

September 23, 2010



\$3.6 Billion Patelco Credit Union Selects Acumen from Fiserv

Internet-based architecture, scalability and redundancy are key factors in credit union's decision to select the newest account processing solution from Fiserv

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ:FISV), the leading global provider of financial services technology solutions and the largest provider of business-driven technology [solutions for credit unions](#), announced today that the \$3.6 billion [Patelco Credit Union](#) of San Francisco, Calif. has signed an agreement to implement Acumen™ from Fiserv. The newest Fiserv account processing solution's Internet-based architecture, premium redundancy features, and cost-effective scalability were key factors in the credit union's decision.

"Our 288,000 members need and expect easy access to their accounts at their convenience," said Ken Burns, chief executive officer for Patelco Credit Union. "The Acumen platform provides a true 24x7 processing environment that will allow us to easily handle the high-volume transaction demands of our membership today, while providing best-in-class scalability to support the growth we anticipate in the future."

Patelco senior management participated in reviews of the Acumen application design alongside peers from other credit unions as the product was brought to U.S. market in 2009.

"Our active involvement in the design process strengthened our confidence in committing to a solution that has already proven highly successful in Canada," said Carol Highton, chief operating officer for Patelco Credit Union. "Acumen will give us the flexibility to use widely available tools and an Internet-based architecture to meet our members' service needs as we achieve our business goals."

"The Acumen platform's scalability matches the aggressive growth and service goals of Patelco Credit Union, a long-time Fiserv client," said Scott Butler, president of Credit Union Solutions at Fiserv. "Acumen provides large, progressive institutions like Patelco the freedom to respond and adapt to market demands quickly and without limits, which is critical in an increasingly competitive financial services marketplace."

Acumen is the newest choice in account processing for credit unions. Designed to meet the needs of the largest, most progressive credit unions, Acumen features an open architecture, advanced functionality and superior ease of use that liberates credit unions from the limitations of legacy technology, allowing them to grow freely. Acumen is available via service bureau, in-house delivery or resource management.

About Fiserv

Fiserv, Inc. (NASDAQ:FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com.

(FISV-G)

Source: Fiserv, Inc.