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# **flyExclusive Launches Expanded Mobile Service Unit Program, Delivering Faster Maintenance Response and Higher Fleet Uptime by Doubling Bandwidth**

KINSTON, N.C.--(BUSINESS WIRE)-- flyExclusive, Inc. (NYSE American: FLYX) today announced the launch and nationwide deployment of six new Mobile Service Units (MSUs), marking a significant expansion of the company's rapid-response maintenance capability and a major investment in fleet reliability.

The new MSUs, positioned in strategic markets across the Northeast, Southeast, and Florida, became fully operational in October 2025, effectively doubling FLYX's mobile maintenance footprint. The goal is to have the right number of maintenance resources, both those provided by flyExclusive's preferred partners and internal, in the right places. Each unit includes a dedicated truck outfitted with specialized tooling, diagnostic equipment, parts inventory, and newly added maintenance staffing—representing a substantial capital and operational investment designed to accelerate return-to-service (RTS) performance.

"Our customers expect to depart when their trips are scheduled, and our ability to deliver the experience they expect is driven directly by how rapidly we can return aircraft to service," said Jim Segrave, Founder and CEO of flyExclusive. "These MSUs expand our bandwidth, increase our responsiveness, and strengthen our ability to solve problems in real time—on the ramp, at night, and wherever our aircraft need support."

flyExclusive plans to add five additional MSUs in early 2026, ultimately scaling to 20 units and 40 technicians by the end of next year. Based on the company's data, every 1% improvement in dispatch availability (DA) generates approximately \$3 million per year in incremental bottom-line profit. With the MSU program directly accelerating RTS performance across the fleet, the company expects the return on this investment to be effectively immediate.

The company's FAA Part 145-certified MRO in Kinston, N.C. centrally coordinates MSU deployments using digital work-order systems, real-time tracking, and photo documentation, ensuring every remote repair meets the same safety, quality, and compliance standards as in-hangar maintenance.

"Our MSU technicians are an extension of our hangar teams," said Alexander Bosco, Senior Vice President of the flyExclusive MRO Business Unit. "They carry the same precision, training, and accountability into the field—working overnight or in challenging conditions—because minutes matter and reliability defines us."

Early MSU deployments have already supported successful overnight recoveries in Teterboro, Palm Beach, and Atlanta, reducing AOG duration and improving fleet readiness

ahead of peak winter demand.

“The expansion of our MSU network reflects disciplined, high-impact investment—directly in reliability, customer experience, and shareholder value,” Segrave added. “This is exactly where operational execution delivers real economic return.”

### **About flyExclusive**

flyExclusive (NYSE American: FLYX) is a vertically integrated, FAA-certificated air carrier providing private-jet experiences through on-demand charter, Jet Club membership, and fractional ownership programs. The company operates one of the largest Citation fleets in the United States and offers comprehensive MRO, paint, interiors, and avionics services to both its own and third-party aircraft at its Kinston, North Carolina campus. Learn more at [www.flyexclusive.com](http://www.flyexclusive.com).

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### **Media Contact**

Jillian Wilson [media@flyexclusive.com](mailto:media@flyexclusive.com)

### **Investor Relations Contact**

Sloan Bohlen, Solebury Strategic Communications [investors@flyexclusive.com](mailto:investors@flyexclusive.com)

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