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## Gate City Bank Focuses on Experience, Efficiency with Selection of DNA and Integrated Solutions from Fiserv

- Advanced design and open architecture of DNA platform will enable bank to deliver services in step with the speed of customers' lives and enhance efficiencies
- The bank, the top mortgage lender in North Dakota, will leverage DNA as a single system for mortgage, business and consumer loan servicing
- Electronic content management and teller capture solutions will help the bank move toward a paperless environment

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Gate City Bank, a \$1.9 billion asset financial institution based in Fargo, North Dakota, has expanded its relationship with Fiserv by selecting the [DNA](#)® core account processing platform and additional integrated solutions from Fiserv.

Gate City Bank is the top mortgage lender in North Dakota and has been a Fiserv client since 2001. The bank chose DNA because it was seeking a flexible, open-architecture technology foundation that would facilitate the delivery of a superior customer experience, streamline operations, and enable easier integration of third-party solutions. The bank plans to consolidate its mortgage, business and consumer loan servicing on the DNA platform. It is also adding integrated solutions to support electronic document management from the teller to the back office, helping the bank move toward a paperless environment and enhancing the customer experience.

"DNA will allow Gate City Bank to remain nimble and rapidly respond to customer needs and industry changes, while enabling efficiencies that will help us grow," said Steve Swiontek, Chairman, President and CEO, Gate City Bank. "The open architecture and flexibility of DNA frees us from the limitations of hard-coded processes, and enhances our ability to retain our leadership role as a community bank."

Along with DNA, Gate City Bank selected multiple integrated solutions from Fiserv, including Nautilus® enterprise content management, tMagic™ teller capture, CardVision<sup>SM</sup> credit card management, and a suite of CRM and business intelligence solutions. The bank also will leverage Professional Services for DNA, Sentry Performance Solutions<sup>SM</sup> for managed network services, and [DNAapps](#)™ from the [DNAappstore](#)™.

"By expanding its relationship with Fiserv, Gate City Bank will benefit from innovative technologies that facilitate outstanding customer experiences in step with the way people

live and work today,” said Teri Carstensen, president, Bank Solutions, Fiserv. “Gate City Bank is positioning itself to thrive in an increasingly complex financial services environment, and we look forward to continuing our partnership.”

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise. DNA is the first open, core banking platform built for collaboration and has been [recognized by industry-leading analysts](#) for its technology, user experience and breadth of functionality.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [TheSpeedofLife.com](http://TheSpeedofLife.com).

#### **Additional Resources:**

- DNA - [www.fiserv.com/dna-bank](http://www.fiserv.com/dna-bank)
- DNAappstore - [www.dnaappstore.com](http://www.dnaappstore.com)

#### **About Gate City Bank**

A \$1.9 billion mutual community bank, Gate City Bank has been providing banking services to its customers since 1923. Gate City Bank has 35 convenient banking offices across North Dakota and western Minnesota and employs 550 people. In addition to being the #1 mortgage lender in North Dakota with locally approved, financed, and serviced home loans, Gate City Bank was named one of the “50 Best Places to Work” in 2014 and 2015 by *Prairie Business*. Additional information is available at [www.gatecitybank.com](http://www.gatecitybank.com).

#### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE® magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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