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For Immediate Release: January 22, 2016

## Synchrony Financial Reports Fourth Quarter Net Earnings of \$547 Million or \$0.65 Per Diluted Share

STAMFORD, Conn. - Synchrony Financial (NYSE: SYF) today announced fourth quarter 2015 net earnings of $\$ 547$ million, or $\$ 0.65$ per diluted share. Net earnings for the full year 2015 totaled $\$ 2.2$ billion, or $\$ 2.65$ per diluted share. Highlights for the quarter included:

- Total platform revenue increased 5\% from the fourth quarter of 2014 to $\$ 2.8$ billion
- Loan receivables grew $\$ 7$ billion, or $11 \%$, from the fourth quarter of 2014 to $\$ 68$ billion
- Purchase volume increased $8 \%$ from the fourth quarter of 2014
- Strong deposit growth continued, up $\$ 8$ billion, or $24 \%$, over the fourth quarter of 2014
- Renewed key programs - Dick's Sporting Goods, Discount Tire, P.C. Richard \& Son, Polaris and Mohawk Flooring
- Launched Newegg and Stash Hotel Rewards card programs
- Piloting J.C. Penney private label credit card in Apple Pay
- Completed separation from the General Electric Company (GE) following the successful exchange offer
- Added to the S\&P 500 Index
"The fourth quarter marked a successful conclusion to a historic year for Synchrony Financial. We maintained strong momentum across each of our business platforms and our receivables, deposits, and revenue growth remained solid. We continue to leverage our array of value-added capabilities and vast experience to propel growth, expand our distribution, and attract new business. This past year alone we renewed five key relationships and signed a number of new partners, while expanding our network through new strategic alliances. And we were able to achieve this while executing on our separation from GE. We aim to continue to build on this momentum in 2016 and are excited about our future growth prospects and opportunities as a stand-alone company," said Margaret Keane, President and Chief Executive Officer of Synchrony Financial.


## Business and Financial Highlights for the Fourth Quarter of 2015

All comparisons below are for the fourth quarter of 2015 compared to the fourth quarter of 2014, unless otherwise noted.

## Earnings

- Net interest income increased $\$ 230$ million, or $8 \%$, to $\$ 3.2$ billion, primarily driven by strong loan receivables growth. Net interest income after retailer share arrangements increased 9\%.
- Total platform revenue increased $\$ 131$ million, or $5 \%$. Platform revenue in the fourth quarter of 2014 included a $\$ 46$ million gain from portfolio sales.
- Provision for loan losses increased $\$ 26$ million to $\$ 823$ million largely due to loan receivables growth, partially offset by asset quality improvement.
- Other income decreased $\$ 75$ million to $\$ 87$ million, driven primarily by the $\$ 46$ million gain from portfolio sales in the fourth quarter of 2014.
- Other expense increased $\$ 78$ million to $\$ 870$ million, primarily driven by investments in growth and infrastructure build associated with the separation from GE.
- Net earnings totaled $\$ 547$ million for the quarter compared to $\$ 531$ million in the fourth quarter of 2014. The fourth quarter of 2014 included a $\$ 29$ million after-tax gain associated with portfolio sales.


## Balance Sheet

- Period-end loan receivables growth remained strong at $11 \%$, primarily driven by purchase volume growth of $8 \%$ and average active account growth of $5 \%$, and included the acquisition of the BP portfolio during the second quarter of 2015.
- Deposits grew to $\$ 43$ billion, up $\$ 8$ billion, or $24 \%$, from the fourth quarter of 2014, and comprised 64\% of funding compared to 56\% last year.
- The Company's balance sheet remained strong with total liquidity (liquid assets and undrawn securitization capacity) of $\$ 21$ billion, or $25 \%$ of total assets.
- The estimated Common Equity Tier 1 ratio under Basel III subject to transition provisions was 16.8\% and the estimated fully phased-in Common Equity Tier 1 ratio under Basel III was 15.9\%.


## Key Financial Metrics

- Return on assets was $2.6 \%$ and return on equity was $17.5 \%$.
- Net interest margin increased 13 basis points to $15.73 \%$ due mainly to an improvement in interest-earning asset yields that resulted from carrying a higher mix of receivables versus loweryielding liquidity.
- Efficiency ratio was $34.0 \%$ for the fourth quarter of 2015 , and $33.5 \%$ for the full year 2015.


## Credit Quality

- Loans 30+ days past due as a percentage of period-end loan receivables improved 8 basis points to 4.06\%.
- Net charge-offs as a percentage of total average loan receivables improved 9 basis points to 4.23\%.
- The allowance for loan losses as a percentage of total period-end receivables was $5.12 \%$.


## Sales Platforms

- Retail Card platform revenue increased 5\%, driven primarily by purchase volume growth of $8 \%$ and period-end loan receivables growth of $12 \%$, which included the acquisition of the BP portfolio during the second quarter of 2015 . Average active account growth was $4 \%$. Loan receivables growth was broad-based across partner programs. Platform revenue in the fourth quarter of 2014 included the $\$ 46$ million gain from portfolio sales.
- Payment Solutions platform revenue increased $7 \%$, driven primarily by purchase volume growth of $9 \%$ and period-end loan receivables growth of $12 \%$. Average active account growth was $11 \%$. Loan receivables growth was led by the home furnishings and automotive product categories.
- CareCredit platform revenue increased 3\%, driven primarily by purchase volume growth of $9 \%$ and period-end loan receivables growth of $7 \%$. Average active account growth was $6 \%$. Loan receivables growth was led by the dental and veterinary specialties.


## Corresponding Financial Tables and Information

No representation is made that the information in this news release is complete. Investors are encouraged to review the foregoing summary and discussion of Synchrony Financial's earnings and financial condition in conjunction with the detailed financial tables and information that follow and in the Company's forthcoming Annual Report on Form 10-K for the fiscal year ended December 31, 2015. The detailed financial tables and other information are also available on the Investor Relations page of the Company's website at www.investors.synchronyfinancial.com. This information is also furnished in a Current Report on Form 8-K filed with the SEC today.

## Conference Call and Webcast Information

On Friday, January 22, 2016, at 8:30 a.m. Eastern Time, Margaret Keane, President and Chief Executive Officer, and Brian Doubles, Executive Vice President and Chief Financial Officer, will host a conference call to review the financial results and outlook for certain business drivers. The conference call can be accessed via an audio webcast through the Investor Relations page on Synchrony Financial's corporate website, www.investors.synchronyfinancial.com, under Events and Presentations. A replay will be available on the website or by dialing (888) 843-7419 (U.S. domestic) or (630) 652-3042 (international), passcode 42015\#, and can be accessed beginning approximately two hours after the event through February 5, 2016.

## About Synchrony Financial

Synchrony Financial (NYSE:SYF) is one of the nation's premier consumer financial services companies. Our roots in consumer finance trace back to 1932, and today we are the largest provider of private label credit cards in the United States based on purchase volume and receivables*. We provide a range of
credit products through programs we have established with a diverse group of national and regional retailers, local merchants, manufacturers, buying groups, industry associations, and healthcare service providers to help generate growth for our partners and offer financial flexibility to our customers. Through our partners' over 300,000 locations across the United States and Canada, and their websites and mobile applications, we offer our customers a variety of credit products to finance the purchase of goods and services. Our offerings include private label and co-branded Dual Card credit cards, promotional financing and installment lending, loyalty programs and FDIC-insured savings products through Synchrony Bank. More information can be found at www.synchronyfinancial.com and twitter.com/ SYFNews.
*Source: The Nilson Report (April, 2015, Issue \# 1062) - based on 2014 data.

## Cautionary Statement Regarding Forward-Looking Statements

This news release contains certain forward-looking statements as defined in Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which are subject to the "safe harbor" created by those sections. Forward-looking statements may be identified by words such as "outlook," "expects," "intends," "anticipates," "plans," "believes," "seeks," "targets," "estimates," "will," "should," "may" or words of similar meaning, but these words are not the exclusive means of identifying forward-looking statements. Forward-looking statements are based on management's current expectations and assumptions, and are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. As a result, actual results could differ materially from those indicated in these forward-looking statements. Factors that could cause actual results to differ materially include global political, economic, business, competitive, market, regulatory and other factors and risks, such as: the impact of macroeconomic conditions and whether industry trends we have identified develop as anticipated; retaining existing partners and attracting new partners, concentration of our platform revenue in a small number of Retail Card partners, promotion and support of our products by our partners, and financial performance of our partners; our need for additional financing, higher borrowing costs and adverse financial market conditions impacting our funding and liquidity, and any reduction in our credit ratings; our ability to securitize our loans, occurrence of an early amortization of our securitization facilities, loss of the right to service or subservice our securitized loans, and lower payment rates on our securitized loans; our reliance on dividends, distributions and other payments from Synchrony Bank; our ability to grow our deposits in the future; changes in market interest rates and the impact of any margin compression; effectiveness of our risk management processes and procedures, reliance on models which may be inaccurate or misinterpreted, our ability to manage our credit risk, the sufficiency of our allowance for loan losses and the accuracy of the assumptions or estimates used in preparing our financial statements; our ability to offset increases in our costs in retailer share arrangements; competition in the consumer finance industry; our concentration in the U.S. consumer credit market; our ability to successfully develop and commercialize new or enhanced products and services; our ability to realize the value of strategic investments; reductions in interchange fees; fraudulent activity; cyber-attacks or other security breaches; failure of third parties to provide various services that are important to our operations; disruptions in the operations of our computer systems and data centers; international risks and compliance and regulatory risks and costs associated with international operations; alleged infringement of intellectual property rights of others and our ability to protect our intellectual property; litigation and regulatory actions; damage to our reputation; our ability to attract, retain and motivate key officers and employees; tax legislation initiatives or challenges to our tax positions and state sales tax rules and regulations; significant and extensive regulation, supervision, examination and enforcement of our business by governmental authorities, the impact of the Dodd-Frank

Act and the impact of the CFPB's regulation of our business; changes to our methods of offering our CareCredit products; impact of capital adequacy rules; restrictions that limit Synchrony Bank's ability to pay dividends; regulations relating to privacy, information security and data protection; use of third-party vendors and ongoing third-party business relationships; failure to comply with anti-money laundering and anti-terrorism financing laws; obligations associated with being a public company; and failure caused by us of GE's distribution of our common stock to its stockholders in exchange for its common stock to qualify for tax-free treatment, which may result in significant tax liabilities to GE for which we may be required to indemnify GE.

For the reasons described above, we caution you against relying on any forward-looking statements, which should also be read in conjunction with the other cautionary statements that are included elsewhere in this news release and in our public filings, including under the heading "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2014, as filed on February 23, 2015. You should not consider any list of such factors to be an exhaustive statement of all of the risks, uncertainties, or potentially inaccurate assumptions that could cause our current expectations or beliefs to change. Further, any forward-looking statement speaks only as of the date on which it is made, and we undertake no obligation to update or revise any forward-looking statement to reflect events or circumstances after the date on which the statement is made or to reflect the occurrence of unanticipated events, except as otherwise may be required by law.

## Non-GAAP Measures

The information provided herein includes measures we refer to as "platform revenue", "platform revenue excluding retailer share arrangements" and "tangible common equity" and certain capital ratios, which are not prepared in accordance with U.S. generally accepted accounting principles ("GAAP"). For a reconciliation of these non-GAAP measures to the most directly comparable GAAP measures, please see the detailed financial tables and information that follow. For a statement regarding the usefulness of these measures to investors, please see the Company's Current Report on Form 8-K filed with the SEC today.

## SYNCHRONY FINANCIAL

## FINANCIAL SUMMARY

(unaudited, in millions, except per share statistics)

## EARNINGS

## Net interest income

Retailer share arrangement
Net interest income, after retailer share arrangements
Provision for loan losses

| Quarter Ended |  |  |  |  |  |  |  |  |  |  |  |  | Twelve Months Ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \text { Sep 30, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { Jun 30, } \\ \mathbf{2 0 1 5} \end{gathered}$ |  | $\underset{2015}{\operatorname{Mar}} \mathbf{3 1}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ |  | 4Q'15 vs. 4Q'14 |  |  | $\begin{gathered} \text { Dec 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ |  | YTD'15 vs. YTD'14 |  |  |
| \$ | 3,208 | \$ | 3,103 | \$ | 2,907 | \$ | 2,875 | \$ | 2,978 | \$ | 230 | 7.7 \% | \$ | 12,093 | \$ | 11,320 | \$ | 773 | 6.8 \% |
|  | (734) |  | (723) |  | (621) |  | (660) |  | (698) |  | (36) | 5.2 \% |  | $(2,738)$ |  | $(2,575)$ |  | (163) | 6.3 \% |
|  | 2,474 |  | 2,380 |  | 2,286 |  | 2,215 |  | 2,280 |  | 194 | 8.5 \% |  | 9,355 |  | 8,745 |  | 610 | 7.0 \% |
|  | 823 |  | 702 |  | 740 |  | 687 |  | 797 |  | 26 | 3.3 \% |  | 2,952 |  | 2,917 |  | 35 | 1.2 \% |
|  | 1,651 |  | 1,678 |  | 1,546 |  | 1,528 |  | 1,483 |  | 168 | 11.3 \% |  | 6,403 |  | 5,828 |  | 575 | 9.9 \% |
|  | 87 |  | 84 |  | 120 |  | 101 |  | 162 |  | (75) | (46.3)\% |  | 392 |  | 485 |  | (93) | (19.2)\% |
|  | 870 |  | 843 |  | 805 |  | 746 |  | 792 |  | 78 | 9.8 \% |  | 3,264 |  | 2,927 |  | 337 | 11.5 \% |
|  | 868 |  | 919 |  | 861 |  | 883 |  | 853 |  | 15 | 1.8 \% |  | 3,531 |  | 3,386 |  | 145 | 4.3 \% |
|  | 321 |  | 345 |  | 320 |  | 331 |  | 322 |  | (1) | (0.3)\% |  | 1,317 |  | 1,277 |  | 40 | 3.1 \% |
| \$ | 547 | \$ | 574 | \$ | 541 | \$ | 552 | \$ | 531 | \$ | 16 | 3.0 \% | \$ | 2,214 | \$ | 2,109 | \$ | 105 | 5.0 \% |
| \$ | 547 | \$ | 574 | \$ | 541 | \$ | 552 | \$ | 531 | \$ | 16 | 3.0 \% | \$ | 2,214 | \$ | 2,109 | \$ | 105 | 5.0 \% |

## COMMON SHARE STATISTICS

Basic EPS
Diluted EPS
Common stock price

| $\$$ | 0.66 | $\$$ | 0.69 | $\$$ | 0.65 | $\$$ | 0.66 | $\$$ | 0.64 | $\$$ | 0.02 | $3.1 \%$ | $\$$ | 2.66 | $\$$ | 2.78 | $\$$ | $(0.12)$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Book value per share

| $\$$ | 0.66 | $\$$ | 0.69 | $\$$ | 0.65 | $\$$ | 0.66 | $\$$ | 0.64 | $\$$ | 0.02 | $3.1 \%$ | $\$$ | 2.66 | $\$$ | 2.78 | $\$$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\$$ | 0.65 | $\$$ | 0.69 | $\$$ | 0.65 | $\$$ | 0.66 | $\$$ | 0.64 | $\$$ | 0.01 | $1.6 \%$ | $\$$ | 2.65 | $\$$ | 2.78 | $\$$ |
| $\$$ | 30.41 | $\$$ | 31.30 | $\$$ | 32.93 | $\$$ | 30.35 | $\$$ | 29.75 | $\$$ | 0.66 | $2.2 \%$ | $\$$ | 30.41 | $\$$ | 29.75 | $\$$ |
| $\$$ | 15.12 | $\$$ | 14.58 | $\$$ | 13.89 | $\$$ | 13.24 | $\$$ | 12.57 | $\$$ | 2.55 | $20.3 \%$ | $\$$ | 15.12 | $\$$ | 12.57 | $\$$ |

Tangible book value per share ${ }^{(1)}$

Beginning common shares outstanding
Issuance of common shares through initial public offering
Shares repurchased
Ending common shares outstanding

Weighted average common shares outstanding
Weighted average common shares outstanding (fully diluted)

| 833.8 | 833.8 | 833.8 | 833.8 | 833.8 | - | -\% | 833.8 | 705.3 | 128.5 | 18.2 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | - | - | - | - | - | -\% | - | 128.5 | (128.5) | (100.0)\% |
| - | - | - | - | - | - | -\% | - | - | - | -\% |
| 833.8 | 833.8 | 833.8 | 833.8 | 833.8 | - | -\% | 833.8 | 833.8 | - | -\% |
| 833.8 | 833.8 | 833.8 | 833.8 | 833.8 | - | -\% | 833.8 | 757.4 | 76.4 | 10.1 \% |
| 835.8 | 835.8 | 835.4 | 835.0 | 834.3 | 1.5 | 0.2 \% | 835.5 | 757.6 | 77.9 | 10.3 \% |

(1) Tangible Common Equity ("TCE") is a non-GAAP measure. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.

## SYNCHRONY FINANCIAL

## SELECTED METRICS

## (unaudited, $\$$ in millions, except account data)

## PERFORMANCE METRICS

## Return on assets ${ }^{(1)}$

Return on equity ${ }^{(2)}$
Return on tangible common equity ${ }^{(3)}$
Net interest margin ${ }^{(4)}$
Efficiency ratio ${ }^{(5)}$
Other expense as a \% of average loan receivables, including held for sale
Effective income tax rate

## CREDIT QUALITY METRICS

Net charge-offs as a \% of average loan receivables, including held for sale
$30+$ days past due as a $\%$ of period-end loan receivables ${ }^{(6)}$
$90+$ days past due as a $\%$ of period-end loan receivables ${ }^{(6)}$
Net charge-offs
Loan receivables delinquent over 30 days ${ }^{(6)}$
Loan receivables delinquent over 90 days ${ }^{(6)}$
Allowance for loan losses (period-end)
Allowance coverage ratio

## BUSINESS METRICS

## Purchase volume ${ }^{(8)}$

Period-end loan receivables
Credit cards
Consumer installment loans
Commercial credit products
Other
Average loan receivables, including held for sale
Period-end active accounts (in thousands) ${ }^{(9)}$
Average active accounts (in thousands) ${ }^{(9)}$

| Quarter Ended |  |  |  |  |  |  |  |  |  |  | 4Q'15 vs. 4Q'14 |  | Twelve Months Ended |  |  |  | YTD'15 vs. YTD'14 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Dec 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \mathbf{S e p} 30, \\ \mathbf{2 0 1 5} \end{gathered}$ |  | $\begin{aligned} & \text { Jun 30, } \\ & 2015 \end{aligned}$ |  | $\underset{2015}{\underset{M}{\text { Mar 31, }},}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ |  |  |  |  | $\begin{gathered} \text { Dec 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2014, \end{gathered}$ |  |  |  |  |
|  | 2.6\% |  | 2.9\% |  | 2.9\% |  | 3.0\% |  | 2.7\% |  |  | (0.1)\% |  | 2.9\% |  | 3.2\% |  |  | (0.3)\% |
|  | 17.5\% |  | 19.2\% |  | 19.2\% |  | 20.8\% |  | 20.2\% |  |  | (2.7)\% |  | 19.1\% |  | 26.7\% |  |  | (7.6)\% |
|  | 20.1\% |  | 22.0\% |  | 22.2\% |  | 24.1\% |  | 23.4\% |  |  | (3.3)\% |  | 22.0\% |  | 32.4\% |  |  | (10.4)\% |
|  | 15.73\% |  | 15.97\% |  | 15.77\% |  | 15.79\% |  | 15.60\% |  |  | 0.13 \% |  | 15.77\% |  | 17.20\% |  |  | (1.43)\% |
|  | 34.0\% |  | 34.2\% |  | 33.5\% |  | 32.2\% |  | 32.4\% |  |  | 1.6 \% |  | 33.5\% |  | 31.7\% |  |  | 1.8 \% |
|  | 5.28\% |  | 5.35\% |  | 5.37\% |  | 5.06\% |  | 5.16\% |  |  | 0.12 \% |  | 5.25\% |  | 5.13\% |  |  | 0.12 \% |
|  | 37.0\% |  | 37.5\% |  | 37.2\% |  | 37.5\% |  | 37.7\% |  |  | (0.7)\% |  | 37.3\% |  | 37.7\% |  |  | (0.4)\% |
|  | 4.23\% |  | 4.02\% |  | 4.63\% |  | 4.53\% |  | 4.32\% |  |  | (0.09)\% |  | 4.33\% |  | 4.51\% |  |  | (0.18)\% |
|  | 4.06\% |  | 4.02\% |  | 3.53\% |  | 3.79\% |  | 4.14\% |  |  | (0.08)\% |  | 4.06\% |  | 4.14\% |  |  | (0.08)\% |
|  | 1.86\% |  | 1.73\% |  | 1.52\% |  | 1.81\% |  | 1.90\% |  |  | (0.04)\% |  | 1.86\% |  | 1.90\% |  |  | (0.04)\% |
| \$ | 697 | \$ | 633 | \$ | 693 | \$ | 668 | \$ | 663 | \$ | 34 | 5.1 \% | \$ | 2,691 | \$ | 2,573 | \$ | 118 | 4.6 \% |
| \$ | 2,772 | \$ | 2,553 | \$ | 2,171 | \$ | 2,209 | \$ | 2,536 | \$ | 236 | 9.3 \% | \$ | 2,772 | \$ | 2,536 | \$ | 236 | 9.3 \% |
| \$ | 1,273 | \$ | 1,102 | \$ | 933 | \$ | 1,056 | \$ | 1,162 | \$ | 111 | 9.6 \% | \$ | 1,273 | \$ | 1,162 | \$ | 111 | 9.6 \% |
| \$ | $\begin{aligned} & 3,497 \\ & 5.12 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,371 \\ & 5.31 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,302 \\ & 5.38 \% \end{aligned}$ | \$ | $\begin{gathered} 3,255 \\ 5.59 \% \end{gathered}$ | \$ | $\begin{aligned} & 3,236 \\ & 5.28 \% \end{aligned}$ | \$ | 261 | $\begin{array}{r} 8.1 \% \\ (0.16) \% \end{array}$ | \$ | $\begin{aligned} & 3,497 \\ & 5.12 \% \end{aligned}$ | \$ | $\begin{gathered} 3,236 \\ 5.28 \% \end{gathered}$ | \$ | 261 | $\begin{array}{r} 8.1 \% \\ (0.16) \% \end{array}$ |
| \$ | 32,460 | \$ | 29,206 | \$ | 28,810 | \$ | 23,139 | \$ | 30,081 | \$ | 2,379 | 7.9 \% |  | 113,615 |  | 103,149 | \$ | 10,466 | 10.1 \% |
| \$ | 68,290 | \$ | 63,520 | \$ | 61,431 | \$ | 58,248 | \$ | 61,286 | \$ | 7,004 | 11.4 \% | \$ | 68,290 | \$ | 61,286 | \$ | 7,004 | 11.4 \% |
| \$ | 65,773 | \$ | 60,920 | \$ | 58,827 | \$ | 55,866 | \$ | 58,880 | \$ | 6,893 | 11.7 \% | \$ | 65,773 | \$ | 58,880 | \$ | 6,893 | 11.7 \% |
| \$ | 1,154 | \$ | 1,171 | \$ | 1,138 | \$ | 1,062 | \$ | 1,063 | \$ | 91 | 8.6 \% | \$ | 1,154 | \$ | 1,063 | \$ | 91 | 8.6 \% |
| \$ | 1,323 | \$ | 1,380 | \$ | 1,410 | \$ | 1,295 | \$ | 1,320 | \$ | 3 | 0.2 \% | \$ | 1,323 | \$ | 1,320 | \$ | 3 | 0.2 \% |
| \$ | 40 | \$ | 49 | \$ | 56 | \$ | 25 | \$ | 23 | \$ | 17 | 73.9 \% | \$ | 40 | \$ | 23 | \$ | 17 | 73.9 \% |
| \$ | 65,406 | \$ | 62,504 | \$ | 60,094 | \$ | 59,775 | \$ | 59,547 | \$ | 5,859 | 9.8 \% | \$ | 62,120 | \$ | 57,101 | \$ | 5,019 | 8.8 \% |
|  | 68,314 |  | 62,831 |  | 61,718 |  | 59,761 |  | 64,286 |  | 4,028 | 6.3 \% |  | 68,314 |  | 64,286 |  | 4,028 | 6.3 \% |
|  | 64,892 |  | 62,247 |  | 60,923 |  | 61,604 |  | 61,667 |  | 3,225 | 5.2 \% |  | 62,643 |  | 60,009 |  | 2,634 | 4.4 \% |
| \$ | 12,325 | \$ | 12,271 | \$ | 10,621 | \$ | 11,218 | \$ | 11,828 | \$ | 497 | 4.2 \% | \$ | 12,325 | \$ | 11,828 | \$ | 497 | 4.2 \% |
| \$ | 14,836 | \$ | 15,305 | \$ | 13,660 | \$ | 13,813 | \$ | 12,942 | \$ | 1,894 | 14.6 \% | \$ | 14,836 | \$ | 12,942 | \$ | 1,894 | 14.6 \% |
| \$ | 6,075 | \$ | 6,550 | \$ | 6,125 | \$ | 6,600 | \$ | 6,100 | \$ | (25) | (0.4)\% | \$ | 6,075 | \$ | 6,100 | \$ | (25) | (0.4)\% |
| \$ | 20,911 | \$ | 21,855 | \$ | 19,785 | \$ | 20,413 | \$ | 19,042 | \$ | 1,869 | 9.8 \% | \$ | 20,911 | \$ | 19,042 | \$ | 1,869 | 9.8 \% |
|  | 17.63\% |  | 19.27\% |  | 18.03\% |  | 18.99\% |  | 17.09\% |  |  | 0.54 \% |  | 17.63\% |  | 17.09\% |  |  | 0.54 \% |
|  | 24.85\% |  | 27.51\% |  | 26.12\% |  | 28.07\% |  | 25.15\% |  |  | (0.30)\% |  | 24.85\% |  | 25.15\% |  |  | (0.30)\% |

## LIQUIDITY

## Liquid assets

## Total liquid assets

## Undrawn credit facilities

Undrawn committed securitization financings

## Total liquid assets and undrawn credit facilities

Liquid assets \% of total assets
Liquid assets including undrawn committed securitization financings $\%$ of total asset
(1) Return on assets represents net earnings as a percentage of average total assets.
(2) Return on equity represents net earnings as a percentage of average total equity
 Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures
(4) Net interest margin represents net interest income divided by average interest-earning assets.
(5) Efficiency ratio represents (i) other expense, divided by (ii) net interest income, after retailer share arrangements, plus other income
(6) Based on customer statement-end balances extrapolated to the respective period-end date.
(7) Allowance coverage ratio represents allowance for loan losses divided by total period-end loan receivables.
(8) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period.
9) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.

## SYNCHRONY FINANCIAL

## STATEMENTS OF EARNINGS

## (unaudited, $\$$ in millions)

## Interest income:

Interest and fees on loans
Interest on investment securities
Total interest income

## Interest expense:

Interest on deposits
Interest on borrowings of consolidated securitization entities
Interest on third-party debt
Interest on related party debt

> Total interest expense

Net interest income
Retailer share arrangements
Net interest income, after retailer share arrangements
Provision for loan losses
Net interest income, after retailer share arrangements and provision for loan losses

## Other income:

Interchange revenue
Debt cancellation fees
Loyalty programs
Other
Total other income

## Other expense

Employee costs
Professional fees ${ }^{(1)}$
Marketing and business development
Information processing
Other ${ }^{(1)}$
Total other expense

## Earnings before provision for income taxes

Provision for income taxes
Net earnings attributable to common shareholders

| Quarter Ended |  |  |  |  |  |  |  |  |  |  |  |  | Twelve Months Ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { ec 31, } \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { Sep } 30, \\ 2015 \end{gathered}$ |  | $\begin{aligned} & \text { Jun 30, } \\ & \mathbf{2 0 1 5} \end{aligned}$ |  | $\begin{gathered} \text { Mar 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ |  | 4Q'15 vs. 4Q'14 |  |  | $\begin{gathered} \text { Dec 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { Dec 31, } \\ 2014 \end{gathered}$ |  | YTD'15 vs. YTD'14 |  |  |
| \$ | 3,494 | \$ | 3,379 | \$ | 3,166 | \$ | 3,140 | \$ | 3,252 | \$ | 242 | 7.4 \% | \$ | 13,179 | \$ | 12,216 | \$ | 963 | 7.9 \% |
|  | 15 |  | 13 |  | 11 |  | 10 |  | 8 |  | 7 | 87.5 \% |  | 49 |  | 26 |  | 23 | 88.5 \% |
| 3,509 |  |  | 3,392 |  | 3,177 |  | 3,150 |  | 3,260 |  | 249 | 7.6 \% |  | 13,228 |  | 12,242 |  | 986 | 8.1 \% |
|  | 165 |  | 159 |  | 146 |  | 137 |  | 139 |  | 26 | 18.7 \% |  | 607 |  | 470 |  | 137 | 29.1 \% |
|  | 56 |  | 54 |  | 53 |  | 52 |  | 57 |  | (1) | (1.8)\% |  | 215 |  | 215 |  | - | - \% |
|  | 80 |  | 76 |  | 71 |  | 82 |  | 78 |  | 2 | 2.6 \% |  | 309 |  | 124 |  | 185 | 149.2 \% |
|  | - |  | - |  | - |  | 4 |  | 8 |  | (8) | (100.0)\% |  | 4 |  | 113 |  | (109) | (96.5)\% |
|  | 301 |  | 289 |  | 270 |  | 275 |  | 282 |  | 19 | 6.7 \% |  | 1,135 |  | 922 |  | 213 | 23.1 \% |
|  | 3,208 |  | 3,103 |  | 2,907 |  | 2,875 |  | 2,978 |  | 230 | 7.7 \% |  | 12,093 |  | 11,320 |  | 773 | 6.8 \% |
|  | (734) |  | (723) |  | (621) |  | (660) |  | (698) |  | (36) | 5.2 \% |  | $(2,738)$ |  | $(2,575)$ |  | (163) | 6.3 \% |
|  | 2,474 |  | 2,380 |  | 2,286 |  | 2,215 |  | 2,280 |  | 194 | 8.5 \% |  | 9,355 |  | 8,745 |  | 610 | 7.0 \% |
|  | 823 |  | 702 |  | 740 |  | 687 |  | 797 |  | 26 | 3.3 \% |  | 2,952 |  | 2,917 |  | 35 | 1.2 \% |
|  | 1,651 |  | 1,678 |  | 1,546 |  | 1,528 |  | 1,483 |  | 168 | 11.3 \% |  | 6,403 |  | 5,828 |  | 575 | 9.9 \% |
|  | 147 |  | 135 |  | 123 |  | 100 |  | 120 |  | 27 | 22.5 \% |  | 505 |  | 389 |  | 116 | 29.8 \% |
|  | 62 |  | 61 |  | 61 |  | 65 |  | 67 |  | (5) | (7.5)\% |  | 249 |  | 275 |  | (26) | (9.5)\% |
|  | (125) |  | (122) |  | (94) |  | (78) |  | (91) |  | (34) | 37.4 \% |  | (419) |  | (281) |  | (138) | 49.1 \% |
|  | 3 |  | 10 |  | 30 |  | 14 |  | 66 |  | (63) | (95.5)\% |  | 57 |  | 102 |  | (45) | (44.1)\% |
|  | 87 |  | 84 |  | 120 |  | 101 |  | 162 |  | (75) | (46.3)\% |  | 392 |  | 485 |  | (93) | (19.2)\% |
|  | 285 |  | 268 |  | 250 |  | 239 |  | 227 |  | 58 | 25.6 \% |  | 1,042 |  | 866 |  | 176 | 20.3 \% |
|  | 165 |  | 162 |  | 156 |  | 162 |  | 139 |  | 26 | 18.7 \% |  | 645 |  | 563 |  | 82 | 14.6 \% |
|  | 128 |  | 115 |  | 108 |  | 82 |  | 165 |  | (37) | (22.4)\% |  | 433 |  | 460 |  | (27) | (5.9)\% |
|  | 83 |  | 77 |  | 74 |  | 63 |  | 60 |  | 23 | 38.3 \% |  | 297 |  | 212 |  | 85 | 40.1 \% |
|  | 209 |  | 221 |  | 217 |  | 200 |  | 201 |  | 8 | 4.0 \% |  | 847 |  | 826 |  | 21 | 2.5 \% |
|  | 870 |  | 843 |  | 805 |  | 746 |  | 792 |  | 78 | 9.8 \% |  | 3,264 |  | 2,927 |  | 337 | $11.5 \%$ |
|  | 868 |  | 919 |  | 861 |  | 883 |  | 853 |  | 15 | 1.8 \% |  | 3,531 |  | 3,386 |  | 145 | 4.3 \% |
|  | 321 |  | 345 |  | 320 |  | 331 |  | 322 |  | (1) | (0.3)\% |  | 1,317 |  | 1,277 |  | 40 | 3.1 \% |
| \$ | 547 | \$ | 574 | \$ | 541 | \$ | 552 | \$ | 531 | \$ | 16 | 3.0 \% | \$ | 2,214 | \$ | 2,109 | \$ | 105 | 5.0 \% |

(1) We have reclassified certain amounts within Professional fees to Other for all periods in 2014 to conform to the current period classifications.

## SYNCHRONY FINANCIAL

## STATEMENTS OF FINANCIAL POSITION

## (unaudited, \$ in millions)

## Assets

Cash and equivalents
Investment securities
Loan receivables:
Unsecuritized loans held for investment
Restricted loans of consolidated securitization entities
Total loan receivables

Less: Allowance for loan losses
Loan receivables, net
Loan receivables held for sale
Goodwill
Intangible assets, net
Other assets
Total assets

## Liabilities and Equity

Deposits:
Interest-bearing deposit accounts
Non-interest-bearing deposit accounts
Total deposits

Borrowings:
Borrowings of consolidated securitization entities
Bank term loan
Senior unsecured notes
Related party debt
Total borrowings
Accrued expenses and other liabilities
Total liabilities
Equity:
Common stock
Additional paid-in capital
Retained earnings
Accumulated other comprehensive income:
Total equity
Total liabilities and equity

| Quarter Ended |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { Dec 31, } 2015 \mathrm{vs} . \\ \text { Dec 31, } 2014 \\ \hline \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { c 31, } \\ 015, \end{gathered}$ | $\begin{gathered} \hline \text { Sep 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec 31, } \\ 2014 \\ \hline \end{gathered}$ |  |  |  |  |
| \$ | 12,325 | \$ | 12,271 | \$ | 10,621 | \$ | 11,218 | \$ | 11,828 | \$ | 497 | 4.2 \% |
|  | 3,142 |  | 3,596 |  | 3,682 |  | 3,121 |  | 1,598 |  | 1,544 | 96.6 \% |
|  | 42,826 |  | 38,325 |  | 36,019 |  | 33,424 |  | 34,335 |  | 8,491 | 24.7 \% |
|  | 25,464 |  | 25,195 |  | 25,412 |  | 24,824 |  | 26,951 |  | $(1,487)$ | (5.5)\% |
|  | 68,290 |  | 63,520 |  | 61,431 |  | 58,248 |  | 61,286 |  | 7,004 | 11.4 \% |
|  | $(3,497)$ |  | $(3,371)$ |  | $(3,302)$ |  | $(3,255)$ |  | $(3,236)$ |  | (261) | 8.1 \% |
|  | 64,793 |  | 60,149 |  | 58,129 |  | 54,993 |  | 58,050 |  | 6,743 | 11.6 \% |
|  | - |  | - |  | - |  | 359 |  | 332 |  | (332) | (100.0)\% |
|  | 949 |  | 949 |  | 949 |  | 949 |  | 949 |  | - | - \% |
|  | 701 |  | 646 |  | 575 |  | 557 |  | 519 |  | 182 | 35.1 \% |
|  | 2,225 |  | 1,831 |  | 1,794 |  | 1,524 |  | 2,431 |  | (206) | (8.5)\% |
| \$ | 84,135 | \$ | 79,442 | \$ | 75,750 | \$ | 72,721 | \$ | 75,707 | \$ | 8,428 | 11.1 \% |


| \$ | 43,295 | \$ | 40,408 | \$ | 37,629 | \$ | 34,788 | \$ | 34,847 | \$ | 8,448 | 24.2 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 152 |  | 140 |  | 143 |  | 162 |  | 108 |  | 44 | 40.7 \% |
|  | 43,447 |  | 40,548 |  | 37,772 |  | 34,950 |  | 34,955 |  | 8,492 | 24.3 \% |
|  | 13,603 |  | 13,640 |  | 13,948 |  | 13,817 |  | 14,967 |  | $(1,364)$ | (9.1)\% |
|  | 4,151 |  | 4,651 |  | 5,151 |  | 5,651 |  | 8,245 |  | $(4,094)$ | (49.7)\% |
|  | 6,590 |  | 5,590 |  | 4,593 |  | 4,592 |  | 3,593 |  | 2,997 | 83.4 \% |
|  | - |  | - |  | - |  | - |  | 655 |  | (655) | (100.0)\% |
|  | 24,344 |  | 23,881 |  | 23,692 |  | 24,060 |  | 27,460 |  | $(3,116)$ | (11.3)\% |
|  | 3,740 |  | 2,855 |  | 2,708 |  | 2,675 |  | 2,814 |  | 926 | 32.9 \% |
|  | 71,531 |  | 67,284 |  | 64,172 |  | 61,685 |  | 65,229 |  | 6,302 | 9.7 \% |


|  | 1 |  | 1 |  | 1 |  | 1 |  | 1 |  | - | - \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 9,351 |  | 9,431 |  | 9,422 |  | 9,418 |  | 9,408 |  | (57) | (0.6)\% |
|  | 3,293 |  | 2,746 |  | 2,172 |  | 1,631 |  | 1,079 |  | 2,214 | NM |
|  | (41) |  | (20) |  | (17) |  | (14) |  | (10) |  | (31) | NM |
|  | 12,604 |  | 12,158 |  | 11,578 |  | 11,036 |  | 10,478 |  | 2,126 | 20.3 \% |
| \$ | 84,135 | \$ | 79,442 | \$ | 75,750 | \$ | 72,721 | \$ | 75,707 | \$ | 8,428 | 11.1 \% |

## SYNCHRONY FINANCIAL

AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN
(unaudited, $\$$ in millions)

## Assets

## Interest-earning assets:

Interest-earning cash and equivalents
Securities available for sale
Loan receivables:
Credit cards, including held for sale
Consumer installment loans
Commercial credit product
Other
Total loan receivables, including held for sale

## Total interest-earning assets

Non-interest-earning assets:
Cash and due from banks
Allowance for loan losses
Other assets
Total non-interest-earning assets

## Total assets

Liabilities
Interest-bearing liabilities:
Interest-bearing deposit accounts
Borrowings of consolidated securitization entities
Bank term loan ${ }^{(1)}$
Senior unsecured notes
Related party debt
Total interest-bearing liabilities
Non-interest-bearing liabilities
Non-interest-bearing deposit accounts
Other liabilities

Total non-interest-bearing liabilities

## Total liabilities

Equity
Total equity
Total liabilities and equity
Net interest income
Interest rate spread ${ }^{(2)}$
(1) Average interest rate on liabilities calculated above utilizes monthly average balances. The effective interest rates for the Bank term loan for the quarters ended Decemb
$2.23 \%, 2.21 \%, 2.21 \%$, and $2.19 \%$, respectively. The Bank term loan effective rate excludes the impact of charges incurred in connection with prepayments of the loan.
(2) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.
(3) Net interest margin represents net interest income divided by average interest-earning assets.

## SYNCHRONY FINANCIAL

AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN
(unaudited, $\$$ in millions)

## Assets

Interest-earning assets:
Interest-earning cash and equivalents
Securities available for sale
Loan receivables:
Credit cards, including held for sal
Consumer installment loans
Commercial credit products
Other
Total loan receivables, including held for sale

## otal interest-earning assets

| Twelve Months Ended <br> Dec 31, 2015 |  |  |
| :--- | :---: | :---: |
|  | Interest | Average |
| Average | Income/ | Yield/ |
| Balance | Expense |  |
|  |  |  |
|  |  |  |


| Twelve Months Ended <br> Dec 31, 2014 |  |  |
| :--- | :---: | :---: |
|  | Interest | Average |
| Average | Income $/$ | Yield/ |
| Balance | Expense |  |
|  |  |  |
|  |  |  |

Non-interest-earning assets:
Cash and due from banks
Allowance for loan losse
Other assets
Total non-interest-earning asset

## Total assets

| \$ | 11,406 | \$ | 28 | 0.25\% | \$ | 8,230 | \$ | 16 | 0.19\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 3,142 |  | 21 | 0.67\% |  | 487 |  | 10 | 2.05\% |
|  | 59,603 |  | 12,932 | 21.70\% |  | 54,686 |  | 11,967 | 21.88\% |
|  | 1,119 |  | 104 | 9.29\% |  | 1,025 |  | 99 | 9.66\% |
|  | 1,359 |  | 142 | 10.45\% |  | 1,373 |  | 149 | 10.85\% |
|  | 39 |  | 1 | 2.56\% |  | 17 |  | 1 | 5.88\% |
|  | 62,120 |  | 13,179 | 21.22\% |  | 57,101 |  | 12,216 | 21.39\% |
|  | 76,668 |  | 13,228 | 17.25\% |  | 65,818 |  | 12,242 | 18.60\% |

## Liabilities

nterest-bearing liabilities
Interest-bearing deposit accounts
Borrowings of consolidated securitization entitie
Bank term loan ${ }^{(1)}$
Senior unsecured notes
Related party debt
Total interest-bearing liabilitie

| 904 |  |
| ---: | ---: |
| $(3,340)$ |  |
| 3,013 |  |
| 577 |  |
| $\$$ | 77,245 |

## Non-interest-bearing liabilities

Non-interest-bearing deposit accounts
Other liabilities
Total non-interest-bearing liabilities
Total liabilities

| \$ 38,148 | \$ | 607 | 1.59\% | \$ | 30,110 | \$ | 470 | 1.56\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 13,868 |  | 215 | 1.55\% |  | 14,835 |  | 215 | 1.45\% |
| 5,383 |  | 136 | 2.53\% |  | 3,056 |  | 74 | 2.42\% |
| 4,976 |  | 173 | 3.48\% |  | 1,382 |  | 50 | 3.62\% |
| 125 |  | 4 | 3.20\% |  | 5,335 |  | 113 | 2.12\% |
| 62,500 |  | 1,135 | 1.82\% |  | 54,718 |  | 922 | 1.69\% |
| 152 |  |  |  |  | 240 |  |  |  |
| 3,015 |  |  |  |  | 3,306 |  |  |  |
| 3,167 |  |  |  |  | 3,546 |  |  |  |
| 65,667 |  |  |  |  | 58,264 |  |  |  |

quity
Total equity
Total liabilities and equity
Net interest income

\section*{| 11,578 |
| :--- |
| $\$ \quad 77,245$ |}

Interest rate spread ${ }^{(2)}$

(1) Average interest rate on liabilities calculated above utilizes monthly average balances. The effective interest rates for the Bank term loan for the 12 months ended December 31, 2015 and December 31 , 2014 were $2.23 \%$ and $2.20 \%$, respectively. The Bank term loan effective rate excludes the impact of charges incurred in connection with prepayments of the loan.
(2) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.
3) Net interest margin represents net interest income divided by average interest-earning assets.

## SYNCHRONY FINANCIAL

## BALANCE SHEET STATISTICS

## unaudited, $\$$ in millions, except per share statistics)

## BALANCE SHEET STATISTICS

## Total common equity

Total common equity as a $\%$ of total assets

Tangible assets
Tangible common equity ${ }^{(1)}$
Tangible common equity as a \% of tangible assets ${ }^{(1)}$
Tangible common equity per share ${ }^{(1)}$

## REGULATORY CAPITAL RATIOS ${ }^{(2)}$

Total risk-based capital ratio ${ }^{(3)(8)}$
Tier 1 risk-based capital ratio ${ }^{(4)(8)}$
Tier 1 common ratio ${ }^{(5)(8)}$
Tier 1 leverage ratio $^{(6)(8)}$
Common equity Tier 1 capital ratio ${ }^{(7)(8)}$

| Basel III Transition |  |  | Basel I |  |
| :---: | :---: | :---: | :---: | :---: |
| 18.1\% | 18.8\% | 18.5\% | 18.2\% | 16.2\% |
| 16.8\% | 17.5\% | 17.2\% | 16.9\% | 14.9\% |
| $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | 16.9\% | 14.9\% |
| 14.3\% | 14.6\% | 14.6\% | 13.7\% | 12.5\% |
| 16.8\% | 17.5\% | 17.2\% | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ |
| Basel III Fully Phased-in |  |  |  |  |
| 15.9\% | 16.6\% | 16.4\% | 16.4\% | 14.5\% |

 GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.
 disclose capital ratios prior to December 31, 2015, and therefore these ratios are non-GAAP measures. See Reconciliation of Non-GAAP Measures and Calculation of Regulatory Measures for components of capital ratio calculations
(3) Total risk-based capital ratio is the ratio of total risk-based capital divided by risk-weighted assets
(4) Tier 1 risk-based capital ratio is the ratio of Tier 1 capital divided by risk-weighted assets.
(5) Tier 1 common ratio is the ratio of common equity Tier 1 capital divided by risk-weighted assets.
(6) Tier 1 leverage ratio reported under Basel III transition rules is calculated based on Tier 1 capital divided by total average assets, after certain adjustments. Total assets, after certain adjustments is used as the denominator for prior periods calculated under Basel I rules
(7) Common equity Tier 1 capital ratio is the ratio of common equity Tier 1 capital to total risk-weighted assets, each as calculated under Basel III rules. Common equity Tier 1 capital ratio (fully phased-in) is a preliminary estimate reflecting management's interpretation of the final Basel III rules adopted in July 2013 by the Federal Reserve Board, which have not been fully implemented, and our estimate and interpretations are subject to, among other things, ongoing regulatory review and implementation guidance
(8) Beginning June 30, 2015, regulatory capital ratios are calculated under Basel III rules subject to transition provisions. The Company reported under Basel I rules for periods prior to June 30 , 2015.

## SYNCHRONY FINANCIAL

## PLATFORM RESULTS AND RECONCILIATION OF NON-GAAP MEASURE

## (unaudited, S in millions)

## RETAIL CARD

Purchase volume ${ }^{(1)(2)}$
Period-end loan receivable
Average loan receivables, including held for sale
Average active accounts (in thousands) ${ }^{(2)(3)}$
Interest and fees on loans ${ }^{(2)}$
Other income ${ }^{(2)}$
Platform revenue, excluding retailer share arrangements ${ }^{(2)}$
Retailer share arrangements ${ }^{(2)}$
Platform revenue ${ }^{(2)}$

## PAYMENT SOLUTION

Purchase volume ${ }^{(1)}$
Period-end loan receivables
Average loan receivables
Average active accounts (in thousands) ${ }^{(3)}$
Interest and fees on loans
Other income
Platform revenue, excluding retailer share arrangements
Retailer share arrangement
Platform revenue

## CARECREDIT

Purchase volume ${ }^{(1)}$
Period-end loan receivables
Average loan receivables
Average active accounts (in thousands) ${ }^{(3)}$
Interest and fees on loans
Other income
Platform revenue, excluding retailer share arrangements
Retailer share arrangements

## Platform revenu

## TOTAL SYF

Purchase volume ${ }^{(1)(2)}$
Period-end loan receivables
Average loan receivables, including held for sale
Average active accounts (in thousands) ${ }^{(2)(3)}$
Interest and fees on loans ${ }^{(2)}$
Other income ${ }^{(2)}$
Platform revenue, excluding retailer share arrangements ${ }^{(2)}$
Retailer share arrangements ${ }^{(2)}$
Platform revenue ${ }^{(2)}$

| Quarter Ended |  |  |  |  |  |  |  |  |  | 4Q'15 vs. 4Q'14 |  |  | Twelve Months Ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Dec 31, } \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { Sep 30, } \\ 2015 \end{gathered}$ |  | $\begin{array}{r} \hline \text { Jun 30, } \\ \hline 2015 \\ \hline \end{array}$ |  | $\begin{gathered} \hline \text { Mar 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec 31, } \\ 2014 \\ \hline \end{gathered}$ |  |  |  |  | $\begin{gathered} \hline \text { Dec 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec 31, } \\ 2014 \\ \hline \end{gathered}$ |  | YTD'15 vs. YTD'14 |  |  |
| \$ | 26,768 | \$ | 23,560 | \$ | 23,452 | \$ | 18,410 | \$ | 24,855 | \$ | 1,913 | 7.7 \% | \$ | 92,190 | \$ | 83,591 | \$ | 8,599 | 10.3 \% |
| \$ | 47,412 | \$ | 43,432 | \$ | 42,315 | \$ | 39,685 | \$ | 42,308 | \$ | 5,104 | 12.1 \% | \$ | 47,412 | \$ | 42,308 | \$ | 5,104 | 12.1 \% |
| \$ | 44,958 | \$ | 42,933 | \$ | 41,303 | \$ | 40,986 | \$ | 40,929 | \$ | 4,029 | 9.8 \% | \$ | 42,687 | \$ | 39,278 | \$ | 3,409 | 8.7 \% |
|  | 52,038 |  | 49,953 |  | 48,981 |  | 49,617 |  | 49,871 |  | 2,167 | 4.3 \% |  | 50,358 |  | 48,599 |  | 1,759 | 3.6 \% |
| \$ | 2,594 | \$ | 2,508 | \$ | 2,335 | \$ | 2,337 | \$ | 2,405 | \$ | 189 | 7.9 \% | \$ | 9,774 | \$ | 9,040 | \$ | 734 | 8.1 \% |
|  | 76 |  | 70 |  | 107 |  | 86 |  | 141 |  | (65) | (46.1)\% |  | 339 |  | 407 |  | (68) | (16.7)\% |
|  | 2,670 |  | 2,578 |  | 2,442 |  | 2,423 |  | 2,546 |  | 124 | 4.9 \% |  | 10,113 |  | 9,447 |  | 666 | 7.0 \% |
|  | (723) |  | (708) |  | (606) |  | (651) |  | (686) |  | (37) | 5.4 \% |  | $(2,688)$ |  | $(2,530)$ |  | (158) | 6.2 \% |
| \$ | 1,947 | \$ | 1,870 | \$ | 1,836 | \$ | 1,772 | \$ | 1,860 | \$ | 87 | 4.7 \% | \$ | 7,425 | \$ | 6,917 | \$ | 508 | 7.3 \% |
| \$ | 3,714 | \$ | 3,635 | \$ | 3,371 | \$ | 2,948 | \$ | 3,419 | \$ | 295 | 8.6 \% | \$ | 13,668 | \$ | 12,447 | \$ | 1,221 | 9.8 \% |
| \$ | 13,543 | \$ | 12,933 | \$ | 12,194 | \$ | 11,833 | \$ | 12,095 | \$ | 1,448 | 12.0 \% | \$ | 13,543 | \$ | 12,095 | \$ | 1,448 | 12.0 \% |
| \$ | 13,192 | \$ | 12,523 | \$ | 11,971 | \$ | 11,970 | \$ | 11,772 | \$ | 1,420 | 12.1 \% | \$ | 12,436 | \$ | 11,171 | \$ | 1,265 | 11.3 \% |
|  | 7,896 |  | 7,468 |  | 7,231 |  | 7,271 |  | 7,113 |  | 783 | 11.0 \% |  | 7,478 |  | 6,869 |  | 609 | 8.9 \% |
| \$ | 462 | \$ | 442 | \$ | 412 | \$ | 403 | \$ | 426 | \$ | 36 | 8.5 \% | \$ | 1,719 | \$ | 1,582 | \$ | 137 | 8.7 \% |
|  | 3 |  | 5 |  | 4 |  | 5 |  | 9 |  | (6) | (66.7)\% |  | 17 |  | 32 |  | (15) | (46.9)\% |
|  | 465 |  | 447 |  | 416 |  | 408 |  | 435 |  | 30 | 6.9 \% |  | 1,736 |  | 1,614 |  | 122 | 7.6 \% |
|  | (10) |  | (13) |  | (14) |  | (8) |  | (11) |  | 1 | (9.1)\% |  | (45) |  | (41) |  | (4) | 9.8 \% |
| \$ | 455 | \$ | 434 | \$ | 402 | \$ | 400 | \$ | 424 | \$ | 31 | 7.3 \% | \$ | 1,691 | \$ | 1,573 | \$ | 118 | $7.5 \%$ |
| \$ | 1,978 | \$ | 2,011 | \$ | 1,987 | \$ | 1,781 | \$ | 1,807 | \$ | 171 | 9.5 \% | \$ | 7,757 | \$ | 7,111 | \$ | 646 | 9.1 \% |
| \$ | 7,335 | \$ | 7,155 | \$ | 6,922 | \$ | 6,730 | \$ | 6,883 | \$ | 452 | 6.6 \% | \$ | 7,335 | \$ | 6,883 | \$ | 452 | 6.6 \% |
| \$ | 7,256 | \$ | 7,048 | \$ | 6,820 | \$ | 6,819 | \$ | 6,846 | \$ | 410 | 6.0 \% | \$ | 6,997 | \$ | 6,652 | \$ | 345 | 5.2 \% |
|  | 4,958 |  | 4,826 |  | 4,711 |  | 4,716 |  | 4,683 |  | 275 | 5.9 \% |  | 4,807 |  | 4,541 |  | 266 | 5.9 \% |
| \$ | 438 | \$ | 429 | \$ | 419 | \$ | 400 | \$ | 421 | \$ | 17 | 4.0 \% | \$ | 1,686 | \$ | 1,594 | \$ | 92 | 5.8 \% |
|  | 8 |  | 9 |  | 9 |  | 10 |  | 12 |  | (4) | (33.3)\% |  | 36 |  | 46 |  | (10) | (21.7)\% |
|  | 446 |  | 438 |  | 428 |  | 410 |  | 433 |  | 13 | 3.0 \% |  | 1,722 |  | 1,640 |  | 82 | 5.0 \% |
|  | (1) |  | (2) |  | (1) |  | (1) |  | (1) |  | - | -\% |  | (5) |  | (4) |  | (1) | 25.0 \% |
| \$ | 445 | \$ | 436 | \$ | 427 | \$ | 409 | \$ | 432 | \$ | 13 | 3.0 \% | \$ | 1,717 | \$ | 1,636 | \$ | 81 | 5.0 \% |
| \$ | 32,460 | \$ | 29,206 | \$ | 28,810 | \$ | 23,139 | \$ | 30,081 | \$ | 2,379 | 7.9 \% | \$ | 113,615 | \$ | 103,149 | \$ | 10,466 | 10.1 \% |
|  | 68,290 | \$ | 63,520 | \$ | 61,431 | \$ | 58,248 | \$ | 61,286 | \$ | 7,004 | 11.4 \% | \$ | 68,290 | \$ | 61,286 | \$ | 7,004 | 11.4 \% |
|  | 65,406 | \$ | 62,504 | \$ | 60,094 | \$ | 59,775 | \$ | 59,547 | \$ | 5,859 | 9.8 \% | \$ | 62,120 | \$ | 57,101 | \$ | 5,019 | 8.8 \% |
|  | 64,892 |  | 62,247 |  | 60,923 |  | 61,604 |  | 61,667 |  | 3,225 | 5.2 \% |  | 62,643 |  | 60,009 |  | 2,634 | 4.4 \% |
| \$ | 3,494 | \$ | 3,379 | \$ | 3,166 | \$ | 3,140 | \$ | 3,252 | \$ | 242 | 7.4 \% | \$ | 13,179 | \$ | 12,216 | \$ | 963 | 7.9 \% |
|  | 87 |  | 84 |  | 120 |  | 101 |  | 162 |  | (75) | (46.3)\% |  | 392 |  | 485 |  | (93) | (19.2)\% |
|  | 3,581 |  | 3,463 |  | 3,286 |  | 3,241 |  | 3,414 |  | 167 | 4.9 \% |  | 13,571 |  | 12,701 |  | 870 | 6.8 \% |
|  | (734) |  | (723) |  | (621) |  | (660) |  | (698) |  | (36) | 5.2 \% |  | $(2,738)$ |  | $(2,575)$ |  | (163) | 6.3 \% |
| \$ | 2,847 | \$ | 2,740 | \$ | 2,665 | \$ | 2,581 | \$ | 2,716 | \$ | 131 | 4.8 \% | \$ | 10,833 | \$ | 10,126 | \$ | 707 | 7.0 \% |

(1) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period
(2) Includes activity and balances associated with loan receivables held for sale
(3) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.

## SYNCHRONY FINANCIAL

RECONCILIATION OF NON-GAAP MEASURES AND CALCULATIONS OF REGULATORY MEASURES ${ }^{(1)}$
(unaudited, \$ in millions, except per share statistics)

## COMMON EQUITY MEASURES

GAAP Total common equity
Less: Goodwill
Less: Intangible assets, net

## Tangible common equity

Adjustments for certain other intangible assets, deferred tax liabilities
and certain items in accumulated comprehensive income (loss)
Basel I - Tier 1 capital and Tier 1 common equity
Adjustments for certain other intangible assets and deferred tax liabilities
Adjustments for certain deferred tax liabilities and certain items in accumulated comprehensive income (loss)

## Basel III - Common equity Tier 1 (fully phased-in)

Adjustment related to capital components during transition
Basel III - Common equity Tier I (transition)

## RISK-BASED CAPITAL

Tier 1 capital and Tier 1 common equity ${ }^{(2)}$
Add: Allowance for loan losses includible in risk-based capita
Risk-based capital ${ }^{(2)}$

## ASSET MEASURES

Total assets ${ }^{(3)}$
Adjustments for:
Disallowed goodwill and other disallowed intangible assets, net of related deferred tax liabilities
Other
Total assets for leverage purposes ${ }^{(2)}$

## Risk-weighted assets - Basel I

Risk-weighted assets - Basel III (fully phased-in) ${ }^{(4)}$
Risk-weighted assets - Basel III (transition) ${ }^{(4)}$

## TANGIBLE COMMON EQUITY PER SHARE

GAAP book value per share
Less: Goodwill
Less: Intangible assets, net
Tangible common equity per share

(1) Regulatory capital metrics at December 31, 2015 are preliminary and therefore subject to change.
(2) Beginning June 30, 2015, regulatory capital amounts are calculated under Basel III rules subject to transition provisions. The company reported under Basel I rules for periods prior to June 30 , 2015
(3) Represents total average assets beginning June 30, 2015 and total assets for all periods prior to June 30, 2015.
 certain intangible assets.

