

# Dynatrace Recognized as a Customers' Choice in the 2025 Gartner® Peer Insights™ Voice of the Customer for Observability Platforms Report

*Dynatrace is dedicated to supporting global enterprises in achieving greater operational resilience and reliability*

BOSTON--(BUSINESS WIRE)-- [Dynatrace](#) (NYSE: DT), the leading AI-powered observability platform, has been named a Customers' Choice in the 2025 Gartner Peer Insights™ Voice of the Customer for Observability Platforms report. Gartner Peer Insights recognizes vendors that meet or exceed both the market average for both axes (User Interest and Adoption, and Overall Experience). A complimentary copy of the report is available [here](#).

According to Gartner, The Voice of the Customer report “synthesizes Gartner Peer Insights” for buyers of technology and services. This aggregated peer perspective, along with the individual detailed reviews, is complementary to Gartner for expert research and can play a key role in your buying process. Peers are verified reviewers of a technology product or service, who not only rate the offering, but also provide valuable feedback to consider before making a purchase decision.”

Within the Observability Platforms Report, customers rated Dynatrace product capabilities 4.7 out of 5.0 stars, with 93% saying they would recommend Dynatrace solutions. Reviews were received in the 18-month period ending October 31, 2025. Dynatrace [reviews](#) in the report include the following:

- “[Best-in-Class observability platform for modern architectures](#).” ~Senior Product Manager
- “[Shortest time to AI-based insights](#)... Amazing time to value with granular details. Davis AI implemented at the heart makes [it] much easier to identify issues.” ~APM Professional
- “[Provides deep monitoring for application and infrastructure and integrates with CI/CD](#).” ~VP, Engineering
- “[On top of all the technical capabilities, the customer support from Dynatrace is above all expectations](#).” ~Director of Procurement
- “[Dynatrace is an exceptional platform...](#) Excellent link logs, metrics and traces empower us to effectively identify the root cause of issues, reducing mean time to resolution and maintaining ideal application performance.” ~Network and Security Engineer

“We’re honored that Dynatrace has been recognized as a Customers' Choice in the 2025 Gartner Peer Insights Voice of the Customer for Observability Platforms,” said Steve Tack,

Chief Product Officer at Dynatrace. “As agentic AI transforms how enterprises operate; the complexity of digital environments continues to grow exponentially. Our customers require solutions that go beyond traditional observability and provide in-depth insights and confidence, enabling them to drive greater resilience and innovation. In our opinion, this recognition reflects our ongoing commitment to meeting that need.”

In 2025, Gartner also named Dynatrace a Leader in the Magic Quadrant™ for Observability Platforms for the 15th consecutive time, with the highest position for Ability to Execute.

### **Gartner Disclaimers**

Gartner, Voice of the Customer for Observability Platforms, Peer Community Contributors, 24 December 2025.

Gartner, Magic Quadrant for Observability Platforms, Gregg Siegfried, Matt Crossley, Padraig Byrne, Andre Bridges, Martin Caren, 7 July 2025

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### **About Dynatrace**

Dynatrace is advancing observability for today’s digital businesses, helping to transform the complexity of modern digital ecosystems into powerful business assets. By leveraging AI-powered insights, Dynatrace enables organizations to analyze, automate, and innovate faster to drive their business forward. To learn more about how Dynatrace can help your business, visit [www.dynatrace.com](https://www.dynatrace.com), visit our [blog](#) and follow us on [LinkedIn](#) and X [@dynatrace](#).

Curious to see how you can simplify your cloud and maximize the impact of your digital teams? Let us show you. [Sign up for a 15-day Dynatrace trial](#).

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### **Cautionary Language Concerning Forward-Looking Statements**

This press release includes certain “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding Dynatrace’s capabilities and the expected benefits to organizations from using Dynatrace. These forward-looking statements include all statements that are not historical facts and statements identified by words such as “will,” “expects,” “anticipates,” “intends,” “plans,” “believes,” “seeks,” “estimates,” and words of similar meaning. These forward-looking

statements reflect our current views about our plans, intentions, expectations, strategies, and prospects, which are based on the information currently available to us and on assumptions we have made. Although we believe that our plans, intentions, expectations, strategies, and prospects as reflected in or suggested by those forward-looking statements are reasonable, we can give no assurance that the plans, intentions, expectations, or strategies will be attained or achieved. Actual results may differ materially from those described in the forward-looking statements and will be affected by a variety of risks and factors that are beyond our control, including the risks set forth under the caption "Risk Factors" in our Annual Report on Form 10-K, subsequent Quarterly Reports on Form 10-Q, and our other SEC filings. We assume no obligation to update any forward-looking statements contained in this document as a result of new information, future events, or otherwise.

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