

# INVESTOR DAY 2025

February 6, 2025

## Safe Harbor and Forward-Looking Statements

#### CAUTION REGARDING FORWARD LOOKING STATEMENTS

The information contained or incorporated by reference in this presentation contains certain forward-looking statements, including, but not limited to, certain plans, expectations, goals, projections, and statements, which are not historical facts and are subject to numerous assumptions, risks, and uncertainties. Statements that do not describe historical or current facts, including statements about beliefs and expectations, are forward-looking statements. Forward-looking statements may be identified by words such as expect, anticipate, believe, intend, estimate, plan, target, goal, or similar expressions, or future or conditional verbs such as will, may, might, should, would, could, or similar variations. The forward-looking statements are intended to be subject to the safe harbor provided by Section 27A of the Securities Act of 1933, Section 21E of the Securities Exchange Act of 1934, and the Private Securities Litigation Reform Act of 1995. While there is no assurance that any list of risks and uncertainties or risk factors is complete, below are certain factors which could cause actual results to differ materially from those contained or implied in the forward-looking statements: changes in general economic, political, or industry conditions; deterioration in business and economic conditions, including persistent inflation, supply chain issues or labor shortages, instability in global economic conditions and geopolitical matters, as well as volatility in financial markets; the impact of pandemics and other catastrophic events or disasters on the global economy and financial market conditions and our business, results of operations, and financial condition; the impacts related to or resulting from bank failures and other volatility, including potential increased regulatory requirements and costs, such as FDIC special assessments, long-term debt requirements and heightened capital requirements, and potential impacts to macroeconomic conditions, which could affect the ability of depository institutions, including us, to attract and retain depositors and to borrow or raise capital; unexpected outflows of uninsured deposits which may require us to sell investment securities at a loss; changing interest rates which could negatively impact the value of our portfolio of investment securities; the loss of value of our investment portfolio which could negatively impact market perceptions of us and could lead to deposit withdrawals; the effects of social media on market perceptions of us and banks generally; cybersecurity risks; uncertainty in U.S. fiscal and monetary policy, including the interest rate policies of the Federal Reserve; volatility and disruptions in global capital and credit markets; movements in interest rates; competitive pressures on product pricing and services; success, impact, and timing of our business strategies, including market acceptance of any new products or services including those implementing our "Fair Play" banking philosophy; changes in policies and standards for regulatory review of bank mergers; the nature, extent, timing, and results of governmental actions, examinations, reviews, reforms, regulations, and interpretations, including those related to the Dodd-Frank Wall Street Reform and Consumer Protection Act and the Basel III regulatory capital reforms, as well as those involving the OCC, Federal Reserve, FDIC, and CFPB; and other factors that may affect the future results of Huntington. Additional factors that could cause results to differ materially from those described above can be found in Huntington's Annual Report on Form 10-K for the year ended December 31, 2023 and Quarterly Reports on Form 10-Q for the guarters ended March 31, 2024, June 30, 2024 and September 30, 2024, which are on file with the Securities and Exchange Commission (the "SEC") and available in the "Investor Relations" section of Huntington's website http://www.huntington.com, under the heading "Publications and Filings" and in other documents Huntington files with the SEC.

All forward-looking statements speak only as of the date they are made and are based on information available at that time. Huntington does not assume any obligation to update forward-looking statements to reflect circumstances or events that occur after the date the forward-looking statements were made or to reflect the occurrence of unanticipated events except as required by federal securities laws. As forward-looking statements involve significant risks and uncertainties, caution should be exercised against placing undue reliance on such statements.

# Welcome and Opening Remarks



Tim Sedabres Head of Investor Relations

## Presentation Agenda

8:30 am	WELCOME AND OPENING REMARKS Tim Sedabres   Head of Investor Relations	10:30 am	<b>COMMERCIAL BANKING / CORPORATE, SPECIALTY, AND GOVERNMENT BANKING</b> <i>Expanding Capabilities to Provide Complete Customer Solutions</i> Scott Kleinman   President, Commercial Bank Zewditu (Tizu) Menelik   EMD, Corporate, Specialty, and Government Banking
	<b>COMPANY AND STRATEGY OVERVIEW</b> Sustained Growth Culture Steve Steinour   Chairman, President, and CEO		<b>PAYMENTS</b> Accelerating Growth and Scale Amit Dhingra   Chief Enterprise Payments Officer
	<b>CONSUMER AND REGIONAL BANKING</b> <i>Customer Focus Drives Differentiated Growth and Further Scale</i> Brant Standridge   President, Consumer and Regional Banking	11:15 am	Q&A
	<b>REGIONAL BANKING</b> Aligned and Integrated Team Positioned Close to Our Customers Leads to Differentiated Performance Christian Corts   Regional Banking Director		RISK / CREDIT Disciplined Approach Leads to Outperformance Helga Houston   Chief Risk Officer Brendan Lawlor   Chief Credit Officer
	<b>WEALTH MANAGEMENT</b> Leveraging the Huntington Franchise to Drive Sustainable Growth Melissa Holding   Director of Wealth Management		FINANCIAL OUTLOOK Positioned for Accelerating Value Creation Zach Wasserman   Chief Financial Officer
9:55 am	Q&A		CLOSING REMARKS Steve Steinour   Chairman, President, and CEO
10:15 am	BREAK	12:30 pm	Q&A
		12:50 pm	LUNCHEON WITH EXECUTIVE TEAM

## Leadership Team



**Steve Steinour** Chairman, President, and CEO Joined: 2009

**Brant Standridge** President, Consumer and Regional Banking 2022

**Today's Presenters** 



**Christian Corts** Regional **Banking Director** 2023



**Melissa Holding** Director of Wealth Management 2024

Scott Kleinman President, **Commercial Bank** 1991



Zewditu (Tizu) Menelik EMD, Corporate, Specialty, and Government Banking 2022



Chief 2011



Zach Wasserman Chief **Financial Officer** 2019





**Brendan Lawlor** Chief Credit Officer 2019

#### **Senior Executives in Attendance**



Marcy Hingst General Counsel 2023

Chief

Officer

2024







Michael Van Treese Chief Auditor 2013



Prashant Nateri Chief Corporate **Operations Officer** 2012



Sarah Pohmer Chief Human **Resources Officer** 2024



**Donnell White** Chief Diversity, Equity, and Inclusion Officer 2021

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# Company and Strategy Overview

Sustained Growth Culture



Steve Steinour Chairman, President, and CEO

## Positioned for Powerful Value Creation



## Super Regional Bank with Scaled National Businesses

### 2024 Year-End Key Stats

\$130**B** \$204B \$162B Loans & Leases Deposits Assets National Expertise with Local Delivery National Footprint Local Banking Presence Business or Consumer Relationships



### **2024 Compelling Results**

- **#1** Loan Growth<sup>2</sup>
- **#1** Deposit Growth<sup>2</sup>
- Top Quartile Net Charge-Offs
- Top Quartile ACL of 1.88%



#### Demonstrated Strong Risk Management Through The Cycle

Note: Mastercard and the circles design are registered trademarks of Mastercard International Incorporated; (1) SBA 7(a) volume 2024; (2) YE24 vs YE23 loan and deposit growth; HBAN vs 10 bank peer group; (3) Since YE2020; (4) includes treasury funding deposits

## Built Leading Franchise Over The Past Decade

Repositioned Franchise 2015 - 2020

- Customer-centric culture & local delivery
- Fair Play 2.0 differentiation
- Disciplined risk
   management

Diversification, Integration, and Scale

2021 - 2022

- TCF and Capstone integrations
- Bolstered Michigan & Chicago footprint
- Added new markets, Colorado & Minnesota
- Scale as leading super regional bank

Building on Position of Strength 2023 - 2024

- Growth acceleration
- New leadership, teams, verticals, capabilities, and geographies
- Top loan & deposit growth

#### Industry Leading Growth 2025+

- Drive organic growth
- Customer experience aligned with Vision
- Continue rigorous adherence to aggregate moderate to low risk appetite
- Deliver consistent top quartile performance

Maintaining Aggregate Moderate-to-Low Risk Appetite

## Exceptional Organic Growth and Successful Acquisitions

Diversification	<b>, Integration, a</b> 2021 - 2022	and Scale	Building on	<b>Position o</b> 2023 - 2024	f Strength
Strong Execution and Delivery of Commitments <sup>1</sup>			Expanding Capabilities and Expertise		
+51% Revenue (FTE)	<b>+56%</b> Non-GAAP Adj. PPNR	+25% Fee Income	<ul> <li>New Commercial Verticals</li> <li>Fund Finance</li> <li>Healthcare ABL</li> </ul>	New Geographies	<ul> <li>Payments</li> <li>New Merchant Acquiring</li> <li>Expanded Treasu</li> </ul>
<ul><li>Organic Growth</li><li>Grew Consumer &amp;</li></ul>	Integrations Successful	& Acquisitions High Return	<ul> <li>National Deposits</li> <li>Mortgage Servicing         <ul> <li>Deposits</li> </ul> </li> </ul>	SC .	Management (TN Solutions • New Card Produc
Commercial Customers	Integration	Acquisition	- Lending		Created New
<ul> <li>Improved Local Model in Regional Banking</li> <li>Expanded Commercial Banking Capabilities</li> <li>Increased Fee Revenues</li> </ul>	\$490MM TCF Cost Synergies + Revenue Synergies	Customer Referral Synergy	<ul> <li>Aerospace &amp; Defense</li> <li>FIG</li> <li>Native American Financial Services</li> </ul>	Texas	Partnerships

(1) FY2020-FY2022 growth; includes integration of TCF business in June 2021; see reconciliation (PPNR) on slide 148

## Top Tier Performance Across Key Metrics Since 1Q23



(1) Source: S&P Global Market Intelligence and SEC filings - Peers include CFG, CMA, FITB, KEY, MTB, PNC, RF, TFC, USB, ZION; (2) Defined as cash and cash equivalents divided by [Contingent Capacity at Federal Reserve & FHLB + Cash & Equivalents.] HBAN based on estimated 12/31/2024 uninsured deposits; peers based on estimated 9/30/24 uninsured deposits

## History of Financial Outperformance



#### **10 Year Core ROTCE Performance**

#### **Consistent Return on Equity Outperformance**

(1) Non-GAAP; See Reconciliation (ROTCE) on page 149; (2) Source: S&P Global Market Intelligence for Peers. Peers include CFG, CMA, FITB, KEY, MTB, PNC, RF, TFC, USB, ZION

## Proactively Addressing Evolving Market



### Customer

- Increasing expectations
- Industry & segment specialization
- Need for expertise & holistic service offerings

## Technology

- Digital acceleration
- Real time agility
- Data and AI opportunities

## Our Approach

- Advice &• Targeted expertise with local delivery &Guidancepersonalized solutions
  - Expanded capabilities to support customers and drive growth

Breadth of Solutions

- Digital Capabilities
- New industry verticals & geographies; expanded value proposition
- Integrated solutions to earn client trust
- Exceptional experience with cohesive digital & human service
- Maximize engagement & satisfaction with increased connectivity

**Anticipating Evolving Customer Needs to Drive Profitable Growth** 

## Embarking on the Next Era of Growth



## **Key Guiding Attributes**

Be the most **Trusted** financial institution

Enhance most Caring and Inclusive Culture



Be an **Indispensable Partner** for customers

Deliver **Value** through commitment to top-quartile core performance

## People-First: The Huntington Culture is a Competitive Advantage

## **Committed to**

- Caring and inclusivity
- Customers and communities
- Performance and execution
- Everyone owning risk

## **Colleagues first**

- Engage colleagues
- Align compensation with OCR<sup>1</sup>
- Develop depth of leadership

## **Our Culture Leads to:**

- Top Quartile **Culture**<sup>2</sup>
- **Great Place To Work**<sup>®</sup> 6 years in a row<sup>3</sup>
- Greenwich<sup>4</sup> "Best Brand for Trust"
- An industry leader in **Customer Satisfaction**<sup>5</sup>
- Retention of Senior Leadership<sup>6</sup> 94%

<sup>(1)</sup> OCR: optimal customer relationship; (2) 2023 Colleague Engagement Survey; (3) To view Great Place to Work Certified Companies, visit https://www.greatplacetowork.com/certified-companies; (4) 2023 Greenwich Awards, including for U.S. Small Business and Middle Market Banking. For Greenwich Awards, visit greenwich.com; (5) Source: 2024 Brand Health Study, among customers who consider the bank their primary bank; (6) Internally defined Senior Leadership Retention

## Customer-Centered: The Customer is Central to Everything We Do



Focused on Being an Indispensable Partner for All Customers and Clients

## Focusing on Experiences and Relationships to Drive Differentiation and Expand Customer Base

## Relationships

Partnering with customers with consistent approach to build long-term relationships

## **Solutions**

Deliver differentiated customer-centric products

## **Experiences**

Expert advice, integrated platforms, and frictionless human / digital experiences

## **Customer Trust**

Built on a Foundation of Dependability and Financial Stability

## Well-Positioned to Achieve Medium-Term Targets



## Growth Outlook Supported by Robust Risk Management

Aggregate Moderate-to-Low Risk Appetite Creates a Strategic Advantage



## Outcomes

- Well-positioned to navigate macro environment
- Dependability / consistency builds customer trust
- Industry leader in liquidity and insured deposits
- Top quartile performance for net charge-offs

Maintaining Aggregate Moderate-to-Low Risk Appetite through Expansion and Growth

## To be the Leading People-First, Customer-Centered Bank in the Country

## Investing

for sustainable profitable growth

## Differentiating

our culture, brand, and customer experience

## Executing

for top quartile performance and value creation

## **Brand Essence Video**



# Consumer and Regional Banking

Unwavering Focus on the Customer Drives Differentiated Growth and Further Scale



Brant Standridge President, Consumer & Regional Banking

## Consumer and Regional Banking Key Messages

Leading franchise with a differentiated culture and distinctive brand Investing in people, frictionless access, and unique value propositions to maximize customer engagement

**Capitalizing** on opportunity for **scale** in wealth and our national franchises

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**Differentiating** with **personalized** experiences, **local** delivery, and **unique** expertise

## Leading Mid-West Consumer and Business Bank with a National Specialty Finance Franchise

Key Stats<sup>1</sup>



(1) FY24 Financials. Loans and Deposits based on End of Period balance.

### **Expanding in Targeted Geographies**



## Building on Long History of Strength in Customer Acquisition Fueled by Brand Distinction and Disruptive Innovation



**Consumer Checking Households Growth of 3x since 2010** 

(1) Source: Internal 2024 Brand Health study; (2) 2023 Green wich Awards, including for U.S. Small Business and Middle Market Banking. For Green wich Awards, visit green wich.com/document type/green wich awards

## Culture is at the Heart of Huntington's Competitive Advantage

## **OUR CULTURE**



is at the center of what drives Huntington's long history of differentiation and growth



#### How does our Culture Manifest in Our Colleagues Actions?





**Our Colleagues** share a relentless

passion for customers, collaborative

**customer satisfaction**, and **industry** 

attitude... that fuels innovation,

leading growth

## Growth Since 2022 Driven by All Key Customer Segments



Since YE2022, unless otherwise noted; (1)Among deposit customers; (2) Includes Small Business (\$0-\$2M revenue) and Regional Banking (\$2M M-\$50M revenue); (3) SBA 7(a) volume 2024

## Strong Execution and Financial Results Since 2022 Investor Day



(1) Period Average

## Our Vision Guides Consumer & Regional Banking's Strategic Ambition



Create **Innovative** and Distinctive **Products** for all People

- Maximize Customer Engagement and Satisfaction
- Provide Insights, Guidance and Advice
- The Business Bank of Choice
- **Local Model**, Scalable to New Markets and Verticals, and Unique Expertise in Select National Businesses

## Organized around Five Business Lines Serving Consumers & Businesses

Branch Banking	Consumer Finance	Regional Banking	Wealth Management	Insurance
<b>3.4M</b> Consumer Deposit Households	<b>1.3M</b> Consumer Lending Households	<b>20k</b> Business Customers (\$2M - \$50M revenue)	<b>34k</b> Fee-Based Advisory Relationships	<b>150+</b> Insurance Carrier across Diversified Lines
<b>350k</b> Small Business Customers	<b>8k</b> Auto & Recreational	<b>12</b> Regional Market Presidents	<b>150k</b> Brokerage Households	<b>76</b> Licensed Advisors
(<\$2M revenue)	Finance Dealers	583 Regional Banking and 253	1,133 Colleagues	343 Colleagues
6,046 Colleagues	1,203 Colleagues	SBA & Practice Finance Colleagues		
Deposits <sup>1</sup>	\$5 \$6B	Loans <sup>1</sup> \$2B B Residential Mortgage Automobile Home Equity	<b>Fee Rev</b> \$18M \$128 M \$508 M	Card & Payments Wealth Management Deposit and Loan Fees
Deposits <sup>1</sup>	\$5 \$6B	Loans <sup>1</sup> \$2B B Residential Mortgage Automobile	\$18M \$77 \$128 M \$508	Card & Payments Wealth Management

(1) FY24 Period Average; (2) FY2024; (3) Includes deposits classified as corporate and other

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## Investing in Key Areas to Drive Profitable Growth

Building on our leading digital experience with targeted investment in digital storefront

Strong momentum from prior investments in people and digital presents opportunity to scale fee income growth

Strategically aligned and integrated teams positioned close to our customer leads to differentiated performance



Building on our history of disruptive innovation with investment in customer value proposition for select customer segments

> Scaling our national businesses through new partnerships and geographic expansion

Leveraging our regional banking model to drive scale, growth, and expansion in existing and new markets

## Building on Huntington's Leading Digital Position to Deliver a Winning Ecommerce Experience

Investments to Accelerate Acquisition and Deepening

**Digital Marketing & Offers** Personalized offers supported by prioritized responses

**Channel Insights & Management** Real-time data informing our investments

#### **Channel Technology Investments**

Enable frictionless originations and access to colleagues

(1) Consumer Checking Households in 2024

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### The Opportunity

Incremental Consumer Household Acquisition 100K+ by 2030

### Improvement in Digital Household Quality

Triple average deposits from new digital households by 2030

- 50% of new consumer checking households originate digitally<sup>1</sup>
- 8% increase in digitally active customers since 2022
- **1B+** digital interactions with customers per year

## Delivering on Customer Expectations and Expanding Frictionless Access to Products and Colleagues



(1) Digital logins includes both mobile and web for full year period; Originations is inclusive of consumer product lines in checking, savings, card, mortgage, and lending.

## Launched One-Tap Account Opening for Savings & MMA Eliminating Friction for Our Customers

### **One-Tap Originations**







#### An Intuitive and Streamlined E-Commerce Experience Deepens Customer Relationships

Note: Chart Represents Huntington median time to originate Savings & MMA; (1) Average monthly originations pre-vs. post-launch; (2) Since Aug' 24 inception, compares 6-month period prior to launch

Building on Our History of Disruptive Innovation with Investment in Customer Value Proposition for Select Customer Segments

### **Customer Centric Innovation Enables Continued Acquisition**

#### **Unique Customer Jobs**

- $\checkmark$ 
  - to unlock their full potential
- ✓ to be prepared for the future
- to support their family & network



- to live fulfilled lives today
- ✓ to be financially resilient

### **Comprehensive Delivery Ecosystem**

- New Products and Features
- 🗹 Digital Innovation
- Personalized Advice
- Best in Category Service
- 🗹 Omni Channel Delivery
- Brand Evolution

### **The Opportunity**

## **100K+**

Incremental Consumer Household Acquisition



Deposit Growth from Acquisition & Deepening Delivering an Ecosystem of New Products and Digital Experiences Supported by Our Brand Evolution and Performance Marketing

### **Execution Highlights Since 2022**

#### Delivered a New High Yield Savings Product in 2024...

- ~\$1B Annualized deposit production since launch<sup>1</sup>
- Strong appeal with younger affluent customers

#### **New Products Recently Launched**

- **Caregiver Banking** ...helping customers look out for a dependent adult or child in their care
- 2 Personalized Emergency Fund ...helping customers be more financially resilient

#### **3** Comfort Zone

...helping customers manage cash flow to live more fulfilled lives today

#### **Innovation Roadmap**

#### Premier Line of Credit

Streamlined originations and enhanced lines for Prime and Super Prime borrowers

#### Pathways

Guidance for short- and long-term planning

#### Membership Networks

Expands customer network of resources and benefits

#### Saving With A Purpose

Organize money according to its purpose in a way that makes sense to the customer

<sup>1</sup> Annualized deposit production based on partial year results in 2024
# Launched New Caregiver Digital Experience Addressing Key Need Across 22% of the US Population

### **My Circle Banking**

#### **First mover** among banks

Allows dependent adults and vulnerable populations to maintain independence

Debit card with spend controls for the **protection** of a dependent

Sets-up wealth transfer opportunity

My Circle Tab<sup>(SM)</sup> A single access point elevates awareness to key relationships

#### Shared account access

Shared With Me Parents or dependent family members who have requested assistance with account management

**People I'm Sharing With** Individuals, such as a business partner, you trust with access to your finances



### Look after the people closest to you



2

0

**Teen Banking** Visibility and controls for parents

**Ouick Links** Frequent activities, such as Send Money, are elevated for quick access from The Hub



# Scaling Our National Businesses to Bring Huntington to More People in New and Existing Markets



Scaling **Practice Finance** with investments in talent, new verticals and specialties

Loans 15%+ CAGR<sup>1</sup>



Leading with SBA in expansion markets already #1 in Texas and Colorado

Loans 15%+ CAGR<sup>1</sup>

Auto, RV, Marine, Power Sports



Originating Auto Loans in 33 states with recent expansions to new markets

Loans 7%+ CAGR<sup>1</sup>

(1) Represents target loan balance growth thru 2030

# Industry Leading Specialties in Practice Finance and SBA Present Continued Opportunity for Multi-Billion-Dollar Sources of Loan Growth

### **Practice Finance**

#### **Position of Strength**

- **\$1B** Loan Growth Since 2022
- 4.5K Customers
- \$2.3B Outstandings
- \$2.8B Loan Commitments

#### **Growth Drivers**

- Geographic Expansion
- New Verticals Accounting, Law Practices, Funeral Homes
- Leverage Partnerships Henry Schein, Aprio, and DDSMatch



### **SBA Lending**

#### **Position of Strength**

- **#1** SBA Lender<sup>1</sup> 7 Years in a Row
- 32,000 Customers
- Lift Local Business®
- \$3.9B Loan Commitments

#### **Growth Drivers**

- Geographic Expansion
- SBA Technology Investment Frictionless SBA application-to-fund customer and colleague experience
- Business Owner Transitions New strategy to support generational transfer of ownership driving fees and strong returns



The Opportunity \$8B+ Loan Production through 2030

(1) SBA 7(a) volume 2024

# Well-Positioned to Scale Our Vehicle Finance Business Model Nationally



### National Provider with Unique Integrated Business Model and Localized Go-to-Market Strategy at Scale

Note: data as of 4Q24

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# Leveraging Our Regional Banking Model to Drive Scale, Growth, and Expansion in Existing and New Markets

De Novo Branch Expansion

>100 De Novo Branches by 2030

**100+** De Novo Branch Expansions



### **Increasing Presence in Chicago**

Regional Banking & Wealth Management



#### **Built 4 Regional Banking Hubs**

Collectively going to market with the entire franchise capabilities to serve customers locally

### Regional Banking talent acquisition

Added 14 new relationship managers with established in-market networks expected to produce \$1.7B in loan production over five years

#### **Wealth Management talent acquisition**

Added a team of Private Bank wealth advisors and branch financial advisors to deliver our collaborative local go-to-market approach

### **Carolinas Buildout**

Bringing the full Huntington Franchise to North Carolina and South Carolina

#### **Growth Contribution Over 10 Years**

- Branch Expansion
- Mortgage
- Regional Banking
- Small Business
- Wealth Management
- Huntington Financial Advisors
- Consumer Finance
- Payments



\$5B+ Loans

**\$5B+** AUM

# Investing in Branches Fueled by Continuous Optimization of Our Network for Performance

### **Proven & Repeatable De Novo Branch Playbook**

- **Proprietary models identify A+ locations** with high traffic, visibility, convenience & growth potential; reinvesting in 1 relocation for every 2-3 closed branches
- Shared accountability among regional leadership for new branch success
- Localized marketing strategy targeting customers within 10-mile radius
- Unique business plans for each branch business development starting 90-days prior to opening

### **Results in Accelerated Branch Profitability**

- **2024** Launched De Novo Branch's
  - Loan growth is 3x prior new build expectations
- **Deposit gathering 135% ahead** after 6 months<sup>1</sup>
- **Reduction in time to payback** by 9-18 months



Note: photograph from downtown Pittsburgh, PA branch; (1) Avg. of Peters Twp, Cherry Creek North and Boulder Pearl Street

# History of Strength in Performance Marketing Continues to Fuel Growth

Strategic investments have fueled a leading, data driven marketing engine



2023 Expansive testing into new and emerging channels

#### 2024

Targeting at scale across all channels and segments

### In 2025, this engine will advance three key areas of focus...

### National Brand Expansion

Hyper Localized Marketing



Event & Behavior Based Marketing

### Further accelerating our new to bank acquisition strategy...

### Digital Acquisition

**New consumer checking households** from our digital channel **exceed regional peers** by 25%<sup>1</sup>

### Cost to Acquire

**Customer Acquisition Cost** outperformed industry peers by **14%**<sup>2</sup> while we **increased marketing driven sales to 45%** of production vs. the industry average of 39%<sup>2</sup>

# Expanding Our Brand Nationally while Growing Local Relevance



Aligning with national franchises like the **Cleveland Browns** increases **national recognition**, credibility, and customer loyalty.

Accelerates growth for national businesses and new market expansion.







Local investments to **drive awareness** and **consideration** will lead to an increase in long-term production.

**Localized playbooks** will customize media spend, channels, activations, and experiences based on the market's unique situation.



# **Regional Banking**

Aligned and Integrated Team Positioned Close to Our Customers Leads to Differentiated Performance



Christian Corts Regional Banking Director

# Growing Our Local Advantage through an **Enhanced Regional Banking Model**

Key Stats<sup>1</sup>

370K Customers

**\$8.8B** Loans

\$20.5B Deposits

**\$142M** Fee Income

Total \$1.0B Revenue

### **Contrarian Approach Brings the Full Huntington** Franchise to Customers through Local Delivery

12 Regions led locally by **Regional President**  **Regional Leadership Team** with representation from all lines of business and responsibility for performance

Differentiated local delivery model that is repeatable and scalable to growth markets

# Regional Banking National Specialists

Regional Banking Expansion Markets National Practice Finance & SBA

Primary Bank **Relationships** 4.2% CAGR

**Since 2022** 

Fee Income **5% CAGR** 

Loan Production **6% CAGR** 

# Regional Banking: Efficient & Repeatable Local Advantage

The purpose of the Regional Bank is to bring us into closer alignment with the customer, provide a greater focus on local, and create partnerships that allow us to go to market as one Huntington team

### **Regional Bank Highlights**

- Strategically aligned across organization
- Empowered through local decision-making
- Increased efficiency and productivity
- Enables expansion of Middle Market



# Aligned and Integrated Team Positioned Close to Our Customers Leads to Differentiated Performance

### Approach

- Regional President integrates all businesses within a region
- Performance aligned through shared financials and goals
- Added \$20M-\$50M customer segment
- Improved customer speed of response
- Deployed Regional Advisory Playbook

### **Regional Banking Quarterly Production**



(1) Represents expected 12-month fee revenue from sales production

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# Extending Our Regional Banking Model through Expanded Geographies

#### Expanding **Key Investments in Talent Across All Markets** Growth Capacity as New Relationship Managers Ramp Customer Acquisition In North Carolina, South Carolina, and Texas Established **Growth Capacity** Markets Invested in Colleagues (Balances) • 25 Regional Bankers 60 • **3** SBA and Practice Finance Bankers in Deposits \$0.7B Relationship NC and SC to leverage local expertise Manager Hires 6 SBA and Practice Finance Bankers in Texas Expansion #1 SBA Lender in Texas in 2024<sup>1</sup> \$1.0B Loans Markets 2027E

(1) SBA 7(a) volume 2024

# Case Study | Executing Enhanced Regional Banking Model

### Opportunity

- 180-year-old Detroit based service company
- Interest in creating a Trust and a \$60M building expansion
- Approached local team due to dissatisfaction with other banks who could not create a holistic solution for their unique situation

### **Differentiated Solution**

Local colleagues enlisted national expertise for unique solution

- Institutional Specialty Trust
- Non-profit Banking
- TM and Merchant Services
- Capital Markets
- Credit

Client selected Huntington due to ability to service their entire financial needs

### **Mutual Winning Results**





#### **Annual Recurring Fees**





\$300k Merchant Services



\$9k Treasury Management

## Differentiated Approach to Small Business

### **Regional Banking**

- **Customer Size:** \$2M -\$50M in annual revenue
- **Key Benefit:** Driving full banking relationships with 67% of Regional Bank business households have deposit plus at least one other revenue generating product
- How We Win: Leading customer service, delivered locally with personalized advice and guidance

### **Small Business**

- **Customer Size:** \$0 \$2M in annual revenue serviced through branch, digital and central channels
- Key Benefit: 4x Deposit to Loan Balances
- How We Win: Provide a business banking experience that mirrors the simplicity and personalization of consumer banking

### **Our Customer Centric Model Supports**

**\*20K+** Relationship Managed Banking Customers

**\*350K+** Small business customers supported by branch network present growth opportunity

Significant Fee Income and Deposit Opportunity

**\*1.3M+** Small Businesses located within five miles of a branch

Positioned to Capitalize on Significant Fee Revenue and Deposit Opportunity

# Uniquely Positioned to Succeed in Small Business

### **Executing from Position of Strength in Small Business**

### **Access to Capital**

Established leader in Small Business

### Lift Local Business®

Award-winning lending supporting minority-, women-, and veteran-owned small businesses

### **Client Loyalty**

Outperform peers in new-to-bank business acquisition and overall customer retention

### **Branch Footprint**

Expansive branch footprint with ~1,000 physical locations

You last logged in 03/03/2021	1 ot 12:30 p.m. ET		
Cash (2)	\$40,000.00 🔿		
Huntington 25 Checking Money Scout ON	\$30,000.00		
Savings5677 Money Scout: ON	\$10,000.00		
Credit (1)	\$0.00 🔿		
Voice Credit Card7878			
\$10,000.00 available credit	\$0.00 current balance		
🕀 Standby Cash	ELIGIBLE \$900.00 available to borrow		

### **Business Owner Perks**

Toggle between consumer and business with a single digital credential

### Outcome

Increased dual consumer and business customers 9% since launch in 2024

# **Differentiated Small Business Value Proposition**

### Enable small businesses to confidently navigate starting, running & growing



# Strategic Roadmap Positions Huntington to Drive Further Scale and Differentiated Growth

# **Regional Banking**

scaling our highly differentiated local delivery model

- Service States Expansion to new markets
- Going upmarket to scale in our core markets
- Creating growth capacity with new relationship managers added

## **Small Business**

addressing the unique needs of small business owners

Advice and guidance led experience

Intuitive digital experience for payments

Embedded Solutions & Streamlined Originations

## **Our Aspiration**

to be the Business Bank of Choice

- Improved customer satisfaction
- Accelerate customer acquisition and deepening

	Regional Banking 2030 Targets		
<b>4%+ CAGR</b>	<b>7%+ CAGR</b>	10%+ CAGR	
Primary Relationship Growth	Loan Production	Fee Growth	

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# Wealth Management

Leveraging the Huntington Franchise to Drive Sustainable Growth



Melissa Holding Director of Wealth Management

# Wealth Management Organization



(1) Includes Preferred Banking relationships with deposits and loans reported through Branch Banking

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# **Building on Foundational Investments**



 Connected Wealth into an integrated digital customer experience

#### SmartInvest®

 Modern banking product packaged with an Advisory relationship  Targeted marketing campaigns driving new and existing Advisory relationships

### **Advisor Connect**

Digital lead generation
 program

 Established incentives and referral protocols

#### Strategic Reorganization

- Created Preferred Banking segment (mass affluent)
- Created Wealth Advisor role
- Aligned with Regional Banking local delivery

### **Positive Impact**

\$2.3B New AUM from SmartInvest<sup>®</sup> households

**85%** New advisory household adoption of SmartInvest®

55% Increase in Advisors

**Prior Investments Delivered Core Value Proposition Enhancement and Organizational Synergies** 

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# Strong Execution and Financial Results since 2022 Investor Day



(1) Existing customer deposits pre-launch (2022); deposit growth from existing and new customers

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# Doubling the Wealth Business in the Next Five Years

### **Strategic Priorities**

- Deepening Customer Relationships & Expanding in New Markets
- 2 Differentiating in Key Customer Segments
- 3 Leading with Advice
- 4 Modernizing Wealth Products, Capabilities & Platforms

### Wealth Management Acceleration



# Deepening Customer Relationships & Expanding in New Markets

Deepenir	ng Relationship	s	Geo	ographic Ex	xpansion		
<b>Consumer</b> Banking	<b>1.4M</b> Households with >\$100K wealth	<b>34K</b> <sup>1</sup> Grew Advisory Households by 20% since 2022		North Carolina & South Carolina 40+ colleagues covering 5 strategic Wealth Hubs and 55 branches			
<b>Regional</b> Banking	<b>380K</b> Households with >\$100K wealth	<b>15K</b> <sup>2</sup> 4% penetration		<b>Colorado</b> New Consumer / Wealth co-location setting the future branch standard			
<b>Commercial</b> Banking	<b>16K</b> Households with >\$100K wealth	<b>2K</b> <sup>2</sup> 13% penetration	Q	Illinois Expanding from 1 to 4 Wealth Hubs in affluent Chicago locations			
Average Annual Revenue Per Relationship			Opportunity By 2030				
<b>\$800</b> Consumer	<b>\$4,000</b> Preferred Banking	<b>\$25,000</b> Private Bank		<b>\$7B+</b> AUM	<b>\$1B+</b> Loans	<b>\$2B+</b> Deposits	

(1) Includes fee-based a dvisory relationships; (2) Includes fee-based a dvisory and other investment relationships

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# Differentiating in Key Customer Segments



# Leading with Advice – Our Customer Commitment

**Our Vision**: To Be the Leading **People-First**, **Customer-Centered** Bank in the Country

### We Know You and Understand Your Goals

Local relationships built on advice and trust

### We have the Expertise to Serve You

Experienced advisors that translate goals into actionable solutions

## **v**

### We Bring the Breadth of the Bank to You

Integrating personal and business needs

# 🔽 We

## We Walk on Your Financial Journey Together

Partnering with individuals and families

## **We Tailor Our Services to You**

White-glove service with bespoke solutions

# Further Modernizing Wealth Products, Capabilities & Platforms

Enabling Advice Led Experiences to Drive Customer Satisfaction and Advisor Productivity



### **Integrated Workflows**

Enhancing integration of customer and colleague systems to improve experiences and deepen relationships

### **Results in:**



Enhanced customer experience





### **Investment Product Offering**

Expanding offering of sophisticated investment solutions for high and ultra high net worth customers



### **Next Best Action**

Driving increased frequency of consistent, relevant, and timely interactions between customers and Advisors



Tax optimization for customers





Delivering high-quality advice at scale

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## Case Study – Bringing the Breadth of the Bank To Our Customers



# Strategic Roadmap Positions Huntington to Drive Further Scale and Differentiated Growth

## **Private Bank**

leading with advice through local delivery

- Advice-led value proposition
- Local delivery & national expertise
- Solutions for generational family wealth and business owners
- Modernize products & platforms

## **Preferred Banking**

enhanced value proposition for mass affluent customers

- Advice-led value proposition
- Aligned mass affluent Bankers and Financial Advisors
- 🖌 Modernize products & platforms

## **Our Aspiration**

- to be the leading Regional Bank wealth manager
- Drive customer acquisition and deepening
- Exceptional customer experience
- Fully leverage key bank partnerships

### Wealth Management 2030 Targets

**12%+ CAGR** Assets Under Management

10%+ CAGR

Fee Revenue

**9%+ CAGR** Total Revenue

# Consumer & Regional Banking

Closing Remarks & Medium-Term Targets



Brant Standridge President, Consumer & Regional Banking

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# **Consumer and Regional Banking - Targeted Strategic Outcomes**







# **Commercial Banking**

Focus on the Customer to Drive Growth and Scale



Scott Kleinman President, Commercial Bank

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## **Commercial Banking Key Messages**



# Continuing to Add National Capabilities and Differentiating through Local Delivery

Key Stats<sup>1</sup>

\$58B Commercial Total Loans 44% of Huntington's total \$43B

Commercial Total Deposits 27% of Huntington's total

**\$0.7B** Fee Revenue **34%** of Huntington's total





Client Relationships Served Nationally

### **Representative National Expertise**

#### **Specialty Banking**

- Top 6 Franchise Lender<sup>2</sup>
- Top 10 Healthcare<sup>2</sup>

#### **Asset Finance**

- #6 Equipment Finance<sup>3</sup>
- Top Tier Distribution Finance<sup>2</sup>
- **#1** Technology Finance<sup>2</sup>
- Top 10 Asset Based Lending<sup>2</sup>

### **Capital Markets**

- **#12** Middle Market Loan Syndicator (non-sponsored)<sup>4</sup>
- Top 15 Middle Market M&A Advisor<sup>4</sup>

#### **Treasury Management**

- #11 Real Time Payments<sup>5</sup>
- **#11** ACH Receiver<sup>7</sup>

(1) FY24 period end; (2) Based on publicly available peer data and internal estimates; (3) Equipment Leasing & Financing Association, 2024, rank a mongst bank-owned firms, includes HTF portfolio; (4) Refinitiv, 2024; (5) TCH Payments Authority, 2024; (6) NACHA rankings 2023

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## **Recent Awards and Recognition**

### **Greenwich Awards 2023**



#### **Best Brand:**

- Trust
- Ease of Doing Business
- Value
- Long-Term Relationships



Customer Service, Relationship:

- Manager Proactively
   Provides Advice
- Overall Satisfaction (Cash Management Specialist)

### Capstone Awards 2024



Consumer Deal of the Year



Aerospace & Defense Deal of the Year



Middle Market M&A Advisor of the Year
## Culture is at the Center of Commercial's Competitive Advantage

## **OUR CULTURE**



is at the center of what drives Commercial's ability to scale national capabilities and deliver them successfully, both nationally and locally



## Attracting and Retaining Colleagues

Putting **commitment to client** as priority

Focusing on quality customer service





Promoting growth mindset

<text>

### **Our Colleagues**

- Share relentless commitment to client service
- Local market expertise with strong ties to and investments in communities
- Knowledgeable **industry and product bankers** delivering specialized capabilities

OUR VALUES: Can-Do Attitude | Forward-Thinking

hinking | Service Heart

## Strong Execution and Significant Progress Since 2022 Investor Day

Targets	<b>2x Growth</b> Specialty Banking Loans & Deposits (5-year goal)		<b>Double Revenue</b> in Capital Markets by 2027	<b>Expand</b> Regional Presence
On Track to Achieve Targets As of 2024	✓ 8 Verticals Added since 2022		✓ +\$270M in fees since Capstone acquisition	✓ 2 Regions Added North Carolina, South Carolina and Texas
	<ul> <li>✓ +\$3B loans</li> <li>✓ +\$3B deposits</li> </ul>		<b>4X</b> typical conversion rate on junction engagement with RMs	oint  +\$0.5B loans +\$0.1B deposits
		Top Qu	uartile Performance <sup>1</sup> (1Q23–4Q24)	
C&I Average Loan Growth <sup>1</sup>	-5% C&I Deposition		-2%	Non-interest Income 14% Growth <sup>2</sup>
	HBAN Peer Median	Growth <sup>2</sup>	■ HBAN ■ Peer Median	HBAN Peer Median

(1) Peer set includes CFG, CMA, FITB, KEY, MTB, PNC, RF, TFC, USB, and ZION. Results not available for all peers; average deposit growth excludes FITB, MTB, ZION; noninterest Income Growth excludes MTB, RF, ZION; (2) Represents applicable Commercial segment

## **Building on Consistent Growth**

#### **Commercial Specialty Verticals**

#### **Existing Verticals**

- Healthcare
- Consumer & Financial
- Sponsor
- Franchise
- Government
- Industrials
- Tech & Telecom
- Diversified



- + Fund Finance
- + Healthcare ABL
- + Mortgage Servicing Lending
- + Mortgage Servicing Deposits
- + Native American Financial Services
- + Financial Institutions Group
- + Aerospace & Defense
- + HOA, Title & Escrow Deposits







# North & South Carolina Expansion



## Regional Expansion to Further Scale and Capture Profitable Growth

## Building scale in high growth regions ...

Job & Population Growth (2020-2024)<sup>1</sup>



#### ... and leveraging unique differentiators ...

- Capstone: Developing trusted relationships by delivering specialized advisory and acquisition capabilities locally
- **Proven Platform:** Enabling local bankers to leverage national capabilities including industry verticals, ABL, and Franchise Finance

**3** Culture:

National brand alignment around customer driven locally



N. Carolina & S. Carolina

49 Commercial relationships added

• 6 Offices added across NC and SC

Achieved profitability in first year

- Texas
- 18 Commercial relationships added
- 2 Offices added in Dallas and Houston
- Will achieve profitability within 12 months

#### Growth of Commercial and Regional Banking Enables Larger and More Scalable US Footprint

(1) Payroll: Nonfarm payroll from BLS via FRED (1/2020 to 11/2024). Population from US Census Bureau (7/2020 to 7/2024)

## Corporate, Specialty, and Government Banking

Enhancing and Expanding Capabilities to Provide Complete Customer Solutions



Zewditu (Tizu) Menelik EMD Corporate, Specialty, and Government Banking

## Corporate, Specialty, and Government Banking Key Messages



## Expanding Our Corporate, Specialty, and Government Banking Capabilities to Drive Growth



**Developed Diversified Set of Verticals that Enable Significant Opportunity to Drive Growth** 

(1) FY24 period average

## Our Vertical Strategy Established through Systematic Evaluation of Opportunities



Multiple Layers of Growth with Logical Extensions of Capabilities

## Adding Industry Verticals and Ecosystems to Deliver Value For Customers



**Providing Industry Specific Solutions Allows Us to Fully Meet Our Customers Needs** 

(1) Forward settling of Mortgage-Backed Securities trades

## Case Study | Healthcare – Differentiated Ecosystem

Continued investment in bolt-on capabilities has delivered a Category-of-One ecosystem



## Case Study | Delivering National Expertise Locally to Drive Differentiation and Results

#### Opportunity

- Private equity-owned entity approached local team
- Time sensitive need to buyout an existing equity investor



#### **Differentiated Solution**

- Local colleagues enlisted national expertise early to craft solution
  - Leverage Finance
  - Capital Markets
  - Credit
- Client selected Huntington due to expertise and confidence in execution
- Early alignment enabled transaction closing and funding 1 week ahead of deadline

### **Mutual Winning Results**

- Transaction included capex carve-out that accommodated a revenue driving strategy
- Brought full banking relationship with deposits, Treasury Management, and capital markets

"Thank you so much for your professionalism, speed, agility, and precision in delivery – the team has just been great to work with"– Client Testimonial

Leveraging Regional Growth to Provide More Clients Holistic Advice

## **Expanding Capital Markets Expertise**



Positioned for Significant Growth as Developed Capabilities Benefit from Scale

(1) Acquired Capstone in mid 2022

## Accelerating Growth in Corporate Finance Fees

#### **Expanding** Corporate Finance<sup>1</sup> Capabilities

#### Strategic Rationale

- Strategic fit with corporate and private equity clients across Commercial's coverage teams
- Ability to attract top tier talent
- Diversify fee revenue and capture meaningful addressable market



**Diversify** Revenue Streams and Capture Addressable Market



#### Positioned for Significant Growth as Developing Capabilities Benefit from Scale

\$ in Millions unless otherwise stated; (1) Corporate Finance defined as Syndicated and Leveraged Finance and Debt and Equity Capital Markets businesses; (2) Total Addressable Market estimated based on peer capital market income. Data sourced from Refinitiv and Deal Logic; 5-year average from 2020-2024

## Capstone Integration Enhances Our Right to Win & Customer Experience

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- High customer trust & satisfaction
- Deep relationships across footprint
- Experienced bankers in middle market

#### 2023 Greenwich<sup>1</sup> Research & Awards



- Domain expertise across 12 dedicated industry groups
- M&A expertise focusing on privately held businesses
- Content and insights engine

Best Brand	Value long-term relat	•	Awards & Metrics	2021	2024	
Amongst Peers for	<ul><li>Ease of doing busines</li><li>Bank you can trust</li></ul>	ss	Middle Market M&A Advisor of the Year	#1	#1	
1st in the peer group for Net Promoter Score			# of Deal & Industry Awards	7	10	
			# of Thought Leadership Reports	100+	~220	

#### **Results**

- Delivered +\$270M of fee revenue since closing, consistent with expectations
- As of year-end 2024, ~25% of near-term closing backlog are Huntington clients
- **7** referred engagements closed in 2024
- **4x** conversion rate when collaborating with RMs

#### Deepening Go to Market Capabilities and Customer Engagement while Delivering National At-Scale Advisory Locally

(1) 2023 Greenwich Awards, including for U.S. Small Business and Middle Market Banking. For Greenwich Awards, visit greenwich.com/document type/greenwich awards;

## **Commercial Banking - Targeted Strategic Outcomes**



## Payments

Accelerating Growth and Scale



Amit Dhingra Chief Enterprise Payments Officer

## Accelerating Growth and Scale in Payments by



## Enterprise Payments Comprehensive Set of Solutions for All Customers



#### **Enhancing Value Across the Entire Bank**

Note: Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license; (1) FY2024 compared to FY2022

## Scaling Payments Business with Significant Momentum



## Strong Execution and Significant Progress Since 2022 Investor Day







and penetration with vertical specific solutions



(1) Index to Peers; Source Mastercard; 3Q24 vs 3Q22

## Strategic Initiatives to Capture Significant Growth Potential



#### 2030 Goals

Improved Acquisition Deepening & Retention

#### ~30%

of incremental fee income will be from new value propositions

### 9%+ CAGR Payments Revenue

## How We Will Win | Card

Segment Specific Solutions

> Enhanced Go to Market Strategies

Partnerships & Innovation

• Secured Card to grow among new to credit and credit building segments, deepen lifelong relationships

- Enhance small business value propositions
  - Prospecting with card
  - Top 3 in unaided brand awareness in core markets<sup>1</sup>
  - 10M+ prospects within 5 miles of branches
  - Competitive cash-back value proposition combined with #1 customer trust ranking<sup>2</sup>
- Continue to drive growth through partnerships
  - Existing The Ohio State University® and University of Minnesota
  - New Cleveland Browns
- Innovating with Caregiver Card Solutions

2030 Goals

Expect card portfolio to be double

Double credit card spend

**25%+** of incremental card balances from prospects

Strong credit quality of card portfolio within peer benchmarks

### 12%+ CAGR Credit Card Revenue

(1) Peers include: FITB, PNC, USB, KEY; (2) 2023 Greenwich Awards, including for U.S. Small Business and Middle Market Banking. For Greenwich Awards, visit greenwich.com

## How We Will Win | Treasury Management

Segment Specific Solutions

> Enhanced Go to Market Strategies

Partnerships & Innovation

## • Tailored payments experience for 350,000+ Small-to-Medium Sized Business (SMB) customers

- Vertical strategies
  - Commercial Deposits, sub escrow
  - Consumer & Regional Banking Practice Finance, bundled solutions
    - New Merchant Operating Model
    - Expanding B2C capabilities beyond National Settlements vertical
    - Industry specific expertise
    - Embedding into client workflows
- Gateway partnerships
- SMB Payments partnerships
- Partnerships to deliver vertical specific solutions

### 2030 Goals

**Doubling** payment product penetration in our SMB customer base

Double velocity of product development

Further improve onboarding time by 50%

> **10%+ CAGR** TM Fee Growth

## Case Study | New Merchant Operating Model

#### From

- Outsourced sales, marketing, onboarding, risk and servicing
- Single product partner and limited customization for vertical needs
- Standalone merchant experience

### То

- Huntington led multi-channel experience across most of the value chain
- Ecosystem of partnerships and vertical specific product solutions
- $\checkmark$ 
  - Relationship based approach integrated with other banking product workflows



## Our Unique Culture Shapes Everything We Do

## **OUR CULTURE**

extends Beyond Our Four Walls and Drives Our Innovation and Value Proposition





Innovating for tomorrow Care for Unique Customer Needs Built on Relationships Empowering our Customer

#### Our Go-To-Market Strategy Embodies Our Culture

New merchant operating model set up quickly

#### Culture is about:

✓ Pace of change

New product development

Strong execution

**OUR VALUES | Can-Do Attitude | Forward-Thinking | Service Heart** 

## Merchant Acquiring



## Creating an Ecosystem of Payments Partnerships

	Right to Win Value Proposition	2030 Goals
SMB Payments Opportunity	<ul> <li>Serving 350,000+ Small Business customers including large number of &lt;\$5M micro-businesses</li> <li>Providing an embedded digital experience for Receivables and Payables</li> <li>Integration with payroll providers and accounting software providers</li> </ul>	<b>9%+ increase</b> SMB DDA acquisition <b>4x increase</b> in revenue per relationship
Deposit Centric Verticals Opportunity	<ul> <li>Priority verticals for Commercial Bank – Title Companies, HOAs, Mortgage services with sub-ledgering and enhanced payment processing</li> <li>Send / receive payments directly to sub-accounts and UI / API interactions enables ecosystem / ERP connectivity</li> <li>Integration with Homeowner Association Independent Software Vendors</li> <li>Opportunity for additional card issuance and sponsorship</li> </ul>	<b>10%+ CAGR</b> in CSG deposits

Leveraging Partnerships to Continue to Innovate and Provide Distinctive Solutions

## Payments - Targeted Strategic Outcomes



### Executing

for top quartile performance and value creation

- Continuously deepening with existing customer base
- New products / models as a source of customer acquisition

Fee income growth exceeding industry / peer benchmarks

**Revenue Growth** 

Credit Card Revenue Growth

10%+ CAGR Treasury Management Fee Revenues





## Risk & Credit

Aggregate Moderate-to-Low Risk Appetite Embedded in the Franchise



Helga Houston Chief Risk Officer

### **Risk Management Key Messages**

3 Outperformance Disciplined Scalable risk supported by strong management of processes and risk management controls enable aggregate culture that moderate-to-low balanced risk and risk appetite is a permeates the reward competitive company advantage

## Strong Foundation with an Established Risk Framework

### **Risk Governance Framework**



- Deep risk discipline is a competitive advantage
- Proactively building capabilities
- Process & automation driven

- Active engagement from genesis to implementation of new strategies, products or services
- Risk team partners with business to elevate risk awareness while ensuring aggregate risk remains moderate-to-low

**Risk Appetite:** 

#### Aggregate Moderate-to-Low Through Cycles

## Holistic Risk Management and Enhanced Processes Results in Strong Credit Performance

								20	20				
20	16	20	17	20	18	202	20	Resubn	nission <sup>2</sup>	20	22	20	24
Peer 1	4.4%	Peer 1	4.2%	Peer 1	5.2%	HBAN	5.1%	Peer 1	5.9%	Peer 1	5.7%	Peer 1	5.8%
Peer 2	4.8%	Peer 2	4.3%	HBAN	5.3%	Peer 1	5.1%	Peer 2	6.3%	Peer 2	5.9%	HBAN	6.1%
HBAN	4.8%	HBAN	4.6%	Peer 2	5.8%	Peer 2	5.1%	Peer 3	6.5%	HBAN	6.3%	Peer 2	6.4%
Peer 3	5.1%	Peer 3	4.7%	Peer 3	6.1%	Peer 3	5.3%	HBAN	6.8%	Peer 3	6.3%	Peer 3	6.8%
Peer 4	5.3%	Peer 4	4.8%	Peer 4	6.1%	Peer 4	5.5%	Peer 4	6.9%	Peer 4	6.4%	Peer 4	6.8%
Peer 5	5.3%	Peer 5	5.4%	Peer 5	6.1%	Peer 5	5.6%	Peer 5	7.0%	Peer 5	6.9%	Peer 5	6.8%
Peer 6	5.8%	Peer 6	5.6%	Peer 6	6.5%	Peer 6	6.3%	Peer 6	8.4%	Peer 6	6.9%	Peer 6	7.0%
Peer 7	5.8%	Peer 7	5.9%	Peer 7	6.7%	Peer 7	6.8%	Peer 7	10.1%	Peer 7	7.2%	Peer 7	7.8%
Peer 8	6.1%	Peer 8	6.1%							Peer 8	8.3%	Peer 8	7.9%
Peer 9	6.3%	Peer 9	6.4%										











Consistent top-tier CCAR credit stress performance versus peers

Loss coverage Top-Quartile in the peer group

1) Peers include CMA, CFG, FITB, KEY, MTB, PNC, RF, USB, ZION, BBT & TFC; BBT merged into TFC in December 2019; 2) peers include CFG, FITB, KEY, MTB, PNC, RF, TFC, USB; 3) Stress Capital Buffer (SCB), an institution-specific capital add-on that incorporates Fed-modeled stress test results into ongoing capital requirements; Resubmission after TCF acquisition

## Credit Risk Management

Disciplined Approach Leads to Outperformance Through the Cycle



Brendan Lawlor Chief Credit Officer

## Credit Risk Key Messages

3 Disciplined Enabling Diversified credit approach high-quality portfolio growth within and consistent constructed with concentration limits risk appetite execution drives outperformance and rigorous client through the cycle selection


<sup>(1)</sup> Source: S&P Global and Company Financials. Includes all peers: CMA, FITB, ZION, KEY, MTB, PNC, RF, TFC, CFG, and USB

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## Continued Prioritization of Credit Quality through Diversified and Balanced Portfolio





#### Consumer

- ✓ High credit quality ~770 average origination FICOs
- Auto, Residential, HELOC, and RV/Marine makeup 95% of book and are all secured

#### Commercial

- Differentiated due to scale and breadth of portfolio
- Diverse geographic footprint
- Diversification by property type within CRE

Stable Portfolio Mix Provides High Visibility to Credit Performance

Note: Loan balances on an end of period basis

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## **Expertise and Execution Drives Positive Outcomes**

#### Industry & Product Expertise, and Rigorous Client Selection

- Align portfolio, credit, and relationship management teams to drive early risk identification and enable better outcomes
- Leverage product expertise, data and analytics to drive client selection

#### **Disciplined Execution Managing Exposures**

- Control exposures through enhanced procedures and concentration limits
- Actively manage client level exposures through both sponsor and borrower level hold limits to drive portfolio diversity
- Client selection positions portfolio for good outcomes

**Low Credit Losses** (2024 Avg. Net Charge Offs)

Consumer: **28bps** 

Commercial: **31bps** 

**Applied Across Existing Portfolio and New Initiatives** 

## Case Study | Proactive Portfolio Management

### **Commercial Real Estate Market Dynamics**

- High sensitivity to market cycles
- Higher interest rates impact market valuations and performance

### **Disciplined Approach**

- **Rigorous Client Selection:** Decreased number of approved clients from more than 5,000 in 2010 to 500 core sponsors
- Well-Positioned: Peer-leading reserve coverage<sup>1</sup>
- **Proactive Management:** Identify potential risks 12 months in advance of loan or swap maturity



~\$1B capital injected from sponsors (~8% of CRE portfolio)

✓ 100% sponsor retention rate

#### **Top Quartile Net Charge-off Performance**

(1) Source: Company Third Quarter 2024 Form 10Q's. CRE Concentration and CRE Reserves based on SEC financials where available.

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## Key Takeaways

3 1 Disciplined Enabling Diversified portfolio credit approach high-quality and consistent growth within constructed with concentration limits risk appetite execution drives outperformance and rigorous client through the cycle selection

## **Financial Outlook**

## Positioned for Accelerating Value Creation



Zach Wasserman Chief Financial Officer

## **Financial Outlook Key Messages**



## Our Growth Model Drives Outperformance



## Our Growth Model Drives Outperformance

- Strong Credit, Capital, and Liquidity
- Support customers through the cycle and build lifelong trust

- Disciplined capital allocation to highest value businesses
- Full primary bank relationships in attractive segments



## Market Environment Over Last 2 Years



Based on publicly available market data for the 10-Year Treasury Constant Maturity Minus 2yr Treasury Constant Maturity [T10YT2Y]

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## Huntington Thrived During This Time

## Operated from a Position of Strength



#### **Invested in Growth** as Industry Pulled Back

- Compounded growth in primary banking relationships
- Launched into North & South Carolina and Texas
- Established 8 new commercial verticals
- Expanded payments, wealth management and capital markets

**Investments Contributing to Increased Profitability** 

#### **Accelerated Strategic Growth Initiatives and PPNR Outlook**

(1) Bank data as of 3Q24. Source: Company's 2024 Form 10-Q or Bank Call Report depending on data availability | Publicly traded US-based banks with >\$100 billion in deposits and all peers (excludes banks primarily classified as card banks; (2) Cash equals cash and cash equivalents. Coverage includes Contingent Capacity at Federal Reserve & FHLB + Cash & Equivalents. Based on estimated 12/31/24 uninsured deposits; Source: S&P Global – Includes all peers: CMA, FITB, ZION, KEY, MTB, PNC, RF, TFC, CFG, and USB

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## **Drove Leading Growth**





Note: All balances EOP as of 12/31/24, unless otherwise noted; (1) Source: S&P Global Market Intelligence and filings - Peers include CFG, CMA, FITB, KEY, MTB, PNC, RF, TFC, USB, ZION; (2) adjustments to core fees ("adjusted noninterest income") include loss on sale of securities and credit risk transfers - see reconciliation (non-interest income) on slide 147; (3) 4Q24 vs 4Q22

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## Poised for Continued PPNR Expansion



#### **Building on Positive Momentum**

Note: \$ in millions; Chart represents Total Revenue on an FTE basis, a non-GAAP measure. Sea reconciliation on pg 147

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## Building on Strong Foundation to Further Drive Sustainable Revenue Growth



#### **Customer-Centered Initiatives to Deepen Relationships and Increase Value for All Stakeholders**

Illustrative Contribution of Revenue Growth

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## Clear Framework to Drive Strategic and Financial Value



## **Portfolio Optimization**



Illustrative Aggregate Earning Asset Portfolio and ROTCE mix

## Delivering Robust and Diversified Loan Growth



### Loan Growth Drivers Since 2022



Note: End of Period 12/31/24 unless otherwise noted

## Growing Stable, High Quality Deposit Base





- Driving organic growth through primary bank relationships across consumer and commercial
- Disciplined deposit pricing and controlled beta
- Strong analytical and segmented management

#### **Industry-leading Percentage of Insured Deposits**

Note: End of Period 12/31/24 unless otherwise noted; (1) Includes deposits classified as treasury/other

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## Driving Increasing Fee Income and Profitability





#### **Financial Value**

- High ROE
- Recurring revenues



**Strategically Enables Customer Deepening and Strong ROTCE** 

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## Proactively Managing NIM to Outperform Peers



Through the Cycle Peer Leading Net Interest Margin %

#### Long-term NIM is benefitting from:

- Strong deposit base and funding profile drives beta management
- Fixed asset repricing and an upward sloping yield curve to optimize returns
- Dynamic hedging actions to manage various interest rate environments



(1) Source: S&P Global Market Intelligence and filings - Peers include CFG, CMA, FITB, KEY, MTB, PNC, RF, TFC, USB, ZION

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**Future Assumptions** 

## Leveraging Active Balance Sheet Management Strategy to Hedge Interest Rate Risk



## Maintaining Disciplined Expense Management while Investing for Profitable Growth

#### Expense Growth CAGR (2022-2024)<sup>1</sup>



Note: \$ in millions; (1) Noninterest expense, excluding notable items - see reconciliation (noninterest expense) on slide 147

#### **Expense Management Model**

#### Grow Expenses Less than Revenue Growth

Deliver positive operating leverage

#### Investments Increasing ≥ 2x Rate vs. Total Expenses

- Increasing as a % of total expense
- Growing faster than overall market
- Investing in technology, marketing, personnel and other strategic initiatives

#### **Continuous Improvement in Baseline Expenses**

- Disciplined expense control
- Systematic re-engineering of expenses (e.g., Operation Accelerate / Business Process Offshoring / AI)

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## Strong Credit Quality Matters in All Economic Scenarios



	Well-Positioned for Economic Scenarios
	Disciplined client selection and underwriting
	Rigorous portfolio management
$\checkmark$	Diversified loan mix
	Consistent top-tier CCAR performance
	Loss coverage stronger than peers

#### ACL Reserve Ratio 4Q24



(1) Source: S&P Global Market Intelligence and filings - Peers include CFG, CMA, FITB, KEY, MTB, PNC, RF, TFC, USB, ZION

## **Disciplined Capital Allocation Framework**

**Priorities** 

## **1** Fund Organic Growth

CET1 Ratio





Dividend Yield<sup>1</sup>





Capital Return to Shareholders (\$M)



Nearly \$5B returned to shareholders over past 5 years

See reconciliation (Adjusted CET1) on slide 150; (1) As of 1/31/25; (2) AOCI adjustment aligned to the GSIB reporting requirement - inclusion of AOCI adjusted for cash flow hedges on loan portfolio

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## **Significant Examples**

- Practice Finance
- Auto Dealer Floorplan to 35 states
- 12 Commercial Verticals
- North & South Carolina Local Commercial
- Texas Local Commercial
- Announced full franchise expansion to Carolinas



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## Well-Positioned to Achieve Medium-Term Targets



## Managing through Economic Uncertainty

ons by Sloping • Drivi orga • Expa	vth Outlook ing top quartile nic growth anding fee nue contribution	Capital Priorities <ul> <li>Driving adj. CET1 into operating range</li> <li>Funding high return loan growth</li> <li>Modest share repurchases over time</li> </ul>	Expense Management <ul> <li>Driving positive operating leverage</li> <li>Re-engineer baseline</li> </ul>	
• Drivi orga • Expa	nic growth anding fee	• Funding high return loan growth	operating leverage	
		modest share reputchases over time	<ul> <li>Invest in revenue initiatives</li> </ul>	
0	erage position of ngth	• Balance asset growth and capital levels	<ul> <li>Optimize expense program</li> <li>Rationalize investments aligned</li> </ul>	
low • Selec	ctive asset growth	<ul> <li>Orient hedging for capital protection</li> <li>Limited to no share repurchases</li> </ul>	to revenue outlook	
P • Calib resili • Posit	ient sectors tion to grow into	<ul> <li>Capture capital accretion from lower rates</li> <li>Orient hedging for NIM protection</li> <li>Potential opportunistic share</li> </ul>	<ul> <li>Evaluate more significant expense actions</li> <li>Protect critical long-term investments</li> </ul>	
i	slow • Sele igher DP • Calib resil • Posi	slow • Selective asset growth igher OP • Calibrate loan growth to resilient sectors • Position to grow into	<ul> <li>strength</li> <li>Selective asset growth</li> <li>Calibrate loan growth to resilient sectors</li> <li>Position to grow into</li> <li>Orient hedging for capital protection</li> <li>Limited to no share repurchases</li> <li>Capture capital accretion from lower rates</li> <li>Orient hedging for NIM protection</li> <li>Potential opportunictic share</li> </ul>	

Flexible Strategic Playbook to Navigate through Economic Uncertainty

## Clear Path to Consistent Top Quartile Financial Performance



#### **Major Drivers Growing Capital** TCE in 6.5% to 7.5% range Growing TBV per share **NIM Expansion** Yield curve normalization Continual enhancement of risk $\checkmark$ adjusted returns Growing checking and operating $\checkmark$ deposit mix **Fee Growth** Growing Fees % of total Revenue **Positive Operating Leverage** Driving efficiency in expenses,

while funding revenue investments

## To be the Leading People-First, Customer-Centered Bank

## Investing

## for sustainable profitable growth



Revenue Producing Initiatives

- Allocate resources to highest value creation businesses
- Generate returns through diversified portfolio and competitive scaled businesses

## Differentiating

our culture, brand, and customer experience

✓ Financial Rigor



Leverage partnerships and technology to expand capabilities and service offerings

## Executing

for top quartile performance and value creation

Operational Excellence

- Maintain disciplined expense management
- Operate with dynamic balance sheet management and aggregate moderate-to low-risk appetite
- Achieve sustainable top quartile performance

## **Closing Remarks**



Steve Steinour Chairman, President, and CEO

## Investor Day Key Takeaways









# Appendix

## **Basis of Presentation**

#### **Use of Non-GAAP Financial Measures**

This document contains GAAP financial measures and non-GAAP financial measures where management believes it to be helpful in understanding Huntington's results of operations or financial position. Where non-GAAP financial measures are used, the comparable GAAP financial measure, as well as the reconciliation to the comparable GAAP financial measure, can be found in this document, conference call slides, or the Form 8-K related to this document, all of which can be found in the Investor Relations section of Huntington's website, http://www.huntington.com. The reconciliation with respect to forward-looking non-GAAP measures is expected to be consistent with actual non-GAAP reconciliations included in this appendix.

#### **Annualized Data**

Certain returns, yields, performance ratios, or quarterly growth rates are presented on an "annualized" basis. This is done for analytical and decision-making purposes to better discern underlying performance trends when compared to full-year or year-over-year amounts. For example, loan and deposit growth rates, as well as net charge-off percentages, are most often expressed in terms of an annual rate like 8%. As such, a 2% growth rate for a quarter would represent an annualized 8% growth rate.

#### Fully-Taxable Equivalent Interest Income and Net Interest Margin

Income from tax-exempt earning assets is increased by an amount equivalent to the taxes that would have been paid if this income had been taxable at statutory rates. This adjustment puts all earning assets, most notably tax-exempt municipal securities and certain lease assets, on a common basis that facilitates comparison of results to results of competitors.

#### Earnings per Share Equivalent Data

Notable income or expense items may be expressed on a per common share basis. This is done for analytical and decision-making purposes to better discern underlying trends in total corporate earnings per share performance excluding the impact of such items. Investors may also find this information helpful in their evaluation of our financial performance against published earnings per share mean estimate amounts, which typically exclude the impact of Notable Items. Earnings per share equivalents are usually calcul ated by applying an effective tax rate to a pre-tax amount to derive an after-tax amount, which is divided by the average shares outstanding during the respective reporting period. Occasionally, when the item involves special tax treatment, the after-tax amount is disclosed separately, with this then being the amount used to calculate the earnings per share equivalent.

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## **Basis of Presentation**

#### Rounding

Please note that columns of data in this document may not add due to rounding.

#### **Notable Items**

From time to time, revenue, expenses, or taxes are impacted by items judged by management to be outside of ordinary banking activities and/or by items that, while they may be associated with ordinary banking activities, are so unusually large that their outsized impact is believed by management at that time to be infrequent or short term in nature. We refer to such items as "Notable Items." Management believes it is useful to consider certain financial metrics with and without Notable Items, in order to enable a better understanding of company results, increase comparability of period-to-period results, and to evaluate and forecast those results.

## **Non-GAAP** Reconciliation

#### Revenue (FTE), Adjusted Noninterest Expense, Adjusted Noninterest Income

<b>Revenue</b> (\$ in millions)	4Q22	1Q23	2Q23	3Q23	4Q23	1Q24	2Q24	3Q24	4Q24
Total revenue (GAAP)	\$1,961	\$1,921	\$1,841	1,877	\$1,721	\$1,754	\$1,803	\$1,874	\$1,954
FTE adjustment	9	9	11	11	11	13	13	13	14
Total revenue (FTE)	1,970	1,930	1,852	1,888	1,732	1,767	1,816	1,887	1,968

Adjusted Noninterest Expense (\$ in millions)	FY2022	FY2024	CAGF FY24 v FY22
Noninterest expense	\$4,201	\$4,562	
Notable Items:			
Less: FDIC Deposit Insurance Fund (DIF) special assessment		28	
Less: Other notable items	95	20	
Noninterest expense, excluding Notable Items	4,106	4,514	5%

GR 4 vs. ⁄22	Adjusted Noninterest Income (\$ in millions)	1Q24	2Q24	3Q24	4Q24
	Total Noninterest Income (GAAP)	\$467	\$467	\$491	\$559
	Net Gain / (Loss) on sale of securities		-	-	(21)
	Credit Risk Transfers	(2)	(9)	(8)	-
%	Adjusted Noninterest Income (Non-GAAP)	469	500	531	580

## Non-GAAP Reconciliation

Pre-Provision Net Revenue (PPNR)

<b>Pre-Provision Net Revenue</b> (\$ in millions)		FY2020	FY2022	Percent Change FY22 vs. FY20
Total revenue (GAAP)		\$4,815	\$7,254	
FTE adjustment		21	31	
Total revenue (FTE)	А	4,836	7,285	
Less: Net gain / (loss) on securities		(1)		
Total Revenue (FTE), excluding net gain / (loss) on securities and notable items	В	4,837	7,285	51%
Noninterest expense	С	2,795	4,201	
Less: Notable items			95	
Noninterest expense, excluding Notable Items	D	2,795	4,106	
Pre-provision net revenue (PPNR)	(A-C)	\$2,041	\$3,084	51%
PPNR, adjusted	(B–D)	\$2,042	\$3,179	56%

## Non-GAAP Reconciliation Adjusted ROTCE

<b>Revenue</b> (\$ in millions)		2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Average Tangible Common Shareholder's equity	A	\$5,469	\$6,242	\$7,304	\$7,647	\$8,164	\$8,462	\$10,509	\$10,454	\$10,521	\$11,693
Net income adjusted for intangibles	В	679	666	1,147	1,365	1,376	749	1,190	2,168	1,857	1,838
Notable Items <sup>(1)</sup>	С	36	160	(24)				813	76	181	38
Adj. Net Income	(B-C)	715	826	1,123	1,365	1,376	749	2,003	2,244	2,038	1,876
Adjusted ROTCE	(B-C) / A	13.1%	13.2%	15.4%	17.9%	16.9%	8.9%	19.1%	21.5%	19.4%	16.0%

Notable Items include acquisition related expenses, federal tax reform-related estimated tax benefit, CECL double count, FDIC DIF, Staffing efficiencies and corporate real estate consolidation expense, and other items.

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## Non-GAAP Reconciliation

CET1 - AOCI Impact (\$ in millions)

<b>CET1 – AOCI Impact</b> (\$ in millions)		2020	2021	2022	2023	2024
Common Equity Tier 1	А	8,887	12,249	\$13,290	\$14,212	\$15,127
Add: accumulated other Comprehensive Income (loss) (AOCI)	9	192	(229)	(3,096)	(2,676)	(2,866)
Less: cash flow hedge		257	152	(113)	(363)	(267)
Adj. Common Equity Tier 1	В	8,822	11,868	10,307	11,899	12,528
Risk Weighted Assets	С	88,878	131,226	\$141,940	138,706	143,664
Common Equity Tier 1 ratio	A/C	10.0%	9.3%	9.4%	10.2%	10.5%
Adjusted CET1 Ratio	B/C	9.9%	9.0%	7.3%	8.6%	8.7%
AOCI impact adjusted for cash flow hedges on loan portfolio		0.1%	0.3%	2.1%	1.6%	1.8%