

Phunware Partners with Phynd Technologies to Deliver Enhanced Digital Front Door on Mobile

AUSTIN, Texas--(BUSINESS WIRE)-- <u>Phunware, Inc. (NASDAQ: PHUN)</u> (the "Company"), a fully-integrated <u>enterprise cloud platform</u> for mobile that provides products, solutions, data and services for brands worldwide, has partnered with <u>Phynd Technologies, Inc.</u> ("Phynd") to deploy its <u>digital front door</u> on mobile to leading healthcare organizations in the United States.

Phunware's <u>digital front door</u> is optimized for mobile on the Company's <u>Multiscreen-as-a-Service (MaaS)</u> enterprise cloud platform to deliver critical <u>features and capabilities</u> to healthcare providers, all while enabling seamless integrations with everything from <u>electronic health records (EHRs)</u> such as <u>Epic</u> to <u>telehealth</u> providers such as <u>Amwell</u>. This holistic approach eliminates the pain of having to manage dozens of point solutions, while simultaneously offering staff, patients and visitors a far more simplistic, cohesive and integrated healthcare experience. Additional capabilities include, but are not limited to:

- Mobile engagement for contextual notifications, including appointment reminders
- Real-time "blue dot" indoor positioning, including mapping, navigation and wayfinding
- Multi-site support for disparate locations
- <u>Beacon Maintenance</u> to ensure optimal <u>MaaS Location Based Services (LBS)</u> performance
- Epic MyChart integration with Face ID biometric login medical record access
- Prescription management with E-Visit functionality
- Mobile bill pay
- Staff directory
- Analytics

"You can't engage what you can't manage and you can't manage what you can't measure, so we're excited to introduce our mobile solutions for engagement to healthcare providers who rely on Phynd to provide centralized enterprise data management at scale," said Alan S. Knitowski, President, CEO and Co-Founder of Phunware. "Together, Phunware and Phynd can significantly reduce redundant and costly processes, while better managing utilization, driving engagement and improving patient satisfaction and outcomes."

Phynd 360 is healthcare's leading Software-as-a-Service (SaaS) integrated provider data management and search solution, used by 7 of the top 20 hospitals as ranked by <u>US News</u> <u>and World Report</u>. Phynd serves as health systems' foundation and central hub for organizing all provider data – people, places, and services, including telehealth – supporting EHR optimization, more effective digital front door and streamlined revenue cycle processes.

Phynd Provider Search offers consumers, access teams and mobile applications a cuttingedge search workflow that uniquely identifies the needs of a patient based on reason for visit, proximity to care, source of insurance, and method of encounter, to match the patient to the most appropriate care provider within the health system.

"We look forward to Phynd being integrated in Phunware's MaaS enterprise cloud platform for a better provider search experience," says <u>Tom White</u>, CEO of Phynd Technologies. "Together, Phunware and Phynd represent a powerful next-generation digital front door solution for health systems looking to improve the consumer experience, keep consumers in network, and grow market share."

<u>Click here</u> to learn more about how Phunware facilitates digital transformation in healthcare by enabling a <u>digital front door</u> for any hospital, clinic or medical organization.

Safe Harbor Clause and Forward-Looking Statements

This press release includes forward-looking statements. All statements other than statements of historical facts contained in this press release, including statements regarding our future results of operations and financial position, business strategy and plans, and our objectives for future operations, are forward-looking statements. The words "anticipate," "believe," "continue," "could," "estimate," "expect," "expose," "intend," "may," "might," "opportunity," "plan," "possible," "potential," "predict," "project," "should," "will," "would" and similar expressions that convey uncertainty of future events or outcomes are intended to identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking.

The forward-looking statements contained in this press release are based on our current expectations and beliefs concerning future developments and their potential effects on us. Future developments affecting us may not be those that we have anticipated. These forward-looking statements involve a number of risks, uncertainties (some of which are beyond our control) and other assumptions that may cause actual results or performance to be materially different from those expressed or implied by these forward-looking statements. These risks and uncertainties include, but are not limited to, those factors described under the heading "Risk Factors" in our filings with the Securities and Exchange Commission (SEC), including our reports on Forms 10-K, 10-Q, 8-K and other filings that we make with the SEC from time to time. Should one or more of these risks or uncertainties materialize, or should any of our assumptions prove incorrect, actual results may vary in material respects from those projected in these forward-looking statements. We undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws. These risks and others described under "Risk Factors" in our SEC filings may not be exhaustive.

By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. We caution you that forward-looking statements are not guarantees of future performance and that our actual results of operations, financial condition and liquidity, and developments in the industry in which we operate may differ materially from those made in or suggested by the forward-looking statements contained in this press release. In addition, even if our results or operations, financial condition and liquidity, and developments in the industry in which we operate are consistent with the forward-looking statements contained in this press release, those results or developments may not be indicative of results or developments in

subsequent periods.

About Phunware, Inc.

Everything You Need to Succeed on Mobile — Transforming Digital Human Experience

Phunware, Inc. (NASDAQ: PHUN), is the pioneer of Multiscreen-as-a-Service (MaaS), an award-winning, fully integrated enterprise cloud platform for mobile that provides companies the products, solutions, data and services necessary to engage, manage and monetize their mobile application portfolios and audiences globally at scale. Phunware's Software Development Kits (SDKs) include location-based services, mobile engagement, content management, messaging, advertising, loyalty (PhunCoin & Phun) and analytics, as well as a mobile application framework of pre-integrated iOS and Android software modules for building in-house or channel-based mobile application and vertical solutions. Phunware helps the world's most respected brands create category-defining mobile experiences, with more than one billion active devices touching its platform each month. For more information about how Phunware is transforming the way consumers and brands interact with mobile in the virtual and physical worlds, visit https://www.phuncoin.com, and follow @phunware, @phuncoin and @phuntoken on all social media platforms.

About Phynd Technologies

Phynd 360 is a cloud-based, Software-as-a-Service (SaaS), integrated provider data and search platform that consolidates departmental and siloed provider data into a single hub. Phynd offers continuous governance and data integration across a health system's digital ecosystem to improve marketing, clinical and claims system performance. Designed to leverage organizations' existing infrastructure and investments, it is a cost-effective and future-proof solution for enterprise-wide provider data management, provider search and integration at scale.

Phynd is proudly serving over 350 hospitals and 35 health systems across the United States, including 7 of the top 20 hospitals as ranked by <u>US News and World Report</u>. Phynd is a member of the <u>Epic App Orchard</u>. <u>AVIA</u> has recognized the Phynd 360 provider data platform and Phynd Provider Search as AVIA Vetted Products in 2020. The Phynd platform has achieved <u>ISO-27001 Certification</u>. For more information visit <u>www.phynd.com</u>.

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