

October 14, 2019



MAXIMUS Receives Certification by the National Committee for Quality Assurance

RESTON, Va.--(BUSINESS WIRE)-- MAXIMUS (NYSE: MMS), a leading provider of government services worldwide, announced today that it has been certified by the National Committee for Quality Assurance (NCQA) as a Credentials Verification Organization (CVO). MAXIMUS received the NCQA Certification, termed CVO A, for all ten verification services.

CVO Certification is a quality assessment program that organizations can use to assess the credentials of physicians. CVO Certification provides MAXIMUS clients with the assurance that the credentials of the providers supporting its government clients are operating in accordance with proven industry standards and best practices. The process to earn CVO Certification entails rigorous on-site evaluations conducted by a team of healthcare professionals and certified credentialing specialists. A national oversight committee of physicians analyzes the team's finding and determines certification based on the CVO's compliance with NCQA standards. This certification positions MAXIMUS to offer outsourced credentialing services to its government clients without the conflict of interest concerns inherent with many other certified CVOs, such as health plans or providers.

"We are committed to achieving the highest standards in the services we deliver to our clients and the people they serve," said Bruce Caswell, President and Chief Executive Officer of MAXIMUS. "This CVO Certification is a further reflection of our commitment to quality."

"Achieving CVO certification from NCQA demonstrates that MAXIMUS has the systems, process and personnel in place to thoroughly and accurately verify providers' credentials and help clients meet their accreditation goals," said Margaret E. O'Kane, President, NCQA.

About MAXIMUS

Since 1975, MAXIMUS has operated under its founding mission of *Helping Government Serve the People*®, enabling citizens around the globe to successfully engage with their governments at all levels and across a variety of health and human services programs. MAXIMUS delivers innovative business process management and technology solutions that contribute to improved outcomes for citizens and higher levels of productivity, accuracy, accountability and efficiency of government-sponsored programs. With more than 30,000 employees worldwide, MAXIMUS is a proud partner to government agencies in the United States, Australia, Canada, Saudi Arabia, Singapore and the United Kingdom. For more information, visit [maximus.com](https://www.maximus.com).

About NCQA

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and

Information Set (HEDIS[®]) is the most widely used performance measurement tool in health care. NCQA's website (ncqa.org) contains information to help consumers, employers and others make more informed health care choices. NCQA can be found online at ncqa.org, on Twitter at @ncqa, on Facebook at facebook.com/NCQA.org/, and on LinkedIn at linkedin.com/company/ncqa.

View source version on businesswire.com:

<https://www.businesswire.com/news/home/20191014005078/en/>

Lisa Miles 703.251.8637

lisamiles@maximus.com

Source: MAXIMUS