

FINANCIAL SUPPLEMENT THIRD QUARTER 2015 (Unaudited)

THE PNC FINANCIAL SERVICES GROUP, INC. FINANCIAL SUPPLEMENT THIRD QUARTER 2015 (UNAUDITED)

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The information contained in this Financial Supplement is preliminary, unaudited and based on data available on October 14, 2015. We have reclassified certain prior period amounts to be consistent with the current period presentation, which we believe is more meaningful to readers of our consolidated financial statements. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our United States Securities and Exchange Commission (SEC) filings.

BUSINESS

PNC is one of the largest diversified financial services companies in the United States and is headquartered in Pittsburgh, Pennsylvania. PNC has businesses engaged in retail banking, corporate and institutional banking, asset management and residential mortgage banking, providing many of its products and services nationally, as well as other products and services in PNC's primary geographic markets located in Pennsylvania, Ohio, New Jersey, Michigan, Illinois, Maryland, Indiana, North Carolina, Florida, Kentucky, Washington, D.C., Delaware, Virginia, Alabama, Missouri, Georgia, Wisconsin and South Carolina. PNC also provides certain products and services internationally.

The PNC Financial Services Group, Inc.

Cross-Reference Index to Third Quarter 2015 Financial Supplement (Unaudited)

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Table 1: Consolidated Income Statement (Unaudited)

Table 1: Consolution Income Statement (Unautiteu)					Thr	ee months	ondor	4				Nine mor	the of	ndød
	Septemb	ber 30		June 30		Aarch 31		cember 31	Septe	mber 30	Sep	otember 30		ember 30
In millions, except per share data		2015		2015		2015		2014		2014		2015		2014
Interest Income														
Loans	\$1,	,804	\$	1,791	\$	1,802	5	5 1,835	\$	1,848	\$	5,397	\$	5,592
Investment securities		423		407		406		398		387		1,236		1,226
Other		114		107		111		104		93		332		276
Total interest income	2,	,341		2,305		2,319		2,337		2,328		6,965		7,094
Interest Expense														
Deposits		107		98		92		86		81		297		239
Borrowed funds		172		155		155		154		143		482		427
Total interest expense		279		253		247		240		224	-	779		666
Net interest income	2,	,062		2,052		2,072		2,097		2,104	-	6,186		6,428
Noninterest Income	,	,		,		,		,		,	-	,		,
Asset management		376		416		376		376		411		1,168		1,137
Consumer services		341		334		311		321		320		986		933
Corporate services		384		369		344		397		374		1,097		1,018
Residential mortgage		125		164		164		135		140		453		483
Service charges on deposits		172		156		153		180		179		481		482
Net gains (losses) on sales of securities (a)		(9)		8		42		100				41		402
Other		324		367		269		441		313		960		943
Total noninterest income		,713		1,814		1,659		1,850		1,737		5,186		5,000
Total revenue		,775		3,866		3,731		3,947		3,841		11,372		11,428
	5,					5,751		5,947 52						,
Provision For Credit Losses		81		46		54		52		55		181		221
Noninterest Expense	1	222		1 200		1 1 5 7		1 170		1 100		2.570		2 4 4 1
Personnel		,222		1,200		1,157		1,170		1,189		3,579		3,441
Occupancy		209		209		216		216		200		634		617
Equipment		227		231		222		234		220		680		625
Marketing		64		67		62		67		66		193		186
Other		630		659		692		852		682		1,981		2,080
Total noninterest expense		,352		2,366		2,349		2,539		2,357		7,067		6,949
Income before income taxes and noncontrolling interests		,342		1,454		1,328		1,356		1,429		4,124		4,258
Income taxes		269		410		324		299		391		1,003		1,108
Net income	1,	,073		1,044		1,004		1,057		1,038		3,121		3,150
Less: Net income (loss) attributable to noncontrolling														
interests		18		4		1		21		1		23		2
Preferred stock dividends and discount accretion and		61		10		70		19		71		107		190
redemptions (b)	\$	64 991	\$	48 992	\$	70 933	5	48 5 988	¢	71 966		182	\$	189 2,959
Net income attributable to common shareholders	¢	991	\$	992	\$	933	1	986	\$	900		2,916	Э	2,939
Earnings Per Common Share	ф 1	1.02	۴	1.00	۴	1 70	đ	1.00	¢	1.00	¢	5 61	¢	
Basic				1.92		1.79	§		\$	1.82	\$		\$	5.55
Diluted	\$ 1	1.90	\$	1.88	\$	1.75	3	\$ 1.84	\$	1.79	\$	5.52	\$	5.45
Average Common Shares Outstanding		510		<i></i>						500				
Basic		512		517		521		524		529		516		531
Diluted		520		525		529		532		537	-	525		539
Efficiency		62 %		61 9		63 %		64 %		61 %		62 %		61 %
Noninterest income to total revenue		45 %	ó	47 9	%	44 %	Ď	47 %	Ď	45 %		46 %		44 %
Effective tax rate (c)	2	20.0 %	ó	28.2	%	24.4 %	ó	22.1 %	Ď	27.4 %		24.3 %		26.0 %

(a) Net gains (losses) on sales of securities was less than \$.5 million for both the three months ended December 31, 2014 and September 30, 2014, respectively.

(b) Dividends are payable quarterly other than Series O and Series R preferred stock, which are payable semiannually in different quarters.

(c) The effective income tax rates are generally lower than the statutory rate due to the relationship of pretax income to tax credits and earnings that are not subject to tax.

Table 2: Consolidated Balance Sheet (Unaudited)

	September 30	June 30	March 31	December 31	September 30
In millions, except par value	2015	2015	2015	2014	2014
Assets	ф <u>а са с</u>	¢ 1.110	¢ 4151	¢ 1.2.0	ф <u>4164</u>
Cash and due from banks (a)	\$ 3,835	\$ 4,412	\$ 4,151	\$ 4,360	\$ 4,164
Federal funds sold and resale agreements (b)	1,534	1,971	1,893	1,852	1,761
Trading securities	1,901	2,334	2,151	2,353	2,650
Interest-earning deposits with banks (a) (c)	34,224	33,969	31,198	31,779	26,247
Loans held for sale (b)	2,060	2,357	2,423	2,262	2,143
Investment securities	68,066	61,362	60,768	55,823	55,039
Loans (a) (b)	204,983	205,153	204,722	204,817	200,872
Allowance for loan and lease losses (a)	(3,237)	(3,272)	(3,306)	(3,331)	(3,406)
Net loans Goodwill	201,746	201,881	201,416	201,486	197,466
	9,103	9,103	9,103	9,103	9,074
Mortgage servicing rights Other intangible assets	1,467 407	1,558 435	1,333 463	1,351 493	1,510 484
Equity investments (a) (d)	10,497	10,531	10,523	10,728	10,763
Other (a) (b)	27,285	24,032	25,538	23,482	23,123
	\$ 362,125	\$ 353,945		\$ 345,072	\$ 334,424
Total assets	\$ 302,123	\$ 555,945	\$ 350,960	\$ 545,072	\$ 334,424
Liabilities					
Deposits					
Noninterest-bearing	\$ 78,239	\$ 77,369	\$ 74,944	\$ 73,479	\$ 72,963
Interest-bearing	166,740	162,335	161,559	158,755	153,341
Total deposits	244,979	239,704	236,503	232,234	226,304
Borrowed funds	,		,	- , -	-)
Federal funds purchased and repurchase agreements	2,077	2,190	2,202	3,510	3,499
Federal Home Loan Bank borrowings	21,664	22,193	21,224	20,005	16,471
Bank notes and senior debt	19,749	18,529	16,205	15,750	15,327
Subordinated debt	9,242	9,121	9,228	9,151	9,046
Commercial paper	1,125	2,956	4,399	4,995	4,809
Other (a) (b)	2,806	3,287	3,571	3,357	3,175
Total borrowed funds	56,663	58,276	56,829	56,768	52,327
Allowance for unfunded loan commitments and letters of credit	266	246	234	259	251
Accrued expenses (a)	5,185	5,031	5,039	5,187	5,090
Other (a)	8,754	4,776	5,917	4,550	4,457
Total liabilities	315,847	308,033	304,522	298,998	288,429
Equity					
Preferred stock (e)					
Common stock - \$5 par value					
Authorized 800 shares, issued 542, 542, 541, 541, and 540 shares	2,708	2,708	2,706	2,705	2,703
Capital surplus - preferred stock	3,450	3,449	3,948	3,946	3,945
Capital surplus - common stock and other	12,675	12,632	12,561	12,627	12,573
Retained earnings	28,337	27,609	26,882	26,200	25,464
Accumulated other comprehensive income (loss)	615	379	703	503	727
Common stock held in treasury at cost: 32, 26, 21, 18 and 12 shares	(2,837)	(2,262)	(1,775)	(1,430)	(931)
Total shareholders' equity	44,948	44,515	45,025	44,551	44,481
Noncontrolling interests	1,330	1,397	1,413	1,523	1,514
Total equity	46,278	45,912	46,438	46,074	45,995
Total liabilities and equity	\$ 362,125	\$ 353,945	\$ 350,960	\$ 345,072	\$ 334,424

(a) Amounts include consolidated variable interest entities. Our second quarter 2015 Form 10-Q included, and our third quarter 2015 Form 10-Q will include, additional information regarding these items.

(b) Amounts include assets and liabilities for which PNC has elected the fair value option. Our second quarter 2015 Form 10-Q included, and our third quarter 2015 Form 10-Q will include, additional information regarding these items.

(c) Amounts include balances held with the Federal Reserve Bank of Cleveland of \$33.8 billion, \$33.6 billion, \$30.8 billion, \$31.4 billion, and \$25.9 billion as of September 30, 2015, June 30, 2015, March 31, 2015, December 31, 2014, and September 30, 2014, respectively.

(d) Amounts include our equity interest in BlackRock.

(e) Par value less than \$.5 million at each date.

Table 3: Per Share Related Information (Unaudited)

				Th	ree	months e	nded				Nine months ended				
	Septe	ember 30		June 30	1	March 31	Dece	ember 31	Sept	ember 30	Sept	ember 30	Sept	ember 30	
In millions, except per share data	_	2015		2015		2015		2014		2014	_	2015	_	2014	
Basic															
Net income	\$	1,073	\$	1,044	\$	1,004	\$	1,057	\$	1,038	\$	3,121	\$	3,150	
Less:															
Net income (loss) attributable to noncontrolling interests		18		4		1		21		1		23		2	
Preferred stock dividends and discount accretion and redemptions (a)		64		48		70		48		71		182		189	
Net income attributable to common shareholders Less:	_	991	-	992	_	933		988	_	966	_	2,916		2,959	
Dividends and undistributed earnings allocated to nonvested restricted shares	_	-		-		2		2		3		2		9	
Net income attributable to basic common shares	\$	991	\$	992	\$	931	\$	986	\$	963	\$	2,914	\$	2,950	
Basic weighted-average common shares outstanding		512		517		521		524		529		516		531	
Basic earnings per common share	\$	1.93	\$	1.92	\$	1.79	\$	1.88	\$	1.82	\$	5.64	\$	5.55	
Diluted															
Net income attributable to basic common shares	\$	991	\$	992	\$	931	\$	986	\$	963	\$	2,914	\$	2,950	
Less: Impact of BlackRock earnings per share dilution		4		5		5		5		4		14		13	
Net income attributable to diluted common shares	\$	987	\$	987	\$	926	\$	981	\$	959	\$	2,900	\$	2,937	
Basic weighted-average common shares outstanding		512		517		521		524		529		516		531	
Dilutive potential common shares		8		8		8		8		8		9		8	
Diluted weighted-average common shares outstanding		520	_	525		529	_	532	_	537	_	525		539	
Diluted earnings per common share	\$	1.90	\$	1.88	\$	1.75	\$	1.84	\$	1.79	\$	5.52	\$	5.45	

(a) Dividends are payable quarterly other than Series O and Series R preferred stock, which are payable semiannually in different quarters.

Table 4: Capital Ratios (Unaudited)

	September 30 2015	June 30 2015	March 31 2015	December 31 2014	September 30 2014
Transitional Basel III (a) (b)					
Common equity Tier 1	10.6 %	10.6 %	10.5 %	10.9 %	11.1 %
Tier 1 risk-based	12.0	12.0	12.0	12.6	12.8
Total capital risk-based	14.8	14.9	15.0	15.8	16.1
Leverage	10.2	10.3	10.5	10.8	11.1
Common shareholders' equity to assets	11.5 %	11.6 %	11.7 %	11.8 %	12.1 %

(a) The ratios as of September 30, 2015 are estimated. See Capital Ratios discussion in the Banking Regulation and Supervision section of Item 1 Business and in the Consolidated Balance Sheet Review section in Item 7 of our 2014 Form 10-K. Our second quarter 2015 Form 10-Q included, and our third quarter 2015 Form 10-Q will include, additional discussion on these capital ratios.

(b) Calculated using the regulatory capital methodology applicable to PNC during each period presented.

Table 5: Average Consolidated Balance Sheet (Unaudited) (a)

				Nine months ended									
	5	September 30	June 30		March 31	D	ecember 31	S	eptember 30	Se	eptember 30		
In millions		2015	2015		2015		2014		2014		2015		2014
Assets													
Interest-earning assets:													
Investment securities													
Securities available for sale													
Residential mortgage-backed													
Agency	\$	21,813	\$ 20,550	\$	19,290	\$	17,745	\$	18,134	\$	20,560	\$	19,344
Non-agency		4,279	4,480		4,657		4,832		5,021		4,471		5,199
Commercial mortgage-backed		6,228	6,286		6,260		5,799		5,147		6,258		5,339
Asset-backed		5,287	5,228		5,140		5,089		5,207		5,219		5,399
U.S. Treasury and government agencies		6,558	5,204		5,142		5,140		5,142		5,640		4,734
State and municipal		1,995	1,973		1,969		1,935		1,913		1,979		2,220
Other debt		1,837	1,796		1,777		1,780		1,763		1,803		2,096
Corporate stocks and other		542	414		457		433		404		471		392
Total securities available for sale		48,539	45,931		44,692		42,753		42,731		46,401		44,723
Securities held to maturity													
Residential mortgage-backed		8,352	8,196		7,035		5,832		5,778		7,865		5,903
Commercial mortgage-backed		1,927	2,005		2,097		2,257		2,409		2,009		2,584
Asset-backed		733	743		755		767		874		744		956
U.S. Treasury and government agencies		254	252		249		247		245		252		242
State and municipal		1,979	2,004		2,018		2,048		2,058		2,000		1,618
Other		289	311		320		324		325		307		331
Total securities held to maturity		13,534	13,511		12,474		11,475		11,689		13,177		11,634
Total investment securities		62,073	59,442		57,166		54,228		54,420		59,578		56,357
Loans									-				-
Commercial		97,926	98,364		97,866		95,646		92,547		98,053		91,321
Commercial real estate		25,228	24,812		23,924		23,176		22,961		24,659		22,468
Equipment lease financing		7,683	7,556		7,539		7,621		7,610		7,593		7,548
Consumer		59,584	60,240		61,476		62,213		62,351		60,426		62,636
Residential real estate		14,406	14,416		14,350		14,223		14,359		14,391		14,586
Total loans		204,827	205,388		205,155		202,879		199,828		205,122		198,559
Interest-earning deposits with banks		37,289	32,368		30,405		27,701		22,108		33,380		16,341
Loans held for sale		2,048	2,092		2,246		2,205		2,272		2,128		2,095
Federal funds sold and resale agreements		1,598	1,959		1,655		1,771		1,409		1,737		1,336
Other		5,033	5,470		5,046		5,121		4,914		5,183		5,045
Total interest-earning assets		312,868	306,719		301,673		293,905		284,951		307,128		279,733
Noninterest-earning assets:		512,000	500,719		301,073		275,705		207,751		507,120		217,133
Allowance for loan and lease losses		(3,265)	(3,309)		(3,317)		(3,383)		(3,445)		(3,297)		(3,515)
Cash and due from banks		3,890	(3,309) 3,954		4,067		4,176		3,934		3,969		3,867
Other		5,890 45,094	3,934 45,276		4,007		4,170		3,934 44,005		45,333		43,793
Total assets	\$		\$ 352,640	\$		\$		\$	329,445	\$		\$	
(a) Calculated using average daily balances.	\$	358,587	\$ 332,040	ф	348,057	ф	339,040	φ	327,443	\$	353,133	φ	323,878

(a) Calculated using average daily balances.

Table 5: Average Consolidated Balance Sheet (Unaudited) (Continued) (a)

			Th	ree	months end	ed				Nine months ended			
	S	eptember 30	June 30		March 31	Decemb	er 31	Se	ptember 30	S	eptember 30	Sej	otember 30
In millions		2015	2015		2015		2014		2014	.	2015		2014
Liabilities and Equity													
Interest-bearing liabilities:													
Interest-bearing deposits													
Money market	\$	84,554	\$ 81,857	\$	79,994	\$77,	596	\$	76,014	\$	82,151	\$	74,777
Demand		46,390	46,281		46,131	44,	389		43,112		46,269		43,023
Savings		14,150	13,775		13,053	12,	410		12,152		13,663		11,848
Retail certificates of deposit		18,392	18,334		18,541	18,	700		19,317		18,422		19,951
Time deposits in foreign offices and other time		2,361	2,300		2,192	2,	754		2,235		2,285		2,158
Total interest-bearing deposits		165,847	162,547		159,911	155,	949		152,830		162,790		151,757
Borrowed funds													
Federal funds purchased and repurchase													
agreements		2,298	2,718		3,116	3,	339		3,319		2,708		3,634
Federal Home Loan Bank borrowings		21,882	22,001		20,774	16,	786		15,328		21,556		14,215
Bank notes and senior debt		19,455	16,408		15,351	15,	395		14,221		17,087		13,682
Subordinated debt		8,882	8,861		8,851	8,	812		8,804		8,862		8,475
Commercial paper		1,867	3,640		4,986	4,	735		4,863		3,486		4,903
Other		3,147	3,537		3,274	3,	303		2,801		3,319		2,711
Total borrowed funds		57,531	57,165		56,352	52,	370		49,336		57,018		47,620
Total interest-bearing liabilities		223,378	219,712		216,263	208,	319		202,166		219,808		199,377
Noninterest-bearing liabilities and equity:													
Noninterest-bearing deposits		77,553	75,299		73,178	73,	468		70,993		75,359		68,976
Allowance for unfunded loan commitments													
and letters of credit		246	234		260		251		232		246		234
Accrued expenses and other liabilities		11,667	11,540		12,326	11,	539		10,307		11,845		10,155
Equity		45,743	45,855		46,030	45,	969		45,747		45,875		45,136
Total liabilities and equity	\$	358,587	\$ 352,640	\$	348,057	\$ 339,	546	\$	329,445	\$	353,133	\$	323,878

(a) Calculated using average daily balances.

Table 6: Supplemental Average Balance Sheet Information (Unaudited)

Deposits and Common Shareholders' Equity

Interest-bearing deposits	\$ 165,847	\$ 162,547	\$ 159,911	\$ 155,949	\$ 152,830	\$ 162,790	\$ 151,757
Noninterest-bearing deposits	77,553	75,299	73,178	73,468	70,993	 75,359	68,976
Total deposits	\$ 243,400	\$ 237,846	\$ 233,089	\$ 229,417	\$ 223,823	\$ 238,149	\$ 220,733
Transaction deposits	\$ 208,497	\$ 203,437	\$ 199,303	\$ 195,553	\$ 190,119	\$ 203,779	\$ 186,776
Common shareholders' equity	\$ 40,910	\$ 40,818	\$ 40,603	\$ 40,522	\$ 40,238	\$ 40,778	\$ 39,584

THE PNC FINANCIAL SERVICES GROUP, INC. Table 7: Details of Net Interest Margin (Unaudited) (a)

	0 1 20		months ended	1 21	0 1 20	Nine months of	
	September 30 2015	June 30 2015	March 31 Dec 2015	2014 cember 21	September 30 2014	September 30 Sept 2015	2014 tember 30
Average yields/rates	2013	2015	2015	2014	2014	2013	2014
Yield on interest-earning assets							
Investment securities							
Securities available for sale							
Residential mortgage-backed							
	2.47 %	2.43 %	2.67 %	2.72 %	2.64 %	2.52 %	2.639
Agency	4.83	2.43 % 4.70		4.33	2.04 % 4.64	4.68	4.92
Non-agency			4.51				
Commercial mortgage-backed	3.20	3.03	3.19	3.37	3.61	3.14	3.56
Asset-backed	2.15	2.12	2.08	2.15	2.01	2.12	1.92
U.S. Treasury and government agencies	1.36	1.12	1.27	1.21	1.01	1.26	1.16
State and municipal	4.83	4.76	4.45	4.58	3.98	4.68	4.40
Other debt	2.44	4.01	2.53	3.25	2.41	2.99	2.39
Corporate stocks and other	.26	.10	.10	.11	.10	.16	.10
Total securities available for sale	2.66	2.69	2.75	2.82	2.75	2.70	2.82
Securities held to maturity							
Residential mortgage-backed	3.05	2.95	3.26	3.60	3.35	3.07	3.49
Commercial mortgage-backed	3.65	3.63	4.16	4.09	3.99	3.82	3.93
Asset-backed	1.57	1.53	1.52	1.50	1.75	1.54	1.60
U.S. Treasury and government agencies	3.82	3.81	3.77	3.82	3.81	3.80	3.80
State and municipal	5.50	5.49	5.52	5.50	5.50	5.50	5.50
Other	3.37	3.12	2.89	3.02	2.84	3.11	2.91
Total securities held to maturity	3.43	3.37	3.67	3.88	3.73	3.49	3.70
					2.96	2.87	
Total investment securities	2.83	2.85	2.95	3.05	2.90	2.87	3.00
Loans	2.02	2.00	2 00	2.04	2.15	2.00	2.20
Commercial	3.02	3.00	2.98	3.04	3.17	3.00	3.30
Commercial real estate	3.35	3.44	3.80	3.88	3.90	3.52	4.04
Equipment lease financing	3.42	3.45	3.47	3.97	3.48	3.45	3.58
Consumer	4.18	4.13	4.21	4.11	4.16	4.17	4.19
Residential real estate	4.76	4.91	4.88	4.90	5.03	4.85	5.00
Total loans	3.54	3.54	3.59	3.63	3.71	3.55	3.80
Interest-earning deposits with banks	.25	.25	.25	.29	.23	.25	.24
Loans held for sale	4.23	4.33	4.20	4.67	4.48	4.25	4.65
Federal funds sold and resale agreements	.33	.22	.22	.28	.38	.25	.39
Other	5.33	4.65	5.43	4.56	4.24	5.13	4.49
Total yield on interest-earning assets	3.02	3.06	3.15	3.21	3.30	3.08	3.43
Rate on interest-bearing liabilities							
Interest-bearing deposits							
Money market	.29	.27	.24	.20	.18	.27	.18
Demand	.06	.05	.06	.06	.05	.05	.05
	.18	.05	.15	.14	.12	.17	.10
Savings							
Retail certificates of deposit	.68	.68	.71	.72	.73	.69	.74
Time deposits in foreign offices and other time	.17	.16	.19	.20	.18	.18	.18
Total interest-bearing deposits	.26	.24	.23	.22	.21	.24	.21
Borrowed funds							
Federal funds purchased and repurchase agreements	.14	.14	.12	.11	.08	.13	.09
Federal Home Loan Bank borrowings	.49	.46	.45	.46	.48	.47	.49
Bank notes and senior debt	1.27	1.19	1.36	1.35	1.33	1.27	1.44
Subordinated debt	2.81	2.61	2.64	2.64	2.40	2.69	2.53
Commercial paper	.38	.35	.34	.31	.30	.35	.29
Other	2.03	1.95	1.99	2.25	2.62	1.99	2.48
Total borrowed funds	1.18	1.07	1.10	1.17	1.14	1.12	1.19
Total rate on interest-bearing liabilities	.49	.46	.46	.45	.44	.47	.44
Interest rate spread	2.53	2.60	2.69	2.76	2.86	2.61	2.99
Impact of noninterest-bearing sources (b)	.14	.13	.13	.13	.12	.13	2.99 .13
THE ACT OF THE THE PROPERTY OF A THE ACTION SOUTCES (11)	.14	.1.3	. 1.3	.1.3	.12	1 .1.3	.13

(a) Calculated as annualized taxable-equivalent net interest income divided by average earning assets. The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all earning assets in calculating net interest margins, in this table we use net interest income on a taxable-equivalent basis by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under generally accepted accounting principles (GAAP) in the Consolidated Income Statement. The taxable-equivalent adjustments to net interest income for the three months ended September 30, 2015, March 31, 2015, December 31, 2014 and September 30, 2014, were \$50 million, \$49 million, \$49 million and \$140 million, respectively. The taxable-equivalent adjustments to net interest income for the nine months ended September 30, 2015 and September 30, 2014 were \$148 million and \$140 million, respectively.

(b) Represents the positive effects of investing noninterest-bearing sources in interest-earning assets.

Total and Core Net Interest Income and Net Interest Margin (Unaudited)

Table 8: Total and Core Net Interest Income

					Nine months ended									
	Sept	ember 30		June 30	March 31			ember 31	Sept	ember 30	Sept	ember 30	Sep	tember 30
In millions		2015		2015		2015		2014		2014		2015		2014
Core net interest income (a)	\$	1,972	\$	1,941	\$	1,944	\$	1,971	\$	1,957	\$	5,857	\$	5,971
Total purchase accounting accretion (b)		90		111		128		126		147		329		457
Total net interest income	\$	2,062	\$	2,052	\$	2,072	\$	2,097	\$	2,104	\$	6,186	\$	6,428

(a) We believe that core net interest income, a non-GAAP financial measure, is useful in evaluating the performance of our interest-based activities.

(b) Total purchase accounting accretion includes purchase accounting accretion on purchased impaired loans. Refer to Table 16: Accretion - Purchased Impaired Loans for details for certain of these periods.

Table 9: Details of Net Interest Margin (c)

		Three		Nine months ended				
	September 30	June 30	March 31 Dec	cember 31 Sep	tember 30	September 30	September 30	
n millions	2015	2015	2015	2014	2014	2015	2014	
Average yields/rates								
Yield on interest-earning assets								
Total investment securities	2.83 %	2.85 %	2.95 %	3.05 %	2.96 %	2.87	% 3.00	
Total loans	3.54	3.54	3.59	3.63	3.71	3.55	3.80	
Other	.99	1.03	1.14	1.15	1.19	1.05	1.48	
Total yield on interest-earning assets	3.02	3.06	3.15	3.21	3.30	3.08	3.43	
Rate on interest-bearing liabilities								
Total interest-bearing deposits	.26	.24	.23	.22	.21	.24	.21	
Total borrowed funds	1.18	1.07	1.10	1.17	1.14	1.12	1.19	
Total rate on interest-bearing liabilities	.49	.46	.46	.45	.44	.47	.44	
Interest rate spread	2.53	2.60	2.69	2.76	2.86	2.61	2.99	
Impact of noninterest-bearing sources	.14	.13	.13	.13	.12	.13	.13	
Net interest margin	2.67 %	2.73 %	2.82 %	2.89 %	2.98 %	2.74	% 3.12	

(c) See note (a) on page 6.

Table 10: Details of Core Net Interest Margin (d)

		Three		Nine months ended				
	September 30	June 30	March 31 De	cember 31 Sep	tember 30	September 30	Septe	ember 30
In millions	2015	2015	2015	2014	2014	2015		2014
Average yields/rates								
Yield on interest-earning assets								
Total investment securities	2.77 %	2.78 %	2.89 %	2.98 %	2.89 %	2.81	%	2.94 %
Total loans	3.36	3.32	3.33	3.38	3.42	3.33		3.49
Other	.99	1.03	1.13	1.14	1.19	1.05		1.48
Total yield on interest-earning assets	2.89	2.90	2.96	3.02	3.08	2.92		3.20
Rate on interest-bearing liabilities								
Total interest-bearing deposits	.26	.25	.24	.23	.23	.25		.23
Total borrowed funds	1.06	.96	.99	1.03	1.00	1.01		1.05
Total rate on interest-bearing liabilities	.46	.44	.44	.43	.42	.45		.42
Interest rate spread	2.43	2.46	2.52	2.59	2.66	2.47		2.78
Impact of noninterest-bearing sources	.14	.13	.13	.13	.12	.13		.13
Core net interest margin	2.57	2.59	2.65	2.72	2.78	2.60		2.91
Purchase accounting accretion impact								
on net interest margin	.10	.14	.17	.17	.20	.14		.21
Net interest margin	2.67 %	2.73 %	2.82 %	2.89 %	2.98 %	2.74	%	3.12 %

(d) We believe that core net interest margin, a non-GAAP financial measure, is useful as a tool to help evaluate the impact of purchase accounting accretion on net interest margin. To calculate core net interest margin, each calculated margin in the table has been adjusted by annualized purchase accounting accretion divided by average interest-earning assets.

In millions		September 30 2015		June 30 2015	March 31 2015	December 31 2014		5	September 30 2014	
Commercial		2013		2015		2013		2014		2014
Retail/wholesale trade	\$	16.986	\$	17.162	\$	17.126	\$	16.972	\$	16.162
Manufacturing	ψ	19,649	Ψ	19,775	Ψ	20,057	Ψ	18,744	Ψ	18,649
Service providers		13,550		14,054		13,916		14,103		13,603
Real estate related (a)		11,492		10,931		10.744		10,812		10,722
Financial services		5,511		5,966		6,306		6,178		5,218
Health care		9,397		9,396		9,192		9,017		9,095
Other industries		20,842		20,849		20,309		21,594		20,051
Total commercial		97,427		98,133		97,650		97,420		93,500
Commercial real estate		<i>)1</i> ,127		70,155		71,050		>7,120		,5,500
Real estate projects (b)		15,333		15,142		15,057		14,577		14,564
Commercial mortgage		10,760		9,664		9,498		8,685		8,378
Total commercial real estate		26.093		24,806		24,555		23,262		22,942
Equipment lease financing		7,644		7,783		7,470		7,686		7,621
Total commercial lending		131,164		130,722		129,675		128,368		124,063
Consumer		,		,		,		,		,
Home equity										
Lines of credit		19,309		19,589		19,918		20,361		20,667
Installment		13,697		13,946		14,147		14,316		14,388
Credit card		4,600		4,520		4,434		4,612		4,449
Other consumer										
Education		6,070		6,212		6,448		6,626		6,978
Automobile		11,039		11,057		11,120		11,616		11,548
Other		4,612		4,575		4,491		4,511		4,428
Total consumer		59,327		59,899		60,558		62,042		62,458
Residential real estate										
Residential mortgage		14,038		14,041		13,982		13,885		13,805
Residential construction		454		491		507		522		546
Total residential real estate		14,492		14,532		14,489		14,407		14,351
Total consumer lending		73,819		74,431		75,047		76,449		76,809
Total loans (c)	\$	204,983	\$	205,153	\$	204,722	\$	204,817	\$	200,872
 (a) Includes loans to customers in the real estate and construction industr (b) Includes both construction loans and intermediate financing for proje 										
(c) Includes purchased impaired loans:	\$	4,167	\$	4,465	\$	4,675	\$	4,858	\$	5,167
Table 12: Details of Loans Held for Sale (Unaudited)		ontombor 20		June 20		March 21		December 21		Sontombor 20

	September 30			June 30		March 31		December 31		September 30
In millions		2015		2015		2015		2014		2014
Commercial mortgage	\$	860	\$	784	\$	1,037	\$	922	\$	891
Residential mortgage		1,128		1,369		1,249		1,279		1,211
Other		72		204		137		61		41
Total	\$	2,060	\$	2,357	\$	2,423	\$	2,262	\$	2,143

Table 13: Commitments to Extend Credit (Unaudited)

		September 30		June 30		March 31		December 31		September 30	
In millions		2015		2015		2015		2014		2014	
Commitments to extend credit (a)	\$	141,370	\$	138,242	\$	137,960	\$	138,592	\$	136,795	
(a) Commitments to extend credit or net unfunded loan commitments, represent arrangements to lend funds or provide liquidity subject to specified contractual conditions											

(a) Commitments to extend credit, or net unfunded loan commitments, represent arrangements to lend funds or provide liquidity subject to specified contractual conditions.

Allowances for Loan and Lease Losses and Unfunded Loan Commitments and Letters of Credit (Unaudited)

Table 14: Change in Allowance for Loan and Lease Losses

-	Sep	tember 30		June 30		March 31	De	cember 31	Sep	tember 30
Three months ended - in millions		2015		2015		2015		2014		2014
Beginning balance	\$	3,272	\$	3,306	\$	3,331	\$	3,406	\$	3,453
Gross charge-offs:										
Commercial		(63)		(48)		(34)		(45)		(60)
Commercial real estate		(4)		(13)		(12)		(24)		(14)
Equipment lease financing		(1)		(1)				(5)		(3)
Home equity		(37)		(50)		(52)		(62)		(50)
Residential real estate		(11)		(6)				(14)		(11)
Credit card		(37)		(41)		(43)		(38)		(40)
Other consumer		(44)		(44)		(48)		(47)		(44)
Total gross charge-offs		(197)		(203)		(189)		(235)		(222)
Recoveries:										
Commercial		42		65		32		51		62
Commercial real estate		11		23		12		20		15
Equipment lease financing		1		1		1		4		4
Home equity		25		24		20		20		19
Residential real estate		4		4		2		3		21
Credit card		5		6		5		5		5
Other consumer		13		13		14		14		14
Total recoveries		101		136		86		117		140
Net (charge-offs) recoveries:										
Commercial		(21)		17		(2)		6		2
Commercial real estate		7		10		-		(4)		1
Equipment lease financing		-		-		1		(1)		1
Home equity		(12)		(26)		(32)		(42)		(31)
Residential real estate		(7)		(2)		2		(11)		10
Credit card		(32)		(35)		(38)		(33)		(35)
Other consumer		(31)		(31)		(34)		(33)		(30)
Total net charge-offs		(96)		(67)		(103)		(118)		(82)
Provision for credit losses		81		46		54		52		55
Other				(1)		(1)		(1)		(1)
Net change in allowance for unfunded loan commitments										
and letters of credit		(20)		(12)		25		(8)		(19)
Ending balance	\$	3,237	\$	3,272	\$	3,306	\$	3,331	\$	3,406
Supplemental Information										
Net charge-offs to average loans (for the three months ended)										
(annualized)		.19%		.13%		.20%		.23%		.169
Allowance for loan and lease losses to total loans (a)		1.58		1.59		1.61		1.63		1.70
Commercial lending net charge-offs	\$	(14)	\$	27	\$	(1)	\$	1	\$	4
Consumer lending net charge-offs	ψ	(14)	ψ	(94)	φ	(102)	Ψ	(119)	ψ	(86)
Total net charge-offs	\$	(96)	\$	(67)	\$	(102)	\$	(119)	\$	(80)
5	φ	(90)	φ	(07)	φ	(105)	φ	(110)	φ	(02)
Net charge-offs to average loans		0.40/		(00)0/		000		000		(01)0
Commercial lending		.04%		(.08)%		.00%		.00%		(.01)9
Consumer lending (a) This ratio will be impacted by the expected change in derecognition polic		.44		.51		.55		.62		.44

(a) This ratio will be impacted by the expected change in derecognition policies for purchased impaired loans that are pooled and accounted for as a single asset. It is estimated that the implementation of this policy change in the fourth quarter of 2015 will reduce the purchased impaired loan recorded investment balance included in total loans and associated allowance for loan and lease losses balance each by approximately \$475 million. Our second quarter 2015 Form 10-Q included, and our third quarter 2015 Form 10-Q will include, additional discussion on this policy change.

Table 15: Change in Allowance for Unfunded Loan Commitments and Letters of Credit

	Septe	ember 30	June 30	1	March 31	Dec	ember 31	Sept	ember 30
Three months ended - in millions		2015	2015		2015		2014		2014
Beginning balance	\$	246	\$ 234	\$	259	\$	251	\$	232
Net change in allowance for unfunded loan commitments and									
letters of credit		20	12		(25)		8		19
Ending balance	\$	266	\$ 246	\$	234	\$	259	\$	251

Purchase Accounting Accretion, Accretable Yield and Valuation of Purchased Impaired Loans (Unaudited)

Table 16: Accretion - Purchased Impaired Loans

Table 10. Recretion - I drendsed impaired Loans											
			Three m	onths end		Nine months ended					
	Septer	nber 30	J	une 30	Septer	nber 30	Septen	nber 30	Septer	mber 30	
In millions		2015		2015		2014		2015	-	2014	
Impaired loans											
Scheduled accretion	\$	88	\$	92	\$	109	\$	279	\$	354	
Reversal of contractual interest on impaired loans		(57)		(52)		(57)		(164)		(195)	
Scheduled accretion net of contractual interest		31		40		52		115		159	
Excess cash recoveries (a)		19		28		31		80		95	
Total impaired loans	\$	50	\$	68	\$	83	\$	195	\$	254	

(a) Relates to excess cash recoveries for purchased impaired commercial loans.

Table 17: Purchased Impaired Loans - Accretable Yield

In millions			
July 1, 2015	\$ 1,443	January 1, 2015	\$ 1,558
Accretion (including excess cash recoveries)	(107)	Accretion (including excess cash recoveries)	(359)
Disposals	(57)	Disposals	(66)
Net reclassifications to (from) accretable from (to)		Net reclassifications to (from) accretable from (to)	
non-accretable and other activity (a)	72	non-accretable and other activity (a)	218
September 30, 2015 (b)	\$ 1,351	September 30, 2015 (b)	\$ 1,351

(a) Approximately 60% and 66% of the net reclassification for the third quarter and first nine months of 2015, respectively, were driven by the consumer portfolio and were due to improvements of cash expected to be collected on loans in future periods. The remaining net reclassifications were predominantly due to future cash flow changes in the commercial portfolio.
 (b) As of September 30, 2015, we estimate that the reversal of contractual interest on purchased impaired loans will total approximately \$0.7 billion in future periods. This will offset the total net accretable interest in future interest income of \$1.4 billion on purchased impaired loans.

Table 18: Valuation of Purchased Impaired Loans

	September 30, 2015				June 3	0, 2015	December 31, 2014			
Dollars in millions	В	alance	Net Investment	В	alance	Net Investment	E	Balance	Net Investment	
Commercial and commercial real estate loans:										
Outstanding balance (a)	\$	296		\$	346		\$	466		
Recorded investment		204			235			310		
Allowance for loan losses		(67)			(67)			(79)		
Net investment/Carrying value		137	46 %		168	49 %		231	50 %	
Consumer and residential mortgage loans:										
Outstanding balance (a)		3,854			4,136			4,541		
Recorded investment		3,963			4,230			4,548		
Allowance for loan losses		(751)			(788)			(793)		
Net investment/Carrying value		3,212	83 %		3,442	83 %		3,755	83 %	
Total purchased impaired loans:										
Outstanding balance (a)		4,150			4,482			5,007		
Recorded investment		4,167			4,465			4,858		
Allowance for loan losses		(818)			(855)			(872)		
Net investment/Carrying value	\$	3,349	81 %	\$	3,610	81 %	\$	3,986	80 %	

(a) Outstanding balance represents the balance on the loan servicing system for active loans. It is possible for the outstanding balance to be lower than the recorded investment for certain loans due to the use of pool accounting. Our 2014 Form 10-K and second quarter 2015 Form 10-Q included, and our third quarter 2015 Form 10-Q will include, additional information on purchased impaired loans.

Details of Nonperforming Assets (Unaudited)

Table 19: Nonperforming Assets by Type

In millions	Sej	ptember 30 2015		June 30 2015		March 31 2015	De	ecember 31 2014	Se	ptember 30 2014
Nonperforming loans, including TDRs (a)		2015		2015		2015		2014		2014
Commercial lending										
Commercial										
Retail/wholesale trade	\$	41	\$	43	\$	46	\$	48	\$	62
Manufacturing	Ŷ	73	Ψ	55	Ŷ	59	Ψ	59	Ψ	44
Service providers		57		50		63		67		82
Real estate related (b)		45		46		66		66		76
Financial services		3		2		1		4		5
Health care		26		28		28		28		23
Other industries		<u>56</u>		34		17		18		28
Total commercial		301		258		280		290		320
Commercial real estate										
Real estate projects		184		211		257		290		346
Commercial mortgage		28		31		36		44		49
Total commercial real estate		212		242		293		334		395
Equipment lease financing		7		3		2		2		3
Total commercial lending		520		503		575		626		718
Consumer lending (c)										
Home equity		1,029		1,057		1,101		1,112		1,090
Residential real estate										
Residential mortgage		565		623		653		694		725
Residential construction		6		10		12		12		18
Credit card		3		3		3		3		3
Other consumer		54		56		61		63		58
Total consumer lending		1,657		1,749		1,830		1,884		1,894
Total nonperforming loans (d)		2,177		2,252		2,405		2,510		2,612
OREO and foreclosed assets										
Other real estate owned (OREO)		293		302		331		351		353
Foreclosed and other assets		20		24		18		19		10
Total OREO and foreclosed assets (e)		313		326		349		370		363
Total nonperforming assets	\$	2,490	\$	2,578	\$	2,754	\$	2,880	\$	2,975
Nonperforming loans to total loans		1.06%		1.10%		1.17%		1.23%		1.30%
Nonperforming assets to total loans, OREO and foreclosed assets		1.21		1.25		1.34		1.40		1.48
Nonperforming assets to total assets		.69		.73		.78		.83		.89
Allowance for loan and lease losses to nonperforming loans (f) (g)		149		145		137		133		130

(a) See analysis of troubled debt restructurings (TDRs) on page 12.

(b) Includes loans related to customers in the real estate and construction industries.

(c) Excludes most consumer loans and lines of credit, not secured by residential real estate, which are charged off after 120 to 180 days past due and are not placed on nonperforming status.

(d) Nonperforming loans exclude certain government insured or guaranteed loans, loans held for sale, loans accounted for under the fair value option and purchased impaired loans.

(e) The recorded investment of loans collateralized by residential real estate property that are in process of foreclosure was \$.6 billion, \$.6 billion, \$.7 billion, \$.8 billion and \$.7 billion at September 30, 2015, June 30, 2015, March 31, 2015, December 31, 2014, and September 30, 2014, which included \$.3 billion, \$.4 billion, \$.5 billion, \$.5 billion and \$.5 billion, respectively, of loans that are government insured/guaranteed.

(f) The allowance for loan and lease losses includes impairment reserves attributable to purchased impaired loans.

(g) In this ratio, the allowance for loan and lease losses will be impacted by the expected fourth quarter of 2015 change in derecognition policies for purchased impaired loans that are pooled and accounted for as a single asset. See footnote (a) of Table 14: Change in Allowance for Loan and Lease Losses on page 9 for additional information on this policy change.

Details of Nonperforming Assets and Troubled Debt Restructurings (Unaudited)

Table 20: Change in Nonperforming Assets

In millions	5	July 1, 2015 - September 30, 2015	April 1, 2015 - June 30, 2015	January 1, 2015 - March 31, 2015	October 1, 2014 - December 31, 2014	July 1, 2014 - September 30, 2014
Beginning balance	\$	2,578 \$	2,754 \$	2,880	\$ 2,975	\$ 3,168
New nonperforming assets		381	372	336	470	380
Charge-offs and valuation adjustments		(114)	(129)	(124)	(158)	(127)
Principal activity, including paydowns and payoffs		(167)	(207)	(170)	(183)	(195)
Asset sales and transfers to loans held for sale		(106)	(97)	(93)	(130)	(143)
Returned to performing status		(82)	(115)	(75)	(94)	(108)
Ending balance	\$	2,490 \$	2,578 \$	2,754	\$ 2,880	\$ 2,975

Table 21: Largest Individual Nonperforming Assets at September 30, 2015 (a)

Ranking	Outstandings	Industry
1	\$ 34	Real Estate, Rental and Leasing
2	26	Mining, Quarrying, Oil and Gas Extraction
3	17	Construction
4	13	Manufacturing
5	11	Manufacturing
6	10	Manufacturing
7	10	Wholesale Trade
8	9	Construction
9	8	Educational Services
10	8	Manufacturing
Total	\$ 146	

(a) Amounts shown are not net of related allowance for loan and lease losses, if applicable.

Table 22: Summary of Troubled Debt Restructurings

n millions	September 30 2015	June 30 2015	March 31 2015	December 31 2014	September 30 2014
Total consumer lending	\$ 1,948 \$	2,002 \$	2,020 \$	2,041 \$	2,064
Total commercial lending	420	414	510	542	552
Total TDRs	\$ 2,368 \$	2,416 \$	2,530 \$	2,583 \$	2,616
Nonperforming	\$ 1,171 \$	1,208 \$	1,317 \$	1,370 \$	1,303
Accruing (a)	1,085	1,091	1,089	1,083	1,174
Credit card	112	117	124	130	139
Total TDRs	\$ 2,368 \$	2,416 \$	2,530 \$	2,583 \$	2,616

Loans whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties are considered troubled debt restructurings (TDRs). TDRs typically result from our loss mitigation activities and include rate reductions, principal forgiveness, postponement/reduction of scheduled amortization, and extensions, which are intended to minimize economic loss and to avoid foreclosure or repossession of collateral. Certain consumer government insured or guaranteed loans which were evaluated for TDR consideration, loans held for sale, loans accounted for under the fair value option, and pooled purchased impaired loans are not classified as TDRs.

(a) Accruing loans have demonstrated a period of at least six months of current performance under the restructured terms and are excluded from nonperforming loans. Loans where borrowers have been discharged from bankruptcy and have not formally reaffirmed their loan obligation and loans to borrowers not currently obligated to make principal and interest payments under the restructured terms are not returned to accrual status.

Accruing Loans Past Due (Unaudited)

Table 23: Accruing Loans Past Due 30 to 59 Days (a)

			А	mount				Percent o	f Total Outs	standings	
	 Sept. 30	Jun. 30		Mar. 31	Dec. 31	Sept. 30	Sept. 30	Jun. 30	Mar. 31	Dec. 31	Sept. 30
Dollars in millions	2015	2015		2015	2014	2014	2015	2015	2015	2014	2014
Commercial	\$ 56	\$ 83	\$	73	\$ 73	\$ 46	.06%	.08%	.07%	.07%	.05%
Commercial real estate	32	5		24	23	47	.12	.02	.10	.10	.20
Equipment lease financing	2	2		16	11	4	.03	.03	.21	.14	.05
Home equity	69	65		61	70	67	.21	.19	.18	.20	.19
Residential real estate											
Non government insured	84	78		72	95	87	.58	.54	.50	.66	.61
Government insured	62	64		70	68	76	.43	.44	.48	.47	.53
Credit card	26	23		25	28	27	.57	.51	.56	.61	.61
Other consumer											
Non government insured	58	51		52	62	56	.27	.23	.24	.27	.24
Government insured	119	121		126	152	164	.55	.55	.57	.67	.71
Total	\$ 508	\$ 492	\$	519	\$ 582	\$ 574	.25	.24	.25	.28	.29

Table 24: Accruing Loans Past Due 60 to 89 Days (a)

			Α	mount					Percent o	f Total Outs	tandings	
	Sept. 30	Jun. 30		Mar. 31	Dec. 31	Sept. 30	Sept. 30)	Jun. 30	Mar. 31	Dec. 31	Sept. 30
Dollars in millions	2015	2015		2015	2014	2014	2015	5	2015	2015	2014	2014
Commercial	\$ 39	\$ 32	\$	20	\$ 24	\$ 19	.04	1%	.03%	.02%	.02%	.02%
Commercial real estate	17	5		23	2	6	.07	7	.02	.09	.01	.03
Equipment lease financing					1	1					.01	.01
Home equity	31	25		30	32	25	.09)	.07	.09	.09	.07
Residential real estate												
Non government insured	18	20		18	25	24	.12	2	.14	.12	.17	.17
Government insured	40	38		35	43	41	.28	3	.26	.24	.30	.29
Credit card	18	17		17	20	18	.39)	.38	.38	.43	.41
Other consumer												
Non government insured	22	17		18	19	20	.10)	.08	.08	.08	.09
Government insured	80	81		82	93	100	.37	7	.37	.37	.41	.44
Total	\$ 265	\$ 235	\$	243	\$ 259	\$ 254	.13	3	.11	.12	.13	.13

Table 25: Accruing Loans Past Due 90 Days or More (a)

			Α	mount						Percent o	f Total Outs	tandings	
 Sept. 30		Jun. 30		Mar. 31		Dec. 31		Sept. 30	Sept. 30	Jun. 30	Mar. 31	Dec. 31	Sept. 30
2015		2015		2015		2014		2014	2015	2015	2015	2014	2014
\$ 36	\$	35	\$	35	\$	37	\$	39	.04%	.04%	.04%	.04%	.04%
		1						1		.00			.00
27		19		26		23		24	.19	.13	.18	.16	.17
558		585		634		719		785	3.85	4.03	4.38	4.99	5.47
30		29		32		33		29	.65	.64	.72	.72	.65
15		13		17		16		13	.07	.06	.08	.07	.06
224		232		244		277		287	1.03	1.06	1.11	1.22	1.25
\$ 890	\$	914	\$	988	\$	1,105	\$	1,178	.43	.45	.48	.54	.59
\$	2015 \$ 36 27 558 30 15 224	2015 \$ 36 \$ 27 558 30 15 224	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Sept. 30 Jun. 30 Mar. 31 2015 2015 2015 \$ 36 \$ 35 \$ 35 \$ 35 1 1 1 27 19 26 558 585 634 30 29 32 15 13 17 224 232 244	$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	Sept. 30 Jun. 30 Mar. 31 Dec. 31 2015 2015 2015 2014 \$ 36 \$ 35 \$ 35 \$ 37 \$ 1 1 1 1 1 27 19 26 23 23 558 585 634 719 30 29 32 33 15 13 17 16 224 232 244 277	$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $

(a) Excludes loans held for sale and purchased impaired loans.

Retail Banking provides deposit, lending, brokerage, investment management and cash management services to consumer and small business customers within our primary geographic markets. Our customers are serviced through our branch network, ATMs, call centers, online banking and mobile channels. The branch network is located primarily in Pennsylvania, Ohio, New Jersey, Michigan, Illinois, Maryland, Indiana, North Carolina, Florida, Kentucky, Washington, D.C., Delaware, Virginia, Alabama, Missouri, Georgia, Wisconsin and South Carolina.

Corporate & Institutional Banking provides lending, treasury management, and capital markets-related products and services to mid-sized and large corporations, government and not-for-profit entities. Lending products include secured and unsecured loans, letters of credit and equipment leases. Treasury management services include cash and investment management, receivables management, disbursement services, funds transfer services, information reporting and global trade services. Capital markets-related products and services include foreign exchange, derivatives, securities, loan syndications, mergers and acquisitions advisory, equity capital markets advisory and related services. We also provide commercial loan servicing and real estate advisory and technology solutions for the commercial real estate finance industry. Products and services are generally provided within our primary geographic markets, with certain products and services offered nationally and internationally.

Asset Management Group includes personal wealth management for high net worth and ultra high net worth clients and institutional asset management. Wealth management products and services include investment and retirement planning, customized investment management, private banking, tailored credit solutions, and trust management and administration for individuals and their families. Hawthorn provides multi-generational family planning including wealth strategy, investment management, private banking, tax and estate planning guidance, performance reporting and personal administration services to ultra high net worth families. Institutional asset management provides investment management, custody administration and retirement administration services. The business also offers PNC proprietary mutual funds. Institutional clients include corporations, unions, municipalities, non-profits, foundations and endowments, primarily located in our geographic footprint.

Residential Mortgage Banking directly originates first lien residential mortgage loans on a nationwide basis with a significant presence within the retail banking footprint. Mortgage loans represent loans collateralized by one-to-four family residential real estate. These loans are typically underwritten to government agency and/or third-party standards, and either sold, servicing retained, or held on PNC's balance sheet. Loan sales are primarily to secondary mortgage conduits of FNMA, FHLMC, Federal Home Loan Banks and third-party investors, or are securitized and issued under the GNMA program. The mortgage servicing operation performs all functions related to servicing mortgage loans, primarily those in first lien position, for various investors and for loans owned by PNC.

Non-Strategic Assets Portfolio includes a consumer portfolio of mainly residential mortgage and brokered home equity loans and lines of credit, and a small commercial/commercial real estate loan and lease portfolio. We obtained a significant portion of these non-strategic assets through acquisitions of other companies.

BlackRock, in which we hold an equity investment, is a leading publicly traded investment management firm providing a broad range of investment and risk management services to institutional and retail clients worldwide. Using a diverse platform of active and index investment strategies across asset classes, BlackRock develops investment outcomes and asset allocation solutions for clients. Product offerings include single- and multi-asset class portfolios investing in equities, fixed income, alternatives and money market instruments. BlackRock also offers an investment and risk management technology platform, risk analytics and advisory services and solutions to a broad base of institutional investors. We hold our equity investment in BlackRock as a key component of our diversified revenue strategy. BlackRock is a publicly traded company, and additional information regarding its business is available in its filings with the Securities and Exchange Commission (SEC). At September 30, 2015, our economic interest in BlackRock was 22%.

Table 26: Period End Employees

	September 30 2015	June 30 2015	March 31 2015	December 31 2014	September 30 2014
Full-time employees					
Retail Banking	21,960	22,117	22,063	22,216	22,103
Other full-time employees (a)	27,639	27,659	27,696	27,529	27,528
Total full-time employees	49,599	49,776	49,759	49,745	49,631
Part-time employees					
Retail Banking	2,985	3,112	3,150	3,274	3,410
Other part-time employees (a)	564	821	563	568	614
Total part-time employees	3,549	3,933	3,713	3,842	4,024
Total	53,148	53,709	53,472	53,587	53,655

(a) Includes period end employees for all businesses other than Retail Banking and includes operations, technology and staff services employees other than staff directly employed by Retail Banking.

Table 27: Summary of Business Segment Income and Revenue (Unaudited) (a) (b)

				Three	months en	nded			Nine mo	nths ended
In millions	Septembe		June 3		March 31	December 31	Septeml		September 30	September 30
Income (Loss)	2	015	201	5	2015	2014		2014	2015	2014
Retail Banking	\$ 2	51	\$ 241	\$	202	\$ 172	\$	173	\$ 694	\$ 556
Corporate & Institutional Banking	5	02	508	1	482	564		549	1,492	1,542
Asset Management Group		44	62	2	37	45		46	143	136
Residential Mortgage Banking		(4)	19)	28	(9)		12	43	44
Non-Strategic Assets Portfolio		68	56	j.	81	76		82	205	291
Other, including BlackRock (b) (c)	2	12	158		174	209		176	544	581
Net income	\$ 1,0	73	\$ 1,044	\$	1,004	\$ 1,057	\$ 1,	,038	\$ 3,121	\$ 3,150
Revenue										
Retail Banking	\$ 1,6	43	\$ 1,635	\$	1,526	\$ 1,520	\$ 1,	,521	\$ 4,804	\$ 4,529
Corporate & Institutional Banking	1,3	63	1,363		1,284	1,444	1,	,386	4,010	4,032
Asset Management Group	2	78	314		281	281		277	873	826
Residential Mortgage Banking	1	66	206	5	207	182		185	579	618
Non-Strategic Assets Portfolio	1	06	109)	121	140		152	336	447
Other, including BlackRock (b) (c)	2	19	239)	312	380		320	770	976
Total revenue	\$ 3,7	75	\$ 3,866	5 \$	3,731	\$ 3,947	\$ 3,	,841	\$ 11,372	\$ 11,428

(a) Our business information is presented based on our internal management reporting practices. We periodically refine our internal methodologies as management reporting practices are enhanced. Net interest income in business segment results reflects PNC's internal funds transfer pricing methodology. Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product repricing characteristics, tenor and other factors. In the first quarter of 2015, enhancements were made to PNC's funds transfer pricing methodology primarily for costs related to the new regulatory short-term liquidity standards. The enhancements incorporate an additional charge assigned to assets, including for unfunded loan commitments. Conversely, a higher transfer pricing credit has been assigned to those deposits that are accorded higher value under the regulatory rules for liquidity purposes. These adjustments apply to business segment results, primarily favorably impacting Retail Banking and adversely impacting Corporate & Institutional Banking, prospectively beginning with the first quarter of 2015. Prior periods have not been adjusted due to the impracticability of estimating the impact of the change for prior periods.

(b) We consider BlackRock to be a separate reportable business segment but have combined its results with Other for this presentation. Our third quarter 2015 Form 10-Q will include additional information regarding BlackRock.

(c) Includes earnings and gains or losses related to PNC's equity interest in BlackRock and residual activities that do not meet the criteria for disclosure as a separate reportable business, such as gains or losses related to BlackRock transactions, integration costs, asset and liability management activities including net securities gains or losses, other-than-temporary impairment of investment securities and certain trading activities, exited businesses, private equity investments, intercompany eliminations, most corporate overhead, tax adjustments that are not allocated to business segments and differences between business segment performance reporting and financial statement reporting (GAAP), including the presentation of net income attributable to noncontrolling interests as the segments' results exclude their portion of net income attributable to noncontrolling interests.

Table 28: Retail Banking (Unaudited) (a)

	Three months ended											Nine mon		
	Sep	otember 30		June 30		March 31	De	ecember 31	Sep	otember 30	5	September 30	Sep	tember 30
Dollars in millions		2015		2015		2015		2014		2014	_	2015		2014
INCOME STATEMENT														
Net interest income	\$	1,069	\$	1,045	\$	1,038	\$	986	\$	985	\$	3,152	\$	2,938
Noninterest income														
Service charges on deposits		165		148		146		172		173		459		461
Brokerage		74		71		67		64		60		212		176
Consumer services		260		254		233		247		248		747		714
Other		75		117		42		51		55		234		240
Total noninterest income		574		590		488		534		536		1,652		1,591
Total revenue		1,643		1,635		1,526		1,520		1,521		4,804		4,529
Provision for credit losses		57		45		49		54		74		151		223
Noninterest expense		1,190		1,210		1,158		1,195		1,175		3,558		3,430
Pretax earnings		396		380		319		271		272		1,095		876
Income taxes		145		139		117		99		99	_	401		320
Earnings	\$	251	\$	241	\$	202	\$	172	\$	173	\$	694	\$	556
AVERAGE BALANCE SHEET														
Loans														
Consumer														
Home equity	\$	27,508	\$	27,775	\$	28,152	\$	28,457	\$	28,684	\$	27,810	\$	28,985
Indirect auto		9,380		9,287		9,287		9,209		9,192		9,318		9,093
Indirect other		518		561		603		635		675		559		726
Education		6,197		6,387		6,626		6,895		7,100		6,402		7,314
Credit cards		4,537		4,447		4,444		4,475		4,401		4,476		4,327
Other		2,426		2,373		2,347		2,345		2,277		2,383		2,200
Total consumer		50,566		50,830		51,459		52,016		52,329		50,948		52,645
Commercial and commercial real estate		10,518		10,571		10,654		10,698		10,801		10,580		10,924
Floor plan		2,093		2,188		2,213		2,180		2,021		2,164		2,227
Residential mortgage		649		726		734		552		584		704		618
Total loans		63,826		64,315		65,060		65,446		65,735	-	64,396		66,414
Goodwill and other intangible assets		5,961		5,975		5,990		6,007		6,025		5,975		6,043
Other assets		3,129		3,079		2,967		2,946		2,922		3,059		2,807
Total assets	\$	72,916	\$	73,369	\$	74,017	\$	74,399	\$	74,682	\$	73,430	\$	75,264
Deposits	Ŷ	, 2,, 10	Ψ	10,005	Ψ	, ,,017	Ψ	, ,,,,,,,,	Ψ	, 1,002	Ψ.	, 0, 100	Ψ	,,,201
Noninterest-bearing demand	\$	24,018	\$	23,434	\$	22.591	\$	22,860	\$	22,392	\$	23,353	\$	21,890
Interest-bearing demand	Ψ	35,918	Ψ	36.454	Ψ	35,650	Ψ	34,298	Ψ	33,900	Ψ	36,009	Ψ	33,889
Money market		56,163		55,026		53,105		51,204		50,204		54,775		49,945
Total transaction deposits		116,099		114,914		111,346		108,362		106,496	-	114,137		105,724
Savings		13,914		13,599		12,888		12,244		11,997		13,471		11,713
Certificates of deposit		16,234		16,749		12,888		12,244		18,720		16,763		19,314
Total deposits		146,247		145,262		141,552		138,565		137,213	-	144,371		136,751
Other liabilities		632		143,202 588		141,552 617		555		507		144,371 612		440
	¢		¢		¢		¢		¢		\$		¢	440
Total liabilities	Э	146,879	¢	145,850	¢	142,169	¢	139,120	Э	137,720	Ф	144,983	ф	137,191
PERFORMANCE RATIOS		1.05	•	1.00	0/		,		,	0.0		1.04 -	,	00 -
Return on average assets		1.37	%	1.32	%	1.11 9	ó	.92 %	ó	.92 %		1.26 %	þ	.99 %
Noninterest income to total revenue		35		36		32		35		35		34		35
Efficiency (a) See note (a) on page 15		72		74		76		79		77	<u> </u>	74		76

(a) See note (a) on page 15.

Table 28: Retail Banking (Unaudited) (Continued)

			7	hree	e months en	ded					Nine mon	ths end	led
	Sept	ember 30	June 30	ľ	March 31	Dece	ember 31	Septe	ember 30	Septe	mber 30	Septe	mber 30
Dollars in millions, except as noted		2015	2015		2015		2014		2014		2015		2014
OTHER INFORMATION (a)													
Credit-related statistics:													
Commercial nonperforming assets	\$	116	\$ 126	\$	131	\$	139	\$	146				
Consumer nonperforming assets		976	1,001		1,043		1,059		1,037				
Total nonperforming assets	\$	1,092	\$ 1,127	\$	1,174	\$	1,198	\$	1,183				
Purchased impaired loans (b)	\$	516	\$ 531	\$	553	\$	575	\$	600				
Commercial lending net charge-offs (recoveries)	\$	(7)	\$ 1	\$	1	\$	(2)	\$	2	\$	(5)	\$	33
Credit card lending net charge-offs		31	35		38		33		35		104		109
Consumer lending (excluding credit card)													
net charge-offs		42	50		60		73		56		152		212
Total net charge-offs	\$	66	\$ 86	\$	99	\$	104	\$	93	\$	251	\$	354
Commercial lending annualized net													
charge-off ratio		(.23)%	.02%		.03%		(.06)%		.06%		(.06)%		.34%
Credit card lending annualized net													
charge-off ratio		2.77%	3.15%		3.47%		2.93%		3.16%		3.11%		3.37%
Consumer lending (excluding credit card)													
annualized net charge-off ratio		.36%	.43%		.51%		.60%		.46%		.43%		.58%
Total annualized net charge-off ratio		.41%	.53%		.62%		.63%		.56%		.52%		.71%
Home equity portfolio credit statistics: (c)													
% of first lien positions at origination (d)		56%	55%		54%		54%		53%				
Weighted-average loan-to-value ratios													
(LTVs) (d)(e)		74%	76%		76%		77%		78%				
Weighted-average updated FICO scores (f)		751	751		748		748		747				
Annualized net charge-off ratio		.16%	.34%		.42%		.52%		.35%		.31%		.55%
Delinquency data - % of total loans: (g)													
Loans 30 - 59 days past due		.20%	.20%		.18%		.20%		.19%				
Loans 60 - 89 days past due		.09%	.08%		.09%		.09%		.07%				
Accruing loans past due		.29%	.28%		.27%		.29%		.26%				
Nonperforming loans		3.09%	3.13%		3.12%		3.13%		3.04%				
Other statistics:													
ATMs		8,996	8,880		8,754		8,605		8,178				
Branches (h)		2,645	2,644		2,660		2,697		2,691				
Brokerage account client assets (billions) (i)	\$	42	\$ 44	\$	44	\$	43	\$	43				
Customer-related statistics (average):													
Non-teller deposit transactions (j)		45%	42%		40%		38%		36%		43%		34%
Digital consumer customers (k)		53%	52%		50%		49%		47%	I	52%		45%

(a) Presented as of period end, except for net charge-offs and annualized net charge-off ratios, which are for the three months and nine months ended, respectively, and customerrelated statistics which are averages for the quarterly and year-to-date periods, respectively.

(b) Recorded investment of purchased impaired loans related to acquisitions.

(c) Lien position, LTV and FICO statistics are based upon customer balances.

(d) Lien positions and LTV calculations reflect management assumptions where data limitations exist.

(e) LTV statistics are based upon current information.

(f) Represents FICO scores that are updated at least quarterly.

(g) Data based upon recorded investment. Past due amounts exclude purchased impaired loans, even if contractually past due, as we are currently accreting interest income over the expected life of the loans.

(h) Excludes satellite offices (e.g., drive-ups, electronic branches and retirement centers) that provide limited products and/or services.

(i) Amounts include cash and money market balances.

(j) Percentage of total consumer and business banking deposit transactions processed at an ATM or through our mobile banking application.

(k) Represents consumer checking relationships that process the majority of their transactions through non-teller channels.

Table 29: Corporate & Institutional Banking (Unaudited) (a)

				1	[hre	e months en	ded					Nine mon	ths en	ded
	Septe	ember 30		June 30		March 31	De	cember 31	Sep	tember 30	Sept	ember 30	Sept	ember 30
Dollars in millions		2015		2015		2015		2014		2014		2015		2014
INCOME STATEMENT														
Net interest income	\$	887	\$	871	\$	855	\$	956	\$	922	\$	2,613	\$	2,777
Noninterest income														
Corporate service fees		356		341		310		369		346		1,007		926
Other		120		151		119		119		118		390		329
Noninterest income		476		492		429		488		464		1,397		1,255
Total revenue		1,363		1,363		1,284		1,444		1,386		4,010		4,032
Provision for credit losses (benefit)		46		20		17		21		(4)		83		86
Noninterest expense		533		547		514		544		528		1,594		1,520
Pretax earnings		784		796		753		879		862		2,333		2,426
Income taxes		282		288		271		315		313		841		884
Earnings	\$	502	\$	508	\$	482	\$	564	\$	549	\$	1,492	\$	1,542
AVERAGE BALANCE SHEET														
Loans														
Commercial	\$	85,452	\$	85,739	\$	84,712	\$	82,066	\$	79,083	\$	85,304	\$	77,550
Commercial real estate	,	22,965		22,545		22,090		21,720		21,492		22,536		20,927
Equipment lease financing		7,052		6,927		6,914		6,977		6,922		6,965		6,863
Total commercial lending	1	15,469	1	15,211		113,716		110,763	1	107,497	1	14,805	1	05,340
Consumer		694		875		1,352		1,442		1,203		971		1,116
Total loans	1	16,163	1	16,086		115,068		112,205		108,700	1	15,776	1	06,456
Goodwill and other intangible assets		3,870		3,845		3,835		3,867		3,806		3,850		3,812
Loans held for sale		826		990		1,106		1,103		1,092		973		973
Other assets		10,754		11,318		11,169		10,784		10,073		11,079		9,991
Total assets	\$ 1.	31,613	\$1	32,239	\$	131,178	\$	127,959	\$ 1	123,671	\$ 1	31,678	\$1	21,232
Deposits														
Noninterest-bearing demand	\$ 4	49,584	\$	47,916	\$	46,976	\$	46,769	\$	44,730	\$	48,168	\$	43,348
Money market		22,942		21,722		22,286		22,706		21,821		22,319		20,930
Other		10,578		9,396		9,340		8,883		7,839		9,776		7,646
Total deposits		83,104		79,034		78,602		78,358		74,390		80,263		71,924
Other liabilities		7,518		7,897		8,271		7,833		7,412		7,893		7,454
Total liabilities	\$		\$	86,931	\$		\$	86,191	\$	81,802	\$	88,156	\$	79,378
PERFORMANCE RATIOS		,		,				,		,				, -
Return on average assets		1.51	%	1.54	%	1.49 %	6	1.75 %	6	1.76 %		1.51 9	6	1.70 9
Noninterest income to total revenue		35		36		33	·	34	-	33		35		31
Efficiency		39		40		40		38		38		40		38
(a) See note (a) on page 15		57		-10		70		50		50		70		50

(a) See note (a) on page 15.

Table 29: Corporate & Institutional Banking (Unaudited) (Continued) (a)

	Three months ended											Nine mont	hs en	ded
	Se	ptember 30)	June 30		March 31	D	ecember 31	Se	ptember 30	S	eptember 30	Sej	otember 30
Dollars in millions, except as noted		2015		2015		2015		2014		2014		2015		2014
COMMERCIAL LOAN SERVICING														
PORTFOLIO - SERVICED FOR PNC AND OTHERS (in billions)														
Beginning of period	\$	436	\$	390	\$	377	\$	363	\$	353	\$	377	\$	347
Acquisitions/additions		29		67		29		35		25		125		64
Repayments/transfers		(24)		(21)		(16)		(21)		(15)		(61)		(48)
End of period	\$	441	\$	436	\$	390	\$	377	\$	363	\$	441	\$	363
OTHER INFORMATION														
Consolidated revenue from: (b)														
Treasury Management (c)	\$	346	\$	334	\$	319	\$	338	\$	326	\$	999	\$	950
Capital Markets (c)	\$	207	\$	205	\$	180	\$	230	\$	212	\$	592	\$	547
Commercial mortgage banking activities														
Commercial mortgage loans held for sale (d)	\$	21	\$	47	\$	26	\$	42	\$	32	\$	94	\$	84
Commercial mortgage loan servicing income (e)		70		65		56		58		56		191		164
Commercial mortgage servicing rights														
valuation, net of economic hedge (f)		1		8		16		5		8		25		33
Total	\$	92	\$	120	\$	98	\$	105	\$	96	\$	310	\$	281
Average Loans (by C&IB business)														
Corporate Banking	\$	57,685	\$	58,419	\$	58,227	\$	56,746	\$	54,678	\$	58,108	\$	53,530
Real Estate		31,356		30,574		29,918		29,163		28,111		30,621		27,260
Business Credit		14,678		14,610		14,217		13,849		13,481		14,503		13,074
Equipment Finance		10,990		10,936		10,941		10,805		10,582		10,956		10,362
Other		1,454		1,547		1,765		1,642		1,848		1,588		2,230
Total average loans	\$	116,163	\$	116,086	\$	115,068	\$	112,205	\$	108,700	\$	115,776	\$	106,456
Total loans (g)	\$	116,238	\$	115,708	\$	114,946	\$	113,935	\$	109,792				
Net carrying amount of commercial mortgage														
servicing rights (g)	\$	505	\$	543	\$	494	\$	506	\$	532				
Credit-related statistics:														
Nonperforming assets (g)	\$	484	\$	463	\$	516	\$	557	\$	616				
Purchased impaired loans (g) (h)	\$	153	\$	181	\$	221	\$	246	\$	316				
Net charge-offs (recoveries)	\$	26	\$	(19)	\$	(1)	\$	(2)	\$	(7)	\$	6	\$	10

(a) See note (a) on page 15.

(b) Represents consolidated PNC amounts. Our third quarter 2015 Form 10-Q will include additional information regarding these items.

(c) Includes amounts reported in net interest income, corporate service fees and other noninterest income.

(d) Includes other noninterest income for valuations on commercial mortgage loans held for sale and related commitments, derivative valuations, origination fees, and gains on sale of loans held for sale and net interest income on loans held for sale.

(e) Includes net interest income and noninterest income, primarily in corporate services fees, from loan servicing and ancillary services, net of changes in fair value on commercial mortgage servicing rights due to time and payoffs. Commercial mortgage servicing rights valuation, net of economic hedge is shown separately.

(f) Includes amounts reported in corporate service fees.

(g) Presented as of period end.

(h) Recorded investment of purchased impaired loans related to acquisitions.

Table 30: Asset Management Group (Unaudited) (a)

Table 30: Asset Management Group (Unaudited) (a)														
	Sent	tember 30		June 30		months en March 31		ember 31	Sent	ember 30	Sent	Nine mon ember 30		
Dollars in millions, except as noted	Sep	2015		2015		2015	Dec	2014	Sept	2014	Septe	2015	Sept	2014
INCOME STATEMENT		2010		2010		2010		2011		2011		2010		2011
Net interest income	\$	71	\$	71	\$	73	\$	74	\$	72	\$	215	\$	215
Noninterest income	Ψ	207	Ψ	243	Ψ	208	Ψ	207	Ψ	205	Ŷ	658	Ψ	611
Total revenue		278		314		281		281		277		873		826
Provision for credit losses (benefit)		(2)		1		12		(3)		(4)		11		2
Noninterest expense		211		215		210		211		209		636		610
*		69		98		59		73		72		226		214
Pretax earnings		25				39 22		73 28				83		
Income taxes	¢	44	¢	36	¢	37	\$	45	¢	26		143	\$	78
Earnings	\$	44	\$	62	\$	37	\$	45	\$	46	\$	143	\$	136
AVERAGE BALANCE SHEET														
Loans	¢	5 (20)		5 607	¢	5 650	¢	5 (0)	¢	5 407			¢	5 405
Consumer	\$	5,630	\$	5,687	\$	5,650	\$	5,606	\$	5,497	\$	5,656	\$	5,407
Commercial and commercial real estate		865		943		932		954		970		901		997
Residential mortgage		939		893		865		854		822		899		794
Total loans		7,434		7,523		7,447		7,414		7,289		7,456		7,198
Goodwill and other intangible assets		222		230		238		247		255		230		264
Other assets		246		252		258		255		231	I	236		225
Total assets	\$	7,902	\$	8,005	\$	7,943	\$	7,916	\$	7,775	\$	7,922	\$	7,687
Deposits														
Noninterest-bearing demand	\$	1,220	\$	1,343	\$	1,345	\$	1,436	\$	1,362	\$	1,207	\$	1,342
Interest-bearing demand		4,125		4,013		4,241		4,152		3,857		4,126		3,887
Money market		5,462		5,125		4,621		4,025		4,005		5,072		3,918
Total transaction deposits		10,807		10,481		10,207		9,613		9,224		10,405		9,147
CDs/IRAs/savings deposits		505		455		455		467		463		472		448
Total deposits		11,312		10,936		10,662		10,080		9,687		10,877		9,595
Other liabilities		42		43		47		53		51		43		51
Total liabilities	\$	11,354	\$	10,979	\$	10,709	\$	10,133	\$	9,738	\$	10,920	\$	9,646
PERFORMANCE RATIOS											<u>,</u>			
Return on average assets		2.21	%	3.11	%	1.89	%	2.26 9	%	2.35 %	1	2.41 %	6	2.37 %
Noninterest income to total revenue		74		77		74		74	-	74		75	-	74
Efficiency		76		68		75		75		75		73		74
OTHER INFORMATION		70		00		15		15		15		15		/ 4
Total nonperforming assets (b)	\$	52	¢	56	\$	63	\$	66	\$	73				
Purchased impaired loans (b) (c)	\$		\$	50 77	\$	82	\$	83	\$	89				
	ֆ Տ	3	э \$	7	э \$	82 4	ֆ \$	05	э \$		¢	14	¢	3
Total net charge-offs	Ф	3	Ф	/	Ф	4	Ф	-	Э	-	\$	14	\$	5
CLIENT ASSETS UNDER ADMINISTRATION (in billions) (b) (d)														
Personal	\$	110	\$	113	\$	115	\$	115	\$	113				
Institutional	Ψ	146	Ψ	149	Ψ	150	Ψ	148	Ψ	146				
Total	\$	256	\$	262	\$	265		263		259				
Asset Type														
Equity	\$	142	\$	152	\$	151	\$	151	\$	147				
Fixed income		73		73		74		72		72				
Liquidity/Other		41		37		40		40		40				
Total	\$	256	\$	262	\$	265	\$	263	\$	259				
Discretionary client assets under management														
Personal	\$	84	\$	86	\$	88	\$	87	\$	85				
Institutional		48		48		48		48		47				
Total	\$	132	\$	134	\$	136		135		132				
Asset Type														
Equity	\$	70	\$	75	\$	75	\$	75	\$	72				
Fixed income		40		41		41		40		40				
Liquidity/Other		22		18		20		20		20				
Total	\$	132	\$	134	\$	136	\$	135	\$	132				
Nondiscretionary client assets under administration														
Personal	\$	26	\$	27	\$	27	\$	28	\$	28				
Institutional		98		101		102		100		99				
Total	\$	124	\$	128	\$	129		128		127	1			
Asset Type										_	1			
Equity	\$	72	\$	77	\$	76	\$	76	\$	75	1			
Fixed income		33		32		33		32		32	1			
Liquidity/Other		19		19		20		20		20	1			
Total	\$	124	\$	128	\$	129	\$	128	\$	127				
(a) See note (a) on page 15.														

(a) (b) (c) (d)

See note (a) on page 15. As of period end. Recorded investment of purchased impaired loans related to acquisitions. Excludes brokerage account client assets.

Table 31: Residential Mortgage Banking (Unaudited) (a)

Table 51. Residential Wortgage Danking (Una) ()		T_{i}	hre	e months end	ded					Nine mon	nths ended	
	Septer	mber 30		June 30	Ν	Aarch 31	Dece	mber 31	Septe	mber 30	Septe	mber 30	Septe	mber 30
Dollars in millions, except as noted	_	2015		2015		2015		2014	_	2014		2015	_	2014
INCOME STATEMENT														
Net interest income	\$	31	\$	30	\$	30	\$	34	\$	38	\$	91	\$	115
Noninterest income														
Loan servicing revenue														
Servicing fees		49		46		48		54		53		143		170
Mortgage servicing rights valuation, net of														
economic hedge		12		33		25		1		11		70		11
Loan sales revenue		75		99		104		93		85		278		327
Other		(1)		(2)						(2)		(3)		(5)
Total noninterest income		135		176		177		148		147		488		503
Total revenue		166		206		207		182		185		579		618
Provision for credit losses (benefit)		2		(2)		2		(1)		(1)		2		(1)
Noninterest expense		171		178		161		196		168		510		550
Pretax earnings (loss)		(7)		30		44		(13)		18		67		69
Income taxes (benefit)		(3)		11		16		(4)		6		24		25
Earnings (loss)	\$	(4)	\$	19	\$	28	\$	(9)	\$	12	\$	43	\$	44
AVERAGE BALANCE SHEET	Ŷ	(.)	Ψ	-/	Ψ		Ψ	(2)	Ŷ				Ψ	
Portfolio loans	\$	1,080	\$	1,163	\$	1,282	\$	1,479	\$	1,506	\$	1,175	\$	1,759
Loans held for sale	ψ	1,000	φ	1,105	φ	1,147	ψ	1,090	ψ	1,186	ψ	1,160	ψ	1,130
Mortgage servicing rights (MSR)		1,225		948		843		948		1,002		967		1,036
Other assets		3,100		3,918		3,973		4,246		3,724		3,660		3,964
Total assets	\$	6,513	\$	7,136	\$		\$	7,763	\$	7,418	\$	6,962	\$	7,889
		2,529		2,497		2,215		2,302		2,415	-	2,415		2,279
Deposits Borrowings and other liabilities	Э		ф		ф	2,213	Ф	2,302 3,057	Э	2,413	э	2,413	Ф	2,279
	\$	1,462	¢	2,436	¢		¢		¢				¢	
Total liabilities	\$	3,991	\$	4,933	\$	5,055	\$	5,359	\$	5,016	\$	4,656	\$	5,098
PERFORMANCE RATIOS								(10) 01		<i></i>				
Return on average assets		(.24)%		1.07 %		1.57 %		(.46)%		.64 %		.83 %		.75 %
Noninterest income to total revenue		81		85		86		81		79		84		81
Efficiency		103		86		78		108		91		88		89
RESIDENTIAL MORTGAGE SERVICING PORTFOLIO SERVICED FOR THIRD PARTIES (in billions)														
Beginning of period	\$	115	\$	113	\$	108	\$	111	\$	111	\$	108	\$	114
Acquisitions		10		6		8				2		24		4
Additions		2		2		2		1		3		6		7
Repayments/transfers		(5)		(6)		(5)		(4)		(5)		(16)		(14)
End of period	\$	122	\$	115	\$	113	\$	108	\$	111	\$	122	\$	111
Servicing portfolio - third-party statistics: (b)														
Fixed rate		94 %		94 %		94 %		94 %		94 %				
Adjustable rate/balloon		6 %		6 %		6 %		6 %		6 %				
Weighted-average interest rate		4.29 %		4.35 %		4.41 %		4.47 %		4.49 %				
MSR asset value (in billions)	\$	1.0	\$	1.0	\$.8	\$.8	\$	1.0				
MSR capitalization value (in basis points)		79		88		74		78		88				
Weighted-average servicing fee (in basis points)		27		27		27		27		27				
RESIDENTIAL MORTGAGE REPURCHASE RESERVE														
Beginning of period	\$	97	\$	106	\$	107	\$	108	\$	101	\$	107	\$	131
(Benefit) / Provision	Ŷ	2	Ψ	1	Ψ	1	Ψ	4	Ψ	13	Ŷ	4	Ψ	(4)
Losses - loan repurchases		(4)		(10)		(2)		(5)		(6)		(16)		(19)
End of period	\$	95	\$	97	\$	106	\$	107	\$	108	\$	95	\$	108
OTHER INFORMATION	ψ	15	ψ	71	ψ	100	ψ	107	ψ	100	ψ	15	ψ	100
Loan origination volume (in billions)	\$	2.7	¢	2.9	\$	2.6	\$	2.4	\$	2.6	¢	0 1	\$	7.1
e ,	Э		\$		Э		Э				\$	8.2 3.43 %	Э	
Loan sale margin percentage		2.80 %		3.44 %		4.09 %		3.96 %		3.80 %	1	3.45 %		4.57 %
Percentage of originations represented by:		EE 01		50.01		21.0/		10.01		50.01	1	10.01		47 01
Purchase volume (c)		55 %		50 %		31 %		42 %		50 %	1	46 %		47 %
Refinance volume	<i>†</i>	45 %		50 %	¢	69 %	¢	58 %		50 %	1	54 %		53 %
Total nonperforming assets (b) (a) See note (a) on page 15	\$	88	\$	88	\$	105	\$	120	\$	135	L			
(a) See note (a) on page 15														

(a) See note (a) on page 15. (b) As of period end.

(c) Mortgages with borrowers as part of residential real estate purchase transactions.

Table 32: Non-Strategic Assets Portfolio (Unaudited) (a)

-	· · ·		-	Three months ended							Nine months ended			
		ember 30		June 30	March 31		December 31		Septe	ember 30	September 30		September 30	
Dollars in millions		2015		2015		2015		2014		2014		2015		2014
INCOME STATEMENT														
Net interest income	\$	90	\$	100	\$	112	\$	122	\$	146	\$	302	\$	425
Noninterest income		16		9		9		18		6		34		22
Total revenue		106		109		121		140		152		336		447
Provision for credit losses (benefit)		(25)		(5)		(31)		(20)		(8)		(61)		(99)
Noninterest expense		23		26		24		39		30		73		86
Pretax earnings		108		88		128		121		130		324		460
Income taxes		40		32		47		45		48		119		169
Earnings	\$	68	\$	56	\$	81	\$	76	\$	82	\$	205	\$	291
AVERAGE BALANCE SHEET														
Commercial Lending:														
Commercial/Commercial real estate	\$	102	\$	114	\$	125	\$	149	\$	164	\$	114	\$	190
Lease financing		632		629		625		645		689		628		686
Total commercial lending		734		743		750		794		853		742		876
Consumer Lending:														
Home equity		2,706		2,854		3,021		3,154		3,328		2,859		3,477
Residential real estate		3,741		4,023		4,184		4,399		4,794		3,981		4,952
Total consumer lending		6,447		6,877		7,205		7,553		8,122		6,840		8,429
Total portfolio loans		7,181		7,620		7,955		8,347		8,975	-	7,582		9,305
Other assets (b)		(721)		(706)		(679)		(678)		(744)		(702)		(742)
Total assets	\$	6,460	\$	6,914	\$	7,276	\$	7,669	\$	8,231	\$	6,880	\$	8,563
Deposits and other liabilities	\$	218	\$	222	\$	224	\$	219	\$	223	\$	221	\$	227
Total liabilities	\$	218	\$	222	\$	224	\$	219	\$	223	\$	221	\$	227
PERFORMANCE RATIOS														
Return on average assets		4.18 %		3.25 %	,	4.51 %		3.93 %		3.95 %		3.98 %		4.54 %
Noninterest income to total revenue		15		8		7		13		4		10		5
Efficiency		22		24		20		28		20		22		19
OTHER INFORMATION						-		-		-				-
Nonperforming assets (c)	\$	571	\$	616	\$	669	\$	710	\$	731				
Purchased impaired loans (c) (d)	\$	3,411	\$		\$	3,808	\$	3,943	\$	4,147				
Net charge-offs (recoveries)	\$	(1)	\$	(7)	\$	-	\$	12	\$	(6)	\$	(8)	\$	35
Annualized net charge-off ratio	Ŷ	(.05)%		(.36)%		- %	Ψ	.57 %		(.27)%	Ŷ	(.14)%		.50%
LOANS (c)		()//		(/0		.2 / /0		(,,,		()/0		.2 5 /
Commercial Lending:														
Commercial/Commercial real estate	\$	98	\$	108	\$	120	\$	130	\$	162				
Lease financing	Ψ	633	Ψ	630	Ψ	626	Ψ	625	Ψ	691				
Total commercial lending		731		738		746		755		853				
Consumer Lending:														
Home equity		2,586		2,765		2,944		3,091		3,242				
Residential real estate		3,625		3,941		4,139		4,290		4,665				
Total consumer lending		6,211		6,706		7,083		7,381		7,907				
Total loans	¢	6,942	¢	7,444	¢	7,829	¢	8,136	¢	8,760				
10111101115	φ	0,744	ψ	/, 	ψ	1,027	ψ	5,150	ψ	5,700	L			

(a) See note (a) on page 15.(b) Other assets were negative in all periods presented due to the allowance for loan and lease losses.

(c) As of period end.

(d) Recorded investment of purchased impaired loans related to acquisitions.

Glossary Of Terms

<u>Accretable net interest (Accretable yield)</u> - The excess of cash flows expected to be collected on a purchased impaired loan over the carrying value of the loan. The accretable net interest is recognized into interest income over the remaining life of the loan using the constant effective yield method.

<u>Adjusted average total assets</u> - Primarily comprised of total average quarterly (or annual) assets plus (less) unrealized losses (gains) on investment securities, less goodwill and certain other intangible assets (net of eligible deferred taxes).

Annualized - Adjusted to reflect a full year of activity.

<u>Basel III common equity Tier 1 capital</u> - Common stock plus related surplus, net of treasury stock, plus retained earnings, plus accumulated other comprehensive income for securities currently and previously held as available for sale, plus accumulated other comprehensive income for pension and other postretirement benefit plans, less goodwill, net of associated deferred tax liabilities, less other disallowed intangibles, net of deferred tax liabilities and plus/less other adjustments.

<u>Basel III common equity Tier 1 capital ratio</u> - Common equity Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Tier 1 capital</u> - Common equity Tier 1 capital, plus preferred stock, plus certain trust preferred capital securities, plus certain noncontrolling interests that are held by others and plus/less other adjustments.

Basel III Tier 1 capital ratio - Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Total capital</u> - Tier 1 capital plus qualifying subordinated debt, plus certain trust preferred securities, plus, under the Basel III transitional rules and the standardized approach, the allowance for loan and lease losses included in Tier 2 capital and other.

Basel III Total capital ratio - Total capital divided by period-end risk-weighted assets (as applicable).

Basis point - One hundredth of a percentage point.

<u>Carrying value of purchased impaired loans</u> - The net value on the balance sheet which represents the recorded investment less any valuation allowance.

<u>Cash recoveries</u> - Cash recoveries used in the context of purchased impaired loans represent cash payments for a single purchased impaired loan not included within a pool of loans from customers that exceeded the recorded investment of that loan.

<u>Charge-off</u> - Process of removing a loan or portion of a loan from our balance sheet because it is considered uncollectible. We also record a charge-off when a loan is transferred from portfolio holdings to held for sale by reducing the loan carrying amount to the fair value of the loan, if fair value is less than carrying amount.

<u>Combined loan-to-value ratio (CLTV)</u> - This is the aggregate principal balance(s) of the mortgages on a property divided by its appraised value or purchase price.

<u>Common shareholders' equity to total assets</u> - Common shareholders' equity divided by total assets. Common shareholders' equity equals total shareholders' equity less the liquidation value of preferred stock.

Core net interest income - Core net interest income is total net interest income less purchase accounting accretion.

<u>Credit spread</u> - The difference in yield between debt issues of similar maturity. The excess of yield attributable to credit spread is often used as a measure of relative creditworthiness, with a reduction in the credit spread reflecting an improvement in the borrower's perceived creditworthiness.

<u>Credit valuation adjustment (CVA)</u> – Represents an adjustment to the fair value of our derivatives for our own and counterparties' non-performance risk.

<u>Derivatives</u> - Financial contracts whose value is derived from changes in publicly traded securities, interest rates, currency exchange rates or market indices. Derivatives cover a wide assortment of financial contracts, including but not limited to forward contracts, futures, options and swaps.

<u>Discretionary client assets under management</u> - Assets over which we have sole or shared investment authority for our customers/clients. We do not include these assets on our Consolidated Balance Sheet.

<u>Duration of equity</u> - An estimate of the rate sensitivity of our economic value of equity. A negative duration of equity is associated with asset sensitivity (i.e., positioned for rising interest rates), while a positive value implies liability sensitivity (i.e., positioned for declining interest rates). For example, if the duration of equity is -1.5 years, the economic value of equity increases by 1.5% for each 100 basis point increase in interest rates.

Earning assets - Assets that generate income, which include: federal funds sold; resale agreements; trading securities; interest-earning deposits with banks; loans held for sale; loans; investment securities; and certain other assets.

<u>Effective duration</u> - A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and off- balance sheet positions.

Efficiency - Noninterest expense divided by total revenue.

Fair value - The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

<u>Fee income</u> - When referring to the components of Noninterest income, we use the term fee income to refer to the following categories within Noninterest income: Asset management; Consumer services; Corporate services; Residential mortgage; and Service charges on deposits.

<u>FICO score</u> - A credit bureau-based industry standard score created by Fair Isaac Co. which predicts the likelihood of borrower default. We use FICO scores both in underwriting and assessing credit risk in our consumer lending portfolio. Lower FICO scores indicate likely higher risk of default, while higher FICO scores indicate likely lower risk of default. FICO scores are updated on a periodic basis.

<u>Funds transfer pricing</u> - A management accounting methodology designed to recognize the net interest income effects of sources and uses of funds provided by the assets and liabilities of a business segment. Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product repricing characteristics, tenor and other factors.

<u>Futures and forward contracts</u> - Contracts in which the buyer agrees to purchase and the seller agrees to deliver a specific financial instrument at a predetermined price or yield. May be settled either in cash or by delivery of the underlying financial instrument.

GAAP - Accounting principles generally accepted in the United States of America.

<u>Impaired loans</u> - Loans are determined to be impaired when, based on current information and events, it is probable that all contractually required payments will not be collected. Impaired loans include commercial nonperforming loans and consumer and commercial TDRs, regardless of nonperforming status. Excluded from impaired loans are nonperforming leases, loans held for sale, loans accounted for under the fair value option, smaller balance homogenous type loans and purchased impaired loans.

Leverage ratio - Tier 1 capital divided by average quarterly adjusted total assets.

<u>LIBOR</u> - Acronym for London InterBank Offered Rate. LIBOR is the average interest rate charged when banks in the London wholesale money market (or interbank market) borrow unsecured funds from each other. LIBOR rates are used as a benchmark for interest rates on a global basis. PNC's product set includes loans priced using LIBOR as a benchmark.

<u>Loan-to-value ratio (LTV)</u> - A calculation of a loan's collateral coverage that is used both in underwriting and assessing credit risk in our lending portfolio. LTV is the sum total of loan obligations secured by collateral divided by the market value of that same collateral. Market values of the collateral are based on an independent valuation of the collateral. For example, a LTV of less than 90% is better secured and has less credit risk than a LTV of greater than or equal to 90%.

Loss given default (LGD) - An estimate of loss, net of recovery based on collateral type, collateral value, loan exposure, and other factors. Each loan has its own LGD. The LGD risk rating measures the percentage of exposure of a specific credit obligation that we expect to lose if default occurs. LGD is net of recovery, through any means, including but not limited to the liquidation of collateral or deficiency judgments rendered from foreclosure or bankruptcy proceedings.

Net interest margin - Annualized taxable-equivalent net interest income divided by average earning assets.

<u>Nonaccretable difference</u> - Contractually required payments receivable on a purchased impaired loan in excess of the cash flows expected to be collected.

<u>Nonaccrual loans</u> - Loans for which we do not accrue interest income. Nonaccrual loans include nonperforming loans, in addition to loans accounted for under fair value option and loans accounted for as held for sale for which full collection of contractual principal and/or interest is not probable.

<u>Nondiscretionary client assets under administration</u> - Assets we hold for our customers/clients in a nondiscretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

<u>Nonperforming assets</u> - Nonperforming assets include nonperforming loans and OREO and foreclosed assets, but exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale, loans accounted for under the fair value option and purchased impaired loans. We do not accrue interest income on assets classified as nonperforming.

<u>Nonperforming loans</u> - Loans accounted for at amortized cost for which we do not accrue interest income. Nonperforming loans include loans to commercial, commercial real estate, equipment lease financing, home equity, residential real estate, credit card and other consumer customers as well as TDRs which have not returned to performing status. Nonperforming loans exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale, loans accounted for under the fair value option and purchased impaired loans. Nonperforming loans exclude purchased impaired loans as we are currently accreting interest income over the expected life of the loans.

Notional amount - A number of currency units, shares, or other units specified in a derivative contract.

<u>Operating leverage</u> - The period to period dollar or percentage change in total revenue (GAAP basis) less the dollar or percentage change in noninterest expense. A positive variance indicates that revenue growth exceeded expense growth (i.e., positive operating leverage) while a negative variance implies expense growth exceeded revenue growth (i.e., negative operating leverage).

<u>Options</u> - Contracts that grant the purchaser, for a premium payment, the right, but not the obligation, to either purchase or sell the associated financial instrument at a set price during a specified period or at a specified date in the future.

<u>Other real estate owned (OREO) and foreclosed assets</u> - Assets taken in settlement of troubled loans primarily through deed-in-lieu of foreclosure or foreclosure. Foreclosed assets include real and personal property, equity interests in corporations, partnerships, and limited liability companies. Excludes certain assets that have a government-guarantee which are classified as other receivables.

<u>Other-than-temporary impairment (OTTI)</u> - When the fair value of a security is less than its amortized cost basis, an assessment is performed to determine whether the impairment is other-than-temporary. If we intend to sell the security or more likely than not will be required to sell the security before recovery of its amortized cost basis less any current-period credit loss, an other-than-temporary impairment is considered to have occurred. In such cases, an other-than-temporary impairment is recognized in earnings equal to the entire difference between the investment's amortized cost basis and its fair value at the balance sheet date. Further, if we do not expect to recover the entire amortized cost of the security and it is not more likely than not that we will be required to sell the security before its recovery, the other-than-temporary loss is separated into (a) the amount representing the credit loss, and (b) the amount related to all other factors. The other-than-temporary impairment related to credit losses is recognized in earnings while the amount related to all other factors is recognized in other comprehensive income, net of tax.

Parent company liquidity coverage - Liquid assets divided by funding obligations within a two year period.

Pretax earnings - Income before income taxes and noncontrolling interests.

Pretax, pre-provision earnings - Total revenue less noninterest expense.

<u>Primary client relationship</u> - A corporate banking client relationship with annual revenue generation of \$10,000 to \$50,000 or more, and for Asset Management Group, a client relationship with annual revenue generation of \$10,000 or more.

Probability of default (PD) - An internal risk rating that indicates the likelihood that a credit obligor will enter into default status.

<u>Purchase accounting accretion</u> - Accretion of the discounts and premiums on acquired assets and liabilities. The purchase accounting accretion is recognized in net interest income over the weighted-average life of the financial instruments using the constant effective yield method. Accretion for a single purchased impaired loan not included within a pool of loans includes any cash recoveries on that loan received in excess of the recorded investment.

<u>Purchased impaired loans</u> - Acquired loans (or pools of loans) determined to be credit impaired under FASB ASC 310-30 (AICPA SOP 03-3). Loans (or pools of loans) are determined to be impaired if there is evidence of credit deterioration since origination and for which it is probable that all contractually required payments will not be collected.

<u>Recorded investment (purchased impaired loans)</u> - The initial investment of a purchased impaired loan plus interest accretion and less any cash payments and writedowns to date. The recorded investment excludes any valuation allowance which is included in our allowance for loan and lease losses.

<u>Recovery</u> - Cash proceeds received on a loan that we had previously charged off. We credit the amount received to the allowance for loan and lease losses.

<u>Residential development loans</u> - Project-specific loans to commercial customers for the construction or development of residential real estate including land, single family homes, condominiums and other residential properties.

Return on average assets - Annualized net income divided by average assets.

Return on average capital - Annualized net income divided by average capital.

<u>Return on average common shareholders' equity</u> - Annualized net income attributable to common shareholders divided by average common shareholders' equity.

<u>Risk-weighted assets</u> - Computed by the assignment of specific risk-weights (as defined by the Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

Securitization - The process of legally transforming financial assets into securities.

<u>Servicing rights</u> - An intangible asset or liability created by an obligation to service assets for others. Typical servicing rights include the right to receive a fee for collecting and forwarding payments on loans and related taxes and insurance premiums held in escrow.

<u>Taxable-equivalent interest</u> - The interest income earned on certain assets is completely or partially exempt from Federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all interest-earning assets, we use interest income on a taxable-equivalent basis in calculating average yields and net interest margins by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on other taxable investments. This adjustment is not permitted under GAAP on the Consolidated Income Statement.

Total equity - Total shareholders' equity plus noncontrolling interests.

<u>Transaction deposits</u> - The sum of interest-bearing money market deposits, interest-bearing demand deposits, and noninterest-bearing deposits.

<u>Transitional Basel III common equity</u> – Common equity calculated under Basel III using phased in definitions and deductions applicable to PNC during the applicable presentation period.

<u>Troubled debt restructuring (TDR)</u> - A loan whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties.

<u>Watchlist</u> - A list of criticized loans, credit exposure or other assets compiled for internal monitoring purposes. We define criticized exposure for this purpose as exposure with an internal risk rating of other assets especially mentioned, substandard, doubtful or loss.

<u>Yield curve</u> - A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds. An "inverted" or "negative" yield curve exists when short-term bonds have higher yields than long-term bonds.