

# Cox Communications and Phunware Collaborate to Deliver a Premier Mobile Smart Hospital Solution

AUSTIN, Texas, Aug. 17, 2021 (GLOBE NEWSWIRE) -- [Phunware, Inc. \(NASDAQ: PHUN\)](#) (the “Company”), a fully-integrated [enterprise cloud platform](#) for mobile that provides products, solutions, data and services for brands worldwide, announced today that it is collaborating with [Cox Communications, Inc.](#) (“Cox”) to bring Phunware’s [Digital Front Door](#) to [Cox Business](#) healthcare customers.

Cox Communications’ business division, Cox Business, an industry leader in broadband, internet of things and managed cloud services, is active in delivering connected health solutions that enhance the relationship between patients and caregivers. The collaboration with Phunware expands these capabilities.

“As the healthcare industry pursues a path of digital transformation, Cox will continue to create and deliver solutions that make this journey easier,” said George Valentine, Executive Director New Growth and Development at Cox Communications. “By collaborating with Phunware and leveraging their proven mobile software, we will be able to better support excellent patient experiences and outcomes, drive cost savings and more efficiently coordinate facility resources.”

Phunware’s Digital Front Door not only provides seamless access to [key features and capabilities](#) of the Company’s [Multiscreen-as-a-Service \(MaaS\)](#) enterprise cloud platform, but also enables seamless integrations with third-party vendors. This holistic, mobile-first approach eliminates the pain of having to manage dozens of point solutions, while simultaneously offering staff, patients and visitors a more cohesive and integrated healthcare experience. Capabilities include, but are not limited to:

- Mobile engagement for contextual notifications, including appointment reminders
- Real-time “blue dot” indoor positioning, including mapping, navigation and wayfinding
- Multi-site support for disparate locations
- [Beacon Maintenance](#) to ensure optimal performance of [Location Based Services \(LBS\)](#)
- [Epic MyChart](#) integration with Face ID biometric login medical record access
- Prescription management
- E-Visit functionality
- Mobile bill pay
- Staff and vendor directory
- Analytics

Patients and hospital visitors can benefit from Phunware’s wayfinding solution, which delivers real-time, turn-by-turn navigation to help ease stress and enhance the patient experience. This solution will help eliminate unnecessary staff interruptions to answer direction-related questions.

[Click here](#) to learn more about how Phunware facilitates digital transformation in healthcare by enabling a patient-centric [Digital Front Door](#) on mobile.

“We are thrilled to collaborate with Cox because their leadership intimately understands the importance of data, connectivity and scalability in tech-enabling the entire continuum of care,” said Randall Crowder, COO of Phunware. “We live in a mobile-first world that is quickly becoming mobile-only, so it's imperative that healthcare organizations adopt comprehensive technologies like the Cox Prosight to meet the demands of the modern healthcare landscape.”

Phunware’s Digital Front Door solution is incorporated into Cox’s Prosight smart hospital solution that launched at HIMSS21 on August 9, 2021.

Powered by Cox’s Internet of Things (IoT) platform, Cox Prosight includes software, hardware and services with integrated features that gives hospital administrators and staff access to:

- Asset management capabilities that track equipment in real-time, provide visibility into utilization and inventory levels, and notify staff about maintenance and cleaning needs –from any desktop or mobile device.
- Automated environmental monitoring that checks temperatures hospital-wide for sensitive items and spaces – such as pharmaceuticals, freezers, or operating rooms – and delivers instant notifications of temperature changes and streamlines compliance processes.
- Duress badges and alerts that allow employees to request and receive help quickly when emergencies occur.

### **Safe Harbor Clause and Forward-Looking Statements**

This press release includes forward-looking statements. All statements other than statements of historical facts contained in this press release, including statements regarding our future results of operations and financial position, business strategy and plans, and our objectives for future operations, are forward-looking statements. The words “anticipate,” “believe,” “continue,” “could,” “estimate,” “expect,” “expose,” “intend,” “may,” “might,” “opportunity,” “plan,” “possible,” “potential,” “predict,” “project,” “should,” “will,” “would” and similar expressions that convey uncertainty of future events or outcomes are intended to identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking.

The forward-looking statements contained in this press release are based on our current expectations and beliefs concerning future developments and their potential effects on us. Future developments affecting us may not be those that we have anticipated. These forward-looking statements involve a number of risks, uncertainties (some of which are beyond our control) and other assumptions that may cause actual results or performance to be materially different from those expressed or implied by these forward-looking statements. These risks and uncertainties include, but are not limited to, those factors described under the heading “Risk Factors” in our filings with the Securities and Exchange Commission (SEC), including our reports on Forms 10-K, 10-Q, 8-K and other filings that we make with

the SEC from time to time. Should one or more of these risks or uncertainties materialize, or should any of our assumptions prove incorrect, actual results may vary in material respects from those projected in these forward-looking statements. We undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws. These risks and others described under “Risk Factors” in our SEC filings may not be exhaustive.

By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. We caution you that forward-looking statements are not guarantees of future performance and that our actual results of operations, financial condition and liquidity, and developments in the industry in which we operate may differ materially from those made in or suggested by the forward-looking statements contained in this press release. In addition, even if our results or operations, financial condition and liquidity, and developments in the industry in which we operate are consistent with the forward-looking statements contained in this press release, those results or developments may not be indicative of results or developments in subsequent periods.

### **About Cox Business**

The commercial division of Cox Communications, Cox Business provides voice, data and video services for more than 355,000 small and regional businesses nationwide, including health care providers; K–12 and higher education; financial institutions; and federal, state, and local government organizations. The organization’s business line, Trapollo, delivers remote patient monitoring solutions to patients nationally. Cox Business also serves most of the top-tier wireless and wireline telecommunications carriers in the U.S. through its wholesale division. For more information, please visit <https://coxbusiness.com>.

### **About Cox Communications**

Cox Communications is committed to creating meaningful moments of human connection through technology. The largest private broadband company in America, we proudly serve six and a half million homes and businesses across 18 states. We're dedicated to empowering others to build a better future and celebrate diverse products, people, suppliers, communities and the characteristics that make each one unique. Cox Communications is the largest division of Cox Enterprises, a family-owned business founded in 1898 by Governor James M. Cox. For more information, please visit <https://cox.com>.

### **About Phunware**

Everything You Need to Succeed on Mobile — Transforming Digital Human Experience

[Phunware, Inc. \(NASDAQ: PHUN\)](#), is the pioneer of [Multiscreen-as-a-Service \(MaaS\)](#), an [award-winning](#), fully integrated enterprise cloud platform for mobile that provides companies the products, [solutions](#), [data](#) and [services](#) necessary to engage, manage and [monetize](#) their mobile application portfolios and audiences globally at scale. Phunware’s [Software Development Kits \(SDKs\)](#) include [location-based services](#), [mobile engagement](#), [content management](#), messaging, [advertising](#), loyalty ([PhunCoin](#) & [PhunToken](#)) and [analytics](#), as well as a mobile application framework of pre-integrated iOS and Android software modules

for building in-house or channel-based mobile application and vertical solutions. Phunware helps the world's most respected brands create category-defining mobile experiences, with approximately [one billion active devices touching its platform each month](#) when operating at scale. For more information about how Phunware is transforming the way consumers and brands interact with mobile in the virtual and physical worlds, please visit <https://phunware.com>, <https://phunwallet.com>, <https://phuncoin.com>, <https://phuntoken.com>, and follow @phunware, @phuncoin and @phuntoken on all social media platforms.

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