

Virginia Hospital Center Selects Phunware & Kontakt.io for Comprehensive Mobile Healthcare Solution

AUSTIN, Texas, Aug. 31, 2021 (GLOBE NEWSWIRE) -- [Phunware, Inc. \(NASDAQ: PHUN\)](#), an [enterprise cloud platform](#) for mobile used by brands worldwide, together with Kontakt.io, an industry leader in Bluetooth Low Energy (BLE) based indoor location Internet of Things (IoT) solutions, announced the delivery of [Digital Front Door](#) on mobile for [Virginia Hospital Center Health System \(VHC\)](#) in Arlington, Virginia, covering more than 850,000 square-feet of indoor medical space.

Virginia Hospital Center Health System (VHC) is a 437-bed, not-for-profit teaching facility in the Washington, DC metropolitan area. VHC was recently designated a [Newsweek 2020 Best Maternity Care Hospital](#), received a 5-star rating from the [Centers for Medicare and Medicaid Services \(CMS\)](#) and was once again named a [Leapfrog Top Hospital](#) in 2019. The Hospital is a proud member of the [Mayo Clinic Care Network](#) and is designated as a Magnet[®] hospital by the [American Nurses Credentialing Center](#).

"VHC is excited to work with Phunware and Kontakt.io to bring a myriad of services into one cohesive mobile app portfolio to the VHC community," said [Mike Mistretta](#), Vice President and Chief Information Officer of Virginia Hospital Center. "In addition to providing our patients with ease of access from scheduling appointments, getting care through remote telehealth services and messaging providers, this wayfinding-enabling technology is a game changer that helps patients navigate to scheduled appointments throughout the VHC campus. Our goal is to provide an enhanced level of convenience and care to our patients."

Phunware's digital front door not only enables [feature-rich mobile application solutions](#) for healthcare providers, but it also offers seamless integrations with [Electronic Health Records \(EHRs\)](#) such as [Epic](#). This holistic approach eliminates the pain of having to manage dozens of point solutions while simultaneously offering staff, patients and visitors a far more simplistic, cohesive and integrated healthcare experience. Additional capabilities include, but are not limited to:

- Location Based Services (LBS) that includes real-time "blue dot" mapping and wayfinding for easily navigating Virginia Health Center facilities with real-time, ADA compliant instructions
- Mobile Engagement (ME) that includes push notifications for letting patients know when an appointment is and then triggering different messages based on dwell time, work optimization and traffic flow in areas with long waiting times
- Content Management Engine (CME) that includes sending pertinent information to patients while not only in the hospital, but also at home as well
- Save my parking location functionality that includes space options for photos and detailed notes

- Physician and Services Directories that includes access directories composed of contact information and tap-to-call buttons

“A native, digital front door on mobile is exactly the kind of cutting edge innovation that providers need to implement in order to reimagine their continuum of care in a mobile-first world,” said [Alan S. Knitowski](#), President, CEO and Co-Founder of Phunware. “We are thrilled to be working with the forward-thinking leadership team at Virginia Hospital Center on their digital transformation initiatives not only to enhance their patient experience on mobile, but also to improve their operational efficiencies, financial performance and clinical outcomes as well.”

Complementing the mobile app and cloud applications, Virginia Hospital Center’s 850,000 square foot clinical care space was enabled for indoor mobile navigation and location services with BLE infrastructure from Kontakt.io, the industry leader in indoor IoT solutions. The combined products on mobile deliver cloud-managed, indoor location services to enable a comprehensive and integrated mobile solution for healthcare.

[Click here](#) to learn more about how Phunware facilitates digital transformation in healthcare by enabling a [digital front door](#) for any hospital, clinic or medical organization.

To learn more about this project [click here](#) to watch on-demand webinar with Virginia Hospital Center, Phunware and Kontakt.io.

Safe Harbor Clause and Forward-Looking Statements

This press release includes forward-looking statements. All statements other than statements of historical facts contained in this press release, including statements regarding our future results of operations and financial position, business strategy and plans, and our objectives for future operations, are forward-looking statements. The words “anticipate,” “believe,” “continue,” “could,” “estimate,” “expect,” “expose,” “intend,” “may,” “might,” “opportunity,” “plan,” “possible,” “potential,” “predict,” “project,” “should,” “will,” “would” and similar expressions that convey uncertainty of future events or outcomes are intended to identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking.

The forward-looking statements contained in this press release are based on our current expectations and beliefs concerning future developments and their potential effects on us. Future developments affecting us may not be those that we have anticipated. These forward-looking statements involve a number of risks, uncertainties (some of which are beyond our control) and other assumptions that may cause actual results or performance to be materially different from those expressed or implied by these forward-looking statements. These risks and uncertainties include, but are not limited to, those factors described under the heading “Risk Factors” in our filings with the Securities and Exchange Commission (SEC), including our reports on Forms 10-K, 10-Q, 8-K and other filings that we make with the SEC from time to time. Should one or more of these risks or uncertainties materialize, or should any of our assumptions prove incorrect, actual results may vary in material respects from those projected in these forward-looking statements. We undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws. These risks and others described under “Risk Factors” in our SEC filings may not be

exhaustive.

By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. We caution you that forward-looking statements are not guarantees of future performance and that our actual results of operations, financial condition and liquidity, and developments in the industry in which we operate may differ materially from those made in or suggested by the forward-looking statements contained in this press release. In addition, even if our results or operations, financial condition and liquidity, and developments in the industry in which we operate are consistent with the forward-looking statements contained in this press release, those results or developments may not be indicative of results or developments in subsequent periods.

About Phunware, Inc.

Everything You Need to Succeed on Mobile — Transforming Digital Human Experience

[Phunware, Inc. \(NASDAQ: PHUN\)](#), is the pioneer of [Multiscreen-as-a-Service \(MaaS\)](#), an [award-winning](#), fully integrated enterprise cloud platform for mobile that provides companies the products, [solutions](#), [data](#) and [services](#) necessary to engage, manage and [monetize](#) their mobile application portfolios and audiences globally at scale. Phunware's [Software Development Kits \(SDKs\)](#) include [location-based services](#), [mobile engagement](#), [content management](#), messaging, [advertising](#), loyalty ([PhunCoin & Phun](#)) and [analytics](#), as well as a mobile application framework of pre-integrated iOS and Android software modules for building in-house or channel-based mobile application and vertical solutions. Phunware helps the world's most respected brands create category-defining mobile experiences, with more than [one billion active devices touching its platform each month](#). For more information about how Phunware is transforming the way consumers and brands interact with mobile in the virtual and physical worlds, visit <https://www.phunware.com>, <https://www.phuncoin.com>, <https://www.phuntoken.com>, and follow @phunware, @phuncoin and @phuntoken on all social media platforms.

About Kontakt.io

[Kontakt.io, Inc.](#) is the industry leader in indoor location services and BLE beacons. Their mission is to better connect people, locations and things to improve employees and customers' experience, save costs, decrease carbon footprint, and increase productivity through innovation. Kontakt.io empowers vertical business applications, with open standard APIs and AI-driven event streams to help enterprises accelerate through digital transformation. To their location-aware technology partners, they offer IoT device management software, location and condition services, beacons, and gateways to help them focus on core innovation, reducing time to market and costs. Today, they serve over 2,000 customers across diverse sizes and industries, from transportation and logistics to manufacturing, healthcare, airports, governments, and public spaces. Kontakt.io strives to delight people and make a real difference in the world wherever possible by providing an enterprise-tailored software solution scaled to the internet.

About Virginia Hospital Center

[Virginia Hospital Center Health System \(VHC\)](#) is a 394-bed not-for-profit teaching facility in

the Washington, DC metropolitan area. VHC was recently designated a [Newsweek 2020 Best Maternity Care Hospital](#), received a 5-star rating from the [Centers for Medicare and Medicaid Services](#) (CMS) and once again named a [Leapfrog Top Hospital](#) in 2019. The Hospital is a proud member of the [Mayo Clinic Care Network](#) and is designated as a Magnet[®] hospital by the [American Nurses Credentialing Center](#).

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