

## DYNATRACE, INC.

### SECURITYHOLDER COMMUNICATION POLICY

The Board of Directors (the “**Board**”) of Dynatrace, Inc. (the “**Company**”) provides to every securityholder the ability to communicate with the Board, as a whole, and with individual directors on the Board through an established process for securityholder communication (as that term is defined by the rules of the U.S. Securities and Exchange Commission) (“**Securityholder Communication**”).

You can contact our Board of Directors by writing to:

Dynatrace, Inc.  
1601 Trapelo Road, Suite 116  
Waltham, MA 02451  
Attn: General Counsel  
United States

Communications to the Board may also be sent to [CorporateSecretary@dynatrace.com](mailto:CorporateSecretary@dynatrace.com).

Please address your communication to the Board as a whole or to one or more individual directors by name.

The Company will forward any such Securityholder Communication to each director to whom such Securityholder Communication is addressed, at the address and in the manner specified by each such director, and to the Chairperson of the Board in his or her capacity as a representative of the Board. The General Counsel of the Company will review these communications and reserves the right not to forward communications if they are deemed inappropriate, consist of individual grievances or other interests that are personal to the party submitting the communication and could not reasonably be construed to be of concern to securityholders or other constituencies of the Company, solicitations, advertisements, surveys, "junk" mail or mass mailings.

Communications from an officer or director of the Company and proposals submitted by securityholders to be included in the Company’s annual proxy statement, pursuant to Rule 14a-8, and director nominations, pursuant to Rule 14a-11, of the Securities Exchange Act of 1934, as amended (and related communications) will not be viewed as a Securityholder Communication. Communications from an employee or agent of the Company will be viewed as Securityholder Communication only if such communications are made solely in such employee’s or agent’s capacity as a securityholder.

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*Adopted by the Board of Directors of Dynatrace, Inc. on July 19, 2019.*