

LOVESAC Designed for Life Furniture Co.

Investor Presentation
January 2021

Safe Harbor Statement



This presentation by The Lovesac Company (the "Company," "we," "us," and "our") includes "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. All forward-looking statements are subject to a number of risks, uncertainties and assumptions, and you should not rely upon forward-looking statements as predictions of future events. You can identify forward-looking statements by words such as "anticipate," "believe," "could," "extimate," "expect," "intend," "may," "plan," "potential," "predict," "project," "should," "would," "would," "could," "extimate," "expect," "intend," "may," "plan," "predict," "project," "should," "would," "could," "will," "target," "contemplates," "continue" or the negative of those words or other similar terms or expressions that concern our expectations, strategy, plans, or intentions. These statements are based on management's current expectations and/or beliefs and assumptions about future events and trends that management considers reasonable, which assumptions may or may not prove correct. We may not actually achieve the plans, carry out the intentions or meet the expectations disclosed in the forward-looking statements and you should not place undue reliance on these forward-looking statements. Moreover, we operate in a very competitive and rapidly changing environment. New risks and uncertainties emerge from time to time, and it is not possible for us to predict all risks and uncertainties that could have an impact on the forward-looking statements. Actual results and performance could differ materially from those projected in the forward-looking statements as a result of many factors. Some of the key factors that could cause actual results to differ materially from those expressed or implied in the forward-looking statements include, but are not limited to, the effect and consequences of the novel coronavirus ("COVID 19") public health crisis on matters including U.S. and local economies, our business operations and continuity, the availability of corporate and consumer financing, the health and productivity of our associates, the ability of third-party providers to continue uninterrupted service, and the regulatory environment in which we operate; our ability to sustain recent growth rates; our ability to sustain the recent increase in our Internet sales; our ability to manage the growth of our operations over time; our ability to maintain, grow and enforce our brand and trademark rights; our ability to improve our products and develop new products; our ability to execute on and realize the benefits of our strategic priorities; our ability to obtain, grow and enforce intellectual property related to our business and avoid infringement or other violation of the intellectual property rights of others; our ability to successfully open and operate new showrooms; and our ability to compete and succeed in a highly competitive and evolving industry, as well as those risks and uncertainties disclosed under the sections entitled "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our most recent Annual Report on Form 10-K and Quarterly Report on Form 10-Q filed with the Securities and Exchange Commission ("SEC"), and similar disclosures in subsequent reports filed with the SEC, which are available on our investor relations website at investor.lovesac.com and on the SEC website at www.sec.gov. The forwardlooking statements made in this presentation relate only to events as of the date on which the statements are made. We undertake no obligations to update any forward-looking statements made in this presentation to reflect events or circumstances after the date of this presentation or to reflect new information or the occurrence of unanticipated events, except as required by law.

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Use of Non-GAAP Information

This presentation includes certain non-GAAP financial measures that are supplemental measures of financial performance not required by, or presented in accordance with, GAAP, including Adjusted EBITDA. We define "Adjusted EBITDA" as earnings before interest, taxes, depreciation and amortization, adjusted for the impact of certain non-cash and other items that we do not consider in our evaluation of ongoing operating performance. These items include management fees, equity-based compensation expense, write-offs of property and equipment, deferred rent, financing expenses and certain other charges and gains that we do not believe reflect our underlying business performance. We have reconciled this non-GAAP financial measure with the most directly comparable GAAP financial on slides 36, 37, 42 and 43.

We have also presented herein certain forward-looking statements about the Company's future financial performance that include non-GAAP (or "as-adjusted") financial measures, including Adjusted EBITDA. This non-GAAP financial measure is derived by excluding certain amounts, expenses or income, from the corresponding financial measures determined in accordance with GAAP. The determination of the amounts that are excluded from this non-GAAP financial measure is a matter of management judgment and depends upon, among other factors, the nature of the underlying expense or income amounts recognized in a given period. We are unable to present a quantitative reconciliation of the aforementioned forward-looking non-GAAP financial measure to its most directly comparable forward-looking GAAP financial measures because management cannot reliably predict all of the necessary components of such GAAP measures, which could be significant in amount.

We believe that these non-GAAP financial measures not only provide its management with comparable financial data for internal financial analysis but also provide meaningful supplemental information to investors. However, other companies in our industry may calculate these items differently than we do. These non-GAAP measures should not be considered as a substitute for the most directly comparable financial measures prepared in accordance with GAAP, such as net income (loss) or net income (loss) per share as a measure of financial performance, cash flows from operating activities as a measure of liquidity, or any other performance measure derived in accordance with GAAP.



"Lovesac <u>Designed for Life</u> products are built to last a lifetime & designed to evolve so that they never go out of style or become obsolete. New technologies & additions are reverse-compatible, and even consumable parts are replaceable and upgradeable.

This is true sustainability."

We intend to become one of the biggest, *the* most innovative, and *the* most beloved furniture brands in the world.







Maintainable



Moveable



Rearrangeable



Upgradable



LOVE Management Team





Shawn Nelson Founder & CEO 20+ Years at LOVE





Jack Krause
President & COO
4+ Years at LOVE











Donna Dellomo
EVP & CFO
3+ Years at LOVE

PERFUMANIA



LOVE at a Glance

LOVESAC

SACTIONALS









CUSTOMER-LIFETIME VALUE³ \$1,835

FY 2020 Key Financial Metrics

- NET SALES \$233.4 million (80.7% of Net Sales = Sactionals)
- GROSS PROFIT \$116.7 million
- ADJ. EBITDA¹ \$(3.7) million

- NET SALES GROWTH 40.7%
- \$48.5 million cash and cash equivalents



COST OF ACQUISITION \$390



NEW CUSTOMERS **79k in FY20**



35% of all transactions

¹ Adjusted EBITDA is a non-GAAP measure. Adjusted EBITDA Reconciliation can be found on page 36.

² Represents Showroom metrics as of Q4 FY 2020.

³ Represents average value for FY 2020 cohort (actual purchases, not projected).

Key Business Highlights



- Disruptive home furniture lifestyle retail/DTC brand with heritage of innovation across growing product portfolio and 39 issued patents¹
- Proven omni-channel advantage; strong ecommerce performance, improving showroom economics and marketing ROIs, combined with select channel partner presence
- Mid-luxury positioning; target customer is 25 to 45 year-old "young parent want-it-alls" with our key customer between ages of 35 to 39 years old
- Sustainable products utilizing yarn spun from 100% recycled plastic water bottles, in sactionals upholstery fabric & REPREVE recycled yarn in many decorative covers
- Attractive financial profile with ~50% gross margin for FY20
- As of November 1, 2020, debt-free balance sheet with strong liquidity including \$47.7 million in net cash and cash equivalents and \$19.2M of availability on our line of credit

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Recent Developments

Continued COVID-19 Navigation and Pivot



- Q3 Showroom Operations
 - Operated showrooms in a variety of formats including walk-in, appointment-only and virtual during Q3
 - As of November 1, 2020, all showrooms were open in some format with some still in the virtual or appointment-only phase
 - As of December 9, 2020, 100% of showrooms in walk-in phase with increased health and sanitation protocols while remaining flexible given changing market conditions
- Continued pivot to digital model while also leveraging open showrooms
 - Full-time showroom associates operate as trade area representatives by leveraging technology; increased communication focus on the Lovesac value-added services including free shipping returns, risk-free trial period; and increased availability of swatches to increase customer comfort in furniture purchase
- Learnings
 - Understand differences between millennial and post-millennial customers and how they are spending during the pandemic; Reflecting learnings in messaging and marketing tactics
 - Proven out numerous digital first tactics from one-on-one face time product demos to mass viewership Facebook live events and many others as well. Estimate to have made over 2 million digital Sactional demos over the past six months.

Strong Balance Sheet and Liquidity



- As of November 1, 2020:
 - Net cash and cash equivalent position of \$47.7 million

No debt outstanding with credit facility availability of \$19.2 million

Q3 Performance



- Operational pivot strengthened our positioning to capitalize on strong demand tailwinds resulting in
 Q3 net sales growth of 43.5% and comparable sales growth of 53.5% versus the prior year period
 - Showroom comparable store sales growth of 25.5%
 - Internet channel net sales increased in net sales of 125.2%
 - Q3 results included the two temporary unplanned online pop-ups on Costco.com that generated \$7.7 million in total point of sales transactions
- Successfully managed both top and bottom line driving a 57.3% increase in gross profit dollars and positive Adjusted EBITDA¹ of \$6.0 million; the first-time achieving profitability in the third quarter
- Remained discipline with expenses, working capital and capital expenditures as we navigate a dynamic marketplace while remaining focused on advancing the initiatives that underpin our long-term growth strategy

Q4 and FY21 Outlook Commentary



- We believe we are well positioned to continue to drive demand as well as capitalize on the demand we have seen for our unique products that are resonating with the consumer
- Expect to remain disciplined in operating the business and managing expenses, inventory and working capital. As sales return, we expect an increase in costs including marketing, overhead and headcount.
- Expect expansion in Adjusted EBITDA margin rate driven by gross margin leverage which is expected to offset planned operating expense deleverage
 - Tailwinds of fewer discounts and the benefit of cycling tariffs, combined, expected to more than offset freight and supply chain cost pressures on gross margin, while shifts in spend are expected to result in operating expense deleverage
- Expect a strong 50%-60% YOY increase in Adjusted EBITDA¹ from the \$8 million reported in Q4 last year



"Designed for Life" Platform



SACS







- Category leader in oversized beanbags
- Product line offers 6 different sizes ranging from 22lbs to 95lbs
- Capacity to seat 3+ people on the larger model Sacs
- Durafoam™ filling

- Sacs shrink to 1/8 original volume
- Multiple shapes & sizes
- Wash & change covers





SACTIONALS







- Next-gen premium modular couch with two simple pieces – seats and sides
- Patented modular system makes it easy to assemble & changeable over time
- Create endless permutations of a sectional couch with just two standardized pieces, "Seats" and "Sides"
- Over 250 customizable, machine washable removable covers that fit like upholstery

 Designed for Life: Built to last a lifetime, designed to evolve

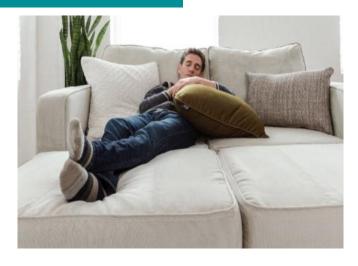


Beautiful, Changeable, Washable & Comfortable

LOVESAC







- 19 quick-ship covers constitute more than 85% of all covers sales
- 250+ custom covers offer broad choice with lean inventory

- Fabrics manufactured for washability
- Fabrics engineered & tested for durability
- Changeable covers

- Hardwood frames + sinuous springs enable proper sit
- 3 cushion-types: standard, down-fill, & down-alternative
- "Total Comfort"

Sactionals is a Platform...Not a Product

LOVESAC

Comfort

Decor

Function / Upgrade

Platform Extension



Drink Holder



Seat Table



Custom Covers & Dec Pillows















Footsac Blanket Coa

Coaster & Couch Bowl

Roll Arm

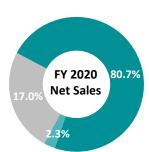
35% of Lovesac transactions are from repeat customers¹

SACS

SACTIONALS









ACCESSORIES



Footsac Blanket

Drink Holder

Seat Table

Custom Covers & Dec Pillows



Sactionals Use Upholstery Fabric made from 100% Repurposed Plastic Bottles



20 million plastic water bottles to make Sactionals



Disruptive Model



Traditional Model

- In-store stocking / long lead time, inventory & personnel heavy delivery
- Low excitement and mundane products
- Non-engaged commodity shoppers
- Numerous, unproductive, large stores
- Broad merchandising & seasonal assortments

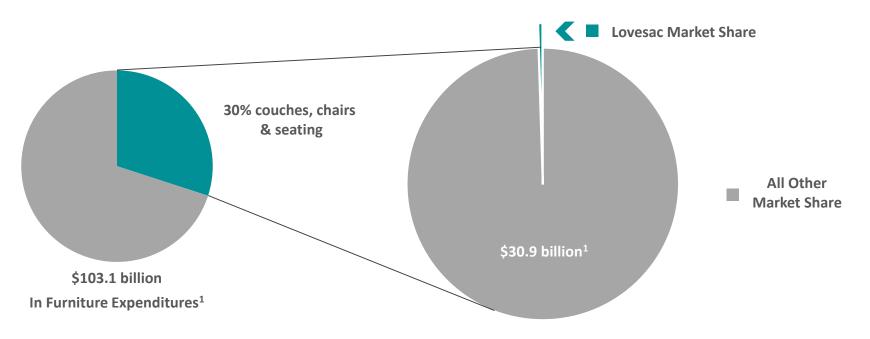
LOVESAC

- Direct to consumer with ability to ship most product next day
- Patented, inventive, Designed For Life products
- Highly engaged brand advocates
- Limited, productive, small showrooms
- Focused product categories, product platforms

Large and Growing Addressable Market



Furniture expenditures are expected to grow 3.4% per year through 2021, while online furniture expenditures are expected to grow from \$36.0 billion in 2017 to \$62.4 billion in 2021



Return on Ad Spend is High and Expected to be Amplified Each Year By....









New Product Innovation









More Shop-in-Shop
Partners

(Eventual) International Expansion

Our sunk costs investments in national advertising are increasingly amplified by the above Initiatives, driving ROI's up

Awareness* Marketing



National TV and Digital Marketing

Focused on major buying holidays; driving positive ROI's across both showroom and non-showroom markets.

*Awareness unaided is currently < 2% nationally FY20 CLV to CAC ratio of 4.7X vs. 5.0X in FY19

Conversion Marketing







Social and Search

Focused on tent pole events to drive awareness or capitalize on heightened demand due to TV campaign, with room to continue to scale ROI + spend in FY 2021

Large and Growing Social Media Presence

LOVESAC

Social Engagement Metrics

FY2020 vs.
Prior Year

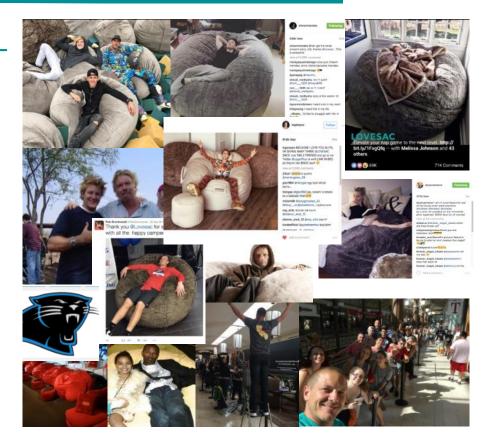
839,000 active
followers + 13%

Instagram 443,000 followers + 26%

YouTube

42+ million views in 24 hours¹ & 202 million views in total

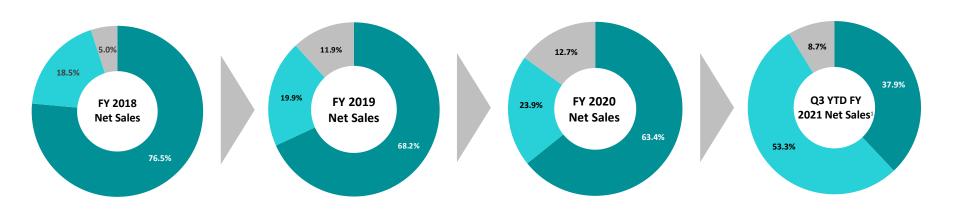
- Unsolicited celebrity endorsements and promotion
- Lovesac's founder has a strong online following
- One of the most viewed viral videos in the first 24 hours after posting involves a Sac¹



Balanced Omni-Channel Strategy



Diversifying Channel Mix



Showrooms

 Small-footprint retail locations in highend malls to create an environment where consumers can see, touch, and understand the products

Internet

■ Internet ■ Other

eCommerce channel drives deeper brand engagement and loyalty

Showrooms

Other

- Pop-up shops provide lower cost retail footprint that enables the Company to extend brand reach
- Operating four shop-in-shops with Macy's and three shop-in-shops with Best Buy
- Hosted two temporary online pop-ups on Costco.com in Q3 FY 2021

Immersive Experience

LOVESAC

See It Touch It Buy It



Social Media



Advertising



Showrooms / Shop-in-shops /
Pop-up shops



Friend / Neighbor



Lovesac.com / temporary online pop-ups / BestBuy.com



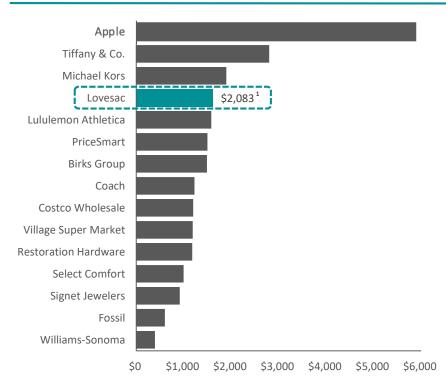
Showrooms / Shop-in-shops /
Pop-up shops

Superior Showroom Strategy & Productivity



- Opened 18 new showrooms and closed 2 showrooms in fiscal 2020
- Completed 5 showroom remodels (2 Full, 3 Partial) in fiscal 2020
- Collaborated with leading design firm, Prophet NYC, for rebranding effort
- Turns product inside-out to reveal construction & technology
- Minimal merchandising, aesthetic, seasonality and inventory risk
- New showroom net investment of approximately \$350,000 and average pay back period of < 2 years

Showroom Sales Per Sq. Foot



Attractive New Showroom Model



- Opened 18 new showrooms in FY20 or 21% year-over-year growth
- Economics of new showroom model are favorable with strong returns on investment:
 - Target net sales of \$1.5 to \$1.6 million in the first year
 - Net Investments incl. floor model inventory, Capex and preopening expenses = \$365K
 - The average payback of our showroom investments is under two years*
- Year-to-date in FY21 we opened 18 new showrooms and relocated one showroom. Total Fiscal 2021 YTD new showroom count is 19.**
- We expect learnings about our ability to reach customers while they're researching our products will lead to some new approaches around our go forward touchpoint strategy that should make customer acquisition even more effective

Superior Customer Experience: In Showrooms & Online



LOVESAC

1000 2345 6000 7850 10700-00700 10810 09300



Easy to Purchase

- Mobile & Lovesac App purchases are easy
- In-showroom checkout via iPad technology—never leave the couch
- 35.2% of sales through in-house financing facilitated by a leading third party consumer financing company¹; Drives larger purchases
- 23.9% of net sales through e-Commerce channel¹

Easy to Ship

- Can be delivered within 2 days using standard delivery carriers
- Enables deep stock positions in few core SKUs
 - Broad assortment enabled by made-to-order custom covers
 - Stock products made overseas; custom covers made in USA

Satisfies the "instant gratification" expectations of today's consumer

Infrastructure: Built For Scale & Efficiency



Showroom Technology

Large format motion screens and interactive touchpads to enhance CX



Data Warehouse-CRM

Scalable foundation for ERP and CRM



Logistics Optimization

 Concentrated inventory without shelf-life, at high carry to facilitate growth and flex



Supply Chain

 Easily scalable with existing suppliers, and to other countries, due to uniformity and flexibility of the 2 core SKUs



Shipping

 One of the most advantaged shipping solutions for mid-high-end upholstery in the market; Fast & Free, or paid white glove delivery set-up available





Strategic Priorities



Product



- One major product launch each fall – FY21 launch shift to Q1 FY22
- Two key platform innovations per year
- Drive appeal to new & repeat business
- Aggressive supply chain diversification

Marketing



- Drive ongoing growth spending ~12-14% of net sales on marketing annually
- Test & learn to drive efficiency & volume
- New TV creative
- Two key collabs per year with celebs & aspirational brands
- Expand influencer & social media reach

Omni-channel Distribution



- 19 new showrooms in FY21
- Partnership with BestBuy.com
- Tested temporary online pop-ups on Costco.com
- Lay groundwork for multiple distribution channels – speed

Supply Chain/ Infrastructure



- Diversifying Supply Chain (Northeast DC in Q4 of FY21)
- Upgrade current customer relationship management software to leverage data warehouse
- Re-platform website to improve online & mobile experience
- Leverage warehouse management soft-ware for efficiency & customer satisfaction improvements

Sustainability



- Formalize promotion of our Designed For Life ethos & strategy for communications
- Tout our leadership in plastic recycling on the new site, et al
- Continued evolution of the supply chain

Summary



- Large Trade Addressable Market: Significant opportunity to disrupt a huge, and transitioning home furnishing market
- Increasing Marketing Effectiveness: Still low brand awareness + strong marketing ROIs = Leaning into traditional, digital and social marketing strategies
- **Disruptive Omni-channel Approach:** Multi-channel distribution through e-commerce, showrooms, shop-in-shops, pop-up shops and temporary online pop-ups which expands brand reach and drives customer engagement. Will leverage learnings generated in COVID-19 driven closed-showroom environment.
- **Growing Product Relevancy and Innovation:** Brand and portfolio of products increasingly relevant in current environment; new product introductions centered around innovation
- Expanding Portfolio of Unique, Sustainable, Patent Differentiated Product: Products are shippable, durable, washable and easily changeable with a focus on sustainability, given our Designed For Life philosophy, and differentiated by patents



Financials

Q3 FY21 and Q3 YTD FY21 Results



(Dollars in millions, except per share amounts)

		uarter	Quarter		V	ear to Date	Ve	ar to Date	
					16		16		
	-	nded				Ended		Ended	
		ember 1,	November 3	nber 3, %		ovember 1,	No	ovember 3,	%
	2	2020	2019	Inc (Dec)		2020		2019	Inc (Dec)
Net Sales	\$	74.7	\$ 52.1	43.5%	\$	191.1	\$	141.2	35.3%
Gross Profit ¹	\$	41.3	\$ 26.3	57.3%	\$	99.6	\$	71.5	39.3%
Gross Margin ¹		55.3%	50.4	% 487 bps		52.2%		50.7%	150 bps
Total Operating Expense	\$	38.8	\$ 33.1	17.1%	\$	106.5	\$	92.7	15.0%
SG&A	\$	25.9	\$ 24.5	6.0%	\$	75.2	\$	70.3	6.9%
				(1,228)					(1,045)
SG&A as % of Net Sales		34.7%	47.0	% bps		39.3%		49.8%	bps
Advertising & Marketing	\$	11.0	\$ 7.3	51.2%	\$	26.3	\$	18.7	40.7%
Advertising & Marketing as % of Net									
Sales		14.7%	13.9	% 75 bps		13.8%		13.3%	53 bps
Basic EPS Income (Loss)	\$	0.17	\$ (0.46	(137.0%)	\$	(0.48)	\$	(1.45)	(66.9%
Diluted EPS Income (Loss)	\$	0.16	\$ (0.46	(134.8%)	\$	(0.48)	\$	(1.45)	(66.9%
Net income (loss)	\$	2.5	\$ (6.7	(136.7%)	\$	(7.0)	\$	(20.6)	(66.2%
Adjusted EBITDA ²	\$	6.0	\$ (3.7	259.7%	\$	2.4	\$	(11.7)	120.8%
Cash (Used In) Provided by Operating									
Activities	\$	(5.1)	\$ (13.4	61.9%	\$	6.9	\$	(36.4)	(119.0%
E					_		_		

¹ Estimated gross 25% tariff impact for the third quarter of fiscal 2021 to Gross Profit and Gross Margin was \$2.8 million and 373 bps, respectively. Estimated gross 25% tariff impact for the Thirty-Nine weeks ending November 1, 2020 to Gross Profit and Gross Margin was \$7.6 million and 399 bps, respectively. Estimated gross blended 10% to 25% tariff impact for the third quarter of fiscal 2020 to Gross Profit and Gross Margin was \$3.3 million and 605 bps, respectively. Estimated gross blended 10% to 25% tariff impact for the Thirty-Nine weeks ending November 3, 2019 to Gross Profit and Gross Margin was \$5.7 million and 351 bps, respectively.

² Adjusted EBITDA is a non-GAAP measure. See "Non-GAAP Information" and "Reconciliation of Non-GAAP Financial Measures" included on slide 36.





	Percent Increase (Decrease), except showroom count								
	Year to Date Year								
	Quarter Ended ended ended			Ended					
	November 1,	November 3,	November 1,	November 3,					
	2020	2019	2020	2019					
Total Comparable Sales (3)(4)	53.5%	34.3%	58.7%	39.5%					
Comparable Showroom Sales ⁽⁴⁾	25.5%	29.7%	(14.2%)	31.7%					
Internet Sales	125.2%	47.7%	247.2%	64.7%					
Ending Showroom Count	107	84	107	84					

³ Total comparable sales include showroom transactions through the point of sale and internet net sales.

⁴ Comparable showroom sales reflect transactions through the point of sale and not necessarily product that has shipped to the customer. Product that has shipped to the customer is what is included in Net Sales. Showrooms were closed as required by local and state laws as a result of the COVID-19 pandemic effective March 18, 2020 but have since reopened in some format. We are abiding with federal, state and local guidelines with respect to the operating status of our showrooms. As of the end of the third quarter, most showrooms had fully reopened to the walk-in phase, with some still in the virtual or by appointment only phase.

FY 2020 Adjusted EBITDA Non-GAAP Reconciliation



Fiscal	year	ended
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(dollars in thousands)]	February 2, 2020	February 3, 2019			
Net income (loss)	\$	(15,205)	\$	(6,704)		
Interest income, net		(647)		(355)		
Taxes		43		16		
Depreciation and amortization		5,158		3,134		
EBITDA		(10,651)		(3,909)		
Management fees (a)		633		1,177		
Deferred Rent (b)		716		531		
Equity-based compensation (c)		5,246		3,310		
Loss (gain) on disposal of property and equipment (d)		(167)		255		
Other non-recurring expenses (e) (f)		503		2,021		
Adjusted EBITDA	\$	(3,720)	\$	3,385		

⁽a) Represents management fees and expenses charged by our equity sponsors.

⁽b) Represents the difference between rent expense recorded and the amount paid by the Company. In accordance with generally accepted accounting principles, the Company records monthly rent expense equal to the total of the payments due over the lease term, divided by the number of months of the lease terms.

⁽c) Represents expenses associated with stock options and restricted stock units granted to our management and equity sponsors.

⁽d) Represents the loss (gain) on disposal of fixed assets.

⁽e) Other non-recurring expenses in the quarter ended February 2, 2020 are made up of (\$95) in an adjustment of executive recruitment fees. Other non-recurring expenses in the quarter ended February 3, 2019 are made up of \$70 in secondary offering legal and professional fees.

⁽f) Other non-recurring expenses in fiscal 2020 are made up of: (1) \$152 in recruitment fees to build executive management team and Board of Directors; (2) \$268 in fees associated with our primary and secondary shares offerings and (3) \$83 in financing fees associated with our secondary offering. Other non-recurring expenses in fiscal 2019 are made up of: (1) \$380 in fees and costs associated with our fundraising and reorganizing activities including the legal and professional services incurred in connection with such activities; (2) \$508 in fees paid for investor relations and public relations relating to the IPO; (3) \$140 in executive recruitment fees to build executive management team; (4) \$261 in secondary offering legal fees; (5) \$84 in travel and logistical costs associated with the offering; (6) \$198 in accounting fees related to the offering; and (7) \$450 in IPO bonuses paid to executives.

Q3 FY21 and Q3 YTD FY21 Adjusted EBITDA Non-GAAP Reconciliation

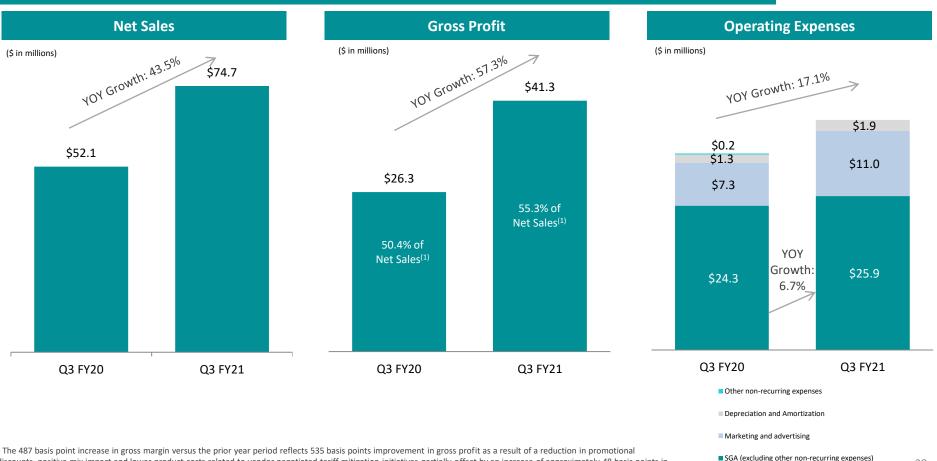


(dollars in thousands)	Thirteen weeks ended November 1, 2020			Thirteen eeks ended ovember 3, 2019	hirty-nine weeks ended ovember 1, 2020	Thirty-nine weeks ended November 3, 2019		
Net income (loss)	\$	2,479	\$	(6,748)	\$ (6,976)	\$	(20,621)	
Interest expense (income), net		44		(134)	22		(538)	
Provision for income taxes		11		16	70		21	
Depreciation and amortization		1,854		1,378	5,033		3,649	
EBITDA		4,388		(5,488)	(1,851)		(17,489)	
Management fees (a)		125		141	375		438	
Deferred Rent (b)		378		816	1,234		904	
Equity-based compensation (c)		1,063		628	2,638		4,021	
Net loss (gain) on disposal of property and equipment (d)		-		-	5		(167)	
Other non-recurring expenses (e)(f)		-		174	36		598	
Adjusted EBITDA	\$	5,954	\$	(3,729)	\$ 2,437	\$	(11,695)	

- (a) Represents management fees and expenses charged by our equity sponsors.
- (b) Represents the difference between rent expense recorded and the amount paid by the Company. In accordance with generally accepted accounting principles, the Company records monthly rent expense equal to the total of the payments due over the lease term, divided by the number of months of the lease terms.
- (c) Represents expenses associated with stock options and restricted stock units granted to our officers, employees, and board of directors
- (d) Represents the net loss (gain) on disposal of fixed assets.
- (e) There were no other non-recurring expenses in the thirteen weeks ended November 1, 2020. Other non-recurring expenses in the thirteen weeks ended November 3, 2019 are made up of (1) \$76 in financing fees associated with our primary and secondary offering and (2) \$98 in executive recruitment fees.
- (f) Other non-recurring expenses in the thirty-nine weeks ended November 1, 2020 are related to \$36 in professional and legal fees related to financing initiatives. Other non-recurring expenses in the thirty-nine weeks ended November 3, 2019 are made up of (1) \$247 in recruitment fees to build executive management team and Board of Directors; (2) \$268 in fees associated with our primary and secondary shares offerings and (3) \$83 in financing fees associated with our secondary offering.

Q3 FY20 and Q3 FY21 Metrics

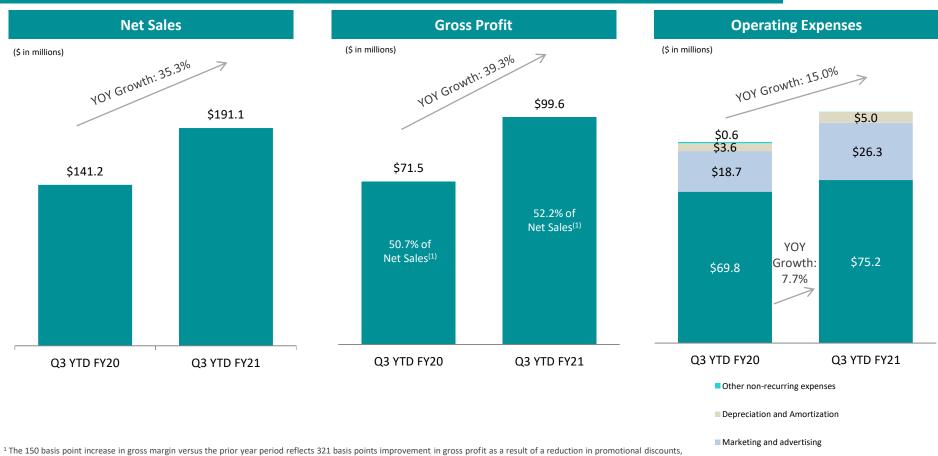




¹ The 487 basis point increase in gross margin versus the prior year period reflects 535 basis points improvement in gross profit as a result of a reduction in promotional discounts, positive mix impact and lower product costs related to vendor negotiated tariff mitigation initiatives partially offset by an increase of approximately 48 basis points in distribution and tariff related expenses.

Q3 YTD FY20 and Q3 YTD FY21 Metrics



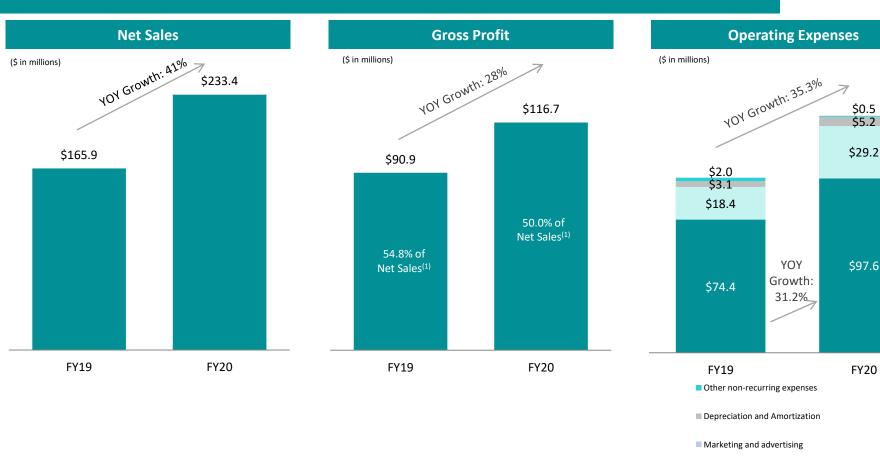


¹ The 150 basis point increase in gross margin versus the prior year period reflects 321 basis points improvement in gross profit as a result of a reduction in promotional discoul lower product costs related to vendor negotiated tariff mitigation initiatives and a continued shift of product sourcing from outside of China, partially offset by an increase of approximately 171 basis points in distribution and tariff related expenses.

■SGA (excluding other non-recurring expenses)

Fiscal 2019 and Fiscal 2020 Metrics







Appendix

FY 19/20 Income Statement & Non-GAAP Reconciliation



		Q1		 Q2		 Q3		 Q4		FY		
(\$ in 000's)	F	Y 2019	FY 2020	FY 2019	FY 2020	FY 2019	FY 2020	FY 2019	FY 2020		FY 2019	FY 2020
Net Sales												
Showrooms	\$	18,549 \$	26,925	\$ 23,023 \$	31,262	\$ 28,043 \$	32,474	\$ 43,489	57,343	\$	113,105 \$	148,004
Internet		4,566	8,459	5,515	9,457	7,729	11,416	15,214	26,450		33,024	55,781
Other		3,653	5,574	4,710	7,428	5,914	8,208	5,475	8,382		19,752	29,592
Total Net Sales	\$	26,769 \$	40,958	\$ 33,249 \$	48,146	\$ 41,686 \$	52,097	\$ 64,178 \$	92,175	\$	165,881 \$	233,377
% growth		51.8%	53.0%	60.3%	44.8%	70.9%	25.0%	64.4%	43.6%		62.9%	40.7%
Cost of merchandise sold	\$	12,122 \$	19,966	\$ 15,410 \$	23,861	\$ 18,799 \$	25,844	\$ 28,669 \$	47,016	\$	75,000 \$	116,687
Gross Profit	\$	14,647 \$	20,992	\$ 17,839 \$	24,285	\$ 22,887 \$	26,254	\$ 35,508 \$	45,159	\$	90,881 \$	116,690
% margin		54.7%	51.3%	53.7%	50.4%	54.9%	50.4%	55.3%	49.0%		54.8%	50.0%
Selling, general and administrative expenses	\$	15,195 \$	23,862	\$ 20,454 \$	21,956	\$ 19,329 \$	24,485	\$ 21,449 \$	27,844	\$	76,427 \$	98,147
Advertising and marketing		4,408 \$	5,389	3,595 \$	6,070	5,165 \$	7,258	\$ 5,196	10,476		18,363 \$	29,194
Depreciation and amortization		670 \$	1,066	759 \$	1,206	 1,084 \$	1,378	\$ 621 \$	1,509		3,134 \$	5,158
Operating (Loss) Income	\$	(5,625) \$	(9,324)	\$ (6,969) \$	(4,947)	\$ (2,691) \$	(6,867)	\$ 8,243 \$	5,329	\$	(7,043) \$	(15,809)
% margin		-21.0%	-22.8%	-21.0%	-10.3%	 -6.5%	-13.2%	12.8%	5.8%		-4.2%	-6.8%
Other Income (Expense)												
Interest (expense) income, net		(58)	235	(0)	169	201	134	213	109		355	647
Provision for income taxes		-	(12)	-	7	 =	(16)	 (16)	(22)		(16)	(43)
Net (Loss) Income	\$	(5,683) \$	(9,102)	\$ (6,970) \$	(4,771)	\$ (2,491) \$	(6,748)	\$ 8,439 \$	5,416	\$	(6,704) \$	(15,205)
% margin		-21.2%	-22.2%	-21.0%	-9.9%	-6.0%	-13.0%	13.1%	5.9%		-4.0%	-6.5%
Net (Loss) Income per common share (basic)	\$	(1.25) \$	(0.67)	\$ (3.71) \$	(0.33)		(0.46)	\$ 0.62 \$	0.37	\$	(3.28) \$	(1.07)
Net (Loss) Income per common share (diluted)	\$	(1.25) \$	(0.67)	\$ (3.71) \$	(0.33)	\$ (0.22) \$	(0.46)	\$ 0.62 \$	0.37	\$	(3.28) \$	(1.07)
Adjusted EBITDA Reconciliation:												
Net (Loss) Income	\$	(5,683) \$	(9,102)	\$ (6,970) \$	(4,771)	\$ (2,490) \$	(6,748)	\$ 8,439	5,416	\$	(6,704) \$	(15,205)
Interest expense (income), net		58	(235)	-	(169)	(201)	(134)	(213)	(109)		(355)	(647)
Provision for income taxes		-	12	-	(7)	-	16	16	22		16	43
Depreciation and amortization		670	1,066	759	1,206	 1,084	1,378	 621	1,508		3,134	5,158
EBITDA	\$	(4,955) \$	(8,259)	\$ (6,211) \$	(3,741)	\$ (1,607) \$	(5,488)	\$ 8,863 \$	6,837	\$	(3,909) \$	(10,651)
Management fees	\$	125 \$	164	\$ 742 \$	133	\$ 125 \$	141	185	195	\$	1,177 \$	633
Deferred rent		123	12	128	77	131	816	149	(189)		531	716
Equity-based compensation		295	3,223	2,039	171	516	628	460	1,224		3,310	5,246
Net loss (gain) on disposal of property and equipment		6	47	-	(214)	-	-	249	-		255	(167)
Other non-recurring expenses		216	150	1,292	275	444	174	69	(95)		2,021	503
Adjusted EBITDA	\$	(4,190) \$	(4,663)	\$ (2,010) \$	(3,299)	\$ (391) \$	(3,729)	\$ 9,975 \$	7,972	\$	3,385 \$	(3,720)
% margin		-15.7%	-11.4%	-6.0%	-6.9%	 -0.9%	-7.2%	15.5%	8.6%		2.0%	-1.6%

Q3 FY 21/20 Income Statement & Non-GAAP Reconciliation



		Q1		 Q2			Q3		Q3 YTD				
(\$ in 000's)	F	Y 2020	FY 2021	FY 2020	FY 2021	ſ	FY 2020	FY 2021		FY 2020	FY 20	21	
Net Sales													
Showrooms	\$	26,925	\$ 18,118	\$ 31,262 \$	12,850	\$	32,474 \$	41,538	\$	90,661	\$ 7	72,506	
Internet		8,459	30,064	9,456	46,074		11,415	25,710		29,330	10	01,848	
Other		5,574	6,190	7,428	3,021		8,208	7,494		21,210	1	16,706	
Total Net Sales	\$	40,958	\$ 54,372	\$ 48,146 \$	61,945	\$	52,097 \$	74,742	\$	141,202	\$ 19	91,060	
% growth		53.0%	32.8%	44.8%	28.7%		25.0%	43.5%		38.8%		35.3%	
Cost of merchandise sold	\$	19,966	\$ 27,089	\$ 23,861 \$	30,890	\$	25,844 \$	33,434	\$	69,671	\$ 9	91,413	
Gross Profit	\$	20,992	\$ 27,284	\$ 24,285 \$	31,055	\$	26,254 \$	41,308	\$	71,531	\$ 9	99,647	
% margin		51.3%	50.2%	50.4%	50.1%		50.4%	55.3%	-	50.7%		52.2%	
Selling, general and administrative expenses	\$	23,862	\$ 25,831	\$ 21,956 \$	23,383	\$	24,485 \$	25,946	\$	70,302	\$ 7	75,160	
Advertising and marketing		5,389	8,196	6,070	7,166		7,258	10,975		18,718	2	26,337	
Depreciation and amortization		1,066	1,636	 1,206	1,544		1,378	1,854		3,649		5,034	
Operating (Loss) Income	\$	(9,325)	\$ (8,379)	\$ (4,947) \$	(1,038)	\$	(6,867) \$	2,533	\$	(21,138)	\$	(6,884)	
% margin		-22.8%	-15.4%	-10.3%	-1.7%		-13.2%	3.4%		-15.0%		-3.6%	
Other Income (Expense)													
Interest income (expense), net		235	56	169	(35)		134	(44)		538		(23)	
Provision for income taxes		(12)	(25)	 7	(34)		(16)	(11)		(21)		(70)	
Net (Loss) Income	\$	(9,102)	\$ (8,348)	\$ (4,771) \$	(1,107)	\$	(6,748) \$	2,479	\$	(20,621)	\$	(6,976)	
% margin		-22.2%	-15.4%	 -9.9%	-1.8%		-13.0%	3.3%		-14.6%		-3.7%	
Net (Loss) Income per common share (basic)	\$	(0.67)	\$ (0.58)	\$ (0.33) \$	(0.08)	\$	(0.46) \$	0.17	\$	(1.45)	\$	(0.48)	
Net (Loss) Income per common share (diluted)	\$	(0.67)	\$ (0.58)	\$ (0.33) \$	(0.08)	\$	(0.46) \$	0.16	\$	(1.45)	\$	(0.48)	
Adjusted EBITDA Reconciliation:													
Net (Loss) Income	\$	(9,102)	\$ (8,348)	\$ (4,771) \$	(1,107)	\$	(6,748) \$	2,479	\$	(20,621)	\$	(6,976)	
Interest (income) expense, net		(235)	(56)	(169)	35		(134)	44		(538)		22	
Provision for income taxes		12	25	(7)	34		16	11		21		70	
Depreciation and amortization		1,066	1,636	1,206	1,544		1,378	1,854		3,649		5,033	
EBITDA	\$	(8,259)	\$ (6,743)	\$ (3,741) \$	506	\$	(5,488) \$	4,388	\$	(17,489)	\$	(1,851)	
Management fees	\$	164	\$ 125	\$ 133 \$	125	\$	141 \$	125	\$	438	\$	375	
Deferred rent		12	(8)	77	872		816	378		904		1,234	
Equity-based compensation		3,223	898	171	677		628	1,063		4,021		2,638	
Net loss (gain) on disposal of property and equipment		47	-	(214)	5		-	-		(167)		5	
Other non-recurring expenses		150	36	 275	-		174			598		36	
Adjusted EBITDA	\$	(4,663)	\$ (5,692)	\$ (3,299) \$	2,185	\$	(3,729) \$	5,954	\$	(11,695)	\$	2,437	
% margin		-11.4%	-10.5%	-6.9%	3.5%		-7.2%	8.0%		-8.3%		1.3%	



	November 1, 2020	February 2, 2020
Assets	(unaudited)	
Current Assets		
Cash and cash equivalents	\$ 47.686.348	\$ 48,538,827
Trade accounts receivable	7,231,414	7,188,925
Merchandise inventories	57,758,331	36,399,862
Prepaid expenses and other current assets	10,869,620	8,050,122
Total Current Assets	123,545,713	100,177,736
Property and Equipment, Net	25,906,210	23,844,261
Other Assets		
Goodwill	143,562	143,562
Intangible assets, net	1,419,527	1,352,161
	113,338	1,352,161
Deferred financing costs, net	113,336	140,047
Total Other Assets	1,676,427	1,641,770
Total Assets	\$151,128,350	\$125,663,767
Liabilities and Stockholders' Equity		
Current Liabilities		
Accounts payable	\$ 25,223,308	\$ 19,887,611
Accrued expenses	16,900,124	8,567,580
Payroll payable	4,561,285	887,415
Customer deposits	11,668,451	1,653,597
Sales taxes payable	1,134,883	1,404,792
Total Current Liabilities	59,488,051	32,400,995
Deferred rent	6,387,801	3,108,245
Line of credit		
T-4-11 (-1-104)	05 075 050	25 500 212
Total Liabilities	65,875,852	35,509,240
Stockholders' Equity		
Preferred Stock \$0.00001 par value, 10,000,000 shares authorized, no shares issued or		
outstanding as of November 1, 2020 and February 2, 2020.	-	-
Common Stock \$.00001 par value, 40,000,000 shares authorized, 14,683,138 shares issued and		
outstanding as of November 1, 2020 and 14,472,611 shares issued and outstanding as of		
February 2, 2020.	147	145
Additional paid-in capital	170,391,395	168,317,210
Accumulated deficit	_(85,139,044)	(78,162,828)
Stockholders' Equity	85,252,498	90,154,527
Total Liabilities and Stockholders' Equity	\$151,128,350	\$125,663,767