February 25, 2016

CareCloud Announces Expansion Of Its Healthcare Platform To Drive Efficiency and Scalability for Larger Medical Groups

New Capabilities On Multiple Fronts Will Help Practices of All Sizes Get Paid Faster, Simplify Scheduling, Collaborate More Efficiently, and More

LAS VEGAS, Feb. 25, 2016 /PRNewswire/ -- HIMSS16 CONFERENCE & EXPO – CareCloud, a leading provider of modern, cloud-based software and services for medical groups, today announced a series of powerful enhancements to its end-to-end healthcare practice management platform at the HIMSS16 Conference & Expo. Building on continued momentum over the past year, the upgrades offer new capabilities and even greater platform stability, as well as integration with valuable third-party tools, including those from Amazon Web Services (AWS), to meet the complex, evolving needs of modern medical groups.

While of immediate value to medical practices of all kinds, CareCloud's latest platform enhancements will especially help large, multi-site groups better manage their daily workflow and serve their patient populations. The new capabilities span the front-office and back-office, driving greater practice efficiency and profitability. Most impactful to larger groups are the following:

- **CareCloud Patient Payments**, an integrated credit card processing solution that helps practices process payments more efficiently, offer greater payment flexibility to patients, and improve overall patient billing effectiveness. Embedded in the CareCloud system, the solution allows staff to charge credit cards using card readers, administer patient payment plans, and send receipts to patients via text or email.
- A new **Enterprise Scheduling** solution that builds on CareCloud's existing Appointments application with new capabilities to streamline front-office workflow further for groups with more complex scheduling needs. It makes it easy for staff to schedule appointments with multiple components and/or locations, add patients to the practice's waitlist, and customize calendar views based on a host of new configurations.
- The most recent update includes improvements to CareCloud's robust tasking engine, allowing for **even faster and easier collaboration** among providers and staff across the platform's clinical, financial, and administrative applications.

Other additions include expansions to CareCloud's industry-leading Advanced Analytics suite to help practices gain even greater insight into and control over their key performance indicators, and a growing list of partners in CareCloud Connect, the platform's third-party ecosystem that spans apps, services, specialty solutions and clinical connections.

CareCloud's migration to AWS in 2015 also proved to deliver powerful benefits for practices, as well as for CareCloud Connect partners and users. AWS is a highly secure and reliable cloud platform that provides elastic, on-demand infrastructure resources (e.g., virtual servers, databases, storage) that are able to scale with the increasing usage needs of CareCloud's customers. Furthermore, the Amazon API Gateway service, which debuted last September, allows CareCloud to support a virtually unlimited number of transactions for CareCloud Connect partners. Since CareCloud went live with the Amazon API Gateway service, it has fielded more than 2.0 million external Web requests per week.

"Over the past few months, the CareCloud platform has undergone a number of fortifications that is turning it into 'the operating system of healthcare'," said Ken Comeé, CareCloud's Chief Executive Officer. "From easier patient payment processing to a robust analytics engine that is unrivalled among its competitors, CareCloud has become the core around which modern medical practices build their success."

In addition to showcasing the CareCloud platform at HIMSS16, CareCloud is demonstrating telemedicine capabilities, in partnership with CareCloud Connect partner Chiron Health. Chiron Health is a pioneer in telemedicine software for routine patient visits; with this fully integrated solution, practices can not only schedule Chiron Health video visits, but also handle telemedicine visit eligibility verification via direct access to the Chiron Rules Engine® insurance rules database, all within CareCloud's appointment scheduler.

During HIMSS16, February 29-March 4, CareCloud is exhibiting from Booth 274 in the Sands Expo Convention Center. To learn more about CareCloud, visit www.carecloud.com.

About CareCloud

CareCloud is the leading provider of cloud-based revenue cycle management, practice management, electronic health record (EHR), and patient engagement solutions for medical groups. Through its modern, intuitive, and integrated platform, CareCloud is enabling healthcare organizations to achieve operational excellence while enhancing the patient experience. CareCloud complements its own software — known for its user-friendly design — with CareCloud Connect, an integrated partner ecosystem that allows physicians to capitalize effortlessly on best-in-class third party solutions.

CareCloud is helping thousands of physicians increase profitability, streamline workflow, and improve patient care nationwide, and currently manages more than $4 billion in annualized accounts receivables on behalf of its revenue cycle management clients. To learn more about CareCloud, visit www.carecloud.com

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