# Introduction to Primerica

For the year ended December 31, 2022



# Forward-Looking Statements and Non-GAAP Financial Measures

### Forward-Looking Statements

This presentation may contain forward-looking statements. Information on factors that could cause results to differ materially from those projected in this presentation is available in our Form 10-K for the year ended December 31, 2022 as may be modified by subsequent Forms 10-Q. These documents are available in the Investor Relations section of our website, <a href="https://investors.primerica.com">https://investors.primerica.com</a>. The forward-looking statements speak as of the date on which they were made and the Company does not undertake any obligation to update or correct any forward-looking statements.

### Non-GAAP Financial Measures

This presentation also contains non-GAAP financial measures. A reconciliation of those measures to GAAP financial measures is included in our Financial Supplement, which is posted in the Investor Relations section of our website, <a href="https://investors.primerica.com">https://investors.primerica.com</a>.



# **Compelling Investment Proposition**



**Proven Track Record** 

- •40+ year track record of success and significant growth since IPO
- Experienced leadership team dedicated to Primerica's mission



- Uniquely designed to reach and serve middle-income consumers in North America
- Large, exclusive life insurance and mutual funds licensed sale force that is difficult to replicate



**Growth Opportunity** 

- Significant unmet need in the middle-income market
- Sales force demographics aligned with communities we serve

Complementary Business Segments

- Products designed to meet the specific needs of the middle-income market throughout their life cycle
- Long term client relationships drive recurring revenue streams

Strong Financial Performance

- Demonstrated track record of growing EPS
- •Sizeable term life business with stable and predictable earnings
- •Significant cash flow generation to fund product growth across all lines of business while also providing strong return of capital to stockholders



# **Strategic Pillars for Future Growth**

Maximize
Sales Force
Growth,
Leadership
and
Productivity

Broaden and
Strengthen
Protection
Product
Portfolio

Become
provider of
choice for
retirement
and
investment
products

Develop
Digital
Capabilities
that
Deepen
Client
Relationships



# **Culture of Excellence**

# "Our mission is to help middle-income families become properly protected, debt free and financially secure"

Highly experienced management team with long tenure & deep understanding of Primerica's business and operations



Glenn Williams CEO since '15 President '05 - '15 Joined '81



Peter Schneider President since '15 Joined '00



Alison Rand CFO since '09 Joined '95



**Greg Pitts**COO since '09
Joined '85

"Our difference is our people"

~ 3,200 Primerica employees in North America ~ 135,200 life insurance licensed representatives



# Large Sales Force Allows Effective Penetration of the Vast, Frequently Underserved Middle-Income Market<sup>(1)</sup>

**135,200** life insurance licensed representatives

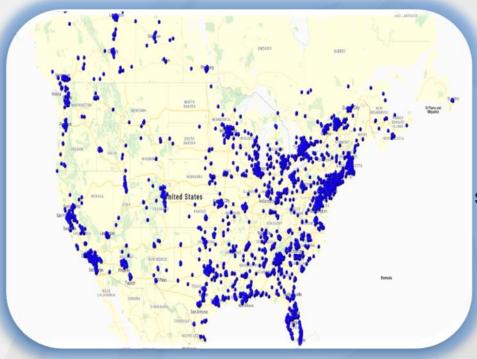
**333,000** term life policies issued(2)

\$917 billion

and investment products sales which are for the full year 2022

policy basis following the Q4 2022 new product launch

of term life face amount in-force



**26,000** mutual fund licensed representatives

\$10 billion in investment and savings products sales

> \$84 billion in client asset values



# **Primerica's Middle-Income Clients**



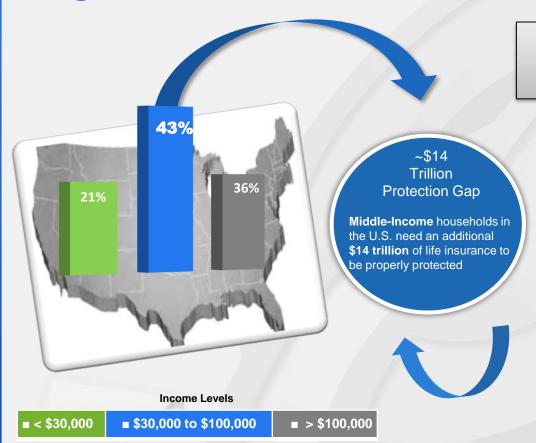




Average household income <sup>(1)</sup>	\$78,200
Average face amount of term life policy <sup>(2)</sup>	\$260,000
Average issue age of life insurance clients <sup>(2)</sup>	38 years
Average initial retail mutual fund investment(2)	\$10,700
Assets in qualified retirement plans <sup>(3)</sup>	73%



# Significant, Unmet Need



Primerica's unique distribution model is designed to effectively serve middle-income families

# Life Insurance Gap per Middle-Income Household (Estimate as of 2020)



Middle-Market: Household Income between \$28k and \$142k

■Aggregate Needs (\$ in billions)

■ Aggregate Resources (\$ in billions)



# **Investing Trends Provide Opportunity**

### 48%

of middle-income Americans will not be ready for retirement based on their investment and savings habits

Source: February 2021 National Association of Plan Advisors

	At this household income:						
	\$50,000	\$80,000	\$100,000	\$150,000	\$200,000	\$250,000	
At this age:	You'd need this multiple of your income:						
35	1.3	2.0	1.4	1.9	2.4	2.7	
40	1.9	2.6	2.2	2.9	3.4	3.8	
45	2.5	3.5	3.2	4.0	4.7	5.2	
50	3.3	4.5	4.4	5.4	6.2	6.8	
55	4.3	5.7	5.9	7.1	8.1	8.7	
60	5.5	7.2	7.7	9.1	10.3	11.1	
65	7.0	9.1	10.1	11.8	13.3	14.3	

Source: J.P. Morgan Asset Management

- Primerica's 26,000 mutual fund licensed representatives are uniquely positioned to serve middle-income families
- □ Clients can systematically invest for as little as \$25/month
- ☐ Lifetime Investment Platform managed accounts and annuity offerings cater to the investment needs of more affluent clients







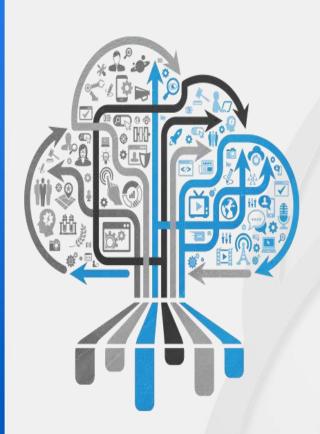
### Positioned to Serve the Middle-Income Market

- □ 64% of middle-income households are confident in their financial situation; however
  - 60% do not have an emergency fund to cover an expense of \$1,000 or more
  - 68% are concerned about meeting the increasing cost of living
  - 62% feel it is difficult to save for the future
  - 28% have increased their credit card debt over the last three months
- Diverse life-licensed sales force is ready to respond to the unique needs within their own communities
  - 28% African American
  - 19% Hispanic
  - 59% Women





# Leveraging Technology to Serve the Middle-Market



- We utilize a high-tech, high-touch approach that leverages the latest technology supported by live agent assistance
  - The industry DTC approach is seeing mixed results, and many are increasingly adding agent assistance
  - We maintain the unique advantage of personal advice and agent support
- Constant focus on technological improvements to maintain strong appeal in an ever-changing marketplace
  - Introduced a new generation of term life insurance products in October 2022 that leverages advances in technology to make the application and issue process simpler, faster and more convenient



# **Business Model is Difficult to Replicate**

Variable cost structure enables high volume of small transactions

Significant experience underwriting Term Life insurance for middle-income market

Exclusive independent contractor sales force(1)

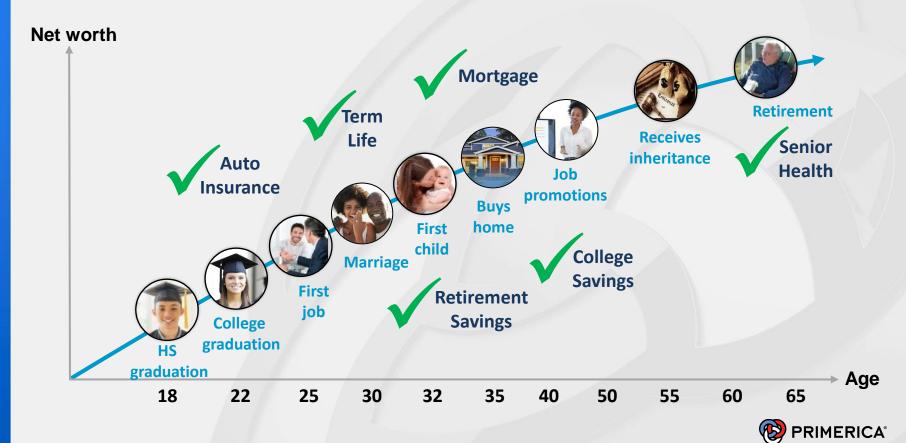
Extensive communications, training and pre-licensing infrastructure

Cutting-edge sales tools and customized sales support

Extensive controls, supervision and surveillance functions



# **Primerica at Every Life Stage**



# **Business Segments**

### **☐** Term Life Insurance

 Term life policies issued by Primerica Life Insurance Company, National Benefit Life Insurance Company and Primerica Life Insurance Company of Canada

### ■ Investment & Savings Products

 Retail mutual funds (U.S. / Canada), managed accounts (U.S.), annuities (U.S.), segregated funds (Canada)

### ■ Senior Health

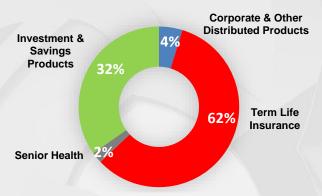
 Third-party Senior Health insurance products distributed through e-TeleQuote's licensed health insurance agents

### **☐** Corporate & Other Distributed Products

- Corporate income and expenses not allocated to other segments including New York non-term life insurance business from several discontinued lines and net investment income
- Other distributed products
  - Mortgage Business
  - Prepaid Legal Services
  - Auto & Homeowners Insurance
  - Home Automation

### **Adjusted Operating Revenues**

2022 Adjusted Operating Revenues: \$2.7 billion



Primerica's Adjusted Operating Results (1) (2)

(\$ in millions)	2022	2021	Change%
Adjusted Operating Revenues	\$2,725	\$2,706	1%
Adjusted Operating Income before Income Taxes	\$679	\$724	(6%)
Adjusted Net Operating Income	\$526	\$555	(5%)
Adjusted Stockholders' Equity	\$2,119	\$2,088	1%
Adjusted Operating ROAE	25.4%	28.7%	

<sup>)</sup> Operating adjustments remove the impact of investment gains/losses and fair value mark-to-market adjustments. In addition, 2021 operating adjustments remove a loss on the extinguishment of debt, transaction-related expenses for the purchase of e-TeleQuote, share-based compensation for shares exchanged in the business combination and goodwill impairment charges. The 2022 results were adjusted to remove a non-cash goodwill impairment charge, in connection with the annual goodwill impairment test for the Senior Health reporting unit.

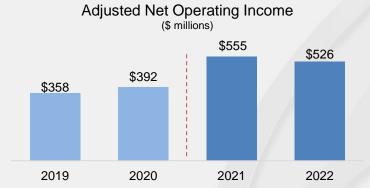


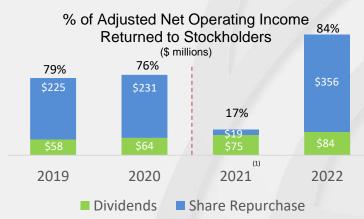
# **Earnings Drivers by Segment**

Business Segment	Earnings Drivers
Term Life Insurance	<ul> <li>Term Life issued policies, additions to existing policies and retention of in-force business</li> <li>Mortality and persistency assumptions and experience variances</li> <li>Acquisition costs and operating expenses</li> </ul>
Investment & Savings Products	<ul> <li>Product sales, client asset values and number of client accounts</li> <li>Operating expenses</li> </ul>
Senior Health	<ul> <li>Approved policies</li> <li>Lifetime value of commissions</li> <li>Contract acquisition cost and other operating expenses</li> </ul>
Corporate & Other Distributed Products	<ul> <li>Corporate and other operating expenses</li> <li>Net investment income</li> <li>Other product sales</li> <li>Interest expense</li> </ul>

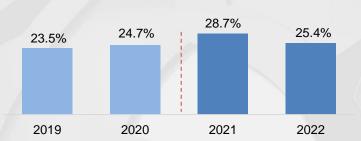


# **Superior Financial Results**





### Net Operating Return on Adjusted Equity (2)





(1) In 2021, the Company suspended its stock repurchase program to fund the acquisition of e-TeleQuote.

PRIMERICA®

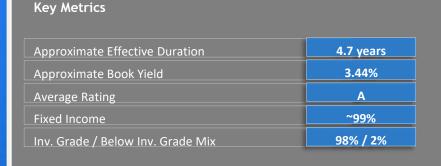
- (2) Net Income Return on Stockholders' Equity for the comparable periods was 23.4% (2019), 23.3% (2020), 44.2% (2021) and 27.7% (2022)
- (3) Diluted Earnings Per Share for the comparable periods was \$8.62 (2019), \$9.57, (2020), \$11.70 (2021) and \$\$12.04 (2022)

# **Capital Management**

	<ul> <li>Primerica Life Insurance Company (PLIC) statutory risked-based capital ratio (RBC to meet financial obligations was approximately 475% at year-end 2022</li> </ul>					
Capital Management	Anticipate repurchasing \$375 mil	nt portion of operating earnings to stockholders. Ilion of common stock in 2023 and increased with the March 14, 2023 payment date				
et a control of a control	Modest debt / total capitalization	n ratio of 21.8% <sup>(1)</sup> at year-end 2022				
Financial Leverage	☐ Coverage satisfied from non-insurance cash flows					
Acception	Less dependence on investment ~2.2x (cash + invested assets) / ac					
Asset Leverage	Conservative, high quality fixed income portfolio with average rating of A, at year-end 2022					
		r's Ratings				
Agency	Senior Notes Rating	Financial Strength Rating (2)				
Moody's	Baa1, stable outlook	A1, stable outlook				
Standard & Poor's	A-, stable outlook	AA-, stable outlook				
A.M. Best Company	a-, stable outlook	A+, stable outlook				



# **High Quality, Conservative Investment Portfolio**



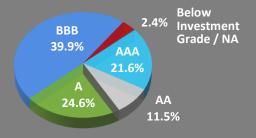


☐ Manufacture Term Life which has no cash value, and little asset liability matching compared to firms which sell cash value life insurance products

Composition of Primerica's \$3.1 Billion
Investment Portfolio by Asset Class at end of 2022



Composition of Primerica's \$2.8 Billion Fixed Income Investment Portfolio by Rating at the end of 2022





# Primerica's ESG approach is consistent with our mission to help middle-income families become financially independent

### Our commitment to serving our clients is unwavering and guides who we are as a company



### **Environment**

We recognize the significant challenges presented by climate change. Environmental issues potentially present risks and opportunities to our business, which we address in the following ways:

- Analyzing the potential impact of climate change on the products we sell
- Measuring and monitoring our Scope 1 and Scope 2 GHG emissions
- Ensuring our product mix offers clients the opportunity to invest in products and services that specifically address environmental risk and responsibility
- Incorporating relevant environmental information and analysis into our governance and risk management practices and adopting TCFD

• Focus on enabling access to financial information, products and services for traditionally underserved markets throughout North America

- Provide an entrepreneurial opportunity and support for individuals to successfully grow their independent businesses
- Promote an environment where employees are encouraged to maintain health and wellness as well as engage in training and personal development in order to attract and foster talent
- A focus on diversity and equality are fundamental to our efforts to cultivate an inclusive workplace
- Committed to giving back to and improving the communities in which we live and work



### Governance

We are focused on creating value for our clients, communities and stakeholders through a strong ethics, governance and compliance regime

- Engaged and diverse Board that believes good corporate governance and effective oversight are critical factors in our continued success and aligning management and stockholder interests
- Corporate culture that encourages our people to act with integrity and accountability with commitment to the highest standards of business conduct.
- Robust risk management program with strong controls environment



The Company's Corporate Sustainability Report is available on the Sustainability section of our investor relations website

# Distribution

# Distribution is a Competitive Advantage





# **Primerica's Licensed Sales Force**

Licensing Progression	L	Rep License		
	Total Life Ins	Total Life Insurance ~135,200 <sup>(1)</sup>		
First obtain a Life Insurance License	• 106,000 U.S	~110,300 Life only • 106,000 U.S. Reps • 4,300 Canadian Reps		
Obtain mutual fund license after success selling life insurance & building a business	~26,000 Mutual Fund Licensed Representatives  19,000 in U.S.  7,000 in Canada		16 Years	
Become Investment Advisor representative after success in ISP business		3,400 U.S. Investment Advisor representatives who can sell managed accounts	20 Years	



# **Sales Force Support**

### **Communication & Training**

- ☐ Weekly broadcasts from in-house TV Network
- Online Digital Library of training materials
- ☐ Virtual training with RVP



### Licensing

- In person and online Life Insurance pre-licensing education and test preparation
- Dedicated team to provide licensing support in all states and provinces

### Marketing

- Proprietary digital sales tools allow representatives to work anywhere and anytime
- Efficient and secure electronic applications with automatic prompts to reduce errors
- Rep Marketing Center helps reps increase activity and grow their business with targeted prospecting tools













# **Business Model Mitigates Risks**

### **Business Model**

- Warm market lead generation representatives know their clients
- Basic and easy-to-understand products available for newer representatives
- More sophisticated products such as Lifetime Investment Platform, annuities and mortgage
- Part-time nature removes pressure to over-sell
- Sales force has an exclusive relationship with Primerica

### **Extensive Controls**

- Supervision system structure based on SEC, FINRA, State DOI and Mortgage regulatory requirements
- Field Supervision
  - All FINRA Branch Managers are directly supervised by a staff of Home Office Regional Securities Principals.
  - Branch office examinations are conducted by Field Auditors in accordance with FINRA and mortgage rules.
  - Approximately 165 compliance-related employees perform various surveillance and monitoring activities.
  - Approximately 4,837 principal licensed or Canadian equivalent securities licensed branch managers
- Generate surveillance reports, conduct client and representative surveys and audit all RVP offices

# Strong Sales Force Compliance Record



# **Sales Process**

Warm Market Approach



**Multiple Product Offerings** 





Face-to-Face & Virtual Meetings "Across the Kitchen Table"





Client-centric Educational Process including Financial Needs Analysis





# Products

# Simple Products for Long-Term Financial Needs

### **Term Life**

### Term Life Insurance Products

underwritten by Primerica, Inc. companies

### **PowerTerm**

(10, 15, 20, 25, 30, 35 years)

### **PrecisionTerm**

(10, 15, 20, 25, 30, 35 years)

### Mortgage

### Mortgage Products

through third-party provider

Refinance Purchase Jumbo FHA VA

### **Investment & Savings Products**

# Investment & Savings Products through third-party providers

Mutual Funds
Managed Accounts
Annuities
401(k) Plans

### Senior Health

# Senior Health Insurance Products through third-party carriers

Medicare Advantage Medicare Supplement

- Younger families need more income protection: they have young children, higher debt and lower savings
- ☐ As clients age, they need less insurance because their liabilities are lower, and investments grow
- □ Primerica teaches basic investment principles like diversification and systematic investing through dollar cost averaging over time



# **Third-Party Providers**























LIFE INSURANCE 401(k) PLANS

CunaMutualGroup\*



MANAGED

ACCOUNTS

riahthouse

ANNUITIES



MORTGAGE LOANS

> SENIOR HEALTH



PRIMERICA ADVISORS Lifetime Investment Platform™



AUTO & HOME SOLUTIONS























Fund, Annuities and 401(k) Plans: Securities are offered by PFS Investments Inc., 1 Primerica Parkway, Duluth, Georgia 30099-0001. Fixed index annuities are offered by Primerica Financial Services, LLC, an affiliate of PFS Investments Inc. Senior Health: Primerica Senior Health:

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representatives may introduce individuals to e-TeleQuote Insurance, inc. ("e-TeleQuote"), an affiliate of Primerica, inc. e-TeleQuote does business as easyMedicare® in all states other than California, Florida and New Mexico. e-TeleQuote is a duly licensed insurance agency appointed by Medicare Advantage HMO, PPO and PFFS

# **Term Life Insurance Pre-Tax Earnings Dynamics**

### □ Adjusted Direct Premium (ADP)

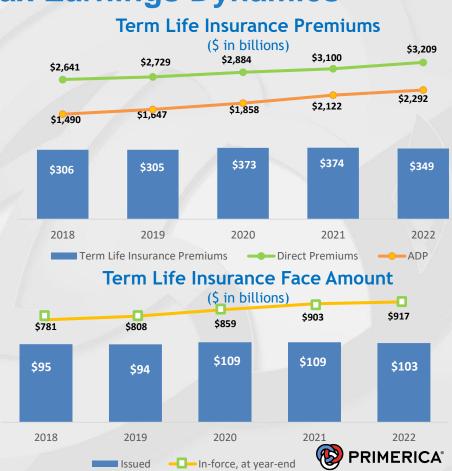
 Direct premiums net of premiums ceded to IPO coinsurers

### ■ Benefits and Claims

 Reinsure 80%-90% of the mortality risk to reduce volatility

### **□** DAC Amortization

 Acquisition expenses amortized on a straight-line basis based on a cohort current face amount



# Primerica's Use of Reinsurance

Yearly Renewal Term (YRT) Reinsurance

- ☐ Reinsure 90% of the mortality risk on new issued policies on a quota share basis
- YRT cedes the mortality risk only
- ☐ YRT premiums start low and increase as the underlying policies age
- ☐ Used since 1991 as a risk management tool to lower claim volatility
- High quality pool of reinsurers

IPO Coinsurance

- ☐ At the IPO, coinsured 80% of in-force business. No use of coinsurance since then
- Coinsurance is similar to sharing a portion of the business
- Coinsurers receive their portion of all premiums and pay their portion of all claims
- Primerica receives allowances from the coinsurers to cover their portion of the company's expenses and commissions
- Decreases with the run-off of this closed block
- ☐ When policies reach the end of their initial level premium period in 2017 or thereafter, we no longer cede the policy under the IPO coinsurance



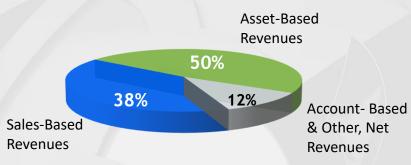
# **Investment & Savings Products (ISP) Pre-tax Earnings Dynamics**

### □ Diversified Earnings Mix

- Sales-based fees and commissions received at point of sale, net of commissions paid to the field
- Asset-based fees and commissions on client asset values, net of commissions paid to the field and administration and advisory fees paid to third-party providers
- Account-based record-keeping and custodial fees, net of recordkeeping fees paid to third-party providers
- Low Capital Requirements with Largely Unrestricted Cash Flows

### **ISP Revenue Mix**

\$863.4 million in 2022



### **ISP Sales & Asset Values**

(\$ in billions)

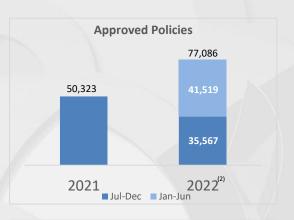


# Senior Health Segment Pre-Tax Earnings Dynamics<sup>®</sup>

- Focused on building a sustainable business that will generate acceptable long-term returns
  - Evaluating cost structure, including number of agents, agent compensation and marketing activities
- A solutions-oriented approach
  - Working with key carriers to ensure clients' needs are met
  - Increased focus on client retention efforts and relationship building
- Senior health solutions continues to provide opportunities for Primerica's representatives and their Medicare eligible clients











<sup>(1)</sup> e-TeleQuote acquired on July 1, 2021

<sup>(2)</sup> Results reflect deliberate plan to slow growth caused by significant industry changes

# **Primerica Mortgage Distribution Business**

- Serve client needs to consolidate debt and get on path to financial freedom and also make home purchases
- □ Provide clients with a comprehensive selection of mortgage products including first and second mortgages
  - Refinance, Purchase, Jumbo, FHA, VA, home equity loans and lines
- Engaged in business in 25 states and expanding
- Long-term opportunity to grow mortgage business
  - \$2.3 billion in closed loan volume since inception
  - Approximately 2,000 mortgage licensed representatives at year end 2022 versus 1,300 at prior year end





# **Growing Stockholder Value**

Strategic Pillars for Significant Free Strong Capabilities, **Future Growth** Cash Flow Tools and Leadership

# **Growth in Stockholder Value**



# **Compelling Investment Proposition**



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# Appendix

## **Consolidated Balance Sheet**

(\$ in millions)	Dec 2022	Dec 2021	Variance		
(* " · · · · · · · · · · · · · · · · · ·			\$	%	
Assets:					
Invested Assets and Cash (1)	\$ 3,142	\$ 3,278	\$ (136)	-4%	
Securities Held to Maturity	1,445	1,379	66	5%	
Due From Reinsurers	3,176	4,219	(1,042)	-25%	
Deferred Policy Acq Costs	3,194	2,960	234	8%	
Goodwill	128	179	(51)	-29%	
Other Assets	1,227	1,367	(140)	-10%	
Separate Account Assets	2,306	2,800	(494)	-18%	
Total Assets	\$ 14,618	\$ 16,182	\$ (1,564)	-10%	
iabilities:					
Future Policy Benefits	\$ 6,298	\$ 8,594	\$ (2,297)	-27%	
Other Policy Liabilities	1,037	1.104	(66)	-6%	
Income Tax Payable	202	15	187	nm	
Other Liabilities	627	670	(43)	-6%	
Debt Obligations	593	607	(14)	-2%	
Surplus Note	1,444	1,379	66	5%	
Payable Under Securities Lending	101	95	6	7%	
Separate Account Liabilities	2,306	2,800	(494)	-18%	
Total Liabilities	\$ 12,609	\$ 15,263	\$ (2,655)	-17%	
Redeemable Noncontrolling Interest	\$ -	\$ 7	\$ (7)		
Stockholders' Equity:					
Common Stock	0	0	(0)	-7%	
Additional Paid in Capital	-	5	(5)	-100%	
Retained Earnings	2,131	2,074	57	3%	
Cummulative Translation Adj	(12)	9	(21)	nm	
Adjusted Stockholders' Equity	2,119	2,088	31	1%	
Net Unrealized Gains/Losses	(241)	64	(305)	nm	
Effect of Change in Discount Rate Assumptions	131	(1,241)	1,372	nm	
Total Stockholders' Equity (2)	2,010	911	1,098	121%	
Total Liab, Redeemable NCI & Stockholders' Equity	\$ 14,618	\$ 16,182	\$ (1,564)	-10%	
Debt-to-Capital	22.8%	40.0%			
Debt-to-Capital, excl A OCI	21.8%	22.6%			
invested Assets to Adj Stockholders' Equity	2.2x	2.2x			

### Comments

- Effective 1/1/2023 we have adopted FASB ASU 2018-12 (LDTI).
   We have retrospectively restated 2021 and 2022 financial statements with the new accounting standard
- Decrease in invested assets & cash primarily due to decrease in fair value of fixed income investments as a result of rising interest rates. Also contributing to the change was share repurchases and shareholder dividends, offset by positive cash from operations
- Held to maturity note and offsetting surplus note related to Vidalia Re transaction increase with corresponding reserve increases
- Due From Reinsurers and Future Policy Benefits decrease YOY primarily as a result of the increase in interest rates during 2022
- \$128 million of goodwill acquired from the e-TeleQuote acquisition reflects \$76 million and \$60 million impairment charges in Dec 2021 and Jul 2022, respectively
- Lower debt obligations reflect the retirement of note issued in association with the acquisition of e-TeleQuote
- Invested assets to adjusted stockholder's equity remains low at 2.2x
  - Lower reliance on investment income than peer group
  - Lower sensitivity to asset risk
- Leverage remained manageable at 21.8%



Invested assets and cash exclude the held-to-maturity asset held as part of a redundant reserve financing transaction

<sup>)</sup> Reflects the company's permanent stockholders' equity and does not include temporary stockholders' equity

# **Consolidated Income Statement**

(\$ in millions, except EPS)		FY		FY		Variance to Prior Year			
		2022		2021		\$	%		
Direct premiums	\$	3,230	\$	3,122	\$	108	3%		
Ceded premiums		(1,630)		(1,616)		(14)	1%		
Net premiums		1,600		1,506		94	6%		
Adjusted net investment income		97		83		14	17%		
Commissions and fees		945		1,043		(98)	-9%		
Other, net		83		75		9	12%		
Adjusted operating revenues		2,725		2,706		19	1%		
Benefits and claims		651		620		31	5% )		
Future policy benefits remeasurment (gain)/loss		(0)		1		(2)	nm }	6%	
Amortization of DAC		259		235		24	10%		
Insurance commissions		30		35		(4)	-12%		
Sales commission expense		463		522		(60)	-11%		
Contract acquisition costs		68		53		16	30%		
Interest expense		27		31		(3)	-11%		
Insurance expenses		235		203		33	16% }	14%	
Other operating expenses		319		286		33	ر 12%	14%	
Adjusted benefits and expenses		2,053		1,985		68	3%		
NCI before income taxes		(7)		(2)		(5)			
Adjusted operating income									
before income taxes	_	679		724		(45)	-6%		
Adjusted income taxes		153	- 1	169		(16)	-9%		
Adjusted net operating income	\$	526	\$	555	\$	(29)	-5%		
Diluted adjusted operating EPS	\$	13.74	\$	13.93	\$	(0.19)	-1%		
Adjusted operating ROAE		25.4%	j	28.7%					
Operating Adjustments to Net Income:									
Investment gains / (losses)	\$	(1)	\$	6					
MTM investment adjustments	1	(4)	+	(3)					
e-TeleQuote transaction-related costs		2		(13)					
Equity comp for awards exchanged during acq.		(4)		2					
Goodwill impairment		(60)		(76)					
Loss on extinguishment of debt		-		(9)					
NCI before income taxes		(7)		(2)					
		3		5					
Tax impact of adjustments		,							

### Comments

- Effective 1/1/2023 we have adopted FASB ASU 2018-12 (LDTI). We have retrospectively restated 2021 and 2022 financial statements with the new accounting standard
- 2022 adjusted net operating income decreased 5% versus 2021, while operating EPS decreased 1% with the additional benefit of share repurchases
- · 1% increase in adjusted operating revenue driven by:
  - Incremental premiums on Term Life policies
  - Commission & fee revenue driven by negative impact of market volatility on client asset values and lower revenue-generating investment product sales
  - Deliberate slowing of Senior Health sales as well as \$14 million higher net negative revenue adjustments as an approach for estimating lifetime revenues was refined
  - Net investment income benefits from rising interest rates and growth in the portfolio
- 3% increase in adjusted benefits & expenses driven by:
  - Benefits and Claims as well as Amortization of DAC reflect growth in the inforce book of business
  - Commission expense consistent with ISP commission & fee revenue
  - \$16 million increase in Senior Health contract acquisition costs following the mid-year 2021 acquisition of e-TeleQuote
  - Insurance and other operating expenses (excluding \$17 million increase in Senior Health expenses from first full year), increased 10% versus the prior year, reflecting Term Life growth-related expenses, employee-related expenses, higher technology development costs, and an additional field leadership event incurred in 2022 which was postponed during the pandemic
- Strong operating ROAE

