## THIRD QUARTER 2023 RESULTS AND KEY METRICS

| $2.3 \%$ | $12.4 \%$ | $\$ 254 \mathrm{M}$ |
| :---: | :---: | :---: |
| Return on |  |  |
| Assets | CET1 | Capital <br> Returned |
|  | $\$ 97.9 \mathrm{~B}$ |  |
|  | Loan Receivables |  |

Net Earnings of $\$ 628$ Million or $\$ 1.48$ per Diluted Share


Record Third Quarter Purchase Volume, and Continued Strong Receivables Growth


Returned \$254 Million of Capital to Shareholders, including \$150 Million of Share Repurchases

STAMFORD, Conn. - Synchrony Financial (NYSE: SYF) today announced third quarter 2023 net earnings of $\$ 628$ million, or $\$ 1.48$ per diluted share, compared to $\$ 703$ million, or \$1.47 per diluted share in the third quarter 2022.

## KEY OPERATING \& FINANCIAL METRICS*

## PERFORMANCE REFLECTS DIFFERENTIATED BUSINESS MODEL AND CONTINUED CONSUMER RESILIENCE

- Purchase volume increased $5 \%$ to $\$ 47.0$ billion
- Loan receivables increased $14 \%$ to $\$ 97.9$ billion
- Average active accounts increased $6 \%$ to 70.3 million
- New accounts decreased $2 \%$ to 5.7 million
- Net interest margin decreased 16 basis points to $15.36 \%$
- Efficiency ratio decreased 330 basis points to $33.2 \%$
- Return on assets decreased 50 basis points to $2.3 \%$
- Return on equity decreased 3 percentage points to $18.1 \%$; return on tangible common equity** decreased 3.7 percentage points to $22.9 \%$


## CEO COMMENTARY

"Synchrony’s financial performance highlights the strength of our differentiated model and the continued resilience of our customers, who continue to gradually revert to historic spend and payment norms," said Brian Doubles, Synchrony's President and Chief Executive Officer.
"Our diversified product suite and advanced digital capabilities enabled Synchrony to continue to deliver consistently strong outcomes in an ever-evolving environment. We are increasingly at the center of customers' every day financing needs, and positioned as the partner of choice for retailers, merchants and providers alike, as they seek enhanced value, greater utility and best-in-class omnichannel experiences.
"Synchrony remains intently focused on optimizing the outcomes for our many stakeholders. As we continue to prioritize sustainable growth at appropriate risk-adjusted returns through changing market conditions and selectively invest to meet the increasingly digital demands of our customers in a safe and secure manner, we are confident in our ability to continue to deliver on our financial commitments and drive long-term value."

# BUSINESS AND FINANCIAL RESULTS FOR THE THIRD QUARTER OF 2023* 

"Synchrony’s third quarter results reflected the strength of our financial model, demonstrated through our consistent growth and strong risk-adjusted returns," said Brian Wenzel, Synchrony's Executive Vice President and Chief Financial Officer.
"Our diverse product suite and compelling value propositions continued to deeply resonate with customers, driving broadbased purchase volume and receivables growth.
"Synchrony’s advanced underwriting capabilities and digital-first servicing strategy continued to support the gradual normalization of our credit performance and drive improvement in our operating efficiency. In addition, our Retailer Share Arrangements continued to functionally align our partners' interests as higher net interest income was partially offset by the impact of credit normalization.
"As Synchrony continues to leverage our core strengths our advanced data analytics, our disciplined approach to underwriting and credit management, and our stable funding model - we are confident in our ability to execute on our key strategic priorities and drive market leading returns over the longterm."

## BUSINESS HIGHLIGHTS

## CONTINUED TO EXPAND PORTFOLIO, ENHANCE PRODUCTS AND EXTEND REACH

- Added or renewed more than 9 programs, including Belk, Installation Made Easy, York and Park West Gallery
- Expanded digital wallet provisioning to include PayPal and Venmo
- Broadened access to pet care financing through partnerships with Virginia Tech, the University of Missouri and Oregon State University, making CareCredit available at more than $95 \%$ of veterinary university hospitals nationwide


## FINANCIAL HIGHLIGHTS

## EARNINGS DRIVEN BY CORE BUSINESS DRIVERS

- Interest and fees on loans increased $21 \%$ to $\$ 5.2$ billion, driven primarily by growth in average loan receivables, higher benchmark rates and lower payment rate.
- Net interest income increased $\$ 434$ million, or $11 \%$, to $\$ 4.4$ billion, driven by higher interest and fees on loans, partially offset by an increase in interest expense from higher benchmark rates and higher funding liabilities.
- Retailer share arrangements decreased $\$ 78$ million, or $7 \%$, to $\$ 979$ million, reflecting higher net charge-offs partially offset by higher Net Interest Income.
- Provision for credit losses increased $\$ 559$ million to $\$ 1.5$ billion, driven by higher net charge-offs and a higher reserve build.
- Other expense increased $\$ 90$ million, or $8 \%$, to $\$ 1.2$ billion, driven primarily by growth related items, as well as technology investments and operational losses, partially offset by additional marketing and growth reinvestment of Gain on Sale proceeds in the prior year.
- Net earnings decreased to $\$ 628$ million, compared to $\$ 703$ million.


## CREDIT QUALITY

## CREDIT CONTINUES TO NORMALIZE IN LINE WITH EXPECTATIONS

- Loans 30+ days past due as a percentage of total period-end loan receivables were $4.40 \%$ compared to $3.28 \%$ in the prior year, an increase of 112 basis points.
- Net charge-offs as a percentage of total average loan receivables were $4.60 \%$ compared to $3.00 \%$ in the prior year, an increase of 160 basis points, and continued to normalize within our expectations toward our underwriting target of 5.5-6.0\%
- The allowance for credit losses as a percentage of total period-end loan receivables was $10.40 \%$, compared to $10.34 \%$ in the second quarter 2023.


## SALES PLATFORM HIGHLIGHTS

## DIVERSITY ACROSS OUR PLATFORMS CONTINUES TO PROVIDE RESILIENCE

- Home \& Auto purchase volume remained flat, as growth in commercial, Home Specialty and Auto Network was generally offset by lower retail traffic in Furniture and Electronics and the impact of lower gas and lumber prices. Period-end loan receivables increased $9 \%$, reflecting lower payment rates. Interest and fees on loans were up 13\%, primarily driven by loan receivables growth, higher benchmark rates and lower payment rate. Average active accounts increased $5 \%$.
- Digital purchase volume increased 7\%, reflecting growth in average active accounts. Period-end loan receivables increased $16 \%$, driven by lower payment rates and continued purchase volume growth. Interest and fees on loans increased $28 \%$, reflecting the impacts of loan receivables growth, lower payment rate, higher benchmark rates and maturation of newer programs. Average active accounts increased $7 \%$.
- Diversified \& Value purchase volume increased 7\%, driven by higher out-of-partner spend and strong retailer performance. Period-end loan receivables increased $14 \%$, reflecting purchase volume growth and lower payment rates. Interest and fees on loans increased $25 \%$, driven by the impacts of loan receivables growth, lower payment rate and higher benchmark rates. Average active accounts increased $5 \%$.
- Health \& Wellness purchase volume increased 14\%, reflecting broad-based growth in active accounts led by Dental, Pet and Cosmetic. Period-end loan receivables increased $21 \%$, driven by continued higher promotional purchase volume and lower payment rates. Interest and fees on loans increased $20 \%$, reflecting the impacts of growth in volume and loan receivables as well as lower payment rate. Average active accounts increased $13 \%$.
- Lifestyle purchase volume increased 8\%, reflecting stronger transaction values in Outdoor and Luxury. Period-end loan receivables increased $14 \%$, driven by purchase volume growth and lower payment rates. Interest and fees on loans increased $20 \%$, driven primarily by the impacts of loan receivables growth, lower payment rate and higher benchmark rates. Average active accounts increased $1 \%$.


## BALANCE SHEET, LIQUIDITY \& CAPITAL

## FUNDING, CAPITAL \& LIQUIDITY REMAIN ROBUST

- Loan receivables of $\$ 97.9$ billion increased $14 \%$; purchase volume increased $5 \%$ and average active accounts increased 6\%.
- Deposits increased $\$ 9.7$ billion, or $14 \%$, to $\$ 78.1$ billion and comprised $84 \%$ of funding.
- Total liquidity, consisting of liquid assets and undrawn credit facilities, was $\$ 20.5$ billion, or $18.2 \%$ of total assets.
- The company returned $\$ 254$ million in capital to shareholders, including $\$ 150$ million of share repurchases and $\$ 104$ million of common stock dividends.
- As of September 30, 2023, the Company had a total remaining share repurchase authorization of $\$ 850$ million.
- The estimated Common Equity Tier 1 ratio was $12.4 \%$ compared to $14.3 \%$, and the estimated Tier 1 Capital ratio was $13.2 \%$ compared to $15.2 \%$.
* All comparisons are for the third quarter of 2023 compared to the third quarter of 2022, unless otherwise noted.
** Tangible common equity is a non-GAAP financial measure. See non-GAAP reconciliation in the financial tables.


## CORRESPONDING FINANCIAL TABLES AND INFORMATION

No representation is made that the information in this news release is complete. Investors are encouraged to review the foregoing summary and discussion of Synchrony Financial's earnings and financial condition in conjunction with the detailed financial tables and information that follow and the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2022, as filed February 9, 2023, and the Company's forthcoming Quarterly Report on Form 10-Q for the quarter ended September 30, 2023. The detailed financial tables and other information are also available on the Investor Relations page of the Company's website at www.investors.synchronyfinancial.com. This information is also furnished in a Current Report on Form 8-K filed with the SEC today.

## CONFERENCE CALL AND WEBCAST

On Tuesday, October 24, 2023, at 8:00 a.m. Eastern Time, Brian Doubles, President and Chief Executive Officer, and Brian Wenzel Sr., Executive Vice President and Chief Financial Officer, will host a conference call to review the financial results and outlook for certain business drivers. The conference call can be accessed via an audio webcast through the Investor Relations page on the Synchrony Financial corporate website, www.investors.synchronyfinancial.com, under Events and Presentations. A replay will also be available on the website.

## ABOUT SYNCHRONY FINANCIAL

Synchrony (NYSE: SYF) is a premier consumer financial services company delivering one of the industry's most complete digitally-enabled product suites. Our experience, expertise and scale encompass a broad spectrum of industries including digital, health and wellness, retail, telecommunications, home, auto, outdoor, pet and more. We have an established and diverse group of national and regional retailers, local merchants, manufacturers, buying groups, industry associations and healthcare service providers, which we refer to as our "partners." We connect our partners and consumers through our dynamic financial ecosystem and provide them with a diverse set of financing solutions and innovative digital capabilities to address their specific needs and deliver seamless, omnichannel experiences. We offer the right financing products to the right customers in their channel of choice.

For more information, visit www.synchrony.com and Twitter: @Synchrony.

## synchrony

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## CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

This news release contains certain forward-looking statements as defined in Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which are subject to the "safe harbor" created by those sections. Forward-looking statements may be identified by words such as "expects," "intends," "anticipates," "plans," "believes," "seeks," "targets," "outlook," "estimates," "will," "should," "may" or words of similar meaning, but these words are not the exclusive means of identifying forward-looking statements. Forward-looking statements are based on management's current expectations and assumptions, and are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. As a result, actual results could differ materially from those indicated in these forward-looking statements. Factors that could cause actual results to differ materially include global political, economic, business, competitive, market, regulatory and other factors and risks, such as: the impact of macroeconomic conditions and whether industry trends we have identified develop as anticipated, including the future impacts of the novel coronavirus disease ("COVID-19") outbreak and measures taken in response thereto for which future developments are highly uncertain and difficult to predict; retaining existing partners and attracting new partners, concentration of our revenue in a small number of partners, and promotion and support of our products by our partners; cyber-attacks or other security breaches; disruptions in the operations of our and our outsourced partners' computer systems and data centers; the financial performance of our partners; the sufficiency of our allowance for credit losses and the accuracy of the assumptions or estimates used in preparing our financial statements, including those related to the CECL accounting guidance; higher borrowing costs and adverse financial market conditions impacting our funding and liquidity, and any reduction in our credit ratings; our ability to grow our deposits in the future; damage to our reputation; our ability to securitize our loan receivables, occurrence of an early amortization of our securitization facilities, loss of the right to service or subservice our securitized loan receivables, and lower payment rates on our securitized loan receivables; changes in market interest rates and the impact of any margin compression; effectiveness of our risk management processes and procedures, reliance on models which may be inaccurate or misinterpreted, our ability to manage our credit risk; our ability to offset increases in our costs in retailer share arrangements; competition in the consumer finance industry; our concentration in the U.S. consumer credit market; our ability to successfully develop and commercialize new or enhanced products and services; our ability to realize the value of acquisitions and strategic investments; reductions in interchange fees; fraudulent activity; failure of third parties to provide various services that are important to our operations; international risks and compliance and regulatory risks and costs associated with international operations; alleged infringement of intellectual property rights of others and our ability to protect our intellectual property; litigation and regulatory actions; our ability to attract, retain and motivate key officers and employees; tax legislation initiatives or challenges to our tax positions and/or interpretations, and state sales tax rules and regulations; regulation, supervision, examination and enforcement of our business by governmental authorities, the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act and other legislative and regulatory developments and the impact of the Consumer Financial Protection Bureau's regulation of our business; impact of capital adequacy rules and liquidity requirements; restrictions that limit our ability to pay dividends and repurchase our common stock, and restrictions that limit the Bank's ability to pay dividends to us; regulations relating to privacy, information security and data protection; use of third-party vendors and ongoing third-party business relationships; and failure to comply with anti-money laundering and anti-terrorism financing laws.

## CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

For the reasons described above, we caution you against relying on any forward-looking statements, which should also be read in conjunction with the other cautionary statements that are included elsewhere in this news release and in our public filings, including under the heading "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2022, as filed on February 9, 2023. You should not consider any list of such factors to be an exhaustive statement of all the risks, uncertainties, or potentially inaccurate assumptions that could cause our current expectations or beliefs to change. Further, any forward-looking statement speaks only as of the date on which it is made, and we undertake no obligation to update or revise any forward-looking statement to reflect events or circumstances after the date on which the statement is made or to reflect the occurrence of unanticipated events, except as otherwise may be required by law.

## NON-GAAP MEASURES

The information provided herein includes measures we refer to as "tangible common equity," and certain "CECL fully phased-in" capital measures, which are not prepared in accordance with U.S. generally accepted accounting principles ("GAAP"). For a reconciliation of these non-GAAP measures to the most directly comparable GAAP measures, please see the detailed financial tables and information that follow. For a statement regarding the usefulness of these measures to investors, please see the Company's Current Report on Form 8-K filed with the SEC today.

## SYNCHRONY FINANCIAL

FINANCIAL SUMMAR
(unaudited, in millions, except per share statistics)

## EARNINGS

## Net interest income

Retailer share arrangements
Provision for credit losses
Net interest income, after retailer share arrangements and provision for credi
losses
Other income
Other expense
Earnings before provision for income taxes
Provision for income taxes
Net earnings
Net earnings available to common stockholders

| Quarter Ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine Months Ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 30, | $\begin{aligned} & \text { Jun 30, } \\ & 2023 \end{aligned}$ |  | $\begin{gathered} \text { Mar 31, } \\ 2023 \end{gathered}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2022 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sep 30, } \\ 2022 \\ \hline \end{gathered}$ |  | 3Q'23 vs. 3Q'22 |  |  | $\begin{gathered} \text { Sep 30, } \\ 2023, \end{gathered}$ |  | $\underset{2022}{\text { Sep } 30,}$ |  | YTD'23 vs. YTD'22 |  |  |
| \$ | 4,362 | \$ | 4,120 | \$ | 4,051 | \$ | 4,106 | \$ | 3,928 | \$ | 434 | 11.0 \% | \$ | 12,533 | \$ | 11,519 | \$ | 1,014 | 8.8 \% |
|  | (979) |  | (887) |  | (917) |  | $(1,043)$ |  | $(1,057)$ |  | 78 | (7.4)\% |  | $(2,783)$ |  | $(3,288)$ |  | 505 | (15.4)\% |
|  | 1,488 |  | 1,383 |  | 1,290 |  | 1,201 |  | 929 |  | 559 | 60.2 \% |  | 4,161 |  | 2,174 |  | 1,987 | 91.4 \% |
|  | 1,895 |  | 1,850 |  | 1,844 |  | 1,862 |  | 1,942 |  | (47) | (2.4)\% |  | 5,589 |  | 6,057 |  | (468) | (7.7)\% |
|  | 92 |  | 61 |  | 65 |  | 30 |  | 44 |  | 48 | 109.1 \% |  | 218 |  | 350 |  | (132) | (37.7)\% |
|  | 1,154 |  | 1,169 |  | 1,119 |  | 1,151 |  | 1,064 |  | 90 | 8.5 \% |  | 3,442 |  | 3,186 |  | 256 | 8.0 \% |
|  | 833 |  | 742 |  | 790 |  | 741 |  | 922 |  | (89) | (9.7)\% |  | 2,365 |  | 3,221 |  | (856) | (26.6)\% |
|  | 205 |  | 173 |  | 189 |  | 164 |  | 219 |  | (14) | (6.4)\% |  | 567 |  | 782 |  | (215) | (27.5)\% |
| \$ | 628 | \$ | 569 | \$ | 601 | \$ | 577 | \$ | 703 | \$ | (75) | (10.7)\% | \$ | 1,798 | \$ | 2,439 | \$ | (641) | (26.3)\% |
| \$ | 618 | \$ | 559 | \$ | 590 | \$ | 567 | \$ | 692 | \$ | (74) | (10.7)\% | \$ | 1,767 | \$ | 2,407 | \$ | (640) | (26.6)\% |


| Basic EPS | \$ | 1.49 | \$ | 1.32 | \$ | 1.36 | \$ | 1.27 | \$ | 1.48 | \$ | 0.01 | 0.7 \% | \$ | 4.16 | \$ | 4.89 | \$ | (0.73) | (14.9)\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted EPS | \$ | 1.48 | \$ | 1.32 | \$ | 1.35 | \$ | 1.26 | \$ | 1.47 | \$ | 0.01 | 0.7 \% | \$ | 4.14 | \$ | 4.86 | \$ | (0.72) | (14.8)\% |
| Dividend declared per share | \$ | 0.25 | \$ | 0.23 | \$ | 0.23 | \$ | 0.23 | \$ | 0.23 | \$ | 0.02 | 8.7 \% | \$ | 0.71 | \$ | 0.67 | \$ | 0.04 | 6.0 \% |
| Common stock price | \$ | 30.57 | \$ | 33.92 | \$ | 29.08 | \$ | 32.86 | \$ | 28.19 | \$ | 2.38 | 8.4 \% | \$ | 30.57 | \$ | 28.19 | \$ | 2.38 | 8.4 \% |
| Book value per share | \$ | 31.50 | \$ | 30.25 | \$ | 29.08 | \$ | 27.70 | \$ | 26.76 | \$ | 4.74 | 17.7 \% | \$ | 31.50 | \$ | 26.76 | \$ | 4.74 | 17.7 \% |
| Tangible common equity per share ${ }^{(1)}$ | \$ | 26.00 | \$ | 24.67 | \$ | 23.48 | \$ | 22.24 | \$ | 22.10 | \$ | 3.90 | 17.6 \% | \$ | 26.00 | \$ | 22.10 | \$ | 3.90 | 17.6 \% |
| Beginning common shares outstanding |  | 418.1 |  | 428.4 |  | 438.2 |  | 458.9 |  | 487.8 |  | (69.7) | (14.3)\% |  | 438.2 |  | 526.8 |  | (88.6) | (16.8)\% |
| Issuance of common shares |  | - |  | - |  | - |  | - |  | - |  | - | NM |  | - |  | - |  | - | - \% |
| Stock-based compensation |  | 0.2 |  | 0.2 |  | 1.5 |  | 0.1 |  | 0.4 |  | (0.2) | (50.0)\% |  | 1.9 |  | 2.0 |  | (0.1) | (5.0)\% |
| Shares repurchased |  | (4.5) |  | (10.5) |  | (11.3) |  | (20.8) |  | (29.3) |  | 24.8 | (84.6)\% |  | (26.3) |  | (69.9) |  | 43.6 | (62.4)\% |
| Ending common shares outstanding |  | 413.8 |  | 418.1 |  | 428.4 |  | 438.2 |  | 458.9 |  | (45.1) | (9.8)\% |  | 413.8 |  | 458.9 |  | (45.1) | (9.8)\% |
| Weighted average common shares outstanding |  | 416.0 |  | 422.7 |  | 434.4 |  | 445.8 |  | 468.5 |  | (52.5) | (11.2)\% |  | 424.3 |  | 492.1 |  | (67.8) | (13.8)\% |
| Weighted average common shares outstanding (fully diluted) |  | 418.4 |  | 424.2 |  | 437.2 |  | 448.9 |  | 470.7 |  | (52.3) | (11.1)\% |  | 426.5 |  | 495.0 |  | (68.5) | (13.8)\% |

(1) Tangible Common Equity ("TCE") is a non-GAAP measure. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.

SYNCHRONY FINANCIAL

## SELECTED METRICS

(unaudited, $\$$ in millions)

## PERFORMANCE METRICS

Return on assets ${ }^{(1)}$
Return on equity ${ }^{(2)}$
Return on tangible common equity
Net interest margin ${ }^{(4)}$
Efficiency ratio ${ }^{(5)}$
Other expense as a \% of average loan receivables, including held for sale Effective income tax rate

## CREDIT QUALITY METRICS

Net charge-offs as a $\%$ of average loan receivables, including held for sal
$30+$ days past due as a $\%$ of period-end loan receivables ${ }^{(6)}$
$90+$ days past due as a $\%$ of period-end loan receivables ${ }^{(6)}$
Net charge-offs
Loan receivables delinquent over 30 days ${ }^{(6)}$
Loan receivables delinquent over 90 days ${ }^{(1)}$
Allowance for credit losses (period-end)
Allowance coverage ratio ${ }^{(7)}$

## BUSINESS METRIC

Purchase volume ${ }^{(8)(9)}$
Period-end loan receivable
Credit cards
Consumer installment loans
Commercial credit products
Other

| Quarter Ended |  |  |  |  |  |  |  |  |  | 3Q'23 vs. 3Q'22 |  |  | Nine Months Ended |  |  |  | YTD'23 vs. YTD'22 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sep 30, } \\ 2023, \end{gathered}$ | $\begin{aligned} & \hline \text { Jun 30, } \\ & 2023 \end{aligned}$ |  | $\begin{gathered} \hline \text { Mar 31, } \\ 2023 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec 31, } \\ \hline 2022 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sep 30, } \\ 2022 \end{gathered}$ |  |  |  |  | $\begin{array}{r} \text { Sep 30, } \\ 2023 \\ \hline \end{array}$ |  | $\begin{gathered} \text { Sep 30, } \\ \hline 2022 \\ \hline \end{gathered}$ |  |  |  |  |
|  | 2.3 \% |  | 2.1 \% |  | 2.3 \% |  | 2.2 \% |  | 2.8 \% |  |  | (0.5)\% |  | 2.2 \% |  | 3.4 \% |  |  | (1.2)\% |
|  | 18.1 \% |  | 17.0 \% |  | 18.2 \% |  | 17.5 \% |  | 21.1 \% |  |  | (3.0)\% |  | 17.8 \% |  | 24.2 \% |  |  | (6.4)\% |
|  | 22.9 \% |  | 21.7 \% |  | 23.2 \% |  | 22.1 \% |  | 26.6 \% |  |  | (3.7)\% |  | 22.6 \% |  | 30.6 \% |  |  | (8.0)\% |
|  | 15.36 \% |  | 14.94 \% |  | 15.22 \% |  | 15.58 \% |  | 15.52 \% |  |  | (0.16)\% |  | 15.17 \% |  | 15.64 \% |  |  | (0.47)\% |
|  | 33.2 \% |  | 35.5 \% |  | 35.0 \% |  | 37.2 \% |  | 36.5 \% |  |  | (3.3)\% |  | 34.5 \% |  | 37.1 \% |  |  | (2.6)\% |
|  | 4.76 \% |  | 5.07 \% |  | 5.00 \% |  | 5.16 \% |  | 5.02 \% |  |  | (0.26)\% |  | 4.94 \% |  | 5.11 \% |  |  | (0.17)\% |
|  | 24.6 \% |  | 23.3 \% |  | 23.9 \% |  | 22.1 \% |  | 23.8 \% |  |  | 0.8 \% |  | 24.0 \% |  | 24.3 \% |  |  | (0.3)\% |
|  | 4.60 \% |  | 4.75 \% |  | 4.49 \% |  | 3.48 \% |  | $3.00 \%$ |  |  | 1.60 \% |  | 4.62 \% |  | 2.82 \% |  |  | 1.80 \% |
|  | 4.40 \% |  | 3.84 \% |  | 3.81 \% |  | 3.65 \% |  | 3.28 \% |  |  | 1.12 \% |  | 4.40 \% |  | 3.28 \% |  |  | 1.12 \% |
|  | 2.06 \% |  | 1.77 \% |  | 1.87 \% |  | 1.69 \% |  | 1.43 \% |  |  | 0.63 \% |  | 2.06 \% |  | 1.43 \% |  |  | 0.63 \% |
| \$ | 1,116 | \$ | 1,096 | \$ | 1,006 | \$ | 776 | \$ | 635 | \$ | 481 | 75.7 \% | \$ | 3,218 | \$ | 1,760 | \$ | 1,458 | 82.8 \% |
| \$ | 4,304 | \$ | 3,641 | \$ | 3,474 | \$ | 3,377 | \$ | 2,818 | \$ | 1,486 | 52.7 \% | \$ | 4,304 | \$ | 2,818 | \$ | 1,486 | 52.7 \% |
| \$ | 2,020 | \$ | 1,677 | \$ | 1,705 | \$ | 1,562 | \$ | 1,232 | \$ | 788 | 64.0 \% | \$ | 2,020 | \$ | 1,232 | \$ | 788 | 64.0 \% |
| \$ | 10,176 | \$ | 9,804 | \$ | 9,517 | \$ | 9,527 | \$ | 9,102 | \$ | 1,074 | 11.8 \% | \$ | 10,176 | \$ | 9,102 | \$ | 1,074 | 11.8 \% |
|  | 10.40 \% |  | 10.34 \% |  | 10.44 \% |  | 10.30 \% |  | 10.58 \% |  |  | (0.18)\% |  | 10.40 \% |  | 10.58 \% |  |  | (0.18)\% |

Average loan receivables, including held for sal
Period-end active accounts (in thousands) ${ }^{(10)}$
Average active accounts (in thousands) ${ }^{(9)(10)}$

| \$ | 47,006 | \$ | 47,276 | \$ | 41,557 | \$ | 47,923 | \$ | 44,557 | \$ | 2,449 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 97,873 | \$ | 94,801 | \$ | 91,129 | \$ | 92,470 | \$ | 86,012 | \$ | 11,861 |
| \$ | 92,078 | \$ | 89,299 | \$ | 86,113 | \$ | 87,630 | \$ | 81,254 | \$ | 10,824 |
| \$ | 3,784 | \$ | 3,548 | \$ | 3,204 | \$ | 3,056 | \$ | 2,945 | \$ | 839 |
| \$ | 1,879 | \$ | 1,826 | \$ | 1,690 | \$ | 1,682 | \$ | 1,723 | \$ | 156 |
| \$ | 132 | \$ | 128 | \$ | 122 | \$ | 102 | \$ | 90 | \$ | 42 |
| \$ | 96,230 | \$ | 92,489 | \$ | 90,815 | \$ | 88,436 | \$ | 84,038 | \$ | 12,192 |
|  | 70,137 |  | 70,269 |  | 68,589 |  | 70,763 |  | 66,503 |  | 3,634 |
|  | 70,308 |  | 69,517 |  | 69,494 |  | 68,373 |  | 66,266 |  | 4,042 |


| 5.5 \% |  | 135,839 |  | 132,264 | \$ | 3,575 | 2.7 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 13.8 \% | \$ | 97,873 | \$ | 86,012 | \$ | 11,861 | 13.8 |
| 13.3 \% | \$ | 92,078 | \$ | 81,254 | \$ | 10,824 | 3.3 |
| 28.5 \% | \$ | 3,784 | \$ | 2,945 | \$ | 839 | 28.5 |
| 9.1 \% | \$ | 1,879 | \$ | 1,723 | \$ | 156 | 9.1 \% |
| 46.7 \% | \$ | 132 | \$ | 90 | \$ | 42 | 46.7 |
| 14.5 \% | \$ | 93,198 | \$ | 83,404 | \$ | 9,794 | 11.7 \% |
| 5.5 \% |  | 70,137 |  | 66,503 |  | 3,634 | 5.5 |
| 6.1 \% |  | 69,842 |  | 68,517 |  | 1,325 | 1.9 |
| 30.8 \% | \$ | 15,643 | \$ | 11,962 | \$ | 3,681 | 30.8 \% |
| 6.2 \% | \$ | 17,591 | \$ | 16,566 | \$ | 1,025 | 6.2 \% |
| (20.3)\% | \$ | 2,950 | \$ | 3,700 | \$ | (750) | (20.3) |
| 1.4 \% | \$ | 20,541 | \$ | 20,266 | \$ | 275 | $1.4 \%$ |
| (0.86)\% |  | 15.58 \% |  | 16.44 \% |  |  | (0.86) |
| (1.92)\% |  | 18.19 \% |  | 20.11 \% |  |  | (1.92)\% |

## Liquid assets <br> Cash and equivalen <br> Total liquid assets <br> Undrawn credit facilities <br> Undrawn credit facilities <br> Total liquid assets and undrawn credit facilities <br> Liquid assets $\%$ of total assets <br> Liquid assets including undrawn credit facilities $\%$ of total assets

LIQUIDITY
(1) Return on assets represents net earnings as a percentage of average total assets.
(2) Return on equity represents net earnings as a percentage of average total equity
(3) Return on tangible common equity represents net earnings available to隹
(4) Net interest margin represents net interest income divided by average interest-earning assets.
(5) Efficiency ratio represents (i) other expense, divided by (ii) net interest income, plus other income, less retailer share arrangements.
(6) Based on customer statement-end balances extrapolated to the respective period-end date
(7) Allowance coverage ratio represents allowance for credit losses divided by total period-end loan receivables
(8) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period.
(9) Includes activity and accounts associated with loan receivables held for sale
(10) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.

## SYNCHRONY FINANCIAL

## STATEMENTS OF EARNINGS

(unaudited, $\$$ in millions)

## Interest income:

Interest and fees on loans
Interest on cash and debt securities

> Total interest income

## Interest expense:

Interest on deposits
Interest on borrowings of consolidated securitization entities
Interest on senior unsecured notes
$\quad$ Total interest expense
$\quad$ Net interest income
Retailer share arrangements
Provision for credit losses
Net interest income, after retailer share arrangements
and provision for credit losses

## Other income

Interchange revenue
Debt cancellation fees
Loyalty programs
Other
Total other income

## Other expense:

Employee costs
Professional fees
Marketing and business development
Information processing
Other
Total other expense

## Earnings before provision for income taxes

Provision for income taxes

## Net earnings

Net earnings available to common stockholders

| Quarter Ended |  |  |  |  | 3Q'23 vs. 3Q'22 |  | Nine Months Ended |  | YTD'23 vs. YTD'22 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Sep 30, } \\ \mathbf{2 0 2 3} \end{gathered}$ | $\begin{gathered} \text { Jun 30, } \\ 2023 \end{gathered}$ | $\begin{gathered} \text { Mar 31, } \\ 2023 \end{gathered}$ | $\begin{gathered} \text { Dec 31, } \\ 2022 \end{gathered}$ | $\begin{gathered} \text { Sep 30, } \\ \mathbf{2 0 2 2} \end{gathered}$ |  |  | $\begin{gathered} \text { Sep 30, } \\ \mathbf{2 0 2 3} \end{gathered}$ | $\begin{gathered} \text { Sep 30, } \\ 2022 \end{gathered}$ |  |  |
| \$ 5,151 | \$ 4,812 | \$ 4,616 | \$ 4,576 | \$ 4,258 | \$ 893 | 21.0 \% | \$ 14,579 | \$ 12,305 | \$ 2,274 | 18.5 \% |
| 203 | 209 | 170 | 132 | 84 | 119 | 141.7 \% | 582 | 133 | 449 | NM |
| 5,354 | 5,021 | 4,786 | 4,708 | 4,342 | 1,012 | 23.3 \% | 15,161 | 12,438 | 2,723 | 21.9 \% |


| 800 | 717 | 557 | 441 | 280 | 520 | 185.7 \% | 2,074 | 567 | 1,507 | 265.8 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 86 | 78 | 77 | 69 | 54 | 32 | 59.3 \% | 241 | 127 | 114 | 89.8 \% |
| 106 | 106 | 101 | 92 | 80 | 26 | 32.5 \% | 313 | 225 | 88 | 39.1 \% |
| 992 | 901 | 735 | 602 | 414 | 578 | 139.6 \% | 2,628 | 919 | 1,709 | 186.0 \% |
| 4,362 | 4,120 | 4,051 | 4,106 | 3,928 | 434 | 11.0 \% | 12,533 | 11,519 | 1,014 | 8.8 \% |
| (979) | (887) | (917) | $(1,043)$ | $(1,057)$ | 78 | (7.4)\% | $(2,783)$ | $(3,288)$ | 505 | (15.4)\% |
| 1,488 | 1,383 | 1,290 | 1,201 | 929 | 559 | 60.2 \% | 4,161 | 2,174 | 1,987 | 91.4 \% |
| 1,895 | 1,850 | 1,844 | 1,862 | 1,942 | (47) | (2.4)\% | 5,589 | 6,057 | (468) | (7.7)\% |
| 267 | 262 | 232 | 251 | 238 | 29 | 12.2 \% | 761 | 731 | 30 | 4.1 \% |
| 131 | 125 | 115 | 102 | 103 | 28 | 27.2 \% | 371 | 285 | 86 | 30.2 \% |
| (358) | (345) | (298) | (351) | (326) | (32) | 9.8 \% | $(1,001)$ | (906) | (95) | 10.5 \% |
| 52 | 19 | 16 | 28 | 29 | 23 | 79.3 \% | 87 | 240 | (153) | (63.8)\% |
| 92 | 61 | 65 | 30 | 44 | 48 | 109.1 \% | 218 | 350 | (132) | (37.7)\% |


|  | 444 |  | 451 |  | 451 |  | 459 |  | 416 |  | 28 | 6.7 \% |  | 1,346 |  | 1,222 |  | 124 | 10.1 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 219 |  | 209 |  | 186 |  | 233 |  | 204 |  | 15 | 7.4 \% |  | 614 |  | 599 |  | 15 | 2.5 \% |
|  | 125 |  | 133 |  | 131 |  | 121 |  | 115 |  | 10 | 8.7 \% |  | 389 |  | 366 |  | 23 | 6.3 \% |
|  | 177 |  | 179 |  | 166 |  | 165 |  | 150 |  | 27 | 18.0 \% |  | 522 |  | 458 |  | 64 | 14.0 \% |
|  | 189 |  | 197 |  | 185 |  | 173 |  | 179 |  | 10 | 5.6 \% |  | 571 |  | 541 |  | 30 | $5.5 \%$ |
|  | 1,154 |  | 1,169 |  | 1,119 |  | 1,151 |  | 1,064 |  | 90 | 8.5 \% |  | 3,442 |  | 3,186 |  | 256 | 8.0 \% |
|  | 833 |  | 742 |  | 790 |  | 741 |  | 922 |  | (89) | (9.7)\% |  | 2,365 |  | 3,221 |  | (856) | (26.6)\% |
|  | 205 |  | 173 |  | 189 |  | 164 |  | 219 |  | (14) | (6.4)\% |  | 567 |  | 782 |  | (215) | (27.5)\% |
| \$ | 628 | \$ | 569 | \$ | 601 | \$ | 577 | \$ | 703 | \$ | (75) | (10.7)\% | \$ | 1,798 | \$ | 2,439 | \$ | (641) | (26.3)\% |
| \$ | 618 | \$ | 559 | \$ | 590 | \$ | 567 | \$ | 692 | \$ | (74) | (10.7)\% | \$ | 1,767 | \$ | 2,407 | \$ | (640) | (26.6)\% |

## SYNCHRONY FINANCIAL

## STATEMENTS OF FINANCIAL POSITION

## (unaudited, \$ in millions)

## Assets

Cash and equivalents
Debt securities
Loan receivables:
Unsecuritized loans held for investment
Restricted loans of consolidated securitization entities Total loan receivables

Less: Allowance for credit losses
Loan receivables, net
Goodwill
Intangible assets, net
Other assets
Total assets

## Liabilities and Equity

Deposits:
Interest-bearing deposit accounts
Non-interest-bearing deposit accounts
Total deposits

Borrowings:
Borrowings of consolidated securitization entities
Senior and Subordinated unsecured notes
Total borrowings

Accrued expenses and other liabilities
Total liabilities

## Equity:

Preferred stock
Common stock
Additional paid-in capital
Retained earnings
Accumulated other comprehensive income (loss)
Treasury stock
Total equity
Total liabilities and equity

Quarter Ended

| Quarter Ended |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { Sep 30, } 2023 \text { vs. } \\ \text { Sep 30, } 2022 \\ \hline \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 33, | $\operatorname{Jun~30,~}_{2023}$ |  | $\begin{gathered} \text { Mar 31, } \\ 2023 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2022 \end{gathered}$ |  | $\begin{gathered} \text { Sep } 30, \\ 2022 \end{gathered}$ |  |  |  |  |
| \$ | 15,643 | \$ | 12,706 | \$ | 15,303 | \$ | 10,294 | \$ | 11,962 | \$ | 3,681 | 30.8 \% |
|  | 2,882 |  | 4,294 |  | 4,008 |  | 4,879 |  | 5,082 |  | $(2,200)$ | (43.3)\% |
|  | 78,470 |  | 75,532 |  | 72,079 |  | 72,638 |  | 67,651 |  | 10,819 | 16.0 \% |
|  | 19,403 |  | 19,269 |  | 19,050 |  | 19,832 |  | 18,361 |  | 1,042 | 5.7 \% |
|  | 97,873 |  | 94,801 |  | 91,129 |  | 92,470 |  | 86,012 |  | 11,861 | 13.8 \% |
|  | $(10,176)$ |  | $(9,804)$ |  | $(9,517)$ |  | $(9,527)$ |  | $(9,102)$ |  | $(1,074)$ | 11.8 \% |
|  | 87,697 |  | 84,997 |  | 81,612 |  | 82,943 |  | 76,910 |  | 10,787 | 14.0 \% |
|  | 1,105 |  | 1,105 |  | 1,105 |  | 1,105 |  | 1,105 |  | - | - \% |
|  | 1,169 |  | 1,226 |  | 1,297 |  | 1,287 |  | 1,033 |  | 136 | 13.2 \% |
|  | 4,443 |  | 4,369 |  | 4,528 |  | 4,056 |  | 4,674 |  | (231) | (4.9)\% |
| \$ | 112,939 | \$ | 108,697 | \$ | 107,853 | \$ | 104,564 | \$ | 100,766 | \$ | 12,173 | 12.1 \% |


| \$ | 77,669 | \$ | 75,344 | \$ | 74,008 | \$ | 71,336 | \$ | 68,032 | \$ | 9,637 | 14.2 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 397 |  | 421 |  | 417 |  | 399 |  | 372 |  | 25 | 6.7 \% |
|  | 78,066 |  | 75,765 |  | 74,425 |  | 71,735 |  | 68,404 |  | 9,662 | 14.1 \% |
|  | 6,519 |  | 5,522 |  | 6,228 |  | 6,227 |  | 6,360 |  | 159 | 2.5 \% |
|  | 8,712 |  | 8,709 |  | 8,706 |  | 7,964 |  | 7,961 |  | 751 | 9.4 \% |
|  | 15,231 |  | 14,231 |  | 14,934 |  | 14,191 |  | 14,321 |  | 910 | 6.4 \% |
|  | 5,875 |  | 5,321 |  | 5,301 |  | 5,765 |  | 5,029 |  | 846 | 16.8 \% |
|  | 99,172 |  | 95,317 |  | 94,660 |  | 91,691 |  | 87,754 |  | 11,418 | 13.0 \% |
|  | 734 |  | 734 |  | 734 |  | 734 |  | 734 |  | - | - \% |
|  | 1 |  | 1 |  | 1 |  | 1 |  | 1 |  | - | - \% |
|  | 9,750 |  | 9,727 |  | 9,705 |  | 9,718 |  | 9,685 |  | 65 | 0.7 \% |
|  | 18,338 |  | 17,828 |  | 17,369 |  | 16,716 |  | 16,252 |  | 2,086 | 12.8 \% |
|  | (96) |  | (96) |  | (102) |  | (125) |  | (187) |  | 91 | (48.7)\% |
|  | $(14,960)$ |  | $(14,814)$ |  | $(14,514)$ |  | $(14,171)$ |  | $(13,473)$ |  | $(1,487)$ | 11.0 \% |
|  | 13,767 |  | 13,380 |  | 13,193 |  | 12,873 |  | 13,012 |  | 755 | 5.8 \% |
| \$ | 112,939 | \$ | 108,697 | \$ | 107,853 | \$ | 104,564 | \$ | 100,766 | \$ | 12,173 | 12.1 \% |

SYNCHRONY FINANCIAL
AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN
(unaudited, $\$$ in millions)

## Assets

Interest-earning assets:
Interest-earning cash and equivalents
Securities available for sale
Loan receivables, including held for sale:

## Credit cards

Consumer installment loans
Commercial credit products
Other
Total loan receivables, including held for sale
Total interest-earning assets
Non-interest-earning assets:
Cash and due from banks
Allowance for credit losses
Other assets
Total non-interest-earning assets

## Total assets

## Liabilities

Interest-bearing liabilities:
Interest-bearing deposit accounts
Borrowings of consolidated securitization entities Senior and Subordinated unsecured notes

## Total interest-bearing liabilities

## on-interest-bearing liabilitie

Non-interest-bearing deposit accounts
Other liabilities
Total non-interest-bearing liabilities

## Total liabilities

Equity
Total equity
Total liabilities and equity
Net interest income
Interest rate spread ${ }^{(1)}$
Net interest margin

[^0]
## SYNCHRONY FINANCIAL

AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN
(unaudited, \$ in millions)

Assets
Interest-earning assets
Interest-earning cash and equivalents
Securities available for sale
Loan receivables, including held for sale:
Credit cards
Consumer installment loans
Commercial credit products
Other
Total loan receivables, including held for sal
Total interest-earning assets
Non-interest-earning assets
Cash and due from bank
Allowance for credit losses
Other assets
Total non-interest-earning assets
Total assets


## Liabilities

Interest-bearing liabilities:
Interest-bearing deposit accounts
Borrowings of consolidated securitization entities
Senior and subordinated unsecured notes
Total interest-bearing liabilitie

| \$ | 74,340 | \$ | 2,074 | 3.73 \% | \$ | 64,371 | \$ | 567 | 1.18 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 6,062 |  | 241 | 5.32 \% |  | 6,547 |  | 127 | 2.59 \% |
|  | 8,621 |  | 313 | 4.85 \% |  | 7,098 |  | 225 | 4.24 \% |
|  | 89,023 |  | 2,628 | 3.95 \% |  | 78,016 |  | 919 | 1.57 \% |

Non-interest-bearing liabilities
Non-interest-bearing deposit accounts
Other liabilities
Total non-interest-bearing liabilities
Total liabilities
Equity
Total equity
Total liabilities and equity
Net interest income
Interest rate spread ${ }^{(1)}$

Net interest $\boldsymbol{m a r g i n}^{(2)} \quad 15.17 \%$
(1) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.
(2) Net interest margin represents net interest income divided by average interest-earning assets.

## SYNCHRONY FINANCIAL

## BALANCE SHEET STATISTICS

(unaudited, \$ in millions, except per share statistics)

## BALANCE SHEET STATISTICS

Total common equity
Total common equity as a $\%$ of total assets

Tangible assets
Tangible common equity ${ }^{(1)}$
Tangible common equity as a $\%$ of tangible assets ${ }^{(1)}$
Tangible common equity per share ${ }^{(1)}$

| Quarter Ended |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \text { Sep 30, } 2023 \text { vs. } \\ & \text { Sep 30, } 2022 \\ & \hline \end{aligned}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underset{2023}{\text { Sep } 30,}$ | $\begin{gathered} \text { Jun 30, } \\ 2023 \end{gathered}$ |  | $\underset{2023}{\operatorname{Mar}} 31,$ |  | $\begin{gathered} \text { Dec 31, } \\ 2022 \\ \hline \end{gathered}$ |  | $\underset{2022}{\text { Sep } 30,}$ |  |  |  |  |
| \$ | 13,033 | \$ | 12,646 | \$ | 12,459 | \$ | 12,139 | \$ | 12,278 | \$ | 755 | 6.1 \% |
|  | 11.54 \% |  | 11.63 \% |  | 11.55 \% |  | 11.61 \% |  | 12.18 \% |  |  | (0.64)\% |
| \$ | 110,665 | \$ | 106,366 | \$ | 105,451 | \$ | 102,172 | \$ | 98,628 | \$ | 12,037 | 12.2 \% |
| \$ | 10,759 | \$ | 10,315 | \$ | 10,057 | \$ | 9,747 | \$ | 10,140 | \$ | 619 | 6.1 \% |
|  | 9.72 \% |  | 9.70 \% |  | 9.54 \% |  | 9.54 \% |  | 10.28 \% |  |  | (0.56)\% |
| \$ | 26.00 | \$ | 24.67 | \$ | 23.48 | \$ | 22.24 | \$ | 22.10 | \$ | 3.90 | 17.6 \% |

## REGULATORY CAPITAL RATIOS ${ }^{(2)(3)}$

Total risk-based capital ratio ${ }^{(4)}$
Tier 1 risk-based capital ratio ${ }^{(5)}$
Tier 1 leverage ratio ${ }^{(6)}$
Common equity Tier 1 capital ratio

| Basel III - CECL Transition |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $15.3 \%$ | $15.2 \%$ | $15.4 \%$ | $15.0 \%$ | $16.5 \%$ |
| $13.2 \%$ | $13.1 \%$ | $13.3 \%$ | $13.6 \%$ | $15.2 \%$ |
| $11.8 \%$ | $11.6 \%$ | $11.6 \%$ | $12.3 \%$ | $13.2 \%$ |
| $12.4 \%$ | $12.3 \%$ | $12.5 \%$ | $12.8 \%$ | $14.3 \%$ |

(1) Tangible common equity ("TCE") is a non-GAAP measure. We believe TCE is a more meaningful measure of the net asset value of the Company to investors. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures
(2) Regulatory capital ratios at September 30, 2023 are preliminary and therefore subject to change.
 reflect $50 \%$ and $25 \%$, respectively, of the phase-in of CECL effects.
(4) Total risk-based capital ratio is the ratio of total risk-based capital divided by risk-weighted assets.
(5) Tier 1 risk-based capital ratio is the ratio of Tier 1 capital divided by risk-weighted assets.
(6) Tier 1 leverage ratio is the ratio of Tier 1 capital divided by total average assets, after certain adjustments.

## SYNCHRONY FINANCIAL

## PLATFORM RESULTS

(unaudited, S in millions)
$\xrightarrow[\text { Purchase volume }{ }^{(1)}]{\text { HOME \& AUTO }}$
Purchase volume ${ }^{(1)}$
Period-end loan receivables

| Quarter Ended |  |  |  |  |  |  |  |  | 3Q'23 vs. 3Q'22 |  |  | Nine Months Ended |  |  |  | YTD'23 vs. YTD'22 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sep 30, } \\ 2023 \end{gathered}$ | $\begin{aligned} & \text { Jun 30, } \\ & \mathbf{2 0 2 3} \end{aligned}$ |  | $\begin{gathered} \hline \text { Mar 31, } \\ 2023 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec 31, } \\ 2022 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sep 30, } \\ 2022 \end{gathered}$ |  |  |  |  | $\begin{gathered} \hline \text { Sep 30, } \\ 2023 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sep 30, } \\ 2022 \end{gathered}$ |  |  |  |  |
| \$ 12,273 | \$ | 12,853 | \$ | 10,863 | \$ | 11,860 | \$ | 12,273 | \$ | - | -\% | \$ | 35,989 | \$ | 35,428 | \$ | 561 | 1.6 \% |
| \$ 31,648 | \$ | 30,926 | \$ | 29,733 | \$ | 29,978 | \$ | 29,017 | \$ | 2,631 | 9.1 \% | \$ | 31,648 | \$ | 29,017 | \$ | 2,631 | 9.1 \% |
| \$ 31,239 | \$ | 30,210 | \$ | 29,690 | \$ | 29,402 | \$ | 28,387 | \$ | 2,852 | 10.0 \% | \$ | 30,386 | \$ | 27,307 | \$ | 3,079 | 11.3 \% |
| 19,223 |  | 18,935 |  | 18,521 |  | 18,539 |  | 18,350 |  | 873 | 4.8 \% |  | 18,894 |  | 17,923 |  | 971 | 5.4 \% |
| \$ 1,367 | \$ | 1,275 | \$ | 1,225 | \$ | 1,264 | \$ | 1,210 | \$ | 157 | 13.0 \% | \$ | 3,867 | \$ | 3,406 | \$ | 461 | 13.5 \% |
| \$ 28 | \$ | 27 | \$ | 25 | \$ | 23 | \$ | 20 | \$ | 8 | 40.0 \% | \$ | 80 | \$ | 64 | \$ | 16 | 25.0 \% |
| \$ 13,808 | \$ | 13,472 | \$ | 12,261 | \$ | 14,794 | \$ | 12,941 | \$ | 867 | 6.7 \% | \$ | 39,541 | \$ | 36,600 | \$ | 2,941 | 8.0 \% |
| \$ 26,685 | \$ | 25,758 | \$ | 24,944 | \$ | 25,522 | \$ | 22,925 | \$ | 3,760 | 16.4 \% | \$ | 26,685 | \$ | 22,925 | \$ | 3,760 | 16.4 \% |
| \$ 26,266 | \$ | 25,189 | \$ | 24,982 | \$ | 23,931 | \$ | 22,361 | \$ | 3,905 | 17.5 \% | \$ | 25,484 | \$ | 21,596 | \$ | 3,888 | 18.0 \% |
| 20,768 |  | 20,559 |  | 20,564 |  | 20,073 |  | 19,418 |  | 1,350 | 7.0 \% |  | 20,641 |  | 19,176 |  | 1,465 | 7.6 \% |
| \$ 1,530 | \$ | 1,422 | \$ | 1,363 | \$ | 1,322 | \$ | 1,197 | \$ | 333 | 27.8 \% | \$ | 4,315 | \$ | 3,277 | \$ | 1,038 | 31.7 \% |
| \$ (6) | \$ | (2) | \$ | 1 | \$ | (14) | \$ | (22) | \$ | 16 | (72.7)\% | \$ | (7) | \$ | (47) | \$ | 40 | (85.1)\% |
| \$ 15,445 | \$ | 15,356 | \$ | 13,439 | \$ | 16,266 | \$ | 14,454 | \$ | 991 | 6.9 \% | \$ | 44,240 | \$ | 40,400 | \$ | 3,840 | 9.5 \% |
| \$ 18,865 | \$ | 18,329 | \$ | 17,702 | \$ | 18,617 | \$ | 16,566 | \$ | 2,299 | 13.9 \% | \$ | 18,865 | \$ | 16,566 | \$ | 2,299 | 13.9 \% |
| \$ 18,565 | \$ | 17,935 | \$ | 17,713 | \$ | 17,274 | \$ | 16,243 | \$ | 2,322 | 14.3 \% | \$ | 18,074 | \$ | 15,627 | \$ | 2,447 | 15.7 \% |
| 20,410 |  | 20,346 |  | 20,807 |  | 20,386 |  | 19,411 |  | 999 | 5.1 \% |  | 20,571 |  | 19,258 |  | 1,313 | 6.8 \% |
| \$ 1,168 | \$ | 1,091 | \$ | 1,070 | \$ | 1,023 | \$ | 935 | \$ | 233 | 24.9 \% | \$ | 3,329 | \$ |  | \$ | 742 | 28.7 \% |
| \$ (28) | \$ | (21) | \$ | (14) | \$ | (42) | \$ | (19) | \$ | (9) | 47.4 \% | \$ | (63) | \$ | (63) | \$ | - | - \% |

## HEALTH \& WELLNESS

Purchase volume ${ }^{(1)}$
Period-end loan receivables

Average loan receivables, including held for sale
Average active accounts (in thousands) ${ }^{(3)}$
Interest and fees on loans
Other income
LIFESTYLE

| Purchase volume ${ }^{(1)}$ | \$ | 1,490 | \$ | 1,580 | \$ | 1,302 | \$ | 1,498 | \$ | 1,374 | \$ | 116 | 8.4 \% | \$ | 4,372 | \$ | 4,000 | \$ | 372 | 9.3 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Period-end loan receivables | \$ | 6,483 | \$ | 6,280 | \$ | 5,971 | \$ | 5,970 | \$ | 5,686 | \$ | 797 | 14.0 \% | \$ | 6,483 | \$ | 5,686 | \$ | 797 | 14.0 \% |
| Average loan receivables, including held for sale | \$ | 6,383 | \$ | 6,106 | \$ | 5,919 | \$ | 5,772 | \$ | 5,610 | \$ | 773 | 13.8 \% | \$ | 6,137 | \$ | 5,478 | \$ | 659 | 12.0 \% |
| Average active accounts (in thousands) ${ }^{(3)}$ |  | 2,556 |  | 2,529 |  | 2,611 |  | 2,585 |  | 2,524 |  | 32 | 1.3 \% |  | 2,572 |  | 2,546 |  | 26 | 1.0 \% |
| Interest and fees on loans | \$ | 249 | \$ | 232 | \$ | 223 | \$ | 221 | \$ | 208 | \$ | 41 | 19.7 \% | \$ | 704 | \$ | 593 | \$ | 111 | 18.7 \% |
| Other income |  | 8 | \$ | 7 | \$ | 7 | \$ | 7 | \$ | 8 | \$ | - | -\% | \$ | 22 | \$ | 21 | \$ | 1 | 4.8 \% |

CORP, OTHER(4)

| Purchase volume ${ }^{(1)(2)}$ | \$ | - | \$ | - | \$ | 2 | \$ | - | \$ | 1 | \$ | (1) | (100.0)\% | \$ | 2 | \$ | 5,772 | \$ | $(5,770)$ | (100.0)\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Period-end loan receivables | \$ | 173 | \$ | 181 | \$ | 198 | \$ | 204 | \$ | 228 | \$ | (55) | (24.1)\% | \$ | 173 | \$ | 228 | \$ | (55) | (24.1)\% |
| Average loan receivables, including held for sale | \$ | 177 | \$ | 190 | \$ | 202 | \$ | 211 | \$ | 250 | \$ | (73) | (29.2)\% | \$ | 190 | \$ | 2,715 | \$ | $(2,525)$ | (93.0)\% |
| Average active accounts (in thousands) ${ }^{(2)(3)}$ |  | 75 |  | 85 |  | 104 |  | 117 |  | 152 |  | (77) | (50.7)\% |  | 88 |  | 3,407 |  | $(3,319)$ | (97.4)\% |
| Interest and fees on loans | \$ | (7) | \$ | 6 | \$ | - | \$ | 2 | \$ | 2 | \$ | (9) | NM | \$ | (1) | \$ | 476 | \$ | (477) | (100.2)\% |
| Other income | \$ | 16 | \$ | (4) | \$ | (15) | \$ | (4) | \$ | 2 | \$ | 14 | NM | \$ | (3) | \$ | 218 | \$ | (221) | (101.4)\% |
| TOTAL SYF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchase volume ${ }^{(1)(2)}$ | \$ | 47,006 | \$ | 47,276 | \$ | 41,557 | \$ | 47,923 | \$ | 44,557 | \$ | 2,449 | 5.5 \% |  | 135,839 |  | 132,264 | \$ | 3,575 | 2.7 \% |
| Period-end loan receivables | \$ | 97,873 | \$ | 94,801 | \$ | 91,129 | \$ | 92,470 | \$ | 86,012 | \$ | 11,861 | 13.8 \% | \$ | 97,873 | \$ | 86,012 | \$ | 11,861 | 13.8 \% |
| Average loan receivables, including held for sale | \$ | 96,230 | \$ | 92,489 | \$ | 90,815 | \$ | 88,436 | \$ | 84,038 | \$ | 12,192 | 14.5 \% | \$ | 93,198 | \$ | 83,404 | \$ | 9,794 | 11.7 \% |
| Average active accounts (in thousands) ${ }^{(2)(3)}$ |  | 70,308 |  | 69,517 |  | 69,494 |  | 68,373 |  | 66,266 |  | 4,042 | 6.1 \% |  | 69,842 |  | 68,517 |  | 1,325 | 1.9 \% |
| Interest and fees on loans | \$ | 5,151 | \$ | 4,812 | \$ | 4,616 | \$ | 4,576 | \$ | 4,258 | \$ | 893 | 21.0 \% | \$ | 14,579 | \$ | 12,305 | \$ | 2,274 | 18.5 \% |
| Other income | \$ | 92 | \$ | 61 | \$ | 65 | \$ | 30 | \$ | 44 | \$ | 48 | 109.1 \% | \$ | 218 | \$ | 350 | s | (132) | (37.7)\% |

(1) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period.
(2) Includes activity and balances associated with loan receivables held for sale.
(3) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.
(4) YTD 2022 includes activity and balances associated with Gap Inc. and BP portfolios which were both sold in 2Q 2022.

SYNCHRONY FINANCIAL
RECONCILIATION OF NON-GAAP MEASURES AND CALCULATIONS OF REGULATORY MEASURES ${ }^{(1)}$
(unaudited, $\$$ in millions, except per share statistics)

## COMMON EOUITY AND REGULATORY CAPITAL MEASURES ${ }^{(2)}$

GAAP Total equity
Less: Preferred stock
Less: Goodwill
Less: Intangible assets, net
Tangible common equity
Add: CECL transition amount
Adjustments for certain deferred tax liabilities and certain items in accumulated comprehensive income (loss)
Common equity Tier 1
Preferred stock

## Tier 1 capital

Add: Subordinated debt
Add: Allowance for credit losses includible in risk-based capita
Total Risk-based capital

| Quarter Ended |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{r} \hline \text { Sep 30, } \\ 2023 \\ \hline \end{array}$ |  | $\begin{gathered} \hline \text { Jun 30, } \\ 2023 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar 31, } \\ \hline 2023 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec 31, } \\ 2022 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sep 30, } \\ \hline 2022 \\ \hline \end{gathered}$ |  |
| \$ | 13,767 | \$ | 13,380 | \$ | 13,193 | \$ | 12,873 | \$ | 13,012 |
|  | (734) |  | (734) |  | (734) |  | (734) |  | (734) |
|  | $(1,105)$ |  | $(1,105)$ |  | $(1,105)$ |  | $(1,105)$ |  | $(1,105)$ |
|  | $(1,169)$ |  | $(1,226)$ |  | $(1,297)$ |  | $(1,287)$ |  | $(1,033)$ |
| \$ | 10,759 | \$ | 10,315 | \$ | 10,057 | \$ | 9,747 | \$ | 10,140 |
|  | 1,146 |  | 1,146 |  | 1,146 |  | 1,719 |  | 1,719 |
|  | 267 |  | 267 |  | 270 |  | 293 |  | 419 |
| \$ | 12,172 | \$ | 11,728 | \$ | 11,473 | \$ | 11,759 | \$ | 12,278 |
|  | 734 |  | 734 |  | 734 |  | 734 |  | 734 |
| \$ | 12,906 | \$ | 12,462 | \$ | 12,207 | \$ | 12,493 | \$ | 13,012 |
|  | 741 |  | 741 |  | 740 |  | - |  | - |
|  | 1,317 |  | 1,276 |  | 1,233 |  | 1,220 |  | 1,142 |
| \$ | 14,964 | \$ | 14,479 | \$ | 14,180 | \$ | 13,713 | \$ | 14,154 |
| \$ | 110,335 | \$ | 108,401 | \$ | 105,842 | \$ | 102,206 | \$ | 98,694 |
|  | 1,146 |  | 1,146 |  | 1,146 |  | 1,719 |  | 1,719 |
|  | $(1,984)$ |  | $(2,035)$ |  | $(2,081)$ |  | $(2,046)$ |  | $(1,776)$ |
| \$ | 109,497 | \$ | 107,512 | \$ | 104,907 | \$ | 101,879 | \$ | 98,637 |
| \$ | 97,987 | \$ | 95,060 | \$ | 91,873 | \$ | 91,596 | \$ | 85,664 |
| \$ | 12,906 | \$ | 12,462 | \$ | 12,207 | \$ | 12,493 | \$ | 13,012 |
|  | $(1,146)$ |  | $(1,146)$ |  | $(1,146)$ |  | $(1,719)$ |  | $(1,719)$ |
| \$ | 11,760 | \$ | 11,316 | \$ | 11,061 | \$ | 10,774 | \$ | 11,293 |
|  | 10,176 |  | 9,804 |  | 9,517 |  | 9,527 |  | 9,102 |
| \$ | 21,936 | \$ | 21,120 | \$ | 20,578 | \$ | 20,301 | \$ | 20,395 |
| \$ | 97,987 | \$ | 95,060 | \$ | 91,873 | \$ | 91,596 | \$ | 85,664 |
|  | (580) |  | (580) |  | (580) |  | (870) |  | (870) |
| \$ | 97,407 | \$ | 94,480 | \$ | 91,293 | \$ | 90,726 | \$ | 84,794 |
| \$ | 31.50 | \$ | 30.25 | \$ | 29.08 | \$ | 27.70 | \$ | 26.76 |
|  | (2.67) |  | (2.65) |  | (2.58) |  | (2.52) |  | (2.41) |
|  | (2.83) |  | (2.93) |  | (3.02) |  | (2.94) |  | (2.25) |
| \$ | 26.00 | \$ | 24.67 | \$ | 23.48 | \$ | 22.24 | \$ | 22.10 |

(1) Regulatory measures at September 30, 2023 are presented on an estimated basis.
(2) Capital ratios reflect the phase-in of an estimate of CECL's effect on regulatory capital over a three-year transitional period beginning in the first quarter of 2022 through 2024 . Capital ratios for 2023 and 2022 reflect $50 \%$ and $25 \%$, respectively, of the phase-in of CECL effects.


[^0]:    (1) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.
    (2) Net interest margin represents net interest income divided by average interest-earning assets.

