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## Nine Credit Unions Select Fiserv for Account Processing

- CUSA, Portico and OnCU account processing solutions from Fiserv selected by credit unions across the U.S. based on their unique requirements
- Value-added Fiserv products to integrate with account processing suites include ZashPay, Mobile Money, CheckFree RXP, Wisdom, Virtual Branch, ConvergeIT:IVR, Loancierge, eFiciency
- New clients cite the ability to streamline operations through a single technology partner as key to decision

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), the leading global provider of financial services technology solutions and the largest provider of business-driven technology [solutions for credit unions](#), announced today that nine credit unions have selected account processing platforms from Fiserv along with a wide range of value-added capabilities for online and mobile banking, person-to-person payments, electronic statements and loan origination.

"Credit unions are seeking new ways to create back-office efficiencies and improve the member experience," said Scott Butler, president, Credit Union Solutions at Fiserv. "Fiserv is a stable, single source partner for a complete solution that lets them maximize their IT spending, deliver compelling new services and focus on the needs of their members."

The most recent credit unions to choose solutions from Fiserv include:

[Connects Federal Credit Union](#) in Richmond, Va., invested in the Portico<sup>(R)</sup> account processing platform from Fiserv to streamline operations and eliminate multiple third-party vendors. The credit union also selected AccountCreate<sup>SM</sup> for online account opening; CheckFree<sup>(R)</sup> RXP<sup>(R)</sup> for online bill payment; Loancierge(TM) for loan origination; Mobile Money(TM) for mobile banking; Wisdom<sup>TM</sup> for asset liability management and 5300 Call Report preparation; and ZashPay<sup>(R)</sup> for electronic person-to-person payments.

[Clinchfield Federal Credit Union](#) in Erwin, Tenn., chose the Portico platform from Fiserv. The credit union cited Fiserv for its advanced technology, overall reputation and strength in the credit union community. Clinchfield also selected Loancierge for loan origination, Virtual Branch<sup>(R)</sup> and Wisdom to support their strategies to increase product and service offerings to their members.

[Healthcare Plus Federal Credit Union](#) in Aberdeen, S.D., selected the OnCU<sup>(R)</sup> account processing platform from Fiserv, citing the need to streamline operations and address

compliance issues. The institution will improve service to its members by moving to the service bureau application, adding Virtual Branch and CheckFree RXP as well.

[Miami Federal Credit Union](#) in Miami, Fla., chose the Portico platform from Fiserv to improve operations and service for their members. The credit union also selected Loancierge, eFiciency<sup>SM</sup> for document imaging, Virtual Branch, statement processing and Wisdom. The breadth of the Fiserv product played a key role in their decision.

[The Greater Norwalk Area Credit Union, Inc.](#), in Norwalk, Conn., will install the CUSA<sup>TM</sup> account processing platform from Fiserv in the service bureau application, as well as ConvergeIT<sup>(R)</sup>: IVR, Virtual Branch and Wisdom. The credit union chose Fiserv because of its previous experience with the company and to reduce the number of third-party vendors it needed to serve its members.

[Avanti Federal Credit Union](#) in Watertown, S.D., chose the OnCU platform and Virtual Branch to serve its members. Strong local references, a dedicated client service model, and the range of products and services available from Fiserv contributed to the credit union's decision.

[Local 170 Teamsters Federal Credit Union](#) in Worcester, Mass., selected the CUSA account processing solution with the service bureau delivery. Local 170 selected CUSA because of the platform's ease-of-use and strong local references for Fiserv.

[First Choice Credit Union](#) in Lawrence, Mass., selected the OnCU platform, citing references given by existing clients and the stability of Fiserv as reasons for the choice. The credit union also selected statement printing and Virtual Branch to help streamline their operations and expand services to their members.

[USDA Credit Union](#) in Des Moines, Iowa, will also implement OnCU as well as Virtual Branch. The credit union selected the OnCU platform because officials recognized the solution's inherent ease-of-use and ability to save the credit union both time and money.

#### Additional Resources

- Fiserv Credit Union Solutions website - <http://www.creditunions.fiserv.com>
- Fiserv Credit Unions on Twitter - [http://twitter.com/fiserv\\_cu](http://twitter.com/fiserv_cu)

#### About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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Source: Fiserv, Inc.