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Ingram Micro Mobility Expands in Latin America With New Costa Rica Facility

Operation Is Largest Mobile Device Lifecycle Recovery and Repair Facility in the Country

INDIANAPOLIS, IN -- (Marketwired) -- 05/15/13 -- Ingram Micro Inc. (NYSE: IM), the world's largest wholesale technology distributor and a global leader in IT supply-chain, mobile device lifecycle services and logistics solutions, today announced that it is extending the reach of its Ingram Micro Mobility services and solutions capabilities with the opening of a new facility in Costa Rica. As the largest repair facility in Costa Rica, the facility will further support Ingram Micro Mobility's growing business in Latin America. Initially, the facility will be fully dedicated to supporting the company's mobile device lifecycle services, specifically device recovery and technical repair.

The facility primarily serves Ingram Micro Mobility's partnership with a major U.S. mobile carrier, creating added capacity and efficiencies to support smartphone recovery operations. In addition to creating more than 300 jobs in Costa Rica with the opening of this facility, Ingram Micro Mobility has donated to the local community in the form of services and supplies to local schools and elderly care facilities.

"The opening of this new state-of-the-art device lifecycle solutions facility in Costa Rica is an excellent addition to Ingram Micro Mobility's capabilities to meet the needs of our global customers," said Christopher Newell, vice president Global Reverse Logistics, Ingram Micro Mobility. "We have added capacity, which we can further expand as our customers' services requirements continue to grow, while also creating efficiencies within our operations. We chose Costa Rica because of its impressive infrastructure and highly talented workforce. This location also further extends our reach into the important Latin American market."

The Costa Rica operation is led by Guillermo Araya, plant manager, who reports to Newell.

About Ingram Micro Inc.
Ingram Micro is the world's largest wholesale technology distributor and a global leader in IT supply-chain, mobile device lifecycle services and logistics solutions. As a vital link in the technology value chain, Ingram Micro creates sales and profitability opportunities for vendors and resellers through unique marketing programs, outsourced logistics and mobile solutions, technical support, financial services and product aggregation and distribution. The company is the only global broad-based IT distributor, serving approximately 160 countries on six continents with the world's most comprehensive portfolio of IT products and services. Visit www.ingrammicro.com.

Ingram Micro Mobility is a leading provider of device lifecycle services -- with the ability to provide complete lifecycle capabilities from basic warehousing to software loading, order and accounts receivable management, end-user fulfillment, and reverse logistics, which includes

services from repair to refurbishment and recycling of wireless devices. Visit www.ingrammicro.com/mobility.

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