# veritone

# Investor Presentation

August 2024



### Forward-Looking Statements & Disclaimers

This presentation of Veritone, Inc. (the "Company") contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 that involve substantial risks and uncertainties. Without limiting the generality of the foregoing, words such as "anticipates," "believes," "could," "estimates," "continue," "can," "may," "confident", "outlook", "plans," "potential," "projects," "seeks," "should," "will," "would," or similar expressions and the negatives of those expressions may identify forward-looking statements, although not all forward-looking statements contain these identifying words. We may not actually achieve the plans, intentions or expectations disclosed in our forward-looking statements, and you should not place undue reliance on our forward-looking statements. Actual results or events could differ materially from the plans, intentions and expectations disclosed in the forward-looking statements we make. The forward-looking statements contained in this presentation reflect our current views with respect to future events.

Forward-looking statements represent our management's beliefs and assumptions only as of the date of this presentation. We have included important factors in the cautionary statements included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2023, our Quarterly Report on Form 10-Q for the quarter ended June 30, 2024, and other periodic reports that we have filled and may in the filled provided for the SEC"), particularly in the Risk Factors sections, that we believe could cause actual results or events to differ materially from the forward-looking statements that we make. Those factors include, but are not limited to: our ability to expand our aiWARE SaaS business; declines or limited growth in the market for AI-based software applications and concerns over the use of AI that may hinder the adoption of AI technologies; our requirements for additional capital and liquidity to support our operations, our business growth, service our debt obligations and refinance maturing debt obligations, and the availability of such capital on acceptable terms, if at all; our reliance upon a limited number of key customers for a significant portion of our revenue; declines in customers' usage of our products and other offerings; our ability to realize the intended benefits of our acquisitions, divestitures, and other planned or ongoing cost-saving measures, including our ability to successfully integrate our recent acquisition of Broadbean; our identification of existing material weaknesses in our internal control over financial reporting; fluctuations in our results over time; the impact of seasonality on our business; our ability to enhance our growth, including through acquisitions and expansion into international markets; our ability to enhance our existing products and introduce new products that achieve market acceptance and keep pace with technological developments; actions by our competitors, partners and othe

Before you invest, you should read our Annual Report on Form 10-K for the fiscal year ended December 31, 2023, Quarterly Reports on Form 10-Q and the other documents we have filed and may in the future file with the SEC for more complete information about the Company. You may obtain these documents for free on our website or by visiting EDGAR on the SEC website at www.sec.gov.

In addition to our financial results presented in accordance with generally accepted accounting principles in the United States ("GAAP"), this presentation also includes certain non-GAAP financial measures. Tables detailing the items excluded from these non-GAAP financial measures and reconciling such non-GAAP financial measures with the most directly comparable GAAP financial measures are included in the Appendix.

We have provided these non-GAAP financial measures because management believes such information to be important supplemental measures of performance that are commonly used by securities analysts, investors and other interested parties in the evaluation of companies in its industry. Management also uses this information internally for forecasting and budgeting.

These non-GAAP financial measures should not be considered as an alternative to net income (loss), operating income (loss) or any other financial measures so calculated and presented, nor as an alternative to cash flow from operating activities as a measure of liquidity. Other companies (including our competitors) may define these non-GAAP measures differently. These non-GAAP measures may not be indicative of our historical operating results or predictive of potential future results. Investors should not consider these non-GAAP financial measures in isolation or as a substitute for analysis of our results reported in accordance with GAAP.

This presentation also contains information using industry publications that generally state that the information contained therein has been obtained from sources believed to be reliable, but such information may not be accurate or complete. While we are not aware of any misstatements regarding the information from these industry publications, we have not independently verified any of the data from third-party sources nor have we ascertained the underlying economic assumptions relied on therein.



# The enterprise AI company that makes humans even better.

Veritone is a leading enterprise AI software, applications and services provider with one mission – to advance the capabilities of AI to empower people to do more than they ever thought possible.

Founded in

NASDAQ:

Employees:

Software Products & Services Customers:

2014

**VERI** 

620+

3,437<sup>\*</sup>

# Earnings Results Snapshot

**Key indicators in 2Q24**<sup>(1)</sup>

### **Financials**

\$31.0M

2Q24 Total Revenue \$15.6M

2Q24 Software Products & Services Revenue \$46.0M

Cash & Cash Equivalents as of 6/30/2024<sup>(2)</sup>

### **KPIs**

3,437

2Q24 Total Software Products & Service Customers<sup>(3)</sup> \$67.9M

2Q24 Annual Recurring Revenue >90%

2Q24 Gross Revenue Retention<sup>(3)</sup>



For definitions and more information, see the Supplemental Financial Information and applicable reconciliations slides in the Appendix.

<sup>2)</sup> Including approximately \$39.3 million of cash received from Managed Services clients for future payments to vendors.

<sup>(3)</sup> As of June 30, 2024.

# Recent Business Highlights

**MAY** 14

# Veritone Announces Strategic Partnership with Creative Artists Agency for the Launch of the CAAvault

Announced a strategic partnership with Creative Artists Agency (CAA), the world's leading entertainment and sports agency, to power theCAAvault, an industry-leading synthetic media vault conceived by CAA to serve the entertainment community. As the technical launch partner for theCAAvault, Veritone is ingesting, organizing, and storing the digital talent assets, driving industry-wide innovation and delivering positive, ethical use of AI for the entertainment industry.

**JUL** 02

# Veritone Announces Multi-Year Agreement with Tennis Australia to Expand Access to Premium Tennis Content

Announced a content licensing agreement with Tennis Australia, the governing body of tennis in Australia and host of the prestigious Australian Open, one of the sport's four annual Grand Slam® tournaments.

**AUG** 01

# **Veritone Appoints Gus Hunt as Public Sector Advisor**

Announced the appointment of Gus Hunt as an advisor for its public sector division. Hunt, a renowned technology and intelligence expert and former Chief Technology Officer for the U.S. Central Intelligence Agency (CIA), will provide strategic guidance to help Veritone enhance and expand its AI offerings for government and public sector clients.

**AUG** 06

# Veritone Expands its Approved Applications with the Executive Office of the U.S. Attorneys

Announced the expansion of its Authorization to Operate (ATO) with the Executive Office of the U.S. Attorneys (EOUSA), a subagency of the Department of Justice (DOJ) representing the federal government in court. The ATO now includes Veritone's Illuminate, Track, Redact − components of Veritone's Intelligent Digital Evidence Management System (iDEMS) − and Automate Studio, in addition to its current aiWARE™ for Relativity integration.

**AUG** 08

### Veritone Announces Strategic Collaboration Agreement with Amazon Web Services to Unlock AI at Scale

Announced a three-year strategic collaboration agreement (SCA) with Amazon Web Services (AWS) that will leverage Veritone's and AWS' unique strength to accelerate cloud-native enterprise AI and generative AI innovation for new and existing customers in the media, entertainment, sports, talent acquisition and public sectors.

# Veritone's Growth Drivers



# DOUBLE DOWN ON CORE VERTICALS

- Deepen exposure to industries we serve
- Leverage track record of AI partner model success to increase market share
- Grow our diverse customer and revenue base



# CAPITALIZE ON DATA & INTEGRATION CAPABILITIES

- Deliver product ecosystem designed to drive operational efficiencies, accelerate decision making and increase profitability
- Market ability to integrate and orchestrate disparate data and workflows



# UNLOCK THE POTENTIAL OF EXISTING CUSTOMERS

- Showcase expanding market applications of solutions across core verticals to existing customers
- Upsell additional volume to current customers
- Cross-sell expanding use cases
- Convert trial customers, particularly in Public Sector to long-term customers



# HARNESS EXPANDING MARKET OPPORTUNITY

- Expand our offerings to meet the demands of increasing spend and use cases of AI within enterprises
- Global AI market expected to grow at 19% CAGR and reach ~\$900B by 2026<sup>(1)</sup>





















































Empowering a

partner &

customer

ecosystem.

rapidly growing



















alteryx



UBER



























































# Investment Highlights



Large & Growing Enterprise AI Market



A Leading Operating System and applications for Artificial Intelligence (AI) Driving Enterprise AI Transformation



Focused Growth and Pathway Towards Profitability Through Strategic and Organic Opportunities



Critical Enterprise Solutions with Growing, and Attractive, Blue Chip Customer Base



Founder-Led Entrepreneurial Management Team with Extensive Experience in Building "Data-Centric" Businesses



Attractive Financial Model and High Gross Margins



# One platform. Endless possibilities.

Our aiWARE platform is the foundation upon which Veritone delivers human-centered AI solutions that enable customers to acquire, analyze, and act on hard-to-reach data, transforming it into actionable intelligence and do more than what was previously humanly possible

### **Build**

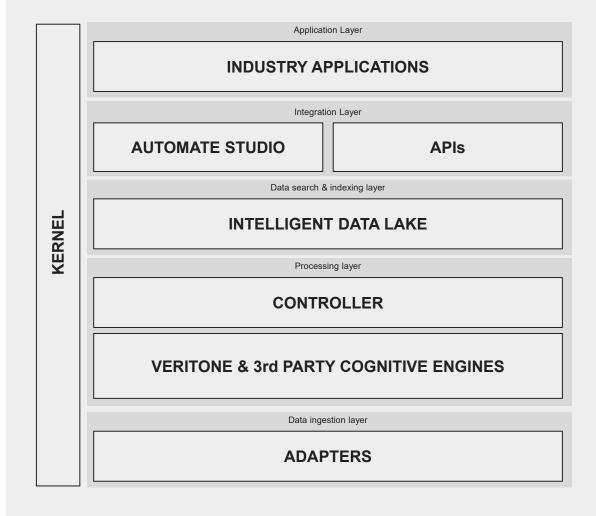
AI-powered solutions and applications faster and costeffectively

### **Accelerate**

AI enterprise implementation and adoption, increasing operational efficiency

### Leverage

a vast ecosystem of proprietary and third-party AI models with minimal integration costs





# A decade of leading the way

- Acquires Machine Box; company exceeds 300 full-time employees
- aiWARE applications include IDentify, Redact and Attribute
- · Acquires Performance Bridge Media
- Acquires Wazee Digital
- First \$1M quarter for aiWARE
- · Anaheim PD becomes first government agency to use aiWARE; launch first GovCloud (AWS) environment for U.S. government agency use

2020 2019

Launches SPORTX: multi-lingual synthetic voice offering becomes available

**USPTO** issues three patents to

Veritone

**ROI** Media becomes Veritone Media

Series B financing complete, acquires ROI Media

2014

2016

- Veritone CMS;
  - Veritone Collection;
  - · Veritone Admin; and
  - Veritone Discovery launch

· aiWARE launched on Microsoft Azure GovCloud

2018

· Initial Public Offering on

 Veritone aiWARE<sup>TM</sup> established

NASDAQ

2017

 aiWARE receives FedRAMP authorization Al that up-levels people, ommunities businesses and communities

2023 2022 2021

Launches GenAI: Veritone acquires **Broadbean** and forms Veritone Hire

Launches AI Consulting &

**Services Group** 

10

· Veritone acquires **PandoLogic** 

### Public Sector

# Target Market Verticals

Enterprise

### **Media & Entertainment**

### **CREATE**

Automated content creation, interactive storytelling and real-time content to scale reach

### **MANAGE**

Save resources with AI-powered digital asset management and metadata tagging

### **MONETIZE**

Unlock revenue generation and business opportunities from content through licensing marketplace and world-class services team

### Hire

### **ATTRACT**

Automate and optimize the job advertising process with AI-enabled talent acquisition technology to reach candidates at scale and maximize recruitment ROI

### **ENGAGE**

Streamline your screening process with conversational AI and applicant ranking

### **COMPLY**

Source diverse talent at scale and meet OFCCP requirements with end-to-end compliance recruitment management

### **Public Sector**

### **DEPLOY**

Suite of AI-enabled solutions enables fast and systematic evidence discovery and helps identify regulatory compliance risks

### **AUTOMATE**

Remove the manual processing of text, audio and video content to enable analysis and accelerate redaction processes

### **EXTRACT**

Surface actionable intelligence to drive greater efficiencies, minimize expense and deliver superior outcomes

Demonstrated differentiation and product market fit combined with a robust partner ecosystem enables ongoing disruption and expansive market opportunities.



# From clips and content to real value and revenue.

Veritone Media & Entertainment empowers leaders in media, entertainment, sports and broadcast to unlock human potential through AI solutions, services and technologies. Creators, advertisers, podcasters, producers, broadcasters, managers, editors, and sports and entertainment rights holders use Veritone's industry-leading AI to reach more eyes, ears, minds and hearts and share great content with the world.



### **DATA INSIGHT**

Gain value from video, audio, images, text, and data through metadata extraction, search, and visualization, enhancing customer support and system integrations



### **MEDIA INTELLIGENCE**

Provide proof-of-performance metrics for broadcast-to-web attribution while tracking all of your content to make it easier to reuse, provide airchecks and validate sponsorships



### LICENSING SERVICES

Our team of experts use proprietary AI technology to help find footage and navigate rights and clearances for content buyers and rights holders



### **CONTENT MANAGEMENT & MONETIZATION**

Unlock the full potential of your content efforts with AI-powered DAM and synthetic voice creation



### **AGENCY SERVICES**

Leverage a team of experts using AI technology to maximize the performance of audio advertising and influencer marketing campaigns



### + + + HIRING SOLUTIONS

Increase the number of qualified applicants, decrease the time to find and hire the best candidates, while removing inefficient HR processes

### **SELECTED CUSTOMERS**









































### **SELECTED PARTNERS**















# AI that helps people find more great people.

Veritone Hire is redefining recruiting and talent acquisition by combining global job distribution tools with programmatic advertising AI technology to optimize customers' recruiting strategies, reduce their costs, improve efficiency and positively impact the most important asset in an organization — its people.



### **JOB POSTING** DISTRIBUTION

Automatically post job ads to job boards, search engines and social media channels all in one place, with seamless integrations into over 100 ATS partners



### **PROGRAMMATIC JOB ADVERTISING**

Optimize individual ads or full campaigns with AI to help you maximize your ROI by increasing candidate volume while reducing wasted ad spend



### CANDIDATE ENGAGEMENT **& SCREENING**

Streamline your screening process by leveraging conversational AI to engage and screen candidates postapply, all within your ATS



### + + DIVERSITY & **QQQ** COMPLIANCE

Source diverse talent at scale using programmatic technology to place and optimize your job ads on a network of diversity job sites, offering guaranteed reach

### **SELECTED CUSTOMERS**















### **SELECTED PARTNERS**















# Less taskwork. More time to serve.

Veritone's Intelligent Digital Evidence Systems ("iDEMS"), is one of the industry's first cloud-based digital evidence management solutions that integrates AI to help public safety and judicial agencies accelerate investigations. iDEMS combines Veritone's market-leading public sector solutions so the people at work in law enforcement, government and public safety can streamline manual identification and redaction efforts and accelerate audio and video processing with intelligent automation. Less time on repetitive tasks allows departments more time to focus on what matters - leading and protecting the communities they serve.



### **DATA INSIGHT**

Gain value from video, audio, images, text, and data through metadata extraction, search, and visualization, enhancing customer support and system integrations



### **BIOMETRIC IDENTIFICATION**

Authenticate users, identify callers and suspects by recognizing voices and faces in videos, images, and calls



### +\tau+\tau+ HIRING SOLUTIONS

Increase the number of qualified applicants, decrease the time to find and hire the best candidates, while removing inefficient HR processes



### X REDACTION

Save time and costs while freeing up valuable resources by using Veritone AI to automate the redaction of sensitive information within audio, video and image-based evidence



### TRANSCRIPTION & TRANSLATION

Legal and contact center teams, automate manual work with near-realtime transcription and translation of any data source



### ¬ PERSON-OF-INTEREST TRACKING

Track persons of interest across video files regardless of source without using personal identifiable information (PII)

### **SELECTED CUSTOMERS**

























### **SELECTED PARTNERS**

Deloitte.























# Financial Update



# 2Q24 Financial Highlights

### \$ in Millions







**Gross Revenue Retention**(1)

>90%



Total Software Products & Services Customers<sup>(1)</sup>

3,437



Revenue CAGR (2017-2024E)(2)

+33%



<sup>\*2</sup>Q 2023 calculated on a Pro Forma basis; for definitions and more information, see the Supplemental Financial Information and applicable reconciliations slides in the Appendix.

As of June 30, 2024.

<sup>2)</sup> Financial results for the period ending 6/30/2024 include contribution from PandoLogic starting in 9/14/2021 and contribution from Broadbean starting in 6/13/2023. Revenue estimates represent the midpoint of Management's Guidance Range provided August 8, 2024.

# Quarterly Key Performance Indicators

\$ in Thousands	Three Months Ended June 30, 2024	Three Months Ended June 30, 2023*	Percent Change
Revenue	\$30,992	\$27,967	11%
Loss from Operations	\$(17,662)	\$(28,180)	(37)%
Net Loss	\$(22,231)	\$(23,296)	(5)%
Non-GAAP Gross Profit <sup>(1)</sup>	\$24,412	\$20,202	21%
Non-GAAP Net Loss <sup>(1)</sup>	\$(6,850)	\$(13,026)	(47)%

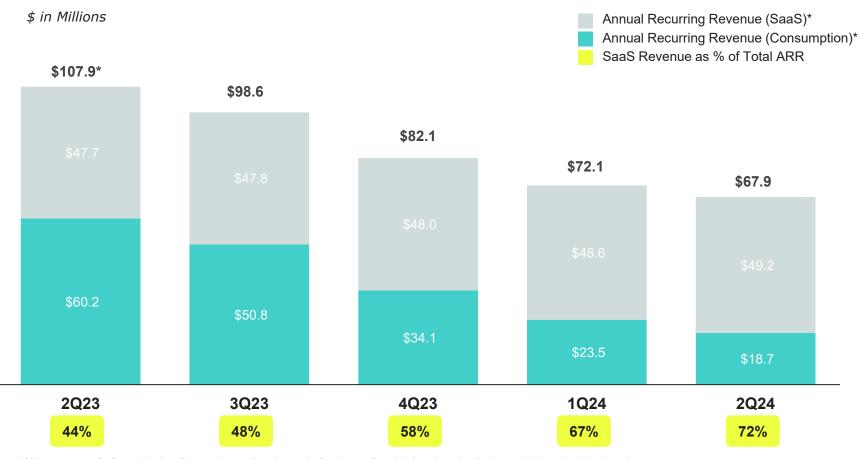
<sup>\*</sup> Calculated on a Pro Forma basis; for definitions and more information, see the Supplemental Financial Information and applicable reconciliation slides in the Appendix.



<sup>(1)</sup> See Appendix for reconciliation of Non-GAAP Gross Profit to Loss from Operations and Non-GAAP Net Loss to Net Loss.

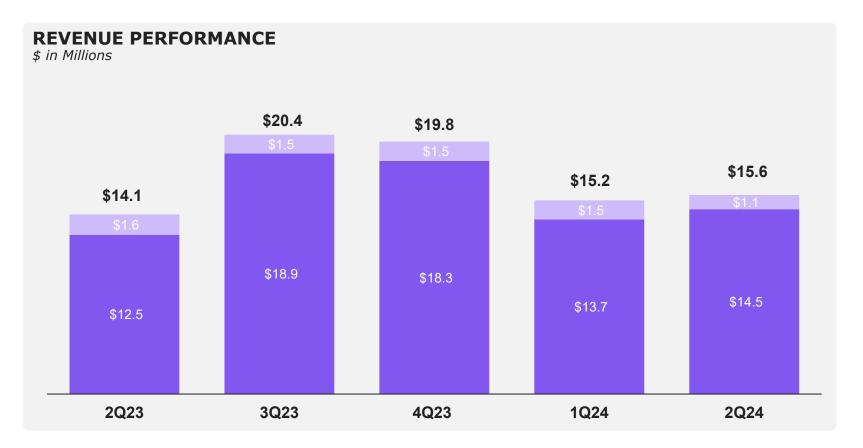
## Diverse Revenue Mix

SaaS and consumption-based sales model provides earnings stability and flexibility to contract with companies of various sizes and preferences across industries.



3%
YoY Increase
Annual Recurring Revenue (SaaS)\*

# Software Products & Services



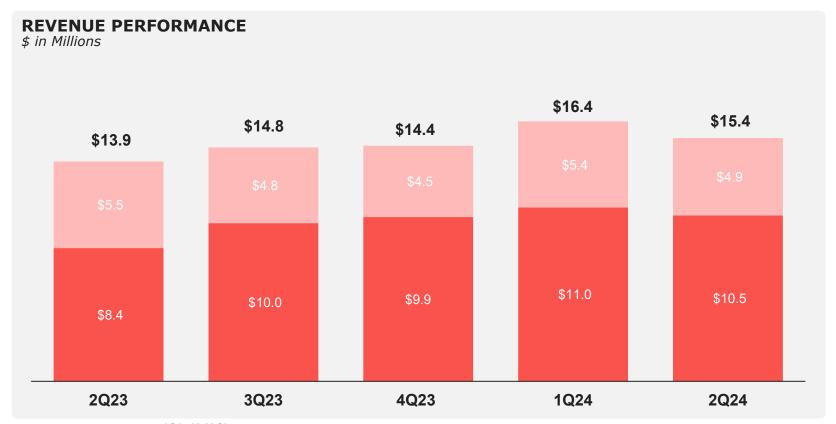
### 2Q24 YoY Change



### **2Q HIGHLIGHTS**

- Revenue of \$15.6 million, increased 11% YoY largely driven by the 2Q23 acquisition of Broadbean, partially offset by the decline in legacy Veritone Hire revenue, including Amazon.
- New bookings of \$14.0
  million, up 67% YoY from \$8.4
  million driven by an increase in
  subscription-based customer
  bookings.
- Total ARR (SaaS and Consumption) of \$67.9 million from 3,437 Total Software Products & Services Customers, including ARR (SaaS) of \$49.2 million, representing 72% of total ARR, from subscription-based customers.

# Managed Services



2Q24 YoY Change



<sup>(1)</sup> Avg billings per active Managed Services customer for each quarter reflects the average quarterly billings per active Managed Services customer over the twelve-month period through the end of such quarter for Managed Services clients that are active during such quarter.

### **2Q HIGHLIGHTS**

- Revenue of \$15.4 million, increased 11% YoY.
- Average billings per active Managed Services customer of \$727,000<sup>(1)</sup>, improving 26% from 2Q23.
- Managed Services benefits from advertising revenue with non-GAAP margins in excess of 90%.

# **Balance Sheet Summary**

\$ in Thousands	As of June 30, 2024	As of June 30, 2023
Cash and Cash Equivalents	\$46,024	\$62,674
Current Assets	\$141,910	\$152,422
Total Assets	\$321,802	\$355,922
Current Liabilities	\$175,139	\$161,340
Total Liabilities	\$327,496	\$316,869
Stockholders' Equity	\$(5,694)	\$39,053
Common Shares Outstanding <sup>(1)</sup>	37,964,361	36,899,862



# Appendix



# 3Q24 and FY24 Guidance

### Revenue and Non-GAAP Net Loss

\$ in Thousands	3Q24 E
Revenue	34,500
Non-GAAP Net Loss <sup>(1)</sup>	(3,300)

\$ in Thousands	FY24 E
Revenue	139,000
Non-GAAP Net Loss <sup>(2)</sup>	(13,000)

<sup>(1)</sup> See page 24 for reconciliation.



<sup>(2)</sup> See page 25 for reconciliation.

Note: GAAP net loss and non-GAAP net income (loss) figures FY 2024 reflect the midpoint of the Company's financial guidance provided August 8, 2024.

# Quarterly GAAP to Non-GAAP Reconciliation (Unaudited)

\$ in Thousands	2Q23	3Q23	4Q23	1Q24	2Q24	3Q24 E
GAAP net income (loss)	\$ (23,296)	\$ (24,541)	\$ 12,175	\$ (25,198)	\$ (22,231)	\$ (15,365)
Interest expense, net	720	218	704	3,991	4,497	4,065
(Benefit from) provision for income taxes	(1,374)	(977)	(426)	(1,045)	(43)	(500)
Depreciation and amortization	6,389	7,857	5,948	7,502	6,958	7,000
Stock-based compensation expense	2,697	2,032	2,180	1,608	2,139	1,500
Severance and executive transition costs <sup>(1)</sup>	689	785	727	3,850	911	-
Gain on debt extinguishment	-	-	(30,023)	-	(8)	-
Change in fair value of contingent consideration	-	816	817	-	-	-
Gain on sale of energy group	(2,572)	-	-	-	-	-
Foreign currency impact	(1,659)	2,294	393	413	(49)	-
Contribution of business held for sale <sup>(2)</sup>	872	-	(98)	3	(5)	-
Purchase consideration expense <sup>(3)</sup>	237	397	(77)	-	568	-
Acquisition and due diligence-related costs <sup>(4)</sup>	4,271	3,177	872	941	241	-
Non-GAAP net loss	\$ (13,026)	\$ (7,942)	\$ (6,808)	\$ (7,618)	\$ (6,850)	\$ (3,300)

<sup>(1)</sup> Severance and executive transition costs consists of severance and executive transition costs in 2023 and 2024.

Note: GAAP net loss and non-GAAP net loss figures for Q3 2024 reflect the midpoint of the Company's financial guidance provided August 8, 2024.



<sup>(2)</sup> Contribution of business held for sale relates to the net loss for the periods presented for our Energy Group that we divested during 2Q 2023.

<sup>(3)</sup> Purchase consideration expense includes consideration related to acquisitions.

<sup>(4)</sup> For the three months ended June 30, 2024, acquisition and due diligence costs are comprised of professional fees related to our acquisitions and divestitures.

# Annual GAAP to Non-GAAP Reconciliation (Unaudited)

\$ in Thousands	FY20	FY21	FY22	FY23	FY24E
GAAP net loss	\$ (47,876)	\$ (64,672)	\$ (25,557)	\$ (58,625)	\$ (70,200)
Interest expense, net	9	538	4,350	2,448	16,600
(Benefit from) provision for income taxes	76	2,699	2,309	(3,048)	(800)
Depreciation and amortization	6,407	9,410	22,493	26,101	30,000
Stock-based compensation expense	19,539	40,063	19,115	10,826	6,700
Severance and executive transition costs <sup>(1)</sup>	145	349	540	3,644	3,749
Gain on debt extinguishment	-	-	(19,097)	(30,023)	(10)
Warrant expense	102	-	-	-	-
Change in fair value of warrant liability	200	-	-	-	-
Gain on sale of asset	(56)	-	-	-	-
State sales tax reserve	818	306	-	-	-
Stock offering costs	27	-	-	-	-
Lease exit charges <sup>(2)</sup>	16	3,367	-	-	-
Change in fair value of contingent consideration	-	12,074	(22,721)	2,284	-
Gain on sale of energy group	-	-	-	(2,572)	-
Foreign currency impact	-	-	-	(133)	-
Contribution of business held for sale	-	-	-	1,691	-
Purchase consideration expense <sup>(3)</sup>	-	-	-	951	1,000
Acquisition and integration-related costs	-	2,698	2,688	9,125	-
Non-GAAP net income (loss)	\$ (20,593)	\$ 6,832	\$ (15,880)	\$ (37,331)	\$ (13,000)

<sup>(1)</sup> Business realignment, severance and executive transition costs of severance and executive transition costs in 2023, severance and executive search costs in 2022 and 2021 and business realignment and and officer severance costs in 2020.

Note: GAAP net loss and non-GAAP net income (loss) figures for FY 2024 reflect the midpoint of the Company's financial guidance provided August 8, 2024.



<sup>(2)</sup> Lease exit charges consists of charges related to a sublease in 2021 and lease termination charges in 2020.

<sup>(3)</sup> Purchase consideration expense includes consideration related to acquisitions.

# Reconciliation of Non-GAAP Gross Profit to Loss from Operations

\$ in Thousands	As of June 30, 2024	As of June 30, 2023
Loss from operations	\$(17,662)	\$(28,180)
Sales and marketing	\$12,674	\$13,124
Research and development	\$6,645	\$10,519
General and administrative	\$16,765	\$19,025
Amortization	\$5,990	\$5,714
Non-GAAP gross profit	\$24,412	\$20,202



# Second Quarter 2024 Revenue Summary

				2Q24 CHANGE	
\$ in Thousands	2Q23	1Q24	2Q24	Q/Q	Y/Y
Commercial Enterprise					
Software Products & Services	\$12,492	\$13,703	\$14,510	6%	16%
Managed Services	\$13,874	\$16,416	\$15,360	(6)%	11%
Subtotal	26,366	\$30,119	29,870	(1)%	13%
Government & Regulated Industries					
Software Products & Services	\$1,601	\$1,517	\$1,122	(26)%	(30)%
Managed Services	-	-	-	-	-
Subtotal	\$1,601	\$1,517	\$1,122	(26)%	(30)%
Total Sales	\$27,967	\$31,636	\$30,992	(2)%	11%



### **Supplemental Financial Information**

Our customer composition is diverse and includes various segments across our verticals, each with different purchasing trends and pricing models. In order to provide enhanced visibility into our growth composition and broad customer base, we have added ARR as a key metric and defined our customer count methodology.

### **DEFINITIONS**

"Total Software Products & Services Customers" includes Pro Forma Software Products & Services customers as of the end of each respective quarter with net revenues in excess of \$10 and also excludes any customers categorized by us as trial or pilot status. In prior periods, we provided "Ending Software Customers," which represented Software Products & Services customers as of the end of each fiscal quarter with trailing twelve-month revenues in excess of \$2,400 for both Veritone, Inc. and PandoLogic Ltd. and/or deemed by Veritone to be under an active contract for the applicable periods. Total Software Products & Services Customers is not comparable to Ending Software Customers. Total Software Products & Services Customers includes customers based on revenues in the last month of the quarter rather than on a trailing twelve month basis and excludes any customers that are on trial or pilot status with us rather than including customers with active contracts. Management uses Total Software Products & Services Customers are useful to investors because it more accurately reflects our total customers for our Software Products & Services customers inclusive of Broadbean.

"Annual Recurring Revenue (SaaS)" represents an annualized calculation of monthly recurring revenue during the last month of the applicable quarter for all Total Software Products & Services customers, in each case on a Pro Forma basis. In prior periods, we provided "Average Annual Revenue," which was calculated as the aggregate of trailing twelve-month Software Products & Services revenue divided by the average number of customers over the same period for both Veritone, Inc. and PandoLogic Ltd. Annual Recurring Revenue is not comparable to Average Annual Revenue (SaaS). Annual Recurring Revenue (SaaS) includes only subscription-based SaaS revenue, is not averaged among active customers and uses a calculation of recurring revenue as described above instead of annual revenue. Management uses "Annual Recurring Revenue (SaaS)" and we believe Annual Recurring Revenue (SaaS) is useful to investors because Broadbean significantly increases our mix of subscription-based SaaS revenues as compared to Consumption revenues and the split between the two allows the reader to delineate between predictable recurring SaaS revenues and more volatile Consumption revenues.

"Annual Recurring Revenue (Consumption)" represents the trailing twelve months of all non-recurring and/or consumption-based revenue for all active Total Software Products & Services customers, in each case, on a Pro Forma basis. In prior periods, we provided "Average Annual Revenue," which was calculated as the aggregate of trailing twelve-month Software Products & Services revenue divided by the average number of customers over the same period for both Veritone, Inc. and PandoLogic Ltd. Annual Recurring Revenue (Consumption) is not comparable to Average Annual Recurring Revenue (Consumption) includes only non-recurring and/or consumption-based revenue, is not averaged among active customers and uses a calculation of recurring revenue as described above instead of annual revenue. Management uses "Annual Recurring Revenue (Consumption)" and we believe Annual Recurring Revenue (Consumption) is useful to investors because Broadbean significantly increases our mix of subscription-based SaaS revenues as compared to Consumption revenues and the split between the two allows the reader to delineate between predictable recurring SaaS revenues and more volatile Consumption revenues.

"Total New Bookings" represents the total fees payable during the full contract term for new contracts received in the quarter (including fees payable during any cancellable portion and an estimate of license fees that may fluctuate over the term), excluding any variable fees under the contract (e.g., fees for cognitive processing, storage, professional services and other variable services), in each case on a Pro Forma basis.

"Gross Revenue Retention" represents a calculation of our dollar-based gross revenue retention rate as of the period end by starting with the revenue from Software Products & Services Customers as of the three months in the prior year quarter to such period, or Prior Year Quarter Revenue. We then deduct from the Prior Year Quarter Revenue any revenue from Software Products & Services Customers who are no longer customers as of the current period end, or Current Period Ending Software Customer Revenue. We then divide the total Current Period Ending Software Customer Revenue to arrive at our dollar-based gross retention rate, which is the percentage of revenue from all Software Products & Services Customers from our Software Products & Services as of the year prior that is not lost to customer churn. All numbers used to determine Gross Revenue Retention are calculated on a Pro Forma basis.

"Pro Forma Software Revenue" is a non-GAAP measure that represents Software Products & Services revenue on a Pro Forma basis.

"Non-GAAP Gross Profit" is defined as revenue less cost of revenue.

"Non-GAAP Gross Margin" is defined as Non-GAAP gross profit divided by revenue.

### **Note Regarding Pro Forma Information**

"Pro Forma" information provided in this press release represents the historical information of Veritone combined with the historical information of Broadbean (as defined below) for the applicable period on a pro forma basis as if Veritone had acquired Broadbean on January 1, 2022. Veritone completed its acquisition of (i) all of the issued and outstanding share capital of (a) Broadbean Technology Pty Ltd ACN 116 011 959 / ABN 79 116 011 959, a limited company incorporated under the laws of Australia, (b) Broadbean Technology Limited, a limited company incorporated under the laws of England and Wales, (c) Broadbean, Inc., a Delaware corporation and (d) CareerBuilder France S.A.R.L., a limited liability company organized (société à responsabilité limitée) under the laws of France, and (ii) certain assets and liabilities related thereto (the foregoing clauses (i) and (ii) together, "Broadbean") on June 13, 2023 and therefore periods commencing after June 13, 2023 are not presented on a Pro Forma basis.

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Thank you.

