# Government of Canada Partners with Coveo to Modernize Public Service with AI

*Making public services smarter, faster, and easier to navigate for all Canadians*

OTTAWA, ON and MONTREAL, Dec. 17, 2025 /PRNewswire/ - Coveo (TSX: CVO), a Canadian international leader in AI-Search and AI-Relevance technology, and the Government of Canada, today jointly announced the execution of a Memorandum of Understanding (MOU) to boost innovation and adoption of artificial intelligence in Canada.



Through this new partnership, the Government of Canada will work with Coveo to modernize government operations by exploring opportunities to deploy AI-powered experiences. These adaptable technologies, using a variety of AI, ML and LLM models depending on the use case, will help create high-quality, efficient and cost-effective services for Canadians, while building and ensuring Canada's digital sovereignty.

"Today's announcement with Coveo reflects Canada's focus on putting artificial intelligence to work - responsibly, at scale, and in ways that deliver real value for Canadians. By working with a leading Canadian company through this memorandum of understanding, we are exploring how homegrown AI solutions can help modernize government operations, strengthen digital sovereignty, and improve how services are delivered to people and businesses across the country" said The Honourable Evan Solomon, Minister of Artificial Intelligence and Digital Innovation and Minister responsible for the Federal Economic Development Agency for Southern Ontario.

"This partnership with Coveo underscores the Government of Canada's focus on delivering more efficient, secure, and modern services for Canadians. By integrating Canadian-built artificial intelligence into core government operations, we are strengthening Canada's digital sovereignty, improving how government works day to day, and ensuring public investments support innovation and high-quality jobs here at home", said The Honourable Joël Lightbound, Minister of Government Transformation, Public Works and Procurement.

"We are honoured to work with the Government of Canada to significantly modernize public service operations. Our AI-Relevance technology is recognized all over the world and,

through this collaboration, can now contribute to delivering faster, more intuitive access to precise answers for every Canadian", said Louis Têtu, Executive Chairman of Coveo. "The opportunity is significant; this is about empowering all citizens and government workers to self-serve with instant access to accurate information, in their context. This will save Canadians time, helping them do more on their own, and will drive productivity gains for the country", he added.

**About Coveo**
Coveo, a Canadian applied AI leader, brings superior AI-Relevance to every point-of-experience, transforming how enterprises connect with their customers and employees to maximize business outcomes. By transforming how organizations connect with their stakeholders, customers, citizens and employees to maximize business and efficiency outcomes, Coveo drives hundreds of millions of dollars in economic value creation.

AI-Relevance is about moving from persona to person. Every person's journey and context is unique. Only AI can solve for the complexity of tailoring individual content experiences across massive, diverse audiences, grounded on an ability to stitch large volumes and variety of content, data and products. Coveo AI sets the competitive experience gold standard by maximizing the degree to which secure enterprise-wide content, products, recommendations and advice presented to a person online is aligned with their context, needs, preferences, behavior and intent.

Stay up to date on the latest Coveo news and content by subscribing to the Coveo blog, and following Coveo on LinkedIn and YouTube.

**Forward-Looking Information**

This press release contains "forward-looking information" and "forward-looking statements" within the meaning of applicable securities laws (collectively, "forward-looking information"), including in respect of the partnership between the Government of Canada and Coveo, and the potential implementation and benefits of Coveo's products and solutions for the Government of Canada (and its users). This forward-looking information is identified by the use of terms and phrases such as "may", "would", "should", "could", "might", "will", "achieve", "occur", "expect", "intend", "estimate", "anticipate", "plan", "foresee", "believe", "continue", "target", "opportunity", "strategy", "scheduled", "outlook", "forecast", "projection", or "prospect", the negative of these terms and similar terminology, including references to assumptions, although not all forward-looking information contains these terms and phrases. In addition, any statements that refer to expectations, intentions, projections, or other characterizations of future events or circumstances contain forward-looking information. Statements containing forward-looking information are not historical facts but instead represent management's expectations, estimates, and projections regarding future events or circumstances.

Forward-looking information is necessarily based on a number of opinions, estimates, and assumptions that we considered appropriate and reasonable as of the date such statements are made, including in respect of the binding commitment phase of the partnership between the Government of Canada and Coveo, if any. Although the forward-looking information contained herein is based upon what we believe are reasonable assumptions, actual results may vary from the forward-looking information contained herein. Forward-looking information is subject to known and unknown risks, uncertainties, and other factors, many of which are

beyond our control, that may cause the actual results, level of activity, performance, or achievements to be materially different from those expressed or implied by such forward-looking information, including but not limited to macro-economic uncertainties and the risk factors described under "Risk Factors" in the company's most recently filed Annual Information Form and under "Key Factors Affecting our Performance" in the company's most recently filed MD&A, both available under our profile on SEDAR+ at www.sedarplus.ca. There can be no assurance that such forward-looking information will prove to be accurate, as actual results and future events could differ materially from those anticipated in such information. Accordingly, prospective investors should not place undue reliance on forward-looking information, which speaks only as of the date made.

You should not rely on this forward-looking information, as actual outcomes and results may differ materially from those contemplated by this forward-looking information as a result of such risks and uncertainties. Additional information will also be set forth in other public filings that we make available under our profile on SEDAR+ at www.sedarplus.ca from time to time. The forward-looking information provided in this press release relates only to events or information as of the date hereof, and is expressly qualified in their entirety by this cautionary statement. Except as required by law, we do not assume any obligation to update or revise any forward-looking information, whether as a result of new information, future events, or otherwise, after the date on which the statements are made or to reflect the occurrence of unanticipated events.

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