

Fourth Quarter & Full Year 2023

Earnings Results





Safe Harbor Statements

This presentation has been prepared by NeoGenomics, Inc. ("we," "us," "our," "NeoGenomics" or the "Company") and is made for informational purposes only and does not constitute an offer to sell or a solicitation of an offer to buy securities, nor shall there be any sale of any securities in any state or jurisdiction in which such offer, solicitation or sale would be unlawful prior to registration or qualification under the securities laws of any such state or jurisdiction. The information set forth herein does not purport to be complete or to contain all of the information you may desire. Statements contained herein are made as of the date of this presentation unless stated otherwise, and neither this presentation, nor any sale of securities, shall under any circumstances create an implication that the information contained herein is correct as of any time after such date or that information will be updated or revised to reflect information that subsequently becomes available or changes occurring after the date hereof.

This presentation contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 relating to business, operations, and financial conditions of the Company. Words such as, but not limited to, "look forward to," "believe," "expect," "anticipate," "suggest", "project", "forecast", "estimate," "intend," "plan," "would," "should" and "could," and similar expressions or words, identify forward-looking statements. Although the Company believes the expectations reflected in such forward-looking statements are based upon reasonable assumptions, there can be no assurance that its expectations will be realized. Actual results could differ materially from those projected in the Company's forward-looking statements due to numerous known and unknown risks and uncertainties. All forward-looking statements speak only as of the date of this presentation and are qualified in their entirety by this cautionary statement. The Company undertakes no obligation to revise or update this presentation to reflect events or circumstances after the date hereof.

Information contained in this presentation concerning our industry and the markets in which we operate, including our general expectations and market position, market opportunity and market size, is based on information from various sources, on assumptions that we have made that are based on such information and other similar sources and on our knowledge of, and expectations about, the markets for our service offerings. This information involves a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates.

This presentation contains financial measures, such as adjusted EBITDA, adjusted gross margin and adjusted net income, which are considered non-GAAP financial measures under applicable U.S. Securities and Exchange Commission rules and regulations. These non-GAAP financial measures should be considered supplemental to, and not a substitute for, financial information prepared in accordance with U.S. generally accepted accounting principles (GAAP). Adjusted EBITDA, adjusted gross margin and adjusted net income, unusual or other items that we do not consider indicative of our ongoing operating performance. The Company's definitions of these non-GAAP measures may differ from similarly titled measures used by others. The Company generally uses these non-GAAP financial measures to facilitate management's financial and operational decision-making, including evaluation of the Company's historical operating results, comparison to competitors' operating results and determination of management incentive compensation. These non-GAAP financial measures reflect an additional way of viewing aspects of the Company's operations that, when viewed with GAAP results and the reconciliations to corresponding GAAP financial measures, may provide a more complete understanding of factors and trends affecting the Company's business. Because non-GAAP financial measures exclude the effect of items that will increase or decrease the Company's reported results of operations, management strongly encourages investors to review the Company's consolidated financial statements and publicly filed reports in their entirety. Reconciliations of the non-GAAP financial measures to the most directly comparable GAAP financial measures are included in the tables in this presentation. We cannot estimate or project these items and they may have a substantial and unpredictable impact on our results presented in accordance with GAAP.



Mission

We save lives by improving patient care.

Vision

We are becoming the world's leading cancer testing, information, and decision support company by providing uncompromising quality, exceptional service, and innovative solutions.





4th Quarter 2023 Highlights

Revenue
Up 12%
To \$156M

Adj. Gross Profit

Up 18%

To \$73M

11th Consecutive Increase vs Prior Year in Revenue per Test

Adj. EBITDA

Up 900%

To +\$9M

- Total YoY Revenue Increased 12%
 - Clinical Revenue Increased 20%
 - ADx Revenue Decreased 17%
- 40+% growth in NGS
 - Representing over 25% of total
 Clinical revenue
- Adjusted Gross Margin increased to 46.7%, an improvement of 225 bps
- Adjusted EBITDA increased 900% to positive \$9 million



Full Year 2023 Highlights

Revenue
Up 16%
To \$592M

Adj. Gross Profit

Up 28%

To \$264M

Adj. EBITDA

Up 107%

To \$3M

Full Year 2023 In Review:

- Total Neo Revenue Increased 16%
 - Clinical Revenue Increased 18%
 - Advanced Diagnostics Revenue Increased 6%
- Adj. Gross Margin increased to 44.7%, an improvement of 399 bps
- Achieved Positive Adj. EBITDA Ahead of Guidance
- Cash Flow from Operations Improved 97%



Momentum Continues





(\$ in millions) (\$ in millions)

6



Q4 & FY 2023 Strategic Priorities Highlights

Profitably Grow Our Core Business



- Served over 600,000 patients
- All modalities grew faster than the market
- Continued strong growth in revenue per test
- Increased the size of our salesforce
- Improved Net Promoter Score to 70
- Introduced software solutions to support providers in clinical decision making

Accelerate Advanced Diagnostics



- ADx gross margins improved by 368 bps over Q4 of 2022
- Built robust Product Development roadmaps to maintain competitive position and gain market share
- Launched 12 new or upgraded assays across Heme and Solid Tumor
- Announced Informatics collaboration
- Presented new data at AACR, ASCO, SABCS, and other conferences

Drive Value Creation



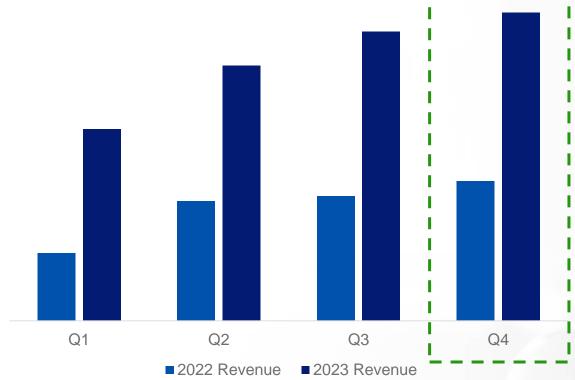
- Improved Gross Margins by nearly 400 bps over FY 2022
- Continued operational improvements to enhance operating leverage
- Turnaround time improved by 28% over Q4 of 2022
- Completed first phase of LIMS project
- Completed consolidation of International labs

Fourth Quarter 2023 Financial Results





4th Quarter Clinical Services Results

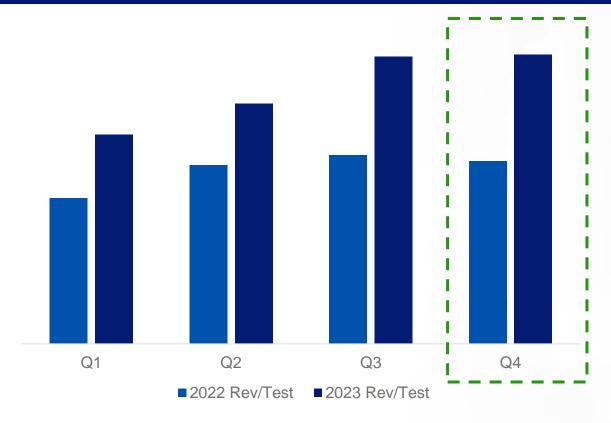


Revenue									
\$Millions	<u>Q1</u>	<u>Q3</u>	<u>Q4</u>						
2022 Revenue	\$98.8	\$105.6	\$106.2	\$108.2					
2023 Revenue	\$114.9	\$123.2	\$127.6	\$130.1					
Growth %	16%	17%	20%	20%					

- Revenue Grew 20% to \$130M
- Revenue per Test Improved
 13% Due to Mix and Pricing
- Volume Increased 6%
- of Investments Made in Field Resources in 2022 and 2023



4th Quarter Clinical Services Revenue per Test

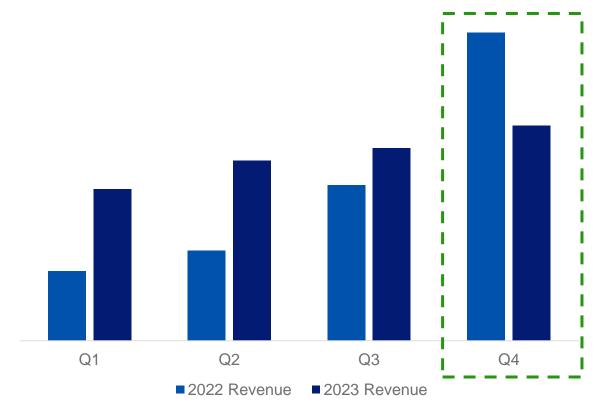


Revenue per Test								
\$Dollars <u>Q1</u> <u>Q2</u> <u>Q3</u> <u>Q</u>								
2022 Rev/Test	\$371	\$387	\$392	\$389				
2023 Rev/Test	\$402	\$417	\$440	\$441				
Growth %	8%	8%	12%	13%				

- 11th Consecutive Quarter of Revenue per Test Growth
- Revenue per Test Increased
 13% over Prior Year to \$441
- Focused on Higher-Value Tests
- Positive Contributions from Revenue Cycle Management Initiatives



4th Quarter Advanced Diagnostics Results



Revenue								
\$Millions	<u>Q1</u>	<u>Q2</u>	<u>Q3</u>	<u>Q4</u>				
2022 Revenue	\$18.4	\$19.4	\$22.6	\$30.5				
2023 Revenue	\$22.4	\$23.8	\$24.4	\$25.5				
Growth %	22%	22%	8%	-17%				

- Revenue declined 17% over the prior year and increased 4.5% from Q3 2023 to \$26M
- Continuing to focus on profitable business
- Expanded Adjusted Gross Margin by 368 bps



4th Quarter Income Statement

Income Statement In \$Millions	4Q23	%vPY
Clinical Services	\$130.1	20.2%
Advanced Diagnostics	\$25.5	-16.5%
Total Net Revenue	\$155.6	12.1%
Cost of Revenue	\$88.0	7.4%
Adjusted Gross Profit	\$72.7	17.8%
Gross Margin (excl. Amort.)	46.7%	225 bps
Sales & Marketing	\$18.1	5.4%
as % of Revenue	11.6%	-74 bps
General & Administrative	\$59.8	3.3%
as % of Revenue	38.4%	-329 bps
Research & Development	\$7.1	6.8%
as % of Revenue	4.6%	-23 bps
Restructuring Charges	\$1.2	-21.6%
Total Operating Expenses	\$86.2	3.6%
Loss From Operations	-\$18.6	-29.6%
Net Income/Loss	-\$14.3	-36.9%
Deprec. and Amort.	\$18.4	1.6%
Interest/Taxes and Adjustments	\$5.3	53.9%
Adjusted EBITDA	\$9.3	900.1%
as % of Revenue	6.0%	685 bps

YoY Improvement in Revenue Growth, Gross Margin and Adjusted EBITDA

- Revenue: Increased revenue by 12.1% over prior year. Drivers are higher testing volumes including NGS and increases in revenue per test.
- Adjusted Gross Profit: Increased by 17.8% over prior year due to revenue growth and operating leverage generating higher adjusted gross profit and margins.
- Adjusted EBITDA: Improved \$11 million versus prior year due to improvement in revenue and gross profit.



4th Quarter Balance Sheet

Balance Sheet In \$Millions	Dec-23	Sep-23
Cash and cash equivalents	342.5	306.2
Marketable securities, at fair value	72.7	96.0
Accounts receivable, net	131.2	132.6
Inventories	24.2	24.1
Prepaid assets	18.0	18.7
Other current assets	8.2	9.3
Total current assets	596.8	586.9
Property and equipment, net	92.0	94.5
Operating lease right-of-use assets	91.8	87.1
Intangible assets, net	373.1	381.9
Goodwill	522.8	522.8
Other assets	4.7	5.0
Total non-current assets	1,084.4	1,091.3
Total Assets	1,681.2	1,678.2
Accounts payable and other current liabilities	90.7	86.7
Current portion of equipment financing obligations	0.0	0.0
Current portion of operating lease liabilities	5.6	6.2
Total current liabilities	96.3	92.9
Convertible senior notes, net	538.2	537.5
Operating lease liabilities	67.9	62.0
Deferred income tax liabilities, net	24.3	25.4
Other long-term liabilities	13.0	13.0
Total long-term liabilities	643.4	637.9
Total Liabilities	739.7	730.8
Total stockholders' equity	941.5	947.4
Total Liabilities and Stockholders' Equity	1,681.2	1,678.2

- Cash and Marketable Securities: \$415 million
- Cash Flow from Operations: \$18 million for Q4'23, an improvement of \$21.5 million or 583% from Q4'22
- Financial Flexibility to Make Needed Investments to Drive Long-Term Sustainable Growth

Full Year 2023 Financial Results





Full Year 2023 Income Statement

Income Statement In \$Millions	FY23	%vPY
Clinical Services	\$495.6	18.4%
Advanced Diagnostics	\$96.0	5.5%
Total Net Revenue	\$591.6	16.1%
Cost of Revenue	\$347.0	7.8%
Adjusted Gross Profit	\$264.2	27.5%
Gross Margin (excl. Amort.)	44.7%	399 bps
Sales & Marketing	\$70.8	5.2%
as % of Revenue	12.0%	-123 bps
General & Administrative	\$243.1	-0.1%
as % of Revenue	41.1%	-665 bps
Research & Development	\$27.3	-9.9%
as % of Revenue	4.6%	-133 bps
Restructuring Charges	\$11.1	145.5%
Total Operating Expenses	\$352.3	2.0%
Loss From Operations	-\$107.7	-31.7%
Net Income/Loss	-\$88.0	-39.0%
Deprec. and Amort.	\$72.6	4.5%
Interest/Taxes and Adjustments	\$18.9	-29.6%
Adjusted EBITDA	\$3.5	107.3%
as % of Revenue	0.6%	1001 bps

YoY Improvement in Revenue Growth, Gross Margin and Adjusted EBITDA

- Revenue: Increased Revenue Growth by 16.1% over prior year to \$591.6 million. Drivers are increases in test volume, revenue per test, and higher value tests including NGS.
- Adjusted Gross Profit: Increased by 27.5% over prior year to \$264.2 million due to higher revenues and effective cost management.
- Adjusted EBITDA: Improved \$51.5 million versus prior year to \$3.5 million due to improvement in revenue and gross profit.



Full Year 2023 Balance Sheet

Balance Sheet In \$Millions	Dec-23	Dec-22
Cash and cash equivalents	342.5	263.2
Marketable securities, at fair value	72.7	174.8
Accounts receivable, net	131.2	119.7
Inventories	24.2	24.3
Prepaid assets	18.0	15.2
Other current assets	8.2	8.1
Total current assets	596.8	605.3
Property and equipment, net	92.0	102.5
Operating lease right-of-use assets	91.8	96.1
Intangible assets, net	373.1	408.3
Goodwill	522.8	522.8
Other assets	4.7	5.1
Total non-current assets	1,084.4	1,134.7
Total Assets	1,681.2	1,740.0
Accounts payable and other current liabilities	90.7	83.3
Current portion of equipment financing obligations	0.0	0.1
Current portion of operating lease liabilities	5.6	6.6
Total current liabilities	96.3	89.9
Convertible senior notes, net	538.2	535.3
Operating lease liabilities	67.9	69.0
Deferred income tax liabilities, net	24.3	34.8
Other long-term liabilities	13.0	13.1
Total long-term liabilities	643.4	652.1
Total Liabilities	739.7	742.0
Total stockholders' equity	941.5	998.0
Total Liabilities and Stockholders' Equity	1,681.2	1740.0

- Cash and Marketable
 Securities: \$415 million
- Cash Flow from Operations: improved \$64 million or 97% from 2022
- Financial Flexibility to Make Needed Investments to Drive Long-Term Sustainable Growth

2024 Outlook





FY 2024 Expectations

Strategic Focus to Drive Long-Term Profitable Growth

- Focusing on Long-term Sustainable Revenue Growth
- Adjusted EBITDA Growth Exceeds Revenue Growth Due to Improving Gross Profit and Operating Leverage
- Continue to Invest in the Business and our People

10% – 12% Revenue Growth FY: \$650 – \$660 Million

600% – 700% Adj. EBITDA Growth

FY: \$21 to \$24 Million

FY'23 Summary

- Annual revenue growth was 16%,
 Cashflow from operations increased
 97% and Adj. EBITDA grew \$51.5M
- Achieved positive Adj. EBITDA in Q3'2023 with momentum carrying into 2024
- Key strategic initiatives continue to drive revenue growth and improve financial performance
- 2024 guidance reflects confidence in delivering long-term, sustainable growth



Serving patients.



Saving lives.™

© 2023 NeoGenomics Laboratories, Inc. All rights reserved. All other trademarks are the property of their respective owners. Rev. 02/20/2024

Appendix



Balance Sheet December 31, 2023

(unaudited, in thousands)

	Dece	ember 31, 2023	Dec	ember 31, 2022
ASSETS				
Current assets				
Cash and cash equivalents	\$	342,488	\$	263,180
Marketable securities, at fair value		72,715		174,809
Accounts receivable, net		131,227		119,711
Inventories		24,156		24,277
Prepaid assets		17,987		15,237
Other current assets	_	8,239		8,077
Total current assets Property and equipment (net of accumulated depreciation of \$158,211 and		596,812		605,291
\$131,930, respectively)		92,012		102,499
Operating lease right-of-use assets		91,769		96,109
Intangible assets, net		373,128		408,260
Goodwill		522,766		522,766
Other assets		4,742		5,109
Total non-current assets		1,084,417		1,134,743
Total assets	\$	1,681,229	\$	1,740,034
LIABILITIES AND STOCKHOLDERS' EQUITY				
Current liabilities				
Accounts payable and other current liabilities Current portion of equipment financing obligations	\$	90,694 -	\$	83,278 70
Current portion of operating lease liabilities		5,610		6,584
Total current liabilities		96,304		89,932
Long-term liabilities				
Convertible senior notes, net		538,198		535,322
Operating lease liabilities		67,871		68,952
Deferred income tax liabilities, net		24,285		34,750
Other long-term liabilities		13,034		13,055
Total long-term liabilities		643,388		652,079
Total liabilities	\$	739,692	\$	742,011
Stockholders' equity				
Total stockholders' equity	\$	941,537	\$	998,023
Total liabilities and stockholders' equity	\$	1,681,229	\$	1,740,034

Income Statement, December 31, 2023 (unaudited, in thousands)

 Decem	ber	31,	Years Ended Decemb			ber 31,		
 2023		2022		2023		2022		
\$ 130,058	\$	108,166	\$	495,636	\$	418,754		
 25,494		30,539		96,007		90,974		
155,552		138,705		591,643		509,728		
 87,964		81,880		347,039		321,832		
 67,588		56,825		244,604		187,896		
59,758		57,855		243,101		243,356		
7,127		6,675		27,309		30,326		
18,072		17,142		70,842		67,321		
 1,205		1,536		11,088		4,516		
 86,162		83,208		352,340		345,519		
(18,574)		(26,383)		(107,736)		(157,623)		
(4,845)		(2,677)		(16,902)		(6,075)		
1,681		1,817		6,907		7,581		
 (124)		1		(644)		213		
(15,286)		(25,524)		(97,097)		(159,342)		
 (960)		(2,837)		(9,129)		(15,092)		
\$ (14,326)	\$	(22,687)	\$	(87,968)	S	(144,250)		
\$ (0.11)	\$	(0.18)	\$	(0.70)	\$	(1.16)		
\$ (0.11)	\$	(0.18)	\$	(0.70)	\$	(1.16)		
125,929		124,714		125,502		124,217		
125,929		124,714		125,502		124,217		
<u>\$</u>	\$ 130,058 25,494 155,552 87,964 67,588 59,758 7,127 18,072 1,205 86,162 (18,574) (4,845) 1,681 (124) (15,286) (960) \$ (14,326) \$ (0.11) \$ (0.11)	\$ 130,058 \$ 25,494 155,552 87,964 67,588 59,758 7,127 18,072 1,205 86,162 (18,574) (4,845) 1,681 (124) (15,286) (960) \$ (14,326) \$ \$ (0.11) \$ \$ (0.11) \$	\$ 130,058 \$ 108,166 25,494 30,539 155,552 138,705 87,964 81,880 67,588 56,825 59,758 57,855 7,127 6,675 18,072 17,142 1,205 1,536 86,162 83,208 (18,574) (26,383) (4,845) (2,677) 1,681 1,817 (124) 1 (15,286) (25,524) (960) (2,837) \$ (14,326) \$ (22,687) \$ (0.11) \$ (0.18) \$ (0.11) \$ (0.18)	\$ 130,058 \$ 108,166 \$ 25,494 30,539 155,552 138,705 \$ 67,588 56,825 \$ 7,127 6,675 18,072 17,142 1,205 1,536 86,162 83,208 (18,574) (26,383) (4,845) (2,677) 1,681 1,817 (124) 1 (15,286) (25,524) (960) (2,837) \$ (14,326) \$ (22,687) \$ \$ (0.11) \$ (0.18) \$ \$ \$ (0.11) \$ (0.18) \$	\$ 130,058 \$ 108,166 \$ 495,636 \$ 25,494 \$ 30,539 \$ 96,007 \$ 155,552 \$ 138,705 \$ 591,643 \$ 87,964 \$ 81,880 \$ 347,039 \$ 67,588 \$ 56,825 \$ 244,604 \$ 59,758 \$ 57,855 \$ 243,101 \$ 7,127 \$ 6,675 \$ 27,309 \$ 18,072 \$ 17,142 \$ 70,842 \$ 1,205 \$ 1,536 \$ 11,088 \$ 86,162 \$ 83,208 \$ 352,340 \$ (18,574) \$ (26,383) \$ (107,736) \$ (4,845) \$ (2,677) \$ (16,902) \$ 1,681 \$ 1,817 \$ 6,907 \$ (124) \$ 1 \$ (644) \$ (15,286) \$ (25,524) \$ (97,097) \$ (960) \$ (2,837) \$ (9,129) \$ \$ (14,326) \$ (22,687) \$ \$ (87,968) \$ \$ \$ \$ (0.11) \$ (0.18) \$ \$ (0.70) \$ \$ (0.11) \$ (0.18) \$ \$ (0.70)	2023 2022 2023 \$ 130,058 \$ 108,166 \$ 495,636 \$ 25,494 30,539 96,007 96,007 155,552 138,705 591,643 87,964 81,880 347,039 67,588 56,825 244,604 244,604 59,758 57,855 27,309 18,072 17,127 6,675 27,309 18,072 17,142 70,842 27,309 18,072 17,142 70,842 1,205 1,536 11,088 86,162 83,208 352,340 (18,574) (26,383) (107,736) (4,845) (2,677) (16,902) 1,681 1,817 6,907 (124) 1 (644) (15,286) (25,524) (97,097) (960) (2,837) (9,129) (960) (2,837) (9,129) (960) (2,837) (9,129) (960) (2,837) (9,129) (960) (2,837) (9,129) (9,129) (14,326) \$ (22,687) \$ (87,968) \$ \$ (0.11) \$ (0.18) \$ (0.70) \$ (0.70) \$ \$ (0.11) \$ (0.18) \$ (0.70) \$		

Three Months Ended

Statements of Cash Flows, December 31, 2023

(unaudited, i	in thousands)	

	Years Ended December 31,			
		2023		2022
CASH FLOWS FROM OPERATING ACTIVITIES				
Net loss	\$	(87,968)	\$	(144,250)
Adjustments to reconcile net loss to net cash used in operating activities:				
Depreciation		37,450		35,372
Amortization of intangibles		35,133		34,058
Non-cash stock-based compensation		24,633		24,672
Non-cash operating lease expense		9,235		9,775
Amortization of convertible debt discount and debt issue costs		2,876		2,839
Loss on disposal of assets		292		2,858
Gain on sale of assets held for sale		_		(2,048)
Impairment of long-lived assets		1,703		718
Other adjustments		186		1,714
Changes in assets and liabilities, net		(25,493)		(31,701)
Net cash used in operating activities	\$	(1,953)		(65,993)
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchases of marketable securities		(6,756)		(97,605)
Proceeds from maturities of marketable securities		112,215		116,915
Purchases of property and equipment		(28,752)		(30,891)
Proceeds from assets held for sale		_		12,098
Net cash provided by investing activities		76,707		517
CASH FLOWS FROM FINANCING ACTIVITIES				
Repayment of equipment financing obligations		(70)		(758)
Issuance of common stock, net		4,624		12,587
Net cash provided by financing activities		4,554		11,829
Net change in cash and cash equivalents		79,308		(53,647)
Cash and cash equivalents, beginning of period		263,180		316,827
Cash, cash equivalents and restricted cash, end of period	\$	342,488	\$	263,180

Adjusted Gross Margin, December 31, 2023

(unaudited, in thousands)

⁽⁶⁾ Advanced Diagnostics cost of revenue adjustments for the three months ended December 31, 2023 and 2022 include \$0.6 million of amortization of acquired intangible assets. Advanced Diagnostics cost of revenue adjustments for the years ended December 31, 2023 and 2022 include \$2.4 million of amortization of acquired intangible assets.

	Three Months Ended December 31,					Years Ended December 31,						
	2()23	2	022	% Change	2023		2022		% Change		
Clinical Services:												
Total revenue (GAAP)	\$	130,058	\$	108,166	20.2 %	\$	495,636	\$	418,754	18.4 %		
Cost of revenue (GAAP)	\$	74,027	\$	64,180	15.3 %	\$	287,059	\$	261,742	9.7 %		
Adjustments to cost of revenue ⁽⁵⁾		(4,489)		(4,264)			(17,280)		(17,054)			
Adjusted cost of revenue (non-GAAP)	\$	69,538	\$	59,916	16.1 %	\$	269,779	\$	244,688	10.3 %		
Gross profit (GAAP)	\$	56,031	\$	43,986	27.4 %	\$	208,577	\$	157,012	32.8 %		
Adjusted gross profit (non-GAAP)	\$	60,520	\$	48,250	25.4 %	\$	225,857	\$	174,066	29.8 %		
Gross profit margin (GAAP)		43.1 %		40.7 %			42.1 %		37.5 %			
Adjusted gross profit margin (non-GAAP)		46.5 %		44.6 %			45.6 %		41.6 %			
Advanced Diagnostics:												
Total revenue (GAAP)	\$	25,494	\$	30,539	(16.5) %	\$	96,007	\$	90,974	5.5 %		
Cost of revenue (GAAP)	\$	13,937	\$	17,700	(21.3) %	\$	59,980	\$	60,090	(0.2) %		
Adjustments to cost of revenue ⁽⁶⁾		(590)		(590)			(2,358)		(2,358)			
Adjusted cost of revenue (non-GAAP)	\$	13,347	\$	17,110	(22.0) %	\$	57,622	\$	57,732	(0.2) %		
Gross profit (GAAP)	\$	11,557	\$	12,839	(10.0) %	\$	36,027	\$	30,884	16.7 %		
Adjusted gross profit (non-GAAP)	\$	12,147	\$	13,429	(9.5) %	\$	38,385	\$	33,242	15.5 %		
Gross profit margin (GAAP)		45.3 %		42.0 %			37.5 %		33.9 %			
Adjusted gross profit margin (non-GAAP)		47.6 %		44.0 %			40.0 %		36.5 %			
Consolidated:												
Total revenue (GAAP)	\$	155,552	\$	138,705	12.1 %	\$	591,643	\$	509,728	16.1 %		
Cost of revenue (GAAP)	\$	87,964	\$	81,880	7.4 %	\$	347,039	\$	321,832	7.8 %		
Adjustments to cost of revenue ⁽⁵⁾⁽⁶⁾		(5,079)		(4,854)			(19,638)		(19,412)			
Adjusted cost of revenue (non-GAAP)	\$	82,885	\$	77,026	7.6 %	\$	327,401	\$_	302,420	8.3 %		
Gross profit (GAAP)	\$	67,588	\$	56,825	18.9 %	\$	244,604	\$	187,896	30.2 %		
Adjusted gross profit (non-GAAP)	\$	72,667	\$	61,679	17.8 %	\$	264,242	\$	207,308	27.5 %		
Gross profit margin (GAAP)		43.5 %		41.0 %			41.3 %		36.9 %			
Adjusted gross profit margin (non-GAAP)		46.7 %		44.5 %			44.7 %		40.7 %			

⁽⁵⁾ Clinical Services cost of revenue adjustments for the three months ended December 31, 2023 and 2022 include \$4.5 million and \$4.3 million, respectively, of amortization of acquired intangible assets. Clinical Services cost of revenue adjustments for the years ended December 31, 2023 and 2022 include \$17.3 million and \$17.1 million, respectively of amortization of acquired intangible assets.

Adjusted EBITDA, December 31, 2023

(unaudited, in thousands)

	Three Months Ended December 31,				Years Ended December 31,			
	2023		2022					
Net loss (GAAP)	(14,326)	\$	(22,687)	\$	(87,968)	\$	(144,250)	
Adjustments to net loss:								
Interest income	(4,845)		(2,677)		(16,902)		(6,075)	
Interest expense	1,681		1,817		6,907		7,581	
Income tax benefit	(960)		(2,837)		(9,129)		(15,092)	
Depreciation	9,578		9,478		37,450		35,372	
Amortization of intangibles	 8,783		8,588		35,133		34,058	
EBITDA (non-GAAP)	\$ (89)	\$	(8,318)	\$	(34,509)	\$	(88,406)	
Further adjustments to EBITDA:								
Acquisition and integration related expenses	_		_		_		2,479	
CEO transition costs	_		_		500		4,518	
Non-cash stock-based compensation expense	6,990		4,662		24,633		24,672	
Restructuring charges	1,205		1,536		11,088		4,516	
Other significant expenses (income), net(4)	 1,242		952		1,774		4,211	
Adjusted EBITDA (Non-GAAP)	\$ 9,348	\$	(1,168)	\$	3,486	\$	(48,010)	

⁽⁴⁾ For the three months ended December 31, 2023, other significant (income) expenses, net, includes fees related to a regulatory matter and other non-recurring items. For the three months ended December 31, 2022, other significant (income) expenses, net, includes fees related to a regulatory matter and other non-recurring items. For the year ended December 31, 2023, other significant (income) expenses, net, includes fees related to a regulatory matter and other non-recurring items. For the year ended December 31, 2022, other significant (income) expenses, net, includes fees related to a regulatory matter, moving costs, a gain on the sale of a building and other nonrecurring items.

Adjusted EBITDA, 2024 Guidance

(unaudited, in thousands)

GAAP net loss in 2024 will be impacted by certain charges, including: (i) expense related to the amortization of intangible assets, (ii) non-cash stock based compensation and (iii) restructuring charges. These charges have been included in GAAP net loss available to stockholders and GAAP net loss per share; however, they have been removed from adjusted net loss and adjusted diluted net loss per share.

The following table reconciles the Company's 2024 outlook for net loss and EPS to the corresponding non-GAAP measures of adjusted net loss, adjusted EBITDA, and adjusted diluted EPS:

Year Ended December 31, 2024

	Tear Ended Determiner 51, 2024			
	L	ow Range	High Range	
Net loss (GAAP)	S	(72,000)	\$	(65,000)
Amortization of intangibles		35,000		35,000
Non-cash stock-based compensation		27,000		26,000
Restructuring charges		7,000		6,000
Acquisition and integration related expenses		_		_
Other one-time expenses		3,000		3,000
Adjusted net loss (non-GAAP)				5,000
Interest and taxes		(20,000)		(20,000)
Depreciation		41,000		39,000
Adjusted EBITDA (non-GAAP)	S	21,000	\$	24,000
Net loss per diluted share (GAAP)	\$	(0.57)	\$	(0.51)
Adjustments to net loss per diluted share:				
Amortization of intangibles		0.28		0.28
Non-cash stock-based compensation expenses		0.21		0.20
Restructuring charges		0.06		0.05
Other one-time expenses		0.02		0.02
Rounding and impact of diluted shares in adjusted diluted shares(11)		_		_
Adjusted diluted EPS(12) (non-GAAP)	S		\$	0.04
Weighted average assumed shares outstanding in 2024:				
Diluted shares (GAAP)		127,000		127,000
Options, restricted stock, and converted shares not included in diluted shares(12)		_		_
Adjusted diluted shares outstanding (non-GAAP)		127,000		127,000

⁽¹¹⁾ This adjustment is for rounding and, in those periods in which GAAP net (loss) income is negative and adjusted net (loss) income is positive, also compensates for the effects of additional diluted shares included in adjusted diluted shares outstanding for the treasury stock impact of outstanding stock options and restricted stock and the if-converted impact of convertible notes.

⁽¹²⁾ For those periods in which GAAP net (loss) income is negative and adjusted net (loss) income is positive, this adjustment includes any options or restricted stock that would be outstanding as dilutive instruments using the treasury stock method and the weighted average number of shares that would be outstanding if the convertible notes were converted into common stock on the original issue date based on the number of days such shares would have been outstanding in the reporting period, until the effect of these adjustments are antidilutive.