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## **Suffolk County National Bank Selects Full Set of Fiserv Solutions to Enhance Customer Experience and Simplify Tech Environment**

- Suffolk County National Bank will move to Premier core account processing platform and add multiple solutions, including digital banking capabilities, to support growth
- Technology enhancements will enable delivery of the superior customer experience required in a highly competitive market
- Replacement of multiple existing providers with Fiserv will allow the bank to simplify their technology environment

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ:FISV), a leading global provider of financial services technology solutions, today announced that Suffolk County National Bank (SCNB), headquartered in Riverhead, New York, has selected the Premier<sup>®</sup> core account processing platform as the new technology foundation for its growing organization. The bank has also chosen a full range of supporting solutions from Fiserv that will enable the delivery of an integrated, cohesive customer experience across channels.

SCNB was recognized by Sandler O'Neill + Partners in both 2014 and 2015 as a *Sm-All Star* for its strong financial performance compared with banks and thrifts across the country. The bank chose Fiserv and the Premier platform to offer greater commercial banking functionality as it continues to grow through expansion in new and existing markets. SCNB cites the scalability and flexibility of Premier and the integration of best-in-class solutions as major factors in the decision.

"With locations on Long Island and the New York City boroughs, we are in direct competition with the nation's largest banks," said Denise Chardavoyne, Chief Information Officer, SCNB. "As we continue growing our business, we need to offer banking services that satisfy our discerning customer base. We are confident that Fiserv has the technology and expertise to help us do so."

By transitioning to Fiserv as the single provider for digital services, SCNB will be able to implement consistent branding, terminology and navigation across channels, including online and mobile. Digital solutions include Business Online<sup>™</sup> for business online banking, Retail Online<sup>™</sup> for consumer online banking, Mobiliti<sup>™</sup> for mobile banking and Mobile Source Capture<sup>™</sup> for mobile remote deposit. The bank will also introduce CheckFree<sup>®</sup>

RXP® for electronic bill pay, and Fiserv payment offerings including person-to-person payments through Popmoney® and account-to-account transfers through TransferNow®.

The tighter integration and automation created by replacing multiple vendors and service providers with Fiserv will enable SCNB to simplify its technology environment. SCNB expects this technology initiative to streamline operations and reduce costs while enhancing the customer experience.

“One of the bank’s major goals was to offer a consistent, well-integrated customer experience across touchpoints,” said Teri Carstensen, president, Bank Solutions, Fiserv. “The integration between Fiserv solutions is very attractive to SCNB because it is the foundation for delivering this experience.”

SCNB has also added Director® for content management and Statement Advantage™ for custom statement generation.

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise. Javelin Strategy & Research named Fiserv best mobile banking provider for three consecutive years, and Popmoney person-to-person payments are currently offered at nearly 2,400 banks and credit unions.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at [TheSpeedofLife.com](http://TheSpeedofLife.com).

### **Additional Resources**

- Premier – <http://fisv.co/1O5BXID>
- Business Online – <http://fisv.co/1PfAbIU>
- Retail Online – <http://fisv.co/1TF5udJ>
- Mobiliti – <http://fisv.co/1t0L2rZ>

### **About Suffolk Bancorp**

Suffolk Bancorp is a one-bank holding company engaged in the commercial banking business through Suffolk County National Bank, a full service commercial bank headquartered in Riverhead, New York, and Suffolk Bancorp’s wholly owned subsidiary. Organized in 1890, the Bank has 27 branch offices in Nassau, Suffolk and Queens Counties, New York. For more information about the Bank and its products and services, please visit [www.scnb.com](http://www.scnb.com).

### **About Fiserv**

Fiserv, Inc. (NASDAQ:FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE® magazine’s World’s Most Admired Companies and Forbes magazine’s America’s Best Employers. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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