Average Balance Sheet												
Loans held for sale	\$ 1,183	\$ 1,425	\$ 1,583	\$ 1,405	\$ 891							
Loans												
Consumer												
Residential real estate	\$ 31,528	\$ 30,888	\$ 30,702	\$ 21,653	\$ 17,468							
Home equity	22,458	22,572	23,047	22,080	21,833							
Automobile	16,274	16,944	17,377	14,888	13,890							
Credit card	6,401	6,513	6,484	5,900	5,819							
Education	2,532	2,620	2,712	2,812	2,938							
Other consumer	2,348	2,612	2,892	2,175	1,898							
Total consumer	81,541	82,149	83,214	69,508	63,846							
Commercial	11,610	12,844	15,895	14,796	13,743							
Total loans	\$ 93,151	\$ 94,993	\$ 99,109	\$ 84,304	\$ 77,589							
Total assets	\$ 111,754	\$ 113,782	\$ 117,394	\$ 100,948	\$ 92,891							
Deposits					-							
Noninterest-bearing	\$ 64,058	\$ 65,510	\$ 65,985	\$ 54,260	\$ 44,845							
Interest-bearing	201,021	197,312	196,006	178,946	163,389							
Total deposits	\$ 265,079	\$ 262,822	\$ 261,991	\$ 233,206	\$ 208,234							
Performance Ratios												
Return on average assets	1.23 %	1.26 %	1.51 %	0.92 %	2.65 %							
Noninterest income to total revenue	33 %	32 %	28 %	32 %	32 %							
Efficiency	83 %	78 %	80 %	76 %	73 %							

(a) See note (a) on page 13.

Retail Banking (Unaudited) (Continued)

	Three months ended											
	1	March 31 December 31 September 30					March 31					
Dollars in millions, except as noted		2022		2021		2021		2021		2021		
Supplemental Noninterest Income Information	¢	124	ሰ	121	¢	100	¢	110	¢	102		
Asset management and brokerage	\$	134	\$ ¢	131	\$	122	\$ ¢	110	\$ ¢	102		
Card and cash management	\$	308	\$	347	\$	346	\$	324	\$ ¢	264		
Lending and deposit services	\$	164	\$	157	\$	180	\$	148	\$	134		
Residential and commercial mortgage	\$	99	\$	101	\$	147	\$	103	\$	105		
Residential Mortgage Information												
Residential mortgage servicing statistics (in billions, except as noted) (a)	<i>•</i>	105	.	100	<i>•</i>	100	<i>•</i>		^			
Serviced portfolio balance (b)	\$	135	\$	133	\$	139	\$	145	\$	117		
Serviced portfolio acquisitions	\$	6	\$	2	\$	2	\$	33	\$	7		
MSR asset value (b)	\$	1.3	\$	1.1	\$	1.1	\$	1.1	\$	1.0		
MSR capitalization value (in basis points) (b)		98		81		81		77		83		
Servicing income: (in millions)										-		
Servicing fees, net (c)	\$	33	\$	14	\$	18	\$	(3)	\$	5		
Mortgage servicing rights valuation, net of economic hedge	\$	2	\$	2	\$	24	\$	24	\$	14		
Residential mortgage loan statistics												
Loan origination volume (in billions)	\$	5.1	\$	6.6	\$	7.4	\$	6.5	\$	4.3		
Loan sale margin percentage		2.45 %		2.55 %		3.01 %		2.67 %		3.28 %		
Percentage of originations represented by:												
Purchase volume (d)		42 %		38 %		47 %		48 %		34 %		
Refinance volume		58 %		62 %		53 %		52 %		66 %		
Other Information (b)												
Customer-related statistics (average)												
Non-teller deposit transactions (e)		64 %		64 %		66 %		65 %		66 %		
Digital consumer customers (f)		78 %		79 %		80 %		80 %		79 %		
Credit-related statistics												
Nonperforming assets	\$	1,168	\$	1,220	\$	1,220	\$	1,245	\$	1,229		
Net charge-offs - loans and leases	\$	141	\$	124	\$	82	\$	79	\$	108		
Other statistics												
ATMs		9,502		9,523		9,572		9,636		8,874		
Branches (g)		2,591		2,629		2,712		2,724		2,137		
Brokerage account client assets (in billions) (h)	\$	74	\$	78	\$	76	\$	83	\$	61		

(a) Represents mortgage loan servicing balances for third parties and the related income.

(b) Presented as of period end, except for average customer-related statistics and net charge-offs, which are both shown for the three months ended.

(c) Servicing fees net of impact of decrease in MSR value due to passage of time, including the impact from both regularly scheduled loan payments, prepayments, and loans

that were paid down or paid off during the period.

(d) Mortgages with borrowers as part of residential real estate purchase transactions.

(e) Percentage of total consumer and business banking deposit transactions processed at an ATM or through our mobile banking application.

(f) Represents consumer checking relationships that process the majority of their transactions through non-teller channels.

(g) Excludes stand-alone mortgage offices and satellite offices (e.g., drive-ups, electronic branches and retirement centers) that provide limited products and/or services.

(h) Includes cash and money market balances.

Table 17: Corporate & Institutional Banking (Unaudited) (a)

		7				e months ende	d				
]	March 31	De	ecember 31	S	eptember 30		June 30]	March 31	
Dollars in millions		2022		2021		2021		2021		2021	
Income Statement											
Net interest income	\$	1,160	\$	1,228	\$,	\$	1,092	\$	1,001	
Noninterest income		804		1,053		1,056		867		807	
Total revenue		1,964		2,281		2,306		1,959		1,808	
Provision for (recapture of) credit losses		(118)		(369)		(99)		104		(282)	
Noninterest expense		837		975	_	980		813		711	
Pretax earnings		1,245		1,675		1,425		1,042		1,379	
Income taxes		285		337		299		229		318	
Noncontrolling interests		4		4		3		4		3	
Earnings	\$	956	\$	1,334	\$	1,123	\$	809	\$	1,058	
Average Balance Sheet											
Loans held for sale	\$	628	\$	539	\$	541	\$	564	\$	691	
Loans											
Commercial											
Commercial and industrial	\$	141,622	\$ 1	137,079	\$	134,128	\$	121,232	\$	114,944	
Commercial real estate		32,433		33,559		35,368		30,118		27,182	
Equipment lease financing		6,099		6,184		6,300		6,332		6,332	
Total commercial		180,154	1	176,822		175,796		157,682		148,458	
Consumer		8		12		20		13		9	
Total loans	\$	180,162	\$ 1	176,834	\$	175,816	\$	157,695	\$	148,467	
Total assets	\$ 2	200,724	\$ 1	198,874	\$	202,268	\$	181,770	\$	170,531	
Deposits											
Noninterest-bearing	\$	86,178	\$	88,023	\$	85,869	\$	75,570	\$	66,666	
Interest-bearing		68,429		72,397		77,247		69,443		69,668	
Total deposits	\$	154,607	\$ 1	160,420	\$	163,116	\$	145,013	\$	136,334	
Performance Ratios	_				-						
Return on average assets		1.93 %		2.66 %		2.20 %		1.79 %		2.52 %	
Noninterest income to total revenue		41 %		46 %		46 %		44 %		45 %	
Efficiency		43 %		43 %		42 %		42 %		39 %	
Other Information		45 70		45 70	-	42 70		42 70		577	
Consolidated revenue from:											
	\$	546	\$	560	\$	592	\$	523	\$	494	
Treasury Management (b)	Э	340	\$	360	Э	392	Э	525	Э	494	
Commercial mortgage banking activities:	•		^	10	^		^	• •	^	2.0	
Commercial mortgage loans held for sale (c)	\$	16	\$	42	\$		\$	29	\$	30	
Commercial mortgage loan servicing income (d)		68		90		88		66		90	
Commercial mortgage servicing rights valuation, net of economic hedge		13		16		14		33		17	
Total	\$	97	\$	148	\$		\$	128	\$	137	
MSR asset value (e)	\$	886	\$	740	\$	703	\$	682	\$	702	
Average loans by C&IB business											
Corporate Banking	\$	92,503	\$	87,284	\$	85,208	\$	77,645	\$	74,459	
Real Estate		43,213		44,787		47,335		41,188		38,395	
Business Credit		26,535		26,065		25,540		22,965		21,552	
Commercial Banking		10,045		10,924		13,458		12,513		10,807	
Other		7,866		7,774		4,275		3,384		3,254	
Total average loans	\$	180,162	\$ 1	176,834	\$	175,816	\$	157,695	\$	148,467	
Credit-related statistics		_									
Nonperforming assets (e)	\$	866	\$	1,007	\$	1,061	\$	1,274	\$	658	
Net charge-offs - loans and leases	\$	(1)	\$	(1)	\$	13	\$	233	\$	44	

See note (a) on page 13. (a)

Amounts are reported in net interest income and noninterest income. (b)

Represents commercial mortgage banking income for valuations on commercial mortgage loans held for sale and related commitments, derivative valuations, origination (c) fees, gains on sale of loans held for sale and net interest income on loans held for sale.

Represents net interest income and noninterest income from loan servicing, net of reduction in commercial mortgage servicing rights due to ammortization expense and (d) payoffs. Commercial mortgage servicing rights valuation, net of economic hedge is shown separately. Presented as of period end.

(e)

Table 18: Asset Management Group (Unaudited) (a)

		Three months ended									
	1	March 31 December 31 S		1 S	eptember 30	June 30		March 3			
Dollars in millions, except as noted		2022	2021	_	2021		2021		2021		
Income Statement											
Net interest income	\$	138	\$ 130	\$	141	\$	112	\$	93		
Noninterest income		248	258		256		244		229		
Total revenue		386	388		397		356		322		
Provision for (recapture of) credit losses		2	(15)		(6)		23		(9)		
Noninterest expense		251	265		255		219		202		
Pretax earnings		133	138		148		114		129		
Income taxes		31	32		34		27		30		
Earnings	\$	102	\$ 106	\$	114	\$	87	\$	99		
Average Balance Sheet											
Loans											
Consumer											
Residential real estate	\$	6,989	\$ 6,295	\$	5,727	\$ 4	4,439	\$	3,635		
Other consumer		4,541	4,535		4,544		4,190		4,008		
Total consumer		11,530	10,830		10,271		8,629		7,643		
Commercial		1,848	2,093		2,693		1,415		756		
Total loans	\$	13,378	\$ 12,923	\$	12,964	\$10,044		\$ 8,399			
Total assets	\$	13,801	\$ 13,317	\$	13,805	\$1	0,640	\$	8,873		
Deposits				_							
Noninterest-bearing	\$	3,458	\$ 3,025	\$	4,332	\$ 1	2,537	\$	1,754		
Interest-bearing		29,830	26,318		24,984	2	0,894	1	8,825		
Total deposits	\$	33,288	\$ 29,343	\$	29,316	\$2	3,431	\$2	0,579		
Performance Ratios											
Return on average assets		3.00 %	3.16	%	3.28 %		3.28 %		4.52 %		
Noninterest income to total revenue		64 %	66 9	V ₀	64 %		69 %		71 %		
Efficiency		65 %	68 9	%	64 %		62 %		63 %		
Other Information											
Nonperforming assets (b)	\$	72	\$ 62	\$	80	\$	85	\$	68		
Net charge-offs (recoveries) - loans and leases	\$	2	\$ 1	\$	(1)	\$	2				
Brokerage account client assets (in billions) (b)	\$	5	\$ 5	\$	5	\$	5				
Client Assets Under Administration (in billions) (b) (c)				_							
Discretionary client assets under management	\$	182	\$ 192	\$	183	\$	183	\$	173		
Nondiscretionary client assets under administration		165	175		170		172		161		
Total	\$	347	\$ 367	\$	353	\$	355	\$	334		
Discretionary client assets under management											
PNC Private Bank	\$	115	\$ 123	\$	117	\$	119	\$	110		
Institutional Asset Management		67	69		66		64		63		
Total	\$	182	\$ 192	\$		\$	183	\$	173		

See note (a) on page 13. As of period end. (a)

(b)

Excludes brokerage account client assets. (c)

Glossary of Terms

<u>2019 Tailoring Rules</u> – Rules adopted by the federal banking agencies to better tailor the application of their capital, liquidity, and enhanced prudential requirements for banking organizations to the asset size and risk profile (as measured by certain regulatory metrics) of the banking organization. Effective January 1, 2020, the agencies' capital and liquidity rules classify all BHCs with \$100 billion or more in total assets into one of four categories (Category I, Category II, Category III, and Category IV).

<u>Adjusted average total assets</u> - Primarily consisted of total average quarterly (or annual) assets plus/less unrealized losses (gains) on investment securities, less goodwill and certain other intangible assets (net of eligible deferred taxes).

<u>Allowance for credit losses (ACL)</u> – A valuation account that is deducted from or added to the amortized cost basis of the related financial assets to present the net carrying value at the amount expected to be collected on the financial asset.

<u>Amortized cost basis</u> - Amount at which a financial asset is originated or acquired, adjusted for applicable accretion or amortization of premiums, discounts and net deferred fees or costs, collection of cash, charge-offs, foreign exchange and fair value hedge accounting adjustments.

<u>Basel III common equity Tier 1 (CET1) capital (Tailoring Rules)</u> - Common stock plus related surplus, net of treasury stock, plus retained earnings, less goodwill, net of associated deferred tax liabilities, less other disallowed intangibles, net of deferred tax liabilities and plus/less other adjustments. Investments in unconsolidated financial institutions, as well as mortgage servicing rights and deferred tax assets, must then be deducted to the extent such items (net of associated deferred tax liabilities) individually exceed 25% of our adjusted Basel III common equity Tier 1 capital.

Basel III common equity Tier 1 capital ratio - Common equity Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Tier 1 capital</u> - Common equity Tier 1 capital, plus qualifying preferred stock, plus certain trust preferred capital securities, plus certain noncontrolling interests that are held by others and plus/less other adjustments.

Basel III Tier 1 capital ratio - Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Total capital</u> - Tier 1 capital plus qualifying subordinated debt, plus certain trust preferred securities, plus, under the Basel III transitional rules and the standardized approach, the allowance for loan and lease losses included in Tier 2 capital and other.

Basel III Total capital ratio - Basel III Total capital divided by period-end risk-weighted assets (as applicable).

BBVA – BBVA USA Bancshares, Inc.

BBVA, S.A. - Banco Bilbao Vizcaya Argentaria, S.A.

BBVA USA - BBVA USA, the Alabama-chartered bank subsidiary of BBVA USA Bancshares, Inc.

BlackRock - BlackRock, Inc.

<u>Charge-off</u> - Process of removing a loan or portion of a loan from our balance sheet because it is considered uncollectible. We also record a charge-off when a loan is transferred from portfolio holdings to held for sale by reducing the loan carrying amount to the fair value of the loan, if fair value is less than carrying amount.

Common shareholders' equity - Total shareholders' equity less the liquidation value of preferred stock.

<u>Credit valuation adjustment</u> - Represents an adjustment to the fair value of our derivatives for our own and counterparties' non-performance risk.

<u>Criticized commercial loans</u> - Loans with potential or identified weaknesses based upon internal risk ratings that comply with the regulatory classification definitions of "Special Mention," "Substandard" or "Doubtful."

<u>Current Expected Credit Loss (CECL</u>) - Methodology for estimating the allowance for credit losses on in-scope financial assets held at amortized cost and unfunded lending related commitments which uses a combination of expected losses over a reasonable and supportable forecast period, a reversion period and long run average credit losses for their estimated contractual term.

<u>Discretionary client assets under management</u> - Assets over which we have sole or shared investment authority for our customers/ clients. We do not include these assets on our Consolidated Balance Sheet.

Earning assets - Assets that generate income, which include: interest-earning deposits with banks; loans held for sale; loans; investment securities; and certain other assets.

<u>Effective duration</u> - A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and off- balance sheet positions.

Efficiency - Noninterest expense divided by total revenue.

<u>Fair value</u> - The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

<u>Fee income</u> - Refers to the following categories within Noninterest income: Asset management; Consumer services; Corporate services; Residential mortgage; and Service charges on deposits.

<u>FICO score</u> - A credit bureau-based industry standard score created by Fair Isaac Co. which predicts the likelihood of borrower default. We use FICO scores both in underwriting and assessing credit risk in our consumer lending portfolio. Lower FICO scores indicate likely higher risk of default, while higher FICO scores indicate likely lower risk of default. FICO scores are updated on a periodic basis.

GAAP - Accounting principles generally accepted in the United States of America.

Leverage ratio - Basel III Tier 1 capital divided by average quarterly adjusted total assets.

<u>Nondiscretionary client assets under administration</u> - Assets we hold for our customers/clients in a nondiscretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Nonperforming assets - Nonperforming assets include nonperforming loans, OREO and foreclosed assets. We do not accrue interest income on assets classified as nonperforming.

<u>Nonperforming loans</u> - Loans accounted for at amortized cost whose credit quality has deteriorated to the extent that full collection of contractual principal and interest is not probable, including TDRs which have not returned to performing status. Interest income is not recognized on nonperforming loans. Nonperforming loans exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale and loans accounted for under the fair value option.

<u>Operating leverage</u> - The period to period dollar or percentage change in total revenue less the dollar or percentage change in noninterest expense. A positive variance indicates that revenue growth exceeded expense growth (*i.e.*, positive operating leverage) while a negative variance implies expense growth exceeded revenue growth (*i.e.*, negative operating leverage).

<u>Other real estate owned (OREO) and foreclosed assets</u> - Assets taken in settlement of troubled loans primarily through deed-in-lieu of foreclosure or foreclosure. Foreclosed assets include real and personal property. Certain assets that have a government-guarantee which are classified as other receivables are excluded.

<u>Purchased credit deteriorated assets (PCD)</u> - Acquired loans or debt securities that, at acquisition, are determined to have experienced a more-than-insignificant deterioration in credit quality since origination or issuance.

<u>Risk-weighted assets</u> - Computed by the assignment of specific risk-weights (as defined by the Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

<u>Servicing rights</u> - Intangible assets or liabilities created by an obligation to service assets for others. Typical servicing rights include the right to receive a fee for collecting and forwarding payments on loans and related taxes and insurance premiums held in escrow.

Supplementary leverage ratio - Basel III Tier 1 capital divided by Supplementary leverage exposure.

<u>Taxable-equivalent interest income</u> - The interest income earned on certain assets that is completely or partially exempt from federal income tax. These tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all interest-earning assets, we use interest income on a taxable-equivalent basis in calculating average yields and net interest margins by increasing the interest income earned on tax-exempt assets to make it fully equivalent to

interest income earned on other taxable investments. This adjustment is not permitted under GAAP on the Consolidated Income Statement.

<u>Troubled debt restructuring (TDR)</u> - A loan whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties.

<u>Unfunded lending related commitments</u> - Standby letters of credit, financial guarantees, commitments to extend credit and similar unfunded obligations that are not unilaterally, unconditionally, cancelable at PNC's option.

<u>Yield curve</u> - A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds. An "inverted" or "negative" yield curve exists when short-term bonds have higher yields than long-term bonds.