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Maximus Will Continue to Perform Contact Center Operations Contract

Process Ends for Early Re-Procurement

TYSONS, Va.--(BUSINESS WIRE)-- Maximus (NYSE: MMS) is pleased to announce that the U.S. Department of Health and Human Services, Centers for Medicare & Medicaid Services (CMS) has withdrawn their early re-procurement of the Contact Center Operations (CCO) 1-800-MEDICARE and Federal Marketplace contract. The early re-procurement of the contract would have otherwise caused Maximus to recompete for the same scope of work it currently performs under its contract today. The current contract retains its available option periods until 2031.

“We are pleased with this outcome and appreciate the opportunity to continue supporting HHS and CMS in their vital missions and look forward to delivering innovative, high-quality, and reliable solutions that benefit the American public. Maximus employees have consistently demonstrated their ability to successfully manage this critical program providing essential support to more than 75 million eligible Americans who rely on Medicare and the Federal Marketplace,” stated Bruce Caswell, President and CEO, Maximus.

Note: This press release provides clarified information to a version issued earlier today.

About Maximus

As a leading strategic partner to governments across the globe, Maximus helps improve the delivery of public services amid complex technology, health, economic, environmental, and social challenges. With a deep understanding of program service delivery, acute insights that achieve operational excellence, and an extensive awareness of the needs of the people being served, our employees advance the critical missions of our partners. Maximus delivers innovative business process management, impactful consulting services, and technology solutions that provide improved outcomes for the public and higher levels of productivity and efficiency of government-sponsored programs. For more information, visit maximus.com.

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