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Dynatrace Announces Early Access for Joint Google Cloud Customers to Capabilities Enabling Real-time, Actionable Intelligence from Data

Enhanced scalability and AI-powered insights from Dynatrace Grail[™] empower organizations to unify observability, optimize operations, and accelerate innovation

WALTHAM, Mass.--(BUSINESS WIRE)-- <u>Dynatrace</u> (NYSE: DT), the leading AI-powered observability platform, today announced early access for joint Google Cloud customers to its most recent platform innovations. These innovations are powered by the <u>Dynatrace Grail</u>[™] data lakehouse that retains context across all data types – including logs, metrics, traces, events, and more – to provide customers with precise, actionable answers.

As organizations embrace cloud-native environments to drive innovation and digital transformation, they must manage volumes of data at an unprecedented scale. Traditional tools struggle to provide real-time insights across these vast and complex data stores, leading to inefficiencies and siloed operations. Dynatrace Grail was developed to address these challenges by transforming complexity into an asset, enabling organizations to extract real-time, actionable intelligence from their data. It brings together observability, security, and business data, allowing businesses to swiftly derive insights, boost operational performance and stay ahead in Google Cloud environments.

With real-time data processing and advanced automation, Grail also helps organizations improve efficiencies to make smarter, data-driven decisions that directly contribute to business growth and competitive advantage. Other key benefits include:

- **AI-Driven Precision:** The combination of Davis[®] AI and Grail enables accurate, realtime insights for informed decision-making and faster issue resolution.
- Scalable Data Processing: Grail's cloud-native architecture delivers the access and speed of hot storage for all data with the cost efficiency of cold-tier storage. It eliminates the time-consuming and costly re-indexing and rehydration operations that are inherent to competitive observability solutions.
- Seamless Integration with Google Cloud: Organizations can unify and analyze data within their existing cloud ecosystems, enhancing performance and security.
- Easy Access to Dynatrace Data for Developers: With Google's Gemini Code Assist, an Al-powered coding assistant that helps developers with various tasks – including code generation, completion, and debugging, directly within their IDEs – developers can access critical Dynatrace data, including data related to potential issues, without disrupting their flow state. This enables faster issue resolution and continuous innovation.
- Observability for End-to-End Multimodal AI Models: Users can track and monitor

the consumption, cost, and performance of AI services and models provided by Google's Gemini models – a family of multimodal AI models designed to understand and generate text, images, audio, videos, and code – at scale.

Learning from Industry Analysts

"The winners in the digital-first world are those who get their 'data house' in order. This requires harnessing large amounts of data, scalable processing and performance, and AI to infer new insights unattainable without such a solution," said Mitch Ashley, VP and Practice Lead, DevOps and Application Development at The Futurum Group. "Expanding Dynatrace observability and security, along with the power of Grail and Davis[®] AI, to Google Cloud customers brings a solid platform to tackle these challenges."

The Google Cloud Vision

"Al-powered observability has the power to transform how organizations manage their cloudnative environments," said Ritika Suri, Managing Director of AI & Data ISV Partnerships at Google Cloud. "Solutions like Dynatrace Grail, integrated with Google Cloud's leading AI and infrastructure, enable customers to streamline operations, enhance efficiency, and confidently drive innovation."

The Dynatrace Vision

"Grail has been a game changer for Dynatrace, setting us apart by delivering real-time insights at an unprecedented scale," said Jay Snyder, SVP of Partners and Alliances, Dynatrace. "By combining the capabilities of Grail with the flexibility and power of Google Cloud, Dynatrace empowers customers to innovate faster, operate more efficiently, and achieve their digital transformation goals with confidence."

The early access program presents a unique opportunity for Google Cloud customers to adopt next-generation observability technology, positioning them at the forefront of cloud-native transformation. Through this integration, enterprises can modernize operations, improve system reliability, and unlock new opportunities for growth and efficiency.

Dynatrace expects the Grail data lakehouse on Google Cloud to be generally available by June 30.

Additional Resources

- For more details on how Grail can transform your cloud operations, visit the <u>Dynatrace</u> <u>blog</u>.
- To learn more about Gemini Code Assist and its benefits for developers, check out this blog post.

About Dynatrace

Dynatrace is advancing observability for today's digital businesses, helping to transform the complexity of modern digital ecosystems into powerful business assets. By leveraging Alpowered insights, Dynatrace enables organizations to analyze, automate, and innovate faster to drive their business forward. To learn more about how Dynatrace can help your business, visit <u>www.dynatrace.com</u>, visit our <u>blog</u> and follow us on <u>LinkedIn</u> and X

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Curious to see how you can simplify your cloud and maximize the impact of your digital teams? Let us show you. Sign up for a <u>15-day Dynatrace trial</u>.

Cautionary Language Concerning Forward-Looking Statements

This press release includes certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding Dynatrace's capabilities and the expected benefits to organizations from using Dynatrace and AI. These forward-looking statements include all statements that are not historical facts and statements identified by words such as "will," "expects," "anticipates," "intends," "plans," "believes." "seeks," "estimates," and words of similar meaning. These forward-looking statements reflect our current views about our plans, intentions, expectations, strategies, and prospects, which are based on the information currently available to us and on assumptions we have made. Although we believe that our plans, intentions, expectations, strategies, and prospects as reflected in or suggested by those forward-looking statements are reasonable, we can give no assurance that the plans, intentions, expectations, or strategies will be attained or achieved. Actual results may differ materially from those described in the forward-looking statements and will be affected by a variety of risks and factors that are beyond our control, including the risks set forth under the caption "Risk Factors" in our Annual Report on Form 10-K, subsequent Quarterly Reports on Form 10-Q, and our other SEC filings. We assume no obligation to update any forward-looking statements contained in this document as a result of new information, future events, or otherwise.

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