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# Ingram Micro Expands Onsite Service Availability

## *Opens 17th Service Hub in the U.S.*

IRVINE, Calif.--(BUSINESS WIRE)-- Ingram Micro Commerce & Lifecycle Services today announced the opening of a new U.S. ITAD Service Hub as part of the company's ongoing initiative to bring services closer to its clients.

Already the largest IT Asset Disposition services provider in North America, Ingram Micro's new Richmond, VA facility brings the company's network of North American processing, logistics, and service center locations to 17. Additional locations are slated to open as the year progresses.

IT Asset Disposition plays a critical role in data security. As a fully certified ITAD provider, Ingram Micro ensures that all data-bearing devices are thoroughly sanitized – or destroyed – when they're retired from service.

The Richmond facility, like the five new U.S. facilities opened in 2018, was selected to tighten chain of custody, reduce costs, and speed implementation. This service hub is home base for an ITAD-dedicated Ingram Micro truck as well as technicians and mobile degaussing and shredding equipment to bring point-of-need onsite data sanitization and hard drive destruction services to clients in the greater Richmond area.

"Ingram Micro's focus on collaborative client relationships continues to drive our targeted expansion plans. Each new facility serves to increase efficiency for both current and new clients," said Todd Zegers, vice president ITAD, Commerce & Lifecycle Services. "Facilities are selected with the specific goal of minimizing the need for 3rd party carriers, which in turn shortens lead times, lowers logistics costs, and extends the reach of our direct client-site data erasure and destruction services."

Service scheduling for the Richmond facility is available immediately.

## **About Ingram Micro Commerce & Lifecycle Services**

Ingram Micro Commerce & Lifecycle Services provides supply chain solutions that connect supply and demand. From cross-border fulfillment to dropship and returns management, IT asset disposition, re-marketing, distribution and more, our solutions drive growth across the commerce, technology and mobility markets.

We proudly serve customers ranging from fast-growing brands to Global 2000 enterprises, and are dedicated to facilitating their success through our global warehousing network, world-class technology, strategic partnerships and decades of expertise in the logistics, mobility and ITAD industries. Learn more at [www.ingrammicroservices.com](http://www.ingrammicroservices.com).

## About Ingram Micro Inc.

Ingram Micro helps businesses Realize the Promise of Technology™. It delivers a full spectrum of global technology and supply chain services to businesses around the world. Deep expertise in technology solutions, mobility, cloud and supply chain solutions enables its business partners to operate efficiently and successfully in the markets they serve. Unrivaled agility, deep market insights and the trust and dependability that come from decades of proven relationships all set Ingram Micro apart and ahead. Find more at [www.ingrammicro.com](http://www.ingrammicro.com).

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Mary Couse

[mary.couse@ingrammicro.com](mailto:mary.couse@ingrammicro.com)

Communications Manager, ITAD

Ingram Micro Commerce & Lifecycle Services

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