# Investor Day 2025

## Cautionary Note on Forward-Looking Statements

Bank of America Corporation (Corporation) and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "expects," "expects," "toples," "estimates," "intends," "plans," "goals," "outlook," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "may," "might," "should," "would," and "could." Forward-looking statements represent the Corporation's current expectations, goals, targets, plans or forecasts of its future results, enuitive results, enuitive results, enuitive results, enuitive results, encountering and liquidity positions, dividends, share count, return on tangible common equity, liquidity, net interest income, net interest yield, provision for credit losses, net charge-off rates, expenses (including noninterest expense), net income, capital measures and priorities, spending, strategy, deposits, assets (including loans, mortgages, mortgage-backed securities and U.S. Treasuries), introductions (including business, client and enterprise), expansion markets, fixed asset repricing, asset sensitivity, market opportunities, close rate, artificial intelligence (Al) engagement, data capabilities, local brand favorability, strategic partnerships and relationships, deposit growth, global access, innovation, digital platforms, digital client adoption, balances, investments in technology, profits, return on average allocated capital, client relationships, countries per client relationship, products per client relationship, client growth, subsidiary growth, strategic investments, market share, margin (including pre-tax margin), growth opportunities in count, client satisfaction, fees, fee recovery, fee rankings, fee share, deal count, data center growth, growth of private capital markets, fore

You should not place undue reliance on any forward-looking statement and should consider the following uncertainties and risks, as well as the risks and uncertainties more fully discussed under Item 1A. Risk Factors of the Corporation's 2024 Annual Report on Form 10-K and in any of the Corporation's subsequent U.S. Securities and Exchange Commission filings: the Corporation's potential judgments, orders, settlements, penalties, fines and reputational damage, which are inherently difficult to predict, resulting from pending, threatened or future litigation and regulatory inquiries, demands, requests, investigations, proceedings and enforcement actions, which the Corporation is subject to in the ordinary course of business, including matters related to our processing of unemployment benefits for California and certain other states, the features of our automatic credit card payment service, the adequacy of the Corporation's anti-money laundering and economic sanctions programs and the processing of electronic payments, including through the Zelle network, and related fraud, which are in various stages; in connection with ongoing litigation, the impact of certain changes to Visa's and Mastercard's respective card payment network rules and reductions in interchange fees for U.S.-based merchants; the possibility that the Corporation's future liabilities may be in excess of its recorded liability and estimated range of possible loss for litigation, and regulatory and government actions: the Corporation's ability to resolve representations and warranties repurchase and related claims: the impact of U.S. and global interest rates (including the potential for ongoing fluctuations in interest rates), inflation, currency exchange rates, economic conditions, trade policies and tensions, including changes in, or the imposition of, tariffs and / or trade barriers and the economic impacts, volatility and uncertainty resulting therefrom, which may have varying effects across industries and geographies and geopolitical instability; the risks related to the discontinuation of reference rates, including increased expenses and litigation and the effectiveness of hedging strategies; uncertainties about the financial stability and growth rates of non-U.S. jurisdictions may face difficulties servicing their sovereign debt, and related stresses on financial markets, currencies and trade, and the Corporation's exposures to such risks, including direct, indirect and operational; the impact of the interest rate, inflationary, macroeconomic, banking and regulatory environment on the Corporation's assets, business, financial condition and results of operations; the impact of adverse developments affecting the U.S. or global banking industry, including bank failures and liquidity concerns, resulting in worsening economic and market volatility, and regulatory responses thereto; the possibility that future credit losses may be higher than currently expected due to changes in economic assumptions, which may include unemployment rates, real estate prices, gross domestic product levels and corporate bond spreads, customer behavior, adverse developments with respect to U.S. or global economic conditions and other uncertainties, including the impact of trade policies, supply chain disruptions, inflationary pressures and labor shortages on economic conditions and our business; potential losses related to the Corporation's concentration of credit risk; the Corporation's ability to achieve its expense targets and expectations regarding revenue, net interest income, provision for credit losses, net charge-offs, effective tax rate, loan growth or other projections; variances to the underlying assumptions and judgments used in estimating banking book net interest income sensitivity; adverse changes to the Corporation's credit rating agencies; an inability to access capital markets or maintain deposits or borrowing costs; estimates of the fair value and other accounting values, subject to impairment assessments, of certain of the Corporation's assets and liabilities; the estimated or actual impact of changes in accounting standards or assumptions in applying those standards; uncertainty regarding the content, timing and impact of regulatory capital and liquidity requirements: the impact of adverse changes to total loss-absorbing capacity requirements, stress capital buffer requirements and / or global systemically important bank surcharges; the potential impact of actions of the Board of Governors of the Federal Reserve System on the Corporation's capital plans; the effect of changes in or interpretations of income tax laws and regulations, including impacts from the 2025 budget reconciliation legislation; the impact of implementation and compliance with U.S. and international laws, regulations and regulatory interpretations, including recovery and resolution planning requirements, Federal Deposit Insurance Corporation assessments, the Volcker Rule, fiduciary standards, derivatives regulations and potential changes to loss allocations between financial institutions and customers, including for losses incurred from the use of our products and services, including electronic payments and payment of checks, that were authorized by the customer but induced by fraud; the impact of failures or disruptions in or breaches of the Corporation's operations or information systems, or those of various third parties, including regulators and federal and state governments, such as from cybersecurity incidents; the risks related to the development. implementation, use and management of emerging technologies, including AI and machine learning; the risks related to the transition and physical impacts of climate change; our ability to achieve environmental goals or the impact of any changes in the Corporation's sustainability or human capital management strategy or goals: the impact of uncertain or changing political conditions, federal government shutdowns and uncertainty regarding the federal government's debt limit or changes in fiscal, monetary, trade or regulatory policy: the emergence of widespread health emergencies or pandemics; the impact of natural disasters, extreme weather events, military conflicts (including the Russia / Ukraine conflicts in the Middle East, the possible expansion of such conflicts and potential geopolitical consequences), civil unrest, terrorism or other geopolitical events; and other matters.

Forward-looking statements speak only as of the date they are made, and the Corporation undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.



## What would you like the power to do?®

At Bank of America, we ask this question every day of all those we serve. It is at the core of how we live our values, deliver our purpose, and achieve Responsible Growth.



### Foundational Beliefs

We believe...

- ... in executing a customer and client-focused model leveraging industry-leading platforms across integrated world-class businesses
- ... in the power of delivering national and global scale on a local basis
- ... that the next decade in financial services will be defined by technology leadership, fueled by continuous investments in both high-tech and high-touch capabilities
- ... our focus on driving organic growth while managing risk and expenses will drive industry-leading shareholder value, through strong profitability and capital management



## Led by a Strong Executive Management Team



Brian Moynihan Chair of the Board and Chief Executive Officer 32 years at BofA



Dean Athanasia Co-President 29 years at BofA



Jim DeMare Co-President 17 years at BofA



Alastair Borthwick
Executive Vice President
& Chief Financial Officer
20 years at BofA



Raul Anaya President, Business Banking and President, Greater LA 36 years at BofA



Len Botkin Chief Audit Executive 24 years at BofA



Sheri Bronstein Chief People Officer 25 years at BofA



Paul Donofrio Vice Chair 26 years at BofA



Hari Gopalkrishnan Chief Technology and Information Officer 14 years at BofA



Geoff Greener Chief Risk Officer 18 years at BofA



Lindsay Hans
President, Merrill
Wealth Management
11 years at BofA



Katy Knox President, Bank of America Private Bank 39 years at BofA



Matthew Koder
President, Global
Corporate and
Investment Banking
14 years at BofA



Denis Manelski
President and CoHead, Global Markets
21 years at BofA



Bernie Mensah President of International 14 years at BofA



Sharon Miller President, Business Banking 29 years at BofA



Lauren Mogensen Global General Counsel 24 years at BofA



Thong Nguyen
Vice Chairman
22 years at BofA



Holly O'Neill
President, Consumer,
Retail, and Preferred
29 years at BofA



Eric Schimpf
President, Merrill
Wealth Management
27 years at BofA



Tom Scrivener
Chief Operations
Executive
23 years at BofA



Wendy Stewart
President, Global
Commercial Banking
22 years at BofA



Bruce Thompson
Vice Chair, Head of
Enterprise Credit
29 years at BofA



David Tyrie
President, Marketing,
Digital, and Specialized
Consumer Client Solutions
15 years at BofA



Soofian Zuberi President and Co-Head, Global Markets 30 years at BofA



## Serving Clients Across Eight Lines of Business

## Consumer Banking

#### Retail

Mass market U.S. consumer

#### **Preferred & Small Business**

Mass affluent U.S. consumers and small businesses

# Global Wealth & Investment Management

#### Merrill

High-net-worth individuals, businesses, and institutions

#### **Private Bank**

Ultra-high-net-worth individuals, businesses, and institutions

## Global Banking

#### **Business Banking**

U.S.-domiciled mid-sized businesses

#### **Global Commercial Banking**

U.S.-domiciled middle-market companies and international subsidiaries

## Global Corporate & Investment Banking

Multinational / large companies, financial institutions, and governments

## Global Markets

#### **Global Markets**

Institutional investor, commercial, and corporate clients



### Consumer and Wealth Businesses











Global Wealth & Investment Management (GWIM)

Merrill | Private Bank

Mass market (<\$100K investable assets)

Mass affluent (<\$500K investable assets)

Affluent (\$500K - \$1MM) High net worth (\$1MM - \$10MM)

Ultra high net worth (\$10MM+)

- #1 U.S. consumer deposits<sup>1</sup>
- #1 small business lender<sup>2</sup>
- 69MM consumer and small business clients
- 4MM consumer investment accounts, with \$580B assets<sup>3</sup>
- \$949B deposits and \$322B loans

- #1 on Barron's Top 1,200 Financial Advisors list
- #1 in managed personal trust assets<sup>2</sup>
- 2MM wealth management clients
- \$4.6T client balances<sup>3</sup>
- \$279B deposits and \$253B loans



## Commercial, Corporate, and Global Markets Businesses









**Global Banking** 

Business Banking | Global Commercial Banking | Global Corporate & Investment Banking

U.S. mid-sized businesses

U.S. middle-market companies

Multinationals, financials, and governments

Institutional investor, commercial, & corporate clients

- #1 in U.S. commercial loans<sup>1</sup>
- #3 global investment banking fee ranking<sup>2</sup>
- 46K clients; operations in over 35 countries and jurisdictions
- \$641B deposits and \$387B loans

- Top 5 in 9 of 10 Markets products, globally<sup>3</sup>
- #2 global research platform, 4 covering >3,500 companies
- \$1T balance sheet with \$197B loans
- 14 consecutive quarters of YoY sales & trading revenue growth

## Business Positions Supported by Scaled Business Platforms

Consum	Consumer Banking		Global Wealth & Investment Management		Global Banking		
Retail	Preferred & Small Business	Merrill	Private Bank	Business Banking	Global Commercial Banking	Global Corporate & Investment Banking	Global Markets

	Local Mai		International					
Capabilities & Platforms								
Technology	Operations	Payments	Digital	Marketing	Workplace Benefits	Research		



## Delivering Global Capabilities Locally

Drives strategic value for clients

Delivering comprehensive client solutions through integrated businesses

~100

Clients in

Operations in

U.S. local markets

international markets

countries & jurisdictions

business clients

U.S. middle market companies served<sup>1</sup>

coverage of U.S. Fortune 1,000

78% coverage of Global Fortune 500



## Global Capabilities



#### **Payments**

Comprehensive set of payments solutions for financial transaction and cash management needs of individuals, companies, and institutions



### **Capital Markets**

Innovative capital markets capabilities enabling tailored global solutions across asset classes, geographies, and client segments



### Tech & Ops

Integrated global technology & operations allow secure and seamless client experiences worldwide and enable innovation, resilience, and differentiated digital solutions

## Global Recognition

Best Global Bank for Cash Management<sup>2</sup>

World's Best Bank for Markets<sup>3</sup>

Top 5 in 9 of 10 Markets Products. Globally<sup>4</sup>

Best U.S. Bank for Trade Finance<sup>2</sup>

#3 Global IB fee ranking<sup>5</sup>

#2 Global Research Platform<sup>6</sup>

## Core Transactional Accounts are the Foundation for Every Relationship

Core **Individual** Transactional Accounts



Core **Business & Institutional** Transactional Accounts





## 3Q25: Another Quarter of Organic Growth

#### Consumer Banking

- Added ~212,000 net new checking accounts; 27 consecutive quarters of net growth; 90%+ checking primacy<sup>1</sup>
- ~1 million new credit card accounts<sup>2</sup>
- Consumer investment assets of ~\$580 billion,<sup>3</sup> up 17% YoY;
   over 4 million accounts with \$19 billion flows since 3Q24
- Grew Small Business average loans 7% YoY

### Global Wealth & Investment Management

- \$4.6 trillion client balances,<sup>3</sup> up 11% YoY, with AUM balances of ~\$2.1 trillion, up 13%
- Added ~5,400 net new relationships across Merrill and Private Bank
- Opened ~32,000 new bank accounts; 63% of clients have banking relationship
- \$6.4 trillion total deposits, loans, and investments balances<sup>4</sup>
- \$101 billion total net wealth spectrum client flows since 3Q24<sup>5</sup>

#### **Global Banking**

- #3 investment banking fee ranking;
   gained 136bps market share from 3Q24<sup>6</sup>
- Grew average deposits 15% YoY to \$632 billion
- Treasury service charges increased 12% YoY
- Grew Middle Market average loans 6% YoY<sup>7</sup>

#### **Global Markets**

- 14<sup>th</sup> consecutive quarter of YoY sales and trading revenue growth
- Record YTD sales and trading revenue
- Record 3Q Equities sales and trading revenue
- 20<sup>th</sup> consecutive quarter of average loan growth



## Industry-Leading Integrated High-Tech and High-Touch Across All Businesses

Decades of investment in client experience – example: consumer & wealth

#### **Leading Digital Capabilities**

79%

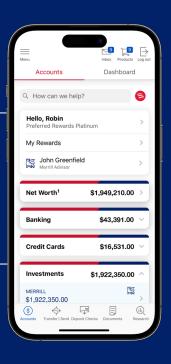
Households digitally active<sup>1</sup>

\$1B+

Annual investment in new consumer capabilities

2.5B+

Monthly digital interactions



**Our Competitive Advantage** 

69MM

Consumer & Small Business Clients

#1

U.S. Consumer Deposit Market Share<sup>2</sup>

58bps

Consumer Banking Deposit Rate Paid

146bps

Consumer Banking Cost of Deposits

#### **Efficient Financial Center Network**

82%

U.S. households in footprint<sup>3</sup>

3.6K

financial centers

15K

ATMs







24 expansion markets

2014-2028E

\$278MM Retail<sup>2</sup> \$546MM Total avg. deposits per financial center \$5B+ Invested in network since 2016



## Over \$100B Spent on Technology Over Past Decade

يبانا



\$1.5B+ invested in data capabilities since 2021; providing industryleading research and client insights

#### **Artificial intelligence (AI)**

Resilient and scalable data required to accelerate Al adoption

#### **Process automation**

New technologies enable simplification, standardization, and automation



**zelle**<sup>®</sup>, bill pay, virtual cards, online brokerage, CashPro , poze, security, personalized insights

#### Cybersecurity

\$1B spent annually to help protect systems, networks, and data

#### Integration

包含

Connected platforms enabling scalable insights and differentiated client solutions

Sustained technology investments to create and support scaled platforms

\$4B+ spent annually on new technology initiatives

**Payments** 

Digital

Data

Cybersecurity

Resiliency



## Investing for Clients, Communities, and Teammates



## Investing for clients

- Consumer client experience at record high 89%<sup>1</sup>
- Integrated delivery of innovative solutions to meet clients' needs
- Personalized client engagement to drive acquisition, deepening, and retention
- Experiences and programs that deliver unique value and access



### Investing for communities

- Committed to increasing military hiring by 10K over next five years, expanding community college hiring by 8K, adding 700 jobs in new FCs in growth markets
- \$15B Community Homeownership Commitment®
- Mobilized and deployed ~\$750B of 10-year,
   \$1.5T sustainable finance goal
- Provide ~\$2B loans, deposits, capital grants, and equity investments to CDFIs
- Delivered over 2.5MM employee volunteer hours in 2024

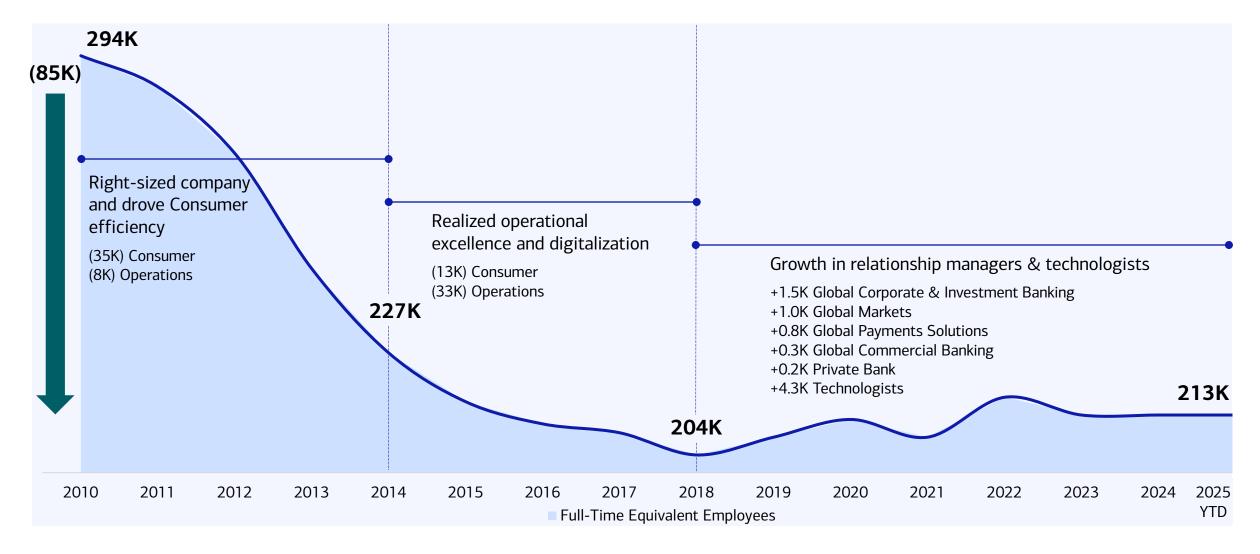


## Investing for teammates

- Eight sharing success awards since 2017, totaling nearly \$5.8B in award values globally
- Raised U.S. minimum hourly wage to \$25, following steady increases since 2017
- Industry-leading sabbatical program, with 14K+ employees taking additional time away in 2025
- 12K+ teammates found new roles within the company in 2024; on average, 40% of roles were filled internally over last five years
- Strong employee retention, turnover ~8%



## Managed Headcount Through Operational Excellence... While Also Growing Relationship Managers





## What would you like the power to do?

At Bank of America, we ask this question every day of all those we serve. It is at the core of how we live our values, deliver our purpose, and achieve Responsible Growth.

#### **Our values**

- Deliver together
- Act responsibly
- Realize the power of our people
- Trust the team

#### **Our purpose**

To help make financial lives better, through the power of every connection

### **Responsible Growth**

- We must grow and win in the market no excuses
- We must grow with our customerfocused strategy
- We must grow within our risk framework
- We must grow in a sustainable manner

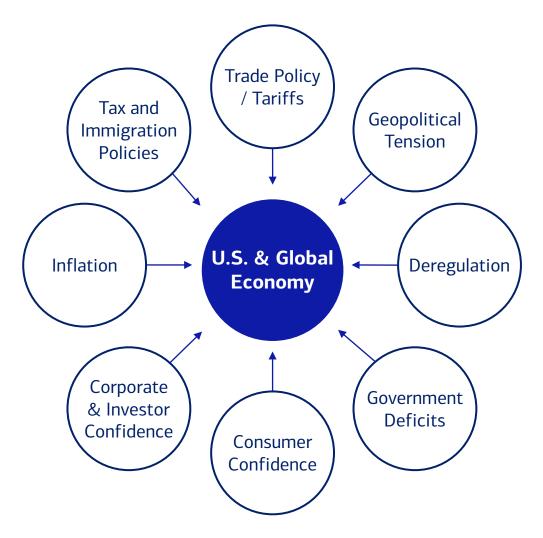
### **Eight lines of business**

Serving the core financial needs of people, companies and institutional investors through eight lines of business



## Operating Environment Backdrop

#### **Economic Growth Factors**



#### State of Macroeconomics and the Market

- U.S. economic growth remains healthy; however, employment data showing signs of weakness
- Consumer spending remains solid (+5% YTD YoY through Oct based on BofA data)<sup>1</sup>
- 3. Consumer credit is stable; lower end of credit spectrum a watch item especially if labor market softens
- 4. BofA Global Research expects 2.0% and 1.9% U.S. GDP growth in 2025 and 2026, respectively<sup>2</sup>
- 5. Interest rate outlook and tariff impact also a focus

#### **Watch List**

- Trade negotiations
- Market conditions
- U.S. debt
- Federal budget stalemate



### Foundational Beliefs

### We believe...

- ... in executing a customer and client-focused model leveraging industry-leading platforms across integrated world-class businesses
- ... in the power of delivering national and global scale on a local basis
- ... that the next decade in financial services will be defined by technology leadership, fueled by continuous investments in both high-tech and high-touch capabilities
- ... our focus on driving organic growth while managing risk and expenses will drive industry-leading shareholder value, through strong profitability and capital management



### **Notes**

#### **Global Notes**

- 1. **Forward-Looking Statements:** Investor Day presentations contain forward-looking statements, including certain targets that are a composite of expected results over time. These statements are not guarantees of future results or performance and involve known and unknown risks, uncertainties, and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual performance in any given period may vary from those expectations. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. All data presented as of 3Q25, unless otherwise noted.
- 3. Revenue, net of interest expense.
- 4. "E" stands for estimate.

#### Slide 6 - Consumer and Wealth Businesses

Note: Balance sheet data end of period unless otherwise noted

- 1. Retail deposits based on 2Q25 FFIEC Call Report data on deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000.
- FDIC, 2Q25.
- 3. End of period. Consumer investment assets include client brokerage assets, deposit sweep balances, brokered certificates of deposit (CDs), and assets under management (AUM) in Consumer Banking. GWIM client balances include deposits, loans and leases, AUM, brokerage, and other assets.

#### Slide 7 - Commercial, Corporate, and Global Markets Businesses

Note: Balance sheet data end of period unless otherwise noted.

- 1. FFIEC Call Reports, 2025.
- 2. Dealogic as of September 30, 2025.
- 3. Coalition Greenwich Competitor Analytic FY 2024. Results are based on BofA's footprint, product taxonomy, and own revenue. Markets products include Equity Derivatives, Cash Equities, Prime Services, G10 Rates, FX/LCT, Global Financing and Futures, Credit, Commodities, Securitized Products, Munis. Peer group includes BofA, BARC, BNPP, Citi, DB, GS, HSBC, JPM, MS, SG, UBS, WFC.
- 4. Extel. 2024.

#### Slide 9 - Delivering Global Capabilities Locally

- 1. Coalition Greenwich Voice of Client 2024 U.S. Commercial Banking Study (BofA-National \$50MM \$2B FY 2024 Banking), based on 20% market penetration.
- 2. Global Finance, 2025.
- 3. Euromoney, 2024.
- 4. Coalition Greenwich Competitor Analytic FY 2024. Results are based on BofA's footprint, product taxonomy, and own revenue. Markets products include Equity Derivatives, Cash Equities, Prime Services, G10 Rates, FX/LCT, Global Financing and Futures, Credit, Commodities, Securitized Products, Munis. Peer group includes BofA, BARC, BNPP, Citi, DB, GS, HSBC, JPM, MS, SG, UBS, WFC.
- 5. Dealogic as of September 30, 2025.
- 6. Extel, 2024.

#### Slide 11 - 3Q25: Another Quarter of Organic Growth

Note: Balance sheet data end of period unless otherwise noted.

- 1. Primacy represents the percentage of Consumer checking accounts that are estimated to be the customer's primary account based on multiple relationship factors (e.g., linked to their direct deposit).
- 2. Includes credit cards across Consumer Banking, Small Business, and Global Wealth & Investment Management (GWIM).
- 3. End of period. Consumer investment assets include client brokerage assets, deposit sweep balances, brokered CDs, and AUM in Consumer Banking. GWIM client balances include deposits, loans and leases, AUM, brokerage, and other assets.
- 4. Investment balances include AUM, brokerage, and other assets.
- 5. Includes net client flows across Merrill, Private Bank, and Consumer Investments.
- Dealogic as of September 30, 2025.
- 7. Includes loans to Global Commercial Banking clients, excluding commercial real estate and specialized industries.



## Notes

#### Slide 12 - Industry-Leading Integrated High-Tech and High-Touch Across All Businesses

- 1. Represents percentage of households with consumer bank login activities in a 90-day period. As of August 2025.
- 2. Retail deposits based on 2Q25 FFIEC Call Report data on deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000.
- 3. Based on households where BofA has a presence in county, CBSA, or within 50-miles of the county (excluding counties in states with no BofA presence).

#### Slide 14 - Investing in Clients, Communities, and Teammates

1. Client experience represents top 2 box ratings on a 10-point scale from client surveys related to servicing and sales.

#### Slide 17 - Operating Environment Backdrop

- 1. As of October 28, 2025.
- 2. As of October 31, 2025.



## Consumer Banking



## Consumer Banking

## Consumer Banking

#### Retail

Mass market U.S. consumers

Preferred & Small Business
Mass affluent U.S. consumers
and small businesses

# Global Wealth & Investment Management

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## **Global Corporate & Investment Banking**

Multinational / large companies, financial institutions, and governments

## Global Markets

#### **Global Markets**

Institutional investor, commercial, and corporate clients

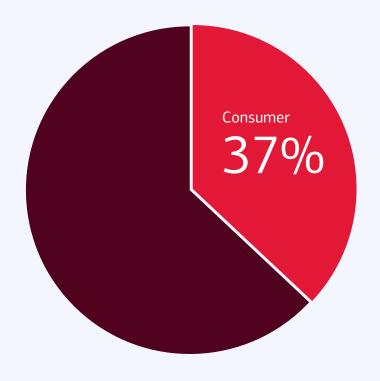
Payments | Technology | Operations | Digital & Marketing



## Consumer Banking

## Retail | Preferred | Small Business

2024 BofA Segment Revenue<sup>1</sup>



			YTD Performance	
		FY 2024	as of 3Q25	ΥοΥ Δ%
Financials	Revenue	\$41.4	\$32.5	+5%
	Noninterest Expense	22.1	17.0	+3%
	Provision	5.0	3.6	(4%)
	Net Income	10.8	8.9	+13%
	Efficiency Ratio	53%	52%	(125 bps)
	Return on Avg. Allocated Capital	25%	27%	+200 bps
			as of 3Q25	ΥοΥ Δ%
Key Busines	s Deposits		\$949B	+1%
Metrics <sup>2</sup>	Loans	322B	+2%	
	Consumer Investments	580B	+17%	

## Who We Are

Consumer Powerhouse – Scalable Growth Engine, Efficient Delivery Model



## Consumer Banking Foundational Beliefs

We believe...

...Core operating accounts anchor our client relationships and drive financial performance.

...High-Tech / High-Touch is needed to deliver seamless solutions and personalized advice.

...Mass Market requires simplified solutions, high-tech delivery, and serves as pipeline for future growth.

...Mass Affluent needs personalized solutions, high-touch delivery, and drives business profitability.

...Targeted growth strategy and culture of excellence will drive relationship deepening and growth.

...Digital innovation will drive growth, improve efficiency, and elevate client experience.



## A Consumer Powerhouse – Scaled, Comprehensive, and Digitally-Empowered

## Relationship Model

Operating Accounts Drive Growth and Loyalty

27

Consecutive Quarters of Net Operating Account Growth

92%

Primacy<sup>1</sup>

99%

Retention of Consumer Rewards Clients<sup>2</sup>

## High-Tech / High-Touch

Deep Digital Engagement and Local Presence Are Critical

79%

Digital Adoption<sup>3</sup>

#1

Financial Center Platform Efficiency<sup>4</sup>

82%

U.S. Consumers in Footprint<sup>5</sup>

## Proven Leader

Responsible Growth Leads to Consistent Client & Business Outcomes

#1

U.S. Consumer Deposits<sup>6</sup>

#4

U.S. Credit Card<sup>7</sup>

#1

U.S. Consumer Investments Platform<sup>8</sup>

## Delivered Results

Bottom-Line Performance and Long-Term Shareholder Value

50%

Efficiency Ratio (3Q25)

\$41.4B

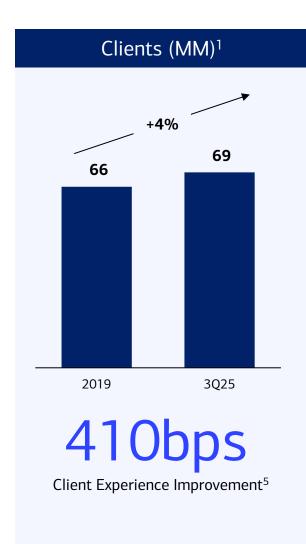
Revenue (2024)

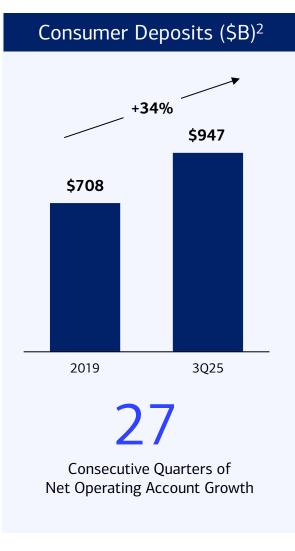
\$10.8B

Net Income (2024)

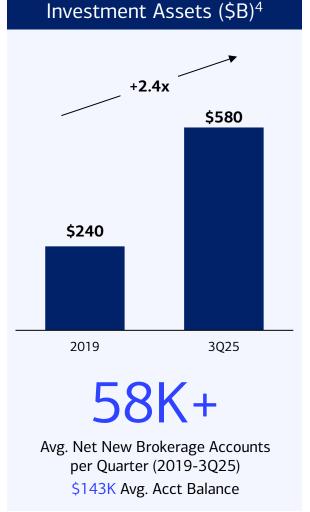


## A Proven Track Record of Consistent Organic Growth









## Integrated Consumer Model – From Retail to Small Business

#### Retail

#### Preferred

#### **Small Business**

#### Mass Market U.S. Consumers

Financial Independence and Health Simple, Payment-Driven Needs

Digital Interactions

#### Mass Affluent U.S. Consumers

Financial Wealth and Accumulation
Complex Needs Along Full Spectrum
In-Person Advice and Guidance

#### **Small Business Owners**

Small Businesses up to \$1MM Revenue Complex Needs – Personal and Business In-Person Advice and Expertise

#### Supported by Integrated High-Tech / High-Touch Model



~3,650

**Financial Centers** 

~16,000

Relationship Bankers

~3,750

Investment & Lending Specialists

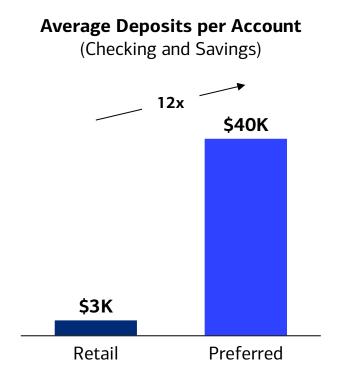
775+

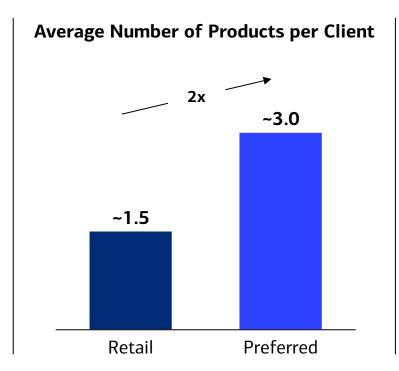
Small Business Specialists

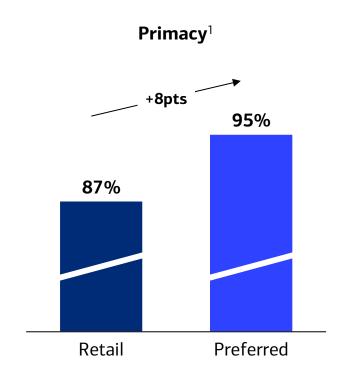


## Integrated Model Designed to Acquire and Deepen Consumer Relationships

# Retail Automate and Scale High-Tech Digital Engagement Full Suite of Affordable SafeBalance Solutions Personalize and Deepen High-Touch Specialist Model Comprehensive Solutions Across Banking and Investments

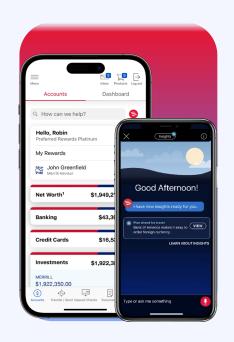






## Industry-Leading, Scalable Digital Capabilities

#### World-Class Digital Capabilities...



49MM Digital Active Users<sup>1</sup>

79% Digital Adoption<sup>2</sup>

14B Digital Logins (2024)<sup>3</sup>

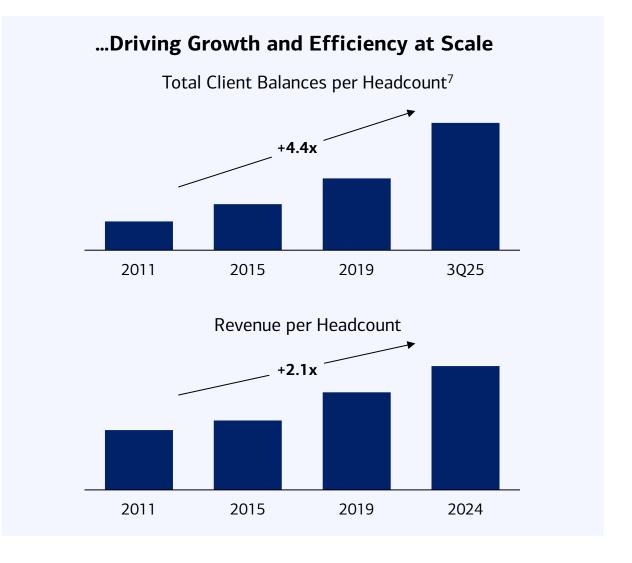
66% Digitally-Enabled Sales<sup>4</sup>

520MM+ Erica® Interactions YTD 3Q25<sup>5</sup>



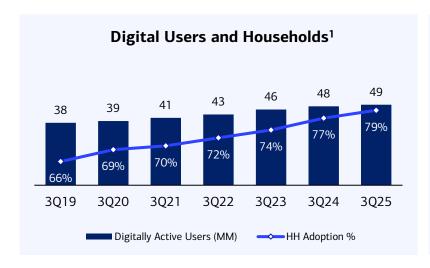


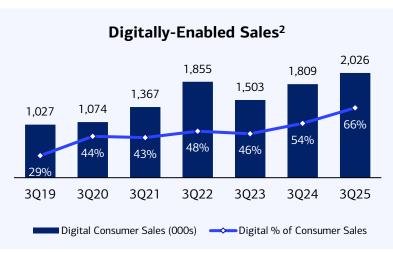
#1 Bank, U.S. Banking Mobile App Satisfaction<sup>6</sup>

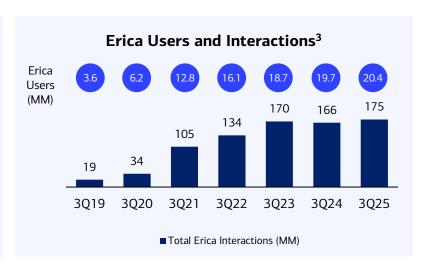


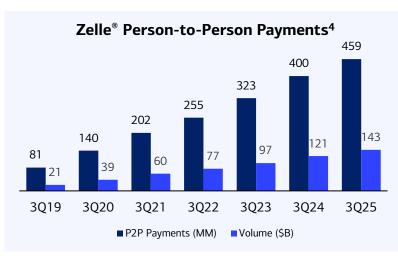


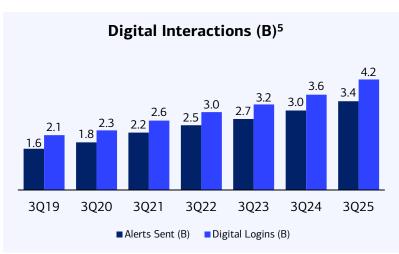
## Expanded Digital at Scale: Elevating Engagement, Productivity, and Efficiency

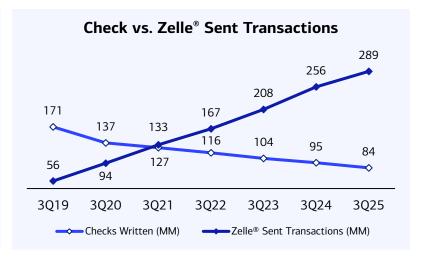






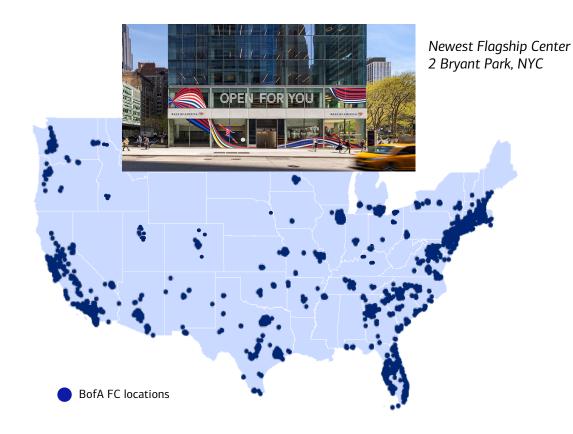








## Efficient, National Coverage that is Digitally Integrated



## Financial Center (FC) Footprint Designed for Efficient Coverage, Client Convenience, and Innovation

Physical Network

~3,650

FCs Across an Optimized Network

82%

U.S. Households in Footprint<sup>1</sup>

~300

New FCs (since '19); 100% Renovated<sup>3</sup> Client Engagement & Brand Impact

80%+

New-to-Bank Deposit Clients Begin in a FC

35B

Brand Impressions Annually<sup>2</sup>

94%

Client Satisfaction with FC Specialists<sup>4</sup>

Digital

1.8MM

Digitally-Assisted Accounts
Opened YTD 3Q25

2.3MM

Digital Appointments Set YTD 3Q25



## How We Do It

## Core Operating Account

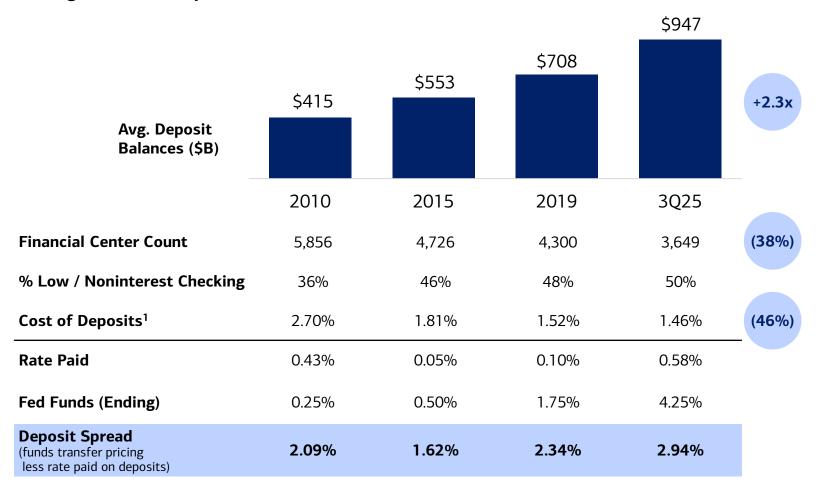
Anchor of Growth Engine and Relationship Model





## The Core Operating Account is Our Financial Engine

#### **Driving Low-Cost Deposit Growth and Returns Across Rate Environments**



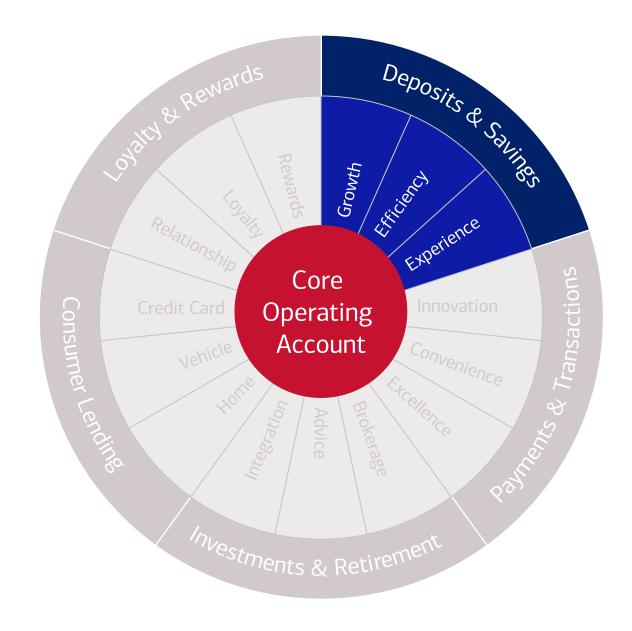
**Industry Leadership in Consumer Deposits**at a Low Rate Paid

Lower Operating Costs
Through Drive to Digital
and FC Optimization

Ability to **Drive Returns in Different Rate Environments** 

## Deposits & Savings

Industry Leadership, Growth, Efficiency, and Client Experience

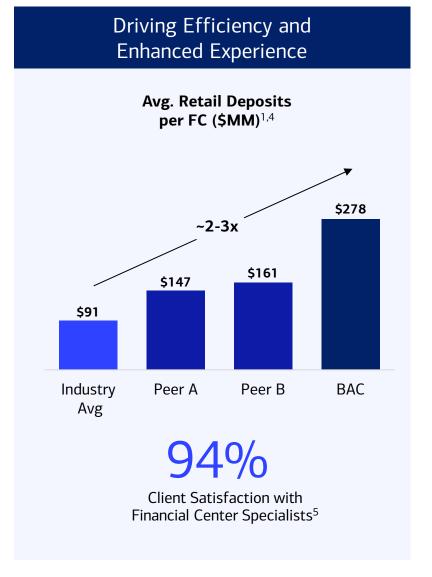




### Industry Leader in Consumer Deposits



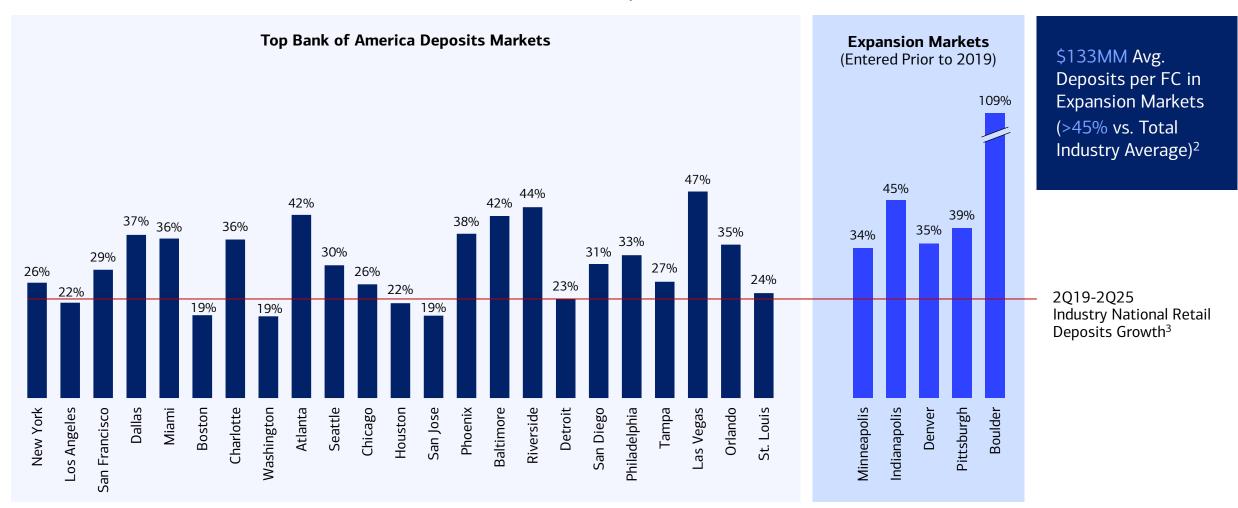






### Delivering Strong Deposit Growth at a Market Level

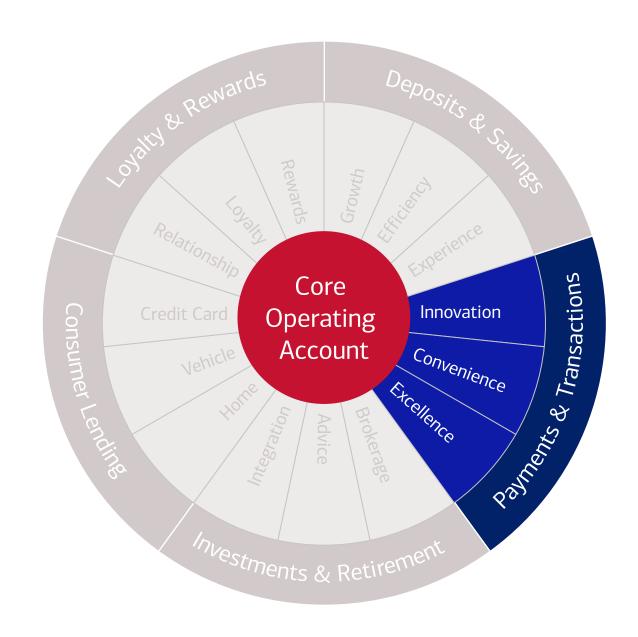
Bank of America 2Q19-2Q25 Retail Deposit Growth<sup>1</sup>





# Payments & Transactions

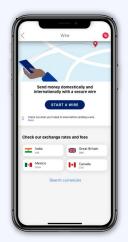
Leader in Digital Payments, Frictionless Convenience, and Innovation





### Payment Leadership and Innovation Drives Relationship Primacy

#### **Leader in Digital Payments**



96% Digital Payment Transactions<sup>1</sup>

83% Digital Payments S Volume<sup>1</sup>

#### **Leadership and Innovation Driving:**

- Primacy of Core Account
- Retention and Client Engagement
- Deepening Across Products
- Efficiency at Scale

Delivering Payments Innovation				
<b>Żelle</b> °	\$470B 1.6B	J		
paze	22MM 150MM+	BofA Cards Provisioned <sup>3</sup> Total Cards Provisioned <sup>4</sup>		
Mobile Wires	140+ 63%	Currencies Transaction Growth <sup>5</sup>		
\$→ Bill Pay	350MM ~\$250B	Transactions <sup>2</sup> Payment Volume <sup>2,6</sup>		
Erica	190MM	Payments Alerts, Insights, and Interactions <sup>7</sup>		

#### Path Forward

Enhance Features and Capabilities

**Drive Adoption** 

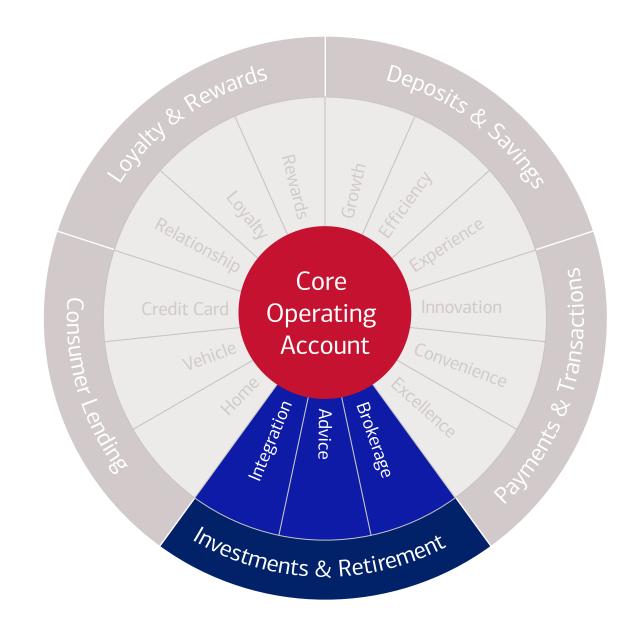
Digital Wallet Integration

Transform Platform

Enhance Proactive Engagement

# Investments & Retirement

Industry-Leading Platform, and Seamless Banking Integration





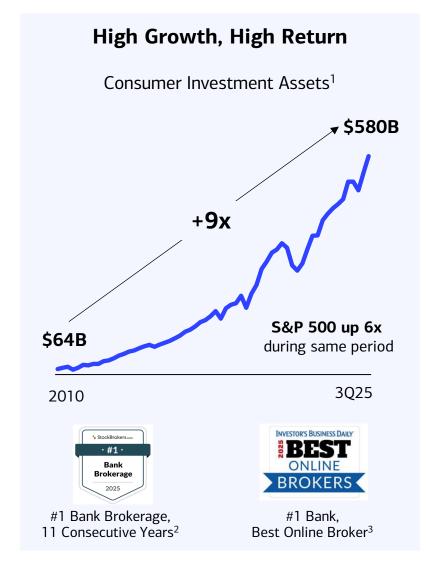
# Bank of America's Wealth Management Businesses are Positioned to Serve Clients Through All Stages of the Wealth Continuum

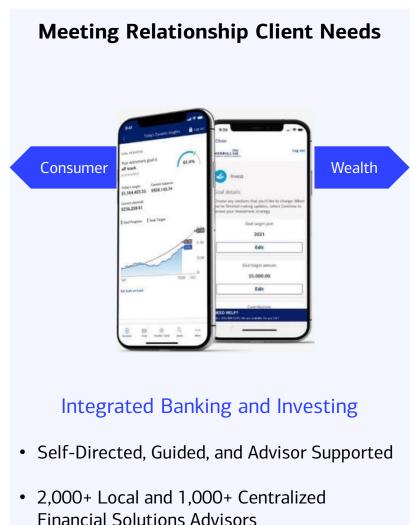
	Mass Market (<\$500K)	Mass Affluent (\$500K - \$1MM)	High Net Worth (\$1MM - \$10MM)	Ultra High Net Worth (\$10MM+)	
	Foundational investment tools via predominantly digital experience	Goals-based advice and guidance delivered at scale	Dedicated advice and customizable solutions for complex needs	Sophisticated approach for managing generational wealth	Total
J.S. Market Size <sup>1</sup> 5-Year CAGR	\$10T   \$10T   6%	<b>\$7T</b> 9%	\$33T 7%	\$17T 16%	\$67° 9%
BofA Wealth Management Client Balances <sup>2</sup>	\$0.3T	\$0.2T	\$1.7T	\$3.0T	\$5.2
Market Share <sup>3</sup>	3%	3%	5%	14%	

Our wealth management businesses at Bank of America serve **4.7MM** clients and have **7%** market share in the U.S.<sup>3</sup>



# Leading Investments Platform – High Growth, High Return





### 4.1MM

Client Investment Accounts

\$17T

Investable Asset Opportunity<sup>4</sup>

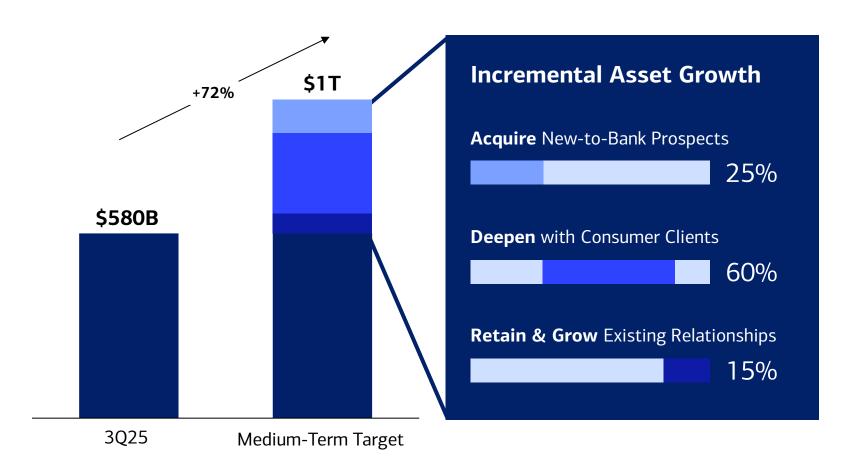
~90K

Enterprise Integration
Annual Client Introductions
Across Wealth and Consumer<sup>5</sup>



### Consumer Investments Upside: Path to \$1T

#### Consumer Investment Balances<sup>1</sup>



#### **Delivering Future Growth**

# Client Acquisition at Scale

Employee Banking & Investing and Workplace Benefits Integration

# Platform and Experience Enhancements 100% Digital Experience

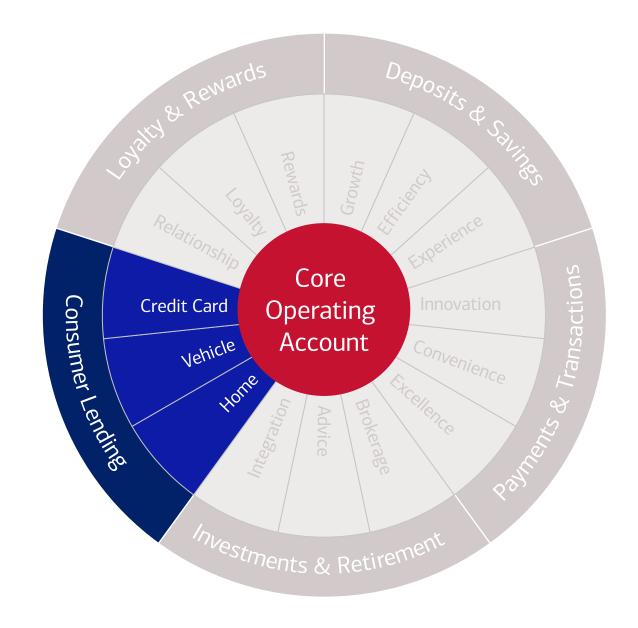
# Expert Advice Al-Enabled Financial Solutions Advisors

# Product Innovation

Tools, Capabilities, Portfolios, and Personalized Insights

# Consumer Lending

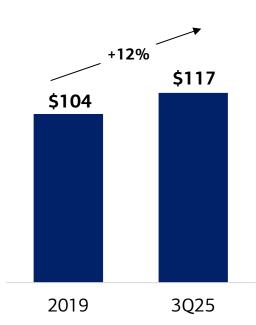
Resilient Portfolio, Competitive Solutions, and Strong Growth Opportunity





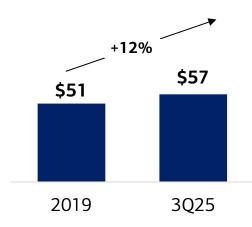
# Strong Lending Capabilities and Growth Opportunity – Resilient Through the Cycle

#### Avg. Loan Balances (\$B)



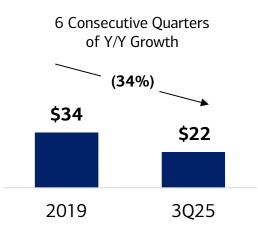
#### **Residential Mortgage**

773 Avg. Originations FICO
0.02% Net Charge-Off Rate
#2 Portfolio<sup>2</sup>
#10 Originations<sup>3</sup>



#### Vehicle Lending<sup>1</sup>

801 Avg. Originations FICO
0.40% Net Charge-Off Rate
#4 Portfolio<sup>4</sup>
#5 Originations<sup>4</sup>



#### **Home Equity**

797 Avg. Originations FICO (0.04%) Net Charge-Off Rate #1 Portfolio<sup>2</sup> #2 Originations<sup>5</sup>

### **Delivering Future Growth**

\$196B → \$225B

Avg. 3Q25 Loans Mortgage, Vehicle, and HE Medium-Term Target

### End-to-End Digital

Automated Journeys and Enhanced Experience

#### **Product Innovation**

Conforming Loans and Dealer Financing

Strategic Partnerships
(e.g., Volvo)

#### **Enhanced Personalization**

Advanced Client Targeting and Marketing



# Delivering Core Credit Card Growth – Competitive Portfolio with Strong Risk Profile

#### Strong Portfolio Characteristics<sup>1</sup>

1 in 5 U.S. Households Have a BofA Card<sup>2</sup>

3Q25

39MM Cards

\$101B Loan Portfolio

\$374B Purchase Volume (12 month)

98% Client Retention<sup>3</sup>

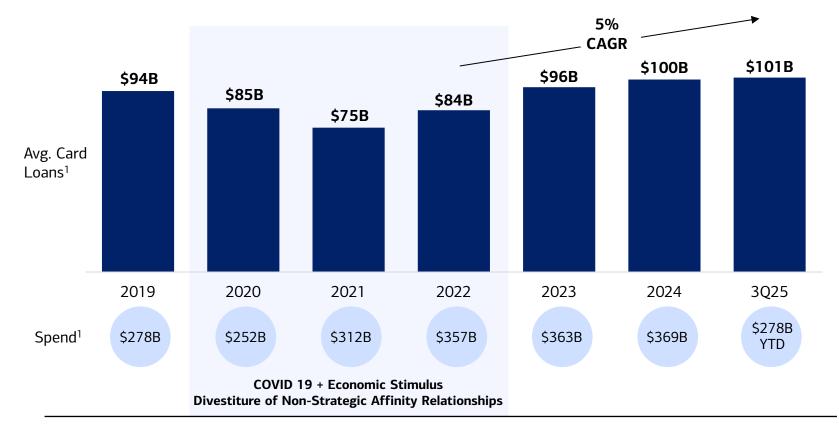
7.48% Risk Adjusted Margin

Strong Consumer Core Card Offering A Card to Match Individual Needs				
		Balance Growth (CAGR, '19-3Q25) <sup>4</sup>		
BANK OF AMERICA  VISA Opportune	Cash Back	+6%		
BANK OF AMERICA  VISA	Travel	+6%		
BANK OF AMERICA  VISA Opposits	Premium	+19%		
ACCUE  ATMOS  A L WALDS  VISA  Parpular	Cobrand	+7%		
Divestitures	/ Legacy Car	d (6%)		

Strong Risk Profile Credit Quality Reflecting Responsible Growth			
	3Q25		
Avg. Originations FICO	782		
Avg. Portfolio FICO	734		
FICO <660 (% Originations)	3.5%		
FICO <660 (% Portfolio)	11.7%		
Net Charge-Offs	3.46%		
30+ Delinquency	2.41%		



# Significant Growth Opportunity in Credit Card



71%

Of Credit-Eligible Checking Clients Have a BofA Card

57%

Of New Card Accounts Are with BofA Clients 48%

Wallet Share on Spend for Preferred Rewards Clients<sup>2</sup>

### Growth Levers

Strategic Cobrand Investments

Digital & Experience Enrichment

Product & Platform Upgrades

Marketing & Sponsorship

Medium-Term Targets

80%

Penetration of Credit-Eligible Checking Clients ~5%

Card Loans CAGR



#### Credit Card – Growth Levers

# Strategic Cobrand Investments

- Expanding portfolio with **premium** cobrands
- Enhanced and exclusive benefits and rewards
- Improved cobrand client experience















# Digital & Experience Enrichment

- Additional payment options
- Expanded **financial wellness tools** and resources
- Enhanced application to onboarding experience



Custom pay plan options (coming soon)



Credit monitoring and digital resources

# Product & Platform Upgrades

- Improved underwriting capabilities
- Market leading introductory offers
- Alternative data sources complementing credit bureaus



6% NEW OFFER

cash back
in the category of your choice for the first year

# Marketing & Sponsorship

- Sports **sponsorships** (FIFA, Golf with Us, Boston & Chicago Marathons, Masters)
- Spend engagement More Rewards Days and targeted offers
- Enhanced **personalization** leveraging data and insights

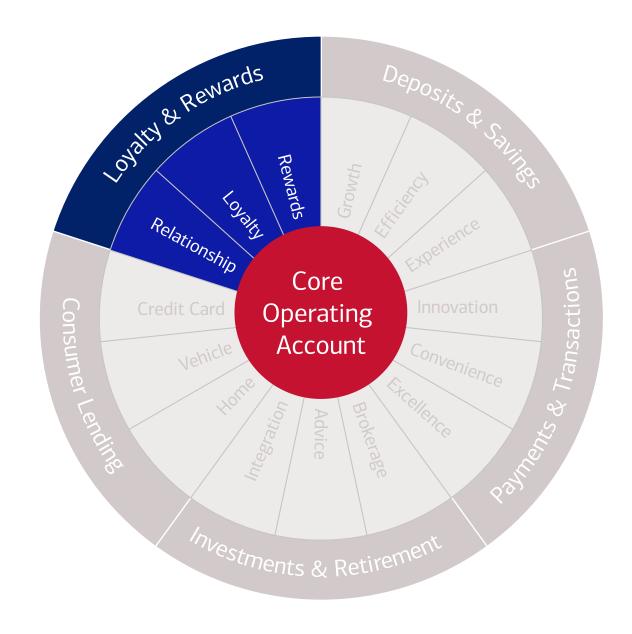






# Loyalty & Rewards

Industry-Leading Client Value, Driving Loyalty, Deepening, and Primacy





# Rewards Platform: Strategic Differentiator and Key to Operating Account Primacy and Relationship Strategy

- Drives Quality and Primacy
- Enhances Deepening and Loyalty
- Industry-Leading Rewards for Consumer, Wealth, & Business Clients
- Benefits Across All Products
- Designed for Clients with Core Operating Accounts

#### **Growth and Value Generation Engine for the Business**



Enhances Deepening & Loyalty<sup>1,4</sup>

30%

3x

Deepen in First 30 Days

Higher Card Spend

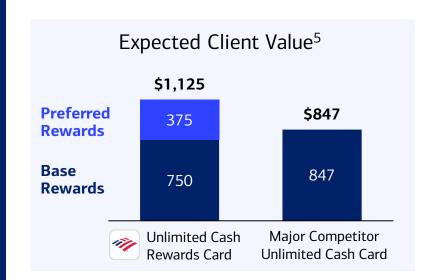
25%

3x

More Likely to Hold a Card

**Investment Assets** 

#### **Delivers Industry Leading Client Value**



Extending Industry Leadership

**Coming Soon** 

Next-Gen Rewards Program
Reinventing Loyalty and
Engagement





# Where Do We Go Next?

We Will Grow Through Strategic Investment



Growth Strategy – Key Drivers Looking Forward Market Expansion

Capturing New
Population Pools
Through Strategic
Market Expansion

Client Acquisition at Scale

Scaling Personalized Solutions Across Life Milestones Leverage Power of Enterprise

Unlocking Growth
Through Corporate
Partnership with
Employee Banking
& Investing Solution

Investments in Tech and Al

Investing in Erica to Power the Next Wave of Al-Driven Growth

1

2

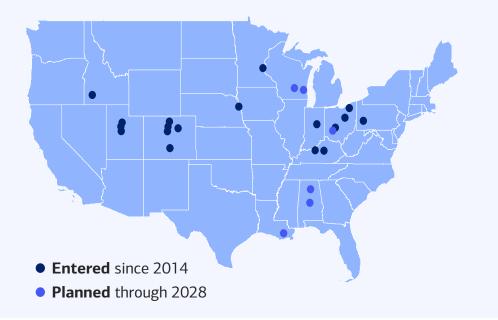
3

4



### Market Expansion with Strong Growth Track Record

#### 6 Additional Markets Planned through 2028



#### **Alabama**

Birmingham Huntsville

#### Louisiana

**New Orleans** 

#### Ohio

Dayton

#### Wisconsin

Madison

Milwaukee

Increased Coverage Goal<sup>1</sup>

85%

U.S. Households within Footprint (+3pts)<sup>2</sup>

Market Leadership Goal<sup>1</sup>

#1

Maintain Retail Deposit Lead, Outpace Market Growth

### **Existing Expansion Markets**

18 New Markets Entered Since 2014

+10.5MM

/IIVI

+\$2.3T

Households<sup>3</sup>

FDIC Deposits<sup>4</sup>

+170

New Financial Centers

+\$18B

Incremental Deposits

#### New Expansion Markets

6 Additional Markets Planned Through 2028

+2.4MM

Households<sup>3</sup>

+\$222B
FDIC Deposits<sup>4</sup>



### Client Acquisition at Scale – Personalized Solutions at Every Critical Life Milestone

#### **Youth and Parents**

**Family Banking** 

#### **10MM**

**BofA Parent Accounts** 

First Account Experience
Financial Education
Building Good Money Habits

#### **Students and Young Adults**

**Student Banking** 

#### **4MM**+

Students within ½ Mile of a BofA Financial Center

Financial Independence Savings and Budgeting Credit Building

#### **Career and Family**

Employee Banking & Investing (EBI)

**6.6MM** 

Employees of EBI Companies

Home Ownership
Wealth Accumulation
Financial Planning

**100MM+** U.S. Population Aged 0-25<sup>1</sup> **35MM+**High Earning U.S. HHs<sup>1</sup>



# Meeting the Needs of Families with Family Banking

- 100% Digital
- Robust Parental Controls
- No Monthly Fees or Overdraft Fees<sup>1</sup>
- Access to Digital Banking, Debit Card, and Learning Resources
- Streamlined Graduation to SafeBalance



#### **Insights from Parents**<sup>3</sup>

9 in 10

Feel Responsible for Teaching Finances

90%

Want the Ability to Monitor Transactions

74%

Find Access to Educational Content from BofA Appealing

# Family Banking Opportunity

# **33MM**

U.S. Families with Children Under 18<sup>2</sup>

# 10MM

BofA Parent Clients

91%

BofA Parent Clients Find a BofA Youth Debit Card Appealing<sup>3</sup>



# Student Banking – Supporting Youth and Young Adults (YYA) in Building Financial Independence

#### **Engaging Students at Scale**

340

University, College, and Community College Campus Events<sup>1</sup>

Driving Interaction and Engagement on Campuses

500

Financial Centers within a Half Mile of a College Campus

Connecting BofA with Local Students

20,000

**Student Activities Hosted at Financial Centers**<sup>1</sup>

Back-to-School Events, Seminars, Specialist Support

+1.1MM

New Student and Young Adult Accounts Annually<sup>2</sup>

Building Foundation for Future

5.3MM

YYA Checking Accounts

1.4MM

YYA Card Accounts

32%

of All New Checking Accounts (YYA)

Significant Opportunity

35MM+

U.S. Population Ages 18-25<sup>3</sup>

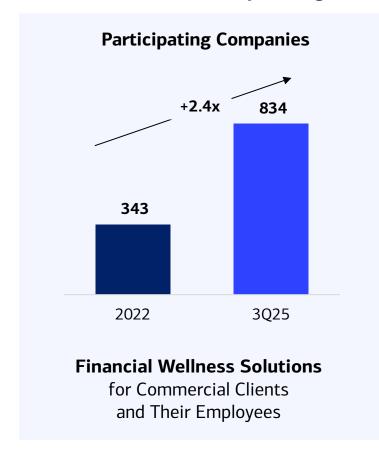
4MM+

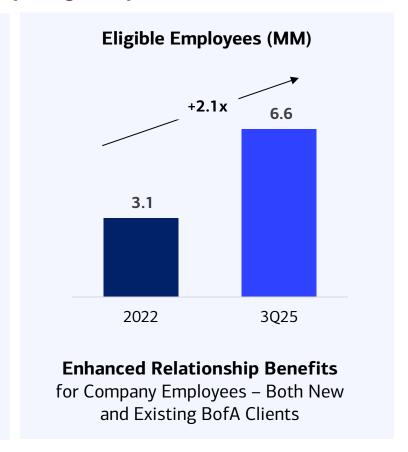
Students within ½ Mile of a FC



# Leveraging the Strength of the Enterprise – Workplace Benefits with Employee Banking & Investing

#### **Expanding Participating Companies**





### Capturing Opportunity at Scale

1.1MM

\$55B

Accounts Generated<sup>1</sup> Total Deposits<sup>1</sup>

600+

Designated FCs

Significant Opportunity Remains

15K

1MM

Commercial Clients
Not Enrolled

U.S. Companies >\$1MM Revenue<sup>2</sup>

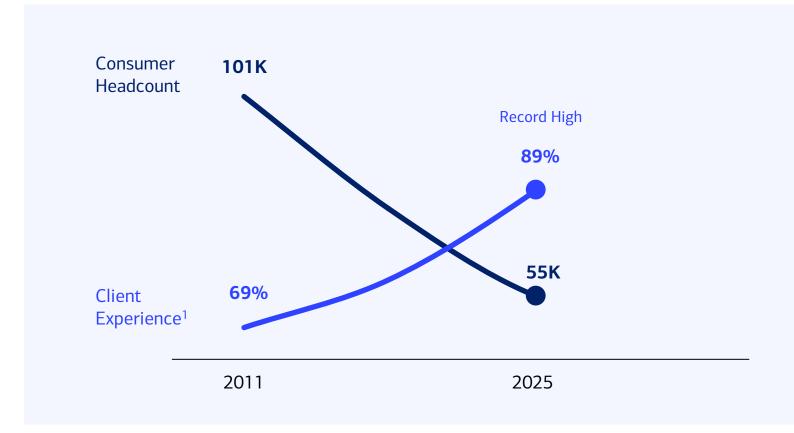
~85%

EBI Employees Are Prospects<sup>3</sup>



# Proven Track Record of Transformation with Technology and Al Driving Growth and Efficiency

#### **Driving Growth and Efficiency**



### **Empowered by Technology**



~2MM

Daily Interactions<sup>2</sup>



Advisors with EricaAssist ~60%

Reduction in Service
Call Volume<sup>3</sup>



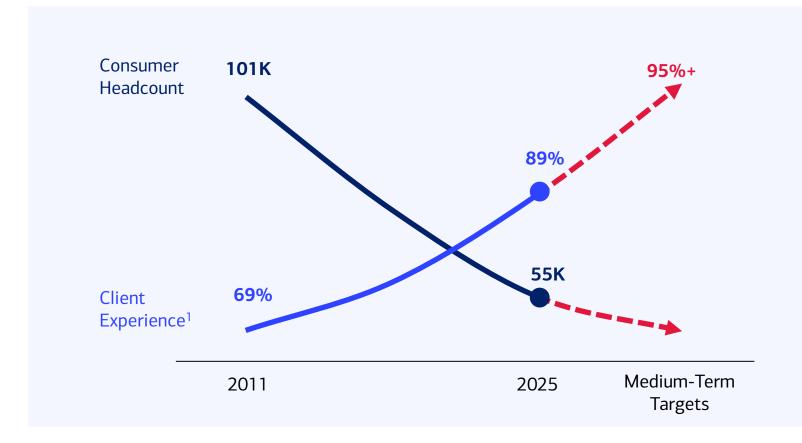
Al-Enabled Processes ~50%

Lower Fraud Loss Rate vs. 2018<sup>4</sup>



# Continuing to Drive Growth and Efficiency Through Investments in Innovation

#### **Driving Growth and Efficiency**



# Strategic Innovation and Investments in Al



The Trusted, Personalized Gateway for all Client Financial Needs



Smart Assistant Empowering all Client-Supporting Employees



Al-Enabled Processes Intelligent Automation designed to Drive Efficiency, Enhanced Security, & World-Class Experience



# Consumer Banking Remains Centered on Driving Client Value and Enterprise Returns

Delivering strong deposit growth, with a focus on growing primary operating account relationships

Driving balance and share growth, with an emphasis on card expansion and increased investments capture

Strengthening digital leadership with enhanced personalization and intelligent automation

Harnessing the power of the enterprise to drive accelerated, sustainable, scalable growth

Leveraging continued investments in technology, solutions, and operational excellence to drive growth and efficiency to produce operating leverage

Consumer Banking Medium-Term Targets

75MM
Clients<sup>1</sup>

\$20B

Annual Net Income

40%

Efficiency Ratio

40%

Return on Average Allocated Capital



#### Global Notes

- 1. **Forward-Looking Statements:** Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. All data presented as of 3Q25, unless otherwise noted.
- Revenue, net of interest expense.

#### Slide 3 - Consumer Banking

- 1. Business Segment revenue excludes All Other. Business Segment revenue is on a fully taxable-equivalent (FTE) basis.
- 2. End of period.

#### Slide 6 - A Consumer Powerhouse — Scaled, Comprehensive, and Digitally-Empowered

- 1. Primacy represents the percentage of Consumer checking accounts that are estimated to be the customer's primary account based on multiple relationship factors (e.g., linked to their direct deposit).
- 2. Reflects annualized 6-month post-opening retention for all January to August 2024 Preferred Rewards enrollments across Consumer, Wealth, and Business clients.
- 3. Digital adoption represents households with Consumer bank login activities in a 90-day period.
- 4. Based on retail deposits per financial center; deposits based on 2Q25 FFIEC Call Report data on deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000; FC counts based on competitor reporting and June 2025 FDIC data.
- 5. Based on households where BofA has a presence in the county, Core-Based Statistical Area (CBSA), or within 50-miles of the county (excluding counties in states with no BofA presence).
- 6. Retail deposits based on 2Q25 FFIEC Call Report data on deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000.
- 7. Includes Consumer and Global Wealth & Investment Management (GWIM), based on ending loans reported by competitors.
- 8. Based on reported investment balances of retail bank self-directed platforms.

#### Slide 7 - A Proven Track Record of Consistent Organic Growth

- 1. Includes all individual Consumer, Small Business, Merrill, and Private Bank clients with a banking relationship.
- 2. Represents average deposits.
- 3. Represents average loans.
- 4. End of period. Consumer investment assets include client brokerage assets, deposit sweep balances, Bank of America, N.A. brokered CDs, and AUM in Consumer Banking.
- 5. Client experience represents top 2 box scores on a 10-point scale from client surveys related to servicing and sales. Improvement from 2019 to 3Q25.

#### Slide 9 – Integrated Model Designed to Acquire and Deepen Consumer Relationships

1. Primacy represents the percentage of Consumer checking accounts that are estimated to be the customer's primary account based on multiple relationship factors (e.g., linked to their direct deposit).

#### Slide 10 - Industry-Leading, Scalable Digital Capabilities

- 1. Digital active users represents mobile and / or online 90-day active users on the Consumer and Merrill banking platforms.
- 2. Digital adoption represents households with Consumer bank login activities in a 90-day period.
- 3. Total online and mobile banking logins on the Consumer Banking platform.
- 4. Digitally-enabled sales represent sales initiated and / or booked via digital platforms.
- 5. Erica engagement represents mobile and online activity across client facing platforms powered by Erica.
- 6. Based on J.D. Power 2025 U.S. Banking Mobile App Satisfaction Study.
- 7. Client balances represents the sum of average deposits, average loans and leases including margin receivables, and ending Consumer investment assets excluding deposits sweep balances.



#### Slide 11 - Expanded Digital at Scale: Elevating Engagement, Productivity, and Efficiency

Note: Includes all households / relationships with Consumer platform activity, except where otherwise noted.

- 1. Digitally-active users represents mobile and / or online 90-day active users on the Consumer and Merrill banking platforms. Household adoption represents households with Consumer bank login activities in a 90-day period, as of August for each quarter.
- 2. Digitally-enabled sales represent sales initiated and / or booked via digital platforms.
- 3. Erica engagement represents mobile and online activity across client facing platforms powered by Erica.
- 4. Includes Bank of America person-to-person payments sent and received through e-mail or mobile identification. Zelle® users represent 90-day active users.
- 5. Digital logins represents the total number of desktop and mobile banking sessions on the Consumer Banking platform. Alerts are digital communications sent to clients via SMS, push, and email notifications.

#### Slide 12 - Efficient, National Coverage that is Digitally Integrated

- 1. Based on households where BofA has a presence in the county, CBSA, or within 50-miles of the county (excluding counties in states with no BofA presence).
- 2. Estimated based on equivalent out-of-home media value.
- Since 2016.
- 4. Represents top 2 box scores on a 10-point scale from client surveys on product and / or sales related FC visits (excludes service and teller transactions).

#### Slide 14 - The Core Operating Account is Our Financial Engine

Operating cost of deposits calculated as annualized noninterest expense as a percentage of total average deposits within the Deposits sub-segment.

#### Slide 16 - Industry Leader in Consumer Deposits

- 1. U.S. retail deposits based on FFIEC Call Report data as of 2025 reflecting deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000.
- Represents average balances.
- 3. Primacy represents the percentage of Consumer checking accounts that are estimated to be the customer's primary account based on multiple relationship factors (e.g., linked to their direct deposit).
- 4. Deposits based on FFIEC Call Report data (refer to footnote 1) as of 2025. FC counts based on competitor reporting and June 2025 FDIC data.
- 5. Represents top 2 box scores on a 10-point scale from client surveys on product and / or sales related FC visits (excludes service and teller transactions).

#### Slide 17 - Delivering Strong Deposit Growth at a Market Level

- 1. Represents June 30, 2025, vs. June 30, 2019, Bank of America Consumer and GWIM deposits by market.
- 2. Average deposits per financial center in the pre-2019 expansion markets vs. industry average presented on prior page.
- 3. National growth rate between 2Q25 and 2Q19 FFIEC Call Report data, based on deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000.

#### Slide 19 - Payment Leadership and Innovation Drives Relationship Primacy

- 1. Represents YTD as of 3Q25.
- 2. Represents full-year 2024.
- As of July 2025.
- 4. Total credit and debit cards added to the Paze checkout solution, as of September 2025.
- Represents year-over-year change as of September 2025.
- 6. Bill Pay excludes payments sourced from non-BofA accounts.
- Total Erica interactions related to money movement and wires since Erica launch in 2018.

#### Slide 21 - Bank of America's Wealth Management Businesses are Positioned to Serve Clients Through All Stages of the Wealth Continuum

- 1. Market size based on IXI Network data from Equifax, represents total investable assets in the U.S. as of YE24.
- 2. BofA Wealth Management client balances are end of period as of 3Q25, includes Merrill, Private Bank and Consumer Investments. Balances include GWIM client assets and loans, Consumer Investment platform assets only. Segments do not add up to total due to rounding.
- 3. Market share calculated as YE24 BofA Wealth Management client assets (excluding loans) over total YE24 market size from IXI Network data from Equifax.



#### Slide 22 - Leading Investments Platform - High Growth, High Return

- 1. End of period. Consumer investment assets include client brokerage assets, deposit sweep balances, Bank of America, N.A. brokered CDs, and AUM in Consumer Banking.
- 2. Based on StockBrokers.com 2025 #1 Bank Brokerage.
- Based on Investor's Business Daily 2025 #1 Best Online Brokers.
- 4. Based on IXI Network data from Equifax, represents total investable assets of U.S. Mass Market and Mass Affluent households (less than \$1MM in investible assets) as of YE24.
- Represents full-year 2024.

#### Slide 23 - Consumer Investments Upside: Path to \$1T

1. End of period. Consumer investment assets include client brokerage assets, deposit sweep balances, Bank of America, N.A. brokered CDs, and AUM in Consumer Banking.

#### Slide 25 - Strong Lending Capabilities and Growth Opportunity - Resilient Through the Cycle

- 1. Vehicle lending balances include loans and leases.
- 2. As of June 2025, based on EOP total corporate balances for BofA and peer banks, per call reports.
- 3. Retail channel for YTD June 2025; #3 bank originator.
- 4. As reported by peer banks for 3Q25; excludes captive finance companies.
- 5. Originations per MarkeTrac for 1Q25.

#### Slide 26 - Delivering Core Credit Card Growth - Competitive Portfolio with Strong Risk Profile

- 1. Includes consumer credit card portfolios in Consumer Banking and GWIM.
- 2. Based on Consumer households with a BofA credit card and total U.S. households based on 2024 U.S. Census data.
- 3. Retention represents the % of accounts remaining open with accounts on book >12 months, excluding accounts which were charged-off or closed for inactivity.
- 4. Represents loan volume growth of selected cards.

#### Slide 27 - Significant Growth Opportunity in Credit Card

- 1. Includes consumer credit card portfolios in Consumer Banking and GWIM.
- 2. As of August 2025, per credit bureau reporting.

#### Slide 30 - Rewards Platform: Strategic Differentiator and Key to Operating Account Primacy and Relationship Strategy

- 1. All metrics reflect Preferred Rewards enrollments across Consumer, Wealth, and Business clients as of August 2025, except for investment assets, which reflects Consumer clients only.
- 2. Primacy represents the percentage of Consumer checking accounts that are estimated to be the customer's primary account based on multiple relationship factors (e.g., linked to their direct deposit).
- 3. Retention reflects annualized 6-month post-opening retention for January to August 2024 enrollments.
- 4. Reflects Preferred Rewards enrolled clients vs. unenrolled clients; card references reflect credit card only.
- 5. Expected client value for Unlimited Cash Rewards Card vs. major competitor based on \$50K card spend over 5 years based on competitor offer disclosures.

#### Slide 33 - Market Expansion with Strong Growth Track Record

- Medium-term.
- 2. Represents coverage post entry of new markets.
- 3. Based on 2023 U.S. Census CBSA data.
- Total FDIC market-level deposits as of June 2025.

#### Slide 34 - Client Acquisition at Scale - Personalized Solutions at Every Critical Life Milestone

1. Based on 2024 U.S. Census data, High earning households defined as those with incomes of \$150,000 and higher.



#### Slide 35 - Meeting the Needs of Families with Family Banking

- 1. Monthly fee waived while child is under age 25.
- 2. Based on 2024 U.S. Census data.
- 3. Based on BofA parent survey, July 2021.

#### Slide 36 - Student Banking - Supporting Youth and Young Adults (YYA) in Building Financial Independence

- 1. Represents YTD 3Q25.
- 2. Represents full-year 2024.
- 3. Based on 2024 U.S. Census data.

#### Slide 37 - Leveraging the Strength of the Enterprise - Workplace Benefits with Employee Banking & Investing

- Program to date.
- 2. Based on NAICS Association businesses in U.S. with over \$1MM in annual sales, 2024.
- 3. Represents percentage of EBI company employees that do not currently have a banking relationship with BofA.

#### Slide 38 - Proven Track Record of Transformation with Technology and Al Driving Growth and Efficiency

- 1. Client experience represents top 2 box scores on a 10-point scale from client surveys related to servicing and sales.
- 2. Represents YTD 3Q25.
- 3. Represents 2025 run rate vs. 2010.
- 4. Represents 2025 run rate vs. 2018.

#### Slide 39 - Continuing to Drive Growth and Efficiency Through Investments in Innovation

1. Client experience represents top 2 box scores on a 10-point scale from client surveys related to servicing and sales.

#### Slide 40 - Consumer Banking Remains Centered on Driving Client Value and Enterprise Returns

1. Includes all individual Consumer, Small Business, Merrill, and Private Bank clients with a banking relationship.



# Global Wealth & Investment Management



### Global Wealth & Investment Management

# Consumer Banking

#### Retail

Mass market U.S. consumer

#### **Preferred & Small Business**

Mass affluent U.S. consumers and small businesses

# Global Wealth & Investment Management

#### Merrill

High-net-worth individuals, businesses, and institutions

#### **Private Bank**

Ultra-high-net-worth individuals, businesses, and institutions

# Global Banking

#### **Business Banking**

U.S.-domiciled mid-sized businesses

#### **Global Commercial Banking**

U.S.-domiciled middle-market companies and international subsidiaries

# Global Corporate & Investment Banking

Multinational / large companies, financial institutions, and governments

# Global Markets

#### **Global Markets**

Institutional investor, commercial, and corporate clients

Payments | Technology | Operations | Digital & Marketing



### Global Wealth & Investment Management Foundational Beliefs

We believe...

...growth of our fully advised client relationships drives financial outcomes

...the Wealth Continuum allows us to deliver as one company and is our engine for lasting growth

...having the **best advisors** enables us to deliver exceptional client outcomes

...we have the capabilities to deliver for every client in the way they want to be served

...the **resilience** of our business model creates enduring **shareholder value** 



# Global Wealth & Investment Management Merrill | Private Bank

2MM

Client Relationships

Serving the wealth continuum of clients

\$4.6T

**Client Balances** 

2<sup>nd</sup> largest traditional wealth manager<sup>2</sup>

>15K

Wealth Advisors

Industry leading advisor force

\$23B

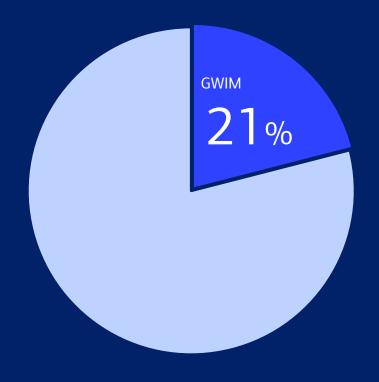
Revenue<sup>1</sup>

Highly diversified revenue streams



# Global Wealth & Investment Management Merrill | Private Bank

2024 BofA Segment Revenue<sup>1</sup>



			YTD Perfor	mance
		FY 2024	as of 3Q25	ΥοΥ Δ%
Financials	Revenue	\$22.9B	\$18.3B	+8%
	Noninterest Expense	\$17.2B	\$13.9B	+8%
	Provision	\$0.0B	\$0.0B	N/M
	Net Income	\$4.3B	\$3.3B	+6%
	Pretax Margin	25%	24%	(53bps)
	Return on Avg. Allocated Capital	23%	22%	-
			as of 3Q25	ΥοΥ Δ%
•	Total Client Balances		\$4.6T	+11%
Metrics <sup>2</sup>	AUM Balances		\$2.1T	+13%
	Deposits		\$279B	(2%)
	Loans		\$253B	+11%

# Bank of America's Wealth Management Businesses are Positioned to Serve Clients Through All Stages of the Wealth Continuum

	Mass Market (<\$500K)	Mass Affluent (\$500K - \$1MM)	High Net Worth (\$1MM - \$10MM)	Ultra High Net Worth (\$10MM+)	
	oundational investment tools via predominantly digital experience	Goals-based advice and guidance delivered at scale	Dedicated advice and customizable solutions for complex needs	Sophisticated approach for managing generational wealth	Total
U.S. Market Size <sup>1</sup> 5-Year CAGR	<b>4.5</b>	\$7T 9%	\$33T 7%	\$17T 16%	\$67T 9%
BofA Wealth Management Client Balances <sup>2</sup>	\$0.3T	\$0.2T	\$1.7T	\$3.0T	\$5.2T
Market Share <sup>3</sup>	3%	3%	5%	14%	

Our wealth management businesses at Bank of America serve **4.7MM** clients and have **7%** market share in the U.S.



### GWIM Advisor Teams Cultivate Client Relationships and Deliver the Platform's Solutions

Mass Affluent High Net Worth Ultra High Net Worth Wealth Continuum (\$500K - \$1MM) (\$1MM - \$10MM) (\$10MM+) Multiple Entry Digital Enterprise Workplace **Advisor Teams** Points into GWIM Benefits Acquisition Introductions Self-sourcing Merrill Wealth Management | Private Bank **Advisor Teams** >6K >1K 65K >30K >15K 2MM Deepen and Grow Client Relationships \$10MM+ Wealth Advisors Supporting Product and Total **Net New Clients** Client Team Solution Added Annually<sup>1</sup> Clients Clients Members **Specialists** Wealth Management Platforms **Delivering Platform** Solutions Based on Wealth Structuring **Investment Management** Credit & Banking Client Needs



# Centralized, Scaled Platform Delivers Value to Clients & Advisors While Driving Efficiency

\$4.6T

GWIM client balances

75%

GWIM clients have managed investments<sup>1</sup>

#1

In managed personal trust assets<sup>2</sup>

1 in 6

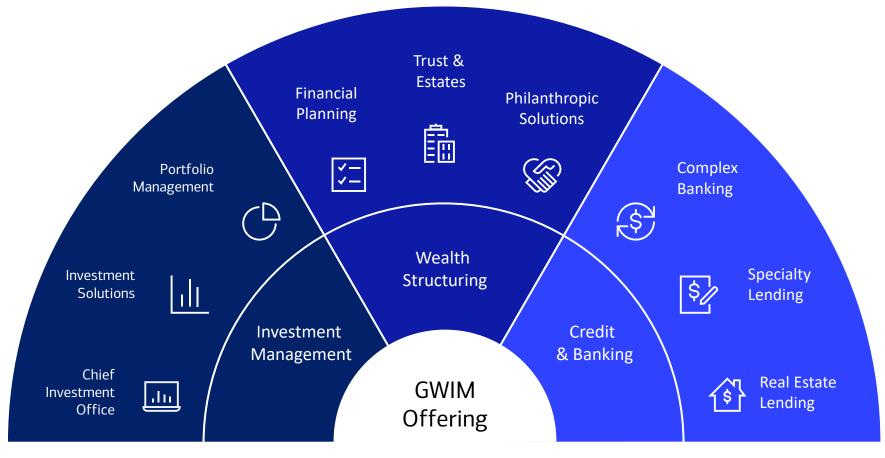
UHNW GWIM clients has a trust<sup>1</sup>

1 in 2

GWIM clients banks with BofA<sup>1</sup>

1 in 3

GWIM clients has a lending solution<sup>1</sup>



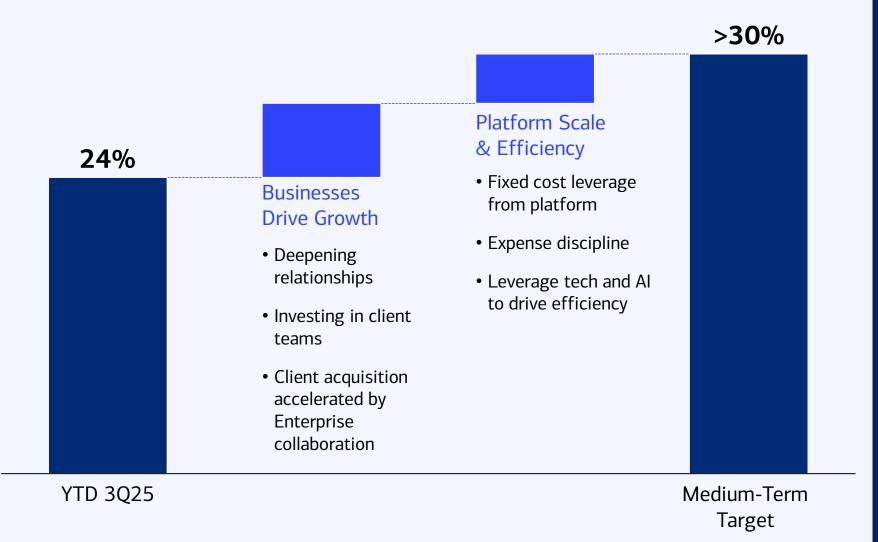


# Bank of America's Client Base of Individuals & Companies is an Unparalleled Source of Growth

		1111	Wirehouse Peer 1	Wirehouse Peer 2	Wirehouse Peer 3	Leading Bank Provider	Leading Direct Provider	Leading Independent Provider
Individuals	Consumer Investments	<b>✓</b>	<b>✓</b>		<b>✓</b>	<b>✓</b>	<b>✓</b>	
	Consumer Banking <sup>1</sup>	<b>✓</b>			<b>✓</b>	<b>✓</b>		
Workplace	401(k)	<b>✓</b>	<b>✓</b>				<b>✓</b>	$\checkmark$
	Equity Plan Admin.	<b>✓</b>	<b>✓</b>	<b>✓</b>		✓	<b>✓</b>	
	Employee Banking & Investing <sup>2</sup>	<b>✓</b>	<b>✓</b>				<b>\</b>	
Businesses	Business Banking	<b>✓</b>			$\checkmark$	<b>✓</b>		
	Commercial Banking	$\checkmark$			<b>✓</b>	<b>✓</b>		
	Corporate & Investment Banking	✓	✓	✓	✓	✓		
	Global Markets	$\checkmark$	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>		



# Driving Growth and Efficiency to Expand GWIM's Pre-Tax Margin



Targeting growing revenue nearly 2X as fast as expenses

Generating positive operating leverage and margin expansion

Improving return on average allocated capital to 30% in the medium-term

# Merrill Wealth Management



# Merrill Wealth Management

Over a century at the forefront of the industry

#### **Tremendous scale**

in wealth management business

\$3.9T

in client balances

Second largest traditional wealth manager in the U.S.1

\$158B

in loans<sup>3</sup>

\$1.7T 750K

in AUM

Largest firm-managed investment platform in the industry<sup>2</sup>

\$19B+

54K \$10MM+

households

in revenue<sup>5</sup>

\$212B

in deposits<sup>3</sup> #14 standalone bank in the U.S. by deposits<sup>4</sup>

**Leading advisor force** 

recognized by clients and industry

95%

client satisfaction with advisor<sup>6</sup>

#1

most advisors ranked across 9 industry recognition lists in 2025<sup>7</sup>

**Expansive reach** 

with national footprint

546 offices

98

markets

90%

of U.S. population lives within 50 miles of a Merrill office





# Continued Actions Position Us for Organic Growth and Profitability Expansion

## Reframing Strategic Growth

Focused client acquisition upmarket • Centered on strategic asset flows • Established organizations dedicated to WM Banking and Lending • Launched UHNW advisory group

### Investing in our Advisor Force

Restarted experienced advisor recruiting • Enhanced advisor retention and recognition programs • Scaled industry's largest training program • Conducted coaching and development programs for experienced advisors

## Strengthening our Investment Offering & Functions

Introduced capabilities to target the AUM opportunity • Expanded alternative investments offering • Strengthened capital markets offering for UHNW / family office clients through partnership with Global Markets • Making processes cleaner, simpler, better









# Our Growth Playbook

Medium-term targets

1.

4-5%

Annual Organic Growth

Scale Organic Growth

Unlocking net new asset growth to win market share

2.

\$135-150B

Annual Fee-based Client Flows (AUM)

Expand Investments Platform

Generating annuitized income that improves ROA

3.

+4-6% pts.

Increase in Pretax Margin

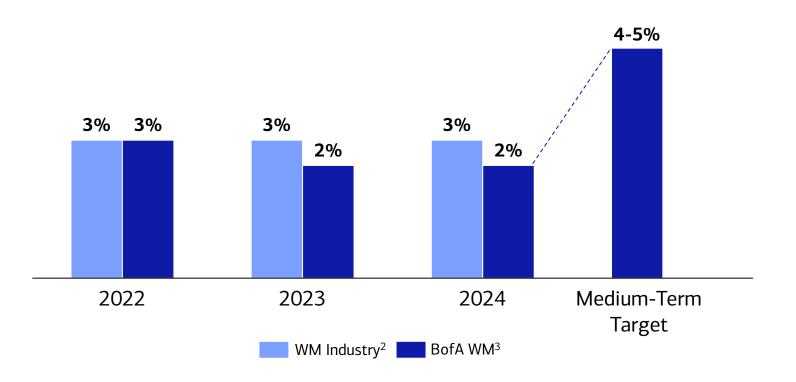
Elevate<br/>Lending & Banking

Increasing profitable revenue to expand margin



Organic Growth

Net New Assets as a % of Client Balances<sup>1</sup>



## **Looking Ahead**

Growing Net New Assets to Win Market Share

#### Client Acquisition at Scale

Generate new business opportunities at scale through our various Enterprise channels

#### Best-in-Class Advisors

Accelerate advisor-driven asset growth through retention, recruiting, and development

#### **Technology Enabled Productivity Increase**

Invest in technology to increase advisor capacity and deliver a modern client experience



Client acquisition at scale: leveraging enterprise sources to generate NNA

#### **Estimated Wealth Management Opportunity**

	Existing BofA Clients	Of Which WM Clients
Consumer	5.7MM HNW Individuals <sup>1</sup>	1MM
Workplace Benefits	3.3MM On-Platform Plan Participants <sup>2</sup>	230K
Business Banking	1.8MM Small Business Owners <sup>3</sup>	270K
Total	11MM	1.5MM

# Capturing the Opportunity Medium-Term Targets

\$10T+ Off-us Asset Opportunity<sup>4</sup>

Incremental NNA p.a. (assumes 1% incremental capture of opportunity)

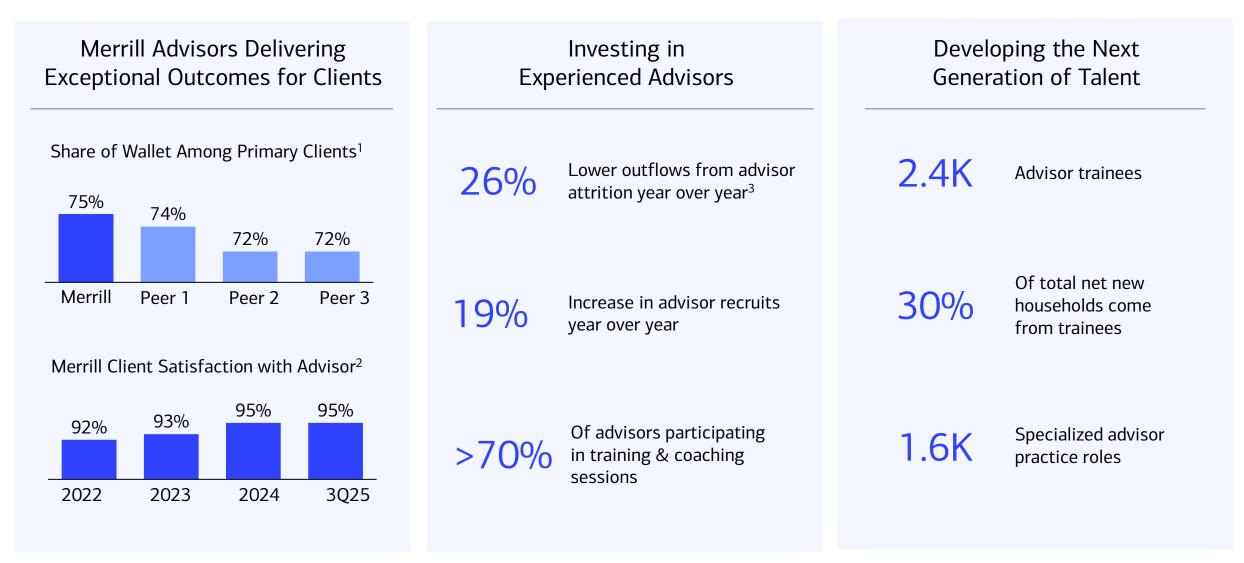
+2% Organic growth impact p.a.

#### **Key Accelerants**

- Advanced data analytics to identify key 'money in motion' stages
- Digital outreach / marketing to amplify outreach
- High touch referral hand off to drive strong client experience
- Conversion accountability framework to measure and monitor process quality and results



Best-in-class advisors: experienced advisors supported by next generation talent to drive further NNA growth





Leveraging AI and technology to increase productivity and efficiency along entire client journey

Identify Client Need

# Al-Generated "Client Insights"

Client needs are proactively surfaced to advisors through integrated data sources and Alpowered systems

50% Estimated time

reduction

Schedule Client Meeting

# Digital Appointments

Clients use digital tools to select pre-configured availability windows

90%

Estimated time reduction

Prepare for Client Meeting

#### Meeting Prep Tool

- Aggregates data from internal and external sources
- Creates a client dossier within seconds

90%

Estimated time reduction

# Client Meeting Follow Up

#### Meeting Summarization

- Summarizes meeting notes and follow-ups
- Creates records automatically
- Identifies "client recommendations"

90%

Estimated time reduction

Onboarding New Solution

# Digital Account Opening

- Proprietary digital account onboarding solution
- Allows advisor and client collaboration in real time digitally

25%

Estimated time reduction

Money Movement

#### Digital Money Transfers

- Clients initiate and complete wire transfers digitally
- Clients access
   Zelle® through
   mobile self-service

90-100%

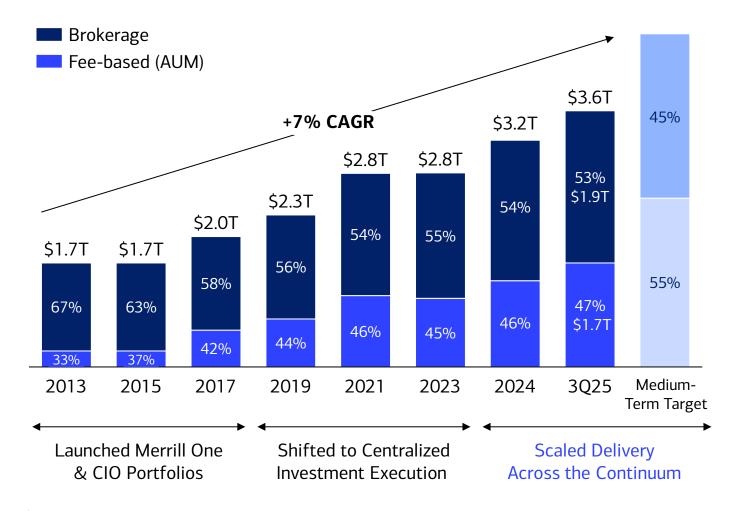
Estimated time reduction



## 2. Expand Investments Platform

Growing our fee-based platform to deliver greater client value

#### **Merrill Client Investment Assets**



# Capturing the Opportunity Medium-Term Targets

\$135-150B

Annual fee-based client flows (AUM)

\$1B+

Annuitized revenue added p.a.

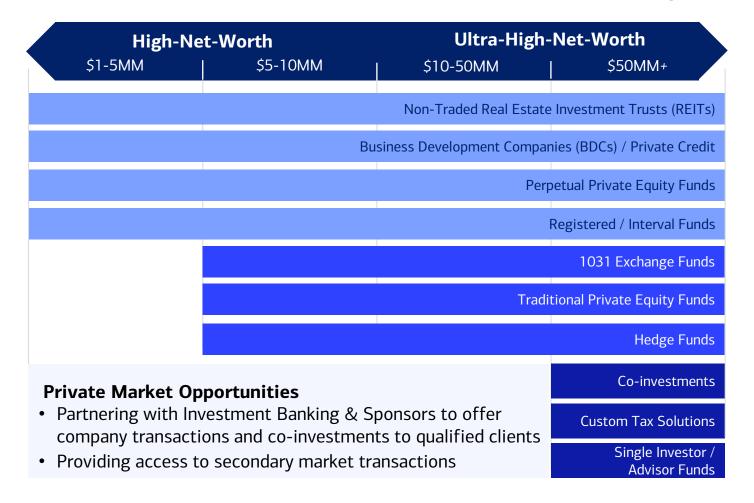
#### **Key Accelerants**

- Investing in transition tools that optimize for client outcomes
- Deploying personalization capabilities based on client preferences
- Increasing specialists supporting advisors in identifying opportunities
- Expanding availability of UHNW and CIO portfolio management solutions



## 2. Expand Investments Platform

Alternative investments platform positioned to serve all HNW segments



350+ Solutions Offered Through Our High Conviction Platform

#### **Strong Momentum**

- 50% YoY increase in client flows
- 12% YoY increase in advisor adoption
- 9 consecutive quarters of >\$2B in gross sales

#### **Opportunity Ahead**



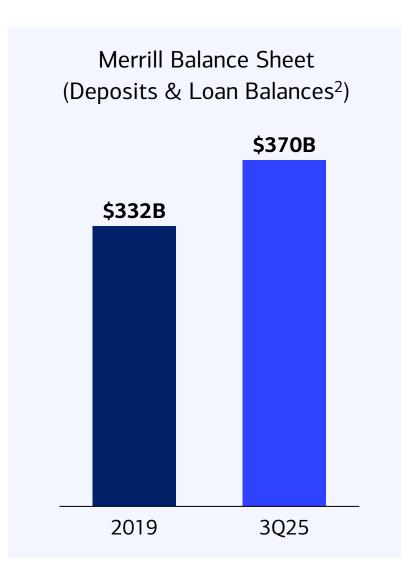
#### **Progress Underway**

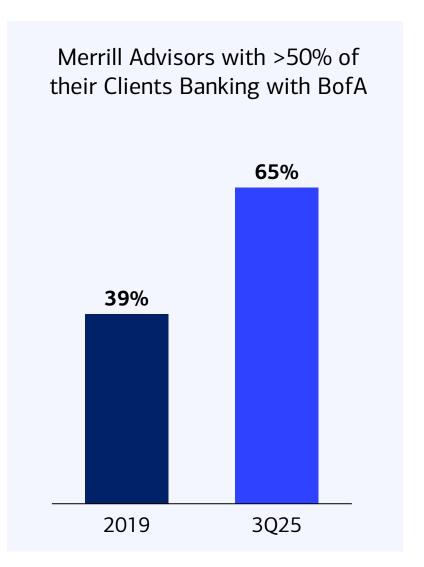
- Expanded Access Program offering 10-15 exclusive deals annually
- Investing in additional specialist resources and platform enhancements
- CIO producing investment guidance around Alternatives for all client segments



# 3. Elevate Lending & Banking Expanding on a strong foundation

3Q25 YTD Net Interest Income as a % of Total Revenue 25% **22%** Merrill Peer Avg.<sup>1</sup>







# 3. Elevate Lending & Banking

#### **Client Demand for Comprehensive Providers**

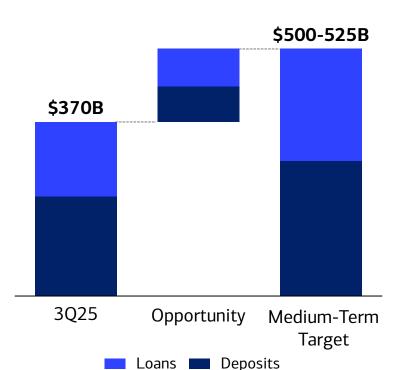
60%

of HNW clients prefer to consolidate banking / lending and investments relationships<sup>1</sup>

70%

of next-gen clients seek to transfer investment assets to a bank in the next year<sup>1</sup>

#### Merrill Balance Sheet<sup>2</sup>



#### **Key Opportunities**

Client Penetration Current → Target

2% → 8% +3-5K \$10MM+ clients **Custom Lending** 

allows clients to borrow against complex or nonstandard collateral

**52%** → **70%** +200-250K Incremental clients

**Core Banking** 

is client's everyday operating cash

# Capturing the Opportunity Medium-Term Targets

+1.5X

Significantly increase lending & deposit balances

\$1.5-2B

In incremental net interest income (NII)

70-80%

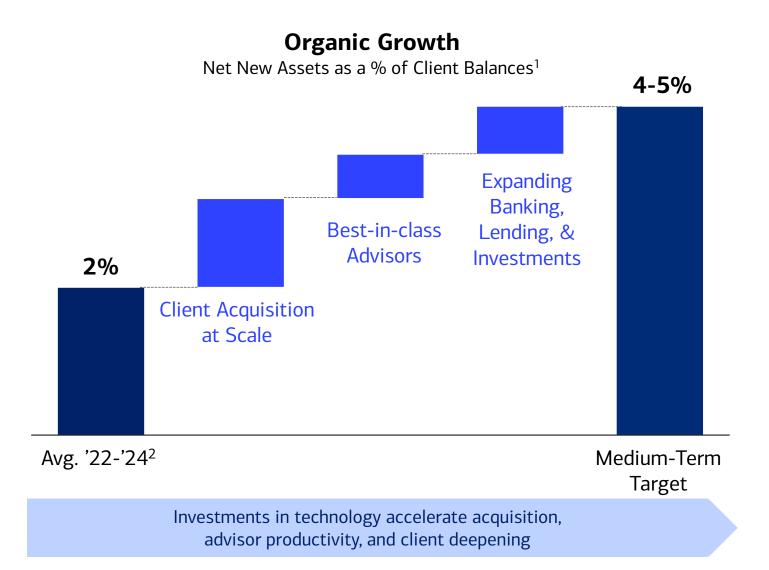
Of loan and deposit
NII hits the bottom line<sup>3</sup>
(compared to 40% for non-interest income)

3-4%

Incremental percentage points in pretax margin



## Three Drivers Will Accelerate Organic Growth



Collectively our actions are expected to drive an incremental 2-3% in organic growth



# Our Growth Playbook

Medium-term targets

4-5%

Annual Organic Growth

Scale Organic Growth

Unlocking net new asset growth to win market share

\$135-150B

Annual Fee-based Client Flows (AUM)

Expand Investments Platform

Generating annuitized income that improves ROA

+4-6% pts.

Increase in Pretax Margin

Elevate<br/>Lending & Banking

Increasing profitable revenue to expand margin



### **Notes**

#### Global Notes

- 1. Forward-Looking Statements: Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. All data presented as of 3Q25, unless otherwise noted.
- 3. Revenue, net of interest expense.

#### Slide 4 — Global Wealth & Investment Management

- 1. Full year 2024.
- 2. Ranking by total client assets versus other U.S. wirehouse peers. Public company disclosures, as of 3Q25.

#### Slide 5 — Global Wealth & Investment Management

- 1. Business Segment revenue excludes All Other. Business Segment revenue is on a fully taxable-equivalent (FTE) basis.
- 2. End of period. AUM stands for assets under management. Loan balances exclude margin.

#### Slide 6 — Bank of America's Wealth Management Businesses are Positioned to Serve Clients Through All Stages of Wealth

- 1. Market Size based on IXI Network data from Equifax, represents total investable assets in the U.S. as of YE24.
- 2. BofA WM Client Balances are end of period as of 3Q25, includes Merrill, Private Bank, and Consumer Investments. Balances include GWIM client assets and loans, Consumer Investments investment platform assets only. Segments do not add up to total due to rounding.
- 3. Market share calculated as YE24 BofA WM client assets (excluding loans) over total YE24 Market Size from IXI Network data from Equifax.

#### Slide 7 — GWIM Advisor Teams Cultivate Client Relationships and Deliver the Platform's Solutions

1. 2022-2024 average of annual net new \$250K+ households for Merrill and net new \$3MM relationships for Private Bank.

#### Slide 8 — Centralized, Scaled Platform Delivers Value to Clients & Advisors While Driving Efficiency

- 1. Managed Investments, Banking, and Lending penetration based on \$250K+ households for Merrill and \$3MM+ relationships for Private Bank. Trust penetration based on \$10MM+ households / relationships only.
- #1 in personal trust assets per FDIC 2Q25 managed personal trust industry rankings.

#### Slide 9 — Bank of America's Client Base of Individuals & Companies is an Unparalleled Source of Growth

- 1. Consumer Banking defined as an institution with standalone retail bank branches.
- 2. Employee Banking & Investing defined as institutional offering of banking services to employees of corporate clients.

#### Slide 12 — Merrill Wealth Management

Note: As of 3025, unless noted otherwise.

- Ranking by total client assets versus other U.S. wirehouse peers. Public company disclosures.
- 2. Largest Unified Managed Account program in the U.S. by total client asses. Cerulli, 2025.
- 3. End of Period. Loan balances exclude margin.
- 4. Based on ranking U.S. financial institutions by total deposits as of 3Q25.
- 5. As of FY2024.
- Merrill internal client survey. Satisfaction scores represent top 2 box scores on 10-point scale.
- 7. Merrill is the firm with the most advisors out of any other firm on the following industry advisor rankings as of 2025: Barron's Top 100 Women, Barron's Top 1200, Financial Planning Top 40 under 40, Forbes Best in State, Forbes Best in State, Forbes Top Women Top 100, Forbes Top Next Gen Top 100, Forbes Top Next Gen Best in State.



### **Notes**

#### Slide 13 — Continued Actions Position Us for Organic Growth and Profitability Expansion

Note: Metrics calculated on a cumulative basis.

#### Slide 15 — Scale Organic Growth

- 1. Net New Assets includes all client investment assets, deposits, and loans.
- 2. McKinsey, 2025.
- 3. BofA WM includes Merrill. Private Bank, and Consumer Investments.

#### Slide 16 — Scale Organic Growth; Client Acquisition at Scale

- 1. Consumer Bank clients with \$1MM+ in investable assets according to estimates of IXI Network data from Equifax.
- 2. Plan participants on our proprietary 401(k) plan and Equity plan administration platforms. WM Client count rounded to nearest ten thousand.
- 3. Small business owner clients of which the business owner has at least \$250K+ in investable assets according to estimates of IXI Network data from Equifax. WM Client count rounded to nearest ten thousand.
- 4. Off-us investment assets of consumer or business banking clients based on estimates of IXI Network data from Equifax.

#### Slide 17 — Scale Organic Growth; Best-in-Class Advisors

- McKinsey, 2025.
- 2. Merrill internal client survey as of 3Q25. Satisfaction scores represent top 2 box scores on 10-point scale.
- 3. Percentage of outflows in 3Q25 YTD from advisors that left the firm versus 3Q24 YTD.

#### Slide 18 — Scale Organic Growth; Leveraging AI and technology

Note: Time savings are internal estimates based on activity analysis with client service teams.

#### Slide 20 — Expand Investments Platform; Alternative Investments platform positioned to serve all HNW segments

1. CIO Guidance as of 3Q25.

#### Slide 21 — Elevate Lending & Banking, Expanding on a Strong Foundation

- 1. NII Peer average comparison includes 3 wirehouse competitors as of 3Q25. Public company disclosures.
- 2. End of Period. Loan balances exclude margin.

#### Slide 22 — Elevate Lending & Banking

- 1. McKinsey, 2024. 60% of \$5-25MM investors aged 45-64 prefer to consolidate investments and banking relationships. 70% of \$250K+ investors aged 25-44 are looking to transfer investment assets to a bank within the next 12 months.
- 2. Loan balances exclude margin.
- 3. On an incremental direct contribution basis.

#### Slide 23 — Three Drivers Will Accelerate Organic Growth

- 1. Net New Assets includes all client investment assets, deposits, and loans.
- 2. Excludes institutional flows (e.g., Venture Service Group).



# Private Bank



The Bank of America Private Bank Today

Leader in the industry given size, scale, and profitability

Leading capabilities to serve complex UHNW client needs

Talented client teams with specialized expertise

Power of Enterprise connectivity to drive growth

\$745B

**Total Client Balances** 

\$4B

Annual Revenue (2025E)

25K

Clients<sup>1</sup>

\$30MM

Average Client Size<sup>1</sup>

20K

Enterprise Introductions (2025E)



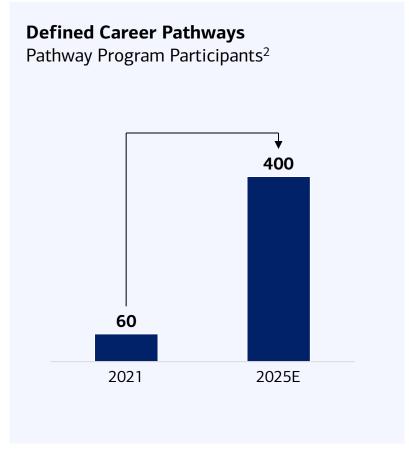
# Leveraging Our Position of Strength to Drive Growth

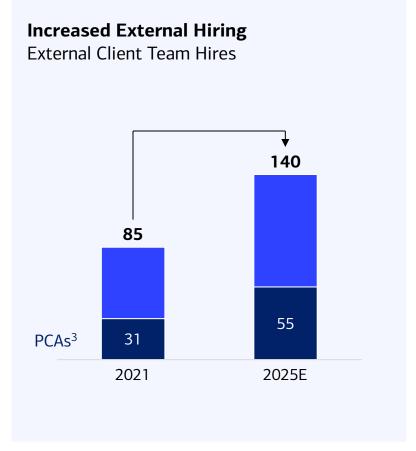
			2019	3Q25	Medium-Term Targets
1. Best Talent in the Industry	Cultivate industry-leading talent to deliver excellence and impact  Enhance our presence and add experienced talent in strategic markets	Private Client Advisors	482	545	700
2. Comprehensive Products & Solutions	Invest continuously in our capabilities to advance our leadership position  Serve complex client needs with leading credit and treasury solutions	Total Loan Balances <sup>1</sup>	\$62B	\$94B	\$125B
3. Strategic Enterprise Partnerships	Leverage our strong enterprise partnerships to unlock new opportunities  Deliver enterprise capabilities at scale through our local markets	Enterprise Client Introductions	13,000	20,000 (2025E)	30,000
4. Continuous Technology Investment	Enable a seamless digital experience that complements our high-touch model  Empower teams with advanced digital tools to drive growth and productivity	Pre-Tax Margin Improvement	-	+300 bps (vs. 2019)	+500bps (vs. 3Q25)



## 1. Developing Best-in-Class Talent to Serve the Next Generation

# **Invested in Early Career Talent** Analyst Program Participants<sup>1</sup> 300 80 2021 2025E





**98**% retention of analyst program participants

**Industry leader** in developing talent to represent the next generation of clients

**100**% graduation rate for advisor Pathway Program participants

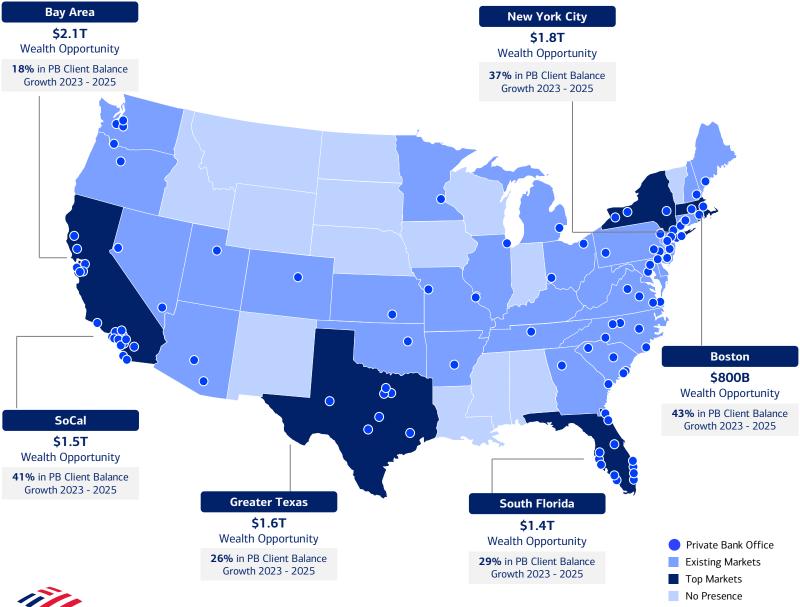
**65** internal hires from other lines of business have become advisors through our pathway

**\$11B** pipeline of new opportunities generated by external hires vs. **\$3B** in 2024

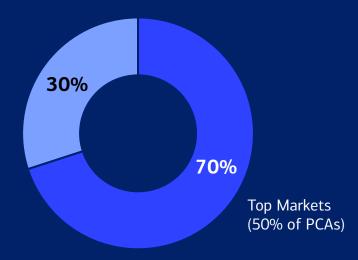
**Adding 250** new clients and **\$1B** in balances per quarter



# 1. Expanding Our Presence in Key Strategic Markets



#### Revenue Growth (YTD 2025<sup>1</sup>)



#### Our Top Markets Represent a Large Opportunity<sup>2</sup>

\$9T

\$10MM+

Wealth Opportunity

340K

\$10MM+

Households

#### We are Investing to Drive Growth (Top Markets)

\$10B

Increase in Deposit

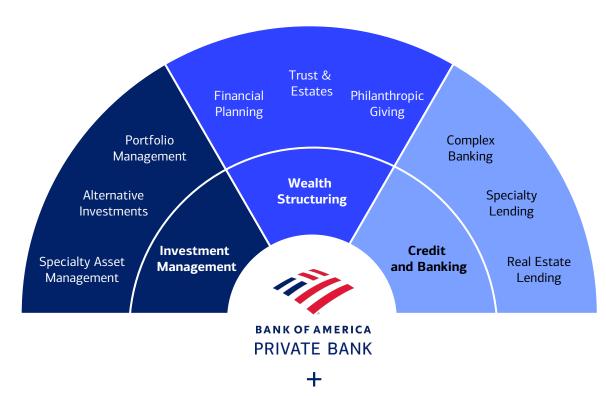
Balances YoY (3Q25)

\$13B

Increase in Loan Balances YoY (3Q25)



# 2. We Have Invested in Best-in-Class, Comprehensive Products and Solutions



#### **Comprehensive Capabilities Delivered Through Enterprise Partnerships**

		Global	Global	
Consumer	Business Banking	Commercial Banking	Corporate &	Global
Investments			Investment	Markets
			Banking	

#### **Investment Management**



\$445B in AUM, #1 for endowments & foundations<sup>1</sup>



Unique access to 350+ alternative investments



Access to specialty assets – farm, ranch, timber, and energy

#### **Wealth Structuring**



#1 in U.S. managed personal trust assets<sup>2</sup>



Comprehensive, multi-generational trust and estate planning



**Dedicated team** of 100 Wealth Strategists for complex planning

#### **Credit and Banking**



**Leading** treasury management and payment solutions via CashPro®



**Customized** specialty lending solutions, #1 in art lending<sup>3</sup>

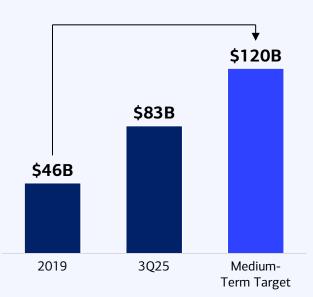


**#1** for loan growth among peers for six consecutive quarters<sup>4</sup>

# 2. Executing Our Outsourced CIO Model at Scale

#### **We Are Leading Across the Industry**

Assets Under Management (AUM)



**#1 OCIO** for endowments and foundations<sup>1</sup>

6 industry awards YTD<sup>2</sup>

**\$20B** in total flows (2022 – 2024)

On track to reach \$120B

#### We Have Key Competitive Advantages

Non-profit Insights

Our Distinct Advantages

73%

of non-profits cite lack of internal resources as a rationale for outsourcing<sup>3</sup> **Dedicated advisors** 

who provide strategic and administrative support

72%

of non-profits cite specialized expertise as a rationale for outsourcing<sup>4</sup> Award-winning industry research and proprietary insights

68%

of non-profits cite investment returns as a rationale for outsourcing<sup>5</sup> Institutional portfolio managers backed by CIO and Global Research

59%

of outsourced CIO clients expect advice on governance<sup>6</sup>

Best-in-class **strategic guidance** on governance,
fundraising, and
operational efficiency

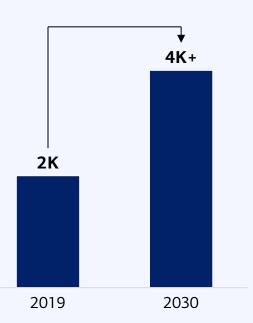




# 2. Grow and Strengthen Our Family Office Solutions

### **Family Offices Expanding Rapidly**

# of U.S. Family Offices<sup>1</sup>



60%

**Expected to Transition** within 10 Years<sup>2</sup>

#### We Have Key Competitive Advantages

Family Office Insights<sup>2</sup>

Our Distinct Advantages

85%

Connected to familyowned businesses

#1 for small and mid-sized businesses via Business Banking and Global Commercial Bank<sup>3</sup>

30%

Use trading desk, mainly for trade execution

**Leading Global Markets** business provides institutional capabilities to serve complex needs

44%

Concerned w/ tech integration & cybersecurity Integrated, secure banking **solutions** through treasury management and payments platform (CashPro®)

30%

Use credit to strategically build wealth **Specialty lending is our** unique strength, given our end-to-end credit structuring, origination, and fulfillment

#### **Capturing the Opportunity**



**\$275MM+** Average Client Size

We Continue to Invest to Grow







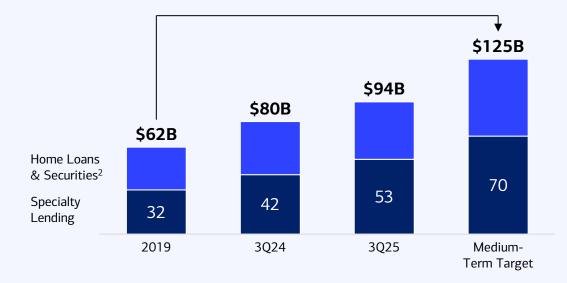
**Product & Technology** 



# 2. Leading with Specialty Credit and Treasury Management Solutions

#### Private Bank Total Loan Balances<sup>1</sup>

\$14B (18%) increase in total loan balances YoY \$7B (8%) increase in total loan balances QoQ



Client-centric structuring for complex asset profiles / wealth strategiesIntegrated platform aligned with investment and banking capabilitiesStrong risk acumen to balance discipline and commercial judgement

#### Private Bank Total Deposit Balances<sup>1</sup>

\$13B (24%) increase in total deposit balances YoY
\$8B (14%) increase in total deposit balances QoQ



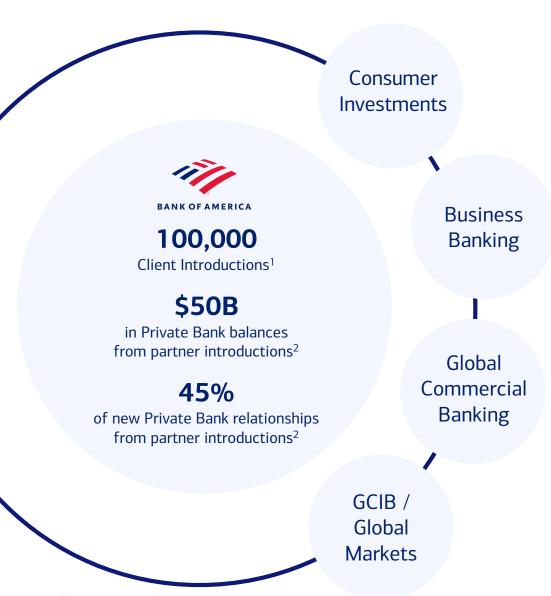
Leading banking solutions with 90% Private Bank client adoption

Sophisticated treasury management and payments platform (CashPro®)

Growth engine with 20K new bank accounts annually (\$575K average size)



# 3. Leveraging Our Strong Partnerships to Drive Growth



#### **Consumer Investments**

15,000 total introductions and \$7B in combined new assets annually 60% close rate for introductions from the Private Bank

**Opportunity:** \$25B in new Edge assets from Private Bank clients

#### **Business Banking**

4,800 total introductions annually to/from Private Bank \$6B of asset growth from partnership introductions over 5 years

#### **Global Commercial Banking**

650 total introductions annually to / from Private Bank \$14B of asset growth from partnership introductions over 5 years

**Opportunity:** \$135MM new BB / GCB revenue from Private Bank business owners

#### **GCIB / Global Markets**

35% increase in introductions to Private Bank driven by our dedicated team \$75MM average client size of new Wealth Management relationships<sup>3</sup>

Opportunity: \$35B in new assets from GCIB / GM wealth creation / liquidity events



# 4. Investing in Technology and AI to Improve Client Experience and Team Productivity

Continuous Technology and Al Investments Support:

### Client Experience

**Digital onboarding experience** (100% paperless)

**Unified mobile app** with industry-leading innovation

### Team Productivity

**Al-powered digital assistant** for teammates

**100**% of Private Bank teammates with access to Al tools

# Tools and Platforms

Enhanced wealth & estate planning tools

**Simplified and consolidated** client servicing platform

# Balance / Revenue Growth

**Intuitive, Al-enabled** client and prospect insights

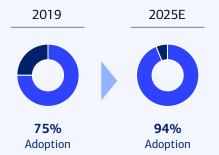
**Integrating Al agents** into core client team sales activities

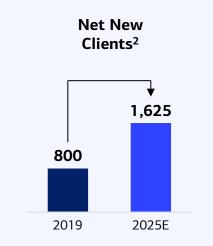
### Reduced Risk

**Key processes centralized** with specialized teams

**Best-in-class, secure** digital banking and money movement

# Client Digital Adoption<sup>1</sup>





#### Client Service Portals



#### Client Balances per PCA<sup>3</sup>



# Digital Money Movement Transactions<sup>4</sup>





## Uniquely Positioned to Win

Serving complex client needs with industry-leading, diversified capabilities, at scale

Winning in strategic markets by leveraging the power of the enterprise

Highly skilled, experienced client teams that build multi-generational relationships with clients

Driving growth and reinvesting in the business to maintain our position as a dominant franchise

## Delivering consistent, client-focused growth...

#### **Medium-Term Targets**

\$1T

\$5.5B

Revenue



Pre-Tax Margin Improvement (vs. 3025)

...and industry-leading profitability



### **Notes**

#### Global Notes

- 1. Forward-Looking Statements: Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. All data presented as of 3Q25, unless otherwise noted.
- 3. Revenue, net of interest expense.
- 4. "E" stands for estimate.

#### Slide 2 — The Bank of America Private Bank Today

Includes Private Bank clients with \$3MM+ in investable assets only.

#### Slide 3 — Leveraging Our Position of Strength to Drive Growth

1. Represents total Private Bank EOP loan balances.

#### Slide 4 — Developing Best-in-Class Talent to Serve the Next Generation

- 1. 2021 and 2025E represent cumulative program participants since 2018.
- 2. 2025E represents cumulative program participants since 2021.
- 3. 2025E represents annualized external hires based on YTD 2025 actuals through September. 2025 hires include hired, pending starts, and offers in process / client team members estimated to start in 2025.

#### Slide 5 — Expanding Our Presence in Key Strategic Markets

Note: Wealth opportunity data based on IXI Network data from Equifax as of December 2024. Represents total investable assets in market presented. Client balance growth by market represents September 30, 2025, vs. September 30, 2023.

- 1. YTD 2025 as of September 2025.
- 2. Top Markets defined as the top six Private Bank markets with the highest YTD 2025 revenue (as of September). Related wealth opportunity and household data based on IXI Network data from Equifax as of December 2024.

#### Slide 6 — We Have Invested in Best-in-Class, Comprehensive Products and Solutions

- 1. Bank of America Private Bank was ranked largest U.S. outsourced CIO provider for endowments and foundations in terms of AUM by Pensions & Investments in 2023, 2024, and 2025.
- Per FDIC 2Q25 managed personal trust asset rankings.
- 3. Based on Bank of America Private Bank's share of the art lending market as estimated in Deloitte's "Art and Finance Report 2023" (total market size between \$29B and \$34B Private Bank market share is nearly one-third based on balances as of 3Q25) and November 2024 ARTnews article titled "Amid Art Market Slowdown and High Interest Rates, Specialist Art Lends Claim Business is Booming" citing Bank of America as the largest big bank art lender.
- 4. Growth calculations based on publicly reported average loans from 1Q23 through 3Q25. Peer set includes J.P. Morgan, Goldman Sachs, Northern Trust, and Citi.

#### Slide 7 — Executing Our Outsourced CIO Model at Scale

- 1. Bank of America Private Bank was ranked largest U.S. outsourced CIO provider for endowments and foundations in terms of AUM by Pensions & Investments in 2023, 2024, and 2025.
- 2. YTD as of October 2025. Awards include: #1 U.S. OCIO by Endowment Assets and #1 U.S. OCIO by Foundation Assets (Pensions & Investments); Best Private Bank for Philanthropic Services (Wealth Briefing, Wealth for Good Awards); 2025 Excellence in Philanthropy Services by a Private Bank (Global Private Banking Innovation); 2025 Best Private Bank for Philanthropic Services (Global Finance Magazine); and 2025 Best for Philanthropic Advisory (EUROMONEY).
- 3. Per ai-cio.com 2024 Outsourced Chief Investment Officer Survey.
- 4. Per Chestnut Solutions Institute: OCIO Marketplace Research, 2025.
- 5. Per ai-cio.com 2024 Outsourced Chief Investment Officer Survey.
- 6. Per ai-cio.com 2025 Outsourced Investment Manager Survey.
- 7. Per Guidestar and IRS data as of December 2024 (or latest available financials). Includes non-profit and private foundation universe with \$10MM \$1B in assets.



### Notes

#### Slide 8 — Grow and Strengthen Our Family Office Solutions

- 1. Per Deloitte's "Defining the Family Office Landscape" report as of 2024.
- 2. All stats per Private Bank 2025 Family Office Study and survey data unless otherwise noted.
- 3. Bank of America was recently recognized as the "World's Best Bank for Small and Medium-Sized Enterprises" and for the 10th year in a row "North America's Best Bank for Small and Medium-Sized Enterprises" by Euromoney.

#### Slide 9 — Leading with Specialty Credit and Treasury Management Solutions

- 1. Loan and deposit balances are EOP.
- 2. Includes mortgages, Private Client Lines, HELOCs, and credit card.

#### Slide 10 — Leveraging Our Strong Partnerships to Drive Growth

- 1. Includes inbound and outbound referrals from 2020 2025E.
- Represents balances and new relationships acquired over the 2020 to August 2025 time period.
- 3. Average client size based on 2024 to YTD 2025 (as of September) inflows resulting from 2024 introductions.

#### Slide 11 — Investing in Technology and AI to Improve Client Experience and Team Productivity

- 1. Includes Private Bank clients with \$3MM+ in investable assets only. Excludes Irrevocable Trust-only, Institutional Philanthropic, and exiting relationships.
- 2. Includes Private Bank clients with \$3MM+ in investable assets only.
- 3. Calculations based on EOP 2019 and 2025E results.
- 4. Includes mobile check deposits, Zelle®, Digital Wallet, CashPro, and online banking wires.



# Global Banking



# Global Banking

# Consumer Banking

#### Retail

Mass market U.S. consumer

#### **Preferred & Small Business**

Mass affluent U.S. consumers and small businesses

# Global Wealth & Investment Management

#### Merrill

High-net-worth individuals, businesses, and institutions

#### **Private Bank**

Ultra-high-net-worth individuals, businesses, and institutions

# Global Banking

#### **Business Banking**

U.S.-domiciled mid-sized businesses

#### **Global Commercial Banking**

U.S.-domiciled middle-market companies and international subsidiaries

# Global Corporate & Investment Banking

Multinational / large companies, financial institutions, and governments

# Global Markets

#### **Global Markets**

Institutional investor, commercial, and corporate clients

Payments | Technology | Operations | Digital & Marketing



# **Global Banking**

## Business Banking | Global Commercial Banking | Global Corporate & Investment Banking

2024 BofA Segment Revenue<sup>1</sup>



			YTD Performance	
		FY 2024	as of 3Q25	ΥοΥ Δ%
Financials	Revenue	\$24.0B	\$17.9B	_
	Noninterest Expense	11.9	9.3	+4%
	Provision	0.9	0.7	+1%
	Net Income	8.1	5.7	(4%)
-	Efficiency Ratio	49%	52%	+209 bps
	Return on Avg. Allocated Capital	17%	15%	(100 bps)
			as of 3Q25	ΥοΥ Δ%
Key Business	Deposits <sup>2</sup>		\$641B	+15%
Metrics	Loans <sup>2</sup>		387B	+3%
	Total Investment Banking Fees <sup>3</sup>		5.0B	+10%

### Global Banking Foundational Beliefs

We believe...

...our clients belong at the center of the decisions we make

...enduring client partnerships are built on trust, the power of our people and coverage model, strategic advice, and consistent delivery

...our clients value our ability to deliver broad U.S. and global capabilities, locally

...flawless execution and operational excellence must remain firmly embedded in our culture

...an innovative digital experience is both a competitive advantage and growth enabler



# Global Corporate & Investment Banking



### **GCIB Global Positioning**

#### Best-in-Class Corporate Bank

Financing, Deposit, and Other Treasury Services

### Top 3 Investment Banking Franchise<sup>1</sup>

Investment Banking Advisory, Underwriting and Distribution Services, FX, and Risk Management

#### Opportunity for further growth

#### Corporate Banking

We are a market leader in the U.S.<sup>2</sup> and there is opportunity to

- Deepen relationships by offering the full spectrum of our products and services to existing clients and their subsidiaries
- Broaden our client base by serving more international clients and their U.S. and global subsidiaries

#### Investment Banking

We are a top 3 bank<sup>1</sup> and opportunity remains to

- Improve positioning in Mergers & Acquisitions and Equity Capital Markets
- Broaden and deepen our Middle Market coverage
- Capitalize on opportunities with the New Economy
- Deliver holistic solutions, including Private Capital



### Diversified, Client-Driven Global Franchise



Significant Revenue, Profitability, and Returns

\$13.3B

2024 Revenue +17% vs. 2019

\$3.9B

2024 Net Income +2% vs. 2019



Global Presence

35

Markets with Employee Presence<sup>1</sup>

~5K

Teammates<sup>2</sup>



Broad Client Coverage

~12K

GCIB Clients<sup>3</sup>

~2K

Corporate Banking Clients<sup>3</sup>



Leading Corporate Bank

\$358B

GCIB Average Deposits<sup>4</sup>

\$176B

GCIB Average Loans<sup>4</sup>



Leading Investment Bank

Top 3

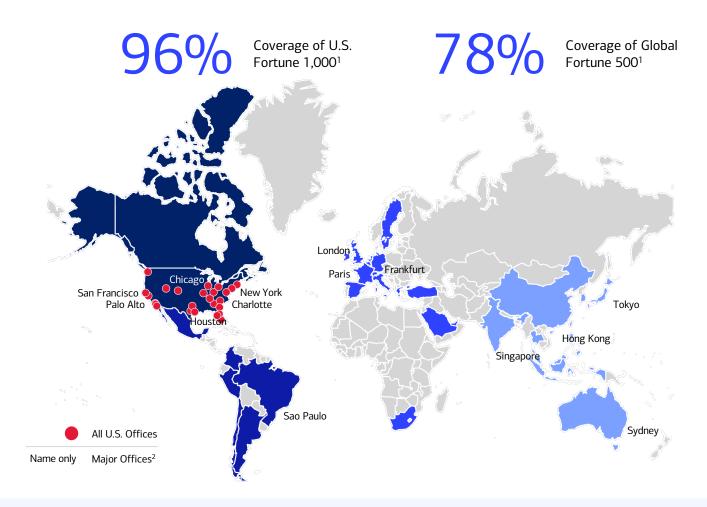
Investment Bank<sup>5</sup>

~5.4K

Investment Banking Transactions<sup>6</sup>



### Globally Integrated Platform Serving a Wide Range of Clients



We believe the most enduring way to build meaningful client relationships is by delivering holistic, integrated advice globally and locally, offering differentiated insights and ideas, and executing flawlessly



#### Coverage Across Client Spectrum

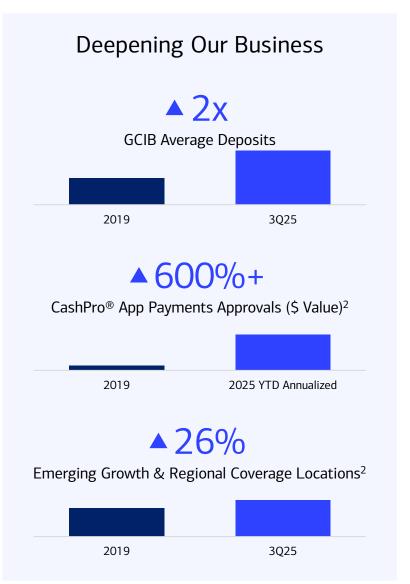
- Early Stage
- Middle Market
- Large Corporates
- Government Entities
- Financial Institutions
- Financial Sponsors

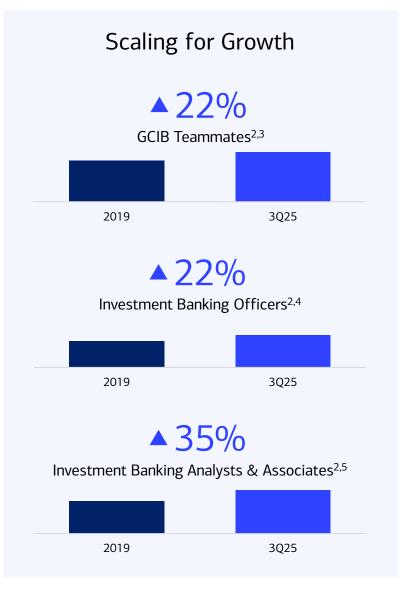
#### Robust, Integrated Platform

- Global Presence
- World-Class Capabilities
- Broad Client Coverage
- Deep Industry Expertise
- Exceptional Team
- Tightly Integrated Across the Firm

### Investing in a Strong Foundation for Growth









# Global Corporate Banking



### Scaled, Top-Tier Global Corporate Banking Platform

- Global Reach, Local Delivery
- Experienced, Coordinated Coverage Team
- Full-Service Platform and Comprehensive Solutions
- Fortress Balance Sheet
- Leading Digital Platform in CashPro®

#### **Business Highlights**

\$9.6B

+20% vs. 2019 2024 Revenue 78%

Coverage of Global Fortune 500<sup>1</sup>

\$176B

GCIB Average Loans<sup>2</sup>

\$358B

GCIB Average Deposits<sup>2</sup>

#### **Global Footprint**

31
Markets Corporate
Banking Presence<sup>3</sup>

71

Jurisdictions Client Domicile<sup>4</sup>

#### Market-Leading Solutions









Loans & Revolvers

Deposits

Leasing

Payments









Trade Finance

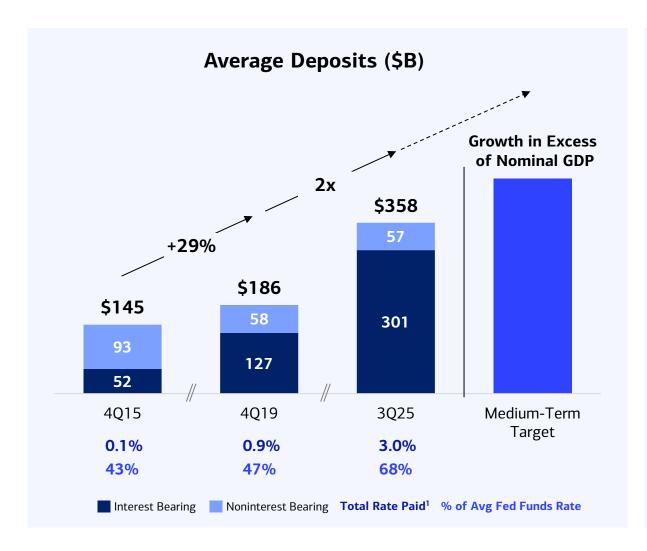
Liquidity Management

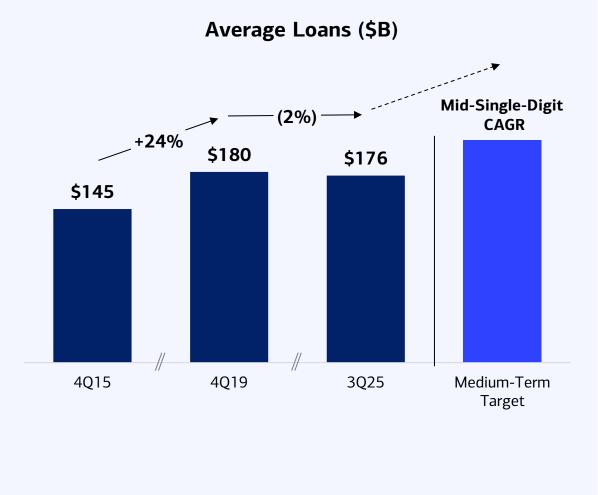
Risk Management

Advisory



### Robust Growth in Deposit Balances and Resilient Loan Balances







### Best-in-Class Recognition in Corporate Banking and Global Payments Solutions

#### **Global Corporate Banking**



Best Bank - Corporate Banking in the U.S.

Best Bank - Coverage for Corporates in the U.S.

Best Bank – Innovation for Corporates in the U.S.

Share Leader – Corporate Banking Market Penetration in the U.S.

Best Bank – Ease of Doing Business for Corporates in the U.S. and Europe



North America's Most Innovative Bank

#### **Global Payments Solutions**



Model Bank: An Edge on Actionable Analytics (CashPro® Data intelligence)



Best Bank – Corporate Cash Management in the U.S. and UK

Best Bank – Digital and Innovation for Corporates in the U.S.



Best Digital Bank for Large Corporates in the UK and Ireland



Best Global Bank for Cash Management

Best Global Bank for Collections

Best North America Bank for Transaction Banking

Best U.S. Bank for Trade Finance



Best Global Cash Management
Bank in Asia Pacific

Best Global Corporate Payments
Bank in Asia Pacific

Best Supply Chain Finance Bank in Asia Pacific



Best Bank for Cash & Liquidity Management in North America

Bank of the Year for Best Customer Experience

Best Mobile Technology Solution for Treasury

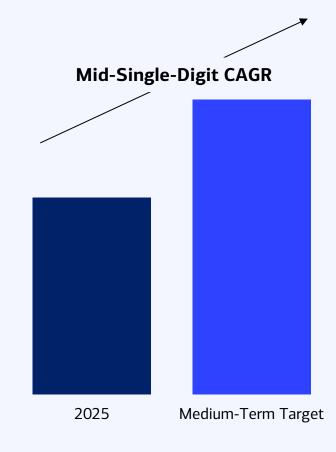
Best Solution Innovation in Data Analytics



### Global Corporate Banking Strategic Priorities

- 1. Deepen and globalize client relationships
- 2. Expand international client base
- 3. Enable Global Clients' Expansion in the U.S. to Support International Growth
- 4. Integrate with Investment Banking to enhance market share

### Corporate Banking Revenue Growth Target



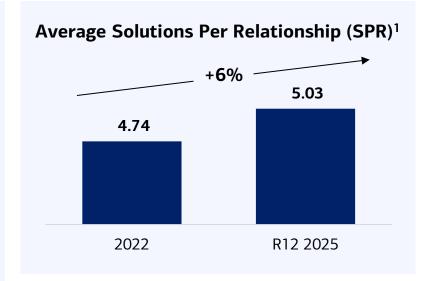
### 1. Deepen and Globalize Client Relationships

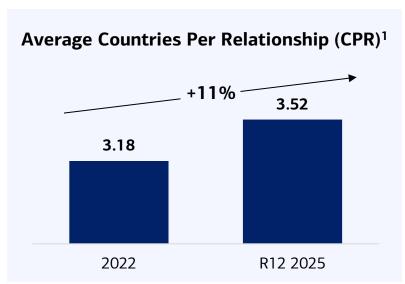
16x

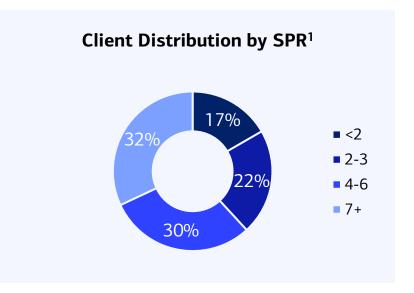
More revenue generated by clients with 7+ SPR vs. clients with 1 SPR<sup>1</sup>

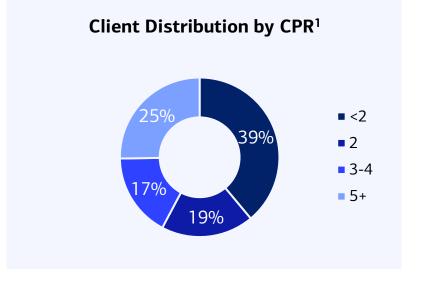
3x

More revenue generated by clients with 5+ CPR vs. clients with 1 CPR<sup>1</sup>





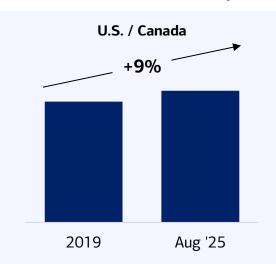


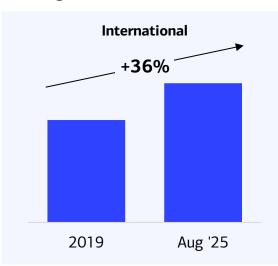




### 2. Expand International Client Base

#### **Global Corporate Banking Client Base**





	2019-Aug '25	Medium-Term
	Client Growth	Growth Target
Europe, Middle East & Africa	+37%	+40%
Asia Pacific	+39%	+30%
Latin America	+29%	+20%

#### **Key Metrics for International Growth Plan**

**Client Count** 

Incremental Deposit Balances

Funded Loan Balances

Revenue Growth



### 3. Enable Global Clients' Expansion in the U.S. to Support International Growth

#### Strong Foundation

Success with U.S. subsidiaries of global clients requires:

Strong position in U.S. Corporate and Commercial Banking

BofA consistently recognized as Top Corporate Bank in U.S.<sup>1</sup>

Significant global presence

Scaled Corporate Banking presence in 31 markets

#### Targeted Approach

1. Deepen with existing Corporate Banking-Subsidiary relationships

2. Onboard U.S. subsidiaries of existing Corporate Banking international clients

3. Convert U.S. subsidiaries of new Corporate Banking international clients

**Driving Growth** 

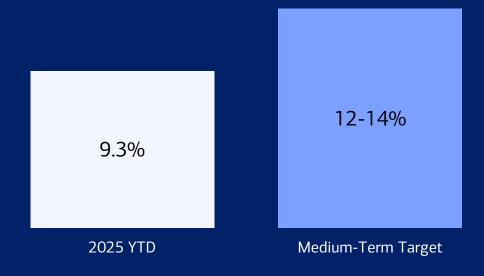
## ~\$800MM

Annual Long-Term Revenue Opportunity in U.S. Corporate Banking-Subsidiary<sup>2</sup>



# 4. Integrate with Investment Banking to Enhance Market Share

### IB Market Share with Corporate Banking Clients<sup>1</sup>



Overall Total Corporation IB Fee Market Share 2025 YTD: 6.2%<sup>1</sup>

### IB Product Rank with Corporate Banking Clients (2025 YTD)<sup>1</sup>







# Global Investment Banking



### Scaled, Top-Tier Investment Banking Platform

- Top 3 Global Investment Bank<sup>1</sup>
- Full-service platform with comprehensive suite of capabilities
- Senior talent with deep industry and product expertise
- Expanding client footprint with focus on middle market and Global Commercial Banking
- Growth opportunities across products, sectors and regions

#### **Business Highlights**

~\$6.2B

2024 Total Corporation Investment Banking Fees<sup>2</sup> ~\$1.7B

Advisory Fees<sup>3</sup>

~\$3.3B

Debt Issuance Fees<sup>3</sup>

~\$1.4B

Equity Issuance Fees<sup>3</sup>

11K+

Clients<sup>4</sup>

~5.4K

Investment Banking Transactions<sup>5</sup>

~3.1K

Bankers<sup>6</sup>

#### **Global Footprint**

U.S. Offices7

**Jurisdictions** Client Domicile8

Global Offices<sup>7</sup>

#### Market-Leading Solutions



Strategic Advisory



Mergers & Acquisitions



Activism &



Defense

Investment **Grade Debt** 



Leveraged Finance



Equity Capital Markets



Rates & Currencies



Industry Coverage



### Deep and Wide Reach

Mergers & Acquisitions

Global Mergers & Acquisitions

Announced Volumes (2025 YTD)<sup>2</sup>

Global Investment Grade

- Top U.S. Activism & **Defense Advisory** Franchise<sup>1</sup>
- Exclusive Sellside Advisor on the Largest Deal This Year<sup>2,3,4</sup>
- Lead Sellside Advisor on the 2<sup>nd</sup> Largest Strategic Deal in Europe This Year<sup>2,4,5</sup>
- Advisor on 3 of the top 7 Largest Deals This Year<sup>2,4</sup>

Investment Grade

Bond Volumes (2025 YTD)<sup>2</sup>

- 2<sup>nd</sup> Most Capital Raised Since 2022<sup>2</sup>
- #2 Bank for Investment **Grade Mergers & Acquisitions Financing Over** the Last 10 Years<sup>2</sup>
- The Leading Dealer in U.S. Commercial Paper on ~700 Programs<sup>2</sup>
- Perennial Leader in Private Placements, #1 for 28 Consecutive Years<sup>6</sup>

Leveraged Finance

Global Leveraged Loan Volumes (2025 YTD)<sup>2</sup>

- Most Capital Raised Since 2020<sup>2</sup>
- #1 Bank for Leveraged Finance Mergers & Acquisitions Financing Over the Last 10 Years<sup>2</sup>
- #2 Left Lead Arranger Over the Last 10 Years<sup>2</sup>
- #1 Pro-Rata Volumes Since 2009<sup>2</sup>
- #1 Loan Volumes Over the Last 10 Years<sup>2</sup>

Equity Capital Markets

U.S. / CAN Equity Capital Markets Volumes (2025 YTD)<sup>2</sup>

- 3<sup>rd</sup> Highest Number of Equity Capital Markets Deals in U.S. / CAN 2025 YTD<sup>2</sup>
- Bookrunner on 8 of the top 10 Largest Global Equity **Capital Markets Offerings** Since 2023<sup>2,7</sup>
- Bookrunner on 9 of the top 10 Largest Global **Initial Public Offerings** Since 2023<sup>2,7</sup>
- Highest Number of Convertible Deals in AMRS 2025 YTD<sup>2</sup>

Rates & Currencies

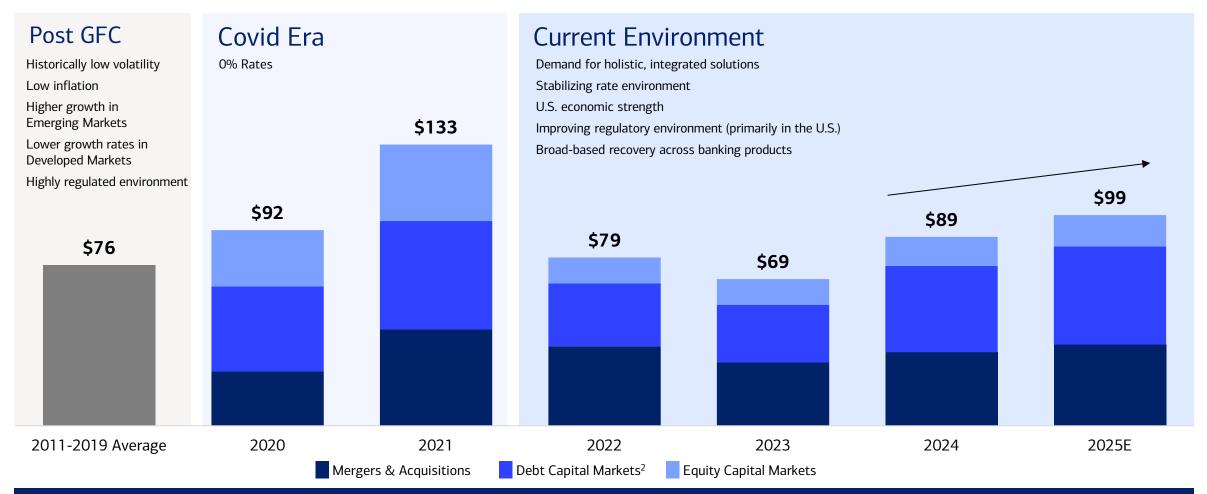
Best Bank for FX Payments<sup>9</sup>

- ~\$4T Notional Volume Transacted Annually
- ~4M Transactions Processed Annually with over 10K clients
- Industry Leader in Mergers & Acquisitions Hedging and Structured Transactions
- Best Bank in U.S. Corporate Foreign Exchange Service, Trading, and Sales<sup>8</sup>
- Foreign Exchange Transactions and Payment Services in 140+ Currencies



### Supportive Environment for Continued Investment Banking Market Fee Recovery

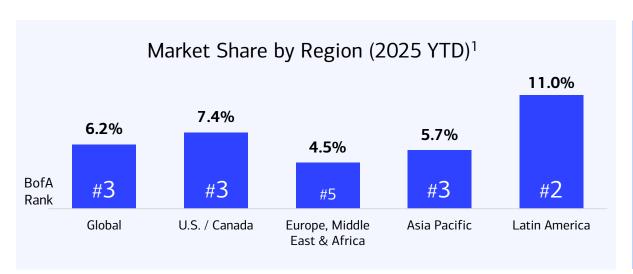
#### Global IB Market Fees (\$B)<sup>1</sup>



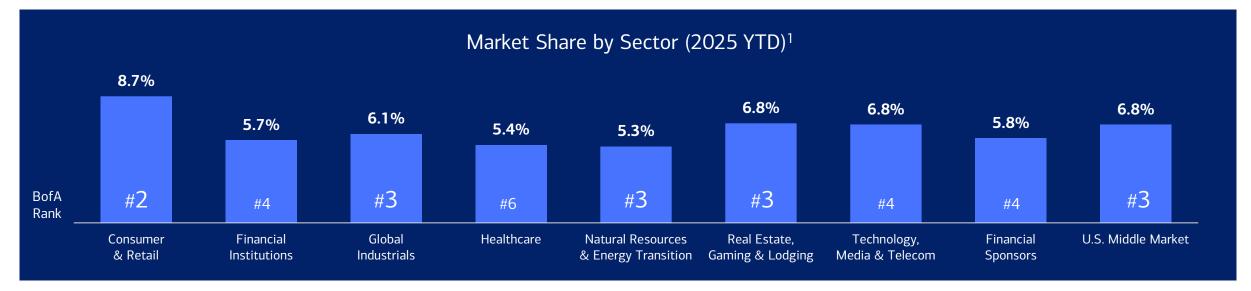
Despite Volatility, Market Fee Pools Have Exceeded Forecasts, Tracking to be ~\$99B1 for 2025 and are Expected to Continue to Grow in the Near Term



### Significant Share and Opportunity Across Key Regions, Products and Sectors





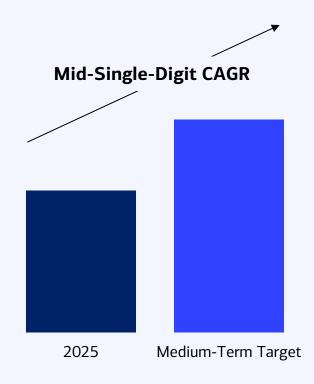




### **Investment Banking Strategic Priorities**

- 1. Further Integrate with Corporate Banking to enhance market share
- 2. Leading position in Debt Capital Markets with opportunity to grow
- 3. Grow share in the U.S. Middle Market
- 4. Focus on Mergers & Acquisitions
- 5. Capitalize on Equity Capital Markets momentum
- 6. Lead in Rates and Currencies solutions
- 7. Focus on holistic capital solutions (including Private Capital)

### Investment Banking Revenue Growth Target





### 2. Leading Position in Debt Capital Markets With Opportunity to Grow

Global Investment Grade Fee Rank<sup>1</sup>

2025 YTD

Opportunity to gain market share

Investment Grade Highlights 2025 YTD<sup>1</sup>

# of Investment Grade Deals (#2 Rank)

Rank / Market Share

Global Investment **Grade Loan Fees** 

Global Investment **Grade Bond Fees**  Global Leveraged Finance Fee Rank<sup>1</sup>

2025 YTD

Opportunity to gain market share

Leveraged Finance Highlights 2025 YTD<sup>1</sup>

# of Leveraged Finance Deals (#2 Rank)

Rank / Market Share

Global Leveraged Finance Sponsor Fees

Global Leveraged Finance Corporate Fees

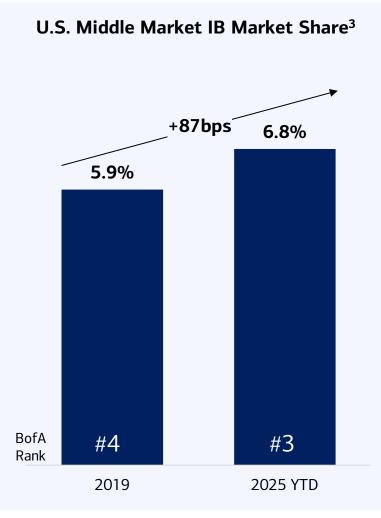
#### **Key Initiatives to Drive Success**

- Deliver proprietary, data-driven insights, and advanced analytics to clients
- Deliver innovative credit structures across Investment Grade and Leveraged Finance
- Deliver bespoke acquisition financing solutions across syndicated loans, bridge facilities, and bonds



#### 3. Grow Share in the U.S. Middle Market





#### **Key Initiatives to Grow Share**

- Investing in Emerging Growth & Regional Coverage group to cover clients locally
- Leverage sector expertise to deliver for our clients
- Intensify investment banking coverage to grow share with existing Global Commercial Banking clients
- Drive close partnership between investment banking and commercial banking teams
- Systematically review additional commercial banking clients that may warrant investment banking coverage

We anticipate adding Emerging Growth & Regional Coverage headcount and locations across the U.S. in 2026 and beyond



### 4. Strong Focus on Mergers & Acquisitions

#### Global Mergers & Acquisitions (M&A) Fee Rank<sup>1</sup>

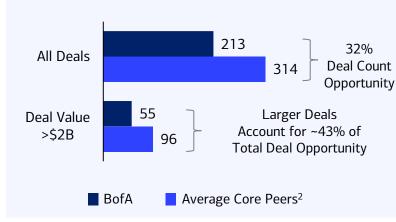
#**4** 

Focus on gaining market share and improving positioning

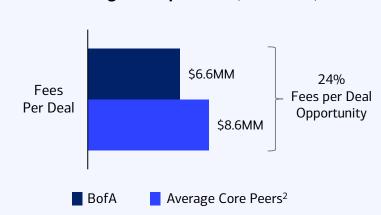
#### Opportunity to Grow Share<sup>1</sup>

2025 YTD Fee Rank	% Share	Bank
#1	11.1%	Peer #1
#2	8.4%	Peer #2
#3	6.6%	Peer #3
#4	5.0%	BofA SECURITIES
#5	4.5%	Peer #5

#### Global Announced M&A Deal Count (2025 YTD)



#### Average Fees per Deal (2025 YTD)



#### **Key Initiatives to Grow Share**

- Retain top talent and strategically hire where there are gaps
- Leverage the firm to cover all constituencies with a focus on C-suite and board decision makers
- Drive continuous creative idea generation in a rapidly changing industrial and geopolitical environment
- Expand our capabilities activism & raid defense, continuation funds, emerging sectors
- Participate in more mega deals strong focus on M&A deals over \$5B
- Accelerate focus on middle market / sell-side deals of all sizes
- Up-tier economics and roles exclusive / sole advisor and increasing fees per deal



### 5. Capitalize on Equity Capital Markets Momentum

Equity Capital Markets Highlights (2025 YTD)<sup>1</sup>

#4
Global Equity Capital

Markets Rank

~75%

of BofA Global Initial Public Offering Deals as Lead Left Or Active Bookrunner #2

AMRS Equity-Linked Volumes

#2

AMRS Equity Capital Markets Volumes

Maintain momentum and up-tier roles

#### Upside Across All Equity Capital Markets Products (2025 YTD)<sup>1</sup>

Deal Type	BofA Rank	BofA % Share
All Initial Public Offerings	#6	3.5%
Follow-Ons	#4	6.8%
Block Trades	#4	6.6%
Equity-Linked	#4	9.1%
Total	#4	6.1%

#### Opportunity to grow our Equity Capital Markets franchise across deal types



#### **Key Initiatives to Drive Success**

- Focus on New Economy / Tech and Supporting Infrastructure Opportunity
- Establishment of dedicated financing pools for New Economy
- Prioritize sponsor engagement and Help Portfolio Companies Prepare for Initial Public Offering readiness
- Improve positioning in convertibles
- Focus on Client Journey with tech enhancements

#### 6. Lead in Rates and Currencies Solutions

#### A Truly Global Integrated Business...

~25%+

~140 Average Return on Currencies

~4M

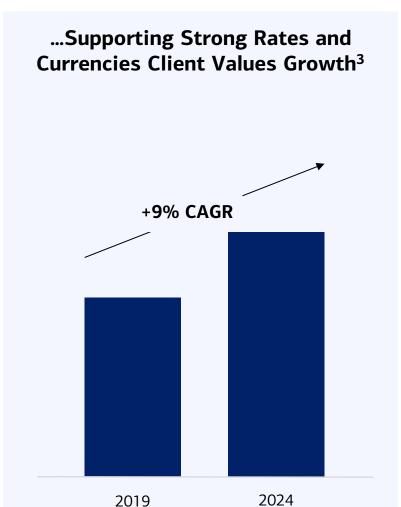
Regulatory Capital<sup>1</sup>

Annual **Transaction Count**  ~\$4T

Annual Transaction Volume

#### ...With Industry Leading **Product Offering...**

- Award Winning Franchise: Best Bank in Foreign Exchange Services, Sales, and Trading for Corporates in the U.S.<sup>2</sup>
- Solutions-Based Business: From 1Y Guaranteed Rate on transactional Foreign Exchange, to leading M&A risk management practice



#### **Key Initiatives to Drive Growth**

- Foreign Exchange Payments: Accelerate innovation in payment solutions
- International: Increase rates and currencies solutions penetration with our clients globally
- Event Risk Management: Deliver best-in-class risk management advice paired with bespoke derivative solutions



### 7. Focus on Holistic Capital Solutions, Tailored to Growth in Private Markets

Evolution in Size and Focus of Private Capital Providers Demand for Integrated Solutions Across Debt, Equity, Derivatives Massive Financing Required to Scale the Private New Economy

- √ \$9.8T in Private Equity Assets Under Management, with the biggest firms getting bigger¹
- ✓ Private Credit now a major asset class, with \$1.7T in Assets Under Management¹
- ✓ Infrastructure and energy transition fueled by \$1.5T in dedicated funds¹
- # of Private Equity-owned companies now more than 2x public companies<sup>2</sup>
- ✓ Lines blurring between bank and non-bank providers of capital solutions

- ✓ Financial sponsors increasingly focused on non-traditional, creative financing structures
- Ecosystem of private Al platforms,
   Hyperscalers, Energy Providers, Builders,
   and Public / Private partnerships
- ✓ Global Datacenter spend estimated to grow from \$500B in 2025 to \$900B in 2028³
- ✓ Large scale financing in private context now feasible, commonplace and attractive

### **Key Initiatives to Meet Growing Market Opportunity**

- Delivering holistic, non-traditional financing and advisory for our corporate and sponsor clients
- Provision of flexible, customized financing alternatives
- Dedicated pools of debt capital to support the growth of private, New Economy clients
- Establishment of a Continuation Fund advisory business to help companies raise new capital, while remaining private longer
- Enhanced access to our Merrill platform to provide our High-Net-Worth clients access to private equity, private credit, infrastructure and other private capital investment opportunities

# Key Levers to Drive Results Across GCIB



## Partner Closely Across Lines of Business to Deliver the Firm

We partner across the firm to deliver leading products and services for our clients, leading to tangible results that positively impact our clients and multiple lines of business

- Leverage relationships to increase market connectivity
- Increase creative dialogue around opportunities
- Deliver complex, cross-product solutions
- Drive loan growth responsibly
- Enhance client coverage
- Provide meaningful and unique perspectives and insights





#### Continue to Invest in Talent and in Our Culture



#### Junior Bankers

Junior talent is the foundation of our business, and while key initiatives are in place, our immediate focus is to evolve the culture, enhance their experience and better leverage their potential



### Training & Development

Drive world-class onboarding, upskilling, and operational excellence through client-focused training, while refining and expanding engagement programs



Talent Planning & Performance Management

Establish strong talent pipelines and succession planning, enhance mobility for niche skills, and refine performance and promotion processes with focus on risk, conduct and culture



#### Driving Change Going Forward

Act on employee feedback with concrete strategies, working sessions, and transparent progress measures to make GCIB a great place to work



### Leveraging Technology to Digitize Investment Banking and Capital Markets

#### **Digitalization Supports**

Efficiency

Improved Accuracy Better Client Insights

Competitive Advantage Improved Risk Management

Cost Reduction



Global Capital Markets Transactions Processed Through Deal Central in Last 12 Months<sup>1</sup>



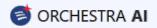




Page Hits Since 2023 on GCIB Launch (GCIB's award-winning collaborative knowledge exchange platform)<sup>2</sup>



#### **GenAl Suite**



#### BofA Orchestra Al

Proprietary chatbot connected to BofA research and market commentary



#### Microsoft Copilot

250K+ prompts in 1st month of usage



#### **Banker Efficiency Suite**



#### **Automation & Bots**

Company Overview Bot and Working Group List Bot for improved deal origination and execution



#### Pitchbook Page Generators

Automated pages in BofA's proprietary "Pitchbook" PowerPoint ribbon



# Our Vision: Become the Leading, Most Trusted, and Respected Financial Advisory Firm Globally

#### **Medium-Term Targets**

Global Banking	GCIB				
17%+ ROAC (FY24: 17%)	Mid-Single-Digit CAGR Revenue Growth	+50-100bps Market Share Gain Investment Banking Fees			
High-40% Range Efficiency Ratio (FY24: 49%)	Mid-50% Range Efficiency Ratio (FY24: 58%)	Growth in Excess of Nominal GDP Deposit Growth	Mid-Single-Digit CAGR Loan Growth		

### Global Corporate Banking Global Investment Banking

- Be a Scaled Platform Globally
- Deliver Innovative Advice and Demonstrate Thought Leadership
- Align and Collaborate Across the Firm to Harness the Power of BofA
- Invest in Our Team and Our Culture
- Leverage Technology and Process Excellence



#### **Notes**

#### **Global Notes**

- 1. **Forward-Looking Statements:** Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. Revenue, net of interest expense.
- 3. "E" stands for estimate.

#### Slide 3 — Global Banking

- 1. Business Segment revenue excludes All Other. Business Segment revenue is on a fully taxable-equivalent (FTE) basis.
- 2. End of period.
- 3. Total Corporation Investment Banking Fees.

#### Slide 6 — GCIB Global Positioning

- 1. Dealogic 2025 YTD as of September 30, 2025.
- 2. As recognized by Coalition Greenwich; Best Bank Corporate Banking in the U.S. per Coalition Greenwich Awards, 2025.

#### Slide 7 — Diversified, Client-Driven Global Franchise

- 1. As of September 30, 2025.
- 2. As of September 30, 2025. Teammates includes all employees and excludes Temps & Interns.
- 3. As of August 31, 2025.
- 4. As of 3Q25.
- 5. Dealogic 2025 YTD as of September 30, 2025.
- 6. Dealogic as of FY 2024.

#### Slide 8 — Globally Integrated Platform Serving a Wide Range of Clients

- 1. 2025 U.S. Fortune 1,000 and Global Fortune 500. Represents total Global Banking relationships.
- Major Offices represent offices with more than 65 employees across Corporate Banking, Investment Banking, and Global Capital Markets.

#### Slide 9 — Investing in a Strong Foundation for Growth

- 1. As of August 31, 2025.
- 2. As of September 30, 2025.
- Teammates includes all employees and excludes Temps & Interns.
- 4. Includes client-facing Officers in Investment Banking and Global Capital Markets. Officers are comprised of Managing Directors, Directors, and Vice Presidents.
- 5. Includes client-facing Analysts and Associates in Investment Banking and Global Capital Markets.

#### Slide 11 — Scaled, Top-Tier Global Corporate Banking Platform

- 1. 2025 Global Fortune 500. Represents total Global Banking relationships.
- 2. As of 3Q25.
- 3. As of September 30, 2025.
- 4. As of August 31, 2025.

#### Slide 12 — Robust Growth in Deposit Balances and Resilient Loan Balances

1. Total Rate Paid represents annualized interest expenses on deposits divided by average total deposit balances.



#### **Notes**

#### Slide 15 — Deepen and Globalize Client Relationships

1. As of August 31, 2025. Solutions per Relationship (SPR) represents average total revenue per client. Countries per Relationship (CPR) represents average core revenue per client.

#### Slide 17 — Enable Global Clients' Expansion in the U.S. to Support International Growth

- 1. As recognized by Coalition Greenwich; Best Bank Corporate Banking in the U.S. per Coalition Greenwich Awards, 2025.
- 2. U.S. Corporate Banking-Subsidiary serves U.S.-based subsidiaries of multinational corporations headquartered outside of the U.S.

#### Slide 18 - Integrate with Investment Banking to Enhance Market Share

1. Dealogic as of September 30, 2025.

#### Slide 20 — Scaled, Top-Tier Investment Banking Platform

- 1. Dealogic as of September 30, 2025.
- 2. Excluding self-led deals.
- Gross fees inclusive of self-led deals.
- As of August 31, 2025.
- 5. Dealogic as of FY 2024.
- As of September 30, 2025. Includes client-facing bankers in Investment Banking and Global Capital Markets as of September 30, 2025.
- 7. As of September 30, 2025.
- 8. As of August 31, 2025.

#### Slide 21 — Deep and Wide Reach

- 1. Bloomberg 2024 U.S. Activism Defense League Tables.
- 2. Dealogic as of September 30, 2025.
- 3. Exclusive financial advisor to Norfolk Southern in sale to Union Pacific, announced July 2025.
- 4. Largest as determined by deal value.
- 5. Exclusive financial advisor to JDE Peets in sale to Keurig Dr Pepper, announced August 2025.
- 6. Dealogic and Thomson Reuters as of December 31, 2024.
- 7. Largest as determined by fees.
- 8. Coalition Greenwich Awards, 2025.
- 9. Euromoney Foreign Exchange Awards, 2024.

#### Slide 22 — Supportive Environment for Continued Investment Banking Market Fee Recovery

- 1. Dealogic as of September 30, 2025. 2025E represents annualized YTD IB market fees as of September 30, 2025.
- Debt Capital Markets includes Investment Grade and Leveraged Finance.

#### Slide 23 — Significant Share and Opportunity Across Key Regions, Products and Sectors

- 1. Dealogic as of September 30, 2025.
- 2. U.S. Middle Market represents Middle Market figures: a) companies with annual revenue between \$50MM and \$2B, b) private companies involved in Mergers & Acquisitions deals between \$100MM-\$2B, c) private companies involved in Equity Capital Markets deals between \$50MM-\$500MM, d) private companies involved in Debt Capital Markets deals between \$50MM-\$1B.



#### **Notes**

#### Slide 25 — Leading Position in Debt Capital Markets With Opportunity to Grow

1. Dealogic as of September 30, 2025.

#### Slide 26 — Grow Share in the U.S. Middle Market

- 1. As of August 31, 2025.
- 2. Client-facing bankers as of September 30, 2025.
- 3. Dealogic as of September 30, 2025.
- I. Global Commercial Banking Relationship Clients are Global Commercial Banking covered clients with >\$50K fees in the last twelve months.

#### Slide 27 — Strong Focus on Mergers & Acquisitions

- 1. Dealogic as of September 30, 2025.
- 2. Core peers refer to GS, JPM, and MS.

#### Slide 28 — Capitalize on Equity Capital Markets Momentum

1. Dealogic as of September 30, 2025.

#### Slide 29 — Lead in Rates and Currencies Solutions

- 1. 1H25; based on Basel 3 Standardized metrics.
- 2. Coalition Greenwich Best Banks 2025.
- 3. Client Values growth not to scale. Client Value is an internal metric used to reflect the revenue attributed to coverage teams based on client activity.

#### Slide 30 — Focus on Holistic Capital Solutions, Tailored to Growth in Private Markets

- 1. Preqin as of December 31, 2024.
- 2. U.S.-based companies per Pitchbook as of September 30, 2025.
- 3. BofA Global Research as of September 15, 2025.

#### Slide 34 — Leveraging Technology to Digitize Investment Banking and Capital Markets

- 1. Rolling twelve months as of September 30, 2025. Deal Central is BofA's proprietary platform designed to streamline and digitize capital markets book building workflow.
- 2. As of September 30, 2025.



# Global Commercial Banking



### Leading Franchise with #1 or #2 Position Where We Choose to Serve – By Design

\$9B

\$197B

\$194B
Deposits<sup>1</sup>

#1

Overall Client Satisfaction<sup>2</sup>

#1

C&I lender in the U.S.<sup>3</sup>

#1

Investment Banking Fee Share with GCB clients<sup>4</sup>

#1

Cash Management Satisfaction<sup>5</sup>

#1

Digital Channels<sup>6</sup>

### What it takes to win

Relationship primacy

Strategic advisory

Local coverage

Global capabilities

Specialized solutions

Seamless enterprise delivery

Best-in-class digital

### Global Capabilities, Delivered Locally at Scale – Built Deliberately, Over Time

## 1 in 5

U.S. middle market companies served<sup>1</sup>

~100

BofA integrated markets with local GCB coverage<sup>2</sup>

96%

U.S. Fortune 1,000 companies<sup>3</sup>

96%

Top 50 U.S. colleges<sup>5</sup>

25

Local U.S. investment banking coverage markets<sup>2</sup>

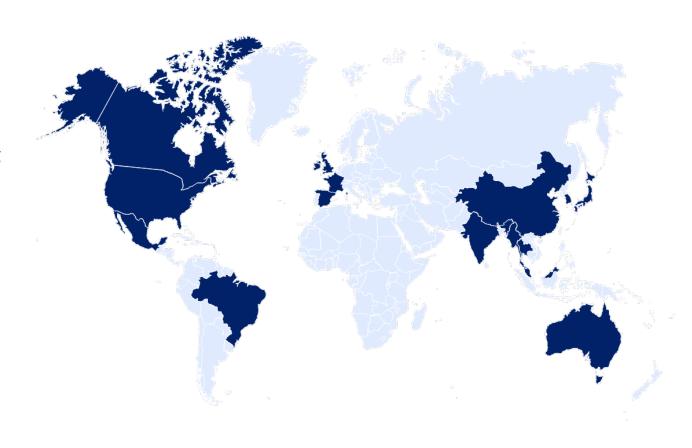
100%

Top 20 U.S. hospitals<sup>4</sup>

82%

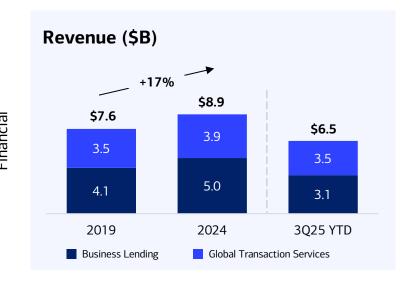
Top 50 U.S. gov't contractors<sup>6</sup>

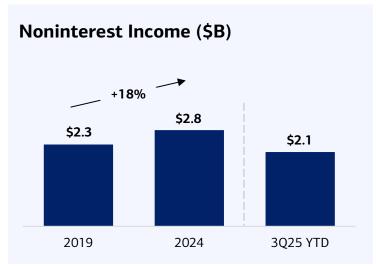
#### Global footprint aligned to where our clients do business



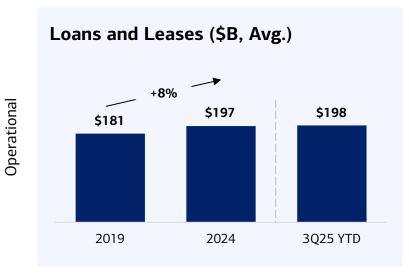


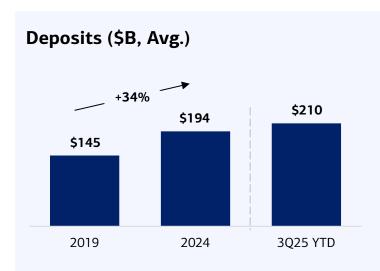
### Delivered Durable, High-Margin Results – Through Every Cycle

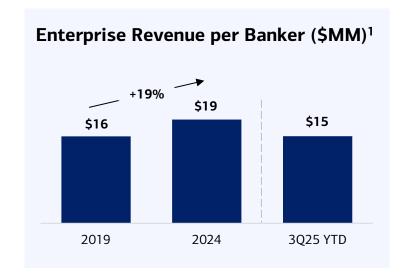














### Recognized by Third Parties as a Top Commercial Bank



#1 Middle Market Bank in the U.S.<sup>1</sup>



World's Best Bank for Small and Medium Enterprises<sup>2</sup>



Model Bank for An Edge in Actionable Analytics<sup>3</sup>



Best Bank for Cash Management<sup>4</sup>



Best Mobile Technology Solution for Treasury<sup>5</sup>



### Deep Core Relationships, Scalable Foundation



Deliver core operating capabilities as foundation

Treasury and Cash Management

Credit and Lending Solutions

Global Payment Solutions

Integrated digital capabilities



Invest for organic growth and efficiency

More Bankers

Expanded geographical coverage

Increased Banker effectiveness

Optimized client experience



## Accelerate with differentiated capabilities

Enterprise go-to-market approach

Proprietary data ecosystem

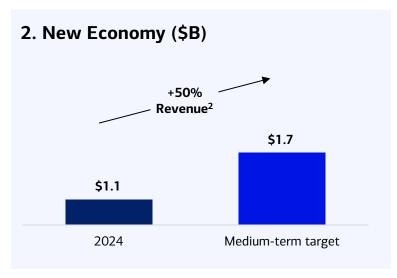
Strategic client insights

Enhanced client experience with human expertise + digital innovation

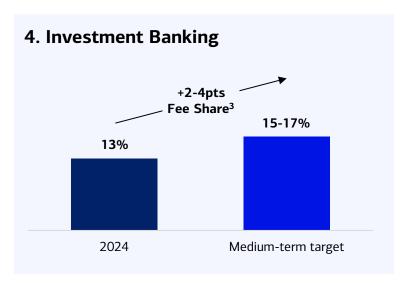


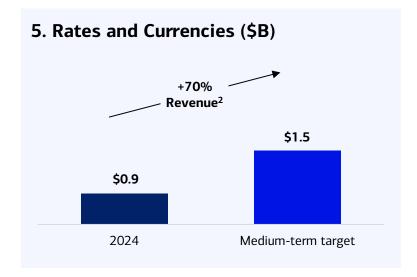
### Ample Room For Growth – With Strategic Clarity and Reliable Execution

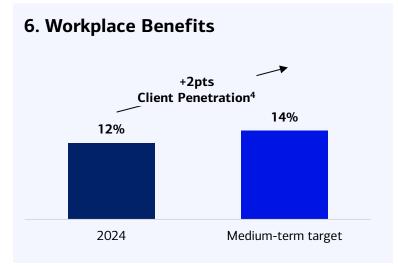














### 1. Market Share: Expand Lead Bank Relationships with Middle-Market and Industry Clients

## Command expansive footprint...

Decades of investment Ahead of competition

## And integrated wealth ecosystem...

Trusted founder and C-suite access

Warm introductions at scale

To deliver unified go-to-market model...

Differentiated engagement Higher win rates And unlock proprietary insights...

Deep information pools Predictive Banker insights

#### For targeted growth opportunity capture

Refine growth strategies by market Impactful deepening strategies by segment, client, product

20% Current
Market share, serving
1 in 5 U.S. MM companies

**Current**Rank in Overall
Client Satisfaction<sup>1</sup>

23% Medium-term target Market share

### 2. New Economy: Drive Growth in Rapidly-Expanding Industries

Harness scalable platform...

Startup to IPO Supports rising complexity

And growth-focused coverage team...

Direct founder experience Startup + growth fluency

To deliver evolving capital solutions...

Purpose-built growth capital Early-stage market access Leveraging cross-segment connectivity...

Unified relationship model Capital + advisory + wealth

To enable global finance across client lifecycles

Early to global

Emerging tech + emerging healthcare + green economy

**Current**New Economy Clients since 2022 team inception

+\$20B Medium-term target
New Economy
Deposit Growth

+\$0.6B Medium-term target
New Economy
Revenue Growth

### 3. International: Capture Increased Share of Clients' Global Banking Wallets

## Activate global talent...

International Banker depth Cross-border deal fluency

## And deliver frictionless network...

In-country delivery teams

No third-party networks

## Embed local market intelligence...

In-country Bankers Local + regulatory fluency

## To drive measurable international growth

Wallet + revenue growth High client retention 2.6 Current
Countries per GCB
International Relationship<sup>1</sup>

+40% Medium-term target
GCB In-Country Banker
Headcount Growth

+\$1B Medium-term target
GCB International
Revenue Growth



### 4. Investment Banking: Expand #1 Spot with GCB Clients

Foster multi-generational relationships...

Trusted repeat mandates
Early strategic access

And leverage our client network...

Strategic Family Network
Private investments

Embed Bankers in 25 local markets...

Local IB presence Where clients need us

To attract best talent and win in capital markets

Senior Banker depth Sector expert coverage Top-tier league tables ~200

Current

Emerging Growth and Regional Coverage Investment Bankers<sup>1</sup>

#1

**Current**Rank in IB Market Share with GCB Clients<sup>2</sup>

15-17%

Medium-term target GCB Client IB Fee Market Share from 13% in 2024<sup>3</sup>



### 5. Rates & Currencies: Add More Clients to Platform and Accelerate Fee Growth

#### **Deliver guaranteed** 1-year FX rates...

Fixed FX across 200+ pairs Volatility + cash flow control

> **Powered by global** strategic advisory...

Global FX specialists Tailored hedging strategies

By leveraging our integrated ecosystem...

End-to-end – Trade, pay, net, API Simplified reconciliation

And embedded risk management for clients

TMS + ERP visibility Proactive hedging enablement GCB Clients using BofA FX Solutions<sup>1</sup>

+ 10pts Medium-term target GCB Clients using BofA FX Solutions

+\$0.6B

**Medium-term target** GCB Client FX and Rates



12

### 6. Workplace Benefits: Deliver More Solutions to GCB Clients' Employees

## Extend platform to clients' employees...

Employee banking access Investing + wellness tools

## That integrate exclusive benefits...

Preferred Rewards Exclusive employee perks Credit + rate boosters

#### To deliver segmentspecific solutions...

401(k) + HSA + deferred compensation Supports all income levels

## Strengthening our clients' brand as employers

Employer-of-choice positioning
Boosts brand + retention

## 2.8MM

#### Current

Employees of GCB Clients covered by Employee Banking & Investment Solutions<sup>1</sup>

12%

**Current**GCB Clients covered by
Workplace Benefits

Solutions

+40%

Medium-term target
GCB Clients covered by
Workplace Benefits and / or
Employee Banking &
Investment Solutions



### Sustainable Competitive Advantage from Long-Term Strategic Choices



Unique enterprise delivery model...

... competitive differentiator



Integrated platform capabilities...

... evolving continuously



Innovation with purpose...

... solving client business problems, at scale



### Innovation with Purpose – Solving Client Business Problems, at Scale



### **CashPro**®

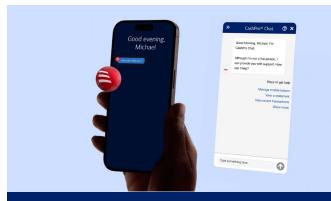
Award-winning platform transforming the client experience

**CashPro Insights** for personalized, actionable, timely client prompts

**CashPro Forecasting** for precise predictions and control over global cash positions

80%+

Digitally Active GCB Clients<sup>1</sup>



### CashPro Chat with Erica®

Proven consumer Al-driven chat for business client engagement

**Virtual service advisor** for CashPro platform, for fast, secure account access

**More flexibility** for client access to account detail, transactions and more

285K+

Client Requests Supported<sup>2</sup>



### **Strategic Client Insights**

Transforming data into opportunities, to help clients focus on what's next

**Connected data + Client360** for seamless experience across the business client continuum

**Real-time, predictive analytics** for helping our clients anticipate what's to come

#1

Model Bank for Actionable Analytics<sup>3</sup>



### Al-Driven Prep = Smarter Bankers, Happier Clients

### **Employ AI-generated** meeting preparation...

Automated client briefings Opportunity scoring

#### ...And empower **Bankers**

Unlocked existing Banker capacity Value-driven client interaction

### To deliver timely, actionable insights...

Dynamic client and market insights Accelerated strategic decision-making

### While improving client experience

Deeper advisory relationships Leading client satisfaction scores





Increase revenue generation

Improve client satisfaction



Enhance client insights



Increase operational efficiency

+5pts Overall Client Satisfaction vs. 20241

Current Banker Satisfaction All-time high 2025<sup>1</sup>

Current Clients and Prospects covered per Banker vs. 2024

**Medium-term target** Clients and Prospects covered per Banker



### Strategic Priorities for Our Next Phase of Growth

Expand market share

Continue core operating relationship growth

Accelerate strategic growth opportunities

Leverage innovation, Al, and differentiated client insights

Elevate the client experience and Banker delivery efficiency

Deliver profitably and efficiently

Medium-Term Targets

#1 U.S.

Market Share

60/0+ Deposit Growth CAGR

50/0+ Loan Growth CAGR

30% Efficiency Ratio

### Notes

#### **Global Notes**

- 1. **Forward-Looking Statements:** Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. All data presented as of 2024 year-end, unless otherwise noted.
- Revenue, net of interest expense.

#### Slide 2 - Leading Franchise with #1 or #2 Position Where We Choose to Serve - By Design

- 1. Represents FY 2024 revenue and average balances.
- 2. Coalition Greenwich Voice of Client 2024 U.S. Commercial Banking Study (BofA-National \$50MM \$2B FY 2024 Banking), among 3 largest U.S. commercial banks by domestic assets.
- 3. Based on FRY9C-C via S&P Capital IQ as of June 2025.
- 4. Dealogic results as of September 2025.
- 5. Coalition Greenwich Voice of Client 2024 Commercial Banking Study (BofA National \$50MM-\$2B FY 2024 Cash Management), among 3 largest U.S. commercial banks by domestic assets.
- 6. Coalition Greenwich 2024 Digital Transformation Benchmarking Study, tied for #1.

#### Slide 3 - Global Capabilities, Delivered Locally at Scale - Built Deliberately, Over Time

- 1. Coalition Greenwich Voice of Client 2024 U.S. Commercial Banking Study (BofA-National \$50MM \$2B FY 2024 Banking), based on 20% market penetration.
- 2. As of September 2025.
- 3. Fortune, U.S. Fortune 1000 2025, client analysis as of September 2025.
- 4. U.S. News and World Report Best Hospitals Honor Roll 2024, client analysis as of December 2024.
- 5. Forbes, America's Top Colleges 2024, client analysis as of December 2024.
- 6. Washington Technology, Washington Technology Top 100 2025, client analysis as of September 2025.

#### Slide 4 - Delivered Durable, High-Margin Results - Through Every Cycle

1. Total revenue generated by GCB clients across BofA divided by coverage Banker headcount.

#### Slide 5 - Recognized by Third Parties as a Top Commercial Bank

- 1. Coalition Greenwich Voice of Client 2024 U.S. Commercial Banking Study; Coalition Greenwich Money in Motion: Explorer, tied for #1 as Share Leader Middle Market Banking Market Share in the U.S.
- 2. Euromoney, Awards for Excellence, The World's Best Bank for SMEs (small and medium-sized enterprises), 2025.
- 3. Celent, Model Bank Awards, An Edge in Actionable Analytics, 2025.
- 4. Global Finance, World's Best Treasury and Cash Management Providers, Best Bank for Cash Management, 2025.
- 5. Treasury Management International, Awards for Innovation and Excellence, Best Mobile Technology Solution for Treasury, 2025.



### **Notes**

#### Slide 7 - Ample Room for Growth - With Strategic Clarity and Reliable Execution

- 1. Coalition Greenwich Voice of Client 2024 U.S. Commercial Banking Study (BofA-National \$50MM \$2B FY 2024 Banking), based on 20% market penetration.
- 2. Includes revenue generated by GCB clients that is reported in other lines of business.
- 3. Percent GCB Client Investment Banking Fee Market Share, Dealogic results as of 2024 year-end.
- Percent of GCB Clients covered by Workplace Benefits Solutions.

#### Slide 8 - Market Share: Expand Lead Bank Relationships with Middle-Market and industry Clients

1. Coalition Greenwich Voice of Client – 2024 U.S. Commercial Banking Study (BofA-National - \$50MM - \$2B – FY 2024 – Banking), based on 20% market penetration, among 3 largest U.S. commercial banks by domestic assets.

#### Slide 10 - International: Capture Increased Share of Clients' Global Banking Wallets

1. As of August 2025.

#### Slide 11 - Investment Banking: Expand #1 Spot with GCB Clients

- 1. As of September 2025.
- 2. Dealogic results as of September 2025.
- 3. Dealogic results as of 2024 year-end.

#### Slide 12 - Rates & Currencies: Add More Clients to Platform to Accelerate Fee Growth

As of August 2025.

#### Slide 13 - Workplace Benefits: Deliver More Solutions to GCB Clients' Employees

1. As of August 2025.

#### Slide 15 - Innovation with Purpose - Solving Client Business Problems, at Scale

- 1. Percentage of relationship clients digitally active. Digital active clients represents 90-day active clients across CashPro and BA360 platforms as of July 2025. Relationship clients defined as clients meeting revenue threshold for Global Commercial Banking.
- 2. As of September 2025, interactions with Erica technology in CashPro Chat since launch in August 2023.
- 3. Celent, Model Bank Awards, An Edge in Actionable Analytics, 2025.

#### Slide 16 - Al-driven prep = Smarter Bankers, Happier Clients

1. Annual Decision Maker survey, as of October 2025. Satisfaction scores represent top 2 box scores on 10-point scale.



## Business Banking



## **Small Business**

**Growth Engine** 

Businesses up to \$5MM annual revenue Reported as a component of Consumer Banking



\$145B

**Average Deposits** 



+45%

since 2019



\$28B

**Average Loans** 



+38%

since 2019



92%

Digitally Active<sup>1</sup>



+13pts since 2019



Businesses \$5MM - \$50MM annual revenue Reported as a component of Global Banking



\$54B

**Average Deposits** 



\$100k

Revenue per Relationship<sup>3</sup>



\$12B

**Average Loans** 



3.6

**Banking Solutions** per Relationship<sup>4</sup>



95%

Satisfaction with Banker<sup>2</sup>



2.6

**Digital Solutions** per Relationship<sup>5</sup>



~775 Business Solution Advisors





Sr. Relationship



### Our Core Strengths – Lending, Digital, and Advice – Are Recognized as Industry-Leading

PR Newswire - Sept 16, 2025, 11:00 ET

## BofA Ranked No. 1 Small Business Lender for 17<sup>th</sup> Consecutive Quarter<sup>1</sup>

CHARLOTTE, N.C. -- Bank of America today announced that the company has been ranked the number one small business lender across the U.S. for the 17<sup>th</sup> consecutive quarter, according to the Federal Deposit Insurance Corporation (FDIC). The FDIC publishes quarterly data on U.S.-based business loan balances for original loan amounts up to \$1 million. Based on which, Bank of America has maintained this industry leadership position for more than 4 years (2Q21 through 2Q25).

#1

North America Small Medium Enterprise Bank

6 Consecutive Years<sup>2</sup>

# ^

North America Small Medium Enterprise Bank

4 Consecutive Years<sup>3</sup>

GIOBAL FINANCE Best Bank for Small Business Resources 2025<sup>4</sup>

Forbes ADVISOR

# ^

Small Business Lender in the U.S.

4 Consecutive Years<sup>1</sup>

#1

Practice platform for medical professionals

12 Consecutive Years<sup>5</sup>

Brando Hall Group

FDIC

#1

Bank in Satisfaction with Merchant Services

4 Consecutive Years<sup>7</sup>

J.D. POWER

#1

Small Business Banker 4 Consecutive Years<sup>8</sup>

keynova

Outstanding Customer Service Experience

Best Results of a learning

program for RMs<sup>6</sup>

5 Consecutive Years<sup>9</sup>

J.D. POWER

#1

Overall Digital Experience Among Top 5 Banks<sup>10</sup>

Crisil Coalition Greenwich

by S&P Global

#**1** in Ca

in Cash Management Product Capability Among Top 5 Banks<sup>10</sup>

Crisil
Coalition
Greenwich

Model Bank Award - Edge in Actionable Analytics<sup>11</sup>

Celent.



### Together, We are Poised to Grow with Mid-sized Businesses

**Business Highlights** 

27%

Relationships Mid-Sized Client Share<sup>1</sup>

\$200B

3.47MM

Average Deposits

\$40B Average Loans

\$8.2B

Revenue

\$2.4B

Net Income

Scaling the Mid-Sized Opportunity

Local Advisory



400k+

mid-sized companies with access to customized expertise

On Location

950k+

client contacts annually

24/7 Digital



150MM

monthly BA360 / CashPro® logins<sup>2</sup>

### **Our Advantage**



One Connected Continuum that Grows with Our Clients



Leading Digital Tools – Always On, Always Insightful



Expert Advice for Each Client



Solutions for Entrepreneurs – Business, Wealth, Workforce



Technology Enabled for Scale and Efficiency



### Executing with a Differentiated Set of Solutions and Coverage Model

Growing Mid-Sized Relationships

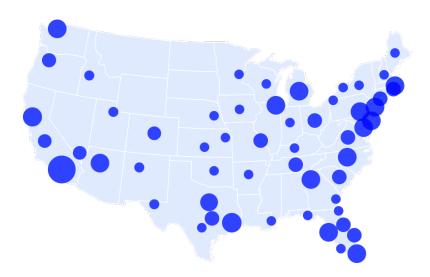
77% Client Share<sup>1</sup> +7% YTD 3Q Growth<sup>2</sup> 95% Satisfaction<sup>3</sup>

#### Solutions that Grow with the Business



### National, Local, Integrated

1.350 Bankers<sup>4</sup> across Local Markets



- Local and National Marketing
- Digital Integration: CashPro®, BA360
- Platforms and Al Investments

#### Voice of the Client<sup>5</sup>

"...I find the mobile and online banking tools to be ahead of the curve. These innovations save me time."

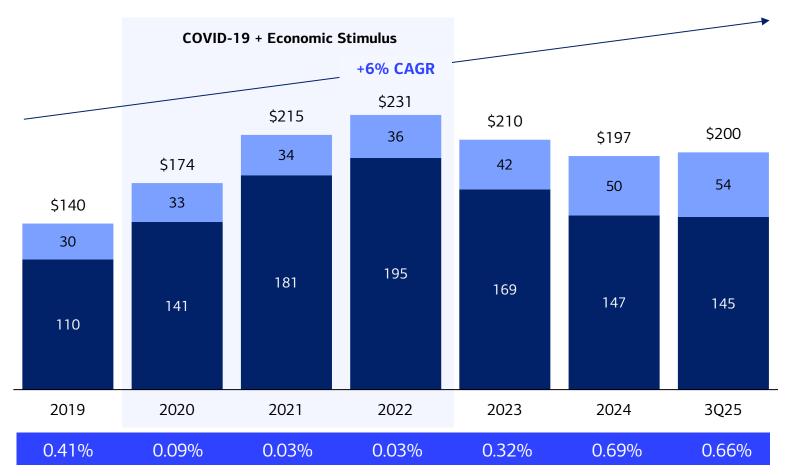
"[BofA] gives me confidence in managing my accounts. A clear commitment to staying ahead in the financial industry."

"I want my banker to know who I am and know my business. John is doing that and I want him to continue it."



### Profitable, Stable Deposit Base

#### Small Business & Business Banking Average Deposits<sup>1</sup> (\$B)



Total Rate Paid

Interest Bearing Noninterest Bearing



National Scale

~\$200B

Equivalent in size to a top 15 stand-alone U.S. bank<sup>2</sup>

Consistent Growth

## Over 9 Years

Positive full year net operating account growth

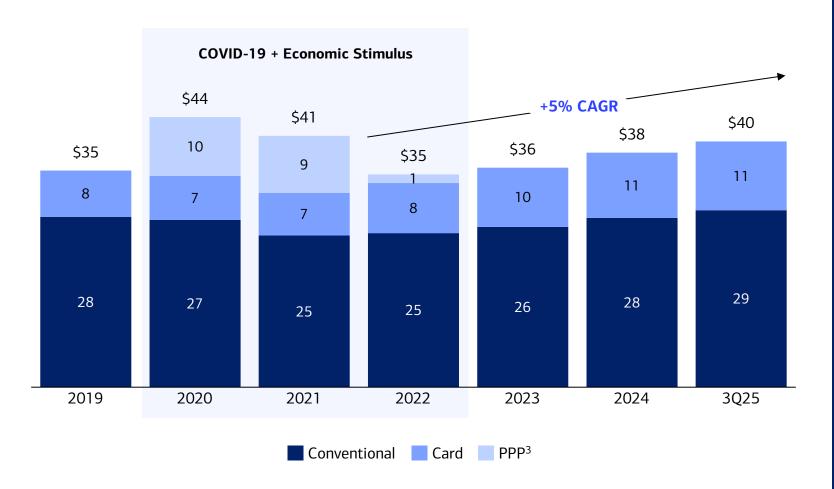
Disciplined and Profitable

0.66%

Total rate paid

### #1 Small Business Lender for 17 Consecutive Quarters<sup>1</sup>

#### **Small Business & Business Banking Average Loans (\$B)**<sup>2</sup>



### Spotlight on Business Card

1.4MM
Active card accounts

+ 1 1 %
Balance CAGR since 2022

9.7% Card risk-adjusted margin<sup>4</sup>

### Pillars of Growth Moving Forward



**Advice and solutions** through each stage of the business owner journey



**Strong local presence** to grow and defend client share, targeting 30%+



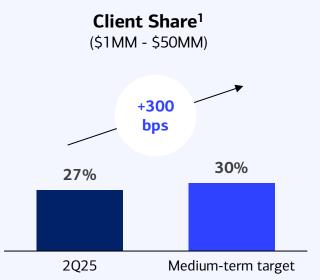
#### **Deliver the enterprise**

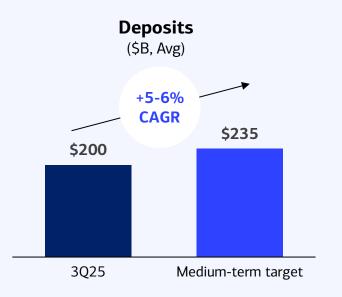
— business, personal, wealth, and workforce

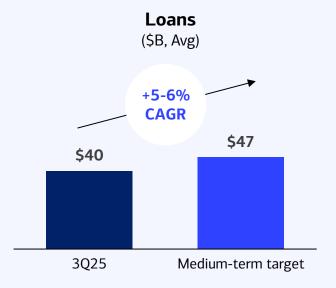


#### **Extend digital leadership**

serving more clients, more efficiently









### Providing a Fully-Connected Continuum with Advice and Solutions Tailored to Each Client

#### **Emerging Businesses**

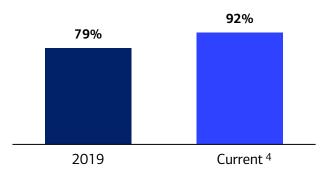
<\$1MM annual revenue Sole proprietor, single location

#### BAC Relationships ~3,050,000

Shifting rapidly to Digital, but also want some local 'on the ground' support

### Digital + 3.6K Financial Centers + ~775 Business Solution Advisors

Clients Using Digital %1



~\$50B revenue pool

#### **Growth Businesses**

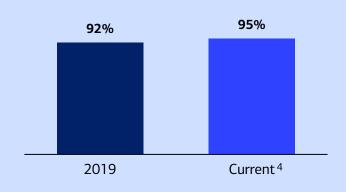
\$1-20MM annual revenue Multi-employee, multi-locations

#### ~394,000

Seek convenient access to advice + have established Digital platforms

#### ~700 Local Bankers + Digital

Top 2-Box Satisfaction with Banker<sup>2</sup>



~\$90B revenue pool

#### **Relationship Businesses**

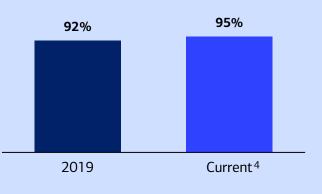
\$20-50MM annual revenue Full-scale operations

#### ~21,000

Require holistic solutions, industry expertise, local connections

### ~650 Sr. Bankers + Specialists

Top 2-Box Satisfaction with Sr. Banker<sup>3</sup>



~\$10B revenue pool



**Our Growth** 

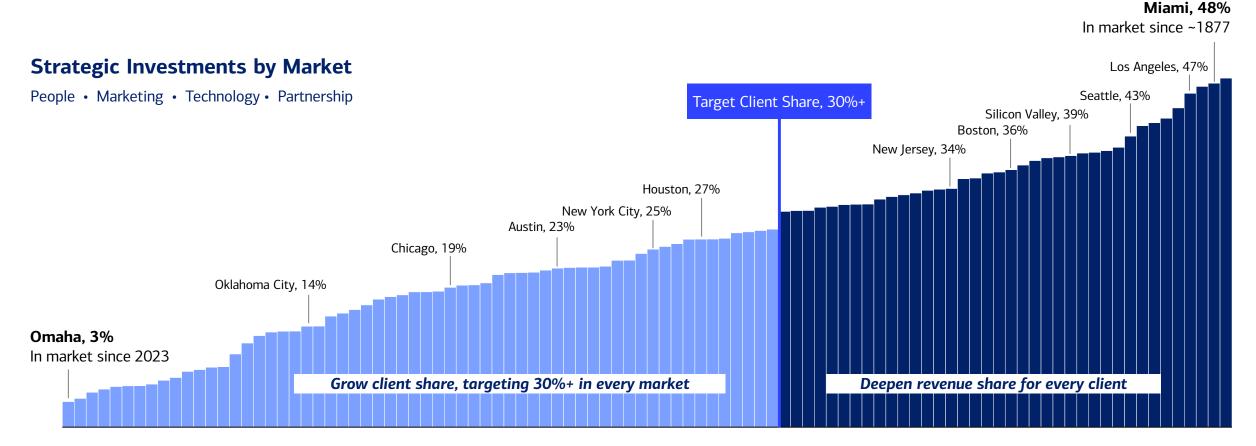
Opportunity<sup>5</sup>

**Our Business** 

Advantage

### Strong Local Presence to Grow, Defend, and Deepen Client Share

\$1MM-\$50MM local client share, targeting 30%+ in every market over the long term<sup>1</sup>



Medium-Term Targets

+36k

In \$1MM+ client relationships, acquired though efforts to penetrate growth markets

+5-6%

Deposit and Loan growth CAGR through partnership and innovation



### Deliver the Enterprise — Business, Personal, Wealth, and Workforce

Deepening with business clients across the franchise

Large, Accessible **Balance Pool** 

\$1T+

Personal and wealth balances held by BofA business owners<sup>1</sup>

Consumer



Wealth Management



**Workplace Benefits** 



As of 3Q25



85%

without Wealth

Management

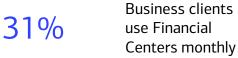
90%

without

Workplace

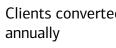
Annual Potential

Strategic Advantages





Clients converted



1.8MM

Local Approach

High-net-worth business owners

Formal pairings of Bankers and Wealth Advisors



Employees of BofA business clients

**Improved** 

Solution set for businesses





+\$1B Wealth Balances



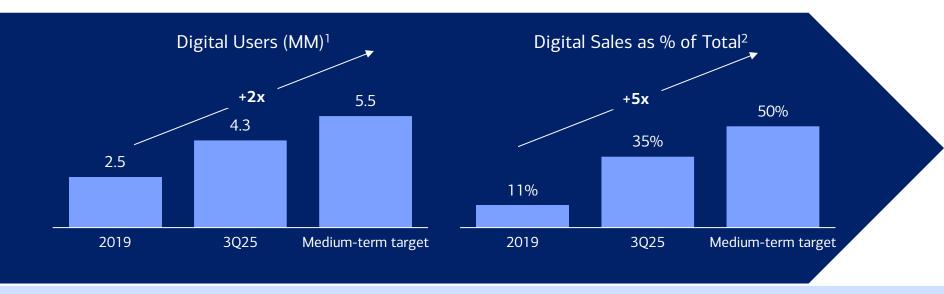




### Extend Digital Leadership — Serving More Clients, More Efficiently

## Digital Engagement

Serve, Transact, and Engage with Clients 24/7



Integrated
CashPro® and
BA360 Portal

Connected

Customer Relationship

Management System

for All Bankers



## Digital Investments

& Drive Banker Efficiency



### Strategic Priorities for Our Next Phase of Growth



Providing clients advice and solutions via a fully-connected continuum



Strong local presence, growing, deepening, and defending client share



Holistic relationships – business, personal, wealth, and workforce



Reinvestment in digital and technology leadership to serve more clients

#### **Medium-Term Targets**

30%+

**Local Client Share** 

+5-6%

Deposit CAGR

+5-6%

Loan CAGR



### **Notes**

#### **Global Notes**

- 1. Forward-Looking Statements: Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. All financial and operational results represent Small Business and Business and Business Banking collectively, with the exception of slide 2 where results are stated individually. Small Business and Business Banking are reported separately under Consumer Banking and Global Banking, respectively. Small Business includes businesses with revenues up to \$5MM. Business Banking includes businesses with revenues from \$5MM \$50MM.
- 3. All data presented as of 3Q25, unless otherwise noted.
- 4. Revenue, net of interest expense.

#### Slide 2

- 1. Number of Small Business households who are digitally active with a login divided by total Small Business households; as of August 2025.
- 2. Per 2024 Annual Decision Maker Satisfaction Survey internally conducted survey completed annually in the 4th quarter for eligible clients with at least \$1 in YTD revenue.
- 3. Revenue per relationship is average rolling 12-month revenue to BofA per Business Banking relationship; as of August 2025.
- 4. Banking Solutions per Relationship metric measures the number of banking products per Business Banking client; as of August 2025.
- 5. Digital Solutions per Relationship metric measures the number of digital solutions a Business Banking client actively used at least once in the last 90 days; as of August 2025.

#### Slide 3 — Our Core Strengths — Lending, Digital, and Advice — Are Recognized as Industry-Leading

- FDIC loans for All Purposes (B) balances of original amounts up to \$1MM adjusted to include M&A.
- Per Euromoney Awards for Excellence (2020-2025).
- 3. Per Global Finance SME Best Banks (Press Releases) (2022-2025).
- 4. Per Forbes Advisor, 2025.
- Per Townie Choice (2013-2024).
- 6. Per Brandon Hall Group, 2025.
- 7. Per J.D Power (2020-2024).
- 8. Per Keynova Scorecard Reviews (2022-2025).
- 9. Per J.D. Power (2022-2025).
- 10. Per Coalition Greenwich Voice of Client 2025 U.S. Commercial Banking Study (Mid Year Results Rolling 4 Quarters); Companies with sales (\$10MM-\$50MM).
- 11. Per Celent, 2025.

#### Slide 4 — Together, We are Poised to Grow with Mid-sized Businesses

- 1. Represents BofA's average client share across all local markets where BofA has a presence, as of 2Q25. Total businesses in the local market with \$1MM-\$50MM in sales per Dun & Bradstreet.
- 2. As of August 2025.



### **Notes**

#### Slide 5 — Executing with a Differentiated Set of Solutions and Coverage Model

- 1. Represents BofA's average client share across all local markets where BofA has a presence, as of 2Q25. Total businesses in the local market with \$1MM-\$50MM in sales per Dun & Bradstreet.
- 2. \$1MM-\$50MM businesses per Dun & Bradstreet.
- 3. Per 2024 Annual Decision Maker Satisfaction Survey internally conducted survey completed annually in the 4th quarter for eligible clients with at least \$1 in YTD revenue. Satisfaction scores represent top 2 box scores on 10-point scale.
- 4. Bankers include Sr. Relationship Managers + Relationship Managers.
- Collected from Voices an ongoing interaction-based survey with internal metrics tracked monthly (data on 3 months rolling basis).

#### Slide 6 — Profitable, Stable Deposit Base

- 1. Total average deposits may not equal sum of the components due to rounding.
- 2. Deposits per FDIC Summary of Deposits, Top 50 Commercial Banks and Savings Institutions by Domestic Deposits, 6/30/25.

#### Slide 7 — #1 Small Business Lender for 17 Consecutive Quarters

- FDIC Loans for All Purposes (\$B) balances of original amounts up to \$1MM adjusted to include M&A.
- 2. Total average loans may not equal sum of the components due to rounding.
- 3. PPP stands for Paycheck Protection Program (established under the CARES Act in 2020).
- 4. Card risk-adjusted margin is net interest income and fees less net charge-offs as a percent of average outstanding loans.

#### Slide 8 — Pillars of Growth Moving Forward

1. Represents BofA's average client share across all local markets where BofA has a presence, as of 2025. Total businesses in the local market with \$1MM-\$50MM in sales per Dun & Bradstreet.

#### Slide 9 — Providing a Fully-Connected Continuum with Advice and Solutions Tailored to Each Client

- Number of Small Business households who are digitally active with a login divided by total Small Business households; as of August 2025.
- 2. As of September 2025; collected from Voices an ongoing interaction-based survey with internal metrics tracked monthly (data on 3 months rolling basis). Satisfaction scores represent top 2 box scores on 10-point scale.
- 3. Per 2024 Annual Decision Maker Satisfaction Survey internally conducted survey completed annually in the 4th quarter for eligible clients with at least \$1 in YTD revenue. Satisfaction scores represent top 2 box scores on 10-point scale.
- 4. August 2025 for Clients using digital; September 2025 for Top 2 Box Satisfaction with Banker; and 2024 for Top 2 Box Satisfaction with Sr. Banker.
- 5. Implied revenue pool based on the number of Dunn & Bradstreet companies within each revenue size and existing BofA revenue per client performance for similar businesses.

#### Slide 10 — Strong Local Presence to Grow, Defend, and Deepen Client Share

1. Represents BofA's average client share by local market where BofA has a presence, as of 2Q25. Total businesses in the local market with \$1MM-\$50MM in sales per Dun & Bradstreet.

#### Slide 11 — Deliver the Enterprise - Business, Personal, Wealth, and Workforce

1. Internal estimate based on total identified BofA businesses and individuals in scope and associated average balances.

#### Slide 12 — Extend Digital Leadership - Serving More Clients, More Efficiently

- 1. Any individual who actively engages with our digital platform to access services, perform transactions, or interact with our offerings within the past 90 days; as of August 2025.
- 2. Digital Sales as % of Total is Total Small Business Digital Sales as a percentage of Total Small Business Sales; as of August 2025.



## Global Markets



### **Global Markets**

## Consumer Banking

#### Retail

Mass market U.S. consumer

#### **Preferred & Small Business**

Mass affluent U.S. consumers and small businesses

# Global Wealth & Investment Management

#### Merrill

High-net-worth individuals, businesses, and institutions

#### **Private Bank**

Ultra-high-net-worth individuals, businesses, and institutions

### Global Banking

#### **Business Banking**

U.S.-domiciled mid-sized businesses

#### **Global Commercial Banking**

U.S.-domiciled middle-market companies and international subsidiaries

## **Global Corporate & Investment Banking**

Multinational / large companies, financial institutions, and governments

### Global Markets

Global Markets
Institutional investor,
commercial, and
corporate clients

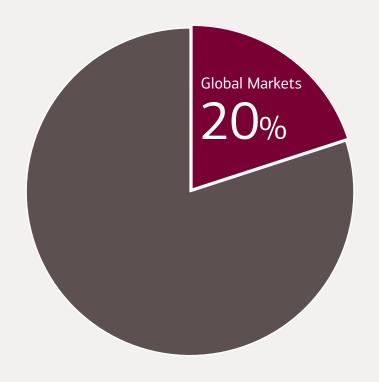
Payments | Technology | Operations | Digital & Marketing



### **Global Markets**

### **Global Markets**

2024 BofA Segment Revenue<sup>1</sup>



			YTD Performance	
		FY 2024	as of 3Q25	ΥοΥ Δ%
	Segment Revenue	\$21.8B	\$18.8B	+11%
	Noninterest Expense	13.9	11.5	+10%
	Provision	(0.0)	0.1	N/M
	Net Income	5.6	5.1	+9%
	Efficiency Ratio	64%	61%	(13bps)
	Return on Avg. Allocated Capital	12%	14%	_
			as of 3Q25	ΥοΥ Δ%
Key Business Metrics	Average Trading-Related Assets		\$682B	+7%
	Average Loans		176B	+29%
	Sales & Trading (S&T) Revenue		16.4B	+11%

## Global Markets Foundational Beliefs

We believe...

...the **scale**, **diversification**, **and connectivity** of our platform delivers differentiated value for clients and shareholders

...our research and institute's actionable insights are crucial to giving our clients a strategic edge

...that talent, ownership mentality, and focus on execution drives our market leadership

...that **continuous resource optimization** and **disciplined risk management**, embedded into everything we do, is how we deliver responsible growth



# Agenda

1

Our Franchise



Historical Performance



Focus Topic: Global Markets Lending



Continuing Our Growth

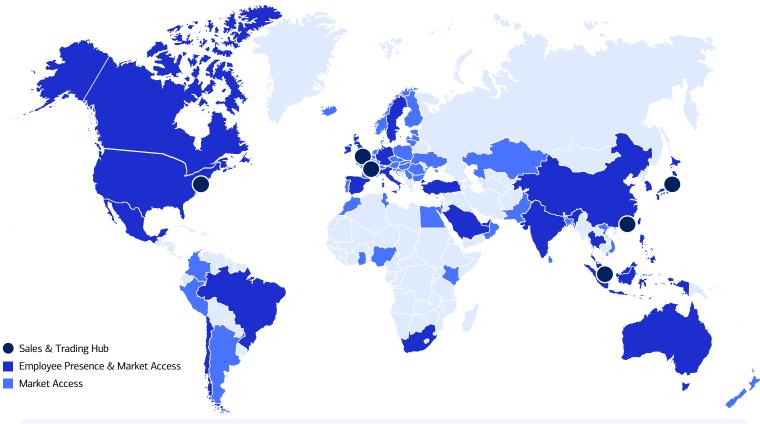


# Our Franchise



## The Scale of Our Platform Serves Clients in All Major Markets

Full suite of trading and financing capabilities across global fixed income, currencies, commodities, and equity markets



**30 Countries & Jurisdictions**With employee presence, covering ~85% of global GDP<sup>7</sup>

# \$1 Trillion

#### Balance Sheet<sup>1</sup>

70+ Markets &

100+ Exchanges and Clearing Houses

Access available to our clients

#### Top 5

in 9 of 10 Markets products globally<sup>2</sup>

#### 95%+

Of institutional client wallet covered<sup>3</sup>

#### ~29 Billion

Client interactions 2025 YTD<sup>4</sup>

#### ~1 Billion

Monthly U.S. Equity Trades<sup>5</sup>

#### >1.7 Million

U.S. Treasury securities settled monthly<sup>5</sup>

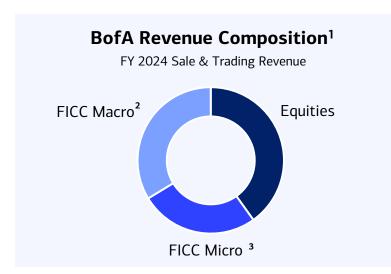
#### >4 Million

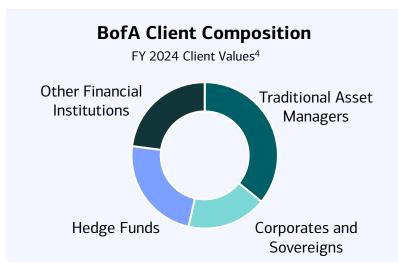
Monthly FX trades<sup>6</sup>

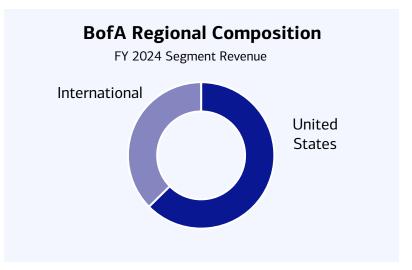


# Diversification Across Products, Clients, and Regions Drives Earnings Resiliency

Diverse client base across the globe pursuing different opportunities every day







Business mix broadly balanced with the industry... with opportunities to grow FICC Macro and International

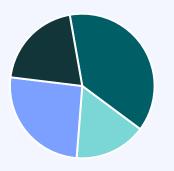


FY 2024<sup>5</sup>



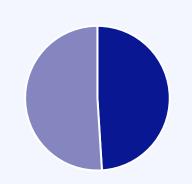


FY 2024<sup>6</sup>



### **Industry Revenue by Region**

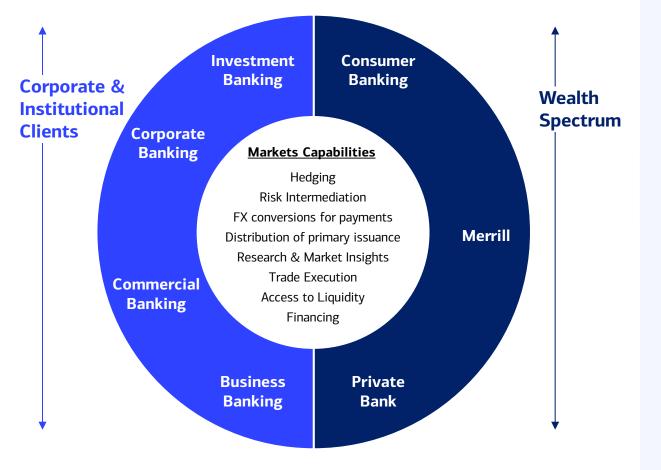
FY 2024<sup>5</sup>





# Connectivity: Markets Transacts With Clients and Customers Across BofA

#### **Delivering Markets capabilities to all client types**



## ~\$290B

Transactional FX conversions for Consumer and Corporate clients<sup>1</sup> (FY 2024)

## ~40%

Corporate & Commercial Banking clients hedging interest rate risk, FX risk, or trading other products with GM<sup>2</sup> (August 2025 Last 12 Months)

## >\$1.2T

Wealth management client trades executed through our platform<sup>3</sup> (FY 2024)

## >\$650B

Equity, Bond, and Loan originations distributed<sup>4</sup> (YTD 2025)

## 5,300

Corporate access events connecting investors and issuers (FY 2024)

## Exceptional Research Teams Creating a Competitive Advantage for Our Clients

Our research teams deliver actionable insights and thought leadership, helping clients anticipate trends and make confident decisions





Proprietary dataset allowing contributors to deliver insights to government & corporate leaders, small business owners, and investors

\$1.2
Trillion
Consumer and wealth management

deposits<sup>3</sup>

\$4.3 Trillion

Total consumer payment spend<sup>4</sup> (2024)

69 Million

Consumer and small business clients<sup>3</sup>

59 Million

Verified digital users<sup>5</sup>

## Our Talent & Culture: The Engine Driving Our Success



#### **Talent Pillars**

- Attract Top Talent
- Continuous Development
- Retain and Reward Performance



#### **Culture Pillars**

- Intensity in Everything We Do
- Collaboration Across Markets and Across the Firm
- Accountability for Results at All Levels
- Recognition for All the Above



#### **Performance Pillars**

- Relentless Client Focus
- Disciplined Risk Management
- Innovation Front to Back
- Execution is Everything

The strength of our team is reflected in the industry recognition we continue to receive for our market leadership

World's Best Bank for Markets<sup>1</sup> World's Best Bank for FX Payments<sup>2</sup> Best Non-Traditional Index Provider<sup>3</sup>

Global Derivatives House of the Year<sup>4</sup>



# Historical Performance



## We Have the Growth Momentum

Share of Client Wallet<sup>1</sup>

Record high

**Segment Revenue** 

Share of Industry Revenue Pool<sup>2</sup>

**Net Income** 

**ROAC** 

\$22B

Sales & Trading \$19B

7.6%

\$5.6B

12.4%

+250bps

+40%

Sales & Trading +48%

+110bps

Since 2020

+61%

+240bps

#### **Growth Across Products<sup>3</sup>**

### +230bps

Share of Institutional FICC Wallet +290bps

Share of Institutional **Equities Wallet**  +50bps

Share of Corporate Wallet

+250bps Share of AMRS Institutional Client Wallet

## +200bps

**Growth Across Regions<sup>3</sup>** 

Share of EMEA Institutional Client Wallet

+250bps

Share of APAC Institutional Client Wallet



# Our Performance-Driven Culture and Targeted Investments Have Been the Keys to Growth

We have driven a culture and strategy focused on a cross-Markets approach to:



### Client coverage



## **Resource deployment**



## **Technology**

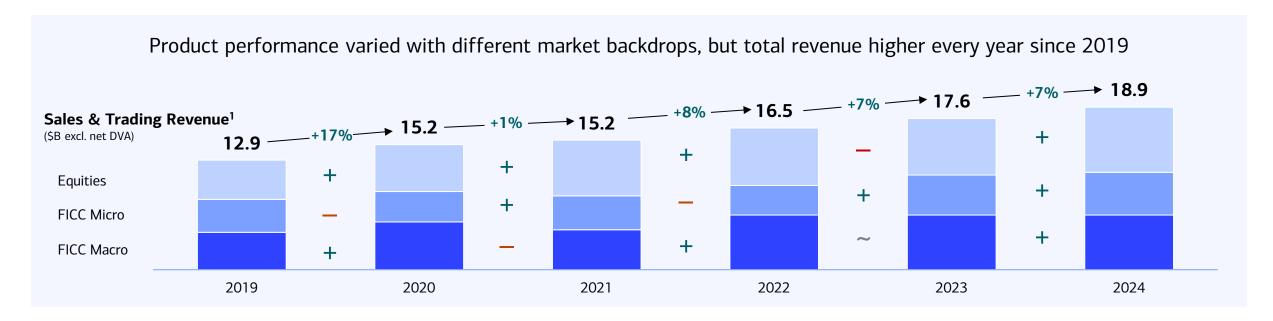
...while making targeted investments in people, financial resources, and technology...

Global Markets	<b>CAGR</b> 2014 to 2018	<b>CAGR</b> 2019 to 2024		
Avg Assets	+2%	+6%		
Avg Allocated Capital	+1%	+5%		
Headcount	(3%)	+3%		
Technology Investments	<b>+18%</b> 2019 – 2024 avg vs. 2014 – 2018 avg			

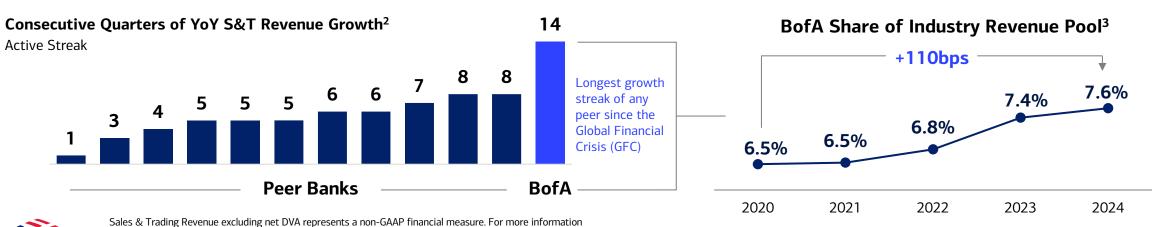




## Our Diversification Drives Top Line Growth Across Market Environments...

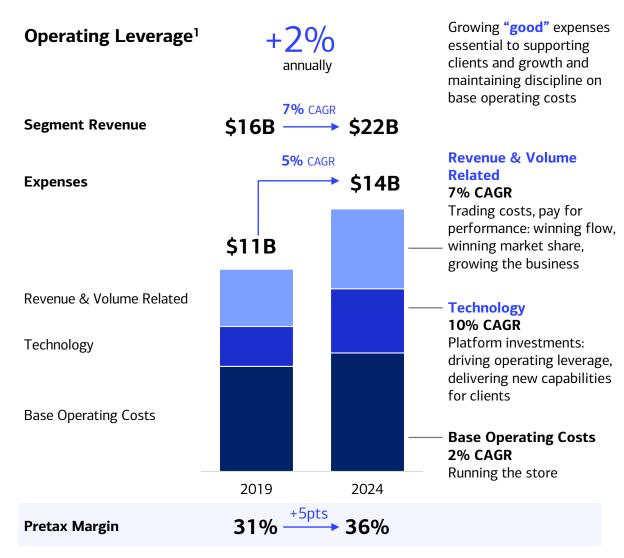


## ...Resulting in a Sustained Increase in Market Share





# We Have Delivered Consistent Operating Leverage and Improved Margins...



# ...Driving Bottom Line Growth While Improving Capital Efficiency to Increase Returns

We've grown net income twice as fast as capital...

$$^{\Delta 2024}_{\text{vs. 2019}}$$
 +61%  $\longrightarrow$  >2x  $\longrightarrow$  +30% Allocated Capital (avg)

...through efficient balance sheet growth...

...and improved productivity of capital resources...

...delivering an incremental 240bps return on capital

$$10.0\%$$
 -+240bps - 12.4% ROAC, 2019

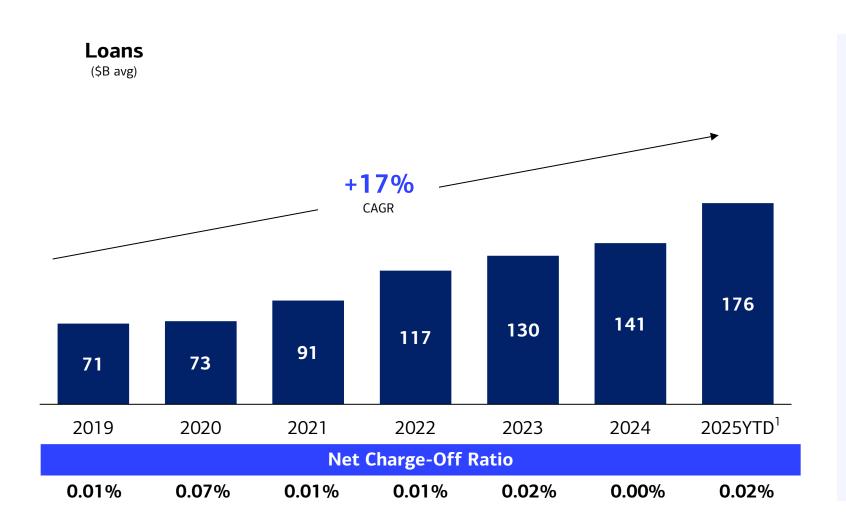


# Focus Topic: Global Markets Lending



## Focus Topic: Global Markets Lending

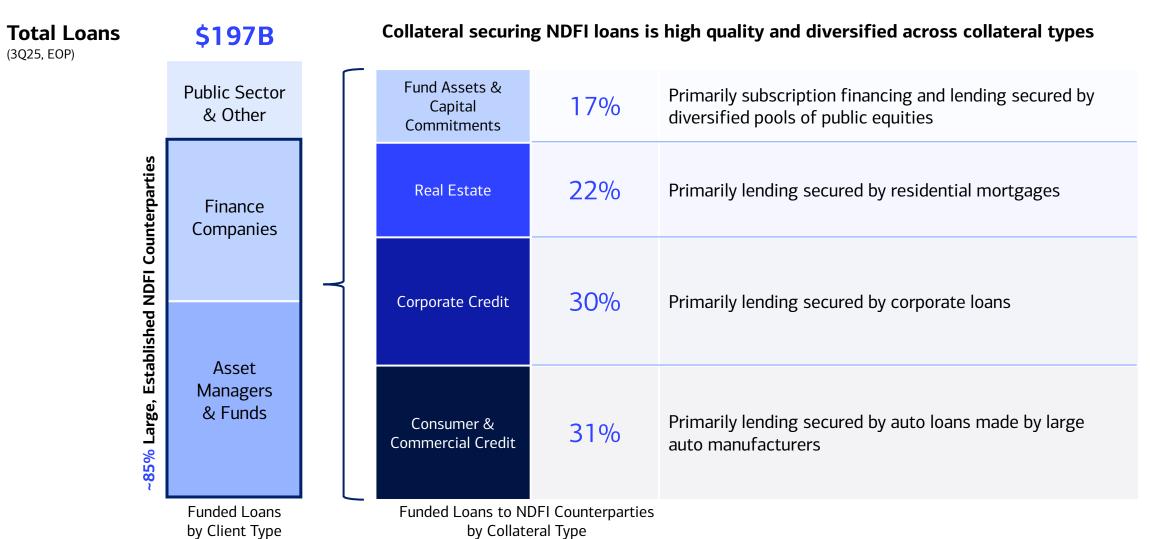
We've grown our lending business with client demand where we have product expertise while maintaining excellent credit quality....



- Disciplined Client Selection
- Consistent Risk Appetite
- Stable and Diversified Business Mix
- Sustained Low Net Charge-Offs

## Focus Topic: Global Markets Lending

...driven by disciplined client selection, diversified, high quality collateral...



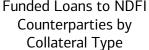


## Focus Topic: Global Markets Lending

## ...and structural protections across our lending book

#### All facilities benefit from conservative advance rates and contractual protections against deterioration of underlying collateral

Capital Commitments to Funds	• Subscription financing facilities with ~60% average maximum advance rate secured by first priority-perfected security interest in a diverse pool of underlying LP capital commitments
Fund Assets	<ul> <li>Loans secured by diversified pools of public equities with~35% average maximum advance rate with first lien on collateral with valuation discretion and operational protections on transfer of collateral</li> </ul>
Residential Mortgages	<ul> <li>Residential mortgage collateral is primarily agency eligible and jumbo loans with advanced rates based on mark-to-market collateral value with collateral performance triggers and borrower recourse</li> <li>Commercial real estate facilities have collateral performance triggers, partial recourse, and cross-collateralization structures; loan collateral predominantly backed by strong, in-place cashflows</li> </ul>
CRE	backed by Strong, in-place cashilows
Broadly Syndicated Loans	<ul> <li>~65% average maximum advanced rate for facilities secured by par value of broadly syndicated and private credit loans to companies whose average EBITDA is &gt;\$100MM</li> <li>Facilities are structured to include asset approval rights or triggers that reduce borrowing base in event of credit deterioration of underlying loans</li> </ul>
Private Credit Loans	• Collateral is senior and highly diversified: >98% is senior first lien, average industry concentration is <5%, and largest single obligor is <1%
Auto Loans	<ul> <li>~80% average maximum advance rate of auto loans and other consumer and commercial credit based on par value of collateral</li> <li>Facilities are structured with customized performance triggers relating to delinquency, losses, and borrower compliance</li> </ul>
Other Consumer & Commercial Credit	• ~98% of facilities are secured by collateral pools which are 90%+ prime rated. Remaining 2% of facilities 80%+ prime rated
Funded Loans to NDFI	





# Continuing Our Growth



## Revenue Pool Expected to Remain Elevated Relative to Post-GFC, Pre-COVID Period

## Post GFC

Quantitative easing, ultra-low rates Flat curves, low vol, no inflation, increased regulatory capital requirements

+26%

## Post COVID

Policy and geopolitical uncertainty
Steeper curves, vol spikes, inflationary pressures

220B

Industry Revenue Pool<sup>1</sup> 2021 – 2024 average

174B

Industry Revenue Pool<sup>1</sup> 2014 – 2019 average

### Markets have grown<sup>2</sup>...

Market Size	2025 vs. 2014
Sovereign Debt	>1.5x
U.S. Treasuries	>2x
Corporate Bonds	~1.5x
Agency MBS	>1.5x
Equity	~2.5x

#### ...are more active<sup>3</sup>...

Trading Volumes	2025 vs. 2014
U.S. Treasuries	>2x
Corporate Bonds	>2x
Agency MBS	~2.5x
Equity	>2.5x

# ...and the backdrop is in place for continued elevated activity beyond 2025

- Elevated government borrowing
- Rebalancing of trade & capital flows
- Broad industry regulatory reform
- Increased number of financial products
- Tokenization & crypto adoption



## What's Next?

How we will continue to grow revenue, income, and returns



Capture identified sales & trading revenue opportunities with our clients across regions and products



Continue to optimize financial resource deployment with disciplined risk management to grow with our clients and maximize returns



Make our platform *Cleaner*, *Simpler*, *Better* to drive operating leverage and deliver innovative capabilities for us and our clients



Reimagine core business operations through Artificial Intelligence and Distributed Ledger, while actively engaging in other emerging financial industry innovations

### **Medium-Term Targets**

~\$27B

Segment Revenue

~\$8B

Net Income

15% ROAC

~9%

Share of Industry Revenue Pool<sup>1</sup>

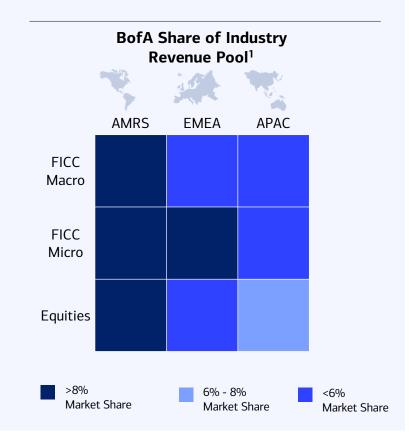
~40% Pretax Margin



# Capturing the Additional Wallet Opportunity With Our Clients

## Significant opportunities

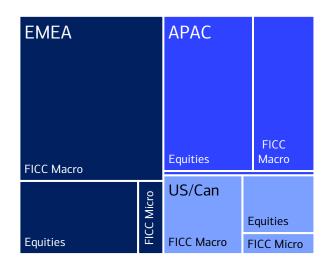
For growth, particularly international markets



## ~\$3B to \$4B

Short- to medium-term sales & trading revenue opportunities identified and targeted

# Illustrative Distribution of Opportunities



#### ~95% Of the institutional opportunity is doing more with our current clients Institutional Traditional Sovereigns, **Asset Managers** Other Financial & Hedge Funds Institutions Traditional Asset Managers & Hedge Funds Sovereigns, Other Financial Institutions Current Clients: ~95% of Opportunity **Corporates** New Clients Broader Size indicative of relative size of opportunity Deeper with **New Clients** Broader with Current Clients Current Clients



## Optimizing Financial Resources to Grow With Clients and Improve Returns

#### Our full global product set allows us to meet client demand across products and regions

Rates	FX	Commodities	ommodities Credit		
Securitized Products	Munis	Lending	Equities Trading	Equities Financing	

# Optimizing financial resource usage is crucial to continue growing with clients and maximizing returns

Continuous improvement of resource productivity is embedded into how we do business:



## Ownership mindset

Accountability for resource optimization and returns across all levels of the organization



### Systematic Routines

Constant discipline of reviewing product and client level return profiles to meet return targets



### Dynamic allocation

Ongoing calibration of resource allocation based on client demand, market conditions, and strategic direction



#### Disciplined Risk Mgmt.

Embedded risk discipline into all routines to drive strong returns through the cycle



# Continuing to Make our Business Cleaner, Simpler, Better to Drive Efficiency and Productivity



## Cleaner

Automating processes Eliminating pain points Improving data quality

Recent Example:

~80%

Increase in structured notes trades 3Q25 vs. 3Q24



## Simpler

Reducing number of systems
Building common, scalable
infrastructure

Recent Example:

>60

Applications Retired FY 2024 – September 2025 YTD



## **Better**

Delivering new, innovative capabilities for us and our clients

Recent Example:

>70%

Increase in municipal bond eTrading volume<sup>1</sup> 3Q25 YTD vs. 3Q24 YTD

### Operational Excellence



## Reimagine: Leveraging New Technologies Across Every Aspect of Our Business

## **Artificial Intelligence**



#### Content Summarization

Search and synthesize market commentary, research, news, transcripts, and more



#### Term Sheets

Retrieve information from lengthy financial documents



#### Client Intelligence

Synthesize client notes, touchpoints, and client activity for deep insights



### **Everyday Tasks**

Access the information and support that trading, sales, and operations teammates need to effectively do their jobs

## **Distributed Ledger Technology**



Collateral Mobility
Improve capital efficiency and optimize settlement



Digital Cash

Optimize margin & automate cash management



Tokenization of Assets

Unlock programmable assets and liquidity

Pre-Trade Trade Post-Trade

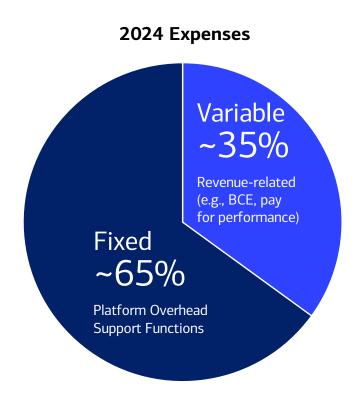
Expected Benefits Across the Trade Lifecycle:

Higher Reduced Manual Reduced Revenue Processes Expense Risk



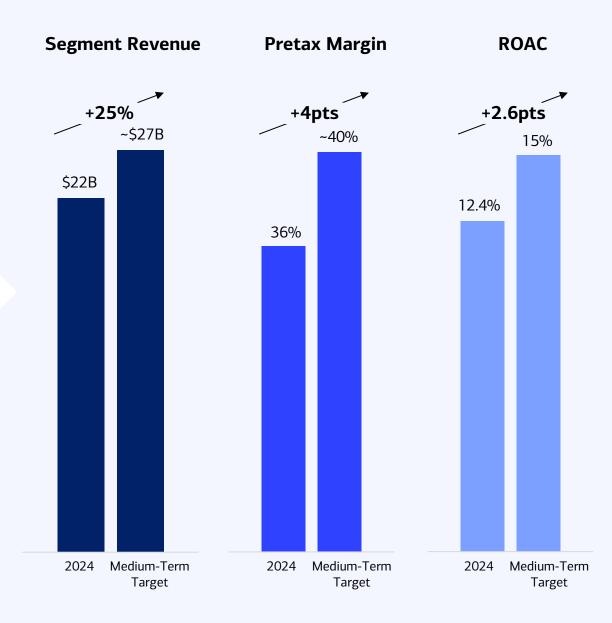
## Our Business is Highly Scalable:

Top line growth drives income and return growth



- Fixed cost growth carefully managed through Cleaner, Simpler, Better focus
- Variable costs are result of growth in client activity, trading volumes, and market share





# Closing Messages



# **Investor Takeaways**



Diversified Business



Growth Momentum



Highly Scalable



Higher Returns



## Reconciliations of Non-GAAP Financial Measures

(\$MM)	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Sales & Trading Revenue (GAAP)	12,889	12,204	13,390	12,777	13,171	12,682	15,017	15,189	16,489	17,376	18,807
Net Debit Valuation Adjustment (DVA)	(240)	(786)	(238)	(428)	(162)	(222)	(133)	(54)	20	(236)	(113)
Sales & Trading Revenue excl net DVA	13,129	12,990	13,628	13,205	13,333	12,904	15,150	15,243	16,469	17,612	18,920



### **Notes**

#### **Global Notes**

- 1. Forward-Looking Statements: Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- Revenue, net of interest expense.

#### Slide 3 - Global Markets

1. Business Segment revenue excludes All Other. Business Segment revenue is on a fully taxable-equivalent (FTE) basis.

#### Slide 7 - The Scale of Our Platform Serves Clients in All Major Markets

- 1. Average Assets as of 3Q25.
- 2. Coalition Greenwich Competitor Analytic FY 2024. Results are based on BofA's footprint, product taxonomy, and own revenue. Markets products include Equity Derivatives, Cash Equities, Prime Services, G10 Rates, FX/LCT, Global Financing and Futures, Credit, Commodities, Securitized Products, Munis. Peer group includes BofA, BARC, BNPP, Citi, DB, GS, HSBC, JPM, MS, SG, UBS, WFC.
- 3. Coalition Greenwich Client Analytics 2024. Analysis is based on the Coalition Greenwich standard taxonomy and the leading 2,189 Institutional Clients.
- 4. 2025 year-to-date through August 2025.
- 5. 2025 year-to-date through September 2025.
- 6. Average monthly trading volume for August 2025 and September 2025.
- 7. International Monetary Fund based on 2024 nominal GDP.

#### Slide 8 - Diversification Across Products, Clients, and Regions Drives Earnings Resiliency

- 1. Business composition based on reported sales & trading revenue excluding certain admin revenue not aligned to specific lines of business.
- 2. FICC Macro includes currencies, interest rates, and commodities products.
- 3. FICC Micro includes credit and other spread products.
- 4. Client Value is an internal metric used to reflect the revenue attributed to coverage teams based on client activity.
- 5. Coalition Greenwich Competitor Analytics 2024 Industry revenue pools.
- 6. Coalition Greenwich Client Analytics 2024. Analysis is based on the Coalition Greenwich standard taxonomy and the leading 2,189 Institutional Clients and 5,400 Corporate Clients for FICC ex Futures.

#### Slide 9 - Connectivity: Markets Transacts With Clients and Customers Across The Firm

- 1. Total notional of Transactional FX volumes for Consumer and Corporate clients for 2024.
- 2. Represents percentage of Corporate and Commercial clients which have produced revenue with Global Markets.
- 3. Total notional of GWIM trades executed via BofAS Securities for 2024.
- 4. Total BofA apportioned volume for bonds, loans, and Equity Capital Markets; YTD through September 2025.

#### Slide 10 - Exceptional Research Teams Creating a Competitive Advantage for Our Clients

- 1. As of September 2025, Last 12 Months.
- Based on Extel ranking; Global Research ranked #1 for 2011 2016 & 2019, #2 for 2017, 2018, & 2020 2024.
- 3. As of September 30, 2025.
- 4. Total consumer payments represent payments made from Bank of America accounts using credit card, debit card, ACH, wires, billpay, person-to-person, cash, and checks.
- As of September 30, 2025. Verified users represents Consumer and Merrill users with a digital identification and password.



### **Notes**

#### Slide 11 - Our Talent and Culture: The Engine Driving Our Success

- 1. Euromoney 2023 & 2024.
- 2. Euromoney 2024.
- 3. Spi, 2024.
- 4. GlobalCapital, 2024.

#### Slide 13 - We Have the Growth Momentum

- 1. Coalition Greenwich Client Analytics 2024. Analysis is based on the Coalition Greenwich standard taxonomy and the leading 2,189 Institutional Clients. 'Record High' refers to Bank of America's own share of client wallet.
- 2. Coalition Greenwich Competitor Analytics 2020-2024. Results are based on BofA internal business structure, footprint, and own revenue. Share is calculated using Coalition Greenwich's Industry revenue pools.
- 3. Coalition Greenwich Client Analytics 2024. Analysis is based on the Coalition Greenwich standard taxonomy and the leading 2,189 Institutional Clients for Global Markets and 2,000 Corporate Clients for FICC ex Futures.

#### Slide 15 - Our Diversification Drives Top Line Growth Across Market Environments...

- 1. Business composition based on reported sales & trading revenue. Product splits exclude certain admin revenue not aligned to specific lines of business which are included in total.
- 2. Based on reported sales and trading revenue for top 12 banks. Data through 3Q25 for banks that have reported as of October 20, 2025 and as of 2Q25 for those that have not yet released.
- 3. Coalition Greenwich Competitor Analytics 2020-2024. Results are based on BofA internal business structure, footprint, and own revenue. Share is calculated using Coalition Greenwich's Industry revenue pools.

#### Slide 16 - We Have Delivered Consistent Operating Leverage and Improved Margins...

- 1. Operating leverage calculated as the year-over-year percentage change in revenue, net of interest expense, less the percentage change in noninterest expense.
- 2. Represents EOP Basel III standardized risk-weighted assets.
- 3. Represents GM Pretax Income divided by GM EOP Basel III standardized risk-weighted assets.
- 4. Represents GM pretax income divided by EOP Global Systemically Important Bank (GSIB) Method 2 score attributable to Global Markets activities.

#### Slide 18 – Focus Topic: Global Markets Lending

1. As of September 30, 2025.

#### Slide 22 - Revenue Pool Expected to Remain Elevated Relative to Post-GFC, Pre-COVID Period

- Coalition Greenwich Competitor Analytics 2024 Global Markets industry revenue pools.
- 2. Sovereign Debt = Combined outstanding general government and corporate debt of Belgium, Canada, France, Germany, Italy, Japan, Netherlands, Switzerland, and the U.S., 1Q25 vs. 4Q14, source: BIS; Corporate Bonds = Book value of debt obligations of U.S. financial and nonfinancial corporations including bonds, notes, debentures, mandatory convertible securities, long-term debt, private mortgage-backed securities, and unsecured debt. Includes bonds issued both in the United States and in foreign countries, 2Q25 vs. FY 2014 Source: SIFMA and the Federal Reserve; U.S. Treasuries = U.S. federal debt held by the public, 2Q25 vs. 4Q14 source: Federal Reserve Economic Data; Agency MBS = FNMA, FHLMC, and GNMA MBS outstanding September 2025 vs. December 2014, source: Bloomberg; Equity = MSCI World Index Market Capitalization, September 30, 2025 vs. December 31, 2014.
- 3. U.S. Treasuries = Average daily trading volume notional, September 2025 YTD vs. FY 2014, source: SIFMA & FINRA TRACE; Corporate Bonds = daily average notional traded of U.S. corporate bonds September 2025 vs. FY 2014, source: SIFMA & FINRA TRACE; Agency MBS = daily average notional traded of Agency To-Be-Announced securities, specified pools, collateralized mortgage obligations, and commercial mortgage backed securities September 2025 vs. FY 2014, source: SIFMA & FINRA TRACE; Equities = shares traded on U.S. exchanges, September 2025 YTD vs. FY 2014, source: SIFMA and CBOE Exchange Inc.

#### Slide 23 - What's Next?

1. Share target is based on BofA revenue as a percent of Coalition Greenwich's Industry revenue pools.

#### Slide 24 - Capturing the Additional Wallet Opportunity With Our Clients

1. Coalition Greenwich Competitor Analytics 2024. Results are based on BofA's footprint, product taxonomy, and own revenue. Share is calculated using BofA internal revenue and Coalition Greenwich's Industry revenue pools.

#### Slide 26 - Continuing to Make our Business Cleaner, Simpler, Better to Drive Efficiency and Productivity

Represents increase in institutional municipal bond trade execution via electronic channels measured in number of trades.



# Delivering One Company



# Leadership Position in Every Business – Developed Over Decades



Merrill

Top 2 traditional wealth manager in the U.S.<sup>2</sup> **Private Bank** 

in managed personal trust assets in the U.S.<sup>3</sup>

#1

Business Banking

#1

small to midsized business lender<sup>3</sup> Global Commercial Banking

#1
U.S.

U.S. commercial and industrial lender<sup>4</sup>

Global Corporate & Investment Banking

Top 3

in global investment <u>ba</u>nking<sup>5</sup> Global Markets

Top 5

in 9 of 10 Markets products, globally<sup>6</sup>

69 million clients<sup>7</sup>

33% of all U.S. households have a relationship with us

46,000 business clients

96% of U.S. Fortune 1000 companies have a relationship with us

95%+ of institutional wallet covered<sup>8</sup>

- World-class Digital Bank 1 billion logins, monthly
- 18,600 Wealth Advisors<sup>9</sup>
- 16,000 Relationship Bankers, 3,650 Financial Centers, 15,000 ATMs

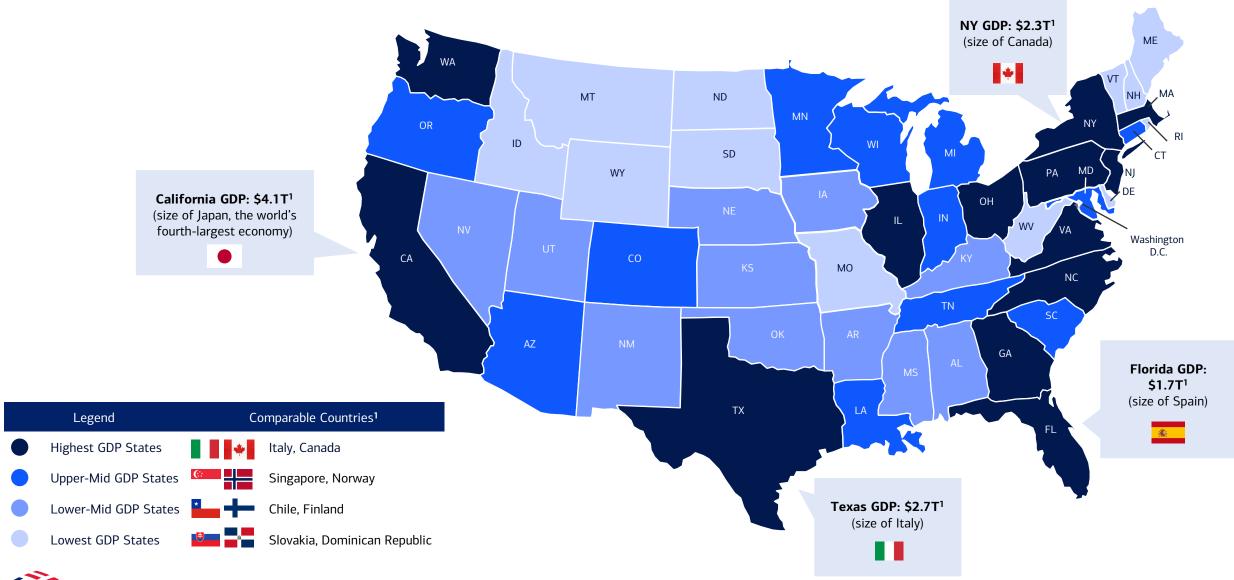
- World-class Digital Bank CashPro 70 million logins, annually
- 4,300+ Corporate Relationship Managers<sup>10</sup>
- 3,400+ Specialists<sup>11</sup>



# Winning locally, growing nationally



# The Opportunity in the U.S. is Significant – Requires Local Approach to Fully Capture





## Expanding our Footprint to Capture the Opportunity



# **Bank of America**

400+

Private Bank, Business Bank, and Commercial Bank office locations<sup>1</sup>

3400+

Financial Centers (FCs) in markets pre 2014 expansion

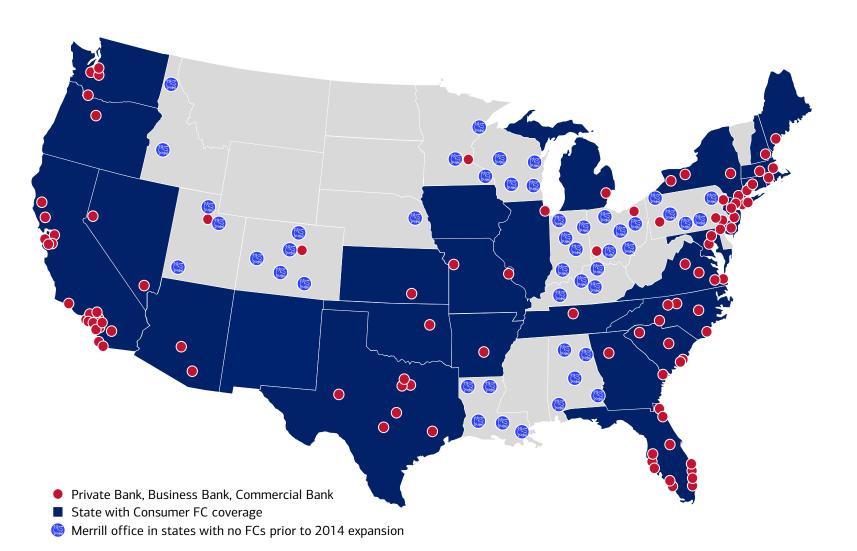
500+

Merrill offices (100+ in states with no FCs prior to 2014 expansion)<sup>2</sup>

200+

New Financial Centers in post 2014 expansion markets<sup>3</sup>

## Expanding our Footprint to Capture the Opportunity



# **Bank of America**

400+

Private Bank, Business Bank, and Commercial Bank office locations<sup>1</sup>

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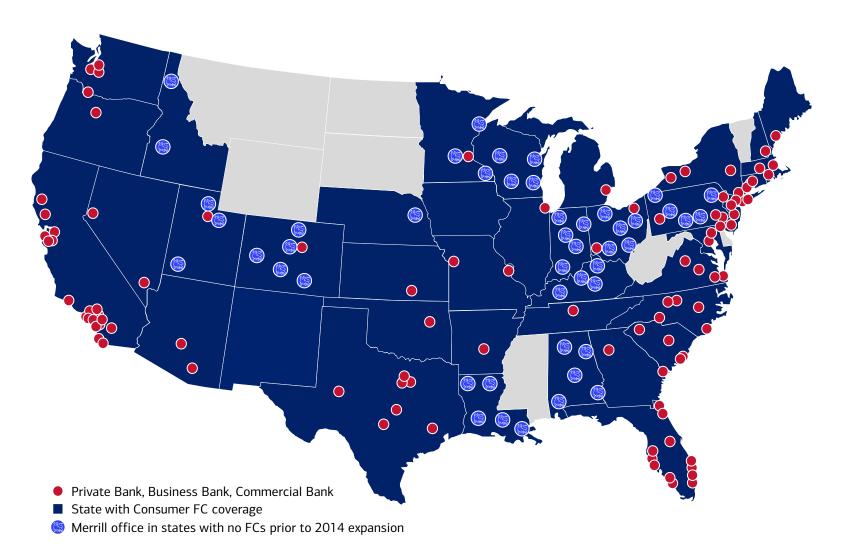
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Merrill offices (100+ in states with no FCs prior to 2014 expansion)<sup>2</sup>

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New Financial Centers in post 2014 expansion markets<sup>3</sup>

# Expanding our Footprint to Capture the Opportunity



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Financial Centers (FCs) in markets pre 2014 expansion

500+

Merrill offices (100+ in states with no FCs prior to 2014 expansion)<sup>2</sup>

200+

New Financial Centers in post 2014 expansion markets<sup>3</sup>

# Established Local Business Teams across 97 Markets to Unlock Growth

#### 97 Market Presidents

serve as the CEO of the local market and act as an extension of the lines of business to execute locally on their strategic priorities



#### Resources Geared by Market Opportunity<sup>1</sup>



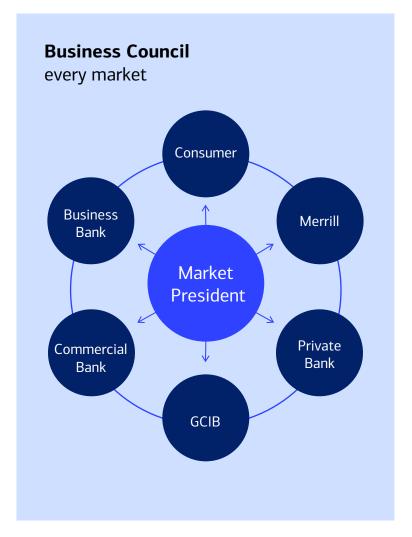


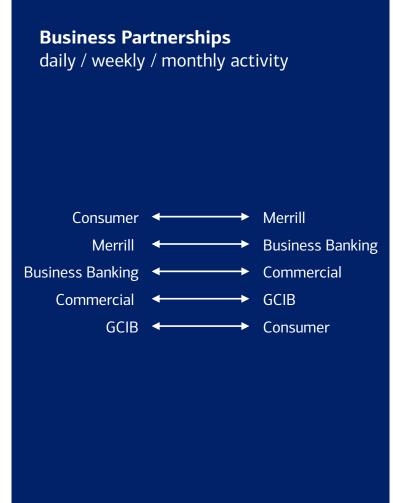


#### Market Presidents network covers<sup>3</sup>

◀	<b>96</b> % of U.S. GDP	
•	<b>95</b> % of Population	
•	<b>95%</b> of Businesses	

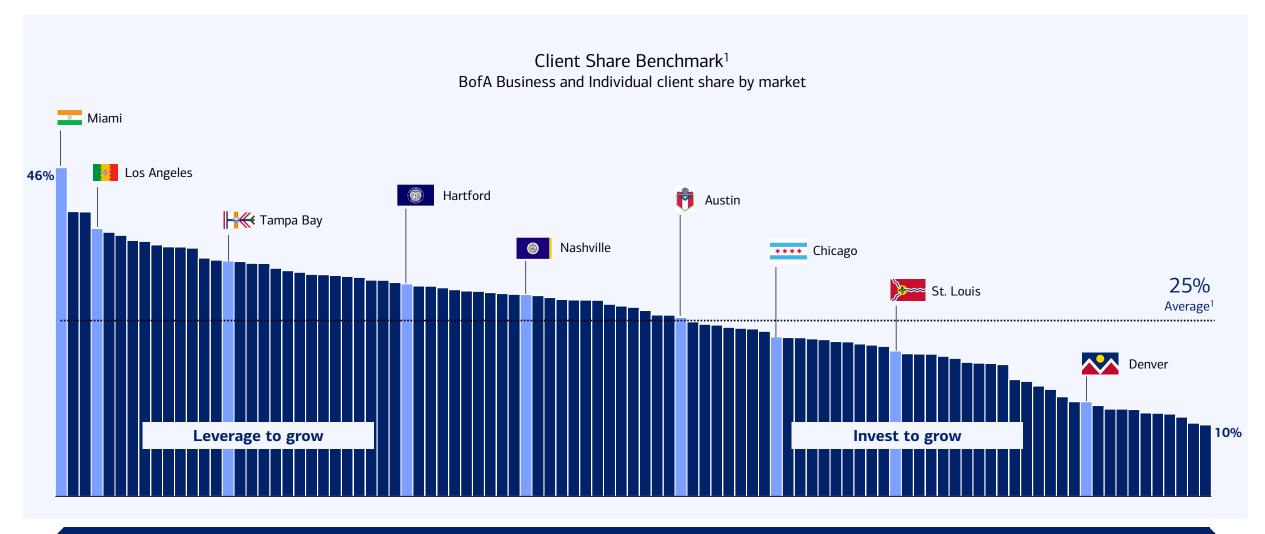
## Market Presidents Coordinate Business Activities, Measure, and Deliver Results







# Each Market is Evaluated for its Opportunity



Resources proportional to market opportunity



#### Each Market Has a Detailed Plan to Grow Client Share

#### **Los Angeles**



#### Denver





# Deep Community Engagement and Commitment to Fuel Continued Growth

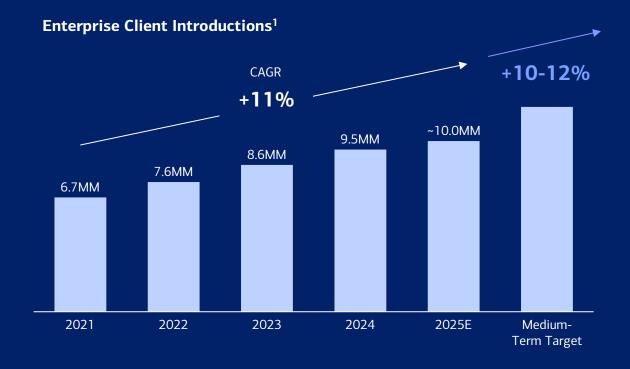








# Our Client Introductions Program Has Generated Strong Client Acquisition Across All Businesses



40+ million introductions over five years

30-40% close rate, steadily rising from 20-30% historic

~30%

of all new GCB clients expected to come from Merrill / Private Bank<sup>2</sup> 1.2MM

client introductions between Consumer and Merrill / Private Bank<sup>3</sup>

6.6MM

Consumer eligible employees from 834 Workplace Benefits clients<sup>4</sup> 98%

of client professionals generated client introductions<sup>5</sup>



## What's Next?

#### Strategies fueling the next phase of client acquisition



New market entries for Consumer



Leverage the enterprise to grow Wealth Management



Leverage increased coverage for Small-and Mid-sized businesses



Scale up Workplace Benefits



Grow client introductions and close rates

#### **Medium-Term Targets**

$$1.5 - 2.0x$$
 Workplace Benefits clients

#### **Global Notes**

- 1. **Forward-Looking Statements:** Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- All data presented as of 2Q25, unless otherwise noted.
- "E" stands for estimated.

#### Slide 2 - Leadership Position in Every Business - Developed Over Decades

- 1. Retail deposits based on 2Q25 FFIEC Call Report data on deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000.
- 2. Total client assets (bank earnings public disclosures).
- FDIC, 2025.
- GCB: Based on FRY9C-C via S&P Capital IQ as of June 2025.
- 5. Dealogic 2025 YTD as of September 30, 2025.
- 6. Coalition Greenwich Competitor Analytic FY 2024. Results are based on BofA's footprint, product taxonomy, and own revenue. Markets products include Equity Derivatives, Cash Equities, Prime Services, G10 Rates, FX/LCT, Global Financing and Futures, Credit, Commodities, Securitized Products, Munis. Peer group includes BofA, BARC, BNPP, Citi, DB, GS, HSBC, JPM, MS, SG, UBS, WFC.
- 7. Number of Consumer and Small Business clients.
- 8. Percentage of total institutional wallet where BofA has a relationship; based on Coalition institutional wallet study for FY 2024.
- 9. Includes Merrill financial advisors, investment associates and team roles, Private Bank Private Client Associates (PCAs), Private Client Managers (PCMs), portfolio managers and trust offices, and Consumer Investment FSAs.
- 10. Includes BB, GCB, GCIB relationship managers, and Global Markets client facing sales roles.
- 11. Includes BB, GCB, GCIB credit, treasury, merchant, practice solutions, investment grade, leveraged finance, rates and currencies, equity capital markets, and Global Markets trading specialists.

#### Slide 4 - The Opportunity in the U.S. is Significant - Requires Local Approach to Fully Capture

1. Per Visual Capitalist, Bureau of Economic Affairs (2024 U.S. States GDP), and International Monetary Fund (2024 Country GDP). State to Country comparison based on closest nominal GDP equivalent.

#### Slides 5-7 - Expanding Our Footprint to Capture the Opportunity

- 1. Office locations that may be shared by Private Bank, Business Bank, and Commercial Bank are counted separately for each of the three businesses present in that location.
- 2. Merrill offices on map represent a sub-set of all Merrill offices that are in states that are part of Consumer post 2014 expansion initiative.
- 3. Includes FCs that are planned, but not yet operational, as part of previously announced expansion plans.

#### Slide 8 - Established Local Business Teams across 97 Markets to Unlock Growth

- 1. Figures by market category have been rounded. Financial Centers, Wealth Branches, and Client Professionals not aligned to Market Presidents network are excluded
- 2. Client professionals are client facing roles in local market geography only. Figures exclude GCIB and Global Markets.
- 3. GDP, Population, and Businesses covered by Market Presidents network are based on state-level statistics for each state where we have Market President coverage, as of year-end 2024. Sources: GDP (U.S. Bureau of Economic Analysis), Population (World Population Review), Businesses (NAISC Association).

#### Slide 9 - Market Presidents Coordinate Business Activities, Measure, and Deliver results

1. Partnership is defined as an agreement between two lines of business whereby they introduce a client based on the client's need.

#### Slide 10 - Each Market is Evaluated for its Opportunity

Client Share Benchmark is a proprietary metric using weighted average of line of business client share for each market.



#### Slide 11 - Each Market Has a Detailed Plan to Grow Client Share

- 1. As of September 19, 2025.
- 2. Based on number of BofA clients vs. total market opportunity, which is estimated based on IXI Network data from Equifax, and Dun and Bradstreet data.
- 3. Merrill \$1MM+ household share change calculated YoY as of 2Q25 and based on Market President geography. Market share is the total number of Merrill households with \$1MM+ investable assets in Los Angeles, divided by the number of total households in the market with \$1MM+ investable assets. Client share based on IXI Network data from Equifax.
- 4. Based on June 2024 data, adjusted to include BANA CA and Merrill Edge deposits aligned to the Denver market.

#### Slide 13 - Our Client Introductions Program has Generated Strong Client Acquisition Across All Businesses

- 1. A client introduction is a mutual agreement between a Customer and a Bank of America employee where financial services are available and of interest from a line of business outside the customer's current banking relationship, including digital channels.
- 2. Medium-Term Target.
- 3. Since 2020, including 2025 annualized estimate.
- 4. As of 3Q25.
- 5. Year to date as of September 2025.



# Delivering across the World



# International Platform – An Engine of Growth



# Our International Platform – an Engine of Growth



We are global, because our clients are global



We are at scale Internationally — both in size and footprint



We have served clients in some markets for >100 years



We have invested in a platform with which few can compete



We have a proven track record of strong, sustainable, profitable growth



We expect to grow significantly



# Globally Integrated, across 3 Core Lines of Business



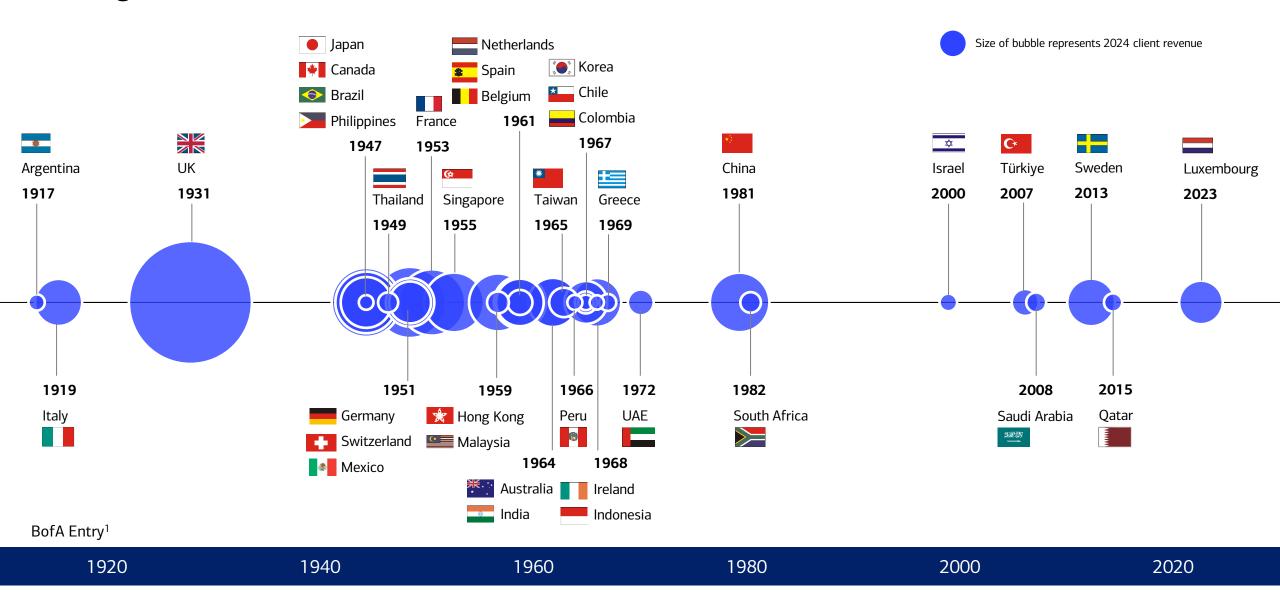
Consume	er Banking		ı & Investment gement			Global Banking	
Retail	Preferred & Small Business	Merrill	Private Bank	Business Banking	Global Commercial Banking	Global Corporate & Investment Banking	FICC, Equities & Research
Market-Leading U.S. Focused Business Lines			///	INTERNATIONAL <sup>1</sup>			

Payments | Technology | Operations | Digital & Marketing

Our International Business partners with Corporate and Institutional Clients across the globe



# Serving Our Global Clients for 100+ Years, Now in 37 Countries and Jurisdictions



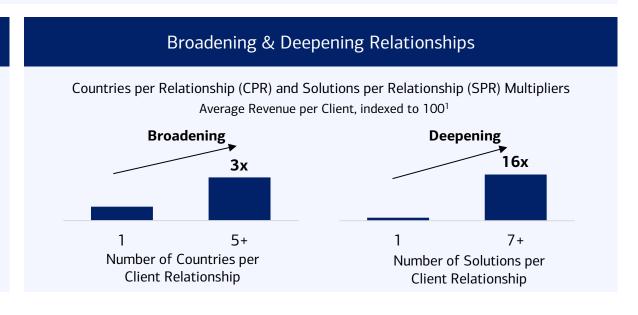


## Global Reach, with the Scale to Deliver for Global Clients

Global Client Spectrum, by Headquarters	Delivering on Client's International financial needs
Global Large Corporates	Growing high-quality large corporate base and subsidiary coverage
U.S. Mid-Size Corporates	Banking International subsidiaries of leading U.S. Commercial franchise clients
International Mid-Size Corporates	Expanding into international middle market – in build-out mode
Global Investor Clients	Globally integrated coverage of global investor clients

#### Solution-Driven, Leveraging our Network Effect

- Globally-integrated and internationally coordinated
- Leveraging 'network effect' to broaden and deepen relationships
- Delivering solutions for clients, across all products & services
- Systematically growing our client and subsidiary base
- An 'Engine of Growth' for Bank of America





# World-Class Capabilities – Built over Years

## Holistic, Globally-Integrated Solution Delivery to Global and Local Clients

- Global Derivatives House of the Year<sup>1</sup>
- FX Derivatives House of the Year<sup>1</sup>
- Clearing Bank of the Year<sup>1</sup>
- Equity Derivatives House of the Year<sup>2</sup>
- Best Asia FX Options House<sup>3</sup>
- #2 International Broker in KSA<sup>4</sup>
- 25 Primary Dealerships
- #1 EMEA Research ('23, '24, '25)<sup>5</sup>
- #1 All-Asia Research<sup>5</sup>
- Access to 100+ Exchanges & Clearing Houses
- 2,205 Company Stocks Covered



- Best M&A House in Europe<sup>6</sup>
- Best Bond House in Europe<sup>6</sup>
- Best Equity House in Europe<sup>6</sup>
- \$180B Capital Raised ('25 YTD)<sup>7</sup>
- \$186B M&A Volumes ('25 YTD)<sup>7</sup>
- #5 International Investment Banking Fees<sup>7</sup>
- #2 International Investment Grade Fees<sup>7</sup>
- #4 International M&A Fees<sup>7</sup>
- #2 LatAm Investment Banking Fees<sup>7</sup>
- #3 APAC Investment Banking Fees<sup>7</sup>
- #1 LatAm Investment Grade Fees<sup>7</sup>

- Best Global Bank for Cash Management<sup>8</sup>
- Best Global Corporate Payments Bank in APAC<sup>9</sup>
- 800+ FX Currency Pairs Traded<sup>10</sup>

- \$108T Payments Value<sup>11</sup>
- 375K+ Corporate Cards<sup>12</sup>
- 114K+ CashPro App Users<sup>10</sup>



# Thought Leadership & Intellectual Capital

#2

2024 Global Research Firm<sup>1</sup>
 2024 FICC Research Firm<sup>1</sup>
 2024 Equity Research Firm<sup>1</sup>

#1

2025 Developed Europe Research Firm<sup>2</sup>
2025 All-Asia Research Firm<sup>2</sup>
2024 LatAm ESG Research Firm<sup>2</sup>

#### Deep International Research Coverage<sup>3</sup>

	N. America	International <sup>4</sup>	Total
Companies	1.3K	2.2K	3.5K
Issuers	0.6K	0.8K	1.3K
Economies	2	57	59
Currencies	2	44	46

# Thought Leadership

- Global Institute
- Global Thematic Research
- Global Data Analytics
- Global Corporate Access
- Global Research Unlocked Podcast

#### Global Thought Leadership Events



#### Breakthrough Technology Dialogue

#### '22, '23, '24, '25 UK & Singapore

Convening the world's most influential CEOs, top technology pioneers, academics, founders, innovators, and investors



#### '23, '24, '25

Uniting International leaders from business, politics, and academia to develop joint solutions for the most pressing challenges impacting the global economy

#### Example client conferences

- Japan Conference
- India Conference
- MENA Conference
- Transforming World Conference
- European Credit Conference
- Asia Tech Conference
- China Conference
- Africa Conference
- Macro Year Ahead Conference
- Commodity Conference
- Future Mobility / Autos Conference
- Global Industrials Conference



# World-Class Franchise: at Scale, Profitable & Growing

- Operations in 37 countries and jurisdictions, with 56 offices<sup>1</sup>
- Clients in 87 markets, with businesses supported by 18,000 employees
- Providing globally-integrated client solutions across 3 business lines: Global Markets, Global Corporate & Investment Banking, Global Commercial Banking
- World-class product and service capabilities, underpinned by scale of financial power and intellectual capital
- Requires a talented, coordinated team front-to-back to deliver at scale in a complex operating environment
- Consistent investment in the platform and technology to enhance client experience and continue to drive sustainable growth
- Contributing ~40%<sup>2</sup> of all Global Markets and GCIB revenues, with significant ongoing growth opportunity



\$14.3B

International Revenues<sup>3</sup> \$4.1B

International
Pre-Tax Profit<sup>3</sup>

\$124B

International Loans & Leases<sup>4</sup> \$171B
International
Deposits<sup>4</sup>

13%

International ROAC<sup>3</sup>

\$108T

Payment Value<sup>3</sup> 272MM

Payments Processed<sup>3</sup> ~12MM

Global Markets Trades per Day<sup>5</sup> lop 5

International IB Franchise<sup>6</sup> 60

Primary Regulators

# |

Research Ranking: Across Developed Europe, Emerging EMEA, All-Asia, LatAm ESG<sup>7</sup>

Note: GDP stands for gross domestic product. ROAC stands for return on average allocated capital. IB stands for Investment Banking.

# World-Class Franchise: Strong, Sustained, Profitable Growth

We have invested across the Franchise			
	2019	$\rightarrow$	2024 <sup>1</sup>
Total Revenues	\$10.5B	<b>-</b> +35% <b>→</b>	\$14.3B
Total Expenses	\$8.1B	<b>-</b> +26% <b>→</b>	\$10.2B
Total Assets	\$356B	<b>-</b> +32% <b>→</b>	<b>\$469B</b> (YTD25)
Loan & Leases	\$106B	<b>-</b> +17% <b>→</b>	<b>\$124B</b> (YTD25)
Deposits	\$99B	<b>-</b> +72% <b>→</b>	<b>\$171B</b> (YTD25)
Front Line Headcount	5.3K	<b>-</b> +26% <b>→</b>	<b>6.7K</b> (YTD25)

We have made strategic investments across the platform



We have grown revenues, sustainably, across all business lines



Driving growth through expense discipline and balance sheet management



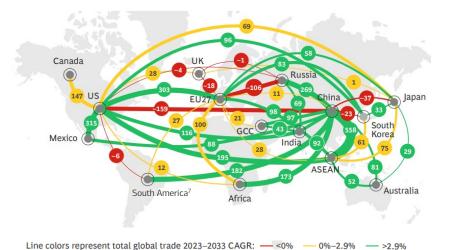
# World-Class Franchise: Substantial Market Opportunity

#### Size & Scale of International Market International U.S. \$83.3T \$30.5T GDP<sup>1</sup> Fortune Global 362 138 500 Companies<sup>2</sup> Payments Market \$1.8T \$0.7T Revenue<sup>3</sup> **Equity Market** \$64.5T \$62.2T Capitalization<sup>4</sup> Fixed Income \$86.9T \$58.2T Mkt Outstanding<sup>4</sup> IBK Fee Pool<sup>5</sup> \$43B \$46B **ECM Capital** \$388B \$279B Raised<sup>5</sup> **DCM Capital** \$7.0T \$3.1T Raised<sup>5</sup>

#### Shifting Global Trade Flows<sup>6</sup>

Significant International Capital Pools

Change in Trade of Goods, Major Corridors (2033 vs. 2023, Constant 2010 USD \$B)



\$14T

Sovereign Wealth Fund AuM<sup>8</sup> \$20T

Pension Fund Assets<sup>9</sup>

\$911B

Hedge Fund AuM In EMEA and APAC<sup>10</sup> \$31T

Foreign Holdings of U.S. Securities<sup>4</sup>

#### **Example Country Growth Opportunities**

#### India

5<sup>th</sup> largest global economy<sup>11</sup> with >50% of Global Capability Centres, employing nearly 2MM people<sup>12</sup>

Line thickness represents total change in trade flows 2033 vs 2023:

#### Germany

3<sup>rd</sup> largest global economy<sup>11</sup> with defence budget to more than double through 2029<sup>13</sup>

#### Middle East

\$5.4T SWF AuM<sup>8</sup> and \$790B active infrastructure projects across the GCC<sup>14</sup>



# We Expect to Grow Significantly

We believe sustainable, outsized returns will accrue to those with financial power, thought leadership, leading product capabilities, and fully-integrated platforms to seamlessly deliver for global clients across-the-cycle

# Medium-Term Targets for International

Growth in **Pre-Tax Profits** 

~18%...from ~13%

Return on Average Allocated Capital



**Grow core client base**, across the size spectrum



**Grow subsidiary & middle market** businesses



**Invest in GPS** in high priority markets



Win share in high return Global Markets products

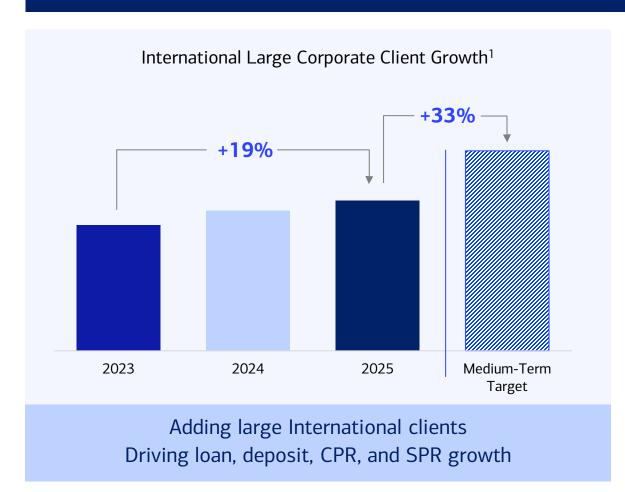


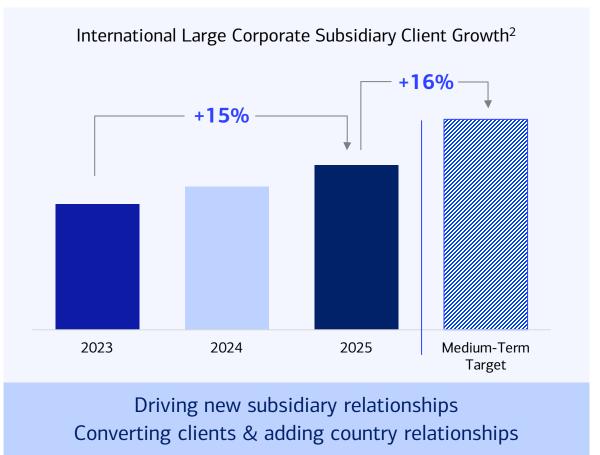
Maintain **best-in-class expense and risk discipline** 



# Growing Our Client Base: Onboarding Large Corporates & Subsidiaries

#### Systematically broadening and deepening corporate client coverage







# Growing Our Client Base: Driving North American GCB Client Penetration

International coverage of leading North American GCB client base, providing integrated products and solutions to international subsidiaries

## **Significant Growth Opportunity**



# Deepening relationships

with GCB clients that already bank with us internationally



# Increasing penetration

of GCB's overall client base that bank with us internationally



# Aligning resources

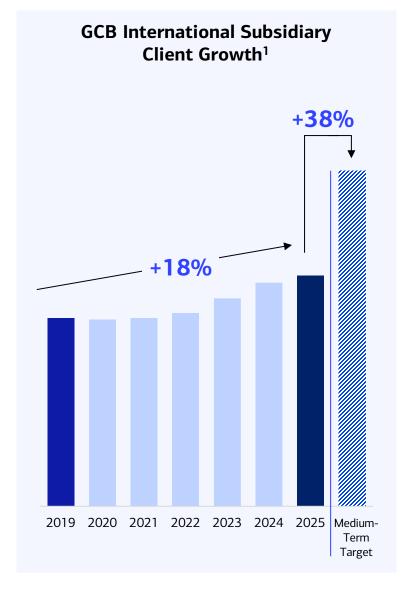
to international locations where our GCB clients have operations



# Driving measurable growth

in revenues, clients, and countries per relationship







# Growing Our Client Base: International Middle Market Expansion

- Our international middle market strategy replicates our U.S. home market Commercial Banking success
- Expansion is underway in key markets, leveraging well-established local footprint
- Integrated solutions across foundational, high-margin banking products: Payments, Lending, FX
- Providing world-class platform and capabilities, and unique access across global network, including into the U.S.
- Developing relationships earlier in the corporate lifecycle, building a pipeline across the franchise for future growth



Partnering with **international middle market companies** as they grow and achieve their global ambitions, building our business pipeline



Comprehensive **financing**, **treasury**, **trade**, and **FX solutions**, leveraging our existing, award-winning global platform

Liquidity Management	Term Loans	Leasing
Trade / Supply Chain Finance	Lines of Credit	Foreign Exchange
Local Cash Management	Asset Backed Lending	Risk Management



Amplifying **BofA's brand** and **local presence** in target countries





# Investing in Our Platform: Growing Global Payments Solutions

Foundational product for developing high-quality global and international corporate relationships where we can deliver the whole firm

Consistently high-margin, high-return business, driving ~40% of International Profits before Tax<sup>1</sup>

Supporting clients wherever they do business: 75+ clearing memberships,<sup>2</sup> 88% of Global GDP covered<sup>3</sup>

3-year International Deepening program to expand and deepen coverage in strategically important countries, driving scale and growth



Best Bank for Cash Management, Global (2025)
Best Bank for Collections in APAC (2025)
Best Bank for Payments & Collections in Western Europe (2024)
Best Bank for Transaction Banking & Collections in LatAm (2024)

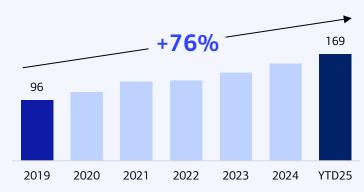


World's Best Bank for Trade Finance (2024)
World's Best Bank for FX Payments (2024)
Western Europe's Best Digital Bank (2024)
#1 Cash Mgmt Provider for Middle Market Corporates, Global (2024)

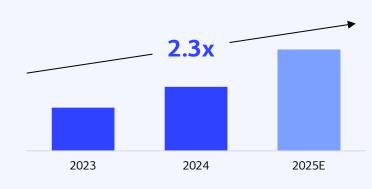


Best International Transaction Bank in APAC (2022-24) Best Global Cash Management Bank in APAC (2020-25) Best Global Supply Chain Finance Bank in APAC (2025) Best Global Corporate Payments Bank in APAC (2025)





International GPS Technology Investment (indexed to 100)





# Winning Market Share: Delivering on Global Markets Growth Opportunities

#### Leading International Capabilities

- \$0.4T balance sheet<sup>1</sup>
- 30 countries & jurisdictions outside of the U.S.
- 12M average trades per day
- 25 primary dealerships
- Access to 100+ exchanges and clearing houses

# **GlobalCapital**

Global Derivatives House of the Year (2025)

FX Derivatives House of the Year: Europe & Asia (2025)

Clearing Bank of the Year: Europe & Asia (2025)



Credit Derivatives House of the Year (2024)

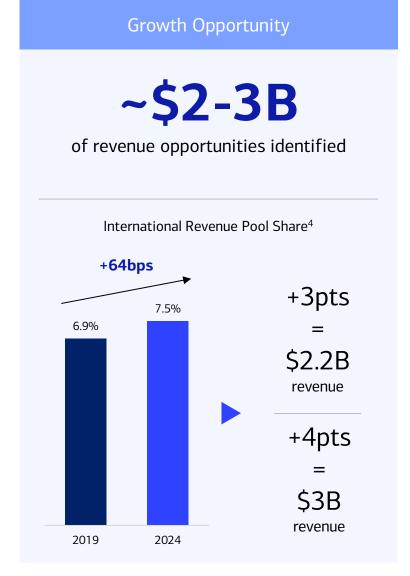
## **FX-Markets**

Best Asia FX Options House (2025)

#### **LATINFINANCE**

Latin America's Equity House of the Year (2024)







# Leveraging Country Leadership, Relationships and Expertise

- Country Executives deliver global capabilities locally
- Leveraging deep understanding of local markets and local connections to deepen client relationships
- Country framework globally integrated to deploy resources against highest return opportunities
- Managing increasing complexity



Rodrigo Demaria **Argentina, Chile, Colombia, Peru** 



Joseph Fayyad **Australia** 



Johan Lustig

Belgium, Netherlands,
Luxembourg
& Nordics



Eduardo Alcalay **Brazil** 



Drew McDonald

Canada



Wei Wang China



Vanessa Holtz France



Armin von Falkenhayn **Germany** 



lossif Kiouroukoglou **Greece** 



Jin Su Hong Kong



Joaquin Arenas **Iberia** 



Vikram Sahu India



Mira Arifin Indonesia



Antony Jancic **Ireland** 



Yoram Inbar Israel



Antonino Maria Mattarella Italy



Tamao Sasada Japan



Jin Wook Shin **Korea** 



Gautam Puntambekar **Malaysia** 



Emilio Romano

Mexico



Arshad Ghafur

Middle East &

North Africa



Vince Valdepenas **Philippines** 



Martin Siah

Singapore



Anthony Knox **South Africa** 



Yvonne Ike **Sub Saharan Africa** 



Thorsten Pauli **Switzerland** 



Wayne Liaw **Taiwan** 



Mook Pibuldham **Thailand** 



Banu Basar **Türkiye** 



Fernando Vicario
United Kingdom



# Our International Platform – an Engine of Growth

## Key Messages

We are global, because our clients are global

We are at scale Internationally – both in size and footprint

We have served clients in some markets for >100 years

We have a platform with which few can compete

We have a proven track record of strong, profitable growth

We expect to grow significantly



**Adding More Clients** 



**Delivering Holistically** 



Continued Investment



Harnessing Technology



Strong Risk Management



**ENGINE of GROWTH** 



#### **Global Notes**

- 1. Forward-Looking Statements: Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. Revenue, net of interest expense.
- 3. "E" stands for estimate.

#### Slide 4 — Globally Integrated, across 3 Core Lines of Business

1. The international activities do not constitute a segment of the Corporation. Instead, its activities are integrated into the financial results of the applicable lines of business and segments for management and financial reporting and capital allocation.

#### Slide 5 — Serving Our Global Clients for 100+ Years in 37 Countries and Jurisdictions

1. Entry year represents when physical presence was established in country / jurisdiction; earliest date of entry regardless of predecessor (Bank of America or Merrill Lynch).

#### Slide 6 — Global Reach, with the Scale to Deliver for Global Clients

. Data as of August 2025. CPR represents average core revenue per client; SPR represents average total revenue per client.

#### Slide 7— World-Class Capabilities - Built over Years

- 1. GlobalCapital, 2025. FX Derivatives and Clearing Bank of the Year for Europe and Asia.
- 2. Risk Awards, 2025.
- FX Markets Asia Awards, 2025.
- 4. Tadawul exchange data, September 2025.
- 5. Extel, 2025. EMEA ranking reflects ranking as #1 Developed Europe and #1 Emerging EMEA Research Provider.
- 6. EMEA Finance Achievement Awards, 2024.
- 7. Dealogic, all year-to-date as of September 30, 2025. International includes EMEA, APAC, LatAm, and Canada.
- 8. Global Finance, 2025.
- The Asian Banker Global Transaction Finance Awards, 2025.
- 10. Data as of Full Year 2024. Reported figures represent global capabilities.
- 11. Data as of Full Year 2024. Reported figures include sent and received payments for GCIB and GCB client accounts held in EMEA, APAC, LatAm, and Canada.
- 12. Data as of October 2025.

#### Slide 8 — Thought Leadership & Intellectual Capital

- 1. Extel, 2024.
- 2. Extel 2025. Latam ESG ranking based on 2024 results.
- 3. Totals may not add up due to rounding. Data as of July 2025.
- 4. International represents EMEA, APAC, and LatAm. Canada included in North American coverage data.



#### Slide 9 — World-Class Franchise: at Scale, Profitable, & Growing

- 1. Represents total number of offices in EMEA, APAC, LatAm, and Canada as of October 2025.
- 2. Data is year-to-date as of September 30, 2025. International generates ~40% of total revenues for Global Markets and Global Corporate and Investment Banking (GCIB).
- 3. Data as of Full Year 2024. Reported figures include sent and received payments for GCIB and GCB client accounts held in EMEA, APAC, LatAm, and Canada.
- 4. Data is year-to-date as of September 30, 2025. Reported figures include EMEA, APAC, LatAm, and Canada. Loans and leases and deposits represent average balances.
- 5. Equities, Fixed Income, Currencies and Commodities trade volumes, International, first half 2025 daily average.
- 6. Dealogic, year-to-date as of September 30, 2025. IB = Investment Banking.
- 7. Extel, 2025. LatAm ESG ranking from Extel, 2024.
- 8. IMF World Economic Outlook data; >80% reflects GDP of countries and jurisdictions where BofA has a presence as a percentage of 2025 forecast GDP outside of the U.S.

#### Slide 10 — World-Class Franchise: Strong, Sustained, Profitable Growth

- 1. Reported figures include EMEA, APAC, LatAm, and Canada. All data as of full year 2024 unless otherwise noted. Year-to-date figures are as of September 30, 2025.
- 2. Reported figures include EMEA, APAC, LatAm, and Canada. Year-to-date figures are as of September 30, 2025.

#### Slide 11 — World-Class Franchise: Substantial Market Opportunity

- 1. 2025 forecast. IMF World Economic Outlook, April 2025.
- Fortune Global 500, 2025.
- 3. The 2024 McKinsey Global Payments Report. Global payments in 2024: Simpler interfaces, complex reality. October 2024.
- 4. The SIFMA Research Capital Markets Fact Book, July 2025.
- 5. Dealogic, 2024. IBK = Investment Banking; ECM = Equity Capital Markets; DCM = Debt Capital Markets.
- 6. Great Powers, Geopolitics, and the Future of Trade, Boston Consulting Group, January 2025. Sources: BCG Global Trade Model 2024; UN Comtrade; Oxford Economics; IHS Markit; World Trade Organization; BCG analysis. Floating foreign-exchange rates are used for the entire period; residual EU-Russia trade is for 2023 due to staggered sanction schedules. Corridors in the map represent ~45% of global trade.
- 7. South America represents Mercosur / Southern Common market.
- 8. Global SWF, September 2025.
- 9. OECD Pension Markets in Focus preliminary 2024 data, June 2025.
- 10. Pregin 2025 Global Report: Hedge Funds.
- 11. 2024. IMF World Economic Outlook, April 2025.
- 12. "India houses more than half of the world's GCCs: Report". The Economic Times. 21 July 2025. Vestian Global Capability Centers Playbook. 12 September 2025.
- 13. German Federal Ministry of Finance, 24 June 2025.
- 14. "Project spending in the GCC", Emirates NBD Research, 27 January 2025. GCC = Gulf Cooperation Council.

#### Slide 13 — Growing Our Client Base: Onboarding Large Corporates & Subsidiaries

- Represents number of Corporate Banking clients domiciled in EMEA, APAC, and LatAm.
- 2. Represents number of country relationships with Corporate Banking subsidiary clients.

#### Slide 14 — Growing Our Client Base: Driving North American GCB Client Penetration

1. Represents unique family count at total portfolio level; 2019-2024 represent actuals as-stated for each time period. 2025 represents actuals as of July 2025.



#### Slide 16 — Investing in Our Platform: Growing Global Payments Solutions

- 1. Data as of full year 2024.
- 2. Includes direct and indirect access; EURO1, TARGET2 and Target2/Euro1 are counted as unique clearing systems.
- 3. World Bank data; 88% reflects GDP of countries where GPS has full capabilities as a percentage of 2024 global GDP.
- 4. Year-to-date figures are as of September 30, 2025.

#### Slide 17 — Winning Market Share: Delivering on Global Markets Growth Opportunities

- 1. Year-to-date average balances as of September 30, 2025. Reported figures include EMEA, APAC, LatAm, and Canada.
- 2. Reported figures include EMEA, APAC, LatAm, and Canada. Year-to-date figures are as of September 30, 2025.
- 3. Coalition Greenwich Client Analytics Full Year 2024. Analysis is based on the Coalition Greenwich standard taxonomy and the leading 2,189 Institutional Clients.
- 4. Coalition Greenwich Competitor Analytics, revenue benchmarking. International represents EMEA and APAC only.



# Enterprise Platforms: Payments, Technology, Operations, and Digital & Marketing



# Payments



# Global Payments Solutions Enables Client Activity Across All Lines of Business

\$11B 2024 GPS Revenue<sup>1</sup> 12% CAGR 2021-2024<sup>1</sup> \$2T

Total BofA Average Deposits<sup>2</sup>

# **GPS Mission**

Develop and deliver a robust set of payment solutions so that individuals, companies and institutions choose us for their financial transaction and cash management needs



# The Scale and Scope of Our Payments Business are a Competitive Advantage



Global Reach

44

Countries and Jurisdictions<sup>1</sup>

140+

Currencies

88%

Global GDP Coverage<sup>2</sup>

70%

Global Fortune 500 Served<sup>3</sup>

75+

Global Clearing Memberships<sup>4</sup>



Individuals

>\$4T

Payment Value<sup>5</sup>

20B

Transactions<sup>5</sup>

49MM

Digital Active Users<sup>6</sup>

25MM

Zelle® Active Users<sup>7</sup>

95MM

Debit and Credit Cards<sup>8</sup>



Companies & Institutions

>\$450T

Payment Value<sup>9</sup>

9B

Transactions<sup>9</sup>

33K+

Clients<sup>10</sup>

87%

U.S. Fortune 1,000 Served<sup>3</sup>

\$1T+

CashPro® App Payment Approvals<sup>11</sup>



Powerful Franchise

#1

Share Leader, Corporate Cash Mgmt. 12

#1

Digital Channels<sup>13</sup>

#1

Debit Spend<sup>14</sup>

#1

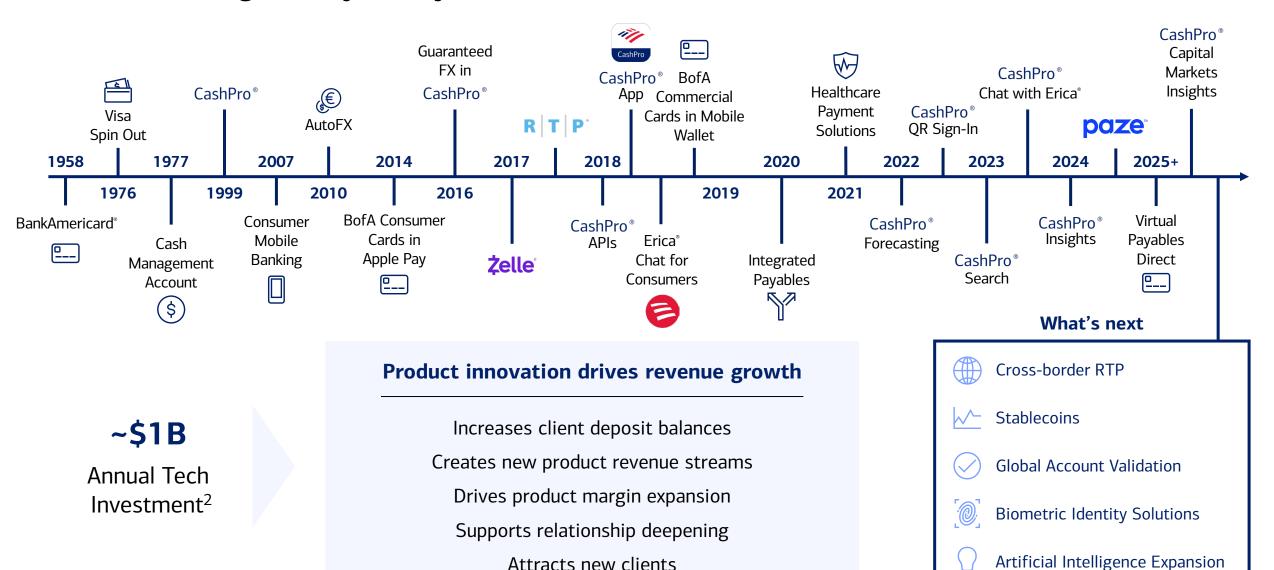
Transactional FX<sup>15</sup>

#1

U.S. ACH Receiver<sup>16</sup>



# BofA Has a Long History of Payments Innovation<sup>1</sup>





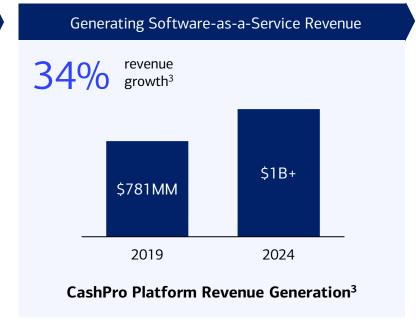
# CashPro is Our Premier Digital Platform and a Key Differentiator

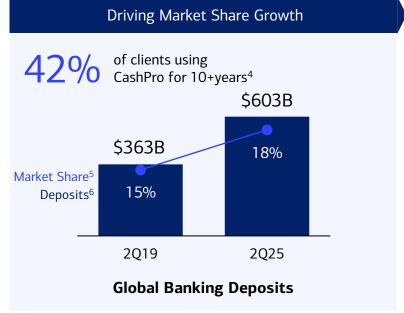
**CashPro** is designed to optimize, protect, and enable the performance of our clients' global business with payments visibility, data-based insights, and proactive industry benchmarks



145+ 185 **Global Jurisdictions** Client-Facing APIs<sup>1</sup> Robust Capabilities<sup>1</sup> with Access<sup>1</sup> 74 Lines of Business<sup>1</sup> TMS and ERP Integrations<sup>1</sup> Languages<sup>1</sup>

## **Enabling Al-Driven Client Efficiencies** of client inquiries handled directly through our virtual assistant<sup>2</sup> Al-driven CashPro capabilities: · Chat with Erica Forecasting 39K Capital Markets 30K Insights AskGPS 1Q24 3Q25 **CashPro Chat with Erica Interactions**







# Global Payments Solutions is a Growth Driver for BofA

- \$ **Grow deposits** drive deposit growth and maintain primacy of operating accounts
- Provide global access offer scale, reach, and capabilities (our unique value proposition)
- Deliver client-centric innovation deepen client relationships and improve experiences
- Enable digital platforms power client engagement, recurring revenue, and market share growth
- Invest in technology enhance growth and strengthen our competitive advantage



## **Notes**

#### **Global Notes**

- 1. **Forward-Looking Statements:** Investor Day presentations contain forward-looking statements, including certain operational and financial targets and expectations. These statements are based on management's current expectations and assumptions and are not guarantees of future results or performance and involve known and unknown risks and uncertainties. Actual results may vary from those set forth in the forward-looking statements. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. Revenue, net of interest expense.

#### Slide 2 — Global Payments Solutions Enables Client Activity Across All Lines of Business

- 1. Global Transaction Services 2024 revenue, net of interest expense which is included in Global Banking segment results.
- 2. BofA total deposits end of period as of September 30, 2025.

#### Slide 3 — The Scale and Scope of Our Payments Business are a Competitive Advantage

- 1. Includes branch, partner bank (IPB), and rep offices.
- 2. World Bank data; reflects GDP of countries where GPS has branches, partner bank relationships (IPB), and rep offices as a percentage of 2024 global GDP as of September 30, 2025.
- 3. Fortune 2025; client data as of July 2025.
- Includes direct and indirect access; EURO1, TARGET2, and Target2/Euro1 are counted as unique clearing systems.
- 5. 2024 sent payments.
- 6. Represents customers that have logged on in the last three months as of September 30, 2025.
- 7. Represents customers that have transacted (sent or received) in the last three months as of September 30, 2025.
- 8. Total cards outstanding as of June 30, 2025.
- 9. 2024 sent and received payments.
- 10. As of June 30, 2025.
- 11. Full year 2024.
- 12. Share leader corporate cash management market penetration in the U.S. (tied); 2025 Coalition Greenwich: Leaders U.S. Corporate Banking, Cash Management and FX, 1Q25.
- 13. Greenwich Coalition 2024 Digital Transformation Benchmarking Study, #1 (tied) score for overall leadership in Digital Channels.
- 14. Nilson Report issue 1284, April 2025; U.S. debit card (PIN) 2024 purchase volume.
- 15. Greenwich Coalition 2024 Digital Transformation Benchmarking Study, #1 (tied) score for Transactional Foreign Exchange.
- 16. NACHA 2024 top ACH receivers by volume.

#### Slide 4 — BofA Has a Long History of Payments Innovation

- 1. BankofAmericard, 1958; Visa spin out, 1976; Merrill Lynch launched Cash Management Account (CMA), 1977; CashPro launch, 1999; Consumer mobile banking app, 2007; AutoFX, 2010; Bank of America consumer cards launched in Apple Pay, 2014; Guaranteed FX in CashPro, 2016; Zelle® functionality with BofA Mobile Banking App, mid 2017; Real time payments (RTP) launch, November 2017; CashPro APIs, January 2018; CashPro App, March 2018; Erica Chat for Consumers, June 2018; Bank of America commercial cards enabled in mobile wallet, September 2018; Card payments added to Integrated Payables, 2020; Healthcare Payment Solutions, 2021; CashPro Forecasting, January 2022; CashPro QR Sign-In, September 2022; CashPro Search, February 2023; CashPro Chat with Erica, August 2023, CashPro Insights, January 2024; Paze full rollout, December 2024; Virtual Payables Direct rollout, 2025; CashPro Capital Market Insights, September 2025.
- 2. 2024 technology investment for Global Payments Solutions.

#### Slide 5 — CashPro is Our Premier Digital Platform and a Key Differentiator

- 1. As of September 30, 2025.
- 2. Monthly average from August 2023 through September 2025.
- 3. CashPro direct and enabled revenue; enabled revenue refers to additional treasury services revenue generated through client use of the CashPro platform.
- 4. As of September 1, 2025.
- 5. Share of total commercial deposits based on 2Q YTD ending balances; U.S. banks with \$1T+ assets, reflects non-retail from FFIEC Call Reports, consolidated by McKinsey & Company.
- Bank of America Global Banking quarterly average deposits.



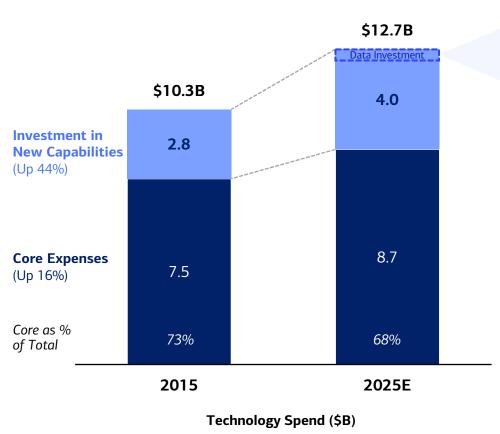
# Technology

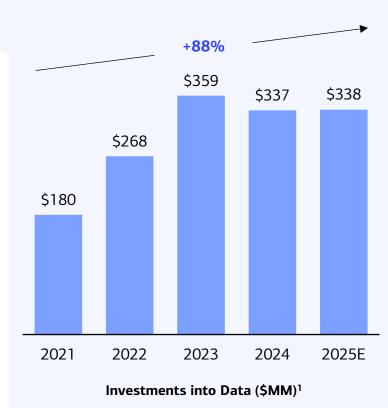


# \$118B+ of Tech Spending in Past Decade to Enable Growth, Innovate, and Drive Efficiency

\$1.2B+ Increase in annual investment in new capabilities vs. a decade ago

\$1.5B+ Invested into our data capabilities since 2021





- Unified customer, transaction, and behavioral data across lines of business, accounting for 918+ petabytes of storage
- Analytics to drive personalization at scale
- Resilient and scalable data foundation
- Repeatable execution capability across complex operating environments (e.g., ability to manage country-specific data requirements across 37 countries and jurisdictions)

# Enabling Scalable Growth across the Enterprise

## **Digital Growth**

(2Q25 and % Change vs. 2Q23)



Consumer Banking **59.1B**Total Client Interactions<sup>1,2</sup>

**Up 33%** 

446MM

Zelle® Payments Sent & Received<sup>3</sup>

**Up 47%** – 3.4x more Zelle® Sent transactions than checks written (3Q25)

49MM

Digital Active Users<sup>4</sup>

**Up 4%** 



**GWIM** 

121MM

Total Client Interactions<sup>1, 2</sup>

**Up 7%** 

4.7MM

Zelle® Payments Sent & Received<sup>3</sup>

**Up 57%** 

761K

Digital Households

**Up 6%** 



Global Banking 3.9B

Total Client Interactions<sup>2</sup>

**Up 10%** 

4.6MM

CashPro App Payments

**Up 31%** 

2.3MM

Mobile App Sign-ins<sup>5</sup>

**Up 46%** 



Global Markets 11.4B

Total Client Interactions<sup>2</sup>

**Up 30%** 

336MM

Forwards, Futures, & Options Orders

**Up 119%** 

131MM

**Equity Linked Trading Transactions** 

**Up 40%** 

### **Tech Growth**

(2Q25 and % Change vs. 2Q23)

918+

Petabytes of Total Storage

**Up 38%** 

101K

Total Production Deployments<sup>6</sup>

**Up 50%** 

~940K Grid CPU Cores<sup>7</sup>

**Up 28%** 

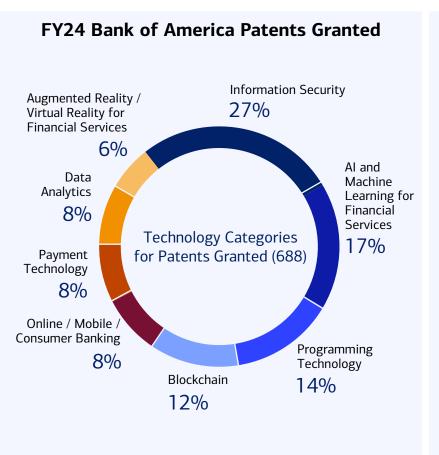
~109B

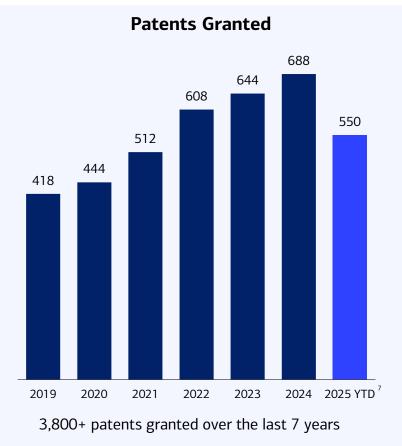
Grid Compute Tasks<sup>8</sup>

**Up 12%** 



# Established Culture of Innovation Driving Award-Winning Technology Solutions





## **Select Technology Awards**



- Most Innovative Digital Bank<sup>1</sup>
- Best Consumer Digital Bank<sup>1</sup>
- **Enterprise**
- Data & Al Impact Award<sup>2</sup>



Consumer & Wealth

- No. 1 in 2025 U.S. Banking Mobile App Satisfaction<sup>3</sup>
- Erica® awarded the best chatbot / virtual assistant in North America¹



Global Banking

- No. 1 ranked mobile app for Corporate and Commercial Banking<sup>4</sup>
- 2025 Model Bank Award for developing an Edge in Actionable Analytics awarded to CashPro® Data Intelligence<sup>5</sup>

Total patents granted in 2024 increased 7% (vs. 2023)

# |
In blockchain patents among
financial services competitors<sup>6</sup>

121% increase

In AI / Machine Learning patent portfolio since 2022

8,200+
Total inventors

lotal inventors across the enterprise



# Building Enterprise Solutions that are Leverageable across Businesses

#### Erica

Enable better, more efficient client experience across lines of business with self-service and associate-assisted capabilities

### Erica for Consumer

3B+

Client interactions since launch in 2018

Of clients find what they need without call or chat1

## Erica for Global Banking - CashPro® Chat



Increase in

quarterly client interactions

Decrease in live chat volume since Erica integration in CashPro in Aug 2023

### **Erica for Employees**

of employees use Frica for **Employees** 

Reduction in calls to

## **Customer Relationship Management** (CRM) Platform

Enable full adoption of strategic platform across Consumer Banking, Global Banking, and Global Wealth & Investment Management

## ~90K Teammates

across Retail, Preferred & Small Business, Merrill, Private Bank, Business Banking, Global Commercial Banking, and GCIB are using primary CRM

## ~10MM Client Introductions

Expected across the company with ~38% close rate in 2025

## **Document Intelligence**

Deliver a scalable, secure, and intelligent document processing platform to automate manual processes and create actionable insights using Al



Outbound Correspondence

Statements / Correspondence Generated Annually<sup>2</sup>



Inbound Correspondence

Records Received Annually<sup>2</sup>



**Store** 

Documents (Total)<sup>2</sup>



**Document Delivery** 

~5.6B

Records Searched & Retrieved Annually<sup>2</sup>

### **In-house Generative AI solution in production:**

- ☑ 10x time reduction in processing Death Certificates
- ☑ 50% annual time saves projected for Private Bank invoice and statements processing



# Enabling AI across BofA – Agents to Summarization to Generation



## Al Agent

- Erica® helps drive efficiencies through self-service across the firm
- 50MM total consumer Erica users with 3B+ interactions since launch in 2018
- CashPro® Chat used by 65% of business, commercial, and corporate clients, with Erica handling >40% of interactions
- Erica for Employees used by >90% of teammates, helping to reduce calls to service desk by ~50%



## Search & Summarization

- Generative-Al platform used by Global Markets and Global Corporate and Investment Banking to search, summarize, and synthesize internal research and market commentary
- askGPS enables rapid access to proprietary enterprise payments product and process knowledge to all 2,400 GPS associates
- ask MERRILL and ask PRIVATE BANK tools designed to efficiently find resources and curate information for advisors, with ~23MM interactions per year



### Content Generation

- Generative AI tools being made broadly accessible to employees across the firm; over 110K associates enabled and more than 3MM prompts generated
- Al tools help to standardize and streamline banker preparation for client meetings
- Al tools provide guided assistance to customer service specialists



# Operations & Code Generation

- Al-powered assistant available to software developers, helping to drive 20%+ efficiency gains
- Al-powered chatbot used across Global Markets, Operations, and Technology to automate previously manual tasks
- >50 Al-enabled fraud detection models designed to help detect fraudulent activity more quickly, accurately, and at scale

Continuous Innovation<sup>1</sup>

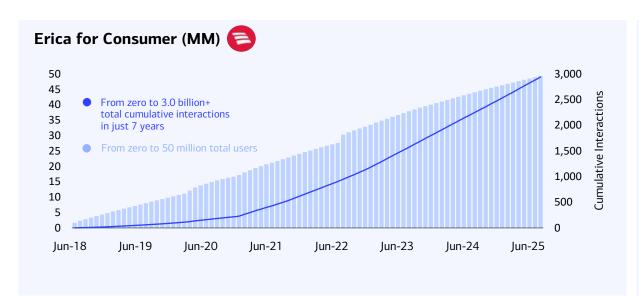
~8,000 total patents granted & pending

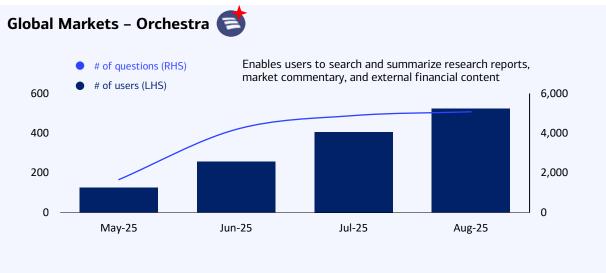
~1,500 AI / machine learning patents granted & pending >270 AI & machine learning models

18,000 software developers

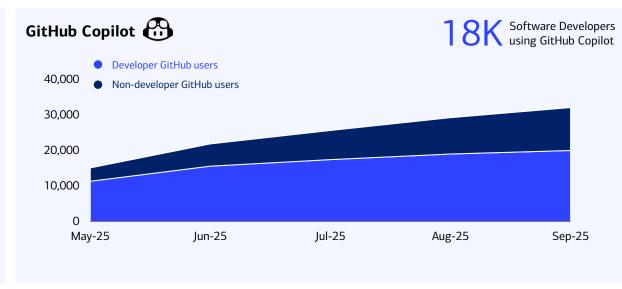


# Already Deployed Al Solutions at Scale – Better Client Experience, More Efficient











## **Notes**

#### **Global Notes**

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- 2. "E" stands for estimate.

#### Slide 2 — \$118B+ of Tech Spending in Past Decade to Enable Growth, Innovate, and Drive Efficiency

1. Represents both Enterprise Strategic Data and Data Management Technology.

#### Slide 3 — Enabling Scalable Growth across the Enterprise

- 1. Includes financial aggregator traffic.
- 2. Represents tracked customer interactions with technology to conduct daily financial activity either directly or indirectly. Includes tracked transactions / interactions such as: customer logins, payments & transfers, trades, account / card / loan opening and maintenance, withdrawals & deposits, and merchant authorizations.
- 3. Includes person-to-person payments sent and received through e-mail or mobile identification.
- 4. Active digital users represents Consumer and Merrill mobile and / or online 90-day active users.
- 5. Includes CashPro. BA360. and Global Card Access.
- 6. Total Deployments measures successful deployments of software updates or releases made to our live systems.
- 7. Represents dedicated hardware assigned to distributed computing and High-Performance Computing (HPC) technology at BofA.
- 8. Represents a unit of computation that executes on a grid to leverage parallel processing of jobs to complete processing more quickly than a single server could on its own.

#### Slide 4 — Established Culture of Innovation Driving Award-Winning Technology Solutions

- 1. Global Finance, 2025.
- 2. Forrester, 2025.
- 3. J.D. Power, 2025.
- 4. Coalition Greenwich's annual Digital Transformation Benchmarking Study, 2025.
- Celent. 2025.
- Innography, June 20, 2025.
- Year-to-date as of September 30, 2025.

#### Slide 5 — Building Enterprise Solutions that are Leverageable across Businesses

- 1. % of clients that are able to self-serve and get the answer they need through Erica without having to transfer to a call or chat, as of September 2025.
- As of March 2025.

#### Slide 6 — Enabling "AI Everywhere" - Agents to Summarization to Generation

1. As of September 30, 2025.



# Operations



# Global Operations and What We Enable Everyday for Clients

	A check	√ We process it		A legal order	√ We fulfill it	ACH	An ACH payroll file (Automated Clearing House)	√ We pay it
<u></u>	A credit card A prepaid card	✓ We produce it ✓ We service it	53	A stock trade	√ We settle it	$\otimes$	A sanctioned transaction	√ We screen it
\$	A home, auto, or securities loan	√ We service it √ We help clients in need	<b>(</b>	Foreign currency	√ We trade it √ We fulfill it	\$	A bill	√ We pay it
	A small business	√ We support it	\$	A derivative	√ We maintain it		A wire	√ We process it
	A client / Financial Center / Brokerage Branch employee need	√ We support it	B	A digital banking experience for a business	√ We set it up	C	A brokerage, retirement, or 529 account	√ We service it
	A futures trade	√ We clear it		A service request for a global banking client	√ We take care of it		A client document	√ We produce it
	The loss of a loved one	√ We are there for it		A credit need for a company	√ We book it and fund it	83	Client due diligence	√ We complete it
$\bigcirc$	A commodity price risk	√ We mitigate it	$\bigcirc$	A healthcare payment	√ We process it	(\$)	A cash need	✓ We service it ✓ We provide it



# Our Operations are Expansive and Scalable

34,000 people<sup>1</sup> | 32 countries and jurisdictions<sup>2</sup> | 6,564 metrics<sup>3</sup> | 447 processes<sup>3</sup>

\$4.8B in annual expenses <sup>4</sup>	\$5.5T  servicing corporate and commercial loans and leases <sup>5</sup>	\$3.8T in Wealth Management trades supported annually <sup>6</sup>	\$1.9T in wire payments processed daily (~680,000 transactions) <sup>7</sup>	\$3T or greater in daily securities settlement activity <sup>8</sup>	
\$473B in cash transported annually (Financial Centers, ATMs, vaults) <sup>9</sup>	in cash transported annually fulfilling letters of credit, supply chain		\$29B Global Banking & Global Market client revenue cases refreshed annually <sup>12</sup>	\$21B in 401(k) contributions supported annually <sup>13</sup>	
\$15B fees processed annually for Wealth Management <sup>14</sup>	\$10.5B in international ACH payments processed daily (~954,000 transactions) <sup>15</sup>	\$5.6B in tax withholding payments remitted to IRS and states annually <sup>16</sup>	1.6B checks and items processed annually <sup>17</sup>	1.1B statements delivered annually 18	
72.6MM  Consumer, Global Banking, & Global Market clients monitored daily <sup>19</sup>	79.8MM in Global Markets transactions supported daily <sup>20</sup>	30MM ACH payments valued at \$105 billion daily <sup>21</sup>	91MM servicing emails delivered annually <sup>22</sup>	4MM home and vehicle loan payments processed each month <sup>23</sup>	



# Our Enterprise Single Process Inventory is a Strategic Enabler



1 Process Owner Portal+ 44 connected systems



All ~3,700 Processes documented and mapped



~55,000 Activities within the processes



~2,200 Process owners manage their processes



55 Data elements for each process

Our **Single Process Inventory** gives us a deep understanding of the work

SUSTAINABLE INNOVATION happens when deep knowledge of the work meets technology expertise

Our understanding of new technologies identifies strategic opportunities to streamline work



#### **Data Transformation**

- · Optical character recognition
- Speech / text
- Sentiment analysis



#### Information Retrieval

- Search / semantic search
- Info interaction
- Conversational / O&A



### **Data Processing**

- Data extraction
- Reconciliation
- Contextual data validation



### **Decision Support**

- Prediction / forecasting
- Recommendation systems
- Workflow optimization



## **Notes**

#### **Global Notes**

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- All data presented as of 3Q25, unless otherwise noted.

#### Slide 3 - Our Operations are Expansive and Scalable

- 1. As of September 30, 2025.
- 2. As of April 2025.
- 3. Global Operations processes within the Enterprise Single Process Inventory as of October 7, 2025.
- 4. Annual expense based on nine months of actuals and forecasted results for remaining three months of 2025.
- 5. Total commitment of Loan Syndicates where BofA is the agent bank as of October 8, 2025.
- Reflects annual trading during 2024.
- 7. Value of average daily global wires processed year to date through August 2025.
- 8. Average daily securities settlement activity year to date through September 2025.
- Value of cash transported across the BofA footprint during 2024.
- 10. Fulfilling letters of credit reflects the transaction value aligned with transactions processed over a 12-month period (Mar '24 Feb '25).
- 11. Daily Average Gross Funding Value year-to-date through September 30, 2025.
- 12. Revenue from clients that had a refresh performed during 2024.
- 13. Based on 401k contributions supported during 2024.
- 14. Fees processed annually for Wealth Management based on 2024 fees disclosed in 2024 10-K.
- 15. Based on the value of average daily international ACHs processed year-to-date through August 2025.
- 16. Tax payments withheld in 2024 and remitted to taxing authorities.
- 17. Number of checks and items processed during 2024.
- 18. Statements delivered from October 2024 September 2025.
- 19. Client monitoring queue as of October 14, 2025.
- 20. Average number of daily markets transactions year-to-date through September 30, 2025.
- 21. Based on the average daily amount and value of U.S. ACHs processed year to date through August 2025.
- 22. Number of servicing emails delivered over the course of 2024.
- 23. Based on number of home and vehicle loan payments processed as of September 30, 2025.



# Digital & Marketing



# Digital & Marketing Platform

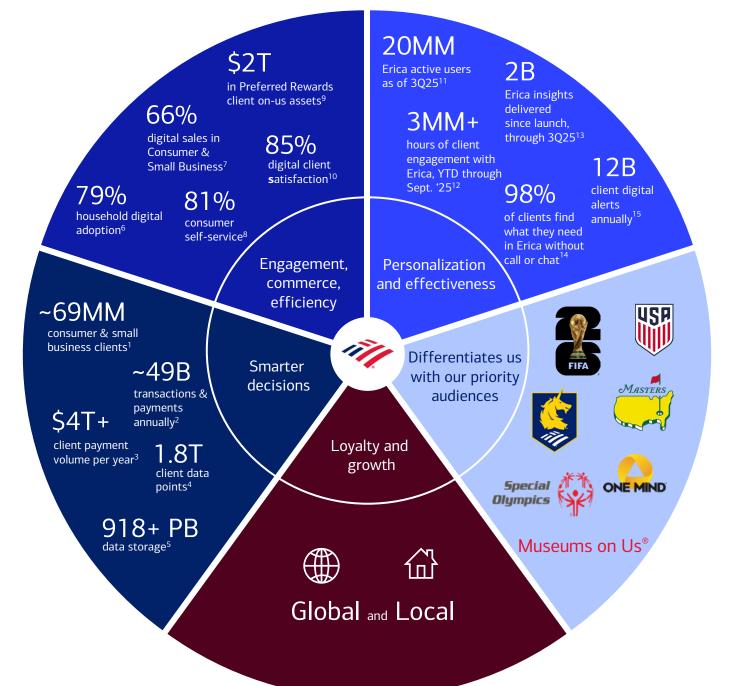
Amplify the growth potential of every line of business – delivering effectiveness and efficiency, utilizing our vast data, driving digital engagement even deeper, and leveraging one of the strongest brands in the world.



How We Do It...

Digital Experiences

Data
Capabilities





Al and Marketing



Partnerships



Global Brand Strategy



# Our Leadership with our Al-powered Erica Platform Sets Us Apart and Drives Growth

## 20MM

Active users as of 3Q25<sup>1</sup>

## 3MM+

Hours of engagement with Erica by clients, YTD through Sept. 2025<sup>2</sup>

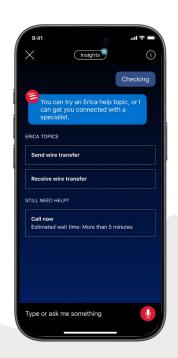
2B

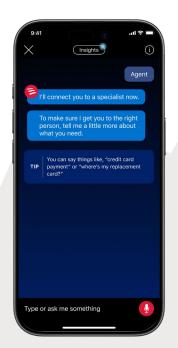
Insights delivered since launch, through 3Q25<sup>3</sup>

98%

Of clients find what they need without call or chat<sup>4</sup>













2018-2019 Core features & launch **2020-2021**Drive adoption & engagement

2022-2025+
Gateway to digital sales & service



# Strategic Partnerships Help Differentiate Us with Our Priority Audiences

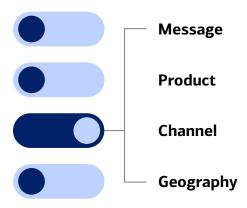




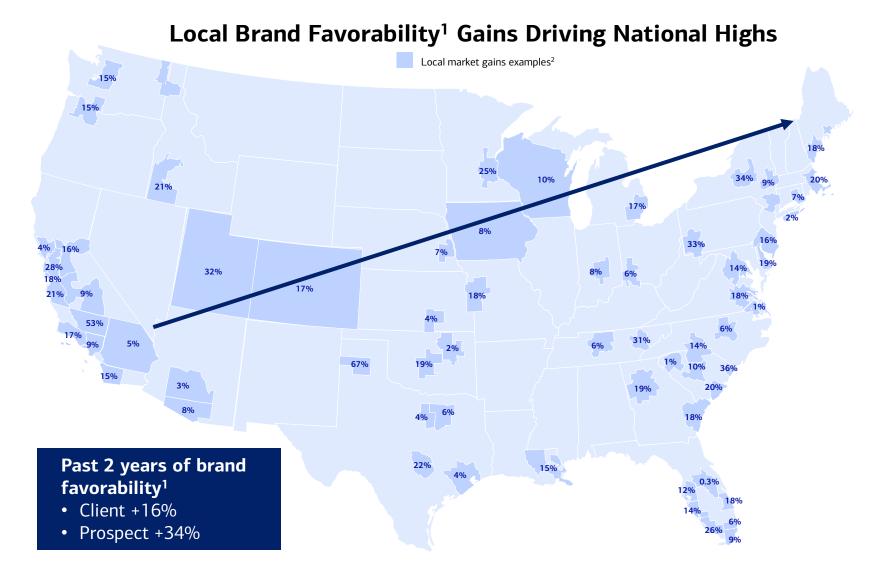


# Brand Strength Drives Lasting Loyalty and Sustainable Growth

Our simulators allow us to optimize our investment across message, product, channel, and geography to drive favorability



Favorability = Increased sales and revenue, faster sales time, and decreased attrition





## **Notes**

#### Global Notes

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- 2. All data presented as of 3Q25, unless otherwise noted.

#### Slide 3 - How We Do It...

- 1. Number of Consumer and Small Business clients.
- 2. Transactions & payments represents client interactions (logins, visits, calls) and associated transactions occurring in channels during engagement activities initiated by the client in 2024.
- 3. Total client payment volume in 2024.
- 4. Includes data points from Epsilon TotalSourcePlus database, as well as additional third-party databases.
- 5. Amount of data stored across firm as of 3Q25.
- 6. Household adoption represents households with consumer bank login activities in a 90-day period, as of August 2025.
- 7. % of Digitally-enabled sales initiated and / or booked via our digital platforms out of total sales in 3Q25. Includes Consumer and Small Business.
- 8. Consumer Self-Servicing % is defined as the number of clients who exclusively interacted with Digital, Interactive Voice Response (IVR) and ATM channels over the total number clients that had an interaction with us, includes Retail & Preferred, excludes Wealth, as of September 2025.
- 9. Preferred Rewards client on-us assets includes in Consumer, Small Business, and GWIM, as of August 2025.
- 10. Digital Consumer Composite comprised of both online and mobile satisfaction scores, as of September 2025. Satisfaction scores represent top 2 box scores on 10-point scale.
- 11. Represents 90-day active Erica users.
- 12. Number of hours clients have chatted within an Erica session year-to-date through September, 2025.
- 13. Insights represents proactive personalized messages delivered to clients through Erica since launch in 2018, through 3Q25.
- 14. % of clients that are able to self-serve and get the answer they need through Erica without having to transfer to a call or chat, as of September 2025.
- 15. Annual Alerts are digital communications sent to clients via SMS, push, and email notifications in 2024.

#### Slide 4 - Our Leadership with Our Al-Powered Erica Platform Sets Us Apart and Drives Growth

- 1. Represents 90-day active Erica users.
- 2. Number of hours clients have chatted within an Erica session year-to-date through September 2025.
- 3. Insights represents proactive personalized messages delivered to clients through Erica since launch in 2018, through 3Q25.
- 4. % of clients that are able to self-serve and get the answer they need through Erica without having to transfer to a call or chat, as of September 2025.

#### Slide 5 - Strategic Partnerships Help Differentiate Us with Our Priority Audiences

- 1. Global Reach: GWI Events and Team Fandom, 3Q24-2Q25; MRI-Simmons Sports Interest, Summer 2025; FIFA Media Release 9/9/2025; Golf NIL Central (ANWA), Chicago Tribune (Shamrock Shuffle), FIFA, Nielsen, American Alliance of Museums.
- 2. National Reach: GWI Events and Team Fandom, 3Q24-2Q25; Museums on Us map & locator web visitors 2025 YTD.
- 3. WC26 Estimated Global Viewership 6B and 104 Super Bowls: FIFA interview 4/1/2025; WC26 Estimated U.S. Viewership 180M: Nielsen NPower and Publicis Sports; 83% prospects: MRI 2025 July Sports Fan Study.

#### Slide 6 - Brand Strength Drives Lasting Loyalty and Sustainable Growth

- 1. Brand Tracker Customer Brand Favorability since 3Q23 (3-month rolling period), as of September 2025.
- 2. Brand Tracker Customer Brand Favorability since 3Q23 (3-month rolling period). Map examples as of June 2025.



# Financial Overview



## The Bank of America Value

Consumer Banking	\$10.8B 2024 net income	25% 2024 ROAC	# <b>1</b> U.S. consumer deposits <sup>1</sup>
GWIM	\$4.3B 2024 net income	23% 2024 ROAC	# <b>1</b> in managed personal trust assets <sup>2</sup>
Global Banking	\$8.1B 2024 net income	17% 2024 ROAC	#1 U.S. commercial & industrial lender <sup>1</sup>
Global Markets	\$5.6B 2024 net income	12% 2024 ROAC	# <b>1</b> World's Best Bank for Markets <sup>3</sup>

Four world-class franchises, delivered through eight lines of business

Differentiated capabilities; distinct competitive advantages

Highly profitable

Substantial growth opportunities in and across major segments

Sizeable opportunity to drive higher returns for shareholders



# Strong 3Q25 Results

	3Q25	3Q24	ΥοΥ Δ
Earnings per Share <sup>1</sup>	\$1.06	\$0.81	+31%
Revenue (FTE) <sup>2</sup>	\$28.2B	\$25.5B	+11%
Noninterest Expense	\$17.3B	\$16.5B	+5%
Provision	\$1.3B	\$1.5B	(16%)
Net income	\$8.5B	\$6.9B	+23%

# **Healthy Returns** 0.98% **ROA** 11.5% ROE **15.4%** ROTCE<sup>3</sup>

<b>Diversified Revenue Growth</b>				
Consumer	\$11.2B			
Banking	+7% YoY			
GWIM	\$6.3B +10% YoY			
Global	\$6.2B			
Banking	+7% YoY			
Global	\$6.2B			
Markets	+11% YoY			



## Historical Shareholder Model: 2015-2024

**Revenue growth:** GDP+

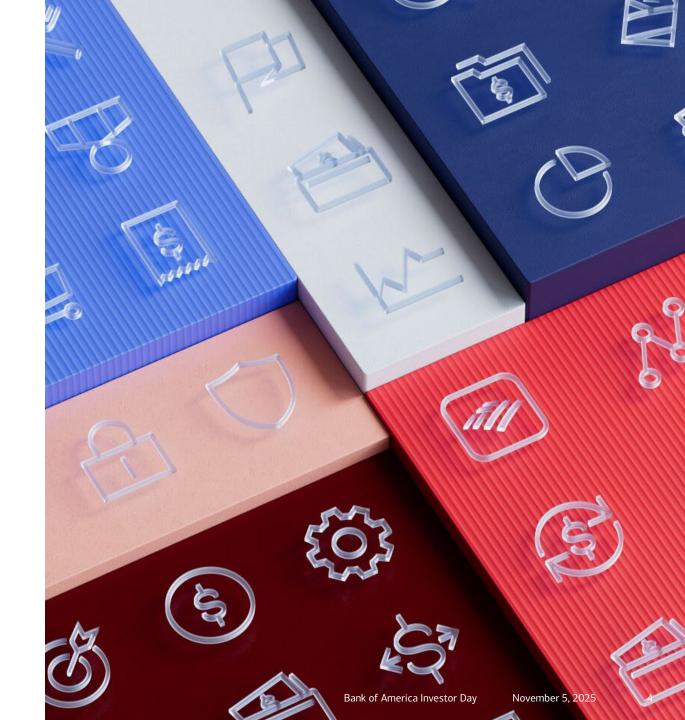
**Expense growth:** CPI-

Operating leverage: 200bps+

Manage risk well

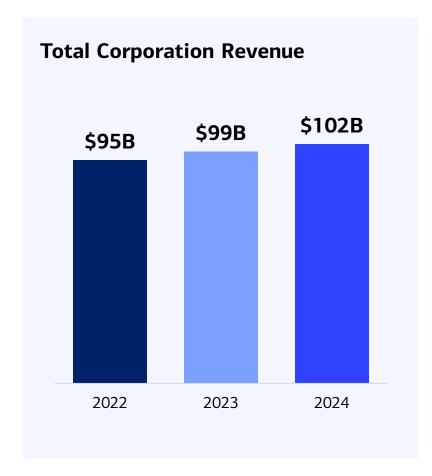
**EPS growth:** 10%-12%+

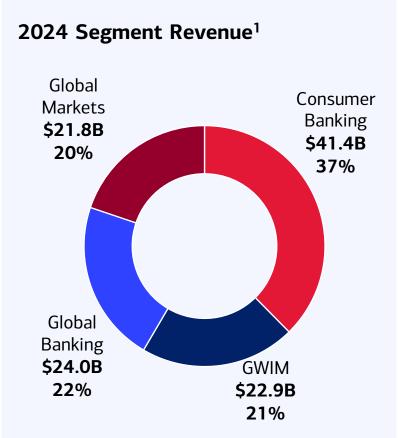
**Strong capital and liquidity** positions **Return on tangible common equity** 12%-15%<sup>2</sup>





# Scaled, Growing, Diversified Revenues



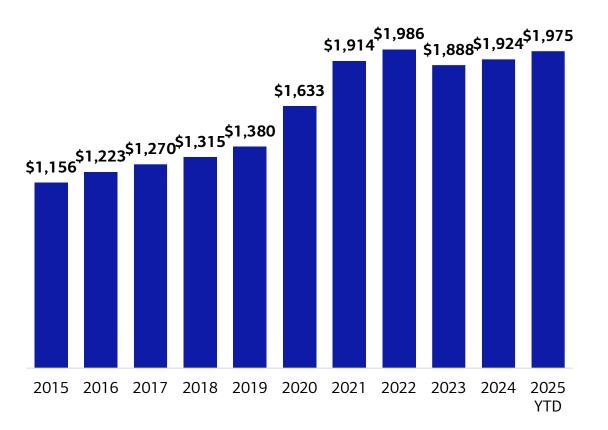




# Historical Deposit and Loan Growth







## Average Loans in Business Segments (\$B)1



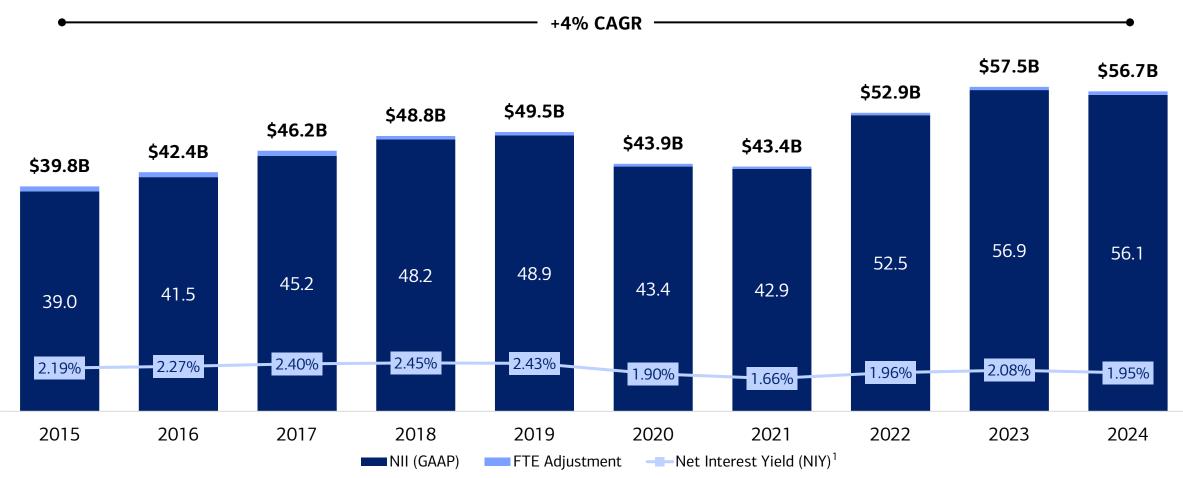
2016 2017 2018 2019 2020 2021 2022 2023 2024

2025

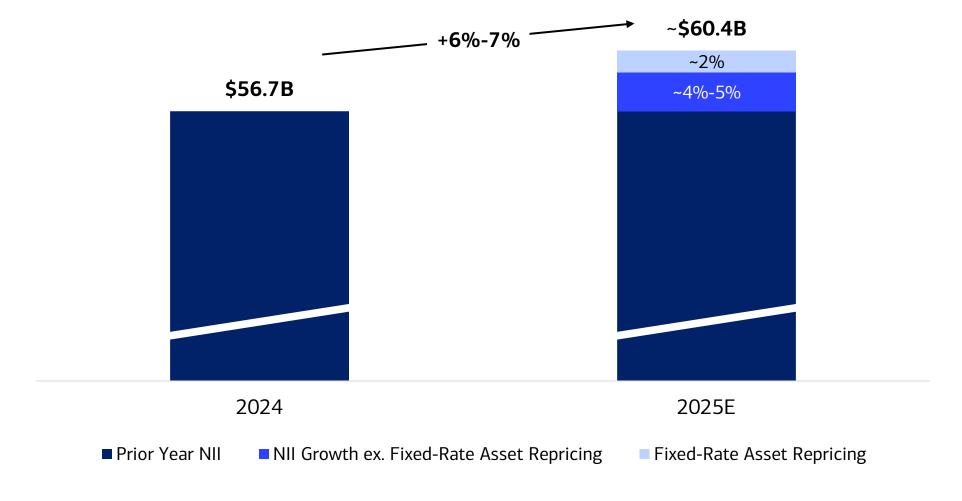
YTD

# Historical Net Interest Income Performance (FTE)<sup>1</sup>





# 2025 Net Interest Income Momentum (FTE)<sup>1</sup>





## Future Net Interest Income Tailwind

Fixed-Rate Asset Repricing (FRAR)<sup>1</sup>

<b>Paydowns</b>	/	Maturities	(\$B)
-----------------	---	------------	-------

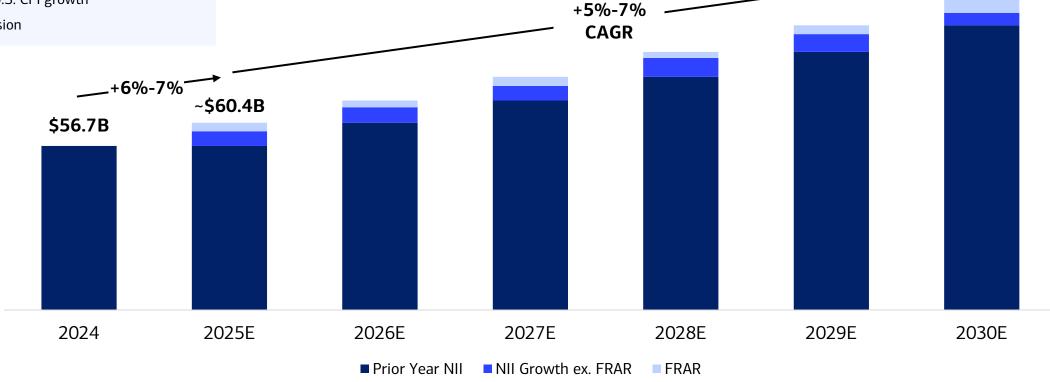
		<b>,</b>			(+-/
	Weighted Avg. Yield	Balance (\$B)	2026	2027-2031	Total
On-Balance Sheet					
HTM Mortgage-backed Securities	1.9%	\$410	\$30-\$35	\$115-\$130	~\$145-\$165
HTM U.S. Treasuries	1.4	121	-	121	121
Residential Mortgages <sup>3</sup>	3.5	226	20-25	70-80	~90-105
Total			\$50-\$60	\$305-\$330	~\$355-\$390
Avg. Receive Fixed Rate			2026	2027	Total
Off-Balance Sheet					
Cash Flow Hedges <sup>4</sup>	2.2%		~\$40	~\$60	~\$100

## Future Net Interest Income Growth

Organic growth + FRAR tailwind (FTE)<sup>1</sup>

### **Assumptions**

- Sep 30, 2025, forward curve: 25bp interest rate cuts in Oct and Dec 2025; Mar and Jul 2026; upward sloping yield curve
- Modest U.S. GDP growth
- Modest U.S. CPI growth
- No recession

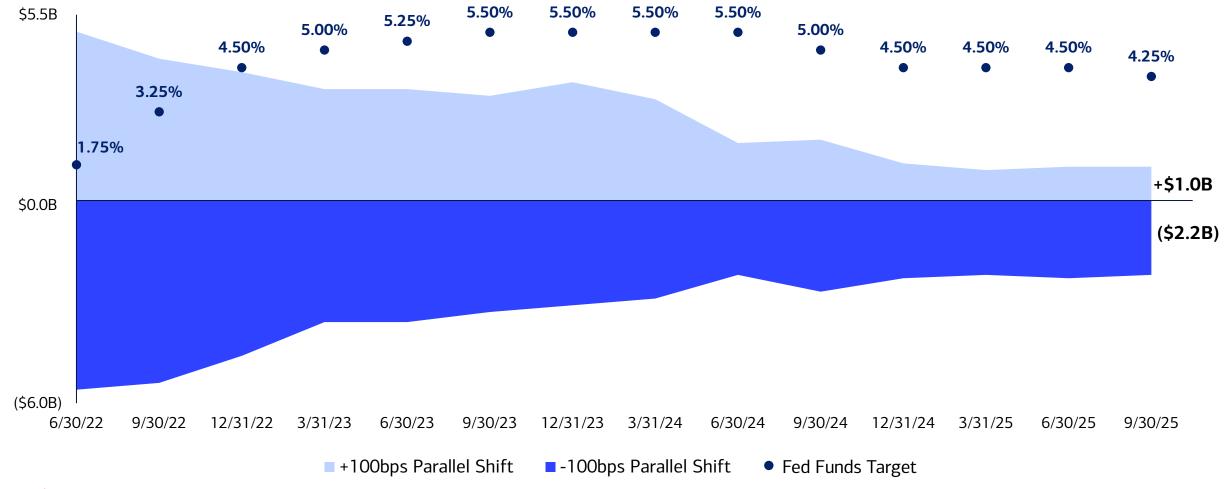




# Banking Book Asset Sensitivity<sup>1</sup>

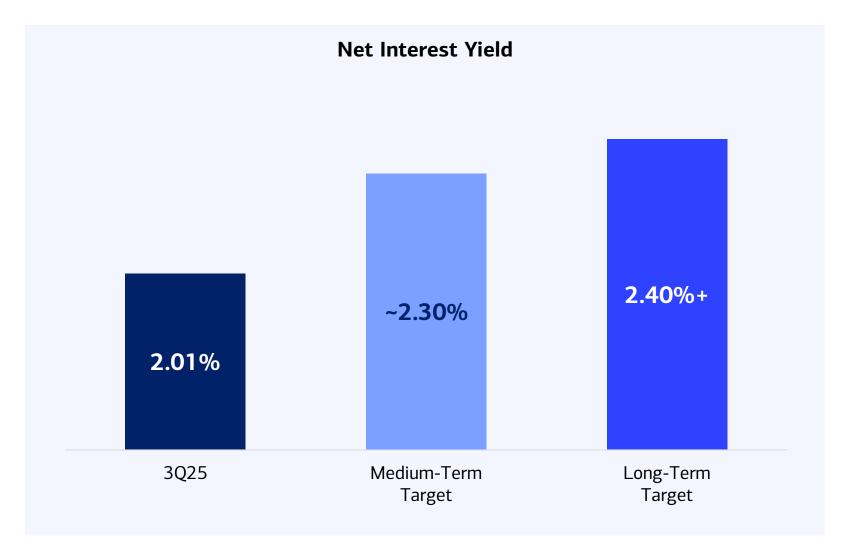
We have reduced interest rate risk over time

## Estimated change in NII over next 12 months with shift in forward rate curve





# Future Net Interest Yield Expansion (FTE)<sup>1</sup>



## **Net Interest Yield Sensitivity +/- 1bp<sup>2</sup>**

Quarterly Net Interest Income ~\$75MM

Avg. Earning Assets ~\$15B



# Historical Noninterest Income Growth

# Understates organic growth

		Noninterest Income 2024 vs. 2019		
		+8% → +2% CAGR	\$45.8B	
	\$42.4B	+2% CAUR	13.0	
	9.0	+44%		
	5.6	+10%	6.2	
	13.9	+28%	17.8	
	13.5	(8%)	12.3	
■ Card Income & Se ■ Market Making &		■ Investment & Brokerage Services ■ Other Income (Loss)	2024 Investment Bar	nking

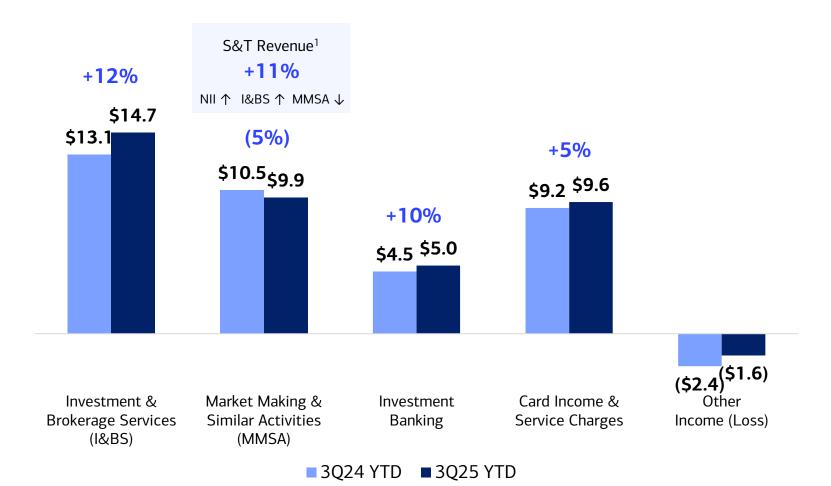
(\$B)	2019	2024	Δ
NSFOD fees	\$1.9	\$0.2	(\$1.7)
Partnership losses <sup>1</sup>	(\$2.0)	(\$4.9)	(\$2.9)
Adj. noninterest	\$42.5	\$50.5	+\$8.1
income <sup>2</sup>			+19%
			+4% CAGR



### 2025 YTD Noninterest Income Momentum +8% YoY

### Noninterest Income (\$B)

3Q25 YTD vs. 3Q24 YTD



### **Key Drivers**

### **Investment & Brokerage Services**

- Provide leading fee-based capabilities
- Grow net new assets

### Sales & Trading (S&T)

- Improve capabilities for clients
- Capture additional wallet with current clients

### **Investment Banking**

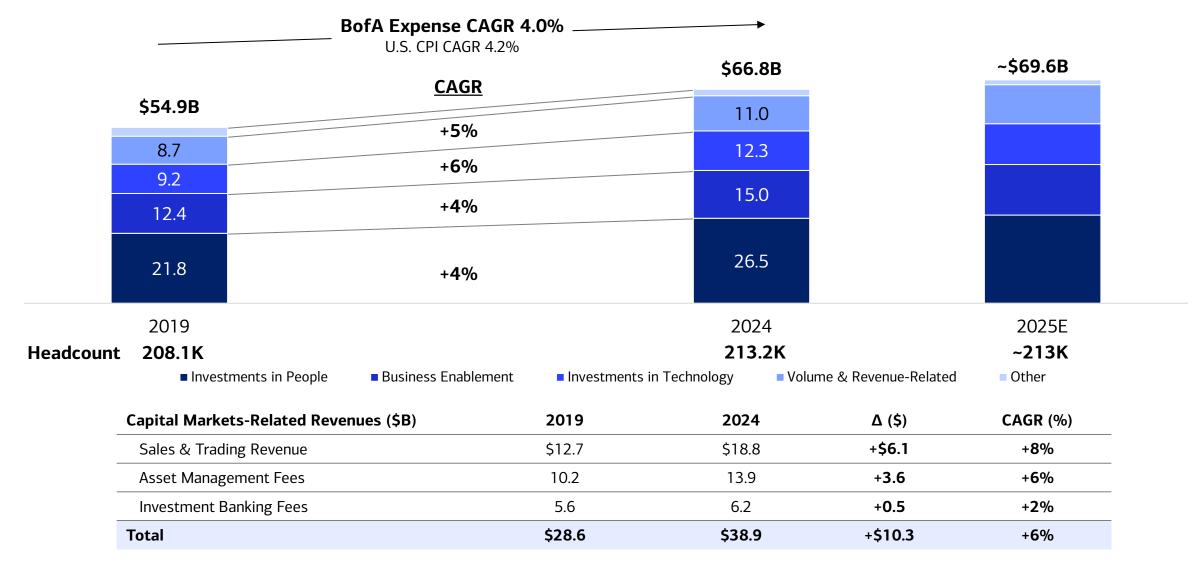
- Provide holistic capital solutions
- Grow market share across products

### **Card Income & Service Charges**

Gather and deepen core operating accounts

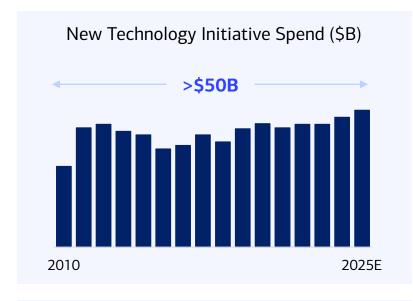
# Noninterest Expense

### Maintaining our discipline and investing in growth





### We Have Increased Investments to Drive Growth



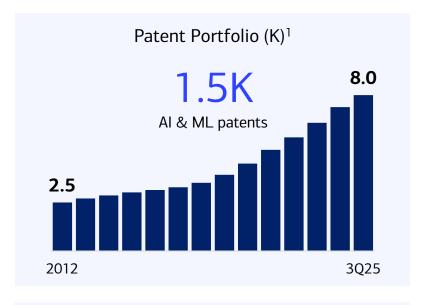
Middle Market IB Coverage

+200

Emerging growth & regional coverage investment bankers Since 2019

25

U.S. cities with middle market IB presence



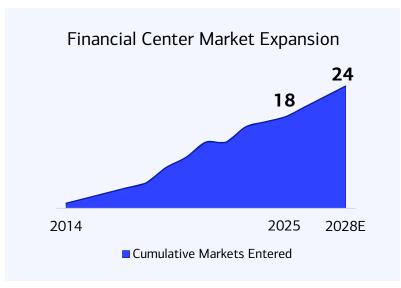
Wealth Management Professionals

2.5K

Advisor trainees in enhanced training program

>300

Merrill Wealth Management Bankers added since 2019





>500

Headcount added since 2019

~\$800MM

Annual investment in new capabilities

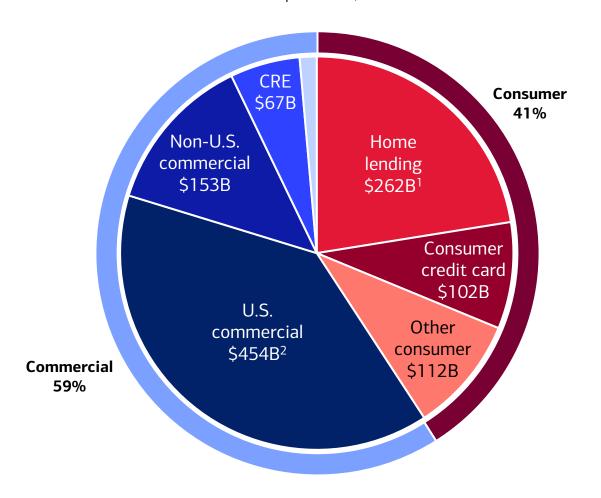


# Managed Credit Risk Well

### Balanced and high-quality loan portfolio

### **Balanced Loan Mix**

As of September 30, 2025

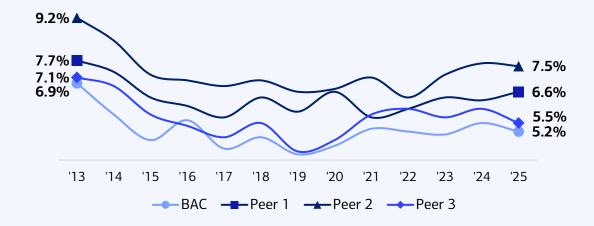


### **Quality Loan Portfolio**

Statistics as of September 30, 2025

- Consumer loans 79% secured and 36% from GWIM clients.
- Average consumer credit card line-weighted FICO score 778;
   12% FICO less than 660
- Commercial loans 91% investment grade or secured
- Lowest total loss rate among peers in 13 of past 14 Federal Reserve stress tests

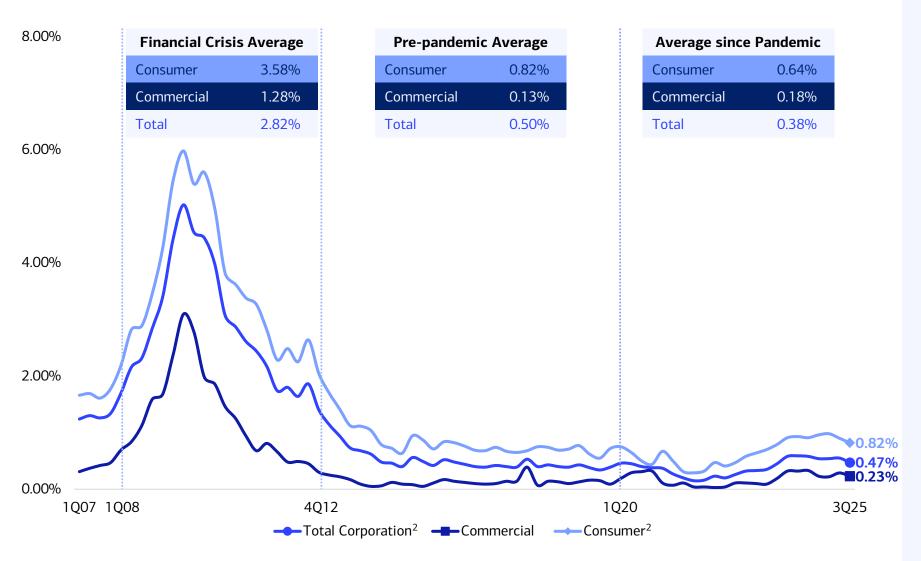
### Federal Reserve Stress Test Total Loan Losses<sup>3</sup>





# Managed Credit Risk Well

## Net charge-offs



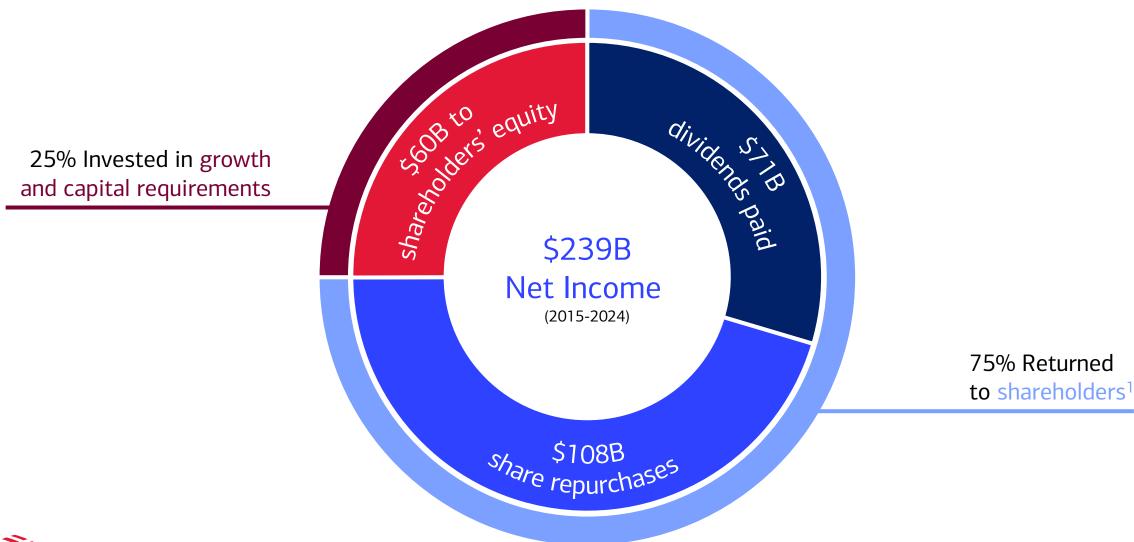
### Through-the-Cycle Net Charge-Off Rates<sup>1</sup>

Consumer	1.00%-1.10%	
Credit card	3.75%-4.25%	
Commercial	0.25%-0.35%	
Commercial ex. small business & CRE	0.10%-0.15%	

Total 0.50%-0.55%

# Capital Management

Supported business growth while returning significant capital



# Capital Management Priorities

We have significant flexibility

Support clients and invest in business



\$2.2T 2015 2025 YTD

**Average Assets** 

+58% -

CET1 Capital<sup>1</sup>

11.6%

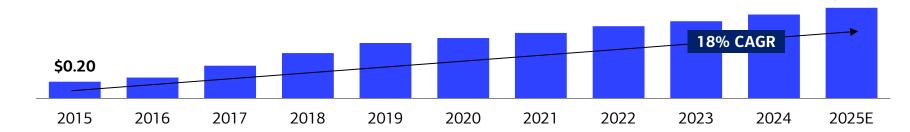
CET1 Ratio<sup>1</sup>

6.2%

Tangible Common Equity Ratio<sup>2</sup>

\$1.08

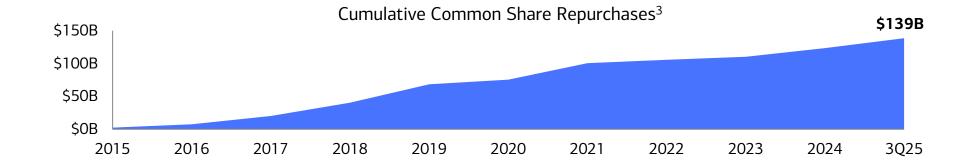
Pay sustainable & increasing dividend



Dividends per Share



Return excess to shareholders





# **Delivering Improved Returns**

### **Key Growth Drivers**

### **Business growth**

- New client acquisition
- Existing client deepening
- Market share gains

### **Operating leverage**

- Revenue growth
- Expense management
- Fixed-rate asset repricing drops to bottom line

### **Capital deployment**

- Business investments
- ~30% dividend payout ratio
- CET1 ratio target = reg. min. req. + 50bps buffer (currently 10.5%)
- Quarterly common share repurchases





# Medium-Term Targets

Revenue growth: GDP+

Deposit growth Loan growth 4%+ 5%+

NII (FTE)<sup>1</sup> growth: 5%-7% CAGR

=organic growth + FRAR

- Operating leverage: 200bps-300bps+
- Efficiency ratio: 55%-59%
- Manage risk well
- EPS growth: 12%+
- ROTCE: 115% near-term

16%-18% medium-term

- Strong capital and liquidity positions
- Dividend growing
- Share count decreasing
- CET1 ratio: 10.5%

Target 10.0% minimum requirement + 0.5% management buffer

Key assumptions:<sup>2</sup> Moderate U.S. GDP and CPI growth | No recession | Current forward curve



# **Takeaways**

Four world-class franchises, delivered through eight lines of business

Differentiated capabilities; distinct competitive advantages

Highly profitable

Substantial growth opportunities in and across major segments

Sizeable opportunity to drive higher returns for shareholders



### **Notes**

#### **Global Notes**

- 1. **Forward-Looking Statements:** Investor Day presentations contain forward-looking statements, including certain targets that are a composite of expected results over time. These statements are not guarantees of future results or performance and involve known and unknown risks, uncertainties, and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual performance in any given period may vary from those expectations. For additional information, please refer to Bank of America's "Cautionary Note on Forward-Looking Statements" in these Investor Day materials.
- 2. YTD 2025 is as of 3Q25.
- 3. Revenue, net of interest expense.
- 4. "E" stands for estimate.

#### Slide 2 - The Bank of America Value

Note: Total corporation 2024 net income also included All Other net loss of (\$1.6B).

- 1. Retail deposits based on 2Q25 FFIEC Call Report data on deposit products intended primarily for individuals for personal, household, or family use and time deposits less than \$100,000.
- FDIC, 2Q25.
- 3. Euromoney, 2024.

#### Slide 3 - Strong 3Q25 Results

- 1. Diluted earnings per share.
- 2. Revenue when calculated on an FTE basis is a non-GAAP financial measure and is calculated by adding the FTE adjustment to the reported Revenue on an FTE basis for 3Q25 was \$28.2B and is calculated as reported revenue of \$28.1B plus the FTE adjustment of \$0.2B.
- 3. ROTCE is a non-GAAP financial measure and is calculated as net income applicable to common shareholders divided by average tangible common shareholders' equity. Average tangible common shareholders' equity was \$206.7B for 3Q25 and represents a non-GAAP financial measure. Net income applicable to common shareholders was \$8.0B for 3Q25. Average tangible common shareholders' equity is calculated as average common shareholders' equity of \$276.7B less goodwill of \$69.0B and intangible assets (excluding mortgage servicing rights) of \$1.9B, net of related deferred tax liabilities of \$0.8B for 3Q25. Return on average common shareholders' equity was 12% for 3Q25.

#### Slide 4 - Historical Shareholder Model: 2015-2024

- 1. Operating leverage is calculated as the year-over-year percentage change in revenue, net of interest expense, less the percentage change in noninterest expense.
- 2. ROTCE is a non-GAAP financial measure and is calculated as net income applicable to common shareholders divided by average tangible common shareholders' equity.

#### Slide 5 - Scaled, Growing, Diversified Revenues

- 1. Total corporation 2024 revenue also included All Other revenue of (\$8B). Business segment revenue is on an FTE basis.
- 2. Represents Consumer Banking and GWIM revenue as a percent of total segment revenue.
- Represents Global Banking and Global Markets revenue as a percent of total segment revenue.

#### Slide 6 - Historical Deposit and Loan Growth

1. Excludes loans and leases in All Other of \$145B, \$109B, \$82B, \$61B, \$43B, \$28B, \$18B, \$13B, \$10B, \$9B, and \$8B in 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, and 2025 YTD, respectively.

#### Slide 7 - Historical Net Interest Income Performance

1. NII when calculated on an FTE basis is a non-GAAP financial measure and is calculated by adding the FTE adjustment to the reported NII. The FTE adjustments were \$0.9B for 2015, 2016, and 2017, \$0.6B for 2018 and 2019, \$0.5B for 2020, \$0.4B for 2021 and 2022, and \$0.6B for 2023 and 2024.

#### Slide 8 - 2025 Net Interest Income Momentum

1. NII when calculated on an FTE basis is a non-GAAP financial measure. NII on an FTE basis for 2024 was \$56.7B and is calculated as reported NII of \$56.1B plus the FTE adjustment of \$0.6B. For 2025E, a reconciliation of NII on an FTE basis to the most directly comparable GAAP measure is not included as it cannot be prepared without unreasonable effort. For 2025E NII assumptions, see slide 10.



### **Notes**

#### Slide 9 - Future Net Interest Income Tailwind

- 1. Fixed-rate asset repricing expectations, weighted-average yield, and balances as of September 30, 2025.
- 2. Includes agency mortgage-backed securities and other taxable securities.
- 3. Excludes Global Markets and All Other.
- Includes only cash flow hedge maturities in 2026-2027.

#### Slide 10 - Future Net Interest Income Growth

1. NII when calculated on an FTE basis is a non-GAAP financial measure. NII on an FTE basis for 2024 was \$56.7B and is calculated as reported NII of \$56.1B plus the FTE adjustment of \$0.6B. For 2025E through 2030E, a reconciliation of NII on an FTE basis to the most directly comparable GAAP measure is not included as it cannot be prepared without unreasonable effort.

#### Slide 11 - Banking Book Asset Sensitivity

1. Interest rate sensitivity at each date reflects the potential pretax impact to forecasted net interest income over the next 12 months, resulting from an instantaneous parallel shock to the market-based forward curve. As part of our asset and liability management activities, we use securities, certain residential mortgages, and interest rate and foreign exchange derivatives in managing interest rate sensitivity. The sensitivity analysis assumes that we take no action in response to this rate shock and does not assume any change in other macroeconomic variables normally correlated with changes in interest rates. Prior to June 30, 2024, The sensitivity analysis assumes no change in deposit portfolio size or mix from our baseline forecast in alternate rate environments. In higher rate scenarios, any customer activity resulting in the replacement of low-cost or noninterest-bearing deposits with higher yielding deposits or market-based funding would reduce our benefit in those scenarios. Beginning June 30, 2024, the sensitivity analysis incorporates potential movements in customer behavior that could result in changes in both total customer deposit balances and balance mix in various interest rate scenarios. In lower rate scenarios, the analysis assumes that a portion of higher-yielding deposits or market-based funding are replaced with low-cost or noninterest-bearing deposits.

#### Slide 12 - Future Net Interest Yield Expansion

- 1. Net interest yield reported on FTE basis. Net interest yield measures the basis points we earn over the cost of funds and utilizes NII on an FTE basis.
- 2. Total Corporation NIY sensitivity as of 3Q25.

#### Slide 13 - Historical Noninterest Income Growth

- 1. Represent pretax losses recognized in other income related to the Corporation's equity investments in unconsolidated limited partnerships and similar entities that construct, own, and operate affordable housing, renewable energy, and certain other projects. As an investor, tax credits associated with the investments in these entities are allocated to the Corporation, as provided by the U.S. Internal Revenue Code and related regulations, and are recognized as income tax benefits in the Corporation's Consolidated Statement of Income in the year they are earned, which varies based on the type of investments.
- 2. Adjusted noninterest income of \$42.5B and \$50.5B for 2019 and 2024 are non-GAAP financial measures and are calculated as reported noninterest income of \$42.4B and \$45.8B less NSFOD fees of \$1.9B and \$0.2B and partnership losses of (\$2.0B) and (\$4.9B) for the same periods, respectively.

#### Slide 14 - 2025 YTD Noninterest Income Momentum +8% YoY

1. Sales and trading revenues are included in net interest income, I&BS, MMSA, and other income.

#### Slide 16 - We Have Increased Investments to Drive Growth

Note: All data presented as of 3Q25, unless otherwise noted.

1. Patents granted and pending.

#### Slide 17 - Managed Credit Risk Well: balanced and high-quality loan portfolio

- 1. Includes residential mortgage and home equity.
- 2. Includes U.S. commercial and U.S. small business.
- Nine-quarter loss rate from Federal Reserve Board's Comprehensive Capital Analysis and Review severely adverse scenario.

#### Slide 18 - Managed Credit Risk Well: net charge-offs

- 1. Through-the-cycle loss rate is range of expected credit performance over medium term with potential for period of moderate stress.
- 2. For comparative presentation, periods prior to 2010 include net charge-offs on loans and leases held for investment and realized credit losses related to securitized loan portfolios that were consolidated on January 1, 2010, upon adoption of FAS 166/167.



### **Notes**

#### Slide 19 - Capital Management

1. Dividends include common and preferred dividends. Net share repurchases.

#### Slide 20 - Capital Management Priorities

- 1. Common Equity Tier 1 Capital (CET1) and CET1 ratio as of September 30, 2025.
- 2. Tangible common equity ratio as of September 30, 2025. Tangible common equity ratio is a non-GAAP financial measure and is calculated as period-end tangible common shareholders' equity divided by period-end tangible assets, which are also non-GAAP financial measures. Tangible common shareholders' equity of \$208.1B is calculated as period-end common shareholders' equity of \$278.2B less goodwill of \$69.0B and intangible assets (excluding mortgage servicing rights) of \$1.9B, net of deferred tax liabilities of \$0.8B. Common equity ratio was 8.2% as of September 30, 2025.
- 3. Represents gross common share repurchases.

#### Slide 21 - Delivering Improved Returns

1. ROTCE is a non-GAAP financial measure and is calculated as net income applicable to common shareholders divided by average tangible common shareholders' equity. Average tangible common shareholders' equity was \$197.4B, \$204.8B, and \$206.7B for 2024, YTD 2025, and 3Q25 and represents a non-GAAP financial measure. Net income applicable to common shareholders was \$25.5B, \$21.9B, and \$8.0B for 2024, YTD 2025, and 3Q25, respectively. Average tangible common shareholders' equity is calculated as average common shareholders' equity of \$267.5B, \$274.9B, and \$276.7B less goodwill of \$69.0B, \$69.0B, and \$69.0B and intangible assets (excluding mortgage servicing rights) of \$2.0B, \$1.9B, and \$1.9B, net of related deferred tax liabilities of \$0.9B, \$0.8B, and \$0.8B for 2024, YTD 2025, and 3Q25, respectively. Return on average common shareholders' equity was 10%, 11%, and 12% for 2024, YTD 2025, and 3Q25. Reconciliations of ROTCE for the medium-term are not included as they cannot be prepared without unreasonable effort.

### Slide 22 - Medium-Term Targets

- 1. ROTCE and NII on an FTE basis are non-GAAP financial measures. Reconciliations of ROTCE for the near-term, and ROTCE and NII for the medium-term are not included as they cannot be prepared without unreasonable effort.
- 2. Low-to-mid-single digit U.S. GDP growth. Low-single digit U.S. CPI growth. Forward curve as of September 30, 2025.

