

Fiserv Provides Remote Deposit Capture Solutions to More than 160,000 Users

- -- More than 3300 financial institutions use Fiserv remote deposit capture solutions
- -- Users of Fiserv remote deposit capture solutions processed nearly four billion items in 2010
- -- Fiserv is the only provider to have branch, merchant, teller, ATM, consumer and mobile deposit capture all on a common web platform

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fiserv</u>, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that more than 3,300 financial institutions are now using Fiserv solutions that enable Remote Deposit Capture (RDC), bringing the total number of end-users to more than 160,000. In 2010, those users processed nearly four billion items.

Source Capture Solutions^(R) is a unique set of products from Fiserv designed to enhance the reliability, versatility and scalability of image capture and check processing with a common web based platform. This solution set includes branch, merchant, teller, ATM and the increasingly popular consumer and mobile capture all on a common web platform that enable remote deposit capture.

The Golden 1 Credit Union implemented the ASP version of Consumer Source CaptureTM from Fiserv in August 2009. It now has approximately 2500 active users making deposits from their homes using PC, a scanner and an Internet connection. Those users make between 2,000 and 3,500 online deposits per month.

Lake City, Fla.-based <u>First Federal Bank of Florida</u>, with \$952 million in assets, just implemented Consumer Source Capture as well. First Federal Bank of Florida is going after the small office/home office (SOHO) niche - trying to capture small businesses that don't have the need for a more sophisticated Merchant Capture solution. First Federal Bank of Florida is also hoping to use its Consumer Source Capture Solution to retain customers.

"We have a branch in a local high school and we're hoping that by offering innovative technologies like Consumer Capture, we can create a solid relationship with the students and create customers for life," said Mike Housch, Chief Technology Officer of First Federal Bank of Florida.

"In 2010 and early 2011 we saw increased demand from financial institutions for our consumer and mobile deposit capture solutions, in all likelihood because their consumers are asking for them," said Gary Brand, director of Source Capture Solutions, Fiserv. "However, our merchant and branch capture solutions are still very much in demand and our

financial institution customers continue to look to them to help reduce costs and increase deposits."

Additional Resources:

- -- Source Capture Solutions from Fiserv http://sco.fiserv.com/
- -- The Golden 1 Credit Union https://www.golden1.com/home/default
- -- First Federal Bank of Florida https://www.ffsb.com/home.aspx

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com.

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Source: Fiserv, Inc.