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Northwest Community Credit Union Selects Portico and Integrated Digital Solutions from Fiserv to Enhance Member Service Offerings

- Suburban Chicago community credit union extends partnership with Fiserv and upgrades account processing solution to attract new members
- Fiserv solution suite will be implemented through an outsourced deployment with advanced disaster recovery protection
- Enhanced technology enables credit union to join national Shared Branching network

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Northwest Community Credit Union, based in Morton Grove, Illinois, has selected the Portico® account processing solution and an integrated suite of digital solutions. The solution suite will be implemented through an outsourced ASP model, which provides advanced disaster recovery protection for mission-critical credit union data.

Founded in 1939, Northwest Community Credit Union has approximately \$61 million in assets and 2,400 members. The 76-year-old credit union has extended its partnership with Fiserv to drive growth through digitally enhanced member services which appeal to key demographics, including millennials. In addition, as part of the Portico implementation, Northwest Community Credit Union will be eligible to join the Shared Branching network, providing its members with access to over 5,000 nationwide branches.

"Our credit union is focused on operating with the utmost efficiency, while leading the way with innovative member services that can be delivered through digital transactions and smartphone devices," said Jose Garcia, president and CEO, Northwest Community Credit Union. "We partnered with Fiserv because they have the right expertise and technology to help us move our credit union forward. As we continue growing, we remain fully committed to providing cutting edge services that enhance the daily lives of our members."

"As the leading technology partner to credit unions, we consistently empower our clients to deliver superior financial services which enrich members' lives," said Mark Sievwright, division president, Credit Union Solutions, Fiserv. "Our partnership with Northwest Community Credit Union reinforces an organizational growth strategy driven by digital and mobile member services. The credit union and its members also gain a substantial benefit from the increased security and reduced risk of an outsourced solution."

In addition to Portico, Northwest Community Credit Union selected Cross Sell and Tracking, Loancierge[®], Contact Manager, Relationship Pricing, Email Receipts, Executive Dashboard, ACH, eFiciencySM, Reporting Analytics, Web Signatures and Identity Verification.

Fiserv is the U.S. market leader in account processing services for financial institutions. More than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise, including more than 2,000 credit union core processing clients. Javelin Strategy & Research named Fiserv a top ranked mobile banking provider for three consecutive years and CheckFree[®] RXP[®] is the industry's leading electronic billing and payments solution used by more than 4,000 institutions.

Additional Resources:

- Portico from Fiserv – <http://fisv.co/1AYTixY>

About Northwest Community Credit Union

Northwest Community Credit Union was organized in 1939 by church parishioners from the northwest side of Chicago. It has since grown into a trusted cooperative with a full breadth of financial services, and was named the May 2014 “Business of the Month” by the Niles Chamber of Commerce and Industry. For more information, visit www.nwccu.com.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leader in financial services technology and one of FORTUNE[®] magazine's World's Most Admired Companies. Fiserv enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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Media Relations:

Julie Nixon
Senior Public Relations Manager
Fiserv, Inc.
678-375-3744
julie.nixon@fiserv.com
or

Additional Contact:

Ann Cave
Director, Public Relations
Fiserv, Inc.
678-375-4039
ann.cave@fiserv.com

Source: Fiserv, Inc.