

UK Environmental Impact

2022 Review and 2023 Targets



2022 Review

*This report covers the legacy TSYS operations of
Global Payments in the United Kingdom which hold
ISO 14001, 45001 & 50001 Accreditations*



A **Global Payments** Company

2022 Review

Global Payments made a commitment in our 2022 Global Responsibility Report to achieve net zero greenhouse gas (GHG) emissions prior to 2040.

As part of our commitment and focus on minimizing our environmental footprint, we understand the importance of tracking and reporting on our energy consumption, renewable energy mix, and GHG emissions for our facilities and data centers.

Global Payments has partnered with VitalMetrics, the leader in environmental reporting services to set a baseline for GHG emissions and develop an effective decarbonization strategy. In 2021, we established a comprehensive GHG emissions baseline to identify the largest sources of emissions from our global business.

Armed with this insight, we will develop our reduction strategy that includes both short- and long-term targets, allowing for reassessment based on current climate science. We are creating a master plan to take decisive action to reduce our carbon footprint.

If you would like to read more about our plans, please go to:
<https://investors.globalpayments.com/Global-Responsibility>

2022 also saw our York, Knaresborough and London offices successfully complete recertification audits for ISO 14001:2015 and ISO 45001:2018 with our accreditation body, Alcumus ISOQAR. The same sites also completed surveillance audits for ISO 50001: 2018.



Certificate No 8729

ISO 14001

ISO 45001

ISO 50001

Energy Usage

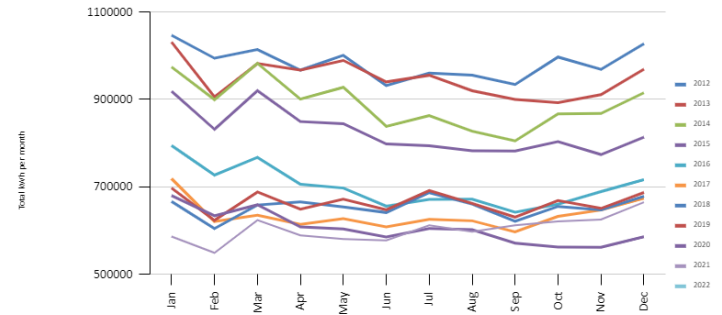
Early in 2022, our Energy Management Committee reviewed the energy usage information from 2021 and considered this alongside the forecasted growth of the business for 2022. We used this information to set our energy reduction target for 2022 at 8.38%.

We measure our energy target by taking the total kWhs of energy used and dividing this by the number of transactions generated.

We therefore forecasted that our energy should fall from 0.0019943 kWh/ transaction to 0.0018273 kWh/ transaction.

Our actual energy usage for 2022 was 0.001741, which is a total reduction of 12.44%, exceeding our target of 8.38%. This was mainly attributed to higher than estimated transaction volumes as the economy continues to rebuild from the impact of the pandemic in 2020 and 2021.

Total Energy Usage 2012 - 2022

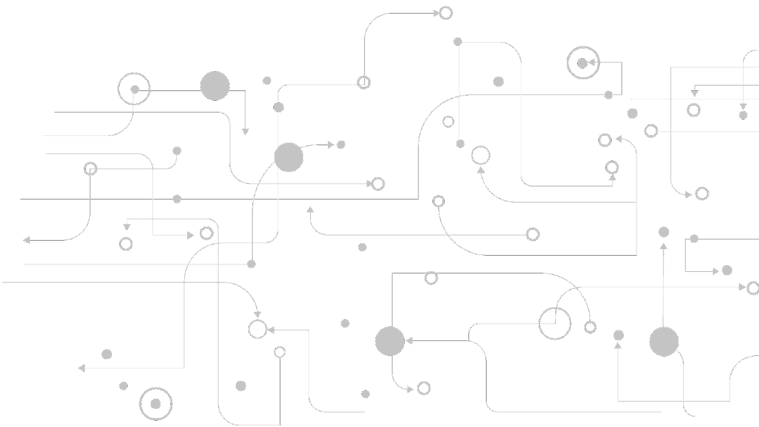


Water Usage

Our target for 2022 was for our water usage to return broadly in line with that of pre-pandemic levels, which would see usage of 8.11 m³ per FTE. We understood that this forecast was an increase in usage over 2020 and 2021, but these figures had been artificially low due to the effect of the pandemic.

Our actual usage in 2022 was 4.88 m³ per FTE. This reflects the ongoing impact from the pandemic as our Team Members returned to the office, and also that our on-site catering operations restarted later than planned.

It is important to note that the Knaresborough office water usage is based predominantly on estimates, so this metric may be updated if significantly more or less water has been used once actual readings are received.



Waste Management

We committed to maintain 100% of waste in 2022 being recycled or diverted from landfill via waste recovery.

We also commit to reducing the volume of waste recycled across our York, Knaresborough and London offices by 3% based to 20.855 tonnes, based on our 2021 total waste weight of 21.5 tonnes.

Our actual waste generated in 2022 was above our target, at 42.231 tonnes. This figure was much higher than we anticipated as we undertook a digitalisation project for many historical records.

If we compare our 2022 waste volume to that of 2019, our last full year pre-pandemic, there is still a reduction of nearly 42%, down from 72.648 tonnes.

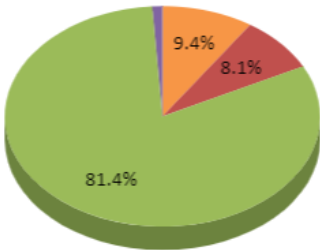
Full Carbon Footprint 2022	
Sector	eCO2 (tonnes)
Air Travel	170.59
Transport	147.821
Utilities	1480.505
On Site Fuel Usage	19.082
Waste and Recycling	0.071
Total	1818.068

Carbon Footprint

This carbon footprint is based on information for the calendar year 2022. We have amended the formulae used to calculate our Carbon Footprint to reflect the UK Government GHG Conversion Factors for Company Reporting (2022).

This carbon footprint shows an increase from 1572 eCO2 (tonnes) in 2021, to 1818 eCO2 (tonnes) in 2022. This is an increase of 15.65%. The main contributing factor is the resumption of international air travel post the pandemic, although emissions from air travel are still 80% lower than in 2019.

Air Travel Transport Utilities On Site Fuel Usage
Waste and Recycling



Our 2023 Targets



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Our Energy Target

When we set our Energy Target for the year ahead, our Energy Management Committee meet and discuss all known changes to our energy usage and the impact we expect such changes to have.

We reviewed the energy usage information from 2022 and considered this alongside the forecasted growth of the business.

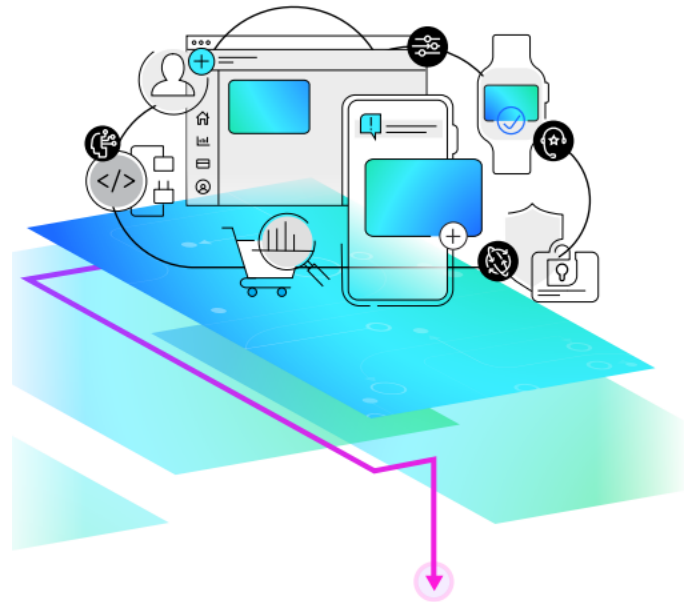
We are forecasting an increase in electricity usage in the year ahead due to a number of major projects taking place in 2023. This will be off-set to a degree by forecasted increases in transaction volumes.

Combined, we estimate that our kWh per transaction will reduce from 0.001742 in 2022 to a projected 0.001683 kWh/transaction in 2023.

Our 2023 Energy Reduction target was therefore confirmed at -3.43%.

In addition, we will:

- maintain our accreditation to ISO50001 and use this standard to effectively manage our future energy use
- continue to work with our team members to reduce energy wastage and introduce new technologies
- continue to secure adequate and reliable energy supplies at the most advantageous rates and implement contingency plans to protect operations from energy supply interruptions
- commit to procuring 'green' electricity from renewable resources which is supported by Renewable Energy Guarantees of Origin (REGO) certificates



Our Water Target

TSYS recognises that water is a limited resource and we should ensure that we use this resource wisely within our buildings.

For all our UK premises where we have control of the water supply (so excluding common areas within multi-tenanted buildings) we will measure our water usage in m³ against the number of employees on site (m³ per FTE).

We expect our water usage to return broadly in line with that of pre-pandemic levels, which would see usage of 8.11 m³ per FTE. We understand that this is an increase in usage over recent years. With no water-related industry on site, our usage is only driven by the number of team members using our buildings and we expect these numbers to rise steadily over 2023.

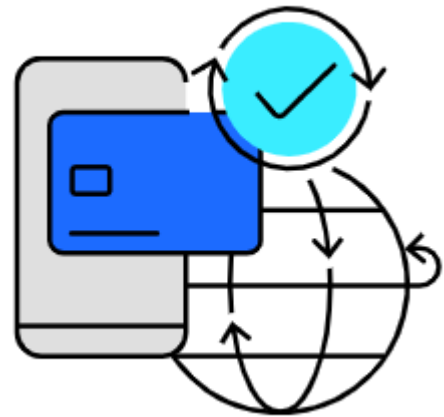
Our Waste Management Target

We will continue to measure our waste by the amount of waste we recycle, the percentage of waste diverted from landfill and the overall amount of waste generated by our offices by weight.

By working with our key waste management providers, we will support and invest in new technologies to maintain 100% of waste being recycled or diverted from landfill via waste recovery.

We also commit to reducing the volume of waste recycled across our York, Knaresborough and London offices by 3% based on our 2022 waste weight of 42.231 tonnes, making our new target for 2023 as 40.96 tonnes.

This target again reflects that we expect 2023 to gradually build back to pre-pandemic levels of occupancy in our buildings.



About TSYS

TSYS is a leading global provider of seamless, secure and innovative solutions to payment card issuers—financial institutions and retail companies—in approximately 80 countries worldwide. With nearly 200 clients, and more than 638 million traditional accounts on file, TSYS succeeds by putting people and their needs at the heart of every decision to help them unlock payment possibilities. It's an approach TSYS calls People-Centered Payments. TSYS is a Global Payments company (NYSE: GPN), [tsys.com](https://www.tsys.com).

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Document Version Control

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