

Virginia Hospital Center Selects Phunware for Comprehensive Mobile Healthcare Solution

AUSTIN, Texas--(BUSINESS WIRE)-- Phunware, Inc. (NASDAQ: PHUN) (the "Company"), a fully-integrated enterprise cloud platform for mobile that provides products, solutions, data and services for brands worldwide, has secured a new Multiscreen-as-a-Service (MaaS) win that will give Virginia Hospital Center Health System (VHC) in Arlington, Virginia, a new digital front door on mobile in support of more than 850,000 square-feet of indoor medical space.

"VHC is excited to work with Phunware to bring a myriad of services into one cohesive mobile app to the VHC community," said Mike Mistretta, Vice President and Chief Information Officer, Virginia Hospital Center. "This technology will provide ease of access for our patients from scheduling appointments, getting care through remote telehealth services and messaging providers_to helping patients navigate to scheduled appointments throughout the VHC campus. Our goal is to provide an enhanced level of convenience and care to our patients."

Virginia Hospital Center Health System (VHC) is a 394-bed not-for-profit teaching facility in the Washington, DC metropolitan area. VHC was recently designated a Newsweek 2020 Best Maternity Care Hospital, received a 5-star rating from the Centers for Medicare and Medicaid Services (CMS) and once again named a Leapfrog Top Hospital in 2019. The Hospital is a proud member of the Mayo Clinic Care Network and is designated as a Magnet[®] hospital by the American Nurses Credentialing Center.

Phunware's <u>digital front door</u> not only enables <u>feature-rich mobile application solutions</u> for healthcare providers, but it also offers seamless integrations with <u>Electronic Health Records</u> (<u>EHRs</u>) such as <u>Epic</u>. This holistic approach eliminates the pain of having to manage dozens of point solutions while simultaneously offering staff, patients and visitors a far more simplistic, cohesive and integrated healthcare experience. Additional capabilities include, but are not limited to:

- Mobile engagement for contextual notifications, including appointment reminders
- Real-time "blue dot" indoor positioning, including mapping, navigation and wayfinding
- <u>Beacon Maintenance</u> to ensure optimal performance of <u>MaaS Location Based Services</u> (<u>LBS</u>)
- Epic MyChart integration with Face ID biometric login medical record access
- Mobile bill pay
- Staff directory
- Analytics

[&]quot;A native, digital front door on mobile is exactly the kind of cutting edge innovation that

providers need to implement in order to reimagine their continuum of care in a mobile-first world," said <u>Alan S. Knitowski</u>, President, CEO and Co-Founder of Phunware. "We are thrilled to be working with the forward-thinking leadership team at Virginia Hospital Center on their digital transformation initiatives to not only enhance their patient experience on mobile, but also to improve their operational efficiencies, financial performance and clinical outcomes as well."

<u>Click here</u> to learn more about how Phunware facilitates digital transformation in healthcare by enabling a <u>digital front door</u> for any hospital, clinic or medical organization.

Safe Harbor Clause and Forward-Looking Statements

This press release includes forward-looking statements. All statements other than statements of historical facts contained in this press release, including statements regarding our future results of operations and financial position, business strategy and plans, and our objectives for future operations, are forward-looking statements. The words "anticipate," "believe," "continue," "could," "estimate," "expect," "expose," "intend," "may," "might," "opportunity," "plan," "possible," "potential," "predict," "project," "should," "will," "would" and similar expressions that convey uncertainty of future events or outcomes are intended to identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking.

The forward-looking statements contained in this press release are based on our current expectations and beliefs concerning future developments and their potential effects on us. Future developments affecting us may not be those that we have anticipated. These forward-looking statements involve a number of risks, uncertainties (some of which are beyond our control) and other assumptions that may cause actual results or performance to be materially different from those expressed or implied by these forward-looking statements. These risks and uncertainties include, but are not limited to, those factors described under the heading "Risk Factors" in our filings with the Securities and Exchange Commission (SEC), including our reports on Forms 10-K, 10-Q, 8-K and other filings that we make with the SEC from time to time. Should one or more of these risks or uncertainties materialize, or should any of our assumptions prove incorrect, actual results may vary in material respects from those projected in these forward-looking statements. We undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws. These risks and others described under "Risk Factors" in our SEC filings may not be exhaustive.

By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. We caution you that forward-looking statements are not guarantees of future performance and that our actual results of operations, financial condition and liquidity, and developments in the industry in which we operate may differ materially from those made in or suggested by the forward-looking statements contained in this press release. In addition, even if our results or operations, financial condition and liquidity, and developments in the industry in which we operate are consistent with the forward-looking statements contained in this press release, those results or developments may not be indicative of results or developments in subsequent periods.

About Phunware, Inc.

Everything You Need to Succeed on Mobile — Transforming Digital Human Experience

Phunware, Inc. (NASDAQ: PHUN), is the pioneer of Multiscreen-as-a-Service (MaaS), an award-winning, fully integrated enterprise cloud platform for mobile that provides companies the products, solutions, data and services necessary to engage, manage and monetize their mobile application portfolios and audiences globally at scale. Phunware's Software Development Kits (SDKs) include location-based services, mobile engagement, content management, messaging, advertising, loyalty (PhunCoin & Phun) and analytics, as well as a mobile application framework of pre-integrated iOS and Android software modules for building in-house or channel-based mobile application and vertical solutions. Phunware helps the world's most respected brands create category-defining mobile experiences, with more than one billion active devices touching its platform each month. For more information about how Phunware is transforming the way consumers and brands interact with mobile in the virtual and physical worlds, visit https://www.phuncoin.com, https://www.phuntoken.com, and follow @phunware, @phuncoin and @phuntoken on all social media platforms.

About Virginia Hospital Center

<u>Virginia Hospital Center Health System (VHC)</u> is a 394-bed not-for-profit teaching facility in the Washington, DC metropolitan area. VHC was recently designated a <u>Newsweek 2020 Best Maternity Care Hospital</u>, received a 5-star rating from the <u>Centers for Medicare and Medicaid Services</u> (CMS) and once again named a <u>Leapfrog Top Hospital</u> in 2019. The Hospital is a proud member of the <u>Mayo Clinic Care Network</u> and is designated as a Magnet[®] hospital by the <u>American Nurses Credentialing Center</u>.

View source version on businesswire.com: https://www.businesswire.com/news/home/20201119005132/en/

Phunware PR & Media Inquiries:

press@phunware.com T: (512) 693-4199

Phunware Investor Relations:

Matt Glover and John Yi
Gateway Investor Relations
Email: PHUN@gatewayir.com

Phone: (949) 574-3860

Source: Phunware, Inc.