



Q3 2022 Financial Results

#### **Safe Harbor Statements**

Certain statements contained in this presentation are "forward-looking statements" about future events and expectations. Forward-looking statements are based on our beliefs, assumptions and expectations of industry trends, our future financial and operating performance and our growth plans, taking into account the information currently available to us. These statements are not statements of historical fact. Forward-looking statements involve risks and uncertainties that may cause our actual results to differ materially from the expectations of future results we express or imply in any forward-looking statements, and you should not place undue reliance on such statements. Factors that could contribute to these differences include, but are not limited to, the continuing impact of the COVID-19 outbreak on the economy and our operations (including temporary clinic closures, shortened business hours and reduced patient demand), inflation, exacerbated by COVID-19 and the current war in Ukraine, our failure to develop or acquire company-owned or managed clinics as rapidly as we intend, our failure to profitably operate company-owned or managed clinics, our inability to identify and recruit enough qualified chiropractors and other personnel to staff our clinics, due in part to the nationwide labor shortage, short-selling strategies and negative opinions posted on the internet which could drive down the market price of our common stock and result in class action lawsuits, our failure to remediate the current or future material weaknesses in our internal control over financial reporting, which could negatively impact our ability to accurately report our financial results, prevent fraud, or maintain investor confidence, and other factors described in our filings with the SEC, including in the section entitled "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2021 filed with the SEC on March 14, 2022 and subsequently-filed current and quarterly reports.. Words such as, "anticipates," "believes," "continues," "estimates," "expects," "goal," "objectives," "intends," "may," "opportunity," "plans," "potential," "near-term," "long-term," "projections," "assumptions," "projects," "guidance," "forecasts," "outlook," "target," "trends," "should," "could," "would," "will," and similar expressions are intended to identify such forward-looking statements. We qualify any forward-looking statements entirely by these cautionary factors. We assume no obligation to update or revise any forward-looking statements for any reason or to update the reasons actual results could differ materially from those anticipated in these forward-looking statements, even if new information becomes available in the future. Comparisons of results for current and any prior periods are not intended to express any future trends or indications of future performance, unless expressed as such, and should only be viewed as historical data.

#### **Business Structure**

The Joint Corp. is a franchisor of clinics and an operator of clinics in certain states. In Arkansas, California, Colorado, District of Columbia, Florida, Illinois, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, New Jersey, New York, North Carolina, Oregon, Pennsylvania, Rhode Island, South Dakota, Tennessee, Washington, West Virginia and Wyoming, The Joint Corp. and its franchisees provide management services to affiliated professional chiropractic practices.



#### The Joint

Our mission is to improve quality of life through routine and affordable chiropractic care.

The Joint is revolutionizing care by making it affordable, convenient and accessible.

Leadership Culture Chiropractic



#### Performance Overcomes Macroeconomic Pressures

18%

Increase in system-wide sales Q3 2022 over Q3 2021

6%

Increase in comp sales<sup>1</sup> for all clinics >13 months in operation Q3 2022 over Q3 2021

2%

Increase in comp sales<sup>1</sup> for all clinics >48 months in operation Q3 2022 over Q3 2021

	Q3 2022	Q3 2021
Revenue	\$26.6M	\$21.0M
Operating Income	\$500k	\$1.3M
Net Income	\$491k	\$1.9M
Adjusted EBITDA <sup>2</sup>	\$3.1M	\$3.3M

Unrestricted cash \$10.3M at Sept. 30, 2022, compared to \$19.5M at December 31, 2021,

reflecting continued investment strategy

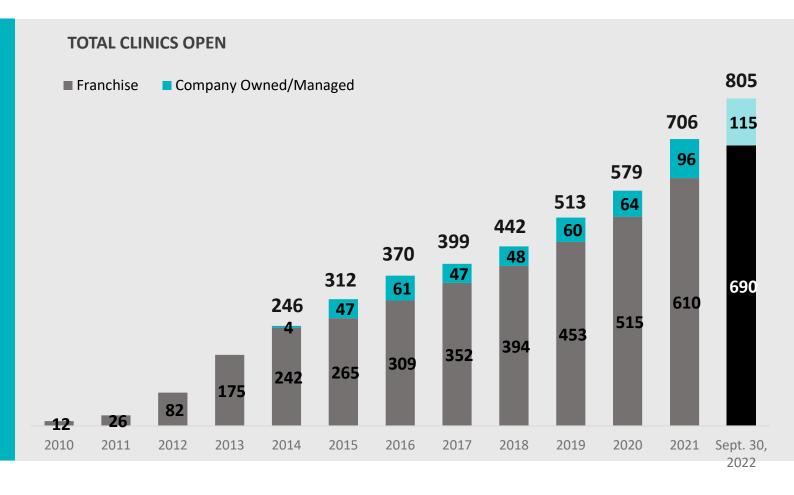


<sup>1</sup>Comparable sales include only the sales from clinics that have been open at least 13 or 48 full months and exclude any clinics that have permanently closed.

<sup>&</sup>lt;sup>2</sup> Reconciliation of Adjusted EBITDA to GAAP earnings is included in the Appendix.

### Opened 38 Clinics in Q3 2022, Up from 33 in Q3 2021

	Q3 2021	Q3 2022
Franchise Licenses Sold	44	12
Total New Franchised Clinics Opened	28	33
Greenfield Clinics Opened	5	5
Franchised Clinics Acquired, Net	0	3
Clinics in Development	295	252



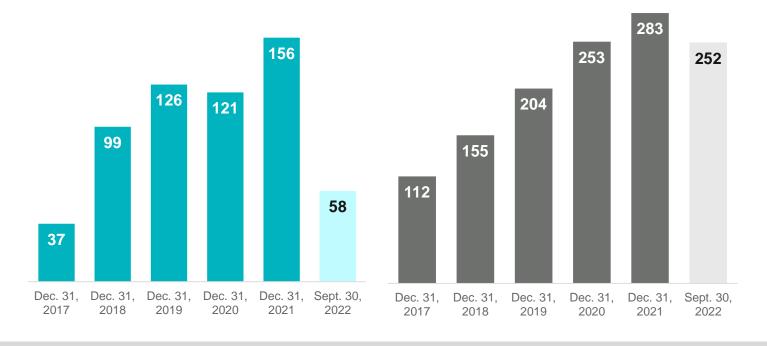


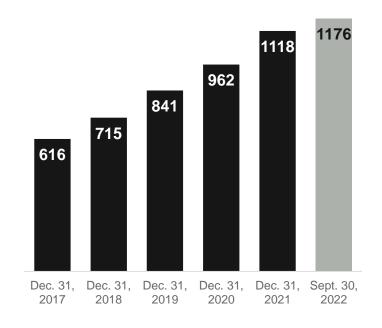
## Pipeline for Clinic Openings Remains Strong



#### Clinics in Active Development<sup>1</sup>

#### Gross Cumulative Franchise Licenses Sold<sup>1</sup>





62% sold by RDs in Q3 2022

69% of clinics supported by 19 RDs as of Sept. 30, 2022

RDs cover 55% of Metropolitan Statistical Areas (MSAs) as of Sept. 30, 2022



<sup>1</sup> Of the 1,176 franchise licenses sold as of September 30, 2022, 252 are in active development, 690 are currently operating and the balance represents terminated/closed licenses.

Marketing Co-ops:
The Joint is the
Official Chiropractor
for Professional and
Collegiate Athletic
Organizations

























As of 9/30/202











### Q3 2022 Financial Results

\$ in M <sup>1</sup>	Q3 2022	Q3 2021	Differe	nces
Revenue • Corporate clinics • Franchise fees	\$26.6 15.8 10.8	\$21.0 11.6 9.4	\$5.6 4.2 1.4	27% 36% 15%
Cost of revenue	2.5	2.3	0.2	8%
Sales and marketing	3.5	2.9	0.6	23%
Depreciation and amortization	2.0	1.7	0.3	21%
G&A	18.1	12.8	5.3	41%
Operating Income	0.5	1.3	(0.8)	(63)%
Tax Expense/(Benefit)	(0.0)	(0.6)	0.6	100%
Net Income	0.5	1.9	(1.4)	(75)%
Adj. EBITDA <sup>2</sup>	3.1	3.3	(0.2)	(5)%



<sup>&</sup>lt;sup>1</sup> Due to rounding, numbers may not add up precisely to the totals.

<sup>&</sup>lt;sup>2</sup> Reconciliation of Adjusted EBITDA to GAAP earnings is included in the Appendix.

## YTD 2022 Financial Results as of Sept. 30, 2022

\$ in M¹	First 9 Mos. 2022	First 9 Mos. 2021	Differ	ences
Revenue	\$74.1 42.9 31.2	\$58.8 32.5 26.2	\$15.3 10.4 4.9	26% 32% 19%
Cost of revenue	7.2	6.1	1.1	18%
Sales and marketing	10.7	8.5	2.2	25%
Depreciation and amortization	5.3	4.3	1.1	25%
G&A	50.1	34.5	15.5	45%
Operating Income	0.8	5.3	(4.5)	(85)%
Tax Expense/(Benefit)	0.1	(1.6)	1.7	(106)%
Net Income	0.6	6.9	(6.3)	(91)%
Adj. EBITDA <sup>2</sup>	7.5	10.5	(3.0)	(28)%



<sup>&</sup>lt;sup>1</sup> Due to rounding, numbers may not add up precisely to the totals.

<sup>&</sup>lt;sup>2</sup> Reconciliation of Adjusted EBITDA to GAAP earnings is included in the Appendix.

# Tightening 2022 Financial Guidance

\$ in M	2021 Actual	2022 Low Guidance	2022 High Guidance
Revenues	\$80.9	\$100.0	\$102.0
Adjusted EBITDA <sup>1</sup>	\$12.6	\$11.5	\$12.5
New Franchised Clinic Openings	110	110	130
New Company-owned/Managed Clinics <sup>2</sup>	32	30	40



<sup>&</sup>lt;sup>1</sup> Reconciliation of Adjusted EBITDA to GAAP earnings is included in the appendix.

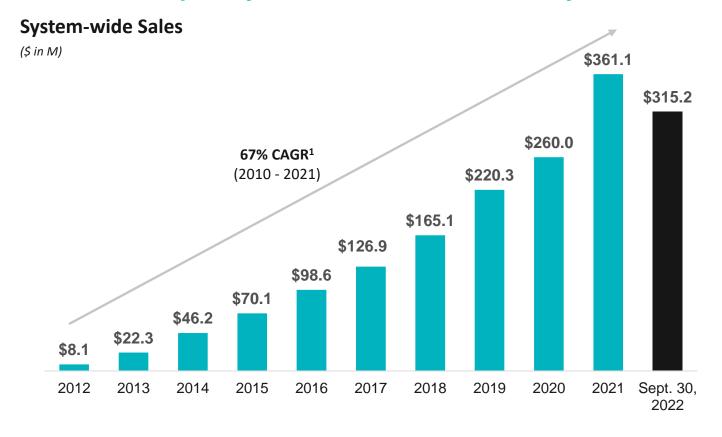
<sup>&</sup>lt;sup>2</sup> Through a combination of both greenfields and buybacks.

### Driving Long-term Stakeholder Value

People will continue to seek more noninvasive, holistic ways to manage their pain.

We'll be there to treat them.

#### The Joint Corp. 11-yr. CAGR 67%<sup>1</sup> vs. Industry CAGR 5.4%<sup>2\*</sup>





<sup>1</sup> For the period ended Dec. 31, 2021 | <sup>2</sup> June 2021 Kentley Insights Chiropractic Care Market Research Report

#### Performance Metrics and Non-GAAP Measures

This presentation includes commonly discussed performance metrics. System-wide sales include sales at all clinics, whether operated by the company or by franchisees. While franchised sales are not recorded as revenues by the company, management believes the information is important in understanding the company's financial performance, because these sales are the basis on which the company calculates and records royalty fees and are indicative of the financial health of the franchisee base. Comp sales include the sales from both company-owned or managed clinics and franchised clinics that in each case have been open at least 13 full months and exclude any clinics that have closed.

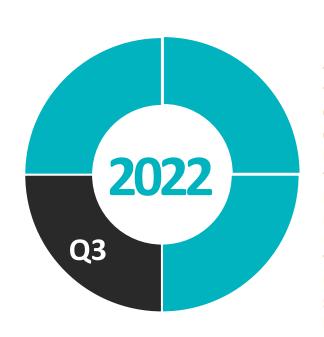
This presentation includes non-GAAP financial measures. EBITDA and Adjusted EBITDA are presented because they are important measures used by management to assess financial performance, as management believes they provide a more transparent view of the Company's underlying operating performance and operating trends than GAAP measures alone. Reconciliations of net loss to EBITDA and Adjusted EBITDA are presented where applicable. The Company defines EBITDA as net income/(loss) before net interest, tax expense, depreciation, and amortization expenses. The Company defines Adjusted EBITDA as EBITDA before acquisition-related expenses, bargain purchase net gain, gain/(loss) on disposition or impairment, and stock-based compensation expenses.

EBITDA and Adjusted EBITDA do not represent and should not be considered alternatives to net income or cash flows from operations, as determined by accounting principles generally accepted in the United States, or GAAP. While EBITDA and Adjusted EBITDA are frequently used as measures of financial performance and the ability to meet debt service requirements, they are not necessarily comparable to other similarly titled captions of other companies due to potential inconsistencies in the methods of calculation. EBITDA and Adjusted EBITDA should be reviewed in conjunction with the Company's financial statements filed with the SEC.



## Q3 2022 Segment Results as of Sept. 30, 2022

\$ in 000s



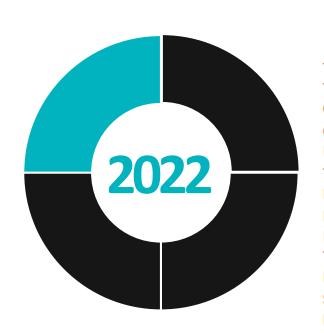
Total Revenues
Total Operating Costs
Operating Income (Loss)
Other Income (Expense), net
Loss Before Income Tax Expense
Total Income Taxes
Net Income (Loss)
Net Interest
Income Taxes
<b>Total Depreciation and Amortization Expense</b>
EBITDA
Stock Based Compensation Exp
Bargain Purchase Gain
Loss on Disposition/Impairment
Acquisition Expenses
Adjusted EBITDA

Corporate Clinics		anchise erations	allocated orporate	The Joint Consolidated				
\$ 15,836 (16,128)	\$	10,765 (5,570)	\$ 1 (4,404)	\$	26,603 (26,103)			
 (292)		5,196	 (4,403)		500			
 (1)		_	 (24)		(25)			
 (293)		5,196	(4,427)	475				
-		-	(16)		(16)			
(293)		5,196	(4,412)		491			
1		-	24		25			
-		-	(16)		(16)			
 1,737		189	86		2,012			
 1,445		5,385	(4,318)		2,512			
-		-	306		306			
-		-	-		-			
264		-	0		264			
 -		-	47		47			
1,709		5,385	(3,965)	3,129				



## YTD 2022 Segment Results as of Sept. 30, 2022

\$ in 000s



Total Revenues
Total Operating Costs
Operating Income (Loss)
Other Income (Expense), net
Income (Loss) Before Income Tax Expense
Total Income Taxes
Net Income (Loss)
Net Interest
Income Taxes
Total Depreciation and Amortization Expense
EBITDA
Stock Based Compensation Exp
Bargain Purchase Gain
(Gain) Loss on Disposition/Impairment
Acquisition Expenses
Adjusted EBITDA

Corporate Clinics	Franchise Operations	Unallocated Corporate	The Joint Consolidated				
\$ 42,937 (43,354)	\$ 31,160 (17,356)	\$ 2 (12,591)	\$ 74,099 (73,302)				
(417)	13,804	(12,589)	797				
(4)	-	(57)	(61)				
(421)	13,804	(12,646)	737				
_	-	107	107				
(421)	13,804	(12,753)	630				
4	-	57	61				
-	-	107	107				
4,543	549	249	5,341				
4,126	14,353	(12,340)	6,139				
-	-	970	970				
-	-	-	-				
360	-	0	360				
		78	78				
4,486	14,353	(11,292)	7,547				



#### GAAP – Non-GAAP Reconciliation

\$ in 000s

	Quarter Ending Quarter Ending Quarter Ending Quarter Ending								Quarter Ending Quarter Ending Quarter Ending									
		03/31/2021		06/30/2021		09/30/2021		12/3 <b>1/</b> 2021			03/31/2022		06/30/2022		09/30/2022			
	Q	(1-21	(	Q2-21	(	Q3-21	(	Q4-21	FY21	(	Q1-22	(	Q2-22		Q3-22	Q4-22	F	Y22
Total Revenue		17,548		20,219		20,992		22,101	80,860		22,439		25,057		26,603	-	7	4,099
Total Cost of Revenue		1,765		2,039		2,300		2,410	8,514		2,313		2,427		2,490	-		7,230
Gross Profit	\$	15,783	\$	18,180	\$	18,691	\$	19,691	\$72,346	\$	20,126	\$	22,630	\$	24,113	\$ -	\$6	6,869
Sales & Marketing		2,489		3,133		2,882		2,921	11,424		3,287		3,840		3,539	-	1	0,667
Depreciation/Amortization Expense		1,170		1,443		1,662		1,814	6,089		1,629		1,700		2,012	-	!	5,341
Other Operating Expenses		10,186		11,611		12,812		14,936	49,546		15,379		16,589		18,056	-	5	0,023
Total Other Income (Expense)		13		25		(13)		(29)	(4)		(23)		(48)		(30)	-		(101)
Total Income Taxes		(364)		(666)		(614)		351	(1,293)		13		109		(16)	-		107
Net Income (Loss)	\$	2,315	\$	2,684	\$	1,937	\$	(360)	\$ 6,576	\$	(206)	\$	345	\$	491	\$ -	\$	630
Net Interest		22		16		16		16	70		16		19		25	-		61
Income Taxes		(364)		(666)		(614)		351	(1,293)		13		109		(16)	-		107
Depreciation and Amortization Expense		1,170		1,443		1,662		1,814	6,089		1,629		1,700		2,012	-	!	5,341
EBITDA	\$	3,142	\$	3,477	\$	3,001	\$	1,821	\$11,441	\$	1,453	\$	2,174	\$	2,512	\$-	\$	6,139
Stock Based Compensation		246		284		297		229	1,056		324		340		306	-		970
Bargain Purchase Gain		-		-		-		-	-		-		-		-	-		-
(Gain) Loss on Disposition/Impairment		65		(44)		(4)		10	27		-		89		264	-		353
Acquisition Expenses		6		39		3		20	69		(0)		32		47	-		78
Adjusted EBITDA	\$	3,459	\$	3,756	\$	3,297	\$	2,080	\$12,593	\$	1,783	\$	2,635	\$	3,129	\$-	\$	7,547



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