

THE PNC FINANCIAL SERVICES GROUP, INC.

FINANCIAL SUPPLEMENT THIRD QUARTER 2021 (Unaudited)

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The information contained in this Financial Supplement is preliminary, unaudited and based on data available on October 15, 2021. We have reclassified certain prior period amounts to be consistent with the current period presentation, which we believe is more meaningful to readers of our consolidated financial statements. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our United States Securities and Exchange Commission (SEC) filings.

BUSINESS

PNC is one of the largest diversified financial services companies in the United States (U.S.) and is headquartered in Pittsburgh, Pennsylvania. PNC has businesses engaged in retail banking, including residential mortgage, corporate and institutional banking and asset management, providing many of its products and services nationally. PNC's retail branch network is located primarily in markets across the Mid-Atlantic, Midwest, Southeast and Southwest. PNC also has strategic international offices in four countries outside the U.S.

ACQUISITION OF BBVA USA BANCSHARES, INC.

On June 1, 2021, PNC acquired BBVA USA Bancshares Inc. (BBVA), a U.S. financial holding company conducting its business operations primarily through its U.S. banking subsidiary, BBVA USA. PNC paid \$11.5 billion in cash as consideration for the acquisition, and added \$82.2 billion of deposits and \$60.5 billion of loans to PNC's Consolidated Balance Sheet as a result of the acquisition.

As of October 12, 2021, PNC has converted approximately 2.6 million customers, 9,000 employees and nearly 600 branches across seven states, merging BBVA USA into PNC Bank. PNC's third quarter earnings results reflect the full quarter benefit of BBVA's acquired business operations, and our second quarter results reflect BBVA business operations for the month of June 2021. PNC's balance sheets at both September 30, 2021 and June 30, 2021 include BBVA's balances. Our second quarter 2021 Form 10-Q included additional information on the June 1, 2021 acquisition of BBVA.

DISCONTINUED OPERATIONS

On May 15, 2020, PNC completed the sale of its 31.6 million shares of BlackRock, Inc., common and preferred stock through a registered secondary offering. In addition, BlackRock repurchased 2.65 million shares from PNC. The total proceeds from the sale were \$14.2 billion in cash, net of \$0.2 billion in expenses, and resulted in a gain on sale of \$4.3 billion. Additionally, PNC contributed 500,000 BlackRock shares to the PNC Foundation on May 18, 2020. As a result, PNC has divested its entire holding in BlackRock. PNC and its affiliates only hold shares of BlackRock stock in a fiduciary capacity for clients of PNC and its affiliates. Activity for BlackRock for all periods presented on the Consolidated Income Statement have been reclassified to discontinued operations in accordance with Accounting Standard Codification (ASC) 205-20, Presentation of Financial Statements - Discontinued Operations.

THE PNC FINANCIAL SERVICES GROUP, INC.

Cross Reference Index to Third Quarter 2021 Financial Supplement (Unaudited)

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Table 1: Consolidated Income Statement (Unaudited) (a)

			T	iree months en	ided				Nine mo	nths o	ended
	Sep	otember 30	June 30	March 31	De	ecember 31	Se	ptember 30	September 30	Se	ptember 30
In millions, except per share data		2021	2021	2021		2020		2020	2021		2020
Interest Income	ø	2 427	¢ 2.1(0	¢ 1 007	Φ	2.074	Φ	2.116	¢ (502	ø	(052
Loans Investment acquities	\$	2,437 460	\$ 2,160 469	\$ 1,996 421	\$	2,074 442	\$	2,116 490	\$ 6,593	\$	6,853 1,599
Investment securities Other		78	72	66		60		70	1,350 216		279
Total interest income		2,975	2,701	2,483		2,576		2,676	8,159		8,731
		2,973	2,701	2,463		2,370		2,070	8,139		8,/31
Interest Expense Deposits		29	30	40		53		74	99		590
Borrowed funds		90	90	95		99		118	275		619
Total interest expense		119	120	135		152		192	374		1,209
Net interest income		2,856	2,581	2,348		2,424		2,484	7,785		7,522
Noninterest Income		2,030	2,301	2,340	_	2,727		2,404	7,783		1,322
Asset management		248	239	226		221		215	713		615
Consumer services		496	457	384		387		390	1,337		1,097
Corporate services		842	688	555		650		479	2,085		1,517
Residential mortgage		147	103	105		99		137	355		505
Service charges on deposits		159	131	119		134		119	409		366
Other (b)		449	468	483		293		457	1,400		1,071
Total noninterest income		2,341	2,086	1,872		1,784		1,797	6,299		5,171
Total revenue	_	5,197	4,667	4,220		4,208		4,281	14,084		12,693
Provision For (Recapture of) Credit Losses		(203)	302	(551)		(254)		52	(452)		3,429
Noninterest Expense		(200)	502	(661)		(=0.)		02	(.52)		٥,٠=۶
Personnel		1,986	1,640	1,477		1,521		1,410	5,103		4,152
Occupancy		248	217	215		215		205	680		611
Equipment		355	326	293		296		292	974		880
Marketing		103	74	45		64		67	222		172
Other		895	793	544		612		557	2,232		1,774
Total noninterest expense		3,587	3,050	2,574		2,708		2,531	9,211		7,589
Income from continuing operations before income											
taxes and noncontrolling interests		1,813	1,315	2,197		1,754		1,698	5,325		1,675
Income taxes from continuing operations		323	212	371		298		166	906		128
Net income from continuing operations		1,490	1,103	1,826		1,456		1,532	4,419		1,547
Income from discontinued operations before taxes											5,777
Income taxes from discontinued operations											1,222
Net income from discontinued operations											4,555
Net income		1,490	1,103	1,826		1,456		1,532	4,419		6,102
Less: Net income attributable to noncontrolling interests		16	12	10		14		13	38		27
Preferred stock dividends (c)		57	48	57		48		63	162		181
Preferred stock discount accretion and		1	1	1		1		1	3		3
redemptions Net income attributable to common shareholders	\$	1,416	\$ 1,042	\$ 1,758	•	1,393	\$		\$ 4,216	\$	5,891
	D	1,410	\$ 1,042	\$ 1,/38	D	1,393	Þ	1,433	\$ 4,210	<u> </u>	3,891
Earnings Per Common Share Basic earnings from continuing operations	¢.	2 21	¢ 2.42	\$ 4.11	¢	2.26	¢	2.40	¢ 0.94	\$	3.11
Basic earnings from discontinuing operations Basic earnings from discontinued operations	\$	3.31	\$ 2.43	\$ 4.11	\$	3.26	\$	3.40	\$ 9.84	Ф	10.61
Total basic earnings	•	3.31	\$ 2.43	\$ 4.11	\$	3.26	•	3.40	\$ 9.84	\$	13.73
	\$	3.30	\$ 2.43	\$ 4.11	\$	3.26	\$	3.39	\$ 9.83	\$	3.11
Diluted earnings from continuing operations Diluted earnings from discontinued operations	Э	3.30	\$ 2.43	\$ 4.10	Э	3.20	Э	3.39	\$ 9.83	Ф	10.59
Total diluted earnings	\$	3.30	\$ 2.43	\$ 4.10	\$	3.26	\$	3.39	\$ 9.83	\$	13.70
Average Common Shares Outstanding	Ф	3.30	\$ 2.43	\$ 4.10	D	3.20	—	3.39	\$ 9.83	D	13.70
Basic Basic		426	427	426		425		426	426		427
Diluted		426	427	426		425		426	426		427
Efficiency		69 %	65 %	61 %		64 %		59 %	65 %		60 %
Noninterest income to total revenue		45 %	45 %	44 %		42 %		42 %	45 %		41 %
Effective tax rate from continuing operations (d)		45 % 17.8 %	16.1 %	16.9 %		17.0 %		9.8 %	17.0 %		7.6 %
(a) Pagults reflect the BRVA acquisition beginning in the month of	_		10.1 /0	10.9 /0		17.0 /0	_	7.0 /0	17.0 /		7.0 /0

Results reflect the BBVA acquisition beginning in the month of June 2021.

⁽b) Includes net gains on sales of securities of \$15 million, \$10 million, \$25 million, \$10 million and \$32 million for the quarters ended September 30, 2021, June 30, 2021, March 31, 2021,

December 31, 2020 and September 30, 2020, respectively. Amounts for the nine months ended September 30, 2021 and 2020 were \$50 million, as payable quarterly other than Series R and Series S preferred stock, which are payable semianually. On September 13, 2021, PNC issued 1,500,000 depositary shares of (c) Series T preferred stock with a \$1 par value. Beginning on December 15, dividends will be paid on the Series T on a quarterly basis (March 15, June 15, September 15 and December 15

The effective income tax rates are generally lower than the statutory rate due to the relationship of pretax income to tax credits and earnings that are not subject to tax.

Table 2: Consolidated Balance Sheet (Unaudited) (a)

In millions, except par value	Se	ptember 30 2021	 June 30 2021]	March 31 2021	De	ecember 31 2020	Se	ptember 30 2020
Assets									
Cash and due from banks	\$	8,843	\$ 8,724	\$	7,455	\$	7,017	\$	6,629
Interest-earning deposits with banks (b)		75,478	72,447		86,161		85,173		70,959
Loans held for sale (c)		2,121	2,227		1,967		1,597		1,787
Investment securities – available for sale		124,127	125,058		96,799		87,358		89,747
Investment securities – held to maturity		1,479	1,485		1,456		1,441		1,438
Loans (c)		290,230	294,704		237,013		241,928		249,279
Allowance for loan and lease losses		(5,355)	(5,730)		(4,714)		(5,361)		(5,751)
Net loans		284,875	288,974		232,299		236,567		243,528
Equity investments		7,737	7,521		6,386		6,052		4,938
Mortgage servicing rights		1,833	1,793		1,680		1,242		1,113
Goodwill		10,885	10,958		9,317		9,233		9,233
Other (c)		36,137	35,025		30,894		30,999		32,445
Total assets	\$	553,515	\$ 554,212	\$	474,414	\$	466,679	\$	461,817
Liabilities									
Deposits									
Noninterest-bearing	\$	156,305	\$ 154,190	\$	120,641	\$	112,637	\$	107,281
Interest-bearing		292,597	298,693		254,426		252,708		247,798
Total deposits		448,902	452,883		375,067		365,345		355,079
Borrowed funds									
Federal Home Loan Bank borrowings					1,500		3,500		5,500
Bank notes and senior debt		22,993	24,408		22,139		24,271		26,839
Subordinated debt		7,074	7,120		6,241		6,403		6,465
Other (c)		3,404	3,285		3,150		3,021		3,306
Total borrowed funds		33,471	34,813		33,030		37,195		42,110
Allowance for unfunded lending related commitments		646	645		507		584		689
Accrued expenses and other liabilities		14,199	11,186		11,931		9,514		10,629
Total liabilities		497,218	499,527		420,535		412,638		408,507
Equity									
Preferred stock (d)									
Common stock - \$5 par value									
Authorized 800 shares, issued 543, 543, 543, 543, and 542 shares		2,713	2,713		2,713		2,713		2,712
Capital surplus		17,453	15,928		15,879		15,884		15,836
Retained earnings		49,541	48,663		48,113		46,848		45,947
Accumulated other comprehensive income		1,079	1,463		1,290		2,770		2,997
Common stock held in treasury at cost:120, 118, 118, 119, and 118 shares		(14,527)	(14,140)		(14,146)		(14,205)		(14,216)
Total shareholders' equity		56,259	54,627		53,849		54,010		53,276
Noncontrolling interests		38	58		30		31		34
Total equity		56,297	54,685		53,879		54,041		53,310
Total liabilities and equity	\$	553,515	\$ 554,212	\$	474,414	\$	466,679	\$	461,817

⁽a) BBVA balances are included at September 30, 2021 and June 30, 2021.

⁽b) Amounts include balances held with the Federal Reserve Bank of \$75.1 billion, \$71.9 billion, \$85.8 billion, \$84.9 billion and \$70.6 billion as of September 30, 2021, June 30, 2021, March 31, 2021, December 31, 2020 and September 30, 2020, respectively.

⁽c) Amounts include assets and liabilities for which PNC has elected the fair value option. Our second quarter 2021 Form 10-Q included, and our third quarter 2021 Form 10-Q will include, additional information regarding these items.

⁽d) Par value less than \$0.5 million at each date.

Table 3: Average Consolidated Balance Sheet (Unaudited) (a) (b)

					Thre	ee months ende	d				l	Nine mon	iths e	nded
	Septe	ember 30		June 30]	March 31		December 31	Se	ptember 30	Se	ptember 30	Se	otember 30
In millions	2	2021		2021		2021		2020		2020		2021		2020
Assets														
Interest-earning assets:														
Investment securities														
Securities available for sale														
Residential mortgage-backed														
Agency	\$	63,163	\$	56,042	\$	45,298	\$	48,036	\$	52,215	\$	54,900	\$	51,453
Non-agency		1,051		1,142		1,236		1,337		1,437		1,142		1,527
Commercial mortgage-backed		6,134		6,465		6,241		6,568		6,927		6,280		6,964
Asset-backed		5,608		5,855		5,304		5,017		5,033		5,590		5,113
U.S. Treasury and government agencies		38,149		32,419		22,309		18,783		18,724		31,017		16,714
Other		4,994		5,107		4,561		4,561		4,723		4,889		4,567
Total securities available for sale		119,099		107,030		84,949		84,302		89,059		103,818		86,34
Securities held to maturity														
Asset-backed														24
U.S. Treasury and government agencies		807		802		797		793		788		802		783
Other		680		671		650		650		655		667		648
Total securities held to maturity		1,487	_	1,473		1,447	_	1,443		1,443		1,469	_	1,45
Total investment securities		120,586		108,503		86,396	-	85,745		90,502	_	105,287		87,79
Loans		120,300		100,505		00,570		05,745		70,302		103,207		01,17.
Commercial and industrial		152,964		137,892		129,996		134,944		139,795		140,368		140,701
Commercial real estate		37,054		31,611		28,598		28,991		29,081		32,452		28,689
Equipment lease financing		6,300		6,332		6,332		6,380		6,771		6,321		6,958
Consumer		57,533		52,575		50,904		52,872		54,692		53,695		56,279
Residential real estate		37,333		27,197		22,305		22,638		22,753		29,048		22,292
Total loans		291,326	_	255,607	_	238,135	-	245,825		253,092	_	261,884	_	254,91
Interest-earning deposits with banks (c)		80,274		78,522		85,410		76,374		60,327		81,383		37,582
Other interest-earning assets		9,113		8,079		7,829		8,134		9,752		8,345		10,028
Total interest-earning assets		501,299	_	450,711		417,770	_	416,078		413,673	_	456,899	_	390,32
Noninterest-earning assets		57,943		53,718		50,450		48,901		48,466		54,065		53,705
Total assets	•	559,242	•	504,429	\$	468,220	\$	464,979	\$	462,139	\$	510,964	\$	444,029
Liabilities and Equity	\$	339,242	Ф	304,429	Ψ	400,220	Φ	404,979	Ф	402,139	Φ	310,904	Ф	444,023
Interest-bearing liabilities:														
Interest-bearing deposits														
Money market	\$	82,911	\$	64,990	\$	59,083	\$	62,621	\$	63,598	\$	69,105	\$	59,426
Demand	Ф	106,588	Φ	99,091	φ	91,619	Φ	88,026	Ψ	87,226	Φ	99,154	Ψ	80,371
Savings		89,679		87,307		82,926		79,430		77,479		86,662		74,279
Time deposits		19,293		18,048		18,449		19,448		20,248		18,577		21,084
Total interest-bearing deposits		298,471		269,436		252,077	-	249,525		248,551	_	273,498		235,16
Borrowed funds		290,4/1		209,430		232,077		249,323		240,331		273,490		233,10
Federal Home Loan Bank borrowings				265		2,411		4,761		7,196		883		11,051
Bank notes and senior debt		22,573		22,620		22,799		24,022		25,858		22,663		28,040
Subordinated debt		6,787		6,218		5,929		5,936		5,936		6,315		5,935
Other		4,992		5,046		4,057		3,433		4,354		4,701		6,199
Total borrowed funds			_		_		-				_		_	51,22
Total interest-bearing liabilities		34,352	_	34,149 303,585	_	35,196 287,273	-	38,152 287,677	_	43,344 291,895		34,562	_	286,38
Noninterest-bearing liabilities and equity:		332,823		303,383		201,213		201,011		271,073		300,000		200,38
Noninterest-bearing deposits		155 049		132 202		113,299		100 979		101 021		133,999		90,078
Accrued expenses and other liabilities		155,948		132,283				109,878		101,931		-		
_		15,332		14,755		14,258		14,348		15,341		14,787		16,25
Equity Total liabilities and aguity	•	55,139	Φ.	53,806	<u>•</u>	53,390	Φ.	53,076	•	52,972	Φ.	54,118	Φ.	51,313
Total liabilities and equity	\$	559,242	\$	504,429	\$	468,220	\$	464,979	\$	462,139	\$	510,964	\$	444,029

 ⁽a) Calculated using average daily balances.
 (b) Results reflect the BBVA acquisition beginning in the month of June 2021.
 (c) Amounts include average balances held with the Federal Reserve Bank of Cleveland of \$80.1 billion, \$78.3 billion, \$85.2 billion, \$76.1 billion and \$60.0 billion for the three months ended September 30, 2021, June 30, 2021, March 31, 2021, December 31, 2020 and September 30, 2020, and \$81.1 billion and \$37.3 billion for the nine months ended September 30, 2021 and September 30, 2020, respectively.

Table 4: Details of Net Interest Margin (Unaudited) (a)

		Thi	ree months ende	d		Nine mon	ths ended
	September 30	June 30	March 31	December 31	September 30	September 30	September 30
	2021	2021	2021	2020	2020	2021	2020
Average yields/rates (b)							
Yield on interest-earning assets							
Investment securities							
Securities available for sale							
Residential mortgage-backed							
Agency	1.41 %	1.61 %	1.72 %	1.81 %	2.03 %	1.56 %	2.31 %
Non-agency	8.07 %	7.85 %	7.24 %	7.15 %	7.26 %	7.70 %	7.43 %
Commercial mortgage-backed	2.34 %	2.49 %	2.58 %	2.66 %	2.50 %	2.47 %	2.68 %
Asset-backed	1.50 %	2.07 %	1.84 %	2.04 %	2.44 %	1.80 %	2.70 %
U.S. Treasury and government agencies	1.18 %	1.30 %	1.68 %	1.77 %	1.64 %	1.34 %	1.88 %
Other	2.90 %	3.00 %	3.28 %	3.45 %	3.39 %	3.05 %	3.51 %
Total securities available for sale	1.51 %	1.73 %	1.95 %	2.05 %	2.16 %	1.70 %	2.43 %
Securities held to maturity							
Asset-backed							2.66 %
U.S. Treasury and government agencies	2.88 %	2.86 %	2.83 %	2.88 %	2.86 %	2.86 %	2.85 %
Other	4.33 %	3.67 %	4.17 %	4.20 %	4.20 %	4.05 %	4.32 %
Total securities held to maturity	3.54 %	3.23 %	3.43 %	3.47 %	3.47 %	3.40 %	3.50 %
Total investment securities	1.54 %	1.75 %	1.97 %	2.08 %	2.18 %	1.73 %	2.45 %
Loans							
Commercial and industrial	2.80 %	2.89 %	2.91 %	2.87 %	2.82 %	2.87 %	3.07 %
Commercial real estate	3.17 %	2.92 %	2.80 %	2.63 %	2.65 %	2.98 %	3.03 %
Equipment lease financing	3.83 %	3.76 %	3.90 %	3.90 %	3.80 %	3.83 %	3.85 %
Consumer	4.85 %	4.82 %	4.78 %	4.74 %	4.69 %	4.82 %	4.98 %
Residential real estate	3.15 %	3.50 %	3.53 %	3.69 %	3.74 %	3.35 %	3.85 %
Total loans	3.32 %	3.38 %	3.38 %	3.35 %	3.32 %	3.36 %	3.58 %
Interest-earning deposits with banks	0.16 %	0.11 %	0.10 %	0.10 %	0.10 %	0.12 %	0.28 %
Other interest-earning assets	2.03 %	2.46 %	2.34 %	1.99 %	2.23 %	2.27 %	2.64 %
Total yield on interest-earning assets	2.36 %	2.40 %	2.40 %	2.46 %	2.57 %	2.38 %	2.98 %
Rate on interest-bearing liabilities							
Interest-bearing deposits	0.02.0/	0.02.0/	0.02.0/	0.05.0/	0.07.0/	0.02.0/	0.20.0
Money market	0.03 %	0.03 %	0.03 %	0.05 %	0.07 %	0.03 %	0.29 %
Demand	0.03 %	0.03 %	0.04 %	0.04 %	0.05 %	0.03 %	0.17 %
Savings	0.04 %	0.05 %	0.06 %	0.08 %	0.11 %	0.05 %	0.39 %
Time deposits	0.12 %	0.20 %	0.32 %	0.41 %	0.58 %	0.21 %	0.91 %
Total interest-bearing deposits	0.04 %	0.05 %	0.06 %	0.08 %	0.12 %	0.05 %	0.34 %
Borrowed funds							
Federal Home Loan Bank borrowings		0.35 %	0.43 %	0.40 %	0.47 %	0.42 %	1.16 %
Bank notes and senior debt	0.97 %	0.98 %	1.04 %	1.00 %	1.08 %	1.00 %	1.72 %
Subordinated debt	1.28 %	1.35 %	1.43 %	1.38 %	1.51 %	1.35 %	2.05 %
Other	0.93 %	0.97 %	1.21 %	1.39 %	1.31 %	1.02 %	1.33 %
Total borrowed funds	1.03 %	1.04 %	1.09 %	1.02 %	1.06 %	1.05 %	1.59 %
Total rate on interest-bearing liabilities	0.14 %	0.16 %	0.19 %	0.21 %	0.26 %	0.16 %	0.56 %
Interest rate spread	2.22 %	2.24 %	2.21 %	2.25 %	2.31 %	2.22 %	2.42 %
Benefit from use of noninterest bearing sources (c)	0.05 %	0.05 %	0.06 %	0.07 %	0.08 %	0.06 %	0.15 %
Net interest margin	2.27 %	2.29 %	2.27 %	2.32 %	2.39 %	2.28 %	2.57 %
The interest margin	2.27 /0	2.29 /0	2.21 /0	2.32 /0	2.39 /0	2.20 /0	2.31

⁽a) Results reflect the BBVA acquisition beginning in the month of June 2021.

Yields and rates are calculated using the applicable annualized interest income or interest expense divided by the applicable average earning assets or interest-bearing liabilities. Net interest margin is the total yield on interest-earning assets minus the total rate on interest-bearing liabilities and includes the benefit from use of noninterest-bearing sources. To provide more meaningful comparisons of net interest margins, we use net interest income on a taxable-equivalent basis in calculating average yields used in the calculation of net interest margin by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under GAAP in the Consolidated Income Statement. The taxable-equivalent adjustments to net interest income for the three months ended September 30, 2021, June 30, 2021, March 31, 2021, December 31, 2020 and September 30, 2020 were \$22 million, \$15 million, \$15 million, \$17 million and \$17 million, respectively. The taxable-equivalent adjustments to net interest income for the nine months ended September 30, 2021 and September 30, 2020 were \$52 million and \$58 million, respectively.

⁽c) Represents the positive effects of investing noninterest-bearing sources in interest-earning assets.

Diluted earnings per common share

Table 5: Per Share Related Information (Una	udit	ed)									l			
`		•		T	hree	months e	nded					Nine mor	iths ei	nded
	Sep	tember 30		June 30	N	farch 31	De	cember 31	Se	ptember 30	Sep	tember 30	Sep	tember 30
In millions, except per share data		2021		2021		2021		2020		2020		2021		2020
Basic														
Net income from continuing operations	\$	1,490	\$	1,103	\$	1,826	\$	1,456	\$	1,532	\$	4,419	\$	1,547
Less:														
Net income attributable to noncontrolling interests		16		12		10		14		13		38		27
Preferred stock dividends		57		48		57		48		63		162		181
Preferred stock discount accretion and redemptions		1		1		1		1		1		3		3
Net income from continuing operations attributable to common shareholders		1,416		1,042		1,758		1,393		1,455		4,216		1,336
Less: Dividends and undistributed earnings allocated to nonvested restricted shares		8		5		8		6		8		21		7
Net income from continuing operations attributable to basic common shareholders	\$	1,408	\$	1,037	\$	1,750	\$	1,387	\$	1,447	\$	4,195	\$	1,329
Net income from discontinued operations attributable to common shareholders													\$	4,555
Less: Undistributed earnings allocated to nonvested restricted shares														22
Net income from discontinued operations attributable to basic common shareholders													\$	4,533
Basic weighted-average common shares outstanding		426		427		426		425		426		426		427
Basic earnings per common share from continuing operations (a)	\$	3.31	\$	2.43	\$	4.11	\$	3.26	\$	3.40	\$	9.84	\$	3.11
Basic earnings per common share from discontinued operations (a)													\$	10.61
Basic earnings per common share	\$	3.31	\$	2.43	\$	4.11	\$	3.26	\$	3.40	\$	9.84	\$	13.73
Diluted														
Net income from continuing operations attributable to diluted common shareholder	\$	1,408	\$	1,037	\$	1,750	\$	1,387	\$	1,447	\$	4,195	\$	1,329
Net income from discontinued operations attributable to basic common shareholders													\$	4,533
Less: Impact of earnings per share dilution from discontinued operations														2
Net income from discontinued operations attributable to diluted common shareholders													\$	4,531
Basic weighted-average common shares outstanding		426		427		426		425		426		426		427
Dilutive potential common shares								1				1		1
Diluted weighted-average common shares outstanding		426		427		426		426		426		427		428
Diluted earnings per common share from continuing operations (a)	\$	3.30	\$	2.43	\$	4.10	\$	3.26	\$	3.39	\$	9.83	\$	3.11
Diluted earnings per common share from discontinued operations (a)													\$	10.59
	-		-	2 42	Φ.	4.40	Φ.	2.26	Φ.	2.20	Δ.	0.00	Φ.	10.50

⁽a) Dividends are payable quarterly other than Series R and Series S preferred stock, which are payable semiannually. On September 13, 2021, PNC issued 1,500,000 depositary shares of Series T preferred stock with a \$1 par value. Beginning on December 15, dividends will be paid on the Series T on a quarterly basis (March 15, June 15, September 15 and December 15 of each year).

3.30 \$

2.43 \$

4.10 \$

3.26 \$

3.39

9.83

13.70

Table 6: Details of Loans (Unaudited)

	Se	ptember 30	June 30]	March 31	De	ecember 31	Se	ptember 30
<u>In millions</u>		2021 (a)	2021 (a)		2021		2020		2020
Commercial									
Commercial and industrial	\$	152,735	\$ 155,300	\$	129,798	\$	132,073	\$	137,187
Commercial real estate		36,195	37,964		28,319		28,716		29,028
Equipment lease financing		6,257	6,376		6,389		6,414		6,479
Total commercial		195,187	199,640		164,506		167,203		172,694
Consumer									
Residential real estate		38,214	36,846		22,418		22,560		22,886
Home equity		24,479	25,174		23,493		24,088		24,539
Automobile		17,265	17,551		13,584		14,218		14,977
Credit card		6,466	6,528		5,675		6,215		6,303
Education		2,653	2,726		2,842		2,946		3,051
Other consumer		5,966	6,239		4,495		4,698		4,829
Total consumer		95,043	95,064		72,507		74,725		76,585
Total loans	\$	290,230	\$ 294,704	\$	237,013	\$	241,928	\$	249,279

⁽a) Includes \$55.6 billion of loans at September 30, 2021, \$34.7 billion in the commercial portfolio and \$20.9 billion in the consumer portfolio, attributable to BBVA. Comparable amounts at June 30, 2021 totaled \$60.5 billion, with \$38.5 billion and \$22.0 billion in the commercial and consumer portfolios, respectively. Our second quarter 2021 Form 10-Q included additional information on the June 1, 2021 acquisition of BBVA.

Allowance for Credit Losses (Unaudited)

Table 7: Change in Allowance for Loan and Lease Losses

			T_{i}	hree	months ende	ed					Nine mon	ths e	nded
Sej	otember 30		June 30	l	March 31	De	ecember 31	Se	ptember 30	Sep	tember 30	Sep	otember 30
	2021	_	2021		2021		2020		2020		2021		2020
\$	5,730	\$	4,714	\$	5,361	\$	5,751	\$	5,928	\$	5,361	\$	2,742
													463
	(59)		1,115								1,056		
	(46)		(245)		(59)		(133)		(59)		(350)		(249)
	(1)		(28)		(5)		(1)		(1)		(34)		(1)
	(3)		(1)		(5)		(4)		(4)		(9)		(19)
	(4)		(3)		(4)		(6)		(2)		(11)		(4)
	(2)		(7)		(7)		(11)		(12)		(16)		(31)
	(33)		(35)		(52)		(55)		(57)		(120)		(210)
	(62)		(65)		(69)		(72)		(74)		(196)		(228)
	(3)		(3)		(5)		(3)		(3)		(11)		(13)
													(110)
		_				_						_	(865)
	,		,		,		,		()		,		
	25		29		14		23		21		68		52
					1				2				6
													7
									-				12
													44
													95
													26
													6
													14
		_		_				_				_	262
	123		122)		70)2		344		202
	(21)		(216)		(45)		(110)		(38)		(282)		(197)
	, ,						, ,						5
									-				(12)
													8
													13
									-				
									, ,				(115)
	, ,						, ,		, ,		, ,		(202)
													(7)
_		_				_						_	(96)
									, ,				(603)
			206		(502)				(23)				3,149
_		_	1 7.720	_	1	_		_	1	_		_	
\$	5,355	<u>\$</u>	5,730	\$	4,714	\$	5,361	\$	5,751	\$	5,355	\$	5,751
\$		\$		\$		\$		\$, ,	\$		\$	(204)
		_				_							(399)
\$. ,	\$		\$		\$		\$		\$		\$	(603)
	0.11 %		0.48 %		0.25 %		0.37 %		0.24 %		0.27 %		0.32 %
	0.04 %		0.55 %		0.13 %		0.25 %		0.09 %		0.23 %		0.15 %
	0.25 %		0.33 %		0.53 %		0.63 %		0.60 %		0.36 %		0.68 %
	_	\$ 5,730 (59) (46) (1) (3) (4) (2) (33) (62) (3) (52) (206) 25 2 2 9 25 38 13 2 9 125 (21) 1 (1) 5 23 5 (49) (1) (43) (81) (229) (6) (6) (8) (81) (1) (60) (81) (1) (1) (1) (2) (3) (4) (4) (5) (4) (5) (2) (2) (3) (3) (4) (5) (2) (3) (4) (5) (2) (2) (3) (4) (4) (5) (2) (2) (3) (2) (3) (2) (2) (3) (4) (4) (5) (2) (2) (3) (4) (4) (5) (2) (2) (3) (4) (5) (2) (2) (3) (4) (4) (5) (6) (7) (8) (8) (8) (9) (9) (1) (1) (1) (2) (6) (6) (6) (7) (8) (8) (9) (9) (9) (9) (9) (1) (1) (1) (1) (1) (2) (2) (3) (4) (4) (4) (6) (6) (6) (6) (7) (8) (8) (8) (9) (9) (9) (9) (9) (1) (1) (1) (1) (2) (1) (2) (1) (2) (2) (3) (4) (4) (4) (6) (6) (6) (6) (6) (7) (8) (8) (8) (9) (9) (9) (9) (9) (9) (9) (9	\$ 5,730 \$ (59) (46) (1) (3) (4) (2) (33) (62) (33) (52) (206) 25 2 2 9 25 38 13 2 9 125 (21) 1 (1) 5 23 5 (49) (1) (43) (81) (229) (30) \$ (81) (229) (30) \$ (81) (229) (30) \$ (81) (229) (30) \$ (81) (30) (30) (4) (20) (20) (30) (30) (4) (20) (20) (20) (20) (20) (20) (20) (20	September 30 June 30 2021 2021 \$ 5,730 \$ 4,714 (59) 1,115 (46) (245) (1) (28) (3) (1) (4) (3) (2) (7) (33) (35) (62) (65) (3) (3) (52) (41) (206) (428) 25 29 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 3 3 4 13 11 2 2 2 9 7 125 122 (21) (216) 1 (26) (1) (1) (43) (34) (81)	September 30 June 30 1 2021 2021 1 \$ 5,730 \$ 4,714 \$ (59) 1,115 1 (46) (245) (1) (28) (3) (1) (4) (3) (2) (7) (33) (35) (62) (65) (3) (3) (52) (41) (206) (428) 25 29 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 9 7 125 122 (21) (216) 1 (26) (1) 2 5 3 23 14 5 6 (49) (54) (1) (1) (43) (34) (34)	September 30 June 30 March 31 2021 2021 2021 \$ 5,730 \$ 4,714 \$ 5,361 (59) 1,115 (46) (245) (59) (1) (28) (5) (3) (1) (5) (4) (3) (4) (2) (7) (7) (33) (35) (52) (62) (65) (69) (3) (3) (5) (62) (65) (69) (3) (3) (5) (62) (65) (69) (3) (3) (5) (52) (41) (37) (206) (428) (243) 25 29 14 2 2 1 2 2 1 2 2 1 2 2 2 9 7 5 125 122 97 <td>2021 2021 2021 \$ 5,730 \$ 4,714 \$ 5,361 \$ (59) 1,115 (46) (245) (59) (1) (28) (5) (3) (1) (5) (3) (1) (5) (4) (3) (4) (2) (7) (7) (33) (35) (52) (62) (65) (69) (33) (3) (5) (52) (41) (37) (206) (428) (243)</td> <td>September 30 2021 June 30 2021 March 31 2021 December 31 2020 \$ 5,730 \$ 4,714 \$ 5,361 \$ 5,751 (59) 1,115 (46) (245) (59) (133) (1) (28) (5) (1) (3) (1) (5) (4) (4) (3) (1) (5) (4) (6) (2) (7) (7) (11) (33) (35) (52) (55) (60) (62) (65) (69) (72) (3) (3) (3) (5) (3) (327) (206) (428) (243) (327) 25 29 14 23 2 2 1 3 25 29 14 23 25 29 14 23 2 2 2 1 3 3 3 3 3 3 9 6 5 4 4</td> <td>September 30 2021 June 30 2021 March 31 2021 December 31 2020 September 31 2020 \$ 5,730 \$ 4,714 \$ 5,361 \$ 5,751 \$ (59) 1,115 (46) (245) (59) (133) (1) (28) (5) (1) (33) (1) (5) (4) (4) (3) (4) (6) (22) (7) (7) (11) (33) (35) (52) (55) (62) (65) (69) (72) (3) (3) (5) (3) (52) (55) (60) (62) (65) (69) (72) (3) (3) (5) (3) (327) (42) (20) (41) (37) (42) (42) (20) (42) (23) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (328) (327) (328) (327)</td> <td> September 30</td> <td> September 30</td> <td> September 30</td> <td> September 30</td>	2021 2021 2021 \$ 5,730 \$ 4,714 \$ 5,361 \$ (59) 1,115 (46) (245) (59) (1) (28) (5) (3) (1) (5) (3) (1) (5) (4) (3) (4) (2) (7) (7) (33) (35) (52) (62) (65) (69) (33) (3) (5) (52) (41) (37) (206) (428) (243)	September 30 2021 June 30 2021 March 31 2021 December 31 2020 \$ 5,730 \$ 4,714 \$ 5,361 \$ 5,751 (59) 1,115 (46) (245) (59) (133) (1) (28) (5) (1) (3) (1) (5) (4) (4) (3) (1) (5) (4) (6) (2) (7) (7) (11) (33) (35) (52) (55) (60) (62) (65) (69) (72) (3) (3) (3) (5) (3) (327) (206) (428) (243) (327) 25 29 14 23 2 2 1 3 25 29 14 23 25 29 14 23 2 2 2 1 3 3 3 3 3 3 9 6 5 4 4	September 30 2021 June 30 2021 March 31 2021 December 31 2020 September 31 2020 \$ 5,730 \$ 4,714 \$ 5,361 \$ 5,751 \$ (59) 1,115 (46) (245) (59) (133) (1) (28) (5) (1) (33) (1) (5) (4) (4) (3) (4) (6) (22) (7) (7) (11) (33) (35) (52) (55) (62) (65) (69) (72) (3) (3) (5) (3) (52) (55) (60) (62) (65) (69) (72) (3) (3) (5) (3) (327) (42) (20) (41) (37) (42) (42) (20) (42) (23) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (327) (328) (327) (328) (327)	September 30	September 30	September 30	September 30

⁽a) Represents the impact of adopting ASU 2016-13, Financial Instruments - Credit Losses on January 1, 2020, and our transition from an incurred loss methodology for our reserves to an expected credit loss methodology. Our 2020 Form 10-K included additional information related to our adoption of the CECL standard.

⁽b) Amounts for the three months ended June 30, 2021 included \$248 million attributable to BBVA, primarily related to commercial industrial loans, which were largely the result of required purchase accounting treatment for the BBVA acquisition on June 1, 2021.

⁽c) See Table 8 for the components of the Provision for (recapture of) credit losses being reported on the Consolidated Income Statement.

Allowance for Credit Losses (Unaudited) (Continued)

Table 8: Components of the Provision for (Recapture of) Credit Losses

				Nine mon	nths ended								
	Septe	ember 30	June 30		l	March 31	December 31		Sep	tember 30	September 30	Sep	otember 30
<u>In millions</u>	2	2021	2021 (a)		2021		2020		2020		2021 (a)		2020
Provision for (recapture of) credit losses													
Loans and leases	\$	(229)	\$	206	\$	(502)	\$	(164)	\$	(23)	(525)	\$	3,149
Unfunded lending related commitments		1		92		(77)		(105)		27	16		192
Investment securities		25				26		11		39	51		69
Other financial assets				4		2		4		9	6		19
Total provision for (recapture of) credit losses	\$	(203)	\$	302	\$	(551)	\$	(254)	\$	52	\$ (452)	\$	3,429

⁽a) Amounts include \$1.0 billion of provision for credit losses that was recorded as part of the BBVA acquisition on June 1, 2021.

Table 9: Allowance for Credit Losses by Loan Class (a)

		Sept	tember 30, 202	21		June 30, 2021		Se	eptember 30, 202	20
Dollars in millions	Allowar		Total Loans	% of Total Loans	lowance	Total Loans	% of Total Loans	llowance Amount	Total Loans	% of Total Loans
Allowance for loan and lease losses	7 tilloui		Total Louis	Louis	 imount	Total Edalis	Louis	 Imount	Total Loans	Louis
Commercial										
Commercial and industrial	\$ 2,1	73	\$ 152,735	1.42 %	\$ 2,282	\$ 155,300	1.47 %	\$ 2,735	\$ 137,187	1.99 %
Commercial real estate	1,3		36,195	3.62 %	1,404	37,964	3.70 %	630	29,028	2.17 %
Equipment lease financing	1	18	6,257	1.89 %	126	6,376	1.98 %	163	6,479	2.52 %
Total commercial	3,6)3	195,187	1.85 %	3,812	199,640	1.91 %	3,528	172,694	2.04 %
Consumer							-			
Residential real estate		12	38,214	0.11 %	63	36,846	0.17 %	28	22,886	0.12 %
Home equity	1	67	24,479	0.68 %	188	25,174	0.75 %	349	24,539	1.42 %
Automobile	3	55	17,265	2.11 %	421	17,551	2.40 %	404	14,977	2.70 %
Credit card	7)1	6,466	10.84 %	711	6,528	10.89 %	891	6,303	14.14 %
Education		31	2,653	3.05 %	98	2,726	3.60 %	136	3,051	4.46 %
Other consumer	3	96	5,966	6.64 %	437	6,239	7.00 %	 415	4,829	8.59 %
Total consumer	1,7	52	95,043	1.84 %	 1,918	95,064	2.02 %	2,223	76,585	2.90 %
Total	5,3	55	\$ 290,230	1.85 %	5,730	\$ 294,704	1.94 %	 5,751	\$ 249,279	2.31 %
Allowance for unfunded lending related commitments	6	16			645			689		
Allowance for credit losses	\$ 6,0)1			\$ 6,375			\$ 6,440		
Supplemental Information										
Allowance for credit losses to total loans				2.07 %			2.16 %			2.58 %
Commercial				2.12 %			2.18 %			2.38 %
Consumer				1.96 %			2.14 %			3.04 %

⁽a) Excludes allowances for investment securities and other financial assets, which together totaled \$162 million, \$138 million and \$98 million at September 30, 2021, June 30, 2021 and September 30, 2020, respectively.

Details of Nonperforming Assets (Unaudited)

Table 10: Nonperforming Assets by Type

Dollars in millions	tember 30 021 (a)	June 30 2021 (a)	N	March 31 2021	De	ecember 31 2020	Sep	tember 30 2020
Nonperforming loans, including TDRs	 021 (u)	2021 (a)		2021		2020		2020
Commercial								
Commercial and industrial								
Service providers	\$ 220	\$ 206	\$	79	\$	90	\$	69
Manufacturing	62	65		55		81		80
Retail/wholesale trade	59	71		66		61		90
Health care	56	71		19		20		20
Real estate related (b)	49	78		48		95		140
Transportation and warehousing	21	18		18		20		14
Other industries	362	421		227		299		264
Total commercial and industrial	829	930		512		666		677
Commercial real estate	365	501		221		224		217
Equipment lease financing	 10	15		16		33		21
Total commercial	1,204	1,446	_	749		923		915
Consumer (c)								
Residential real estate	533	503		541		528		339
Home equity	592	626		656		645		639
Automobile	184	191		178		175		171
Credit card	7	7		7		8		13
Other consumer	8	6	_	7		7		8
Total consumer	 1,324	 1,333		1,389		1,363		1,170
Total nonperforming loans (d)	2,528	2,779		2,138		2,286		2,085
OREO and foreclosed assets	31	39		41		51		67
Total nonperforming assets	\$ 2,559	\$ 2,818	\$	2,179	\$	2,337	\$	2,152
Nonperforming loans to total loans	0.87 %	0.94 %		0.90 %		0.94 %		0.84 %
Nonperforming assets to total loans, OREO and foreclosed assets	0.88 %	0.96 %		0.92 %		0.97 %		0.86 %
Nonperforming assets to total assets	0.46 %	0.51 %		0.46 %		0.50 %		0.47 %
Allowance for loan and lease losses to nonperforming loans	212 %	206 %		220 %		235 %		276 %

⁽a) Includes \$715 million of nonperforming assets at September 30, 2021, \$666 million in the commercial portfolio, \$41 million in the consumer portfolio and \$8 million of OREO and foreclosed assets, attributable to BBVA. Comparable amounts at June 30, 2021 totaled \$880 million, \$847 million, \$24 million and \$9 million, respectively. Our second quarter 2021 Form 10-Q included additional information on the June 1, 2021 acquisition of BBVA.

Table 11: Change in Nonperforming Assets

		July 1, 2021 -	April 1, 2021 -	January 1, 2021 -	October 1, 2020 -		July 1, 2020 -
<u>In millions</u>	Septe	ember 30, 2021	June 30, 2021	March 31, 2021	December 31, 2020	Se	eptember 30, 2020
Beginning balance	\$	2,818	\$ 2,179	\$ 2,337	\$ 2,152	\$	1,955
New nonperforming assets		365	207	249	586		512
Charge-offs and valuation adjustments		(71)	(61)	(70)	(97)		(75)
Principal activity, including paydowns and payoffs		(333)	(264)	(186)	(185)		(175)
Asset sales and transfers to loans held for sale		(30)	(15)	(86)	(14)		(20)
Returned to performing status		(190)	(108)	(65)	(105)		(45)
Acquired nonperforming assets (a)			880				
Ending balance	\$	2,559	\$ 2,818	\$ 2,179	\$ 2,337	\$	2,152

⁽a) Represents nonperforming assets acquired as a part of the BBVA acquisition on June 1, 2021 and includes \$871 million of loans and \$9 million of OREO and foreclosed assets. Our second quarter 2021 Form 10-Q included additional information on the BBVA acquisition.

⁽b) Represents loans related to customers in the real estate and construction industries.

⁽c) Excludes most unsecured consumer loans and lines of credit, which are charged off after 120 to 180 days past due and are not placed on nonperforming status.

⁽d) Nonperforming loans exclude certain government insured or guaranteed loans, loans held for sale and loans accounted for under the fair value option.

Accruing Loans Past Due (Unaudited)

Pursuant to the interagency guidance issued in April 2020 and in connection with the credit reporting rules from the U.S. Coronavirus Aid, Relief and Economic Security Act (CARES Act), the delinquency status of loans modified due to COVID-19 related hardships are reported for all periods presented in alignment with the rules set forth for banks to report delinquency status to the credit agencies. These rules require that COVID-19 related loan modifications be reported as follows:

- if current at the time of modification, the loan remains current throughout the modification period,
- if delinquent at the time of modification and the borrower was not made current as part of the modification, the loan maintains its reported as delinquent status during the modification period, or
- if delinquent at the time of modification and the borrower was made current as part of the modification or became current during the modification period, the loan is reported as current.

As a result, certain loans modified due to COVID-19 related hardships are not being reported as past due for the periods presented based on the contractual terms of the loan, even where borrowers may not be making payments on their loans during the modification period. Our second quarter 2021 Form 10-Q included, and our third quarter 2021 Form 10-Q will include, additional information on COVID-19 related loan modifications.

Table 12: Accruing Loans Past Due 30 to 59 Days (a)

Dollars in millions	tember 30 021 (b)	une 30 021 (b)	M	farch 31 2021	Dec	2020	Sep	tember 30 2020
Commercial								
Commercial and industrial	\$ 97	\$ 72	\$	80	\$	106	\$	56
Commercial real estate	68	5		12		6		6
Equipment lease financing	5	3		21		31		7
Total commercial	 170	 80		113		143		69
Consumer								
Residential real estate								
Non government insured	128	124		61		89		99
Government insured	81	88		101		92		89
Home equity	45	44		43		50		48
Automobile	114	98		76		134		116
Credit card	42	37		31		43		44
Education								
Non government insured	5	5		6		5		6
Government insured	40	41		43		50		51
Other consumer	34	31		11		14		17
Total consumer	 489	 468		372		477		470
Total	\$ 659	\$ 548	\$	485	\$	620	\$	539
Supplemental Information		-				-		
Total accruing loans past due 30-59 days to total loans	0.23 %	0.19 %		0.20 %		0.26 %		0.22 %
Commercial	0.09 %	0.04 %		0.07 %		0.09 %		0.04 %
Consumer	0.51 %	0.49 %		0.51 %		0.64 %		0.61 %

⁽a) Excludes loans held for sale.

⁽b) Includes \$220 million of accruing loans 30-59 days past due at September 30, 2021, \$98 million in the commercial portfolio and \$122 million in the consumer portfolio, attributable to BBVA. Comparable amounts at June 30, 2021 were \$141 million, \$30 million and \$111 million, respectively.

Accruing Loans Past Due (Unaudited) (Continued)

Table 13: Accruing Loans Past Due 60 to 89 Days (a)

Dollars in millions	tember 30 021 (b)	une 30 021 (b)	arch 31 2021	December 31 2020		tember 30 2020
Commercial						
Commercial and industrial	\$ 50	\$ 27	\$ 13	\$	26	\$ 37
Commercial real estate	2	3	1		1	6
Equipment lease financing	4	4	1		5	4
Total commercial	56	34	15		32	47
Consumer						
Residential real estate						
Non government insured	35	30	13		16	22
Government insured	45	52	60		62	58
Home equity	18	17	20		21	22
Automobile	23	20	19		34	32
Credit card	27	24	24		30	33
Education						
Non government insured	3	2	3		2	2
Government insured	23	20	22		27	24
Other consumer	15	16	6		10	11
Total consumer	189	181	167		202	204
Total	\$ 245	\$ 215	\$ 182	\$ 2	234	\$ 251
Supplemental Information						
Total accruing loans past due 60-89 days to total loans	0.08 %	0.07 %	0.08 %	0.	10 %	0.10 %
Commercial	0.03 %	0.02 %	0.01 %	0.0	02 %	0.03 %
Consumer	0.20 %	0.19 %	0.23 %	0.2	27 %	0.27 %

⁽a) Excludes loans held for sale.

⁽b) Includes \$80 million of accruing loans 60-89 days past due at September 30, 2021, \$26 million in the commercial portfolio and \$54 million in the consumer portfolio, attributable to BBVA. Comparable amounts at June 30, 2021 were \$56 million, \$10 million and \$46 million, respectively.

Accruing Loans Past Due (Unaudited) (Continued)

Table 14: Accruing Loans Past Due 90 Days or More (a)

Dollars in millions Commercial		tember 30 021 (b)	June 30 2021 (b)	N	farch 31 2021	Dec	2020	Sep	2020
Commercial and industrial	\$	56	\$ 45	\$	63	\$	30	\$	36
Commercial real estate		11	2						
Total commercial	_	67	47		63		30		36
Consumer		_							
Residential real estate									
Non government insured		28	40		17		27		28
Government insured		268	297		258		292		241
Automobile		4	3		6		12		12
Credit card		53	59		52		60		60
Education									
Non government insured		1	1		2		2		1
Government insured		60	66		74		75		62
Other consumer		11	14		7		11		8
Total consumer		425	480		416		479		412
Total	\$	492	\$ 527	\$	479	\$	509	\$	448
Supplemental Information									
Total accruing loans past due 90 days or more to total loans		0.17 %	0.18 %		0.20 %		0.21 %		0.18 %
Commercial		0.03 %	0.02 %		0.04 %		0.02 %		0.02 %
Consumer		0.45 %	0.50 %		0.57 %		0.64 %		0.54 %
Total accruing loans past due	\$	1,396	\$ 1,290	\$	1,146	\$	1,363	\$	1,238
Commercial	\$	293	\$ 161	\$	191	\$	205	\$	152
Consumer	\$	1,103	\$ 1,129	\$	955	\$	1,158	\$	1,086
Total accruing loans past due to total loans		0.48 %	0.44 %		0.48 %		0.56 %		0.50 %
Commercial		0.15 %	0.08 %		0.12 %		0.12 %		0.09 %
Consumer		1.16 %	1.19 %		1.32 %		1.55 %		1.42 %

⁽a) Excludes loans held for sale.

⁽b) Includes \$72 million of accruing loans 90 days or more past due at September 30, 2021, \$6 million in the commercial portfolio and \$66 million in the consumer portfolio, attributable to BBVA. Comparable amounts at June 30, 2021 were \$94 million, \$7 million and \$87 million, respectively.

Business Segment Descriptions (Unaudited)

Retail Banking provides deposit, lending, brokerage, insurance services, investment management and cash management products and services to consumer and small business customers. Our customers are serviced through our branch network, ATMs, call centers, online banking and mobile channels. The branch network is located primarily in markets across the Mid-Atlantic, Midwest, Southeast and Southwest. Our national expansion strategy is designed to grow customers with digitally-led banking and a thin branch network in markets outside of our existing retail branch network. Deposit products include checking, savings and money market accounts and certificates of deposit. Lending products include residential mortgages, home equity loans and lines of credit, auto loans, credit cards, education loans and personal and small business loans and lines of credit. The residential mortgage loans are directly originated within our branch network and nationwide, and are typically underwritten to agency and/or third-party standards, and either sold, servicing retained or held on our balance sheet. Brokerage, investment management and cash management products and services include managed, education, retirement and trust accounts.

Corporate & Institutional Banking provides lending, treasury management, and capital markets-related products and services to mid-sized and large corporations, and government and not-for-profit entities. Lending products include secured and unsecured loans, letters of credit and equipment leases. The Treasury Management business provides payables, receivables, deposit and account services, liquidity and investments, and online and mobile banking products and services to our clients. Capital markets-related products and services include foreign exchange, derivatives, fixed income, securities underwriting, loan syndications, mergers and acquisitions advisory and equity capital markets advisory related services. We also provide commercial loan servicing and technology solutions for the commercial real estate finance industry. Products and services are provided nationally.

Asset Management Group provides private banking for high net worth and ultra high net worth clients and institutional asset management. The Asset Management group is comprised of two distinct operating units:

- PNC Private Bank provides products and services to emerging affluent, high net worth and ultra high net worth individuals and their
 families including investment and retirement planning, customized investment management, credit and cash management solutions, and
 trust management and administration. In addition, multi-generational family planning services are also provided to ultra high net worth
 individuals and families which include estate, financial, tax, fiduciary and customized performance reporting through PNC Private Bank
 Hawthorn.
- Institutional Asset Management provides outsourced chief investment officer, custody, private real estate, cash and fixed income client
 solutions, and retirement plan fiduciary investment services to institutional clients including corporations, healthcare systems, insurance
 companies, unions, municipalities and non-profits.

Table 15: Period End Employees

	September 30 2021	June 30 2021	March 31 2021	December 31 2020	September 30 2020
Full-time employees					
Retail Banking	33,188	33,471	27,690	27,621	27,808
Other full-time employees	25,442	25,512	22,281	21,928	21,997
Total full-time employees	58,630	58,983	49,971	49,549	49,805
Part-time employees					
Retail Banking	1,616	1,821	1,697	1,611	1,593
Other part-time employees	94	431	101	97	104
Total part-time employees	1,710	2,252	1,798	1,708	1,697
Total	60,340	61,235	51,769	51,257	51,502

Table 16: Summary of Business Segment Net Income and Revenue (Unaudited) (a)

			T	hre	e months end	ed				Nine n		ths en	nded
	Sept	tember 30	June 30		March 31	De	cember 31	Se	ptember 30	Sep	tember 30	Sep	tember 30
<u>In millions</u>		2021	 2021		2021		2020		2020		2021		2020
Income													
Retail Banking	\$	447	\$ 232	\$	607	\$	336	\$	530	\$	1,286	\$	508
Corporate & Institutional Banking		1,123	809		1,058		992		670		2,990		682
Asset Management Group		114	87		99		82		91		300		173
Other		(210)	(37)		52		32		228		(195)		157
Net income from continuing operations excluding noncontrolling interest	\$	1,474	\$ 1,091	\$	1,816	\$	1,442	\$	1,519	\$	4,381	\$	1,520
Revenue													
Retail Banking	\$	2,375	\$ 2,203	\$	2,016	\$	1,853	\$	2,056	\$	6,594	\$	6,275
Corporate & Institutional Banking		2,306	1,959		1,808		1,913		1,748		6,073		5,198
Asset Management Group		397	356		322		316		310		1,075		895
Other		119	149		74		126		167		342		325
Total revenue	\$	5,197	\$ 4,667	\$	4,220	\$	4,208	\$	4,281	\$	14,084	\$	12,693

⁽a) Our business information is presented based on our internal management reporting practices. Net interest income in business segment results reflects PNC's internal funds transfer pricing methodology. Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product repricing characteristics, tenor and other factors.

Our third quarter 2021 business segment results reflect the full quarter benefit of BBVA's business operations, and our second quarter 2021 results reflect the impact of BBVA business operations for the month of June. Period end information presented includes BBVA's balances at both September 30, 2021 and June 30, 2021. Until the conversion of bank systems and branches on October 12, 2021, PNC Bank and BBVA customers were served through their respective PNC Bank and BBVA USA branches, websites and mobile apps, financial advisors and relationship managers. Upon conversion, there will be changes in the segmentation of BBVA USA customers as we integrate data to PNC applications, finalize the review of customer relationships and better align customers with PNC's products and services. These changes will be reflected in fourth quarter reporting.

Table 17: Retail Banking (Unaudited) (a)

		Three months ended											ended
	Septembe	r 30	June 30		March 31	D	ecember 31	Se	eptember 30	Se	eptember 30	Se	ptember 30
<u>Dollars in millions</u>	2021		2021		2021		2020		2020		2021		2020
Income Statement													
Net interest income	\$ 1,71		\$ 1,497	\$	1,362	\$	1,380	\$	1,383	\$	4,572	\$	4,229
Noninterest income	66	2	706		654		473		673		2,022		2,046
Total revenue	2,37	5	2,203		2,016		1,853		2,056		6,594		6,275
Provision for (recapture of) credit losses	(11	3)	214		(257)		(81)		(157)		(156)		1,049
Noninterest expense	1,88	9	1,677		1,476		1,482		1,512		5,042		4,537
Pretax earnings	59	9	312		797		452		701		1,708		689
Income taxes	14	0	73		183		105		162		396		161
Noncontrolling interest	1	_	7		7		11		9		26		20
Earnings	\$ 44	7 :	\$ 232	\$	607	\$	336	\$	530	\$	1,286	\$	508
Average Balance Sheet													
Loans held for sale	\$ 1,58	3	\$ 1,405	\$	891	\$	672	\$	700	\$	1,296	\$	769
Loans													
Consumer													
Residential real estate	\$ 30,70	2 :	\$ 21,653	\$	17,468	\$	18,042	\$	18,435	\$	23,323	\$	18,215
Home equity	23,04	7	22,080		21,833		22,366		22,647		22,324		22,723
Automobile	17,37	7	14,888		13,890		14,536		15,573		15,398		16,449
Credit card	6,48	4	5,900		5,819		6,218		6,408		6,070		6,767
Education	2,71	2	2,812		2,938		3,027		3,119		2,820		3,226
Other consumer	2,89	2	2,175		1,898		2,086		2,262		2,326		2,417
Total consumer	83,21	4	69,508		63,846		66,275		68,444		72,261		69,797
Commercial	15,89	5	14,796		13,743		13,391		13,356		14,819		12,298
Total loans	\$ 99,10	9 :	\$ 84,304	\$	77,589	\$	79,666	\$	81,800	\$	87,080	\$	82,095
Total assets	\$ 117,39	4 :	\$ 100,948	\$	92,891	\$	94,303	\$	98,731	\$ 1	103,820	\$	98,764
Deposits													
Noninterest-bearing demand	\$ 65,98	5 :	\$ 54,260	\$	44,845	\$	43,818	\$	43,752	\$	55,107	\$	38,390
Interest-bearing demand	62,41	4	59,329		54,269		50,702		49,274		58,700		46,501
Money market	40,47	1	29,998		24,198		24,112		23,816		31,639		23,210
Savings	81,95	0	79,518		75,180		72,041		70,236		78,907		67,000
Certificates of deposit	11,17	1	10,101		9,742		10,156		10,852		10,321		11,579
Total deposits	\$ 261,99	1 :	\$ 233,206	\$ 2	208,234	\$	200,829	\$	197,930	\$ 2	234,674	\$ 1	186,680
Performance Ratios													
Return on average assets	1.5	1 %	0.92 %)	2.65 %)	1.41 %		2.13 %		1.66 %		0.69 %
Noninterest income to total revenue	2	8 %	32 %)	32 %)	26 %		33 %		31 %		33 %
Efficiency	8	0 %	76 %)	73 %)	80 %		74 %		76 %		72 %

⁽a) See note (a) on page 14.

Retail Banking (Unaudited) (Continued)

			T	hree	months end			Nine mon	ths e	nded			
	Se	ptember 30	June 30]	March 31	De	ecember 31	Se	ptember 30	Se	ptember 30	Sep	otember 30
Dollars in millions, except as noted		2021	 2021		2021		2020		2020		2021		2020
Supplemental Noninterest Income Information													
Consumer services	\$	470	\$ 435	\$	368	\$	369	\$	371	\$	1,273	\$	1,058
Residential mortgage	\$	147	\$ 103	\$	105	\$	99	\$	137	\$	355	\$	505
Service charges on deposits	\$	158	\$ 129	\$	119	\$	133	\$	118	\$	406	\$	364
Residential Mortgage Information													
Residential mortgage servicing statistics (in billions, except as noted) (a)													
Serviced portfolio balance (b)	\$	139	\$ 145	\$	117	\$	121	\$	119				
Serviced portfolio acquisitions	\$	2	\$ 33	\$	7	\$	12	\$	8	\$	42	\$	21
MSR asset value (b)	\$	1.1	\$ 1.1	\$	1.0	\$	0.7	\$	0.6				
MSR capitalization value (in basis points) (b)		81	77		83		56		50				
Servicing income: (in millions)													
Servicing fees, net (c)	\$	18	\$ (3)	\$	5	\$	13	\$	25	\$	20	\$	105
Mortgage servicing rights valuation, net of economic hedge	\$	24	\$ 24	\$	14	\$	(1)	\$	17	\$	62	\$	138
Residential mortgage loan statistics													
Loan origination volume (in billions)	\$	7.4	\$ 6.5	\$	4.3	\$	3.7	\$	4.0	\$	18.2	\$	11.4
Loan sale margin percentage		3.01 %	2.67 %		3.28 %		3.75 %		3.62 %		2.95 %		3.51 %
Percentage of originations represented by:													
Purchase volume (d)		47 %	48 %		34 %		45 %		44 %		45 %		38 %
Refinance volume		53 %	52 %		66 %		55 %		56 %		55 %		62 %
Other Information (b)													
Customer-related statistics (average) (e)													
Non-teller deposit transactions (f)		66 %	65 %		66 %		66 %		67 %		66 %		63 %
Digital consumer customers (g)		80 %	80 %		79 %		77 %		75 %		80 %		73 %
Credit-related statistics													
Nonperforming assets	\$	1,220	\$ 1,245	\$	1,229	\$	1,211	\$	1,077				
Net charge-offs - loans and leases	\$	82	\$ 79	\$	108	\$	136	\$	125	\$	269	\$	433
Other statistics													
ATMs		9,572	9,636		8,874		8,900		9,058				
Branches (h)		2,712	2,724		2,137		2,162		2,207				
Brokerage account client assets (in billions) (i)	\$	76	\$ 83	\$	61	\$	59	\$	55				

⁽a) Represents mortgage loan servicing balances for third parties and the related income.

⁽b) Presented as of period end, except for average customer-related statistics and net charge-offs, which are both shown for the three and nine months ended.

⁽c) Servicing fees net of impact of decrease in MSR value due to passage of time, including the impact from both regularly scheduled loan payments, prepayments, and loans that were paid down or paid off during the period.

⁽d) Mortgages with borrowers as part of residential real estate purchase transactions.

⁽e) Represents PNC legacy only, statistics will be refreshed to include BBVA activity in fourth quarter reporting after the conversion of bank systems and branches is completed.

⁽f) Percentage of total consumer and business banking deposit transactions processed at an ATM or through our mobile banking application.

⁽g) Represents consumer checking relationships that process the majority of their transactions through non-teller channels.

⁽h) Excludes stand-alone mortgage offices and satellite offices (e.g., drive-ups, electronic branches and retirement centers) that provide limited products and/or services.

⁽i) Includes cash and money market balances.

Table 18: Corporate & Institutional Banking (Unaudited) (a)

				7	Thre	e months ende	rd					Nine mon	ths ended		
	Se	ptember 30		June 30		March 31	De	ecember 31	Se	ptember 30	Se	ptember 30	Se	ptember 30	
<u>Dollars in millions</u>		2021		2021		2021		2020		2020		2021		2020	
Income Statement															
Net interest income	\$	1,250	\$	1,092	\$	1,001	\$	994	\$	1,025	\$	3,343	\$	3,055	
Noninterest income		1,056		867		807		919		723		2,730		2,143	
Total revenue		2,306		1,959		1,808		1,913		1,748		6,073		5,198	
Provision for (recapture of) credit losses		(99)		104		(282)		(166)		211		(277)		2,254	
Noninterest expense		980		813		711		801		663		2,504		2,055	
Pretax earnings		1,425		1,042	_	1,379		1,278		874		3,846		889	
Income taxes		299		229		318		282		201		846		201	
Noncontrolling interest		3		4		3		4		3		10		6	
Earnings	\$	1,123	\$	809	\$	1,058	\$	992	\$	670	\$	2,990	\$	682	
Average Balance Sheet			_						_				_		
Loans held for sale	\$	541	\$	564	\$	691	\$	1,039	\$	904	\$	598	\$	669	
Loans	•						•	,							
Commercial															
Commercial and industrial	\$	134,128	\$ 1	21,232	\$	114,944	\$	120,297	\$	125,187	\$	123,505	\$	127,149	
Commercial real estate	Ψ	35,368	Ψ.	30,118	Ψ	27,182	Ψ	27,509	Ψ	27,511	Ψ.	30,919	Ψ	27,070	
Equipment lease financing		6,300		6,332		6,332		6,381		6,772		6,321		6,957	
Total commercial	_	175,796	_	57,682	_	148,458	_	154,187	_	159,470		160,745	_	161,176	
Consumer		20		137,082		140,436		104,187		139,470		14		9	
Total loans	•	175,816	© 1	57,695	•	148,467	•	154,197	•	159,481	•	160,759	•	161,185	
Total assets				181,770		170,531		177,792				184,964			
	D	202,268	3	181,770	D	1/0,331	Ф.	177,792	Ф	183,266	Ф.	184,904	Ф	185,001	
Deposits Noninterest-bearing demand	•	85,869	¢	75,570	\$	66,666	¢	64,334	Ф	56,433	\$	76,105	¢	50,104	
Interest-bearing demand	Ф	33,817	Ф	30,156	Ф	28,118	Ф	28,793	Ф	29,730	Ф	30,718	Ф	26,182	
Money market		36,115		31,788		33,182		36,705		38,015		33,706		34,373	
Other		7,315		7,499		8,368		8,928		8,956		7,723		8,789	
Total deposits	\$	163,116	\$ 1	45,013	\$	136,334	\$	138,760	\$	133,134	\$:	148,252	\$	119,448	
Performance Ratios	Ė	, -	÷		Ė	,	Ė		Ė		Ť	-, -	÷	- , -	
Return on average assets		2.20 %		1.79 %		2.52 %		2.21 %		1.45 %		2.16 %		0.49 %	
Noninterest income to total revenue		46 %		44 %		45 %		48 %		41 %		45 %		41 %	
Efficiency		42 %		42 %		39 %		42 %		38 %		41 %		40 %	
Other Information	_		_		_				_				_		
Consolidated revenue from:															
Treasury Management (b)	\$	592	\$	523	\$	494	\$	472	\$	452	\$	1,609	\$	1,412	
Capital Markets (b)	\$	577	\$	432	\$	403	\$	530	\$	345	\$	1,412	\$	1,077	
Commercial mortgage banking activities:	Ψ	311	Ψ	732	Ψ	703	Ψ	330	Ψ	575	Ψ	1,712	Ψ	1,077	
Commercial mortgage loans held for sale (c)	\$	4.4	\$	29	\$	30	\$	15	\$	16	\$	102	¢	117	
		44	Þ		Þ		Þ	45	Э	46	Э	103	\$	117	
Commercial mortgage loan servicing income (d))	88		66		90		82		76		244		212	
Commercial mortgage servicing rights valuation, net of economic hedge (e)		14		33		17		14		16		64		58	
Total	\$	146	\$	128	\$	137	\$	141	\$	138	\$	411	\$	387	
MSR asset value (f)	\$	703	\$	682	\$	702	\$	569	\$	515	Ф	411	Ф	387	
Average loans by C&IB business	Ψ	703	Ψ	062	Ψ	702	Ψ	309	Ψ	313					
Corporate Banking	\$	85,208	\$	77,645	\$	74,459	\$	76,664	\$	81,617	\$	78,975	\$	83,762	
Real Estate	Ψ	47,335	Ψ	41,188	Ψ	38,395	Ψ	41,427	Ψ	40,592	Ψ	42,313	Ψ	40,030	
Business Credit		25,540		22,965		21,552		21,337		21,845		23,367		23,009	
Commercial Banking		13,458		12,513		10,807		11,375		11,770		12,435		10,093	
Other		4,275		3,384		3,254		3,394		3,657		3,669		4,291	
Total average loans	\$	175,816	\$ 1	57,695	\$	148,467	\$	154,197	\$	159,481	\$ 1	160,759	\$	161,185	
Credit-related statistics															
Nonperforming assets (f)	\$	1,061	\$	1,274	\$	658	\$	827	\$	832	Φ.	200	ф	101	
Net charge-offs - loans and leases	\$	13	\$	233	\$	44	\$	99	\$	32	\$	290	\$	181	

⁽a) See note (a) on page 14.

⁽b) Amounts are reported in net interest income and noninterest income.

⁽c) Represents other noninterest income for valuations on commercial mortgage loans held for sale and related commitments, derivative valuations, originations fees, gains on sale of loans held for sale and net interest income on loans held for sale.

⁽d) Represents net interest income and noninterest income (primarily in corporate service fees) from loan servicing net of reduction in commercial mortgage servicing rights due to amortization expense and payoffs. Commercial mortgage servicing rights valuation, net of economic hedge is shown separately.

⁽e) Amounts are reported in corporate service fees.

⁽f) Presented as of period end.

Table 19: Asset Management Group (Unaudited) (a)

				Th	ree n	nonths end	led					Nine mo	nths ended		
	Se	eptember 30		June 30	M	arch 31	De	ecember 31	Sej	ptember 30	Se	ptember 30	Se	ptember 30	
Dollars in millions, except as noted		2021		2021		2021		2020		2020		2021		2020	
Income Statement															
Net interest income	\$	141	\$	112	\$	93	\$	91	\$	89	\$	346	\$	266	
Noninterest income		256		244		229		225		221		729		629	
Total revenue		397		356		322		316		310		1,075		895	
Provision for (recapture of) credit losses		(6)		23		(9)		(2)		(19)		8		23	
Noninterest expense		255		219		202	_	211		211		676		647	
Pretax earnings		148		114		129		107		118		391		225	
Income taxes		34		27		30		25		27		91		52	
Earnings	\$	114	\$	87	\$	99	\$	82	\$	91	\$	300	\$	173	
Average Balance Sheet										_					
Loans															
Consumer															
Residential real estate	\$	5,727	\$	4,439	\$ 3	3,635	\$	3,326	\$	2,976	\$	4,608	\$	2,667	
Other consumer		4,544		4,190	4	1,008		4,077		4,065		4,249		4,031	
Total consumer		10,271		8,629	7	7,643		7,403		7,041		8,857		6,698	
Commercial		2,693		1,415		756		774		810		1,629		849	
Total loans	\$	12,964	\$1	0,044	\$ 8	3,399	\$	8,177	\$	7,851	\$	10,486	\$	7,547	
Total assets	\$	13,805	\$1	0,640	\$ 8	3,873	\$	8,615	\$	8,361	\$	11,124	\$	8,041	
Deposits														-	
Noninterest-bearing demand	\$	4,332	\$	2,537	\$ 1	,754	\$	1,689	\$	1,692	\$	2,884	\$	1,528	
Interest-bearing demand		10,200		9,477	ç	9,104		8,404		8,101		9,597		7,566	
Money market		6,193		3,066	1	,520		1,606		1,542		3,610		1,616	
Savings		7,729		7,789		7,747		7,388		7,243		7,755		7,279	
Other		862		562		454		482		554		628		707	
Total deposits	\$	29,316	\$2	3,431	\$2	0,579	\$	19,569	\$	19,132	\$	24,474	\$	18,696	
Performance Ratios	_	,									_				
Return on average assets		3.28 %		3.28 %		4.52 %		3.78 %		4.32 %		3.61 %		2.88 %	
Noninterest income to total revenue		64 %		69 %		71 %		71 %		71 %		68 %		70 %	
Efficiency		64 %		62 %		63 %		67 %		68 %		63 %		72 %	
Other Information	_		_		_		_		_		_		_		
Nonperforming assets (b)	\$	80	\$	85	\$	68	\$	66	\$	39					
Net charge-offs (recoveries) - loans and leases	\$	(1)	\$	2	-		\$	1	\$	1	\$	1			
Brokerage account client assets (in billions) (b)	\$	5	\$	5			_		-		,				
Client Assets Under Administration (in billions) (b) (c)			_		_										
Discretionary client assets under management	\$	183	\$	183	\$	173	\$	170	\$	158					
Nondiscretionary client assets under administration		170		172		161		154		142					
Total	\$	353	\$	355	\$	334	\$	324	\$	300					
Discretionary client assets under management	_		_				_		Ť						
Personal	\$	117	\$	119	\$	110	\$	108	\$	99					
Institutional	Ф	66	Φ	64	φ	63	Ф	62	Φ	59					
	•		•		¢		¢		•	158					
Total	\$	183	\$	183	\$	173	\$	170	\$	138	_				

⁽a) See note (a) on page 14.

⁽b) As of period end.

⁽c) Excludes brokerage account client assets.

Glossary of Terms

<u>2019 Tailoring Rules</u> – Rules adopted by the federal banking agencies to better tailor the application of their capital, liquidity, and enhanced prudential requirements for banking organizations to the asset size and risk profile (as measured by certain regulatory metrics) of the banking organization. Effective January 1, 2020, the agencies' capital and liquidity rules classify all BHCs with \$100 billion or more in total assets into one of four categories (Category I, Category II, Category III, and Category IV).

<u>Adjusted average total assets</u> - Primarily consisted of total average quarterly (or annual) assets plus/less unrealized losses (gains) on investment securities, less goodwill and certain other intangible assets (net of eligible deferred taxes).

<u>Allowance for credit losses (ACL)</u> – A valuation account that is deducted from or added to the amortized cost basis of the related financial assets to present the net carrying value at the amount expected to be collected on the financial asset.

<u>Amortized cost basis</u> - Amount at which a financial asset is originated or acquired, adjusted for applicable accretion or amortization of premiums, discounts and net deferred fees or costs, collection of cash, charge-offs, foreign exchange and fair value hedge accounting adjustments.

Basel III common equity Tier 1 (CET1) capital (Tailoring Rules) - Common stock plus related surplus, net of treasury stock, plus retained earnings, less goodwill, net of associated deferred tax liabilities, less other disallowed intangibles, net of deferred tax liabilities and plus/less other adjustments. Investments in unconsolidated financial institutions, as well as mortgage servicing rights and deferred tax assets, must then be deducted to the extent such items (net of associated deferred tax liabilities) individually exceed 25% of our adjusted Basel III common equity Tier 1 capital.

<u>Basel III common equity Tier 1 capital ratio</u> - Common equity Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Tier 1 capital</u> - Common equity Tier 1 capital, plus qualifying preferred stock, plus certain trust preferred capital securities, plus certain noncontrolling interests that are held by others and plus/less other adjustments.

Basel III Tier 1 capital ratio - Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Total capital</u> - Tier 1 capital plus qualifying subordinated debt, plus certain trust preferred securities, plus, under the Basel III transitional rules and the standardized approach, the allowance for loan and lease losses included in Tier 2 capital and other.

Basel III Total capital ratio - Basel III Total capital divided by period-end risk-weighted assets (as applicable).

BBVA – BBVA USA Bancshares, Inc.

BBVA, S.A. - Banco Bilbao Vizcaya Argentaria, S.A.

BBVA USA - BBVA USA, the Alabama-chartered bank subsidiary of BBVA USA Bancshares, Inc.

BlackRock - BlackRock, Inc.

<u>Charge-off</u> - Process of removing a loan or portion of a loan from our balance sheet because it is considered uncollectible. We also record a charge-off when a loan is transferred from portfolio holdings to held for sale by reducing the loan carrying amount to the fair value of the loan, if fair value is less than carrying amount.

Common shareholders' equity - Total shareholders' equity less the liquidation value of preferred stock.

<u>Credit valuation adjustment</u> - Represents an adjustment to the fair value of our derivatives for our own and counterparties' non-performance risk.

<u>Criticized commercial loans</u> - Loans with potential or identified weaknesses based upon internal risk ratings that comply with the regulatory classification definitions of "Special Mention," "Substandard" or "Doubtful."

<u>Current Expected Credit Loss (CECL)</u> - Methodology for estimating the allowance for credit losses on in-scope financial assets held at amortized cost and unfunded lending related commitments which uses a combination of expected losses over a reasonable and supportable forecast period, a reversion period and long run average credit losses for their estimated contractual term.

THE PNC FINANCIAL SERVICES GROUP, INC.

<u>Discretionary client assets under management</u> - Assets over which we have sole or shared investment authority for our customers/ clients. We do not include these assets on our Consolidated Balance Sheet.

<u>Earning assets</u> - Assets that generate income, which include: interest-earning deposits with banks; loans held for sale; loans; investment securities; and certain other assets.

<u>Effective duration</u> - A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and off- balance sheet positions.

Efficiency - Noninterest expense divided by total revenue.

<u>Fair value</u> - The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

<u>Fee income</u> - Refers to the following categories within Noninterest income: Asset management; Consumer services; Corporate services; Residential mortgage; and Service charges on deposits.

<u>FICO score</u> - A credit bureau-based industry standard score created by Fair Isaac Co. which predicts the likelihood of borrower default. We use FICO scores both in underwriting and assessing credit risk in our consumer lending portfolio. Lower FICO scores indicate likely higher risk of default, while higher FICO scores indicate likely lower risk of default. FICO scores are updated on a periodic basis.

GAAP - Accounting principles generally accepted in the United States of America.

<u>Leverage ratio</u> - Basel III Tier 1 capital divided by average quarterly adjusted total assets.

<u>Nondiscretionary client assets under administration</u> - Assets we hold for our customers/clients in a nondiscretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Nonperforming assets - Nonperforming assets include nonperforming loans, OREO and foreclosed assets. We do not accrue interest income on assets classified as nonperforming.

Nonperforming loans - Loans accounted for at amortized cost whose credit quality has deteriorated to the extent that full collection of contractual principal and interest is not probable, including TDRs which have not returned to performing status. Interest income is not recognized on nonperforming loans. Nonperforming loans exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale and loans accounted for under the fair value option.

Operating leverage - The period to period dollar or percentage change in total revenue less the dollar or percentage change in noninterest expense. A positive variance indicates that revenue growth exceeded expense growth (*i.e.*, positive operating leverage) while a negative variance implies expense growth exceeded revenue growth (*i.e.*, negative operating leverage).

Other real estate owned (OREO) and foreclosed assets - Assets taken in settlement of troubled loans primarily through deed-in-lieu of foreclosure or foreclosure. Foreclosed assets include real and personal property. Certain assets that have a government-guarantee which are classified as other receivables are excluded.

<u>Purchased credit deteriorated assets (PCD)</u> - Acquired loans or debt securities that, at acquisition, are determined to have experienced a more-than-insignificant deterioration in credit quality since origination or issuance.

<u>Risk-weighted assets</u> - Computed by the assignment of specific risk-weights (as defined by the Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

<u>Servicing rights</u> - Intangible assets or liabilities created by an obligation to service assets for others. Typical servicing rights include the right to receive a fee for collecting and forwarding payments on loans and related taxes and insurance premiums held in escrow.

Supplementary leverage ratio - Basel III Tier 1 capital divided by Supplementary leverage exposure.

<u>Taxable-equivalent interest income</u> - The interest income earned on certain assets that is completely or partially exempt from federal income tax. These tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all interest-earning assets, we use interest income on a taxable-equivalent basis in calculating average yields and net interest margins by increasing the interest income earned on tax-exempt assets to make it fully equivalent to

interest income earned on other taxable investments. This adjustment is not permitted under GAAP on the Consolidated Income Statement.

<u>Troubled debt restructuring (TDR)</u> - A loan whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties.

<u>Unfunded lending related commitments</u> - Standby letters of credit, financial guarantees, commitments to extend credit and similar unfunded obligations that are not unilaterally, unconditionally, cancelable at PNC's option.

<u>Yield curve</u> - A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds. An "inverted" or "negative" yield curve exists when short-term bonds have higher yields than long-term bonds.