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SAC Federal Credit Union Selects Acumen from Fiserv

- Nebraska's largest credit union chooses Fiserv to improve operational efficiency and enhance member services
- Acumen will serve as a foundation for the credit union's information infrastructure
- Credit union will also use Fiserv solutions for document imaging, financial accounting, anti-money laundering, wire services and ATM processing

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that SAC Federal Credit Union, a \$570 million institution headquartered in Bellevue, Neb., has chosen to implement the Acumen® account processing solution. SAC FCU will also implement additional Fiserv solutions, including Nautilus® for document imaging, Prologue™ Financial Accounting Services, AML Manager for anti-money laundering detection and reporting, WireXchange® and solutions for ATM processing from Fiserv.

SAC FCU is the largest credit union in Nebraska. Over the past several years, the credit union has grown rapidly and is now serving more than 70,000 members through a variety of channels, including 20 locations in eight counties. The credit union selected Acumen to provide the technology foundation for the credit union's information infrastructure in order to improve efficiency, facilitate the delivery of new services and provide a superior experience to its members.

"As we plan for the future of SAC Federal Credit Union, we feel confident that Fiserv offers the best technology to help us meet our goals. Our desire is to provide the best user experience by making the latest financial services available to our members," said Gail L. DeBoer, president and chief executive officer, SAC FCU. "We have created a recognizable brand that defines 'Better Banking' to our members by identifying that brand with financial strength, security, integrity and exceptional service. Our partnership with Fiserv provides us the technology needed to deliver on our brand promise."

Automated workflows, built-in eCRM functionality and web services through Acumen give SAC FCU associates access to a complete 360-degree view of the credit union's members. Acumen's eJournal functionality also generates workflows to direct this information to appropriate staff throughout the organization, while the integration of Nautilus will provide an advanced imaging solution that combines workflow and email. With this information readily available, staff can offer members services tailored to their individual needs. In addition, manual and duplicate entry of information and the passing of paper is no longer necessary, freeing staff to service members.

“Acumen from Fiserv will improve our overall efficiency through its open architecture, which will enable us to quickly integrate new products and aid SAC FCU’s growth by providing the necessary tools to deliver superior service to our members,” said Roger Kipe, vice president, information technology, SAC FCU. “As we continue to grow, our focus is to differentiate our organization by defining what it means to achieve ‘Better Banking’ and providing solid financial growth and increased market share. Our selection of Acumen and other Fiserv solutions is representative of our commitment to excellence.”

“Acumen was created to meet the needs of large, growth-minded credit unions like SAC FCU. The open architecture allows for greater ease of use and integration, and it is flexible to grow with the credit union,” said Naseer Nasim, account processing president, Credit Union Solutions, Fiserv.

Acumen is the newest choice in account processing for credit unions from Fiserv. Designed to meet the needs of the largest, most progressive credit unions, Acumen features an open architecture, advanced functionality and superior ease of use, plus the ability to cost-effectively scale as credit unions grow. Acumen is available via service bureau, in-house delivery or resource management.

Fiserv is the U.S. market leader in account processing services for financial institutions. One in three U.S. financial institutions relies on Fiserv for account processing solutions and expertise.

Additional Resources:

- Acumen information – <http://www.creditunions.fiserv.com/acumen>
- Credit Union Solutions from Fiserv – <http://www.creditunions.fiserv.com/>
- Credit Union Solutions from Fiserv on Twitter – http://twitter.com/fiserv_cu

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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