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# BDO Unibank Renews and Expands Fiserv Relationship to Increase Business Flexibility and Speed to Market

SINGAPORE & BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fisery, Inc.</u> (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that BDO Unibank, the largest bank in the Philippines, has extended and expanded its relationship with Fiserv. BDO Unibank operates in an increasingly competitive market and needs a flexible technology platform that allows new capabilities to be delivered quickly. Based on a positive relationship of more than 18 years with Fiserv, the bank will upgrade to the latest version of the Signature<sup>®</sup> core account processing platform and expand Managed Services from Fiserv.

"We chose to continue and expand our relationship with Fiserv because they have delivered reliable technology that has scaled with our growth, and we are confident they have the technology and expertise to enable us to compete with new financial service players that are entering the market," said Ricardo Martin, Head of Information Technology, BDO Unibank. "The resilient technology allows us to be flexible when responding to customer needs and provide new products quickly and seamlessly."

Signature provides a robust, multicurrency, multichannel banking solution. It offers a comprehensive, scalable environment for bank processing, providing automated customer relationship management, product design, transaction processing and financial management.

The latest version of Signature provides a real-time 24/7 capability, and creates a continuous delivery environment that enables the delivery of fast, cost effective and reliable change. This, combined with expansion of Managed Services, will allow BDO Unibank to respond to customer and market requirements quickly and frequently. With Managed Services, Fiserv provides BDO Unibank an onsite team of expert resources in product knowledge and technology best practices to enable the execution of the core platform upgrade and ongoing product support.

"In order to succeed, financial institutions need reliable technology that is flexible and agile. Our priority is to enable financial institutions to provide innovative financial services that are in step with how people live and work," said Marc Mathenz, senior vice president and managing director, Asia Pacific, Fiserv. "By upgrading to the latest version of Signature, BDO Unibank has invested in its future to stay ahead of rapid market changes and focus on serving its customers." With BDO Unibank, Fiserv continues its history of successful implementations in the Philippines. Across Asia Pacific, Fiserv solutions enable 68 clients in 13 countries, including some of the largest banks in Australia, Thailand, and Indonesia, to achieve best in class results. Fiserv provides a range of solutions to clients through its more than 4,000 associates in the region including offices in Sydney and Singapore. Worldwide, Fiserv supports more than 12,000 clients in over 80 countries with more than 23,000 associates and moves more than \$1.5 trillion each year on behalf of its clients.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at <u>fiserv.com</u>.

#### Additional Resources:

- Signature from Fiserv <u>http://fisv.co/2a9oMgd</u>
- BDO Unibank Selects Fiserv to Provide Managed Services and Expertise in Support of Crucial IT Systems - <u>https://fisv.co/2rpF4Wz</u>

## About BDO Unibank

BDO Unibank is a full-service universal bank which provides a wide range of corporate and retail banking services. These services include traditional loan and deposit products, as well as treasury, trust banking, investment banking, private banking, rural banking, cash management, leasing and finance, remittance, insurance, retail cash cards and credit card services.

It has one of the largest distribution networks, with more than 1,100 operating branches and over 3,600 ATMs all over the Philippines. It also has a full-service branch in Hong Kong as well as 25 overseas remittance and representative offices in Asia, Europe, North America and the Middle East.

BDO ranked as the largest bank in the Philippines in terms of total assets, loans, deposits and trust funds under management based on published statements of condition as of December 31, 2016. For more information, please visit <u>www.bdo.com.ph</u>.

## About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit fiserv.com.

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